## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Union Electric
Company d/b/a AmerenUE for Authority to File
Tariffs Increasing Rates for Electric Service
Provided to Customers in the Company's Missouri
Service Area.

Case No. ER-2008-0318

## **NOTICE REGARDING EXTERNAL COMMUNICATIONS**

Issue Date: April 22, 2008

On April 22, 2008, I received the attached letter from Robert Wilson regarding AmerenUE's request for electric rate increase.

Dated at Jefferson City, Missouri, on this 22<sup>nd</sup> day of April, 2008. Davis, Chairman

## ROBERT M. WILSON

609 Princeton Gate Drive Chesterfield, Missouri 63017-7055 April 20, 2008

Missouri PSC Attention: Mr. Jeff Davis P.O. Box 360 Jefferson City, Missouri 65102-0360

Re: AmerenUE Request for Electric Rate Increase, Additional Information

Dear Mr. Davis:\_\_

On April 6, 2008, I wrote to you objecting to a rate increase proposed by AmerenUE. On April 10, 2008, Mr. Thomas R. Voss, of AmerenUE, responded to me. I enclose a copy of his response, which is much appreciated.

However, I vigorously disagree with his final point. The last line of his letter reads, "We have made mistakes in the past, and we have accepted responsibility." How so? As indicated in the earlier letter, Mr. Rainwater's compensation increased by \$1.4 million from 2006 to 2007, and Mr. Voss' by \$475,000 for the same period. If that is "accepting responsibility," it is inadequate by my standards.

By my standards, when a company intentionally neglects its infrastructure for years, at the expense of its customers, and when it threatens life and damages property due to faulty maintenance at Taum Sauk, "accepting responsibility" is more than an apology in the press and a pay increase behind the scenes. No, it is a good bit more.

I reiterate my request that you deny their request for a rate increase. And please deny further requests until such time as Ameren has moved its infrastructure into a condition that properly balances the needs of consumers and investors. Please don't be persuaded by their arguments that other utilities have higher rates. Force them to stand on their service record. And deny the increase.

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Thank you.

Very truly yours,

Robert M. Wilson

Mr. James C. Johnson, Director

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**AmerenUE** 

**Thomas R. Voss, P.E.**President & Chief Executive Officer

One Ameren Plaza 1901 Chouteau Avenue PO Box 66149, MC 08 St. Louis, MO 63166-6149 314.554.2549 314.554.3066 fax tvoss@ameren.com

April 10, 2008

Mr. Robert M. Wilson 609 Princeton Gate Drive Chesterfield, MO 63017



Dear Mr. Wilson:

This letter is in response to your April 6, 2008, letter to Mr. Davis with a copy to me. I thank you for letting me know your position on these matters. It was in response to other customers' expressed need for more communication that prompted the previous letter.

We obviously do not agree on many issues, but I pledge to you we will continue our efforts to improve service and to improve the environment. While our service has not been resistant to the severe weather we have been experiencing recently, our rates – currently 40 percent below the national average and the lowest in the Midwest and Missouri – reflect our commitment to keep rates as low as possible over the years. We have made mistakes in the past, and we have accepted responsibility.

Again, thank you for your comments.

Sincerely,