

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 8/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6155	Semi-Automated/Payphone						\$ 0.90				13.91%	13.91%	An additional \$.25 charge applies for local calls
6156	Fully-Automated/Non-Payphone						\$ 0.70				13.91%	13.91%	
6157	Fully-Automated/Payphone						\$ 0.70				13.91%	13.91%	An additional \$.25 charge applies for local calls
6158	- Billed to a Third Number												
6159	Non-Automated/Non-Payphone						\$ 1.10				13.91%	13.91%	
6160	Non-Automated/Payphone						\$ 1.10				13.91%	13.91%	An additional \$.25 charge applies for local calls
6161	Semi-Automated/Non-Payphone						\$ 0.90				13.91%	13.91%	
6162	Semi-Automated/Payphone						\$ 0.90				13.91%	13.91%	An additional \$.25 charge applies for local calls
6163	Fully-Automated/Non-Payphone						\$ 0.70				13.91%	13.91%	
6164	Fully-Automated/Payphone						\$ 0.70				13.91%	13.91%	An additional \$.25 charge applies for local calls
6165	- Sent-Paid												
6166	Non-Automated/Non-Payphone						\$ 1.10				13.91%	13.91%	
6167	Non-Automated/Payphone						\$ 1.10				13.91%	13.91%	An additional \$.25 charge applies for local calls
6168	Semi-Automated/Non-Payphone						\$ 0.90				13.91%	13.91%	
6169	Semi-Automated/Payphone						\$ 0.90				13.91%	13.91%	An additional \$.25 charge applies for local calls
6170	- Person-to-Person Service												
6171	Non-Automated/Non-Payphone						\$ 2.40				13.91%	13.91%	
6172	Non-Automated/Payphone						\$ 2.40				13.91%	13.91%	An additional \$.25 charge applies for local calls
6173	Semi-Automated/Non-Payphone						\$ 2.00				13.91%	13.91%	
6174	Semi-Automated/Payphone						\$ 2.00				13.91%	13.91%	An additional \$.25 charge applies for local calls
6175													
6176	Hunting Line Service	LE 1.2.7 D									19.20%	19.20%	[All Hunting Line Service] Installation Charges Apply In Addition To Service & Equipment Charges Specified In 1.2.2.1. Preferential Per Line (Up To A Maximum @ 18 Terminals).
6177	(1) Rotary		HSHP								19.20%	19.20%	N/C
6178	(2) Circle		HSCH		\$ 0.85	\$ 3.25					19.20%	19.20%	
6179	(3) Preferential		HSHP		\$ 2.80	\$ 3.25					19.20%	19.20%	
6180													
6181	EXTENDED AREA SERVICE	LE 1.4.2									19.20%	19.20%	
6182	ADDITIVE RATES - RESIDENCE										19.20%	19.20%	
6183	Adrian		MMR		\$ 0.85						19.20%	19.20%	
6184	Advance		MMR		\$ 0.40						19.20%	19.20%	
6185	Agency		MMR		\$ 3.65						19.20%	19.20%	
6186	Attenburg-Frohna		MMR		\$ 1.10						19.20%	19.20%	
6187	Arkonia-Local Only		MMR		\$ 2.20						19.20%	19.20%	
6188	Arkonia-Metro Calling Area-4		MMR		\$ 2.20						19.20%	19.20%	
6189	Archie - Local Only		MMR		\$ 1.25						19.20%	19.20%	
6190	Archie - Metro Calling Area 5		MMR		\$ 1.25						19.20%	19.20%	
6191	Armstrong		MMR		\$ 3.65						19.20%	19.20%	
6192	Beit City		MMR		\$ 1.20						19.20%	19.20%	
6193	Benton		MMR		\$ 1.95						19.20%	19.20%	
6194	Billings-Local Only		MMR		\$ 1.00						19.20%	19.20%	
6195	Billings-Metro Calling Area-2		MMR		\$ 1.00						19.20%	19.20%	
6196	Bismarck		MMR		\$ 0.70						19.20%	19.20%	
6197	Bloomfield		MMR		\$ 1.55						19.20%	19.20%	
6198	Bloomdale		MMR		\$ 0.90						19.20%	19.20%	
6199	Bonne Terre		MMR		\$ 0.80						19.20%	19.20%	
6200	Boonville		MMR		\$ 0.15						19.20%	19.20%	
6201	Camdenon		MMR		\$ 1.05						19.20%	19.20%	
6202	Cape Girardeau		MMR		\$ 0.40						19.20%	19.20%	
6203	Cardwell		MMR		\$ 1.95						19.20%	19.20%	
6204	Carl Junction		MMR		\$ 2.00						19.20%	19.20%	
6205	Caruthersville		MMR		\$ 1.40						19.20%	19.20%	
6206	Cedar Hill-Local Only		MMR		\$ 1.00						19.20%	19.20%	
6207	Cedar Hill-Metro Calling Area-5		MMR		\$ 1.00						19.20%	19.20%	
6208	Chaffee		MMR		\$ 1.45						19.20%	19.20%	
6209	Charleston		MMR		\$ 0.80						19.20%	19.20%	
6210	Chesterfield-Local Only		MMR		\$ 1.00						19.20%	19.20%	
6211	Chesterfield-Metro Calling Area-3		MMR		\$ 1.00						19.20%	19.20%	
6212	Clarkeville		MMR		\$ 2.15						19.20%	19.20%	
6213	Clover-Local Only		MMR		\$ 3.35						19.20%	19.20%	
6214	Clover-Metro Calling Area-2		MMR		\$ 3.35						19.20%	19.20%	
6215	Deering		MMR		\$ 3.65						19.20%	19.20%	
6216	Dekalb		MMR		\$ 3.40						19.20%	19.20%	
6217	Delta		MMR		\$ 2.20						19.20%	19.20%	
6218	Desoto-Local Only		MMR		\$ 0.70						19.20%	19.20%	
6219	Desoto-Metro Calling Area-5		MMR		\$ 0.70						19.20%	19.20%	
6220	Dexter		MMR		\$ 0.55						19.20%	19.20%	

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		Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2	SWBT Service Name												
6221	East Prairie		MMR		\$ 0.45						19.20%	19.20%	
6222	Elkton		MMR		\$ 0.55						19.20%	19.20%	
6223	Elsberry		MMR		\$ 0.20						19.20%	19.20%	
6224	Essex		MMR		\$ 2.15						19.20%	19.20%	
6225	Eureka-Local Only		MMR		\$ 1.85						19.20%	19.20%	
6226	Eureka-Metro Calling Area-4		MMR		\$ 1.85						19.20%	19.20%	
6227	Farmington		MMR		\$ 0.35						19.20%	19.20%	
6228	Fayette		MMR		\$ 0.75						19.20%	19.20%	
6229	Fenton-Local Only		MMR		\$ 0.55						19.20%	19.20%	
6230	Fenton-Metro Calling Area-3		MMR		\$ 0.55						19.20%	19.20%	
6231	Festus-Crystal City-Local Only		MMR		\$ 0.50						19.20%	19.20%	
6232	Festus-Crystal City-Metro Calling Area-5		MMR		\$ 0.50						19.20%	19.20%	
6233	Fisk		MMR		\$ 2.50						19.20%	19.20%	
6234	Flat River		MMR		\$ 1.45						19.20%	19.20%	
6235	Gideon		MMR		\$ 1.70						19.20%	19.20%	
6236	Glasgow		MMR		\$ 0.75						19.20%	19.20%	
6237	Gravois Mill		MMR		\$ 1.00						19.20%	19.20%	
6238	Gray Summit-Local Only		MMR		\$ 1.10						19.20%	19.20%	
6239	Gray Summit-Metro Calling Area-5		MMR		\$ 1.10						19.20%	19.20%	
6240	Greenwood-Local Only		MMR		\$ 0.10						19.20%	19.20%	
6241	Harvester-Local Only		MMR		\$ 0.85						19.20%	19.20%	
6242	Hayti		MMR		\$ 1.95						19.20%	19.20%	
6243	Herculeum-Pevely-Local Only		MMR		\$ 0.85						19.20%	19.20%	
6244	Herculeum-Pevely-Metro Calling Area-4		MMR		\$ 0.85						19.20%	19.20%	
6245	Higbee		MMR		\$ 2.50						19.20%	19.20%	
6246	High Ridge-Local Only		MMR		\$ 1.00						19.20%	19.20%	
6247	High Ridge-Metro Calling Area-4		MMR		\$ 1.00						19.20%	19.20%	
6248	Hillsboro-Local Only		MMR		\$ 1.45						19.20%	19.20%	
6249	Hillsboro-Metro Calling Area-5		MMR		\$ 1.45						19.20%	19.20%	
6250	Holcomb		MMR		\$ 2.70						19.20%	19.20%	
6251	Homersville		MMR		\$ 1.70						19.20%	19.20%	
6252	Imperial-Local Only		MMR		\$ 1.30						19.20%	19.20%	
6253	Imperial-Metro Calling Area-3		MMR		\$ 1.30						19.20%	19.20%	
6254	Jackson		MMR		\$ 1.25						19.20%	19.20%	
6255	Joplin		MMR		\$ 0.15						19.20%	19.20%	
6256	Kennett		MMR		\$ 0.75						19.20%	19.20%	
6257	Lake Ozark-Osage Beach		MMR		\$ 1.85						19.20%	19.20%	
6258	Leadwood		MMR		\$ 0.60						19.20%	19.20%	
6259	Libour		MMR		\$ 1.75						19.20%	19.20%	
6260	Louisiana		MMR		\$ 0.25						19.20%	19.20%	
6261	Malden		MMR		\$ 0.50						19.20%	19.20%	
6262	Manchester-Local Only		MMR		\$ 0.60						19.20%	19.20%	
6263	Manchester-Metro Calling Area-3		MMR		\$ 0.60						19.20%	19.20%	
6264	Marston		MMR		\$ 3.65						19.20%	19.20%	
6265	Maxville-Local Only		MMR		\$ 1.55						19.20%	19.20%	
6266	Maxville-Metro Calling Area-3		MMR		\$ 1.55						19.20%	19.20%	
6267	Moberly		MMR		\$ 0.20						19.20%	19.20%	
6268	Monett		MMR		\$ 0.40						19.20%	19.20%	
6269	Montgomery City		MMR		\$ 0.45						19.20%	19.20%	
6270	Morehouse		MMR		\$ 3.25						19.20%	19.20%	
6271	Nevada		MMR		\$ 0.25						19.20%	19.20%	
6272	New Franklin		MMR		\$ 1.25						19.20%	19.20%	
6273	New Madrid		MMR		\$ 1.05						19.20%	19.20%	
6274	Nixa Zone		MMR		\$ 2.50						19.20%	19.20%	
6275	Oak Ridge		MMR		\$ 3.65						19.20%	19.20%	
6276	Old Appleton		MMR		\$ 3.40						19.20%	19.20%	
6277	Oran		MMR		\$ 1.80						19.20%	19.20%	
6278	Pacific-Local Only		MMR		\$ 1.80						19.20%	19.20%	
6279	Pacific-Metro Calling Area-5		MMR		\$ 1.80						19.20%	19.20%	
6280	Paynesville		MMR		\$ 3.65						19.20%	19.20%	
6281	Perryville		MMR		\$ 0.25						19.20%	19.20%	
6282	Pierce City		MMR		\$ 1.45						19.20%	19.20%	
6283	Pocahontas-New Wells		MMR		\$ 3.85						19.20%	19.20%	
6284	Pond-Local Only		MMR		\$ 3.35						19.20%	19.20%	
6285	Pond-Metro Calling Area-4		MMR		\$ 3.35						19.20%	19.20%	
6286	Poplar Bluff		MMR		\$ 0.30						19.20%	19.20%	
6287	Portageville		MMR		\$ 0.60						19.20%	19.20%	
6288	Quin		MMR		\$ 2.25						19.20%	19.20%	
6289	Republic Zone		MMR		\$ 1.40						19.20%	19.20%	

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6290	Risco		MMR		\$ 3.65						19.20%	19.20%	
6291	Rushville		MMR		\$ 3.30						19.20%	19.20%	
6292	St. Charles-Local Only		MMR		\$ 0.30						19.20%	19.20%	
6293	St. Charles-Metro Calling Area-3		MMR		\$ 0.30						19.20%	19.20%	
6294	Ste. Genevieve		MMR		\$ 0.45						19.20%	19.20%	
6295	St. Joseph		MMR		\$ 0.25						19.20%	19.20%	
6296	St. Mary's		MMR		\$ 3.65						19.20%	19.20%	
6297	San Antonio		MMR		\$ 3.65						19.20%	19.20%	
6298	Scott City		MMR		\$ 0.70						19.20%	19.20%	
6299	Senath		MMR		\$ 3.20						19.20%	19.20%	
6300	Sikeston		MMR		\$ 0.20						19.20%	19.20%	
6301	Smithville-Local Only		MMR		\$ 0.80						19.20%	19.20%	
6302	Trenton		MMR		\$ 0.65						19.20%	19.20%	
6303	Tuscumbia		MMR		\$ 2.25						19.20%	19.20%	
6304	Union		MMR		\$ 0.40						19.20%	19.20%	
6305	Valley Park-Local Only		MMR		\$ 1.00						19.20%	19.20%	
6306	Valley Park-Metro Calling Area-3		MMR		\$ 1.00						19.20%	19.20%	
6307	Versailles		MMR		\$ 0.30						19.20%	19.20%	
6308	Wardell		MMR		\$ 1.70						19.20%	19.20%	
6309	Ware-Local Only		MMR		\$ 3.65						19.20%	19.20%	
6310	Ware-Metro Calling Area-5		MMR		\$ 3.65						19.20%	19.20%	
6311	Webb City		MMR		\$ 0.70						19.20%	19.20%	
6312	Wyatt		MMR		\$ 2.10						19.20%	19.20%	
6313	OPTIONAL METROPOLITAN CALLING AREA SERVICE (MCA)										19.20%	19.20%	
6314	(MCA)	LE 1.6.5									19.20%	19.20%	[ALL MCA]
6315	- Residence, Per Line										19.20%	19.20%	MCA rates apply on a per line basis, except Plexar or Centrex which apply on a PBX Trunk Equivalent Basis.
6316											19.20%	19.20%	MCA MO. rates are billed one month in advance. Measured 1-Party is only available to customers who also subscribe to Measured 1-Party Basic Local Exch. Service.
6317	(1) Springfield - MCA2										19.20%	19.20%	Non-Recurring Service & Equipment
6318	- Flat Rate Option	SC22F			\$ 11.45						19.20%	19.20%	
6319	- Measured 1-Party - MS rates from Local tariff applies	SC22M			\$ 6.30						19.20%	19.20%	
6320	(2) St. Louis/Kansas City MCA-3										19.20%	19.20%	
6321	- Flat Rate Option	SC22F			\$ 12.35						19.20%	19.20%	
6322	- Measured 1-Party - MS rates from Local tariff applies	SC22M			\$ 6.80						19.20%	19.20%	
6323	(3) St. Louis/Kansas City MCA-4										19.20%	19.20%	
6324	- Flat Rate Option	SC22F			\$ 21.55						19.20%	19.20%	
6325	- Measured 1-Party - MS rates from Local tariff applies	SC22M			\$ 11.85						19.20%	19.20%	
6326	(4) St. Louis/Kansas City MCA-5										19.20%	19.20%	
6327	- Flat Rate Option	SC22F			\$ 32.50						19.20%	19.20%	
6328	- Measured 1-Party - MS rates from Local tariff applies	SC22M			\$ 17.90						19.20%	19.20%	
6329											19.20%	19.20%	
6330	Missouri Portion-Atchison, KS, Exchange	LE II, B									19.20%	19.20%	
6331	- Residence										19.20%	19.20%	
6332	Flat Rate Service										19.20%	19.20%	
6333	One Party	1FW			\$ 10.05						19.20%	19.20%	
6334	PBX Trunk	TFBO3			\$ 14.70						19.20%	19.20%	
6335	Urban Mileage										19.20%	19.20%	
6336											19.20%	19.20%	
6337	Missouri Portion - Fort Scott, KS, Exchange	LE II, B									19.20%	19.20%	
6338	- Residence										19.20%	19.20%	
6339	Flat Rate Service										19.20%	19.20%	
6340	One Party	1FW			\$ 9.80						19.20%	19.20%	
6341	PBX Trunk	TFBO3			\$ 14.30						19.20%	19.20%	
6342	Urban Mileage										19.20%	19.20%	
6343											19.20%	19.20%	
6344	Missouri Portion - Hamburg, Iowa, Exchange	LE 1.2.1									19.20%	19.20%	In Addition: Initial / Additional Per Minute Rates
6345	- Residence										19.20%	19.20%	0 - 10 Miles \$.05 / .01
6346	One Party Flat	1FW			\$ 11.45						19.20%	19.20%	11 - 15 Miles \$.07 / .013
6347	Basic (Measured)	1MR			\$ 7.50			Y			19.20%	19.20%	16-20 Miles \$.09 / .015
6348	Budget (Measured)	1MR			\$ 9.25			Y			19.20%	19.20%	21 + Miles \$.11 / .017
6349											19.20%	19.20%	
6350	Missouri Portion - Blytheville, Arkansas, Exchange	LE II, B									19.20%	19.20%	
6351	- Residence Flat Rate	LE 1.2.1									19.20%	19.20%	

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
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6352	One Party Line	LE 1.01	1FW		\$12.51						19.20%	19.20%	
6353	Multiline	LE 1.03	1KW		\$15.00						19.20%	19.20%	
6354	PBX Trunk	LE 1.01	TFBO3		\$15.00						19.20%	19.20%	
6355													
6356	Missouri Portion - Leavenworth-Lansing, KS, Exchange	LE II, B									19.20%	19.20%	
6357	- Residence Flat Rate:										19.20%	19.20%	Urban service outside base rate area, urban
