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November 17, 1997

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MISSOURI
PUBLIC SERVICE COMMISSION

Mr. Cecil I. Wright
Executive Secretary
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

**RE: Case No. TW-97-333 - In the Matter of an Investigation into the Provision of
Community Optional Calling Service in Missouri.**

Dear Mr. Wright:

Enclosed for filing in the above-captioned case is an original and fourteen (14) conformed copies of the Participants' Proposed Uniform Notice to be Sent to Community Optional Service Customers.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

Cherlyn D. McGowan
Assistant General Counsel
(573) 751-3966
(573) 751-9285 (Fax)

CDM:tmw

Enclosure

cc: Counsel of Record

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MISSOURI
PUBLIC SERVICE COMMISSION**Notification for Petitioning Exchange COS Subscribers:****Discontinuation of Community Optional Service (COS)**

Beginning (date), Community Optional Service (COS) will be discontinued in the state of Missouri. This means that after (date) calls you previously placed to (target community) under the COS plan will be charged long-distance rates. It also means that after (date) calls placed to you from (target community) will be charged to the caller at long-distance rates. If you are using COS to access the Internet, after (date) you will incur long-distance charges*.

On March 7, 1997, the Missouri Public Service Commission established a case to examine COS in light of local competition and the initiation of 1+ intraLATA long distance pre-subscription. After extensive investigation and evidentiary hearings, the Missouri Commission decided to eliminate COS in order to foster the development of local and intraLATA long distance telephone competition. The Commission determined that COS is inconsistent with the current competitive telephone environment and acts as a barrier to new telecommunications companies.

Today most customers do not have the ability to choose their intraLATA toll carrier without dialing a special access code or 800 number. The Commission anticipates that consumers will have intraLATA pre-subscription which refers to the ability to pre-select their long distance carrier to complete 1+ dialed intraLATA toll calls. The Commission recognized that as intraLATA pre-subscription is introduced in Missouri, the continuation of COS was not feasible. Through its decision the Commission hopes to encourage telephone companies to introduce new, expanded calling services.

You need to:

- Be sure to notify everyone who uses your phone service that after (date) calls to (target community) will be charged the applicable long-distance rates.**
- Inform those who usually call you from (target community) that calls to you after (date) will be charged the applicable long-distance rates to the caller.**
- Check with your local phone company or long-distance carrier for alternative programs that may apply to your calling patterns.**

Questions on COS? Contact your local telephone company regarding your specific COS service, the Missouri Public Service Commission, or the Office of the Public Counsel at (573) 751-4857.

* The Commission has established Case No. TW-98-155 specifically to explore possible solutions for Internet access across Missouri.

Notification for Target Exchange Customers:

Toll-Free Calling Changes

Beginning (date) all calls to (name of petitioning exchange) will be charged long distance rates. This includes calls you may have placed in the past as toll-free under a Community Optional Service (COS) program offered in that/those exchange(s).

This change is the result of a Missouri Public Service Commission decision to eliminate COS in the state of Missouri. After extensive investigation and evidentiary hearings, the Missouri Commission decided to eliminate COS in order to foster the development of local and intraLATA long distance telephone competition. The Commission determined that COS is inconsistent with the current competitive telephone environment and acts as a barrier to new telecommunications companies.

If you make frequent calls to (name of petitioning exchanges), you should check with your local telephone company or long-distance company for alternative programs that may apply to your calling patterns.

Questions on COS? Contact your local telephone company regarding your specific COS service, the Missouri Public Service Commission, or the Office of the Public Counsel at (573) 751-4857.

Service Listing
TW-97-333
November 17, 1997

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