

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY  
October 19, 1999**

**CASE NO: SC-2000-256**

**Office of the Public Counsel**  
P.O. Box 7800  
Jefferson City, MO 65102

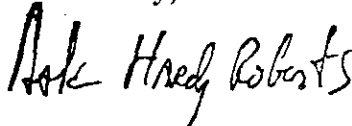
**General Counsel**  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

**Capital Utilities, Inc.**  
P. O. Box 7017  
Jefferson City, MO 65102

**Jim Levin, Director**  
Center For Dispute Resolution  
206 Hulston Hall  
Columbia, MO 65211

**Enclosed find certified copy of a NOTICE in the above-numbered case(s).**

Sincerely,



**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

**Uncertified Copy:**

**Herbert Haneman**  
3003 Bluebird Hollow  
Sedalia, MO 65301

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Herbert Hanneman,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. SC-2000-256</u>
	)	
Capital Utilities, Inc.,	)	
	)	
Respondent.	)	

**NOTICE DIRECTING RESPONSE TO MEDIATION REQUEST**

On September 29, 1999, Herbert Hanneman filed a complaint with the Missouri Public Service Commission against Capital Utilities, Inc. (Capital Utilities) regarding a billing disagreement. The Commission issued a Notice of Complaint on October 1, providing 30 days for Capital Utilities to file an answer, or, in the alternative to file a request for mediation. On October 13, Capital Utilities filed a request for mediation. If Mr. Hanneman agrees to mediation of this dispute, then this proceeding will be stayed pending the mediation process.

Mr. Hanneman may accept or decline the request for mediation by writing to the Commission's Secretary at:

Secretary of the Public Service Commission  
Post Office Box 360  
Jefferson City, Missouri 65102-0360

If Mr. Hanneman declines the mediation request or does not respond within 15 days of the date of this Order, the Commission will proceed

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with this case by requiring Capital Utilities to file its answer to Mr. Hanneman's complaint.

**BY THE COMMISSION**

*Dale Hardy Roberts*

**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

(S E A L)

Dated at Jefferson City, Missouri,  
on this 19th day of October, 1999.

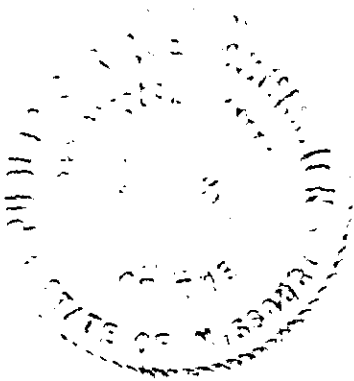
Woodruff, Regulatory Law Judge

**STATE OF MISSOURI  
OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and  
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson  
City,

Missouri, this 19th day of October, 1999.



*Dale Hardy Roberts*

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**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**