



Commissioners

SHEILA LUMPE
Chair

HAROLD CRUMPTON

CONNIE MURRAY

ROBERT G. SCHEMENAUER

M. DIANNE DRAINER
Vice Chair

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.ecodev.state.mo.us/psc/>

March 1, 2000

BRIAN D. KINKADE
Executive Director

GORDON L. PERSINGER
Director, Research and Public Affairs

WESS A. HENDERSON
Director, Utility Operations

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. KOLILIS
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

FILED³

MAR 01 2000

Missouri Public
Service Commission

RE: Case No. EC-2000-63 et. al.

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and fourteen (14) conformed copies of a **NOTICE OF FILING OF STAFF'S RESPONSE TO COMMISSION ORDERED REPORT.**

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

David J. Stueven
Assistant General Counsel
(573) 751-6726
(573) 751-9285 (Fax)

DS/dkf
Enclosure
cc: Counsel of Record

FILED³

MAR 01 2000

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Missouri Public
Service Commission

Frank E. Dilley, et. al.
Complainant

v.

Union Electric Company
d/b/a Ameren UE
Respondent

Case No. EC-2000-63 et. al.

NOTICE OF FILING OF STAFF'S RESPONSE TO COMMISSION ORDERED REPORT

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its Response to Commission Ordered Report states as follows:

1. Between August 2 and September 1, 1999 48 persons filed 43 formal complaints with the Missouri Public Service Commission ("Commission") against Union Electric Company ("UE"). (Section 386.390, RSMo (1994)). On September 22, 1999, UE filed Answers in all 43 cases as well as a motion to consolidate those cases.

2. Section 393.260, RSMo (1994) authorizes the Commission to conduct an investigation, through the Commission's Staff, into complaints such as the 43 complaints referenced above. The Commission also has the regulatory authority to investigate the methods used by an electric corporation, such as UE, to supply electricity, as well as the regulatory authority to order reasonable improvements in said electric corporation's system to best promote the public interest, preserve the public health, and protect those using such electric system (Section 393.140(2), RSMo (1994)). Duly authorized employees of the Commission have the statutory authority to "enter in or upon and inspect the property, buildings, plants factories,

powerhouses, ducts, conduits and offices of any such corporation” (Section 393.140(7), RSMo (1994)).

3. On October 12, 1999, the Commission issued an order that consolidated the complaint cases and directed the Staff to conduct an investigation and file a written report no later than December 6, 1999.

4. On December 6, the Staff filed the Commission Ordered Report and requested the Commission to issue an Order requiring Union Electric to file updates with the Commission on its progress.

5. On February 4, 2000, UE filed its Initial Response to Commission Ordered Status Report of Current and Planed Projects for the Spring of 2000 (UE’s Initial Response).

6. On February 10, 2000, the Commission issued an Order adopting Staff’s recommendation, and required Staff to file responses to UE’s Commission Ordered Reports.

7. Staff has prepared a Memorandum detailing its analysis of UE’s progress. The Memorandum is attached as Appendix A.

8. As stated in Staff’s Memorandum, Staff is satisfied with the work completed to date by UE and with UE’s plan to complete the work by June 1, 2000.

9. Staff will continue to monitor the progress of UE and file a response to UE’s May 3, 2000 Commission Ordered Report.

Respectfully submitted,

DANA K. JOYCE
General Counsel

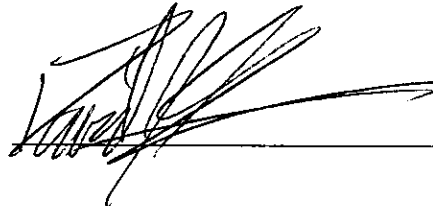


David J. Stueven
Assistant General Counsel
Missouri Bar No. 51274

Attorney for the Staff of the
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-6726 (Telephone)
(573) 751-9285 (Fax)

Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 1st day of March 2000.



MEMORANDUM

TO: Missouri Public Service Commission Official Case File
Case No. EC-2000-63, et. al., Frank E. Dilley, et. al., vs. Union Electric Company

FROM: Jim Ketter, Electric Department *X*

Wes Henderson 2-29-00 *Steven J. Jetter* 3/1/00
Utility Operations Division/Date General Counsel's Office/Date

2/29-00

SUBJECT: Staff Response to Status Report Concerning Commission Ordered Investigation

DATE: February 29, 2000

Between August 2 and September 1, 1999, forty-eight persons filed forty-three formal complaints with the Missouri Public Service Commission (Commission) against Union Electric Company (UE). These complaints dealt with service problems in an area served by the Brumley Substation, including extensive outages during June and July 1999.

On October 12, 1999, the Commission consolidated the cases and ordered the Staff to conduct an investigation and file a written report with the Commission no later than December 6, 1999. The Staff filed its report on December 6, 1999. In this report, Staff identified a number of items that UE had included in its plan to address the outages in the Brumley area. Among these were substation maintenance, pole inspection and replacement, tree trimming, and shifting electrical load. As UE had not finished all of these projects, Staff recommended that the Commission order UE to file status reports with the Commission on February 1, 2000 and May 3, 2000.

On February 4, 2000, UE filed its Initial Response to Commission Ordered Status Report of Current and Planned Projects for the Spring of 2000 (UE's Initial Response). Staff conducted field inspections on February 9, 2000 in the area served by the Brumley Substation. Staff inspected the work completed by UE subsequent to Staff's December 6, 1999 Report. Staff also reviewed the schedule of work that is to be completed by June 2000. (See Attachment A, UE Brumley/Ulman Update, Revised January 31, 2000).

