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**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Joyce Napier,)	
)	
Complainant,)	
)	
v.)	<u>Case No. TC-98-519</u>
)	
GTE Midwest Incorporated,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Rick Zucker
GTE Midwest Incorporated
P.O. Box 307
Wentzville, Missouri 63385
CERTIFIED MAIL

Be advised that on May 19, 1998, Joyce Napier filed a complaint with the Missouri Public Service Commission against GTE Midwest Incorporated, a copy of which is enclosed. Pursuant to 4 CSR 240-2.070, the Respondent has 30 days after notification to either file an answer or satisfy the complaint. The Respondent shall file an answer or an explanation of the satisfaction of the complaint on or before June 26, 1998 with the Secretary of the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102, and send a copy to the Complainant. A copy of this Notice was mailed to the Complainant.

BY THE COMMISSION



**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

(S E A L)

Bensavage, Regulatory Law Judge

Dated at Jefferson City, Missouri,
on this 27th day of May, 1998.

Copy to: Joyce Napier
3702 Hwy F
Seymour, Missouri 65746

BEFORE THE PUBLIC SERVICE COMMISSION OF THE
STATE OF MISSOURI

RECEIVED
JAN 14 1998

MO. PUBLIC SERVICE COMMISSION

Joyce Napier
(your name)

~~Jimmie C. Napier~~ Complainant ~~(#111)~~

Case No. TC-98-519
TC-98-519

vs. GTE
(company name)

Respondent.

FILED

MAY 19 1998

MAY 07 1998

MISSOURI
PUBLIC SERVICE COMMISSION

COMPLAINT

Complainant resides at 3702 Hwy F
Seymour, MO 65746

1. Respondent, GTE (Hartsville Exchange)
(company name)
of P.O. Box 24898 Tampa Florida, is a public utility under the jurisdiction of
33623-4898
the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, complainant states the following facts:
I suspect wire taps on my phone line
I have reached recordings and ha
that were incorrect, outdated recordings of
and harrasing, these were hARRAS
Recordings made by GTE & Law
enforcements in this area. My
phone service has been blocked
different times by the phone or
Electric Company. Phone calls made
long distance have also not been
cut off when I hung up, causing my
phone bill to be much more.

3. The complainant has taken the following steps to present this complaint to the respondent: (I have Reason to Believe Seymour Bark Employee

I have called the Telephone Company to complain, different times. They said I should contact Sheriff Dept. Sheriff said he couldn't handle any domestic problem without talking to me at his house, I didn't feel I should go to his house since I had been discriminated against by his staff before and I felt I needed someone else present at the time.

Called GTE + ATT Both Companies were Billing me for some calls

WHEREFORE, Complainant now requests the following relief: Privacy Act;

I Am entitled to equal service, and feel that the frequency of my phone should be changed so I won't have interference with law officials.

1/6/98
Date

Joyce M. Napier
Signature of Complainant

RECEIVED

MAY 27 1998

COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION