

BEFORE THE PUBLIC SERVICE COMMISSION OF THE
STATE OF MISSOURI

FILED²

NOV 16 1999

Missouri Public
Service Commission

Maurice Banks

vs.

Kansas City Power & Light

} Case No. EC-2000-330

COMPLAINT

Complainant resides at 4801 East 40th Place; Kansas City, Missouri 64130

1. Respondent, Kansas City Power & Light
of Kansas City, Missouri, is a public utility under the jurisdiction of the Public Service
Commission of the State of Missouri.

2. As the basis of this complaint states the following facts:

I have applied for electric service at a commercial property and have been denied service
without cause. I have submitted to Kansas City Power & Light a copy of my state issued
identification, a copy of my lease and have had numerous phone conversations to resolve
this issue without avail.

3. The complainant has taken the following steps to present this complaint to the Respondent:

I have written Kansas City Power & Light a letter and made and had made numerous telephone conversations in the attempt to resolve this matter.

WHEREFORE, Complainant now request the following relief:

Service started immediately and a refund of lease payments as long as I am without service.

11-5-99

Date

Maurice Banks

Signature of Complainant