

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
October 12, 1999**

**CASE NO: EC-2000-63,64,70,71,72,73,74,75,76,77,78,79,80,81,82,83,84,86,87,88,
89,90,93,96,97,99,100,101,104,132,136,137,138,139,147,149,
150,151,152,174,183,184,201**

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Mr. Frank E. Dilley 312 Highway C Ulman, MO 65083	Ms. Stephanie F. Myers 509 Highway C Ulman, MO 65083
Mr. Dustin Myers 509 Highway C Ulman, MO 65083	Mr. James A. Pankey 356 & 360 Highway C Ulman, MO 65083
Mr. Quentin Lupardus P. O. Box 385 Ulman, MO 65083	Mr. Steve Byrd P. O. Box 403 Ulman, MO 65083
Mr. Donald D. Patterson P. O. Box 363 349 Highway C Ulman, MO 65083	Mr. William W. Patterson 199 Hwy C Tuscumbie, MO 65082
Mr. Joseph Aliksaites 217 County Side Road Ulman, MO 65083	Ms. Mildred Aliksaites 9 Jackson Cemetery Road Ulman, MO 65083

James & Rita Jefferies #1 Timber Trails Drive Brumley, MO 65017	David & Brenda Haley 216 Patterson Loop Ulman, MO 65083
Paul & Rebecca Young Ulman, MO 65083	Ruby Otto 69 Timber Trails Drive Ulman, MO 65017
Ms. Sharon K. Abbott 21 Opal Drive Ulman, MO 65083	Mr. Robert J. Sparrow 26 Howell Loop Ulman, MO 65083
Ms. Pauline Hensley 217 Howell Loop Ulman, MO 65083	Mr. Douglas Zeigenbein 324 Bushy Fork Road Ulman, MO 65083
Mr. Paul R. Patterson 147 Redbird Lane Ulman, MO 65083	Mr. Jimmy Myers 373 Highway C Ulman, MO 65083
Mr. Eddie Reed 158 Hawken Cemetery Road Ulman, MO 65083	Kenneth & Marilyn Carico 141 Highway JJ Ulman, MO 65083
Mr. Lloyd E. Reed 154 Hawken Cemetery Road Ulman, MO 65083	Mr. Randolph E. Shipp 264 Highway JJ Ulman, MO 65083
Deitra Brouk 147 Dog Creek School Road Ulman MO 65083	James M. Myers 361 Highway C Ulman, MO 65083
Ms. Tammy Byrd P. O. Box 403 Ulman, MO 65083	Ms. Georgette A. Patterson Box 396 Ulman, MO 65083
Mr. Steven D. Patterson 107 Sand Rock Road Ulman, MO 65083	Mr. Marshall E. Humphreys, III 109 Redbird Lane Ulman, MO 65083
Buster McGowin #47 Highway JJ Ulman, MO 65083	James & Melissa Carico 823 Pea Ridge Road Ulman, MO 65017
Mr. Herbert Nixdorf 332 Highway C Ulman, MO 65083	Ms. Linda Sue Nixdorf 328 Highway C Ulman, MO 65083

Mr. Lonnie Jeffries #3 Timber Trails Drive Brumley, MO 65017	Mr. John J. Williams, II 154 Keyes School Road Ulman, MO 65083
Joann Jefferies 22 County Side road Ulman, MO 65083-9603	Ms. Myna McGowin #47 Highway JJ Ulman, MO 65083
James Aleksaites 436 Highway C Ulman, MO 65083	Ms. Betty J. Drace 326 Highway C Ulman, MO 65083
Lucretia Drace 326 Highway C Ulman, MO 65083	Mr. Gene S. Bax P. O. Box 386 Ulman, MO 65083
Mr. Donald Hibner 156 Ulman Ridge Road Tuscumbia, MO 65082	

Enclosed find certified copy of an ORDER in the above-numbered case(s).

Sincerely,

Dale Hardy Roberts

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service
Commission held at its office
in Jefferson City on the 12th
day of October, 1999.

Frank E. Dilley,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2000-63</u>
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
Respondent.)	
Marshall E. Humphreys, III,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2000-64</u>
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
Respondent.)	
Donald L. Hibler,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2000-70</u>
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
Respondent.)	
Quentin Lupardus,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2000-71</u>
)	
Union Electric Company,)	
doing business as AmerenUE,)	
)	
Respondent.)	

