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November 29, 2000

VIA FEDERAL EXPRESS

Dale Roberts
Chief Regulatory Law Judge
Public Service Commission
State of Missouri
200 Madison Street, Suite 101
Jefferson City, MO 65102

FILED
NOV 30 2000
Missouri Public
Service Commission

RE: Missouri Local Exchange Service Tariff of Universal Telecom, Inc.
P.S.C. Mo. Tariff No. 200100410
Case No. TA2000-598

Dear Mr. Roberts:

Pursuant to recent communications with Amonia Moore of the Missouri Public Service Commission, I have made revisions to Original Sheet No. 25 of Tariff No. 200100410 previously submitted. In that regard, I herein submit an original and eight (8) copies of Substitute Sheet No. 25 for review by the Commission.

In addition, with this letter I hereby request an extension of the effective date of this Tariff No. 200100410 from December 13, 2000 to and including December 20, 2000 to provide the Commission sufficient time within which to review the enclosed Substitute Page. Please advise immediately whether this new effective date is acceptable to the Commission.

If you have any questions or comments, please do not hesitate to call me at the above listed number.

Very truly yours,

Christopher C. Swenson/pls

Christopher C. Swenson

CCS/pls

Enclosures

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cc: Office of the Public Counsel
Michael F. Dandino
P.O. Box 7800
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Missouri Public Service Commission
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Amonia Moore (via e-mail)

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service. The Company does require a deposit and advance payments for service. Prepayment in full is due at least 21 days prior to the period for which the prepayment is made. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

2.3.3.B. Payment Arrangements. Payment must be sent to the Company or made at one of our Agent locations. Payment for service may be made by credit card or check, or may be paid in cash at an authorized Agent location. If you are temporarily having difficulty paying your telephone bill, please call the Company immediately at 888-788-7978. By doing this, you may avoid having your phone service suspended or disconnected.

2.3.3.C. Disconnection or Suspension of Telephone Service. Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for five (5) days and you will not be charged installation charges again.

2.3.3.C.1. Nonpayment of an undisputed delinquent account. Your service will not be suspended or discontinued for nonpayment of a delinquent charge until the Company has notified you in writing at least ten (10) days in advance of the suspension or discontinuance. Additionally, the Company will make reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service.

2.3.3.C.2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.

2.3.3.C.3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.

DATE OF ISSUE: October 6, 2000

DATE EFFECTIVE: November 20, 2000

Stacey Freeland
Vice President

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