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> July 31, 2019 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: Talk America Services, LLC

Response to Staff's Motion to Cancel Certificate of Service Authority - File No. LD-2020-0018

Dear Mr. Woodruff:

Please find the original of this letter submitted on behalf of Talk America Services, LLC ("Talk America Services" or "Company") in response to the Motion to Cancel Certificate of Service Authority ("Motion"), filed in the above-referenced proceeding by the Staff of the Missouri Public Service Commission ("Staff") on July 25, 2019.

On July 15, 2019, Talk America Services filed an application with the Federal Communications Commission ("FCC") to discontinue services to its customers in several states, including Missouri. Pursuant to FCC rules, a copy of the FCC Application was sent to the Missouri Public Service Commission. On July 25, 2019, Staff filed its Motion to cancel the authority of Talk America Services, apparently in response to having received a copy of the Company's FCC application for discontinuance of service.

In response to Staff's Motion, Talk America Services wishes to clarify that it does <u>not</u> seek to cancel its Certificate of Service Authority, but only to discontinue service to its existing Missouri customer base. Although the Company must discontinue service to its existing customers, due to the impending termination of services available from its underlying wholesale provider, it wishes to retain its local and long distance service authority so that it can pursue other future opportunities to provide competitive services to Missouri customers under its existing Certificate of Service Authority. Accordingly, Talk America Services requests that Staff withdraw its Motion or, in the alternative, that the Commission deny the Motion in order to allow the Company to retain its Certificate of Service Authority.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas Consultant

cc:

Office of Public Counsel

tms: MOx1901

Enclosures ST/cc