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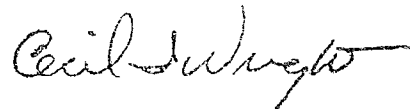
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of an Investigation to Implement)
a Statewide Telecommunications Equipment Dis-)
tribution Program for Individuals Unable to Use)
Traditional Telephone Equipment Due to Disability.) CASE NO. TO-97-16

NOTICE OF CORRECTION

On June 20, 1997, the Commission issued its Order Implementing Equipment Distribution Program for the Disabled. An incomplete copy of the Adaptive Telephone Equipment Program (ATEP) brochure was inadvertently attached to the order as Attachment 3. A complete copy of the ATEP brochure is attached to this Notice of Correction and designated as Attachment 3.

BY THE COMMISSION



Cecil I. Wright
Executive Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 25th day of June, 1997.

ALJ: Bensavage

SERVICE LIST FOR
CASE NO: TO-97-16:

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Adaptive
Telephone
Equipment
Program

for the Citizens of the State of Missouri

Informational Brochure

Converse Communications Corporation
Sprint
Missouri Public Service Commission

What is the Adaptive Telephone Equipment Program?

The Missouri 88th General Assembly passed legislation to establish the Adaptive Telephone Equipment Program. The program is to provide adaptive telephone equipment to people with disabilities who are unable to use “traditional” telephones to make and receive voice telephone calls.

Who is eligible?

Any person who has a disability that prevents him or her from using a “traditional” telephone is eligible. A traditional telephone is defined as equipment which allows the person to place and receive voice telephone calls and costs, before taxes, less than \$50.00. Any person who is Deaf, Hearing Impaired, Speech Impaired, Blind, Deaf-Blind, or Mobility Impaired and cannot use a traditional telephone is eligible. The law that established this program requires the person applying for equipment be certified as unable to use a traditional telephone. Any person applying for equipment must have a written certification from a physician, speech pathologist, audiologist, or a qualified state agency.

What equipment is available?

All adaptive telephone equipment that costs \$50 or more before taxes is available. Some examples are:

Telecommunication Device for the Deaf (TTY or TDD) - A device with keyboard that sends and receives typed messages over a telephone line.

Telephone Ring Signaler - A device that tells you the phone is ringing, either by flashing a light, vibrating a wrist unit or changing the ring to a sound you can hear.

Telephone Amplifier - A device that attaches to your telephone and makes the sound louder so you can hear it better.

Telebrailler and Large Visual Display - Devices that include TTYs with large display for persons with vision impairments and brailling TTYs for persons who need braille to read the messages being received.

Voice Carry Over Phone (VCO) - A device that allows you to speak directly to the other party and the other party's messages appear as text on a screen.

Remote Controlled Speaker Telephone with Voice Activated Answering - Devices that allow persons with mobility impairments to make calls using a remote control that can be activated by a slight touch, or even a puff of breath, and to answer the phone with the sound of a voice.

These are some examples of the equipment available through this program. Other equipment may be available. Don't hesitate to apply for other types of telephone equipment.

Will the Adaptive Telephone Equipment Program decide what equipment I need?

The purpose of the Adaptive Telephone Equipment Program is to purchase the equipment for you. However, we can not assess your needs for you. If you are unsure what equipment is best for you, contact your physician, speech pathologist, audiologist, or qualified adaptive equipment professional for assistance. When you are sure what equipment you need, then apply to this program.

How do I apply?

To apply, you must do all of these:

1. You fill in and sign the Adaptive Telephone Equipment Program Application. Answer as many questions as you can. We must know your address, your disability or disabilities, and what equipment you need. If you do not know what equipment you need, we will try to inform you of someone who can help you decide what equipment you need. We also want to make sure you have read this brochure and understand the important parts of this program. A copy of the Adaptive Telephone Equipment Program Application is included in this brochure.

2. Take the Adaptive Telephone Equipment Program Certification to your physician, speech pathologist, audiologist, or a qualified state agency. Have your physician, speech pathologist, audiologist, or a representative of the state agency fill in and sign the Adaptive Telephone Equipment Program Certification. A copy of the Adaptive Telephone Equipment Program Certification is included in this brochure.
3. You keep the yellow copy of both forms - the Certification and the Application - for your records.
4. Mail both forms to:
Adaptive Telephone Equipment Program
P.O. Box 460501
St. Louis, MO 63146.

What happens after I mail the Certification and Application?

We will review your Certification and Application. If both are properly completed, and you have written on the application the equipment you need, we will send you a voucher for the equipment and information about the companies who will redeem the voucher for the equipment. You must contact a company on the list to order your equipment. You will give or mail the voucher to the company in exchange for the equipment. The company will send the equipment directly to you. Then the company will send the voucher and information about the equipment you received to the Adaptive Telephone Equipment Program for payment.

How is the equipment delivered?

Some of the companies that provide the equipment may be located near you. You can go to those companies and exchange the voucher for the equipment in person if you want. Other companies are located in states other than Missouri. You may order your equipment by mail from these companies. Information about all of the companies, where they are, and how you can contact them will come with your voucher.

After I receive the equipment, who is responsible for maintenance and repairs?

After you receive your equipment, it is your property. You own it. You will be responsible for any maintenance and repairs. Carefully read the warranty for your equipment and keep the warranty in a safe place. If you have problems with the equipment, follow the directions on the warranty and contact the company that sent it to you.

What if the equipment stops working?

If your equipment stops working and it is still under warranty, follow the directions on the warranty and contact the company that sent it to you. If your equipment stops working and the warranty has expired, you may apply for new equipment.

What if my disability changes and I need different equipment?

If your disability changes, and the equipment you received no longer enables you to make or receive telephone calls, you may apply for different equipment. Complete a new Adaptive Telephone Equipment Program Application and send it to the same address.

What if my equipment is stolen?

If your equipment is lost or stolen, you may apply to have the equipment replaced. Complete a new Adaptive Telephone Equipment Program Application and send it to the same address. Include a letter explaining what happened to your equipment.

**If you have any questions, call Sprint at
1-800-676-3777**

or write to:

**Adaptive Telephone Equipment
Program - P.O. Box 460501 - St.
Louis, MO 63146.**