

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**


Annual Customer Proprietary Network)
Information Certification pursuant to)
Missouri PSC rule 4 CSR 240-33.160(7))

Filing No. BCPN-2009-

AFFIDAVIT OF *William Linsmeier*

STATE OF *Wisconsin*)
) ss:
COUNTY OF *Waukesha*)

William Linsmeier, President, being of lawful age and after being duly sworn, states that *he/she* has participated in preparing the accompanying CPNI compliance certificate and that the facts therein are true and correct to the best of *his/her* knowledge and belief.



William Linsmeier

President

262.821.9200

blinsmeier@tconetwork.com

Subscribed and affirmed before me this 12th day of March 2010

I am commissioned as a notary public within the County of *Waukesha*,

State of *Wisconsin* and my commission expires
on

10-3-2010


NOTARY PUBLIC



Annual CPNI Compliance Certificate

Name of company covered by this certification: *TCO Network, Inc.*

Date: February 15, 2010

I, *William Linsmeier*, certify that I am an officer or agent of the company named above, and in my capacity have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Missouri Public Service Commission's CPNI rules of 4 CSR 240-33.160(7).

A. The company has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI. Customer information; calling patterns, including any listing of the telephone or other access numbers called by the subscriber, credit and other personal financial information, the services that the subscriber purchases from the TCO Network, Inc., a subscriber's name, address and telephone number; are available only to our customers individually after proper verification.

B. The company has implemented personnel training as to when they are and are not authorized to use CPNI including an express disciplinary process. Verification includes a request for name, telephone number, account number, and address.

C. The company maintains records for at least one year of their own, their agents' their affiliates', their joint venture partners' or their independent contractors' sales and marketing campaigns that use their customers' CPNI. Such records include a description of each campaign, the specific CPNI that was used in the campaign and what products and services were offered as a part of the campaign. TCO Network, Inc. does not participate in any outbound marketing situations using CPNI.

D. The company has a supervisory review process for outbound marketing situations. TCO Network, Inc. does not participate in any outbound marketing situations.

E. The company has procedures in place whereby the company will provide the Missouri Commission written notice within five business days of any instance where the opt-out mechanisms do not work properly, to such a degree that customers' inability to opt-out is more than an anomaly. This is not applicable to TCO Network, Inc.

F. The company *has not* taken any actions against any individual or entity that unlawfully obtains, uses, discloses or sells CPNI.

G. The company *has not* received any customer complaints in the past year concerning the unauthorized release of CPNI.

H. The company *does not share CPNI with joint venture partners or independent contractors (except for billing and collection services)*

I. **If the company chose option H(b):** n/a The company *[does/does not]* enter into confidentiality agreements that comply with MoPSC rule 4 CSR 240-33.160(3)(A)3 if the company shares CPNI with agents, affiliates, joint venture partners, or independent contractors.