John J. Williams, II,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-72

Georgette A. Patterson,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-73

Donald D. Patterson,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-74

William W. Patterson,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-75

Joseph P. Aleksaites,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-76

Mildred Aleksaites,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-77

Herbert Nixdorf,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-78

Linda Sue Nixdorf,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-79

Joann Jeffries,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-80

James Aleksaites,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-81

Betty J. Drace,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-82

James M. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-83

Lucretia Drace,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-84

David & Brenda Haley,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-86

Paul & Rebecca Young,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-87

Sharon Abbott,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-88

Gene S. Bax,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-89

Robert J. Sparrow,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-90

Pauline Hensley,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-93

Douglas Zeigenbein,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-96

Paul R. Patterson,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-97

Jimmy J. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-99

Dustin J. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-100

Stephanie S. Myers,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-101

James A. Pankey,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-104

Deitra Brouk,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-132

Kenneth & Marilyn Carico,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-136

Lloyd E. Reed,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-137

Randolph E. Shipp,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-138

Eddie Reed,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-139

James & Melissa Carico,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-147

Tammy Byrd,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-149

Steve Byrd,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-150

Buster McGowin,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-151

Myna McGowin,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-152

Steven D. Patterson,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-174

Ruby Otto,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-183

Lonnie Jeffries,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-184

James & Rita Jeffries,

Complainant,

v.

Union Electric Company,
doing business as AmerenUE,

Respondent.

Case No. EC-2000-201

ORDER CONSOLIDATING CASES AND DIRECTING A STAFF INVESTIGATION

Between August 2, 1999, and September 1, 1999, 48 persons filed 43 formal complaints against Union Electric Company, doing business as AmerenUE (UE). The complaints were very similar and, in

many cases, consisted of identical photocopies. Each of these complaints contended that UE had provided unreliable service in that repeated service interruptions had occurred. Each complaint requested that UE be ordered to upgrade its transmission equipment serving these Complainants. The Complainants all reside in Miller County, Missouri, in the vicinity of Tuscumbia. The Commission issued a Notice of Complaint in each of these cases and invited the parties to consider mediation. However, none of the parties opted for mediation and, on September 22, 1999, UE filed its Answer in each case.

Together with its Answer, UE filed a Motion to Consolidate on September 22, 1999. More than ten days have elapsed and no objection has been filed. Therefore, the Commission will grant the motion to consolidate. Case No. EC-2000-63 shall be the lead case and the style shall be "Frank E. Dilley, et al., Complainants, v. Union Electric Company, doing business as AmerenUE, Respondent."

To assist the Commission in the resolution of this matter, the Staff of the Missouri Public Service Commission (Staff) shall investigate the circumstances of each Complaint, and of UE's Answer, and shall file its written report herein no later than December 6, 1999, together with its recommendation, if any, as to the resolution of this matter.

IT IS THEREFORE ORDERED:

1. That Cases EC-2000-63, EC-2000-64, EC-2000-70, EC-2000-71, EC-2000-72, EC-2000-73, EC-2000-74, EC-2000-75, EC-2000-76, EC-2000-77, EC-2000-78, EC-2000-79, EC-2000-80, EC-2000-81, EC-2000-82, EC-2000-83, EC-2000-84, EC-2000-86, EC-2000-87, EC-2000-88, EC-2000-89,

EC-2000-90, EC-2000-93, EC-2000-96, EC-2000-97, EC-2000-99, EC-2000-100, EC-2000-101, EC-2000-104, EC-2000-132, EC-2000-136, EC-2000-137, EC-2000-138, EC-2000-139, EC-2000-147, EC-2000-149, EC-2000-150, EC-2000-151, EC-2000-152, EC-2000-174, EC-2000-183, EC-2000-184, EC-2000-201 are consolidated for all purposes. Case No. EC-2000-63 shall be the lead case and the style shall be "Frank E. Dilley, et al., Complainants, v. Union Electric Company, doing business as AmerenUE, Respondent."

2. That the Staff of the Missouri Public Service Commission (Staff) shall investigate the circumstances of each Complaint, and of UE's Answer, and shall file its written report herein no later than December 6, 1999, together with its recommendation, if any, as to the resolution of this matter.

3. That this order shall become effective on October 22, 1999.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Lumpe, Ch., Crumpton, Drainer,
Murray, and Schemenauer, CC., concur.

Thompson, Deputy Chief Regulatory Law Judge

**STATE OF MISSOURI
OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson
City,

Missouri, this 12th day of October, 1999.



Dale Hardy Roberts

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge