Missouri Public Service Commission

Public Comments Report QW-2008-0004

Aqua Missouri, Inc. (CU)-(Water)

Unique Comments Received 27 **Duplicate Comments Received** Total Comments Received

<u>2</u> 29

Date: 1/3/2008

Item First Name	Last Name	City	State	Public Comments	Office	Staff Person	Resolution
P200800344 Rowe	Arends	Holts Summit	MO	the rate increase is astonishing, times are hard enough as it is; company does not need another rate increase.	PSC	JMR	Letter sent 1/10/08.
P200800335 Paul	Bernskoetter	Jefferson City	MO	company just had an increase two years ago and now they are asking for another increase 128% we are on a fixed income how do they expect us to pay our bills we just don't have wter;i hope the PSC will look at all the aspects.	PSC	JMR	Letter sent 1/10/08.
P200800324 Russ	Bowder	Jefferson City	MO	see attachment	PSC	JMR	Letter sent 1/10/08.
P200800325 Russ	Bowder	Jefferson City	MO	see attachment	PSC	JMR	Letter sent 1/10/08.
P200800326 Christophei	Cossett	Eugene	МО	customer against the rate increase/ bill going from 27.00 to 63.00	PSC	JMR	Letter sent 1/10/08.
P200800369 Gary	Drinkard	Jefferson City	МО	it is wrong that they are asking for such a high percentage in; increase I am against it.	PSC	JMR	Letter sent 1/10/08.
P200800396 Sandra	Eye	Sedalia	MO	protest on another rate hike; just had one two years ago; the percentage they are asking for is crazy	PSC	JMR	Letter sent 1/10/08.
P200800363 Kaye	Foster	Jefferson City	МО	I don't mind a rate increase; but the percentage they are asking for is ludicrous; too high	PSC	JMR	Letter sent 1/10/08.
P200800515 Tony	Giboney	Eugene	MO	I am completely against the rate increase;Co. has done nothing too improve the quality and flow of water in this area; the more houses they build	PSC	JMR	Letter sent 1/16/08.
P200800329 William	Gordon	Sedalia	MO	customer is adverse to the increase company just had an increase two years ago this put people in a bind who are on fixed incomes.	PSC	JMR	Letter sent 1/10/08.
P200800388 Jeannie	Hogue	Jefferson City	MO	lived in different areas and I have never had a bill as high as this company I am against the rate increase	PSC	JMR	Letter sent 1/10/08.

P200800357	' Donna	Swearengin	Sedalia	MO	(ddw)Customer opposed to increase due to proximity of rate increase in 2006/ customer is on fixed income and has a hard time coming up with increases in utility bills/ customer said she was treated rudely by Aqua employees at public hearing last year	PSC	EMSD	Staff is investigating, report to follow.
P200800524	Steve	Thrift	Sedalia	MO	(ddw)Customer opposed to rate increase/ customer says company is sneaky and sends incorrect and estiimated bills rather than read meters/ customer says he has had it and opposes any new money for this company	PSC	JMR	Letter sent 1/16/08.
P200800355	i Virginia	Van Wormer		MO	(ddw)Customer opposed to increase/ too soon after previous rate increase and 50% increase is unreasonable/	PSC	JMR	Letter sent 1/10/08.
P200800339) Larry	West	Jefferson City	MO	the rate the company is asking for is ridiculous; the need of the customer should come first; rate is too high; alot of people on fixed incomes.	PSC	JMR	Letter sent 1/10/08.
E-mail	Alan	Allmon	Sedalia	MO	See attached.	PSC	JMR	Replied via e-mail on 1/7/08.
E-mail	Cindy	Benward	Eugene	MO	See attached.	PSC	JMR	Replied via e-mail on 1/2/08.
E-mail	Carl C.	Clopton	Sedalia	MO	See attached.	PSC	JMR	Replied via e-mail on 1/9/08.
E-mail	Joe & Margie	Crowe	Eugene	MO	See attached.	PSC	JMR	Replied via e-mail on 1/9/08.
E-mail	Brian	Deschu	Eugene	MO	See attached.	PSC	JMR	Replied via e-mail on 1/2/08.
Letter	Del	Eshelman	Sedalia	MO	See attached.	PSC	JMR	Letter sent 1/10/08.
E-mail	Kendra	Fiedler			See attached.	PSC	JMR	Replied via e-mail on 1/7/08.
E-mail	Frank	Kempker	Jefferson City	MO	See attached.	PSC	JMR	Replied via e-mail on 1/2/08.
Letter	Nola P.	Lowellen	Sedalia	MO	See attached.	PSC	JMR	Letter sent 1/10/08.
Letter		Maplewood Home Owners Association	Sedalia	MO	Petition-see attached.	PSC	JMR	Letter sent 1/24/08.
E-mail	Ted	Muenks	Jefferson City	MO	See attached.	PSC	JMR	Replied via e-mail on 1/7/08.
E-mail	Carla	Ousley	Jefferson City	MO	See attached.	PSC	JMR	Replied via e-mail on 1/7/08.
Letter	Darrell L.	Penberthy	Eugene	MO	See attached.	Both	JMR	Letter sent 1/24/08.
E-mail	Dan	Swearengin	Sedalia	МО	See attached.	PSC	JMR	Replied via e-mail on 1/2/08.

QW-20008-0004

E-mails Received

By The

Water & Sewer Department

From: Sent: Alan Allmon [aaalli46@yahoo.com] Sunday, January 06, 2008 2:55 PM

To: Subject:

Water.Sewer Maplewood Aqua

This is in reference to QW-2008-0004 and QS-2008-0005. My husbands office is in the area that is asking to increase their rates for water and sewer. Our rates now seem to be disproportionate to the amount of water that our office uses. We are a small general practice (family physician) that has of course no laundry, showering ,cooking or gardening and yet our rates are nearly the same as our home which is serviced by the city of Sedalia. A 50% rate of increase and a 35% increase will cause hardship on a number of folks and I would ask you to consider not allowing that much of an increase. Thank you, Linda Allmon

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From:

C Benward [e9retfin@peoplepc.com]

Sent:

Thursday, December 27, 2007 11:14 PM

To:

Water.Sewer

Subject: Reference Numbers: QW-2008-0004 and QS-2008-0005 (AQUA)

Public Service Commission

ATTN: Water/Sewer Department

REFERENCE: QW-2008-0004 and QS-2008-0005

Here we go again, AQUA! Poor service, local public hearing, rate increase last year, Drinking Water Primacy Fee collection error, and now another proposed water/sewer increase. No wonder the Ahart family residence installed their own well and septic tank, or, did Mr. Becker promote it.

As a single-head-of-the-household Lake Carmel resident, I am against the water rates increasing by 50.45% and the sewer rates increasing by 128.75% that AQUA is seeking in order to recover their capital and operating expenses.

Cindy Benward
Lake Carmel Estates
8704 North Shore Drive
Eugene, M0 65032-2073
573.496.3908

From:

Carl Clopton [ccclopton@hotmail.com]

Sent:

Tuesday, January 08, 2008 11:05 AM

To:

Water.Sewer

Subject: Rate Increase

I would like to state a few concerns about the proposed rate increase by Aqua Missouri, Inc. I fully understand that production costs have increased for everyone, especially fuel costs and

labor. I would like to remind you that those people living in Brooking Park, myself included, are retired and on fixed incomes. We cannot afford large increases in living costs.

Social Security goes up a little each year, but it is taken right back with an increase in Medicare deduction. We also have to pay the increased fuel costs.

I do not expect utility costs to remain the sme forever, but I would like you to see that any increase is not excessive.

Thank you;

Carl C. Clopton

Make distant family not so distant with Windows Vista® + Windows Live™. Start now!

From:

joe and margie crowe [jomar@socket.net]

Sent:

Tuesday, January 08, 2008 8:38 PM

To:

Water.Sewer

Subject:

QW-2008-004 & QS-2008-0005

Attachments: January 1, 2008 Aqua Missouri Letter.doc

Public Service Commission Attn: Water/Sewer Dept. P.O. Box 360 Jefferson City, Missouri 65102 water.sewer@psc.mo.gov

Re: QW-2008-0004 & QS-2008-0005

Dear Sir or Madam:

My wife and I are Aqua Missouri customers. We received a letter from the company dated December 20, 2007. This letter stated the company was requesting another rate raise through the PSC. I believe this request is exorbitant. The raise requested is 50.45% on water and 128.75 % to the current sewer charge. This seems to be a standard practice with Aqua Missouri. In 2005 the company requested a 256% rate increase. The approved amount in September 2006 was 56% on water and 23% on the sewer. It appears that Aqua is trying to get to the original amount requested. Just getting there a bite at a time.

Previous discussions with PSC and DNR members said that rate increases could not be made against future upgrades. The upgrades had to be made and then requests for the rate increases should come. Aqua Missouri stated in the December 20 letter they had water and sewer main replacements, rehabilitated lift stations, upgrades to several treatment facilities including new control panels and pump, motor and blower replacements. The sewer system at Lake Carmel has no lift stations. It is a "gravity feed" system. The water system received a standpipe and pump in 2005. The last rate raise used those items as justification for the raise. In 2007 the company had to replace approximately 250 feet of collapsed sewer line and one leaking manhole in the North Shore area. Surely these items do not require a 128% increase. I believe these items fall under general maintenance procedures for the company and should be covered in the fees charged each month. In case # SC-2007-0044 Aqua Missouri stated there were 46 houses serviced in the Lake Carmel Subdivision. The current fee of \$27.75 multiplied by 46 equals \$1276.50 per month. When we installed the sewer line to our home it cost \$25 per foot to run the line and the manholes were \$500 each. Monies for the year are \$15,318. That amount covers the \$6750 required to replace the line and manhole, then nets the company \$8568.

I earlier mentioned the Becker/Aqua Missouri case #SC-2007-0044. I have concerns over some issues raised in this case. Statements about the current sewage lagoon sedimentation and how to resolve those issues bother me. One of the solutions mentioned was dredging the existing lagoons. Ms. Rush-Hale of Aqua Missouri stated this cost could be \$100,000. The decision out of this case was that the developer is responsible to upgrade the existing system to support the additional houses he planned to build. Those costs should not be imposed on the existing homeowners-sewer users but

passed to the new housing in the area. My concern is does Aqua Missouri plan to follow that edict? Or does the company look to hedge against a future possibility by requesting this large rate raise. I feel this could be a back door to give the developer what he earlier wanted, existing customers pay the upgrade to the system freeing him to make a larger profit. If the company is not planning against current or future financial outlays then the rate raise requested is purely to increase shareholder wealth.

Lastly I believe the rate raise requested by Aqua Missouri is exorbitant and ridiculous. My wife and I use about 5,000 gallons of water each month. Based on Aqua's published rate cost, if approved, our water rate would be \$24 and our sewer rate will be \$63.48. The combined total is \$87.48. Anything above the minimum will place the bill near \$100 each month. So the major question raised is, why? Aqua Missouri stated they have made upgrades to our system. By my knowledge this has not occurred. We still have the same gravity fed sewer system and we still get the same dirty water. Sediment still rings our stools each day. Anywhere water stands for any length of time a dirty ring appears. Both Margie and I look to retire shortly. The proposed water/sewer rates will negatively impact our ability to survive on reduced retirement incomes.

Respectfully,

Joseph Crowe 10225 Water's Edge Dr. Eugene, Missouri 65032

From: jessica tregnago [jtregnago@embarqmail.com]

Sent: Friday, December 28, 2007 10:54 AM

To: Water.Sewer

Cc: brdjeff@hotmail.com

Subject: Concerned citizen

Public Serv Comm, ATTN: Water/Sewer Hello Sir: I am writing concerning the following issue of Dec07 Request Numbers "QW-2008-0004" and "QS-2008-0005" (letter dtd 20Dec07 = w/30 day limit respond time).

I live at 8505 North Shore Dr. Eugene MO on lake carmel. I strongly oppose the rate increase proposed by the water company. To my knowledge they have already raised our rates last year. This is unfair to all residents. The rate is to great of an increase at any one time.

Thanks, Brian Deschu

From: Kendra Fiedler [Kendraandkids@quicknetisp.com]

Sent: Saturday, January 05, 2008 11:46 AM

To: Water.Sewer
Subject: Rate Increases

QW-2008-0004 and QS-2008-0005

I do not agree with the rate increases. I feel as if we pay enough for our water and sewer. The rates seem to have went up in the last to years anyway. 2 years ago my water bill was typically \$20 and now it is usually \$40. If the rates do get increased I feel as if a 50% increase is way to much. I recently had a water quality test done at my home and the results were nothing to be proud of. Our hard water levels were very high. Overall the water test showed that we have very poor water Quality. So please understand that a rate increase especially one of 50% is way to much and almost is ludacris. We are talking about water not oil...This is a middle-class neighborhood and a lot of us may not have the extra \$20-\$40 a month. We are families trying to make it..Not banks free for the shakin.

Thanks, Kendra Fiedler

From:

FRANK

KEMPKER [frankkempker@embarqmail.com]

Sent:

Saturday, December 29, 2007 11:44 AM

To:

Water.Sewer

Subject:

[Released] Rate Increases for Lake Carmel

We own a lot at Lake Carmel with no sewer and have water hookup which we use sometimes in the summer. I feel that the rate increase that you propose for Lake Carmel is excessive at the rate of 128.75 for sewer and 50.45 for water. There must be something you can do to reduce this rate. Lake Carmel residents need a break. Thanks

Frank Kempker, lot owner 114 Palisades Drive Jefferson City, MO 65109

From:

Ted Muenks [tedmu@osagecon.missouri.org]

Sent:

Sunday, January 06, 2008 5:09 PM

To:

Water.Sewer

Cc:

Christina.baker@ded.mo.gov

Subject: FW: AQUA Request Numbers: QW-2008-0004 and QS-2008-0005

Hello,

My name is Ted Muenks and I am a property owner at Lake Carmel. Our sewer and water systems are run by Aqua Missouri.

It is my understanding that Aqua Missouri has submitted requests numbers QW-2008-0004 and QW-2008-0005 to raise the rates for water about 50% and for sewer about 128%.

This would appear to any property owner of Cole County to be unreasonable and raise serious questions about the company's intentions and management.

To my knowledge, Aqua Missouri was just granted rate increases for 2007, built a water tower since operating the water system for about nine years and done minimal if any improvements to the sewer system.

Reasonable rate increases are enough for property owners to have to pay in addition to other rising costs of living.

Please help the property owners at Lake Carmel get water and sewer services at a reasonable rate as is done in other rural communities.

Sincerely,

Ted Muenks

From:

ousley@coler-v.k12.mo.us

Sent: To: Thursday, January 03, 2008 1:08 PM Water.Sewer; mopco@ded.mo.gov

Subject:

Lake Carmel rate increase

To whom it may concern:

I live at Lake Carmel in Eugene, Missouri. I am writing in regards to the rate increase for water and sewer. I can see a slight increase due to rising costs but there is absolutly no reason to have a 128.75% or 50.45 increase at one given time. And for that fact I do not see where these cost are coming from. I know that the last couple months my water usage has been estimated instead of actual so it is not costing any money to have someone come out and read the meter. And if it is that costly to pay someone to read a meter once a month, go to the land owner reading their own meter and sending it in. Then AquaMO could read every six months or so. Also I do not see that the water quality or sewer system is worth the price. There have been a lot of people moving which makes a person wonder if it is because of sewer/water related issues. The water does not taste good and the water pressure is not always the highest of qualities.

Request numbers: QW-2008-0004 and QS-2008-0005

Carla Ousley

From: Dan Swearengin [dandon@copper.net]

Sent: Friday, December 28, 2007 9:25 AM

To: Water.Sewer

Subject: QW-2008-0004 and QS-2008-0005 - Aqua MO, Inc.

This repulsive and unresponsive company is totally void of customer service and caring!!!!

My hearty recommendation, regarding the obscene request for higher rates, would be for the PSC to not only NOT approve the requests but actually demand the present supplier be made to relinquish ownership and right to 'serve' (an oxymoron), the Maplewood/Brooking Park area and I, in no way, am putting that forth with any levity!!

And, if you need an entourage to camp on your doorstep in defense of this position, please so advise and we can arrange a plethra of dissatisfied 'customers'.

Dan Swearengin 149 Sycamore Lane Sedalia, MO 65301-9009 (660) 829-0384 QW-20008-0004

Letters Received

By The

Water & Sewer Department

Public Service Commission Attn. Water and sewer Dept.

Public Service

Aqua Missouri Inc. wants to raise the water and sewer rates here in Maplewood subdivision of Sedalia Mo. In August of 2006 they got a raise of 56% for the water and 42% for the wastewater. Now eighteen months later they want another 50% increase in the water and sewer rates. For an area with many retired people and people with low incomes, I think they are asking too much. This is an area of homes that are valued at 60,000 to 70,000 Dollars. A lot of these people work at Tyson's and other low wage jobs. When Aqua of Missouri bought this area they knew it was an old area and could have water and sewer problems. I believe the owners of the company are responsible for fixing the pipes.

RECEIVED

Maplewood Home Owner. Assn.

Vice President

UTILITY OPERATIONS DIVISION

Public Sero. Comm 1-04-08 att: Water / Server Dest ing Park Village Sedalia, Mo. I wish to state that I feelour rates (at and I am only on



Maplewood Homeowners Association

P.O. Box 894; Sedalia, Missouri 65302

11 January 2008

RECEIVE D

Missouri Public Service Commission Commissions Office Attn: Water/Sewer Dept. P. O. Box 360 Jefferson City, Mo 65102 UTILITY OPERATIONS DIVISION

Dear Sirs:

We have been contacted By Aqua Missouri, Inc. Informing us that they have filed for a rate increase in the water and sewer charge for all Homeowners and residents in Maplewood Sub-Division, Sedalia, Mo.

We already received a rate increase within the last two years and strongly appose another increase at this time.

A Petition has been circulated within the Maplewood Sub-Division asking the Commission To deny this proposed rate increase. Attached Are 12 pages of signatures for your review.

Maplewood Homeowners Association Board of Directors.

Aqua Missouri, Inc. submitted a request to the Public Service Commission on December 7, 2007, to increase our water rate by 50.45% and sewer by 35.74%. To our knowledge there have been no substantial renovations, repairs or modifications to our systems to constitute this type of rate increase. Furthermore, this proposed increase would be financially deviststing on our residents who are on fixed income and other low income families.

We, the undersigned, call on the Public Service Commission to deny Aqua Missouri, Inc. (Aqua) any and all proposed rate increases at this time. Request numbers QW-2008-0004 and QS-2008-0005

- Print-

NAME

SIGNATURE

ADDRESS

JIM Cumniahon	WinCanahon	2793 dogwood CT.
	1	2795 Dog wood Et
TIM Berezin .		2796 Dogwood CT.
Aloksanok Kalyabin	Hex Kulyasin	2797 Dogwood d
Mike Harris	Mulhin	2798 Dogwood Ct.
Brande Spridgen	Bepudge	2400 Quail Run Ct.
Shown Thompson	Salp	2400 Quail Run Ct.
Day Ray	DyR	2401 Quail Run ct.
Ken Hunter	Kin Gunt	2402 Quail Run Ct 1
Candice Smith	Candice Such	2403 Quail Run Ct
·		2798 Quail Ren
Terria Cruz	In Cuin	2804 QUAIL RUN
Beau Giffen	Der SA	2808 Quai / Run
LINDA PACheco	Sinde sachier 1	2793 QUAIL RUN
ATOMALA WATTS	Stomela Water	2795 Qual Run
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NAME	SIGNATURE	ADDRESS
Janet S. Johnson	ganet Is Johnson	2790 Maplewood Circle Sedalia, MO 65301
Jack Wright	Jack Wright	2792 Maplenned Citche
Fand & Parker	Faul & Pouker	2804 Braakmien Ane
Beverly PARKER	Benely Parker	2804 Brookwin ane
In J. Monra	Luda Monroe	-2501 Rost bud Circle.
Thon Garrison		2503 Rose bud Circle
total of Frank Laries	Gat Janvies	2566 Bosebud Cerc
Margaret Madsen	ninos	2507 Rosebud Cii
Port Walkins	Patwatkins	2508 Rosebul Circle
Nonce waters	Wand y bolling	2508 Roseland Cin
Kayisa Shipych	Theref -	2509 Roxbud Ciz
Ingenia Thod	My penice Wood	25/0 Rosebullo
Mu Panlis	about	25/3 Rosebyd Car
Carol Anglin	Carol Angliai	2514 Rosebul air
vary v dohnson	Say John	2608 Brookviza

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- Print-

NAME	SIGNATURE	ADDRESS
Barbara Johnson	Barbara Jahnson	2808 Brookwin ave.
Olga Silchuk	O. Silehyk	2810 Brookulew Ave
ELIA PATRIE	Ella lutuit	2812 Brookin Due
GFORGF PATRICK		28/2 Brooksview One
Dayson H Lauder	Jegn H Jehn	281 Brookrew Are
Sharron Carter	Shannon Cartu	2805 Brokview Ave
Donna Spencer		2799 Dogwood Cit
Sandra Dotson	Sandratellon	J ,
Olga Izoita		2788 Dogwood of
Melvin Hurrelbrink	Melin Huullinh	2790 Dogwood CT
Betty Hurrelbrink	Betty Hunelic	
Camilla Dunham	/	2791 Opgwood Ct
Joe Dunum	De Donn	17
BOB PRESTON	Loff fut	2792 DOGWOOD CT.
Madine Proston		2792 Dobwoso CT.

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NAME	SIGNATURE	ADDRESS
Daniel Bouman	David Bawman	2796 Oakredge Circle
Koncher Scoolson	Kanaha Dicollon	2793 OAR Ridge Circle
Susie Mc Cabe	CoMelake	2794 Oak Ridge Circle
Carolyn Spencer	Carolyn Spencer	27950AKRidge an
Ruth E. Sutcheson	luth E. 7 tutchesar.	2600 Wesley Crt.
Glena R. Shernan	Glan & Themas	2601 Wesley Ct.
Miehael moser		2602 wasley et
Christa A. Frame	`	2603WosleyCt
Pamela Oswald		2604 Wesley Ct
Richard w LaFaver	Prish and - later	2607 wesley (T
Richard Moore	Richard Moore	21008 Liberley Ct.
aniony Done	Xenuary Mme	2608 Naplewood M
Kustin Blain		2012 Madewood
Marion Hugh	Marion Hugher	2614 Maple wood
Candrew Kartle	Candac Kadthe	Zeoly Maplewood Cn.

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NAME	SIGNATURE	ADDRESS
Darla Hogg	Waela Nogg	2618 Maplewood Hane
George Hogg	Heorge Hogg	2618 Maplewood Jane
Charles of Vosa	Janh a Close	2-620 Map/wood /2.
Janot L. Jose	MAO	2620 mplew ood Ln.
Hearter york, use	1 0//	26020 made wooden.
DAUE WISSMAN	Dave Wish	2619 MAPLEWOOD LAUE
naomi Schelp	Nooni Schebp	2615 maylewal Son
DWALH MUSSIN	(2613 Maplewood Law
Bety Best	Letty Best	3611 Mapleword Lane
SUE HAASE	Jue Share	3609 Mapkwood have
DALTON KOSTOPOLUS	Sellente	2607 mapleword (M.
Terry Rostopolus	Derry Josepolus	3607 Maplewood In.
PAVID CIPATE	3 Stavil Cruek	2605 Maplework kn
•	Personal Vaaso	2403 Madeurod in
Zenna Wheeler	Bezing Wheel's	2601 Maple wood In
Ken Grundon	Len Arudur	2801 BLOOKVIEW AVE
/		
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NAME	SIGNATURE	ADDRESS
Douglas Daris	Douglas Davis	6603 6. 32nd Sedalin
Dotty Fore	Beth For	6605 E 32 nd Salia
Sat Johnson	Sat Johnson	6607 8 32Nd Sedalia
Dephanie Yegger	Explanie Chaps	Gloog E 32nd Sodalia
Jania Moyer	Janua Morgen	6611 E 32 rdst Sedalia
Cindy Packhurst	Circle Parldwest	10601 E 32nd Sodalia
Chris Parkhurst	Chin Forkuns	6601 E 32 nd Sodalea
steve armstrong	Stewn country	Color monsees Drive sedaling
Ruth aller	Ruth allee	6406 Moneses Dr Seddia
Robers Wisles	Kobshir is	6608 Monsees De "
Walter Williams	Alt Can	2907 monsees DS
Usa Williams	Knalderano	2909 Monses Dr
Mary Elvers	Mary Elvers	2908 Monsees Dr
Christine Llogg	Christine Llow	ed 2905 monsees Dr
AROLD FOX	Harold Fok	2704 Monore Dy
PAN DY GOOD MAN	Rey Coodming	2709 Mendow Wood De
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NAME	SIGNATURE	ADDRESS
Tim PARKER	1. Pa	2820 Madelow Wood Dr
Donne Freids	Some Lalls	2817 Mealow Word DR.
ARTHUR HOCKERSMITH	ather Hochermeth	2900 MEADOWWOOD DR
Linan Hockersmith		2900 Meadowood DI
Barrie Jackson	Bourie Jackson	2902 meadowwood Dr
Nolan Jackson	Teda Of feeling	2902 Mendon Wood Dr.
Changed by Day	Change Day	2901 Meadow Wood De
Jana Kin illey	Land Hind Cley	
	Lilling Black	2900 Meadow Lead Do
Gatha Motorio	Quita d'Intaro	5905 Meadas Leed Di
Lathy Walker	Charle	3001 Megdowwood Dr
Olga Gladush	Too	3003 Meadow mood Di.
Mary R. Barnes	Many R Barnes	2813 Meadow Wed Dr
SHARON L. Smith	Sharon I Smith	2815 Meadow Wood DR.
ANDER HOETHNE	KS, K	2904 MEADON WOOD DR.
Joseph Beaher	Jory Pacher	28/6 Merden Was A

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SIGNATURE	ADDRESS
Robert Sister	2807 Merdowwood DR 65301
and chates	2807 Meadow wood Or Settle, Mo
Morrere formate	2805 May Lawwood DR
Oluise Porndector	2805 Mealouxedon Or.
All Pris	2803 Meadow Wood Dr
Ded FNO	2801 Meadowwood Dr
Bed	2793 mealor val Prive
Wel	2800 MEADOW WOOD Sedation
LGg & Till	2802 nearby wood Sephila
USD Hel	2807 meadon wood Sedelin
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Aqua Missouri, Inc. submitted a request to the Public Service Commission on December 7, 2007, to increase our water rate by 50.45% and sewer by 35.74%. To our knowledge there have been no substantial renovations, repairs or modifications to our systems to constitute this type of rate increase. Furthermore, this proposed increase would be financially deviststing on our residents who are on fixed income and other low income families.

NAME	SIGNATURE	ADDRESS
Gulu J. Rightfoot	Julie A. Lightfoot	2902 Monsees Dr.
Scott LIGHTFOOT	Sott fighted	3902 Monsees Dr.
Connie Hankins	Coaxi Harlins	2903 Monsers \$1.
Phillip Tindell	Phillin Tindal	2903 Mosses Dr
LOIS SKINNER	Jo Il Stekke	2901 Monsees Dr
JANICE Phillips	Janice Chillips	2900 Monses Dr.
Pam Phillips	Panelo Phillips	2900 Monsees Dr
RONald JPhillips	Rowald H fulligis	2960 MONGERS DX
Filly Fell	35 Day	2807 Monsees DR.
Melissa Corpas	Mensolope	2804 MONSCES Ar.
Dort Daninger	Du way	2804 Marsus
1) illim Inst	William GonDur	2803 MONSEES
ELAINE FORDON	Glan Goden	2803 MONSEES
Wilma Hazel	Wilma Hazel	2802 Monsees
Chippord Hazel	CLIFFORD Hazel	2802 MON5ELS Dr
RUDY RASPERGERSR	Budd & Rayer Sa S	2801 Masses dr.
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NAME	SIGNATURE	ADDRESS
Bob3 DONNEY	Donna West Vest Robert West	6507 Monsees Dr.
Shelia Liminator	Solvent binning to	6505 MONSEES Dr.
Kenny new O Kelly New	Kenny New Year	US03 monsees DR
Annie Bird	Curie Bird	6501 MONSEES DRIVE
Estrick Dillon	Total Tills	6502 Monsees Drive
Scheri Sollan	Achen Jolden	6504 Monsons DI.
KEUIN COWICK	Kein Cowick	6600 MONSEES DR
judi Myers	Indi Myers	6602 Mansees Dr.
Josep Rodle	Keren Riddle	2806 Meadow Wood Dr
Marile & Davis	marke & Bonio	2792 Mindowidde Daire
Katte Brandlan	Karle Brandlag	(0506 hillowblock ld.
Kyan Eye	Ryan Eye	45de Willowbrook Rd.
Dow Thomas	Dog hus	6500 Monses De
MinRe Hoelin	> Diane Hoch	03/03 Wostlako Va
ROSAMAE SAUL	- Rosamae Shull	650/8. 32ST.
Sessich Simmons	Jessica minons	6502e.32nd.
.	J KJE	

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NAME	SIGNATURE	ADDRESS
Andrew Hazel	andrewAcgel	2902 Monsees Dn
unt & Janice Williams	Janin Willians	2790 Monsees Dr
on + CharLotte	Om Sota	2791 Monson D1.
TIM WISEMAN	Agnes RV Menice	2791 Julier wz Cerole
DAN GERLACH	Doct	2792 Lakeshore Circle
Tracy Gerlach	Traffe Q	2792 Lakesbore Circle
noissi Hemme	Melloseitemmu	2793 KIKESTOF CIRCLE
1.E.M. Elhans	M. E. M. Fangy	2790LAKESHORE GIR.
eva Thriff	Steve Thriff	2814 Westlake 12
AlBrandlang	CH-BAHNBAHIIT	27/211/Civites 1/2
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We, the undersigned, call on the Public Service Commission to deny Aqua Missouri, Inc. (Aqua) any and all proposed rate increases at this time. Request numbers QW-2008-0004 and QS-2008-0005

Print

NAME	SIGNATURE	ADDRESS
RichARd LABillet	Iffel B to Belly	2800 Wost/AKO DZ
Laura Krosse	Lama 1 Kusie	2702 Westlake DR.
Laura CASIC	Lelin Cis	28/1 WESTEAKE PR.
GARY MKEE	Make Tulo-	2007 Wes lake Do.
Robin Makee	Robin of Make	2809 Westlake Dr.
Janes Tapylor	anne Sirler	2407 Westlake DC
Larry Devisie Ken		2803 Wedlete Dy.
Kim Whoton	Kimberly S. Wherfan	2801 Westlahe Dr.
Amy Morry	Ein huy	2810 Westlake De.
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To Whom It May Concern:

This letter is in response to Aqua Mo request for a water and sewer rate increase. To the best of my memory they did this already about a year ago. Is this going to be an annual happening with them? To ask for raises in the amount they say they need is ridiculous. Their monthly statement is already so hard to read that it can'be understood by the common in dividual. Enough is enough. I for one will be unable to pay these drastic increases. Maybe they shound go back to school and learn to manage their finances better.

Darrell L. Penberthy, 10241 Waters Edge Drive, Eugene, Mo. 65032. (Lake Carmel)



UTILITY OPERATIONS DIVISION

QW-20008-0004

Comments Received

By The

Office of The Public Counsel

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Phone 573-496-3686