

ACCESS POINT, INC.

COMPETITIVE LOCAL TELECOMMUNICATIONS SERVICES

This tariff, filed with the Public Service Commission of Missouri contains the rates, terms and conditions applicable to the Resale of Competitive Local Telecommunications Services provided by Access Point, Inc. in the State of Missouri. . This tariff may be inspected, during normal business hours, at the following location: 1100 Crescent Green, Suite 109, Cary, North Carolina 27518, or online at: <http://www.tariffs.net/accesspoint>.

(T)

Access Point, Inc., operates as a competitive telecommunications company in Missouri.

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of the resale of intrastate competitive local telecommunications services by Access Point, Inc. within the State of Missouri for Business and Residential Customers.

(T)

Issued: January 21, 2010

Effective: March 7, 2010

Issued by: Regulatory Affairs
Access Point, Inc.
1100 Crescent Green, Suite 109
Cary, North Carolina 27518

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.7 Payment for Service, (Cont'd.)**

(N)

2.7.5 Customer Payment Arrangements

Customers will receive a telephone bill from the Company each month. Payment in full is due within thirty (30) days of the date of the bill. If the Company does not receive the Customer's payment within thirty (30) days, the Customer's service is subject to suspension or disconnection as defined in Section 2.11 of this tariff.

Payment must be made directly to Access Point, Inc. Payment for service may be made by credit card or check. If the Customer is temporarily having difficulty paying the telephone bill, he/she must call the Company at 888-533-3429. By doing this, the Customer may avoid having phone service suspended or disconnected.

2.7.6 Procedure for Handling Inquiries and Complaints

Telephone inquiries may be directed to the Company at 888-533-3429. Written inquiries may be directed to:

Access Point, Inc.
1100 Crescent Green, Suite 109
Cary, North Carolina 27518

If the Company cannot resolve the Customer's complaint, he/she may contact the Missouri Public Service Commission, located at Governor's Office Building, 200 Madison Street, P.O. Box 360, Jefferson City, Missouri 65101 or the Customer can call the Commission at 800-392-4211.

(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.8 Deposits and Advance Payments**

- 2.8.1** The Company does not normally require a deposit or advance payment from Residential Customers. However, deposits or advance payments may be collected from Business Customers or potential Business Customers whose credit or payment history is unsatisfactory or unknown to the Company. (T)
| (T)
- 2.8.2** In determining whether a Business Customer's or potential Business Customer's credit history is unsatisfactory, the Company will consider (i) the Customer's payment history with the Company, (ii) the Customer's ability to demonstrate adequate ability to pay for the service, (iii) credit and related information provided by the Customer, lawfully obtained from third parties or publicly available, and (iv) information relating to Customer's management, owners and affiliates. Customers whose payment or credit history is determined by the Company to present an undue risk may be required at any time to provide the Company a security deposit, in cash or the equivalent of cash, up to an amount equal to the applicable installation charges, if any, and/or two months actual or estimated usage charges for the service to be provided. In the case of a cash deposit, simple interest per annum pursuant to the rules and regulations of the Commission shall be credited or paid to the Customer while the deposit is held by the Company. Such deposit may be refunded to the Customer's account at the end of six (6) months of satisfactory credit history. (T)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.20 Reconnection of Service**

After local telephone service has been disconnected, the Company will restore service when the reason for the disconnection has been remedied. Before restoring service, the following will be required:

2.20.1 Payment of all undisputed amounts must be received by the Company or its authorized agent;

2.20.2 Installation charges must be paid again if service has been disconnected. Installation charges will not be charged is service has been suspended.

(N)

(N)

SECTION 3 - DATA SERVICES, (CONT'D.)**3.2 BUSINESSPoint, (Cont'd.)****3.2.2 Rates****A. BUSINESSPoint Basic**

	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Zone 1	\$39.00	\$36.00	\$33.00	\$31.00
Zone 2	\$39.00	\$36.00	\$33.00	\$31.00
Zone 3	\$39.00	\$36.00	\$33.00	\$31.00
Zone 4 (N)	\$39.00 (N)	\$36.00 (N)	\$33.00 (N)	\$31.00 (N)

B. BUSINESSPoint Complete

	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Zone 1	\$51.00	\$48.00	\$45.00	\$43.00
Zone 2	\$51.00	\$48.00	\$45.00	\$43.00
Zone 3	\$51.00	\$48.00	\$45.00	\$43.00
Zone 4 (N)	\$51.00 (N)	\$48.00 (N)	\$45.00 (N)	\$43.00 (N)

C. Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>	<u>Intrastate</u>
Basic	Included	\$0.039	\$0.089
Complete	Included	Included	Included

D. Features**1. Complimentary Features - No Charge**

<u>Toll Blocking:</u>	<u>Denial of Use:</u>
700 Block	Block Caller ID
900/976 Block	Deny Call Return
Collect Call Blocking	Deny Call Trace
Directory Assistance Blocking	Deny Repeat Dial
International Call Blocking	Deny Select Forward
Operator Assisted Call Blocking	

SECTION 3 - DATA SERVICES, (CONT'D.)**3.3 BusinessPoint Centrex, (Cont'd.)****3.3.2 Rates****A. Monthly Service Fee per Line: BusinessPoint Basic**

	Zone 1	Zone 2	Zone 3	Zone 4
Month to Month	\$39.00	\$39.00	\$39.00	\$39.00 (N)
1 Year	\$36.00	\$36.00	\$36.00	\$36.00 (N)
2 Years	\$33.00	\$33.00	\$33.00	\$33.00 (N)
3 Years	\$31.00	\$31.00	\$31.00	\$31.00 (N)

B. Monthly Service Fee per Line: BusinessPoint Complete

	Zone 1	Zone 2	Zone 3	Zone 4
Month to Month	\$51.00	\$51.00	\$51.00	\$51.00 (N)
1 Year	\$48.00	\$48.00	\$48.00	\$48.00 (N)
2 Years	\$45.00	\$45.00	\$45.00	\$45.00 (N)
3 Years	\$43.00	\$43.00	\$43.00	\$43.00 (N)

C. Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>	<u>Intrastate</u>
Basic	Included	\$0.039	\$0.089
Complete	Included	Included	Included

SECTION 3 - DATA SERVICES, (CONT'D.)**3.4 BusinessPoint PBX, (Cont'd.)****3.4.2 Rates****A. Monthly Service Fee per Line: BusinessPoint Basic**

	Zone 1	Zone 2	Zone 3	Zone 4
Month to Month	\$39.00	\$39.00	\$39.00	\$39.00 (N)
1 Year	\$36.00	\$36.00	\$36.00	\$36.00 (N)
2 Years	\$33.00	\$33.00	\$33.00	\$33.00 (N)
3 Years	\$31.00	\$31.00	\$31.00	\$31.00 (N)

B. Monthly Service Fee per Line: BusinessPoint Complete

	Zone 1	Zone 2	Zone 3	Zone 4
Month to Month	\$51.00	\$51.00	\$51.00	\$51.00 (N)
1 Year	\$48.00	\$48.00	\$48.00	\$48.00 (N)
2 Years	\$45.00	\$45.00	\$45.00	\$45.00 (N)
3 Years	\$43.00	\$43.00	\$43.00	\$43.00 (N)

C. Usage Rate per Minute

	<u>Local</u>	<u>IntraLATA</u>	<u>Intrastate</u>
Basic	Included	\$0.039	\$0.089
Complete	Included	Included	Included

SECTION 3 - DATA SERVICES, (CONT'D.)**3.11 Basic Local Exchange Service – Windstream Service Areas****(T)****3.11.1 General****(N)**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- A.** receive calls from other stations on the public switched telephone network;
- B.** access the Company Local Calling Services and other Services as set forth in this tariff;
- C.** access interexchange calling services of the Company and of other carriers;
- D.** access (at no additional charge) to Company operators and business office for service related assistance;
- E.** access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- F.** access relay services for the hearing and/or speech impaired.

(N)

SECTION 3 - DATA SERVICES, (CONT'D.)**3.11 Basic Local Exchange Service – Windstream Service Areas, (Cont'd.)****(T)****3.11.1 General, (Cont'd.)****(N)**

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

(N)

SECTION 3 - DATA SERVICES, (CONT'D.)**3.11 Basic Local Exchange Service – Windstream Service Areas, (Cont'd.)****(T)****3.11.2 Flat Rate Local Exchange Service****(N)**

Flat Rate Local Exchange Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Flat Rate Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Flat Rate Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

(N)

SECTION 3 - DATA SERVICES, (CONT'D.)**3.11 Basic Local Exchange Service – Windstream Service Areas, (Cont'd.)****(T)****3.11.2 Flat Rate Local Exchange Service, (Cont'd.)****(N)**

Flat Rate Local Exchange Service includes unlimited local exchange calling per month.

A. Residential

	<u>Monthly Recurring Charge</u>
Zone 8	\$10.78
Zone 9	\$11.31

B. Business

	<u>Monthly Recurring Charge</u>
Zone 8	\$16.93
Zone 9	\$17.89

(N)

SECTION 3 - DATA SERVICES, (CONT'D.)**3.11 Basic Local Exchange Service – Windstream Service Areas, (Cont'd.)****(T)****3.11.3 Business PBX Trunk Service****(N)**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

A. Per Line Charges

	<u>Monthly Recurring Charge</u>
Zone 8	\$23.87
Zone 9	\$25.32

(N)

SECTION 7 - SERVICE AREAS, (CONT'D.)**7.1 Local Exchanges and Service Areas, (Cont'd.)****(N)****7.1.3 Windstream Service Exchanges**

<u>Local Exchange</u>	<u>Zone</u>	<u>Local Exchange</u>	<u>Zone</u>
Albany	9	Martinsburg	8
Aldrich	9	Mendon	8
Allendale	8	Middletown	8
Belliflower	8	Milan	9
Bolivar	9	Mindenmines	8
Clubb	8	Morrisville	9
Coffey	9	Myrtle	8
Crocker	9	Naylor	9
Dixon	9	Neelyville	9
Doniphan	9	New Hartford	8
Eolia	8	Olney	8
Fair Play	9	Oxly	9
Fairdealing	9	Patterson	9
Fairview	9	Pattonsburg	9
Florence	8	Piedmont	9
Gallatin	9	Pleasant Hope	9
Grandin	9	Polk	9
Grant City	8	Ponder	9
Greenville	8	Purdy	9
Halfway	9	Rothville	8
Holliday	8	Silex	8
Iberia	9	St. Elizabeth	8
Jameson	9	Stark City	9
Laclede	8	Stockton	9
Liberal	8	Stotts City	8
Madison	8	Stover	8

(N)

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SECTION 7 - SERVICE AREAS, (CONT'D.)**7.1 Local Exchanges and Service Areas, (Cont'd.)****(N)****7.1.3 Windstream Service Exchanges, (Cont'd.)**

<u>Local Exchange</u>	<u>Zone</u>	<u>Local Exchange</u>	<u>Zone</u>
Sumner	8	Wappapello Park	8
Union Star	8	Wheaton	9
Vandalia	9	Williamsville	8
Verona	8	Winston	9

(N)