

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water )  
Company's Request for Authority to Implement )  
A General Rate Increase for Water and Sewer )  
Service Provided in Missouri Service Areas. )

**Case No. WR-2008-0311**

**NOTICE REGARDING EXTERNAL COMMUNICATIONS**

Issue Date: April 14, 2008

On April 14, 2008, I received the attached letter from Representative Marilyn Ruestman.

Dated at Jefferson City, Missouri,  
on this 14th day of April, 2008.  
Davis, Chairman

## CAPITOL OFFICE

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## MARILYN RUESTMAN

State Representative - District 131  
Majority Caucus Secretary

April 9, 2008

Mr. Jeff Davis, Chairman  
Missouri Public Service Commission  
Governor Office Building  
200 Madison Street  
P.O. Box 360  
Jefferson City, MO 65102

Dear Chairman Davis:

As the Representative of citizens of the 131<sup>st</sup> District, I am compelled to voice my concerns regarding the proposed rate increase by Missouri American Water Company in Joplin. My small business is also a customer of MAWC and I know first-hand the burden this will put on businesses and individuals.

Last year, a rate increase of 64% was granted to pay for new infrastructure in Southwest Missouri. The proposed increase of 32% in Case No. WR-2008-0311 would double the rate in less than a year. Such an increase is extreme.

I strongly encourage the Public Service Commission to consider the increased burdens placed upon taxpayers by such a drastic increase. I hope you will take all measures necessary to be certain that such an increase is, in fact, needed and justifiable.

Thank you in advance for your efforts to protect the taxpayers.

Sincerely,

A handwritten signature in cursive script that reads "Marilyn".  
Marilyn Ruestman

