



University of Missouri-Columbia
Community Mediation Service

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R E C E I V E D

DEC 27 1999

Adjudication Division
Public Service Commission

December 20, 1999

FILED

DEC 30 1999

The Honorable Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission

**Missouri Public
Service Commission**

RECEIVED

DEC 30 1999

*Records
Public Service Commission*

FILE → Dennis Overall v. Southwestern Bell Telephone
Case No. TC-2000-230 *DR*

Dear Judge Roberts:

I spoke with Mr. Overall last Friday and based on documents provided to him by SWB attorney Leo Bub, he is satisfied that Southwestern Bell acted within the limits of their tariff when they charged him a fee to interrupt a busy line. Accordingly, Mr. Overall indicated that he wishes to dismiss his claim against SWB. I have instructed him to notify your office to that effect. I am also closing our file on this matter.

Mr. Overall also wishes to be added to a mailing list that notifies him of future public hearings when SWB's tariff is at issue.

Please contact me at 573-882-1630 if you have any questions regarding this matter.

Very truly yours,

Jim Levin
Mediation Clinic

cc: Dennis Overall
Leo Bub, Southwestern Bell Telephone