

Attachment XVI.A Detailed Language Decision Matrix

DP Issue: Section XVI - Coordinated Hot Cut Issues (CHC)

CLEC/Group DPL Issue #	CLEC Language	SBC Language	Arbitrator's Report
MCI CHC 1	<p>1 INTRODUCTION</p> <p>This Appendix sets forth terms and conditions for Hot Cut provided by SBC MISSOURI and MCI. <u>MCI agrees to follow the hot cut processes as defined in the SBC Change Management or as ordered by the appropriate State Commission. These processes include Frame Due Time, Coordinated Hot Cut, Enhanced Daily Batch Process, Defined Batch Process, and the Project Managed Hot Cut process.</u></p>	<p>1. INTRODUCTION</p> <p>This Appendix sets forth terms and conditions for Coordinated Hot Cut (CHC) provided by SBC MISSOURI and MCI.</p>	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1	1.1 <u>Intentionally Omitted.</u>	1.1 “Conversion of Service” is defined as the matching of the disconnect of one telecommunications product or service with the installation of another telecommunications product or service.	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1	1.2 <u>Intentionally Omitted.</u>	1.2 “Designated Installation” is defined as an installation of service occurring at a specific time of day as specified by MCI.	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1	<p><u>Section 2 - CHC SERVICE DESCRIPTION Intentionally Omitted.</u></p>	2. CHC Service Description	SBC's language is most consistent with Arbitrator's Report.

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MCI CHC 1		2.1 Coordinated Hot Cut (CHC) Service is an optional manual service offering that permits MCIm to request a designated installation and/or conversion of service during, or after, normal business hours..	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1		2.2 MCIm will initiate the beginning of a CHC by contacting the appropriate coordination center. This special request enables MCIm to schedule and coordinate particular provisioning requirements with SBC MISSOURI.	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1		2.3 SBC MISSOURI may limit the number of service orders that can be coordinated based on workload and resources available. SBC shall approve CHC requests on a non-discriminatory basis, by requesting carrier, and on a first come, first served basis.	SBC's language is most consistent with Arbitrator's Report.

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MCI CHC 1		2.4 SBC MISSOURI reserves the right to suspend the availability of CHC Service during unanticipated heavy workload/activity periods. Heavy workload includes any unanticipated volume of work that impacts SBC MISSOURI's ability to provide its baseline service. Where time permits, SBC will make every effort to notify MCI when such unanticipated activities occur.	SBC's language is most consistent with Arbitrator's Report.

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MCI CHC 1	<u>Section 3 – CHC PRICING</u>	3. CHC Pricing	
MCI CHC 1	<u>3.1 Intentionally Omitted.</u>	3.1 CHC is a time sensitive labor operation. Total charges are determined by a number of factors including the volume of lines, day of the week, and the time of day requested for the cut over.	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1	<u>3.2 The charges for Coordinated Hot Cuts are set forth in Appendix Pricing.</u>	3.2 When MCI orders CHC service, SBC MISSOURI shall charge and MCI agrees to pay for CHC service at the “additional labor” or “Time and Material” rates set forth in the following:	MCI's language is most consistent with Arbitrator's Report.
MCI CHC 1	<u>3.3 Intentionally Omitted.</u>	3.2.1 Access Tariff 175-T, Section 13.2.6(c)	MCI's language is most consistent with Arbitrator's Report.

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MCI CHC 1		<p>3.3 In the event the SBC MISSOURI fails to meet a CHC Service commitment for reasons within the control of SBC MISSOURI, SBC will not charge MCI a CHC Service charge. However, in the event SBC misses a CHC Service commitment due to MCI, its agent or end user reasons, the Coordinated Hot Cut (CHC) Service charge will still apply. For example, if MCI requests any change to an order with CHC Service including, but not limited to, SBC MISSOURI's inability to gain access to MCI's end user's premises, or MCI's end user is not ready to proceed with the order, the CHC charge will apply and SBC MISSOURI is no longer obligated to ensure a CHC is on that order.</p>	SBC's language is most consistent with Arbitrator's Report.
MCI CHC 1	<u>MO APPENDIX LNP</u>	MO APPENDIX LNP	

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MCI CHC 1	5.1 MCIIm agrees to follow the hot cut processes as defined in the SBC Change Management or as ordered by the appropriate State Commission. These processes include Frame Due Time, Coordinated Hot Cut, Enhanced Daily Batch Process, Defined Batch Process, and the Project Managed Hot Cut process.	5.1_MCIIm agrees to follow the hot cut processes as defined in the SBC Change Management or as ordered by the appropriate State Commission. These processes include Frame Due Time, Coordinated Hot Cut, and the Project Managed Hot Cut process and, to the extent provided for elsewhere in this agreement, the Enhanced Daily Batch Process and Defined Batch Process.	SBC's language is most consistent with Arbitrator's Report.