

RICHARD S. BROWNLEE III
MICHAEL A. DALLMEYER
DOUGLAS L. VAN CAMP
JOHN W. KUEBLER
SARA C. MICHAEL
RODNEY D. GRAY
SHANE L. FARROW
KEITH A. WENZEL
KELLIE R. BERTELS
DANIEL W. FOLLETT
CARI D. COLLINS
JOHN W. NAEVE

HENDREN AND ANDRAE, L.L.C.
ATTORNEYS AT LAW

P.O. BOX 1069
JEFFERSON CITY, MISSOURI 65102-1069

www.hendrenandrac.com
(573) 636-8135
(573) 636-5226 (Facsimile)

OFFICE LOCATION
221 BOLIVAR STREET, SUITE 300
JEFFERSON CITY, MO 65101

HENRY ANDRAE (Retired)

JOHN H. HENDREN (1907-1988)

E-MAIL

richardb@hendrenandrac.com

April 19, 2004

FILED

APR 19 2004

**Missouri Public
Service Commission**

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

RE: In the Matter of the Application of Image Access, Inc. d/b/a NewPhone
For a Certificate of Service Authority to Provide Basic Local and
Interexchange Telecommunications Service in the State of Missouri
And to Classify Said Services and the Company as Competitive.
Case No. LA-2004-044

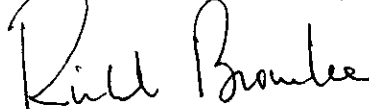
Dear Mr. Roberts:

Enclosed please find the originals plus 5 copies of three substitute pages to be inserted in
the tariff filings of April 14, 2004, in the above-captioned matter as follows:

Missouri Tariff No 1 – Page 27
Missouri Tariff No 2 – Page 45 and Page 51

Very truly yours,

HENDREN & ANDRAE, L.L.C.



Richard S. Brownlee III

RSB/sa
Enclosures

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERINGS

A. Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering.

These promotions will be submitted to the Missouri Public Service Commission for approval.

B. Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue" commitment may also be included in the tariff).