

# Jason Kander

Secretary of State  
Administrative Rules Division

## RULE TRANSMITTAL

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SECRETARY OF STATE  
ADMINISTRATIVE RULES

Rule Number 4 CSR 240-32.050

Use a "SEPARATE" rule transmittal sheet for EACH individual rulemaking.

**COPY**

Name of person to call with questions about this rule:

Content Morris Woodruff Phone 573-751-2849 FAX 573-526-6010

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Data Entry Chris Koenigsfeld Phone 573-751-4256 FAX 573-526-6010

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Interagency mailing address Public Service Commission, 9th Fl., Gov. Ofc. Bldg., JC, MO

### TYPE OF RULEMAKING ACTION TO BE TAKEN

- ☐ Emergency rulemaking, include effective date  
☐ Proposed Rulemaking  
☐ Withdrawal ☐ Rule Action Notice ☐ In Addition ☐ Rule Under Consideration  
☐ Request for Non-Substantive Change  
☐ Statement of Actual Cost  
☒ Order of Rulemaking

Effective Date for the Order \_\_\_\_\_

☐ Statutory 30 days OR Specific date \_\_\_\_\_

Does the Order of Rulemaking contain changes to the rule text? ☒ NO

☐ YES—LIST THE SECTIONS WITH CHANGES, including any deleted rule text:

Small Business Regulatory  
Fairness Board (DED) Stamp

JCAR Stamp

JOINT COMMITTEE ON  
AUG 26 2015  
ADMINISTRATIVE RULES



Commissioners

DANIEL Y. HALL  
Chairman

STEPHEN M. STOLL

WILLIAM P. KENNEY

SCOTT T. RUPP

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Director of Administration  
and Regulatory Policy

CHERLYN D. VOSS  
Director of Regulatory Review

KEVIN A. THOMPSON  
Chief Staff Counsel

Jason Kander  
Secretary of State  
Administrative Rules Division  
600 West Main Street  
Jefferson City, Missouri 65101

Re: 4 CSR 240-32.050 Customer Services

Dear Secretary Kander,

CERTIFICATION OF ADMINISTRATIVE RULE

I do hereby certify that the attached is an accurate and complete copy of the order of rulemaking lawfully submitted by the Missouri Public Service Commission.

Statutory Authority: sections 386.040, RSMo 1994 and 386.250, 386.310, and 392.200, RSMo Supp. 1998.

If there are any questions regarding the content of this proposed rulemaking, please contact:

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Missouri Public Service Commission  
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[morris.woodruff@psc.mo.gov](mailto:morris.woodruff@psc.mo.gov)

Morris L. Woodruff  
Chief Regulatory Law Judge

Enclosures

Title 4 – DEPARTMENT OF ECONOMIC DEVELOPMENT  
Division 240 – Public Service Commission  
Chapter 32 – Telecommunication Service

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ADMINISTRATIVE RULES

ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under sections 386.250 and 386.310, RSMo 2000, the commission rescinds a rule as follows:

**4 CSR 240-32.050 Customer Services is rescinded.**

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A notice of proposed rulemaking containing the proposed rescission was published in the *Missouri Register* on May 1, 2015 (40 MoReg 566). No changes have been made in the proposed rescission, so it is not reprinted here. This proposed rescission becomes effective thirty (30) days after publication in the *Code of State Regulations*.

**SUMMARY OF COMMENTS:** The public comment period ended June 29, 2015, and the commission held a public hearing on the proposed rescission on July 6, 2015. The commission received a timely written comment from the Staff of the Commission. No one addressed the proposed rescission at the hearing.

**COMMENT #1:** Staff explained that the rule is outdated and no longer needed.

**RESPONSE:** The commission thanks Staff for its comment and agrees the rule should be rescinded.

