

JAN 07 2013

Missouri Public
Service Commission

Case No.

Complainant resides at 13205 Manchester Road, Suite 100, St. Louis, Mo. 63122
(Address of Complainant)

2. As the basis of this complaint, Complainant states the following facts:

AT&T continues to bill for services following cancellation and has been unable to provide a contract to show cause for billings

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Lengthy conversations and e-mails with AT&T. Nothing has been done, nor does there appear to be a willingness to help resolve this matter.

WHEREFORE, Complainant now requests the following relief:

AT&T should provide Nixon with any and all contracts for service which they allege Nixon to be held by.

AT&T should immediatly terminate any and all services for which they have been previously told to terminate, yet have failed to do so and continue to bill us for.

AT&T should allow a member of their staff with authority to resolve such a matter communicate with Nixon and review their file.

AT&T should apply proper credits to the account, waive all supposed late charges for not having applied such credits.

Januar 4, 2012

Date

T. Mark Nixon

Signature of Complainant

314-909-3157

Complainant's Phone Number

markn@nixonandco.com

Complainant's E-mail Address

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

Date: 12/28/2012



NIXON COMPANY
13205 MANCHESTER RD STE 100
SAINT LOUIS MO 63131-1733
USA

JAN 27 2013

NIXON AND COMPANY
13205 MANCHESTER RD
SAINT LOUIS MO 63131
USA

Your Account Number(s)	Account Name	Total Outstanding Plus New Charges	Disputed	Past Due
8310002210559	NIXON AND COMPANY	\$ 339.61	--	\$ 338.07
8310002533226	Nixon Company	\$ 1,911.85	--	\$ 978.45
Total all Accounts		\$ 2,251.46	--	\$ 1,316.52

Dear AT&T Customer,

As of **12/28/2012**, our records indicate you have a past due amount as shown in the account information table above. At the time of this letter your past due balance was **\$1,316.52**. Please submit payment for your past due balance immediately.

This letter shall serve as AT&T's formal notice of termination under the terms of AT&T's contract with you or the AT&T Service Guide and/or tariff, as applicable. If payment of **\$1,316.52** is not received by **01/08/2013**, AT&T may exercise its right to suspend, disconnect and/or refer to an outside agency any or all services billed under the account(s) referenced in the information above.

When an account is subject to disconnection, service is first suspended, followed by complete disconnection 7-10 business days later, which may result in the loss of your telephone numbers and/or circuits. If the date of service suspension on this letter falls on a Friday, Saturday, Sunday, holiday, or any other day in which the law prohibits such action, suspension of service may begin as early as the next business day. Restoring services after suspension will require payment of all past due charges and may incur a restoral fee, which will be charged to your account. Restoring services after disconnection will require the payment of all previous past due charges, may require a security deposit equal to two months of billing, and charges and wait times to establish new services will apply, pursuant to the AT&T Service Guide and/or tariff. If you have a Convergent billing agreement, any or all services on your Convergent bill could be impacted, which could result in deactivation, restriction and/or disconnection, of some or all services, and potentially cause certain services to revert to individual billing.

You may qualify to pay your bill in installments and avoid service suspension and/or disconnections, but you must contact us by the last day to pay listed above and ask for a delayed payment agreement.



Late payment interest charges are assessed on all past due balances to the extent permitted by applicable law. In the case of a dispute, late payment interest will be assessed on any billed amounts determined, by AT&T, as accurate at the time your dispute is resolved. To avoid service disconnection, payments made must be remitted immediately by overnight mail and be received at least two business days prior to the date listed above, to:

AT&T
P.O. Box 5019
Carol Stream, IL 60197-5019

Payments to an unauthorized payment agent may result in untimely posting or lost payments. If payment in full for the amount past due has been mailed, please disregard this letter.

Please direct any inquiries, including inquiries regarding your charges, dispute information, and requests for amortization of charges, to 1-800-762-3390 during our business hours, or via mail to our address below.

If services are regulated in your state and if your questions are not resolved after you have contacted AT&T, you may contact your state's Public Utility Commission at the address or telephone number listed below.

YOUR RIGHTS: In some states, your local service cannot be disconnected for nonpayment of nonregulated charges. Please call the number above to advise if your unpaid balance is for nonregulated charges only, or if you would like a list of services and/or telephone numbers impacted by this notice.

AT&T trusts that you will give this matter your immediate attention.

AT&T Credit and Collections Department
901 Marquette Ave N, Suite 800,
Minneapolis, MN 55402
Business Hours: 8:00 AM to 5:00 PM Central Time

CONSUMER ASSISTANCE AND PUBLIC UTILITIES COMMISSION CONTACTS

STATE	TELEPHONE	ADDRESS
AK	800 390-2782	701 W. 8th Ave. St. 300, Anchorage, 99501
AL	800-392-8050	PO Box 304260, Montgomery, 36130
AR	800-432-1164	PO Box 400, Little Rock, 72203-0400
AZ	800-222-7000	1200 W. Washington St., Phoenix, 85007-2996
CA	800-649-7570	505 Van Ness Ave., San Francisco, 94102-3298
CO	800-456-0858	1580 Logan St. OL2, Denver, 80203





NIXON

AND COMPANY, INC.

St. Louis Branch Office
P O Box 220999
St. Louis, MO. 63122-0999
Tele: 314-821-4888
Fax: 314-821-7625

January 3, 2013

AT&T Credit and Collection Department
901 Marquette Ave N
Suite 800
Minneapolis, MN 55402

Dear Sirs,

This letter is in response to your of December 28, 2012 regarding account numbers 8310002210559 and 8310002533226 and past due amounts of \$1,316.52. I attach a copy of that letter and the corresponding invoice.

I want to make it perfectly clear, we have been in a dispute with AT&T since 2011, our file is very well documented with communications from AT&T agreeing that the amount is incorrect and should have been removed. Of course our frustrations continue to remain ongoing as it has been almost impossible for us to speak with anyone who is willing to take the time and thoroughly review the documentation we have and resolve this matter once and for all.

Of immediate concern is your reference to this matter being submitted to an outside agency for collection. You are formally being placed on notice that we will take any such action, which may affect our reputation, financial rating or credit worthiness as a serious matter and will take whatever action may be necessary to seek restitution from AT&T.

Furthermore, I was immediately be filing a complaint with the Missouri Public Service Commission and have refrained from doing so hoping we could resolve this matter.

Should anyone at AT&T have any real desire to discuss and resolve this matter, I'd be more than happy to do so; however, after trying unsuccessfully since the summer of 2011, I'm sure this letter will have no additional effect and regardless of what we do, these types of demand letters will continue.

My contact information is provided below and I hope we can end this as it's a waste of both of our time.

ST. LOUIS
P O Box 220999
St. Louis, MO 63122
Tele: 314-821-4888
nixon@nixonandco.com

CAPE GIRARDEAU
P O Box 397
Cape Girardeau, MO 63072
Tele: 573-334-9169
nixoncape@nixonandco.com

CHICAGO
P O Box 4147
St. Charles, IL 60174
Tele: 630-932-1522
nixonchi@nixonandco.com

KANSAS CITY
P O Box 18006
Kansas City, MO 64133
Tele: 816-358-6111
nixonkc@nixonandco.com

January 3, 2013

Very truly yours
Nixon and Company, Inc.

T. Mark Nixon
President & CEO
314-909-3157 direct
314-650-7865 cell
markn@nixonandco.com

FILE COPY

NIXON AND COMPANY
13205 MANCHESTER RD
SAINT LOUIS MO 63131

Page 1 of 2
Account Number 831-000-2210 559
Billing Date Dec 5, 2012
Questions? 1 800 235-7524
Web Site att.com
Invoice 6931219108



at&t

Invoice

Bill-At-A-Glance

Previous Bill	338.07
Payment	.00
Adjustments	1.54
Past Due - Please Pay Immediately	339.61
Current Charges	.00
Total Amount Due	\$339.61
Current Charges Due in Full by	Dec 31, 2012

Detail of Payments and Adjustments

Adjustments

Item No.	Date	Description	
1.	12-05	700001497134 LATE PAYMENT INTEREST	1.54
Total Adjustments			1.54

News You Can Use

News You Can Use

ACCOUNT STATUS

Where allowed by law, AT&T may implement late payment interest of no more than 18% annually. Rates will vary based on state regulations. Interest will be calculated based upon daily balances and will be applicable for each day that a delinquent balance is outstanding. This charge will apply to all balances that are delinquent through such time that payment in full is received at AT&T. The late payment interest will be billed on a monthly basis. Accounts billed outside the US will not be charged LPI.

Where allowed by law, AT&T may implement a \$25 service fee for restoration of service where delinquency has caused an interruption. This fee will be applicable to each account that is being restored and will be included on your monthly billing statement.

Attention customers: AT&T will charge a \$25 fee for any check returned for insufficient funds, applied on your next invoice. AT&T values your business and thanks you for your cooperation in this matter.

Some products require electronic billing as their official bill media. When electronic billing is the official bill media, an informational statement may be sent containing some of the same information as the

News You Can Use

ACCOUNT STATUS - Continued
electronic bill. The informational statement is not your bill. However, if you choose to mail your payment instead of paying electronically, the informational statement has a tear-off that can be used to submit your payment.

JUST FOR YOUR BUSINESS

For Billing Inquiries:
Web Hosting: 1.866.932.4678
Tech Support 360: 1.866.497.5073
Microsoft Office 365: 1.866.531.4891

REGULATORY NEWS

Attention California Customers:

The following charges are "Government Fees and Taxes": Federal Excise Tax; CHCF-A, CHCF-B, Univ Lifeline Tele Serv Sur, Com Dev Fnd/Deaf & Disabled, California Teleconnect Fund, State 9-1-1 Surcharge, Utility User's Tax, and Local 911 Charge..

Thank You For Choosing AT&T Where Every Customer Counts!

Nixon and Company
PO BOX 220999
DES PERES, MO, 63122



at&t

Invoice

Page 1 of 2
Account Number 831-000-1401 746
Billing Date Dec 19, 2012
Questions? 1 800 235-7524
Web Site att.com
Invoice 5366529108

Bill-At-A-Glance

Previous Bill	112.91CR
Payment	.00
Adjustments	.00
Balance	112.91CR
Current Charges	.00
Balance	\$112.91CR

Payment is Not Required

News You Can Use

REGULATORY NEWS - Continued

The following charges are "Government Fees and Taxes": Federal Excise Tax; CHCF-A, CHCF-B, Univ Lifeline Tele Serv Sur, Com Dev Fnd/Deaf & Disabled, California Teleconnect Fund, State 9-1-1 Surcharge, Utility User's Tax, and Local 911 Charge..

Thank You For Choosing AT&T Where Every Customer Counts!

News You Can Use

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JUST FOR YOUR BUSINESS

For Billing Inquiries:
Web Hosting: 1.888.932.4678
Tech Support 360: 1.866.497.5073
Microsoft Office 365: 1.866.531.4891

REGULATORY NEWS

Attention California Customers:

JAN 2 2013

Gardner, Sharon

From: Nixon, Mark
Sent: Tuesday, December 20, 2011 9:00 AM
To: LUDWINSKI, DON; SAMSON, RICHARD
Cc: GEIGER, JOHN; GREEN, MONIQUE P; Gardner, Sharon; Pini, Ken; Jon Pini
Subject: RE: *** URGENT *** I AM STARTING TO PANIC

Do you know what they were adjusted to?

And, do you know how long it might take for this info to reach credit and billing, because they really made it sound like they were ready to pull the plug yesterday?

And, thanks for all of your help. You and everyone else who participated in this.

Very truly yours,
CMI / NIXON AND COMPANY, INC.

T. Mark Nixon
President
314-909-3157 direct
314-821-7625 fax
314-650-7865 cell

From: LUDWINSKI, DON [mailto:dl6276@att.com]
Sent: Tuesday, December 20, 2011 8:37 AM
To: Nixon, Mark; SAMSON, RICHARD
Cc: GEIGER, JOHN; GREEN, MONIQUE P
Subject: RE: *** URGENT *** I AM STARTING TO PANIC

Mark

Your adjustments were approved on Friday. John Geiger, participated in a conference call late Friday afternoon and received the approvals.

Don

From: Nixon, Mark [mailto:markn@nixonandco.com]
Sent: Monday, December 19, 2011 5:15 PM
To: LUDWINSKI, DON; SAMSON, RICHARD
Subject: *** URGENT *** I AM STARTING TO PANIC

Don:

We continue to receive phone calls and letters from AT&T Credit & Collections Department. I spoke with them today at 800-762-3390 and they urged me to contact you immediately as the two pas due accounts are seriously in arrears and could jeopardize our existing service. I provided them with the two tracking numbers given to me in Richard Samson's e-mail of 11/23 and was told that is not a proper case number for collections and that the department for which that is assigned to can do nothing to help us.

