

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
November 6, 2001**

CASE NO: GR-2001-629

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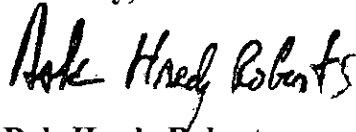
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Enclosed find certified copy of an NOTICE OF EX PARTE in the above-numbered case(s).

Sincerely,



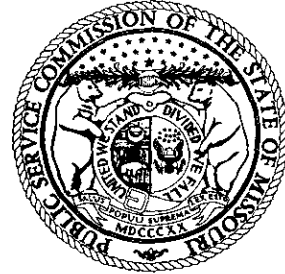
Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

Notice of *Ex Parte* Contact

TO: All Commissioners
All Parties in Case No. **GR-2001-629**

FROM: Connie Murray *CM*

DATE: November 5, 2001



On November 5, 2001, I received the attached email from Maureen at maureen2789@yahoo.com. The Commission is currently considering the same issues as to those set out in this document in Case No. **GR-2001-629**. The Commission is bound by the same *ex parte* rule as a court of law.

Pursuant to 4 CSR 240-4.020(4) it is improper for any person to attempt to sway the judgement of the Commission by undertaking, directly or indirectly, outside the hearing process, to bring pressure or influence to bear upon the Commission, or the Regulatory Law Judge assigned to the proceeding. Whenever such contact might occur 4 CSR 240-4.020(8) states: as *ex parte* communications (either oral or written) may occur inadvertently, any member of the Commission or Regulatory Law Judge who received the communication shall immediately prepare a written report concerning the communication and submit it to the Chair and each member of the Commission. The report shall identify the person(s) who participated in the *ex parte* communication, the circumstances which resulted in the communication, the substance of the communication, and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, out of an abundance of caution, I think it appropriate to submit this notice of *ex parte* contact pursuant to the standards set out in the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

Anderson, Pam

From: Murray, Connie
Sent: Monday, November 05, 2001 4:22 PM
To: Anderson, Pam
Subject: FW: gas bills

-----Original Message-----

From: maureen2789@yahoo.com [mailto:maureen2789@yahoo.com]
Sent: Monday, November 05, 2001 12:00 PM
To: Murray, Connie
Subject: gas bills

Dear Ms. murray,

I am writing to offer my thoughts about laclede gas. I am not low income. I am shut off from gas service. My bill is 1.050.00 dollars. Because my income does not meet the guide lines I am givin no help with my bill. When we asked laclede gas for a payment plan we were told that we would have to pay 950.00 before the would reconnect us. My major income is earned April thru October. Which makes the winters hard. We were living in a rented home with a furnace that was made in 1932. My bill was paid off in january of 2001. By march it was over 700.00. WE were to be disconnected in April of 2001. the gas man did not disconnect us and we had service. We could not pay the 700.00 at one time . Have you ever had to give a child a bath with a bucket so they could have warm water. We did not call and tell them it was still on. We moved in September and we came clean to them. We went down to the office to discuss our bill, make arrangements and connect service to our new home. that is when they told us to reconnect we must pay 950.00. At this time we are still with out service. We are heating with electric. I was hope ful to hear about the Public service commission's work on helping people with the gas company. Might I suggest the problem of future disconnections be addressed. Many people I know that are low income if they are put on payment arrangements and must pay for gas that month and the arrangement will soon fall behind again . Then they will be with out service again. Hopefully I have sent this to the correct person, If not please forward this to the correct one.

Thank you
MAUREEN

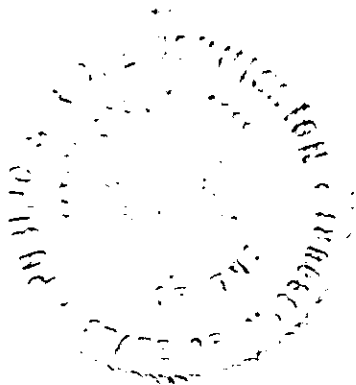
Do You Yahoo!?
Find a job, post your resume.
<http://careers.yahoo.com>

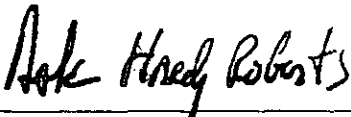
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 6th day of Nov. 2001.





Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge