

BEFORE THE PUBLIC SERVICE COMMISSION OF THE
STATE OF MISSOURI

FILED²

OCT 26 1999

Missouri Public
Service Commission

Frank & Susan Oglana x)
(your name))
Complainant)

vs.

) Case No. EC-2000-298
)
)
)

Ameren UE)
(company name))
)
)
)

Respondent.)

COMPLAINT

Complainant resides at 632 County Hwy. 807 Sikeston Mo. 63801

1. Respondent, Ameren UE
(company name)

of St Louis, is a public utility under the jurisdiction of
the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, complainant states the following facts:

Can't understand why the light bill went from \$150 to \$200
ever month for six years to \$300 to \$800 a month. Called Ameren UE
the checked the meter they said it was ok we call an Electrician
to check the house he said every thing was fine and wrote it on
paper. Ameren UE Finally changed the meter and the electric bill
has gone down. Even the guys who checked the meter said it could be
bad. I have statements from an Electrician and an air conditioner man
saying theres nothing that could draw that much Electricity.

3. The complainant has taken the following steps to present this complaint to the respondent:

We've called Ameren UE around 10 or more times and Missouri Public Service Commission at least 5 or more times. We've called an Electrician and had him check the wiring.

WHEREFORE, Complainant now requests the following relief:

We request that the bills from July and August be estimated from previous years.

10-13-99
Date

Frank Delana Susan Delana
Signature of Complainant