OF GRAVE CONCERN is the account number in dispute 831-000-2210-559 which is tied to our active and existing account 831-000-2533-226. I was told that termination of service will affect our primary account with disruption!

AT&T Credit & Collections Department told me that you should call them and they can instruct you on how to complete a proper case number.

Don, I am seriously worried about this can you please help!!!

Very truly yours,
CMI / NIXON AND COMPANY, INC.

T. Mark Nixon
President
314-909-3157 direct
314-821-7625 fax
314-650-7865 cell

From: Nixon, Mark
Sent: Monday, November 28, 2011 3:22 PM
To: 'LUDWINSKI, DON'
Subject: RE: Step 1 account number 831 000 2533 226

I thought I saw something on this. I was out last week and deleted it. Thanks.

From: LUDWINSKI, DON [mailto:dl6276@att.com]
Sent: Monday, November 28, 2011 3:16 PM
To: Nixon, Mark
Subject: RE: Step 1 account number 831 000 2533 226

Mark

Did you see this from Wednesday?

Don

From: SAMSON, RICHARD
Sent: Wednesday, November 23, 2011 3:03 PM
To: Nixon, Mark (markn@nixonandco.com)
Cc: LUDWINSKI, DON
Subject: Nixon & Company - 111711BCW59510 & 111811BCW54592

Mark,

Your request has been assigned to a billing account representative . The tracking numbers are 111711BCW59510 & 111811BCW54592. The billing department will investigate and resolve the matter within 35 days. I will inform you when I have any further information. Again if you have any questions please let me know.

Rick Samson (402-516-1711)
AT&T Provisioning Service Manager
E-mail [*< Mark Nixon Responded >*]
Office Hours: M-F (8:00 a.m. to 5:00 p.m. PST)
After Hours Service Emergency: 877-985-4301

From: Nixon, Mark [mailto:markn@nixonandco.com]
Sent: Monday, November 28, 2011 12:27 PM
To: LUDWINSKI, DON
Subject: RE: Step 1 account number 831 000 2533 226

Don:

Payment was issued on account 831 000 2533 226

We also received a past due notice on account 8310001401746 today via mail. The details of this account were sent by e-mail 11/14. Since I know you are working on this, I'll hold on to the past due notice unless you need it.

Mark

From: Nixon, Mark
Sent: Tuesday, November 15, 2011 2:55 PM
To: 'LUDWINSKI, DON'
Subject: RE: Step 1 account number 831 000 2533 226

Excellent. Thanks. We'll get that one paid.

From: LUDWINSKI, DON [mailto:dl6276@att.com]
Sent: Tuesday, November 15, 2011 1:41 PM
To: Nixon, Mark
Cc: Pini, Ken; GEIGER, JOHN
Subject: Step 1 account number 831 000 2533 226

Account 831 000 2533 226 is a valid account. This account is your 3.0mb service. Apparently , it never billed and is being charged back to date of test and turn up.

Please process this account for payment.

Thank you.

From: Nixon, Mark [mailto:markn@nixonandco.com]
Sent: Monday, November 14, 2011 4:15 PM
To: LUDWINSKI, DON
Cc: Pini, Ken
Subject: *DO NOT TREAT *

Don:

I understand you spoke with Ken? He had passed this material off to me several weeks ago and asked that I get involved in trying to make sense of it and quite honestly, I am dumbfounded. I hope you can help us out?

I am sending you the Past Due notice and four sets of invoices on three accounts. I am not certain which accounts are for the old separate T1 lines and which one is for the new bonded twin T1 lines, I am sure this will be easy for you to review and reconcile.

Let me know what you find out.

I understand that you will issue a Do Not Treat order which will prevent them for interrupting our service – on purpose, at least.

Very truly yours,
CMI / NIXON AND COMPANY, INC.

T. Mark Nixon
President
314-909-3157 direct
314-821-7625 fax

Nixon, Mark

From: Nixon, Mark
Sent: Monday, December 19, 2011 5:17 PM
To: 'GREEN, MONIQUE P (ATTCINW)'
Subject: FW: *** URGENT *** I AM STARTING TO PANIC

Importance: High

Monique,

I am reaching out to anyone I know of at AT&T to help.

Very truly yours,
CMI / NIXON AND COMPANY, INC.