The pole inspection on Brumley Substation circuit 129-051 along State Highway C is complete. Approximately 25 % of the distribution poles inspected require some attention. Seven poles that required immediate attention have been replaced and the remaining work is scheduled.

To address the load issues on circuit 129-051, which contributed to the service interruptions last summer, UE is planning a three-phase upgrade of circuit 129-052 along State Highway 42. Phase A of circuit 129-052 will then be extended to serve UE customers now served by circuit 129-51 along State Highway JJ. This will position the A phase of each circuit on either end of the service area in which the complainants reside. This would provide an alternate source in the event of a service interruption on either circuit. UE expects to complete both of these projects by June 1,

2000. These extensions are designed to relieve the electric load on circuit 129-051, enhance reliability and advance a long-range plan to establish a three-phase tie with the Prewitt Substation near Osage Beach.

The Staff supports the direction taken by UE to divert electric load from circuit 129-051 to circuit 129-052. This will reduce the load on the conductors and ensure that the projected load for these circuits will be within the capability of the existing conductors. This will allow UE to balance the electrical load, which will result in better utilization of the capacity at the substation. UE's plan will also allow for the utilization of either circuit to supply the area, in the event that the normal source is interrupted. This should minimize the lengths of any outages. The overall result should be an improvement in service for the area served by the Brumley Substation.

The Staff has reviewed the objectives outlined by UE and the improvements scheduled for completion prior to the summer season. The improvements already completed, coupled with the scheduled projects, will make a significant change in the provision of electric service to customers served by the Brumley Substation. Completion of these projects prior to the summer season is important and the present schedules appear to allow completion by June 1, 2000. The Staff will continue to monitor the progress of the system upgrades and will file a report in response to the May 3, 2000 filing by UE.

Copies: Director - Utility Operations Division
Director - Utility Services Division
Director - Research and Public Affairs Division
General Counsel
Manager - Electric Department
Toni Messina - Staff
Office of the Public Counsel
Jim Cook - Union Electric Company
Complainants
Senator Larry Rohrbach
Representative Blaine Luetkemeyer

**Service List for
Case No. EC-2000-63
March 1, 2000**

Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

James J. Cook, Esq.
Ameren Services Company
One Ameren Plaza, 1901 Chouteau Avenue
P.O. Box 66149
St. Louis, MO 63166

Frank E. Dilley
312 Highway C
Ulman, MO 65083

Marshall E. Humphries, III
109 Redbird Lane
Ulman, MO 65083

Donald L. Hibler
156 Ulman Ridge Road
Tuscumbia, MO 65082

Quentin Lupardus
P.O. Box 385
Ulman, MO 65083

John J. Williams II
154 Keyes School Road
Ulman, MO 65083

Georgette A. Patterson
Box 396
Ulman, MO 65083

Donald D. Patterson
P.O. Box 363
Ulman, MO 65083

William W. Patterson
199 Highway C
Tuscumbia, MO 65082

Joseph P. Aleksaites
217 County Side Road
Ulman, MO 65083

Mildred Aleksaites
9 Jackson Cemetery Road
Ulman, MO 65083

Herbert Nixdorf
332 Highway C
Ulman, MO 65083

Linda Sue Nixdorf
328 Highway C
Ulman, MO 65083

Joann Jeffries
22 County Side Road
Ulman, MO 65083

James Aleksaites
436 Highway C
Ulman, MO 65083

Betty J. Drace
326 Highway C
Ulman, MO 65083

James M. Myers
361 Highway C
Ulman, MO 65083

Lucretia Drace
326 Highway C
Ulman, MO 65083

David and Brenda Haley
216 Patterson Loop
Ulman, MO 65083

Paul and Rebecca Young
Ulman, MO 65083

Sharon Abbott
21 Opal Drive
Ulman, MO 65083

Gene S. Bax
P.O. Box 386
Ulman, MO 65083

Robert J. Sparrow
26 Howell Loop
Ulman, MO 65083

Pauline Hensley
217 Howell Loop
Ulman, MO 65083

Douglas Zeigenbein
324 Brushy Fork Road
Ulman, MO 65083

Paul R. Patterson
147 Redbird Lane
Ulman, MO 65083

Jimmy J. Myers
373 Highway C
Ulman, MO 65083

Dustin J. Myers
509 Highway C
Ulman, MO 65083

Stephanie S. Myers
509 Highway C
Ulman, MO 65083

James A. Pankey
356 Highway C
Ulman, MO 65083

Deitra Brouk
147 Dog Creek School Road
Ulman, MO 65083

Kenneth and Marilyn Carico
141 Highway JJ
Ulman, MO 65083

Lloyd E. Reed
154 Hawken Cemetery Road
Ulman, MO 65083

Randolph E. Shipp
264 Highway JJ
Ulman, MO 65083

Eddie Reed
158 Hawken Cemetery Road
Ulman, MO 65083

James and Melissa Carico
823 Pea Ridge Road
Brumley, MO 65017

Tammy Byrd
P.O. Box 403
17 Chikory Road
Ulman, MO 65083

Steve Byrd
P.O. Box 403
17 Chikory Road
Ulman, MO 65083

Buster McGowin
#47 Highway JJ
Ulman, MO 65083

Myna McGowin
#47 Highway JJ
Ulman, MO 65083

Steven D. Patterson
107 Sand Rock Road
Ulman, MO 65083

Ruby Otto
#69 Timber Trails Drive
Brumley, MO 65017

Lonnie Jeffries
#3 Timber Trails Drive
Brumley, MO 65017

James and Rita Jeffries
#31 Timber Trails Drive
Brumley, MO 65017