Exhibit No.:

Issue: Low Income Weatherization

Witness: Douglas L. Bossert

Sponsoring Party: City of Kansas City, Missouri Case No.:

Case No. ER-2012-0174

CITY OF KANSAS CITY, MISSOURI

Case No. ER-2012-0174

DIRECT TESTIMONY

OF

DOUGLAS L. BOSSERT

Kansas City, Missouri August 2012

\*\*" Designates "Highly Confidential" Information **Has Been Removed Pursuant To 4 CSR 240-2.135.** 

## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Kansas City Power & Light Company's Request for Authority to Implement a General Rate Increase for Electric Service	) Case No. ER-2012-0174 )	
AFFIDAVIT OF DOUGLAS L.	BOSSERT	
STATE OF MISSOURI )		
COUNTY OF Jackson ) ss.		
I, Douglas L. Bossert, of lawful age, and being duly sworn, do hereby depose and state:		
1. My name is Douglas L. Bossert. I am presen	ntly Housing Section Manager for the	
Neighborhoods and Housing Services Department (formerl	y known as Housing and Community	
Development Department) with the City of Kansas City, M	Missouri, intervener in the referenced	
matter.	· .	
2. Attached hereto and made a part hereof for a	ll purposes is my direct testimony.	
3. I hereby swear and affirm that my answers of	contained in the attached testimony to	
the questions therein propounded are true and correct to the best of my personal knowledge,		
information and belief.		
Douglas L. Bo	ssert	
Subscribed and sworn to before me, a Notary Public	, this day of August, 2012.	
My Commission expires: Notary Public	for School County, MO	
	· ·	

MAGGIE J. MUJAHID
Notary Public
Commissioned for Jackson County
My Commission Expires: June 24, 2013
Commission Number: 09828361

1		DIRECT TESTIMONY OF DOUGLAS L. BOSSERT
2	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
3	A.	My name is Douglas L. Bossert. My business address is Neighborhoods and Housing
4		Services Department, 11 <sup>th</sup> Floor, City Hall, 414 East 12th Street, Kansas City, Missouri
5		64106.
6		
7	Q.	BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?
8	A.	I am employed by the City of Kansas City (the City) as Housing Section Manager of the
9		Neighborhoods and Housing Services Department (formerly known as Housing and
10		Community Development Department).
11		
12	Q.	WHAT ARE YOUR DUTIES AND RESPONSIBILITIES AS HOUSING SECTION
13		MANAGER?
14	A.	In my position I manage the City's Home Weatherization Program, Targeted Minor
15		Home Repair Program, Emergency Home Repair Program, Federal Home Loan Bank
16		Program (housing rehabilitation program), Paint Program, and Municipal Court Fund
17		Program. I also manage and have oversight responsibility with respect to residential
18		home repair contracts with several not-for profit community development corporations.
19		
20	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
21	A.	I will describe the City's participation in the low income weatherization program; its
22		recent reliance on support from federal agencies; and the continued importance of support

and current need for support from Kansas City Power & Light Company (KCPL).

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Q. WHAT IS THE CITY'S ROLE WITH RESPECT TO THE LOW INCOME
WEATHERIZATION ASSISTANCE PROGRAM (LIWAP)?

A. The City operates the program pursuant to technical assessment criteria established by the 4 U. S. Department of Energy (DOE) as administered by the Missouri Department of 5 Natural Resources (DNR). DNR also acts as the distributor of the available 6 weatherization program grants. In addition to the DNR funds, the City also administers 7 low income weatherization efforts funded by local utility companies in a manner 8 consistent with program guidelines through their respective sustainability and residential 9 energy efficiency programs. The City is a long time approved recipient of weatherization 10 grants and federal funding for the program. The City's program is also supported by the 11 Department of Housing and Urban Development and by City funded home repair 12 programs. The City's participation with utilities in Platte, Clay and Jackson Counties in 13 Missouri in providing weatherization assistance, and the personal involvement by City 14 staff in the program from its beginnings are subjects of Robert T. Jackson's testimony 15 filed in previous cases before the Commission including GR-2006-0422, ER-2006-0314 16 and ER-2005-0436. Before his retirement in 2010, Mr. Jackson administered the City's 17 low income weatherization program. 18

- Q. HAS THERE BEEN A STEADY DEMAND FOR LOW INCOME
  WEATHERIZATION THROUGH YOUR DEPARTMENT.
- 22 A. Yes, there has. Over the past three years the Program has completed over 2,000 weatherization jobs for low income recipients. During that period, the City extensively

relied upon available funding from The American Recovery and Reinvestment Act of 2 2009 (ARRA). The City averaged 80 home weatherization completions a month during a 3 period starting in August 2010 to June 2012. There is still a waiting list of several 4 hundred low income households which need weatherization services.

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- 6 Q. IS FUNDING FROM THE ARRA STILL AVAILABLE?
- A. Yes but not at the levels of previous years. To sustain the program and meet the demand
  for weatherization for eligible applicants, continued funding from DNR and the
  participating utility companies will be needed. Given the broad concerns about rising
  energy costs, which impact low income households dramatically, it is important that
  utility companies continue to fund weatherization programs at even greater levels within
  their service delivery areas.

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- Q. IS KCPL CURRENTLY UNDER AN AGREEMENT TO PROVIDE FUNDING FOR

  THE CITY'S LOW INCOME WEATHERIZATION PROGRAM.
- A. Yes. Pursuant to its contract with the City, KCPL has allocated \*\*\$ purposes of low income weatherization through the City sponsored program for calendar year 2012.

- Q. DO YOU HAVE RECOMMENDATIONS CONCERNING THE AMOUNT KCPL
  SHOULD ALLOCATE FOR THE CITY LIWAP.
- As I mentioned above, ARRA funding is on the decline. That source of funding will not continue indefinitely. To meet demand, the City will rely more heavily on the utility

partners. There is no question that low income weatherization is a very viable program and support by affected utilities is justified. At this time I recommend that KCPL's allocation for the City LIWAP be increased to \*\*\$ \*\*. This is lower than what was allocated in 2008 and 2009 but is a reasonable amount to account for the City's anticipated greater reliance on KCPL for future weatherization projects under the program. I also want to take this opportunity to suggest an improvement in identifying eligible applicants for home weatherization.

- Q. PLEASE DESCRIBE THE IMPROVEMENT YOU ARE RECOMMENDING.
- A. First, I want to underscore that I appreciate KCPL's support (and KCPL GMO's support) for the City's weatherization program, and all other such programs, that are serving Jackson, Clay and Platte Counties in Missouri. I am aware that some utility companies offer a web based client approval system which allows weatherization providers to quickly check to see if weatherization clients are eligible for their respective programs based on their account number. If KCPL (and affiliated companies) were to establish such a system it would improve the weatherization process.

- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- 19 A. Yes, it does.