FILE COPY

T. Mark Nixon
President
314-909-3157 direct
314-821-7625 fax
314-650-7865 cell

From: Nixon, Mark
Sent: Monday, December 19, 2011 5:15 PM
To: 'LUDWINSKI, DON'; 'rs862n@att.com'
Subject: *** URGENT *** I AM STARTING TO PANIC

Don:

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T. Mark Nixon
President
314-909-3157 direct

Nixon Company
13205 MANCHESTER RD
SAINT LOUIS MO 63131



at&t

Page 1 of 2
Account Number 831-000-2533 226
Billing Date Nov 5, 2011
Questions? 1 800 235-7524
Web Site att.com

Invoice 7448786101

NOV 1 2011
85772 N
Per 29722 C

Bill-At-A-Glance

Previous Bill	3,620.26
Payment	.00
Adjustments	.00
Past Due - Please Pay Immediately	3,620.26
Current Charges	978.45
Total Amount Due	\$4,598.71
Current Charges Due in Full by	Nov 30, 2011

Billing Summary

For detailed information of your charges go to
www.businessdirect.att.com

Questions? Call: 1 800 235-7524

AT&T Business Services

Group #000001	
Sub-Account #831-000-2533 227	978.45
Total Group #000001	978.45
Total Current Charges	978.45

Current Charges

Group #000001

Sub-Account #831-000-2533 227

Customer Location:

13205 MANCHESTER RD

DES PERES, MO 63131

Charges for Subscriber/Router ID 7513745

13205 MANCHESTER RD

DES PERES, MO 63131

IP Optional Components

Recurring Charges:

Nov 5, 2011 thru Dec 4, 2011

1. MIS Access Charge

3Mbps - US

Port ID: 7513745

Works With Circuit: DHEC.732875.801.ATI

Total IP Optional Components

530.00

530.00

MIS with Managed Router

Recurring Charges:

Nov 5, 2011 thru Dec 4, 2011

2. MIS with Managed Router

3Mbps - US

Port ID: 7513745

Works With Circuit: DHEC.732875.801.ATI

Total MIS with Managed Router

400.75

400.75

Surcharges and Other Fees

3. Federal Access Recovery Fee

Total Surcharges and Other Fees

Total Subscriber/Router ID 7513745

Total Sub-Account #831-000-2533 227

Total Group #000001

47.70

47.70

978.45

978.45

978.45

Total Current Charges

978.45

News You Can Use

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ACCOUNT STATUS

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Attention customers: AT&T will charge a \$25 fee for any check returned for insufficient funds, applied on your next invoice. AT&T values your

Nixon, Mark

From: Nixon, Mark
Sent: Monday, November 28, 2011 12:27 PM
To: 'LUDWINSKI, DON'
Subject: RE: Step 1 account number 831 000 2533 226

FILE COPY

Don:

Payment was issued on account 831 000 2533 226

We also received a past due notice on account 8310001401746 today via mail. The details of this account were sent by e-mail 11/14. Since I know you are working on this, I'll hold on to the past due notice unless you need it.

Mark

From: Nixon, Mark
Sent: Tuesday, November 15, 2011 2:55 PM
To: 'LUDWINSKI, DON'
Subject: RE: Step 1 account number 831 000 2533 226

CR4025
000 762-3390
4:42

Excellent. Thanks. We'll get that one paid.

From: LUDWINSKI, DON [<mailto:dl6276@att.com>]
Sent: Tuesday, November 15, 2011 1:41 PM
To: Nixon, Mark
Cc: Pini, Ken; GEIGER, JOHN
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Cc: Pini, Ken
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I am sending you the Past Due notice and four sets of invoices on three accounts. I am not certain which accounts are for the old separate T1 lines and which one is for the new bonded twin T1 lines, I am sure this will be easy for you to review and reconcile.

Date: 11/23/2011



NIXON AND COMPANY
Ste 120
BALLWIN MO 63021
USA

Nixon and Company
PO BOX 220999
DES PERES MO 63122
USA



Your Account Number(s)	Account Name	Total Outstanding Plus New Charges	Disputed	Past Due
8310001401746	Nixon and Company	\$ 1,461.85 \$	--	\$ 1,461.85
Total all Accounts		\$ 1,461.85 \$	--	\$ 1,461.85

Dear AT&T Customer,

Your payment of **\$1,461.85** has not been received. Without a payment in full of the past due balance, your access to the AT&T Network may be interrupted for all services billed under the account(s) referenced in the information above. Unless payment is received, AT&T may exercise its right under the contract to suspend or disconnect your service and/or require a security deposit on this or other services and/or refer your account(s) to an outside collections agency.

Late payment interest will be assessed on past due balances. In the case of a dispute, late payment interest will be assessed on any billed amounts determined, by AT&T, as accurate at the time your dispute is resolved. Please remit your payment to:

AT&T
P.O. Box 5019
Carol Stream, IL 60197-5019

If payment in full for the amount past due has been mailed, please disregard this letter. Do not hesitate to contact us at **1-800-762-3390** to discuss any questions you may have regarding this matter.

AT&T trusts that you will give this matter your immediate attention.

AT&T Credit and Collections Department
901 Marquette Ave N, Suite 800,
Minneapolis, MN 55402
Business Hours: 8:00 AM to 5:00 PM Central Time

Gardner, Sharon

From: Pini, Ken
Sent: Thursday, August 18, 2011 8:50 AM
To: Gardner, Sharon
Subject: FW: AT&T Billing Dispute Account # 8310001401746 RDS Tracking # 080111BSW58007SY

FYI

-----Original Message-----

From: rm-dtscust1@ems.att.com [mailto:rm-dtscust1@ems.att.com]
Sent: Wednesday, August 17, 2011 7:15 PM
To: Pini, Ken
Cc: jg5928@att.com
Subject: AT&T Billing Dispute Account # 8310001401746 RDS Tracking # 080111BSW58007SY

August 17, 2011

Ken Pini
Nixon And Company
Po Box 220999
Des Peres,mo,63122
Des Peres, MO 63122

RE: Account Number: 8310001401746

Tracking Number: 2604906 - DTS
Tracking Number: 080111BSW58007SY - RDS

Dear Ken Pini:

We are still in the process of resolving your billing claim for the invoice dated 05/19/2011 in the amount of \$1,000.00. We expect closure of your claim in 15 days. You will receive notification when your claim is resolved.

Payment of the non-disputed invoice amount is required if you have not already done so. A late payment charge will be assessed on any past due amount determined to be accurate at the time of dispute resolution.

Should you have any questions regarding your request, please reference the tracking number 2604906-DTS. You can reach me at 877-811-4040-24272.

Thank you for choosing AT&T. We value the opportunity to serve you.

Linda Lizzio
AT&T Business Solutions - Customer Care
877-811-4040-24272

cc:
John Geiger

THIS IS AN AUTOMATED EMAIL. PLEASE DO NOT REPLY TO THIS MESSAGE.
ALL REPLIES TO THIS MESSAGE WILL BE AUTOMATICALLY DELETED.

Gardner, Sharon

From: Pini, Ken
Sent: Wednesday, September 07, 2011 8:39 AM
To: Gardner, Sharon
Subject: FW: AT&T Billing Dispute Account # 8310002210559 RDS Tracking # 080111BSW57286SY

FYI

-----Original Message-----

From: rm-dtscust1@ems.att.com [mailto:rm-dtscust1@ems.att.com]
Sent: Saturday, September 03, 2011 7:15 PM
To: Pini, Ken
Cc: jg5928@att.com
Subject: AT&T Billing Dispute Account # 8310002210559 RDS Tracking # 080111BSW57286SY

September 3, 2011

Ken Pini
Nixon And Company
13205 Manchester Rd
Saint Louis, MO 63131

RE: Account Number: 8310002210559

Tracking Number: 2606300 - DTS
Tracking Number: 080111BSW57286SY - RDS

Dear Ken Pini:

We are still in the process of resolving your billing claim for the invoice dated 05/05/2011 in the amount of \$1,500.00. We expect closure of your claim in 30 days. You will receive notification when your claim is resolved.

Payment of the non-disputed invoice amount is required if you have not already done so. A late payment charge will be assessed on any past due amount determined to be accurate at the time of dispute resolution.

Should you have any questions regarding your request, please reference the tracking number 2606300-DTS. You can reach me at 877-811-4040-24603.

Thank you for choosing AT&T. We value the opportunity to serve you.

Jennifer Reiss
AT&T Business Solutions - Customer Care
877-811-4040-24603

cc:
John Geiger

THIS IS AN AUTOMATED EMAIL. PLEASE DO NOT REPLY TO THIS MESSAGE.
ALL REPLIES TO THIS MESSAGE WILL BE AUTOMATICALLY DELETED.