6358	One Party	LE II, B	1FW		\$10.70						19.20%	19.20%	charges apply: 1 party line stations & PBX trunks
6359	PBX Trunk	LE II, B	TFBO3		\$15.65						19.20%	19.20%	\$1.15 monthly rate.
6360													
6361	Missouri Portion - Pittsburg, KS, Exchange	LE II, B									19.20%	19.20%	
6362	- Residence Flat Rate:										19.20%	19.20%	
6363	One Party		1FW		\$ 10.05						19.20%	19.20%	
6364	PBX Trunk		TFBO3		\$ 14.70						19.20%	19.20%	
6365	Urban Mileage Charge										19.20%	19.20%	
6366													
6367	LOCAL EXCHANGE TARIFF-BUSINESS										19.20%	19.20%	
6368	MAIN SERVICE										19.20%	19.20%	
6369	BUSINESS	LE 1.2.2 A									19.20%	19.20%	
6370	FLAT RATE 1-PARTY										19.20%	19.20%	(ALL FLAT RATE 1-PARTY)
6371	Rate Group A		1FL		\$ 16.85						19.20%	19.20%	REFR. TO GENL EXC. TARIFF.
6372	Rate Group B		1FL		\$ 23.10						19.20%	19.20%	SEC. 7.3.2 WHEN SERVICE IS
6373	Rate Group C - Principal		1FL		\$ 25.70						19.20%	19.20%	PURCHASED IN CONJUNCTION
6374	Rate Group C - Metro. 1		1FL		\$ 28.00						19.20%	19.20%	WITH THE MISSOURI SCHOOL
6375	Rate Group D - Principal		1FL		\$ 33.55						19.20%	19.20%	DISCOUNT PROGRAM
6376	Rate Group D - Metro. Area 1		1FL		\$ 35.00						19.20%	19.20%	
6377	Rate Group D - Metro. Area 2		1FL		\$ 36.95						19.20%	19.20%	
6378													
6379	MESSAGE RATE - 1 PARTY										19.20%	19.20%	Subject to availability of facilities.
6380	Rate Group A		1MB		\$ 14.55				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6381	Rate Group B		1MB		\$ 17.95				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6382	Rate Group C - Principal		1MB		\$ 19.75				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6383	Rate Group C - Metro. 1		1MB		\$ 24.10				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6384	Rate Group D - Principal		1MB		\$ 23.70				\$ 0.07		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.07
6385	Rate Group D - Metro. Area 1		1MB		\$ 24.50				\$ 0.07		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.07
6386	Rate Group D - Metro. Area 2		1MB		\$ 25.55				\$ 0.07		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.07
6387													
6388	MESSAGE RATE - 1 PARTY										19.20%	19.20%	Subject to availability of facilities.
6389	Rate Group A		1ML		\$ 14.55				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6390	Rate Group B		1ML		\$ 17.95				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6391	Rate Group C - Principal		1ML		\$ 19.75				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6392	Rate Group C - Metro. 1		1ML		\$ 24.10				\$ 0.06		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.06
6393	Rate Group D - Principal		1ML		\$ 23.70				\$ 0.07		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.07
6394	Rate Group D - Metro. Area 1		1ML		\$ 24.50				\$ 0.07		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.07
6395	Rate Group D - Metro. Area 2		1ML		\$ 25.55				\$ 0.07		19.20%	19.20%	100 LOCAL MESSAGES -- ADDL. @ \$.07
6396													
6397													
6398	MEASURED - 1 PARTY										19.20%	19.20%	
6399	Rate Group A		B1M		\$ 9.30		Y				19.20%	19.20%	USAGE CHARGES:
6400	Rate Group B		B1M		\$ 12.70		Y				19.20%	19.20%	0 - 14 MI. \$.04 INIT & \$.01 ADDL
6401	Rate Group C - Principal		B1M		\$ 14.50		Y				19.20%	19.20%	15 - 28 MI. \$.05 INIT & \$.02 ADDL
6402	Rate Group C - Metro. 1		B1M		\$ 15.45		Y				19.20%	19.20%	29+ MI. \$.06 INIT & \$.03 ADDL
6403	Rate Group D - Principal		B1M		\$ 18.45		Y				19.20%	19.20%	DISCOUNT PERIOD:
6404	Rate Group D - Metro. Area 1		B1M		\$ 19.25		Y				19.20%	19.20%	20% EVE RATE PERIOD
6405	Rate Group D - Metro. Area 2		B1M		\$ 20.30						19.20%	19.20%	35% NIGHT/WEEKEND
6406													
6407	MEASURED - 1 PARTY										19.20%	19.20%	
6408	Rate Group A		B1W		\$ 9.30		Y				19.20%	19.20%	USAGE CHARGES:
6409	Rate Group B		B1W		\$ 12.70		Y				19.20%	19.20%	0 - 14 MI. \$.04 INIT & \$.01 ADDL
6410	Rate Group C - Principal		B1W		\$ 14.50		Y				19.20%	19.20%	15 - 28 MI. \$.05 INIT & \$.02 ADDL
6411	Rate Group C - Metro. 1		B1W		\$ 15.45		Y				19.20%	19.20%	29+ MI. \$.06 INIT & \$.03 ADDL
6412	Rate Group D - Principal		B1W		\$ 18.45		Y				19.20%	19.20%	DISCOUNT PERIOD:
6413	Rate Group D - Metro. Area 1		B1W		\$ 19.25		Y				19.20%	19.20%	20% EVE RATE PERIOD
6414	Rate Group D - Metro. Area 2		B1W		\$ 20.30						19.20%	19.20%	35% NIGHT/WEEKEND
6415													
6416	FLAT RATE TRUNK										19.20%	19.20%	(ALL FLAT RATE TRUNK)
6417	Rate Group A		TFC		\$ 21.95						19.20%	19.20%	
6418	Rate Group B		TFC		\$ 30.05						19.20%	19.20%	
6419	Rate Group C - Principal		TFC		\$ 33.15						19.20%	19.20%	
6420	Rate Group C - Metro. 1		TFC		\$ 36.45						19.20%	19.20%	

B		C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/D 8/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6421	Rate Group D - Principal		TFC		\$ 43.60						19.20%	19.20%	
6422	Rate Group D - Metro. Area 1		TFC		\$ 45.60						19.20%	19.20%	
6423	Rate Group D - Metro. Area 2		TFC		\$ 48.00						19.20%	19.20%	
6424													
6425	1ST MESSAGE TRUNK										19.20%	19.20%	Subject to availability of facilities
6426	Rate Group A		TMC		\$ 19.80				\$ 0.08		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.08
6427	Rate Group B		TMC		\$ 23.20				\$ 0.08		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.08
6428	Rate Group C - Principal		TMC		\$ 25.00				\$ 0.08		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.08
6429	Rate Group C - Metro. 1		TMC		\$ 30.50				\$ 0.08		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.08
6430	Rate Group D - Principal		TMC		\$ 28.95				\$ 0.07		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.07
6431	Rate Group D - Metro. Area 1		TMC		\$ 29.75				\$ 0.07		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.07
6432	Rate Group D - Metro. Area 2		TMC		\$ 30.80				\$ 0.07		19.20%	19.20%	200 LOCAL MESSAGES -- ADDL @ \$.07
6433													
6434	ADDL MESSAGE TRUNK										19.20%	19.20%	Subject to availability of facilities
6435	Rate Group A		TMS		\$ 9.30						19.20%	19.20%	
6436	Rate Group B		TMS		\$ 12.70						19.20%	19.20%	
6437	Rate Group C - Principal		TMS		\$ 14.50						19.20%	19.20%	
6438	Rate Group C - Metro. 1		TMS		\$ 15.40						19.20%	19.20%	
6439	Rate Group D - Principal		TMS		\$ 18.45						19.20%	19.20%	
6440	Rate Group D - Metro. Area 1		TMS		\$ 18.45						19.20%	19.20%	
6441	Rate Group D - Metro. Area 2		TMS		\$ 18.45						19.20%	19.20%	
6442													
6443	MULTI-LINE										19.20%	19.20%	
6444	Rate Group A		1BH		\$ 21.95						19.20%	19.20%	[ALL MULTI-LINE]
6445	Rate Group B		1BH		\$ 30.05						19.20%	19.20%	
6446	Rate Group C - Principal		1BH		\$ 33.15						19.20%	19.20%	
6447	Rate Group C - Metro. 1		1BH		\$ 36.45						19.20%	19.20%	
6448	Rate Group D - Principal		1BH		\$ 43.60						19.20%	19.20%	
6449	Rate Group D - Metro. Area 1		1BH		\$ 45.50						19.20%	19.20%	
6450	Rate Group D - Metro. Area 2		1BH		\$ 48.00						19.20%	19.20%	
6451													
6452	MULTI-LINE										19.20%	19.20%	
6453	Rate Group A		1FH		\$ 21.95						19.20%	19.20%	[ALL MULTI-LINE]
6454	Rate Group B		1FH		\$ 30.05						19.20%	19.20%	
6455	Rate Group C - Principal		1FH		\$ 33.15						19.20%	19.20%	
6456	Rate Group C - Metro. 1		1FH		\$ 36.45						19.20%	19.20%	
6457	Rate Group D - Principal		1FH		\$ 43.60						19.20%	19.20%	
6458	Rate Group D - Metro. Area 1		1FH		\$ 45.50						19.20%	19.20%	
6459	Rate Group D - Metro. Area 2		1FH		\$ 48.00						19.20%	19.20%	
6460													
6461	INFORMATION TERMINAL										19.20%	19.20%	
6462	Rate Group A		1FA		\$ 21.95						19.20%	19.20%	[ALL INFORMATION TERMINAL]
6463	Rate Group B		1FA		\$ 30.05						19.20%	19.20%	REFR. TO GENL. EXC. TARIFF
6464	Rate Group C - Principal		1FA		\$ 33.15						19.20%	19.20%	SEC. 7.3.2 WHEN SERVICE IS PURCHASED
6465	Rate Group C - Metro. 1		1FA		\$ 36.45						19.20%	19.20%	IN CONJUNCTION WITH MISSOURI SCHOOL
6466	Rate Group D - Principal		1FA		\$ 43.60						19.20%	19.20%	DISCOUNT PROGRAM
6467	Rate Group D - Metro. Area 1		1FA		\$ 45.50						19.20%	19.20%	
6468	Rate Group D - Metro. Area 2		1FA		\$ 48.00						19.20%	19.20%	
6469													
6470	RESIDENCE - Lifeline	LE 1.22 G									19.20%	19.20%	
6471	ONE PARTY FLAT RATE										19.20%	19.20%	
6472	Rate Group A		LFV		\$ 4.05	N					19.20%	19.20%	
6473	Rate Group B		LFV		\$ 5.80	N					19.20%	19.20%	NTS
6474	Rate Group C - Principal		LFV		\$ 6.60	N					19.20%	19.20%	NTS
6475	Rate Group C - Metro. 1		LFV		\$ 7.90	N					19.20%	19.20%	NTS
6476	Rate Group D - Principal		LFV		\$ 7.85	N					19.20%	19.20%	NTS
6477	Rate Group D - Metro. Area 1		LFV		\$ 8.35	N					19.20%	19.20%	NTS
6478	Rate Group D - Metro. Area 2		LFV		\$ 9.00	N					19.20%	19.20%	NTS
6479													
6480	ONE PARTY FLAT RATE										19.20%	19.20%	
6481	Rate Group A		LLV		\$ 4.05	N					19.20%	19.20%	
6482	Rate Group B		LLV		\$ 5.60	N					19.20%	19.20%	NTS
6483	Rate Group C - Principal		LLV		\$ 6.60	N					19.20%	19.20%	NTS
6484	Rate Group C - Metro. 1		LLV		\$ 7.90	N					19.20%	19.20%	NTS
6485	Rate Group D - Principal		LLV		\$ 7.85	N					19.20%	19.20%	NTS
6486	Rate Group D - Metro. Area 1		LLV		\$ 8.35	N					19.20%	19.20%	NTS
6487	Rate Group D - Metro. Area 2		LLV		\$ 9.00	N					19.20%	19.20%	NTS
6488													
6489	ONE PARTY MEASURED RATE										19.20%	19.20%	

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 8/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6490	Rate Group A		LOM		\$ 0.85	N	Y				19.20%	19.20%	NTS
6491	Rate Group B		LOM		\$ 1.50	N	Y				19.20%	19.20%	NTS
6492	Rate Group C - Principal		LOM		\$ 2.20	N	Y				19.20%	19.20%	NTS
6493	Rate Group C - Metro. 1		LOM		\$ 2.75	N	Y				19.20%	19.20%	NTS
6494	Rate Group D - Principal		LOM		\$ 2.75	N	Y				19.20%	19.20%	NTS
6495	Rate Group D - Metro. Area 1		LOM		\$ 3.00	N	Y				19.20%	19.20%	NTS
6496	Rate Group D - Metro. Area 2		LOM		\$ 3.40	N	Y				19.20%	19.20%	NTS
6497													
6498	ONE PARTY MEASURED RATE										19.20%	19.20%	
6499	Rate Group A		LMW		\$ 0.85	N	Y				19.20%	19.20%	NTS
6500	Rate Group B		LMW		\$ 1.50	N	Y				19.20%	19.20%	NTS
6501	Rate Group C - Principal		LMW		\$ 2.20	N	Y				19.20%	19.20%	NTS
6502	Rate Group C - Metro. 1		LMW		\$ 2.75	N	Y				19.20%	19.20%	NTS
6503	Rate Group D - Principal		LMW		\$ 2.75	N	Y				19.20%	19.20%	NTS
6504	Rate Group D - Metro. Area 1		LMW		\$ 3.00	N	Y				19.20%	19.20%	NTS
6505	Rate Group D - Metro. Area 2		LMW		\$ 3.40	N	Y				19.20%	19.20%	NTS
6506													
6507	LINK UP MISSOURI SERVICE CONNECTION PROGRAM	LE 1.2.2 H. Sheet 4, 10	ASGFX			Y					19.20%	19.20%	NTS
6508													
6509	Service & Equipment Charge:	LE 1.2.2 I.									19.20%	19.20%	
6510	- Install Main Service Access Line:										19.20%	19.20%	
6511	Business - Per Access Line					\$ 52.25					19.20%	19.20%	
6512	(when converting public telephone service to Payphone Exchange Access Service)					\$ 71.50					19.20%	19.20%	
6513	Conversion Charge from CLEC to SWBT					\$ 5.00					19.20%	19.20%	
6514	- Change Telephone Number										19.20%	19.20%	
6515	Business - Per Access Line					\$ 7.75					19.20%	19.20%	
6516	- Initiate or Terminate Detailed Billings										19.20%	19.20%	
6517	Business - Per Access Line					\$ 6.00					19.20%	19.20%	
6518	- Change to/from Flat, Message or Measured Service										19.20%	19.20%	
6519	Business - Per Access Line					\$ 10.25					19.20%	19.20%	
6520													
6521	- Change to/from Optional Measured Metro Exchange Service										19.20%	19.20%	
6522	Business - Per Access Line					\$ 5.00					19.20%	19.20%	
6523	- Change Class of Service, per Access Line										19.20%	19.20%	
6524	Business (Residence to Business)					\$ 12.25					19.20%	19.20%	
6525	- Change to Establish or Rearrange Hunting Sequence										19.20%	19.20%	
6526	Business - Per Access Line					\$ 5.50					19.20%	19.20%	
6527	- Change Signaling Supervision, per Access Line					\$ 5.50					19.20%	19.20%	
6528	- Convert Existing Trunks, per Trunk					\$ 5.50					19.20%	19.20%	
6529													
6530	Information Terminal Service	LE 1.2.4				\$ 52.25					19.20%	19.20%	Plus Appropriate Service Connection Charges
6531													
6532	Line Status Verification, per Request	LE 1.2.5.1					\$ 1.20				13.91%	13.91%	
6533													
6534	Busy Line Interrupt, per Request	LE 1.2.5.2					\$ 1.65				13.91%	13.91%	
6535													
6536	Local Operator Assistance	LE 1.2.6											
6537	- Fully Automated Calling Card, Station-to-Station						\$ 0.35				13.91%	13.91%	
6538	- Semi-Automated Calling Card, Station-to-Station						\$ 0.65				13.91%	13.91%	
6539													
6540	EXTENDED AREA SERVICE	LE 1.4.2									19.20%	19.20%	
6541	ADDITIVE RATES - BUSINESS										19.20%	19.20%	
6542	Adrian		MMB		\$ 1.65						19.20%	19.20%	
6543	Advance		MMB		\$ 1.05						19.20%	19.20%	
6544	Agency		MMB		\$ 9.15						19.20%	19.20%	
6545	Attenburg-Frohna		MMB		\$ 2.80						19.20%	19.20%	
6546	Antonia-Local Only		MMB		\$ 5.55						19.20%	19.20%	
6547	Antonia-Metro. Calling Area-4		MMB		\$ 5.55						19.20%	19.20%	
6548	Archie - Local Only		MMB		\$ 3.15						19.20%	19.20%	
6549	Archie - Metro Calling Area - 5		MMB		\$ 3.15						19.20%	19.20%	
6550	Armstrong		MMB		\$ 9.15						19.20%	19.20%	
6551	Bel City		MMB		\$ 3.05						19.20%	19.20%	
6552	Benton		MMB		\$ 4.90						19.20%	19.20%	
6553	Billings-Local Only		MMB		\$ 2.55						19.20%	19.20%	
6554	Billings-Metro Calling Area-2		MMB		\$ 2.55						19.20%	19.20%	
6555	Bismarck		MMB		\$ 1.80						19.20%	19.20%	

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are not referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6556	Bloomfield		MMB		\$ 3.80						19.20%	19.20%	
6557	Bloomsdale		MMB		\$ 2.30						19.20%	19.20%	
6558	Bonne Terre		MMB		\$ 2.05						19.20%	19.20%	
6559	Boonville		MMB		\$ 0.40						19.20%	19.20%	
6560	Camdenton		MMB		\$ 2.65						19.20%	19.20%	
6561	Cape Girardeau		MMB		\$ 1.05						19.20%	19.20%	
6562	Cardwell		MMB		\$ 4.90						19.20%	19.20%	
6563	Carl Junction		MMB		\$ 5.05						19.20%	19.20%	
6564	Caruthersville		MMB		\$ 3.55						19.20%	19.20%	
6565	Cedar Hill-Local Only		MMB		\$ 2.55						19.20%	19.20%	
6566	Cedar Hill-Metro Calling Area-5		MMB		\$ 2.55						19.20%	19.20%	
6567	Chaffee		MMB		\$ 3.65						19.20%	19.20%	
6568	Charleston		MMB		\$ 2.05						19.20%	19.20%	
6569	Chesterfield-Local Only		MMB		\$ 2.55						19.20%	19.20%	
6570	Chesterfield-Metro Calling Area-3		MMB		\$ 2.55						19.20%	19.20%	
6571	Clarksburg		MMB		\$ 5.40						19.20%	19.20%	
6572	Clever-Local Only		MMB		\$ 8.40						19.20%	19.20%	
6573	Clover-Metro Calling Area-2		MMB		\$ 8.40						19.20%	19.20%	
6574	Deering		MMB		\$ 9.15						19.20%	19.20%	
6575	Dekalb		MMB		\$ 8.55						19.20%	19.20%	
6576	Delta		MMB		\$ 5.55						19.20%	19.20%	
6577	Desoto-Local Only		MMB		\$ 1.80						19.20%	19.20%	
6578	Desoto-Metro Calling Area-5		MMB		\$ 1.80						19.20%	19.20%	
6579	Dexter		MMB		\$ 1.40						19.20%	19.20%	
6580	East Prairie		MMB		\$ 1.15						19.20%	19.20%	
6581	Eldon		MMB		\$ 1.40						19.20%	19.20%	
6582	Elberry		MMB		\$ 0.55						19.20%	19.20%	
6583	Essex		MMB		\$ 5.40						19.20%	19.20%	
6584	Eureka-Local Only		MMB		\$ 4.65						19.20%	19.20%	
6585	Eureka-Metro Calling Area-4		MMB		\$ 4.65						19.20%	19.20%	
6586	Farmington		MMB		\$ 0.90						19.20%	19.20%	
6587	Fayette		MMB		\$ 1.90						19.20%	19.20%	
6588	Fenton-Local Only		MMB		\$ 1.40						19.20%	19.20%	
6589	Fenton-Metro Calling Area-3		MMB		\$ 1.40						19.20%	19.20%	
6590	Festus-Crystal City-Local Only		MMB		\$ 1.30						19.20%	19.20%	
6591	Festus-Crystal City-Metro Calling Area-5		MMB		\$ 1.30						19.20%	19.20%	
6592	Fisk		MMB		\$ 6.30						19.20%	19.20%	
6593	Flat River		MMB		\$ 3.65						19.20%	19.20%	
6594	Gideon		MMB		\$ 4.30						19.20%	19.20%	
6595	Glasgow		MMB		\$ 1.80						19.20%	19.20%	
6596	Gravois Mill		MMB		\$ 2.55						19.20%	19.20%	
6597	Gray Summit-Local Only		MMB		\$ 2.80						19.20%	19.20%	
6598	Gray Summit-Metro Calling Area-5		MMB		\$ 2.80						19.20%	19.20%	
6599	Greenwood-Local Only		MMB		\$ 0.30						19.20%	19.20%	
6600	Harvester-Local Only		MMB		\$ 2.15						19.20%	19.20%	
6601	Hayti		MMB		\$ 4.80						19.20%	19.20%	
6602	Herculeum-Pevely-Local Only		MMB		\$ 2.15						19.20%	19.20%	
6603	Herculeum-Pevely-Metro Calling Area-4		MMB		\$ 2.15						19.20%	19.20%	
6604	Higbee		MMB		\$ 8.30						19.20%	19.20%	
6605	High Ridge-Local Only		MMB		\$ 2.55						19.20%	19.20%	
6606	High Ridge-Metro Calling Area-4		MMB		\$ 2.55						19.20%	19.20%	
6607	Hillsboro-Local Only		MMB		\$ 3.65						19.20%	19.20%	
6608	Hillsboro-Metro Calling Area-5		MMB		\$ 3.65						19.20%	19.20%	
6609	Hokomb		MMB		\$ 6.80						19.20%	19.20%	
6610	Hornersville		MMB		\$ 4.30						19.20%	19.20%	
6611	Imperial-Local Only		MMB		\$ 3.30						19.20%	19.20%	
6612	Imperial-Metro Calling Area-3		MMB		\$ 3.30						19.20%	19.20%	
6613	Jackson		MMB		\$ 3.15						19.20%	19.20%	
6614	Joplin		MMB		\$ 0.40						19.20%	19.20%	
6615	Kennett		MMB		\$ 1.90						19.20%	19.20%	
6616	Lake Ozark-Osage Beach		MMB		\$ 4.65						19.20%	19.20%	
6617	Leadwood		MMB		\$ 1.55						19.20%	19.20%	
6618	Libourne		MMB		\$ 4.40						19.20%	19.20%	
6619	Louisiana		MMB		\$ 0.65						19.20%	19.20%	
6620	Malden		MMB		\$ 1.30						19.20%	19.20%	
6621	Manchester-Local Only		MMB		\$ 1.55						19.20%	19.20%	
6622	Manchester-Metro Calling Area-3		MMB		\$ 1.55						19.20%	19.20%	
6623	Marston		MMB		\$ 8.15						19.20%	19.20%	
6624	Maxville-Local Only		MMB		\$ 3.90						19.20%	19.20%	

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1	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6688	Missouri Portion-Alchison, KS, Exchange	LE II. B									19.20%	19.20%	
6690	- Business										19.20%	19.20%	
6691	Flat Rate Service										19.20%	19.20%	
6692	One Party		1FL		\$ 18.55						19.20%	19.20%	
6693	One Party Multiline		1FH		\$ 20.60						19.20%	19.20%	
6694	One Party Multiline		1BH		\$ 20.60						19.20%	19.20%	
6695	PBX Trunk				\$ 29.20						19.20%	19.20%	
6696	- Message Rate Service										19.20%	19.20%	
6697	Business-One Party		1MB		\$ 13.50						19.20%	19.20%	Allowance .85 Initial .06 additional
6698	Business-One Party		1ML		\$ 13.50						19.20%	19.20%	Allowance .85 Initial .06 additional
6699	- Urban Mileage Charge, per line	LE 11.C			\$ 4.60						19.20%	19.20%	
6700	Missouri Portion-Blytheville, Arkansas, Exchange	LE 1.2.1									19.20%	19.20%	
6702	- Urban Service Business Flat Rate:										19.20%	19.20%	
6703	One Party Line		1FL		\$ 28.11						19.20%	19.20%	
6704	Multiline		1FH		\$ 31.32						19.20%	19.20%	
6705	Multiline		1BH		\$ 31.32						19.20%	19.20%	
6706	PBX Trunk				\$ 31.32						19.20%	19.20%	
6707	PBX Trunk				\$ 15.00						19.20%	19.20%	
6708	Missouri Portion-Fort Scott, KS, Exchange	LE II. B									19.20%	19.20%	
6710	- Business										19.20%	19.20%	
6711	Flat Rate Service										19.20%	19.20%	
6712	One Party		1FL		\$ 18.55						19.20%	19.20%	
6713	One Party Multiline		1FH		\$ 20.60						19.20%	19.20%	
6714	One Party Multiline		1BH		\$ 20.60						19.20%	19.20%	
6715	PBX Trunk				\$ 29.20						19.20%	19.20%	
6716	- Urban Mileage Charge, per line				\$ 4.60						19.20%	19.20%	
6717	Missouri Portion-Hamburg, Iowa, Exchange	LE 1.2.1									19.20%	19.20%	
6719	- Business										19.20%	19.20%	
6720	One Party Flat		1FL		\$ 28.95						19.20%	19.20%	
6721	Option 1 (Measured)				\$ 21.00			\$ 0.03			19.20%	19.20%	
6722	Option 2 (Measured)				\$ 27.75			\$ 0.03			19.20%	19.20%	8 HOURS USAGE ALLOWANCE
6723	Public Access Line				\$ 28.95						19.20%	19.20%	
6724	Public Carrier Access Line				\$ 23.00						19.20%	19.20%	
6725	Missouri Portion-Leavenworth-Lansing, KS, Exchange	LE II. B									19.20%	19.20%	
6727	- Business										19.20%	19.20%	
6728	Flat Rate Service										19.20%	19.20%	
6729	One Party		1FL		\$ 21.00					Y	19.20%	19.20%	
6730	One Party Multiline		1FH		\$ 23.40						19.20%	19.20%	
6731	One Party Multiline		1BH		\$ 23.40						19.20%	19.20%	
6732	PBX Trunk				\$ 33.45						19.20%	19.20%	
6733	- Urban Mileage Charge, per line												
6734	One Party Line				\$ 1.15								
6735	PBX Trunks				\$ 1.15								
6736	Party Line Stations				\$ 0.85								
6737	Missouri Portion-Pittsburg, KS, Exchange	LE II. B									19.20%	19.20%	
6739	- Business										19.20%	19.20%	
6740	Flat Rate Service										19.20%	19.20%	
6741	One Party		1FL		\$ 18.55						19.20%	19.20%	
6742	One Party Multiline		1FH		\$ 20.60						19.20%	19.20%	
6743	One Party Multiline		1BH		\$ 20.60						19.20%	19.20%	
6744	PBX Trunk				\$ 29.20						19.20%	19.20%	
6745	- Urban Mileage Charge, per line	LE II. D	XUDV3		\$ 3.45						19.20%	19.20%	
6748	OPTIONAL BUSINESS RESERVE LINE SERVICE	LE 1.7.3									19.20%	19.20%	
6748	- Per Business Reserve Line:												
6749	Rate Group A	LE 1.7.3.A	12L		\$ 9.30						19.20%	19.20%	
6750	Rate Group B		12L		\$ 12.70						19.20%	19.20%	
6751	Rate Group C-Principal		12L		\$ 14.50						19.20%	19.20%	
6752	Rate Group C-MCA-1		12L		\$ 15.45						19.20%	19.20%	
6753	Rate Group D-Principal		12L		\$ 18.45						19.20%	19.20%	
6754	Rate Group D-MCA-1		12L		\$ 19.25						19.20%	19.20%	
6755	Rate Group D-MCA-2		12L		\$ 20.30						19.20%	19.20%	
6756	- Usage Rate, per minute												

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6757	For Outgoing Local Usage & All Incoming Usage	LE 1.7.3.B						\$ 0.03			19.20%	19.20%	
6758													
6759	MTS TARIFF										19.20%	19.20%	
6760	PSC Mo. - No. 28										19.20%	19.20%	
6761													
6762	RATE PERIOD DISCOUNTS	MTS 1.4.1.A.						EVE. DISC.			19.20%	19.20%	
6763								20%			19.20%	19.20%	
6764								NW DISC.			19.20%	19.20%	
6765								35%			19.20%	19.20%	
6766	Operator Service Charges	MTS 1.4.8.B.2.											
6767	- Station-to-Station Service												
6768	- Calling Card												
6769	- Non-Automated						\$ 1.10				13.91%	13.91%	
6770	- Semi-Automated						\$ 0.65				13.91%	13.91%	
6771	- Fully Automated						\$ 0.35				13.91%	13.91%	
6772	- Collect												
6773	- Non-Automated						\$ 1.10				13.91%	13.91%	
6774	- Semi-Automated						\$ 0.90				13.91%	13.91%	
6775	- Fully Automated						\$ 0.70				13.91%	13.91%	
6776	Billed to a Third Number												
6777	- Non-Automated						\$ 1.10				13.91%	13.91%	
6778	- Semi-Automated						\$ 0.90				13.91%	13.91%	
6779	- Fully Automated						\$ 0.70				13.91%	13.91%	
6780	- Sent Paid												
6781	- Non-Automated						\$ 1.10				13.91%	13.91%	
6782	- Semi-Automated						\$ 0.90				13.91%	13.91%	
6783	- Person-to-Person Service												
6784	- Non-Automated						\$ 2.40				13.91%	13.91%	
6785	- Semi-Automated						\$ 2.00				13.91%	13.91%	
6786	- Other Services												
6787	- Line Status Verification						\$ 1.20				13.91%	13.91%	
6788	- Busy Interrupt						\$ 1.85				13.91%	13.91%	
6789													
6790	LONG DISTANCE RATES	MTS 1.4.7.A.									19.20%	19.20%	
6791	APPLICABLE TO ALL CLASSES OF SERVICE										19.20%	19.20%	
6792													
6793	MILEAGE										19.20%	19.20%	
6794	DAY INITIAL MINUTE										19.20%	19.20%	
6795	1-10							\$ 0.108			19.20%	19.20%	
6796	11-14							\$ 0.129			19.20%	19.20%	
6797	15-18							\$ 0.162			19.20%	19.20%	
6798	19-23							\$ 0.216			19.20%	19.20%	
6799	24-28							\$ 0.259			19.20%	19.20%	
6800	29-33							\$ 0.291			19.20%	19.20%	
6801	34-40							\$ 0.324			19.20%	19.20%	
6802	41-50							\$ 0.367			19.20%	19.20%	
6803	51-60							\$ 0.399			19.20%	19.20%	
6804	61-80							\$ 0.432			19.20%	19.20%	
6805	81-100							\$ 0.432			19.20%	19.20%	
6806	101-125							\$ 0.453			19.20%	19.20%	
6807	126-150							\$ 0.453			19.20%	19.20%	
6808	151-190							\$ 0.464			19.20%	19.20%	
6809	191-300							\$ 0.475			19.20%	19.20%	
6810	301-430							\$ 0.496			19.20%	19.20%	
6811	DAY ADDITIONAL MINUTE										19.20%	19.20%	
6812	1-10							\$ 0.086			19.20%	19.20%	
6813	11-14							\$ 0.108			19.20%	19.20%	
6814	15-18							\$ 0.140			19.20%	19.20%	
6815	19-23							\$ 0.162			19.20%	19.20%	
6816	24-28							\$ 0.172			19.20%	19.20%	
6817	29-33							\$ 0.183			19.20%	19.20%	
6818	34-40							\$ 0.194			19.20%	19.20%	
6819	41-50							\$ 0.216			19.20%	19.20%	
6820	51-60							\$ 0.248			19.20%	19.20%	
6821	61-80							\$ 0.270			19.20%	19.20%	
6822	81-100							\$ 0.270			19.20%	19.20%	
6823	101-125							\$ 0.291			19.20%	19.20%	
6824	126-150							\$ 0.291			19.20%	19.20%	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 8/23/00				SWBT Retail Price							SWBT Wholesale Offered Discount	
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6825	151-190							\$ 0.345			19.20%	19.20%	
6826	191-300							\$ 0.356			19.20%	19.20%	
6827	301-430							\$ 0.378			19.20%	19.20%	
6828													
6829	CONFERENCE SERVICE										19.20%	19.20%	
6830	- Set Up Charge, per Main Service Point	MTS 1.5.4B.				\$ 1.80					19.20%	19.20%	
6831	- Per Minute Charge, per Main Service Point	MTS 1.5.4D.									19.20%	19.20%	
6832	- Miles										19.20%	19.20%	
6833	0-18							\$ 0.05			19.20%	19.20%	
6834	19-60							\$ 0.10			19.20%	19.20%	
6835	61-150							\$ 0.15			19.20%	19.20%	
6836	OVER 150							\$ 0.20			19.20%	19.20%	
6837													
6838	SPECIAL REVERSED CHARGE LDMTS										19.20%	19.20%	
6839	- Metro Exchanges	MTS 1.6.2B.	EEJ		\$9.45						19.20%	19.20%	Monthly charges apply in addition to applicable
6840	- All Other Exchanges, per exchange	MTS 1.6.2B.	ENT		\$5.55						19.20%	19.20%	service charges and per-minute usage rates
6841													
6842	SPECIAL REDUCED RATES	MTS 1.7									19.20%	19.20%	
6843	- Holidays										19.20%	19.20%	Discounts do not apply to Operator Service
6844	(Christmas Day, New Year's Day, Independence Day,							EVE RATE			19.20%	19.20%	Charges
6845	Thanksgiving Day, Labor Day)							APPLY			19.20%	19.20%	
6846								UNLESS A			19.20%	19.20%	
								LOWER					
								RATE			19.20%	19.20%	
								WOULD					
								NORMALLY			19.20%	19.20%	
								APPLY.					
6847													
6848													
6849	SELECTIVE CLASS OF CALL SCREENING, per system	MTS 1.8	SRG		\$40.75	\$370.00					19.20%	19.20%	Apply appropriate Svc. Charges specified in Svc.
6850													Connection Charges Section of GE Tariff.
6851	OUTSTATE CALLING AREA PLAN (OCA)										19.20%	19.20%	Service Connection Charges apply; 35% handicap
6852	- Two Hour Block of Time (RES)	MTS 1.10.3.A.1.	UBT1X		\$ 9.80						19.20%	19.20%	discount to certified customers
6853	- Two Hour Block of Time (BUS)		UBT1X		\$ 10.80						19.20%	19.20%	
6854	- Each additional minute (RES and BUS)							LO MTS			19.20%	19.20%	
6855	- Five Hour Block of Time (RES)	MTS 1.10.3.A.2.	UBT2X		\$ 21.85			RATES			19.20%	19.20%	
6856	- Each additional minute (RES)										19.20%	19.20%	
6857	- Five Hour Block of Time (BUS)	MTS 1.10.3.A.2.	UBT2X		\$ 24.50			\$ 0.07			19.20%	19.20%	
6858	- Each additional minute (BUS)							\$ 0.08			19.20%	19.20%	
6859													
6860	COMMUNITY OPTIONAL SERVICE(COS)												Eliminated -- effective July 22, 1999
6861													
6862	1+SAVER										19.20%	19.20%	
6863	- Business Options	MTS 1.12.3.D.1									19.20%	19.20%	
6864	Option A		OS4		\$3.00 - 10% ON ALL TOD						19.20%	19.20%	
6865	Option B		OS1		\$8.00 - 15% ON ALL TOD						19.20%	19.20%	
6866	Option C		OS2		\$20.00 - 20% ON ALL TOD						19.20%	19.20%	
6867	Option D				N/C - 10% ON ALL TOD						19.20%	19.20%	Available only to customers subscribing to The
6868	Option E - Block of Time												WORKS, BizSaver, or the BASICS-Sect. 44 of GE.
6869	- 1st 60 Minutes		OS9		\$ 8.35						19.20%	19.20%	
6870	- Each Additional Hour, Per Hour				\$ 7.80						19.20%	19.20%	
6871	Option F - Block of Time										19.20%	19.20%	
6872	- 1st 300 Minutes		OBK1X		\$ 38.00						19.20%	19.20%	
6873	- Each Additional Hour, Per Hour				\$ 7.20						19.20%	19.20%	
6874	Option G - Block of Time										19.20%	19.20%	
6875	- 1st 600 Minutes		OBK2X		\$ 60.00						19.20%	19.20%	
6876	- Each Additional Hour, Per Hour				\$ 6.00						19.20%	19.20%	
6877													
6878	1+SAVER												

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIAVO 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6879	- Residence Options	MTS 1.12.3.D.2									19.20%	19.20%	
6880	Option A		NS2		\$1.85 - 15% ON EVE/NW CALLS						19.20%	19.20%	
6881	Option B		OS1		\$3.00 - 15% ON ALL TOD						19.20%	19.20%	
6882	Option C		OS2		\$12.00 - 20% ON ALL TOD						19.20%	19.20%	
6883	Option D		OS3		\$4.00 - 20% ON ALL TOD						19.20%	19.20%	Available only to customers subscribing to The WORKS-Sect. 44 of GE.
6884	Option E				NC - 10% ON ALL TOD						19.20%	19.20%	Available only to customers subscribing to The WORKS or The BASICS-Sect. 44 of GE.
6885	Option F - Block of Time										19.20%	19.20%	
6886	- 1st 60 Minutes		OS9		\$ 6.35						19.20%	19.20%	
6887	- Each Additional Hour, Per Hour				\$ 7.80						19.20%	19.20%	
6888	Option G - Block of Time										19.20%	19.20%	
6889	- 1st 300 Minutes		OBK1X		\$ 36.00						19.20%	19.20%	
6890	- Each Additional Hour, Per Hour				\$ 7.20						19.20%	19.20%	
6891	Option H - Block of Time										19.20%	19.20%	
6892	- 1st 600 Minutes		OBK2X		\$ 60.00						19.20%	19.20%	
6893	- Each Additional Hour, Per Hour				\$ 6.00						19.20%	19.20%	
6894													
6895	Designated Number Optional Calling Plan												
6896	- Residence & Business, per access line												
6897	- First Designated Number	MTS 1.12.3.E.1.a	OANXX		\$ 15.00						19.20%	19.20%	
6898	- Each Additional Designated Number	MTS 1.12.3.E.1.b	OANAX		\$ 10.00						19.20%	19.20%	
6899													
6900													
6901	PRIVATE LINE TARIFF-BUSINESS												
6902	PSC Mo. - No. 29												
6903	SPECIAL SIGNALING SERVICE-SERIES 100	PL 2.2.1									19.20%	19.20%	
6904	- INTRAEXCHANGE SERIES 100	PL 2.2.1 D									19.20%	19.20%	
6905	- Local Channel, each, per 1st termination on a premises	PL 2.2.1 D.1									19.20%	19.20%	
6906	Type 101		1L3QY		\$ 19.75	\$ 140.00					19.20%	19.20%	
6907			1LMCY		\$ 19.75	\$ 140.00					19.20%	19.20%	
6908	Type 102		1L3QY		\$ 21.00	\$ 204.00					19.20%	19.20%	
6909			1LMCY		\$ 21.00	\$ 204.00					19.20%	19.20%	
6910													
6911	- Inter office Channel										19.20%	19.20%	
6912	each V-H mile or fraction thereof, per channel	PL 2.2.1 D.2								\$ 5.50	19.20%	19.20%	
6913	Type 101		1L3QS							\$ 5.50	19.20%	19.20%	
6914			1LMCS							\$ 3.88	19.20%	19.20%	
6915	Type 102		1L3QS							\$ 3.88	19.20%	19.20%	
6916			1LMCS								19.20%	19.20%	
6917	- Interoffice Channel Terminal												
6918	per terminal (two required for interoffice channel)										19.20%	19.20%	
6919	Type 101	PL 2.2.1 D.3	OXNTL								19.20%	19.20%	
6920			OXNSL								19.20%	19.20%	
6921	Type 102	PL 2.2.1	OXNTL		\$ 15.80						19.20%	19.20%	
6922			OXNSL		\$ 15.80						19.20%	19.20%	
6923													
6924	- Each add'l point of termination of a local channel	PL 2.2.1 D.4									19.20%	19.20%	
6925	different building, same premises, per 1/10 mile										19.20%	19.20%	
6926	Type 101 - First 1/10 mile		1L3QK			\$ 59.00				\$ 4.19	19.20%	19.20%	Grandfathered
6927	Type 101 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6928	Type 101 - First 1/10 mile		1LMCK			\$ 59.00				\$ 4.19	19.20%	19.20%	Grandfathered
6929	Type 101 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6930	Type 102 - First 1/10 mile		1L3QK			\$ 59.00				\$ 4.19	19.20%	19.20%	Grandfathered
6931	Type 102 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6932	Type 102 - First 1/10 mile		1LMCK			\$ 59.00				\$ 4.19	19.20%	19.20%	Grandfathered
6933	Type 102 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6934	- Each add'l point of termination off a local channel	PL 2.2.1 D.5									19.20%	19.20%	
6935	same building										19.20%	19.20%	
6936	Type 101		1LMCA		\$ 2.10	\$ 59.00					19.20%	19.20%	Grandfathered
6937	Type 101		1L3QA		\$ 2.10	\$ 59.00					19.20%	19.20%	Grandfathered

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1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Code (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6938	Type 102		1LMCA		\$ 2.10	\$ 59.00					19.20%	19.20%	Grandfathered
6939	Type 102		1L3QA		\$ 2.10	\$ 59.00					19.20%	19.20%	Grandfathered
6940	- Different Buildings, same premises channel, per 1/10 mile	PL 2.2.1 D 6									19.20%	19.20%	
6941	Type 101 - First 1/10 mile		1L3QE			\$ 118.00				\$ 6.30	19.20%	19.20%	Grandfathered
6942	Type 101 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6943	Type 101 - First 1/10 mile		1LMCE			\$ 118.00				\$ 6.30	19.20%	19.20%	Grandfathered
6944	Type 101 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6945	- Same Building Channels	PL 2.2.1 D 7									19.20%	19.20%	
6946	Type 101		1L3QB		\$ 4.03	\$ 118.00					19.20%	19.20%	Grandfathered
6947	Type 101		1LMCB		\$ 4.03	\$ 118.00					19.20%	19.20%	Grandfathered
6948	- Each add'l point of termination in same building	PL 2.2.1 D 8									19.20%	19.20%	
6949	for 6 and 7 above										19.20%	19.20%	
6950	Type 101		1L3QC		\$ 2.10	\$ 59.00					19.20%	19.20%	Grandfathered
6951	Type 101		1LMCC		\$ 2.10	\$ 59.00					19.20%	19.20%	Grandfathered
6952	- INTRALATA INTEREXCHANGE TYPE 102	PL 2.2.1 E									19.20%	19.20%	
6953	- Local Channel, each, per first termination on a premises	PL 2.2.1 E									19.20%	19.20%	
6954	Type 102		1L3QY		\$ 21.75	\$ 204.00					19.20%	19.20%	
6955	Type 102		1LMCY		\$ 21.75	\$ 204.00					19.20%	19.20%	
6956	- Interoffice Channel, each V-H mile, or fraction thereof	PL 2.2.1 E.2									19.20%	19.20%	
6957	Type 102	PL 2.2.1 E.2	1L3QS							\$ 1.51	19.20%	19.20%	
6958	Type 102		1LMCS							\$ 1.51	19.20%	19.20%	
6959	- Interoffice Channel Terminal, per terminal	PL 2.2.1 E.3									19.20%	19.20%	
6960	(Two required per interoffice channel)										19.20%	19.20%	
6961	Type 102		OXNTS		\$ 11.90						19.20%	19.20%	
6962	Type 102		OXNSS		\$ 11.90						19.20%	19.20%	
6963	- Interexchange Channel, per V-H mile, or fraction thereof	PL 2.2.1 E.4									19.20%	19.20%	
6964	Type 102 (0 to 250 miles, each mile)		1L3Q4							\$ 3.92	19.20%	19.20%	
6965	Type 102 (Each add'l mile over 250)		1L3Q4							\$ 1.51	19.20%	19.20%	
6966	Type 102 (0 to 250 miles, each mile)		1LMC4							\$ 3.92	19.20%	19.20%	
6967	Type 102 (Each add'l mile over 250)		1LMC4							\$ 1.51	19.20%	19.20%	
6968	- Interexchange Channel Terminal, each	PL 2.2.1 E.5									19.20%	19.20%	
6969	(Two required per interexchange channel)										19.20%	19.20%	
6970	Type 102		OXN3S		\$ 36.15						19.20%	19.20%	
6971	Type 102		OXN2S		\$ 36.15						19.20%	19.20%	
6972	- Each add'l point of termination of a local channel,	PL 2.2.1 E 6									19.20%	19.20%	
6973	different building, same premises, per 1/10 mile										19.20%	19.20%	
6974	Type 102 - First 1/10 mile		1LMCK			\$ 81.00				\$ 4.30	19.20%	19.20%	Grandfathered
6975	Type 102 - Additional 1/10 mile									\$ 0.59	19.20%	19.20%	Grandfathered
6976	- Each add'l point of termination of a local channel,	PL 2.2.1 E 7									19.20%	19.20%	
6977	in the same building										19.20%	19.20%	
6978	Type 102		1LMCA		\$ 2.63	\$ 81.00					19.20%	19.20%	Grandfathered
6979											19.20%	19.20%	
6980	SUB-VOICE GRADE SERVICE-SERIES 200	PL 2.2.2									19.20%	19.20%	
6981	- Intraexchange	PL 2.2.2 E									19.20%	19.20%	
6982	- Local Channel, each, per first termination on a premises	PL 2.2.2 E.1									19.20%	19.20%	
6983	Type 250	PL 2.2.2 E.1									19.20%	19.20%	
6984	- Half Duplex		1LYDY		\$ 34.30	\$ 247.00					19.20%	19.20%	
6985			1L8BY		\$ 34.30	\$ 247.00					19.20%	19.20%	
6986			1L3AY		\$ 34.30	\$ 247.00					19.20%	19.20%	
6987			1LMFY		\$ 34.30	\$ 247.00					19.20%	19.20%	
6988	- Duplex		1LYKY		\$ 50.00	\$ 247.00					19.20%	19.20%	
6989			1L6DY		\$ 50.00	\$ 247.00					19.20%	19.20%	
6990			1L3CY		\$ 50.00	\$ 247.00					19.20%	19.20%	
6991			1LMDY		\$ 50.00	\$ 247.00					19.20%	19.20%	
6992	Type 251										19.20%	19.20%	
6993	- Half Duplex		1LYDY		\$ 39.85	\$ 247.00					19.20%	19.20%	
6994			1LMFY		\$ 39.85	\$ 247.00					19.20%	19.20%	
6995	- Duplex		1LYKY		\$ 55.85	\$ 247.00					19.20%	19.20%	
6996			1LMDY		\$ 55.85	\$ 247.00					19.20%	19.20%	
6997													
6998	- Interoffice Channel	PL 2.2.2 E.2											
6999	Each V-H mile, or fraction thereof, per channel												
7000	Type 250		1LYDS							\$ 3.28	19.20%	19.20%	
7001	- Half Duplex		1L3AS							\$ 3.28	19.20%	19.20%	
7002			1LMFS							\$ 3.28	19.20%	19.20%	
7003			1LYKS							\$ 6.75	19.20%	19.20%	
7004	- Duplex												

Where the tariff code is marked with an asterisk, the USOC or other price, refer to the tariff section.

For rates that are cross-referenced in the tariff, see individual tariff section.

B		C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
6625	Maxville-Metro Calling Area-3		MMB		\$ 3.90						19.20%	19.20%	
6626	Moberly		MMB		\$ 0.55						19.20%	19.20%	
6627	Monett		MMB		\$ 1.05						19.20%	19.20%	
6628	Montgomery City		MMB		\$ 1.15						19.20%	19.20%	
6629	Morehouse		MMB		\$ 8.15						19.20%	19.20%	
6630	Nevada		MMB		\$ 0.65						19.20%	19.20%	
6631	New Franklin		MMB		\$ 3.15						19.20%	19.20%	
6632	New Madrid		MMB		\$ 2.65						19.20%	19.20%	
6633	Nixa Zone		MMB		\$ 6.30						19.20%	19.20%	
6634	Oak Ridge		MMB		\$ 9.15						19.20%	19.20%	
6635	Old Appleton		MMB		\$ 8.55						19.20%	19.20%	
6636	Oran		MMB		\$ 4.05						19.20%	19.20%	
6637	Pacific-Local Only		MMB		\$ 4.55						19.20%	19.20%	
6638	Pacific-Metro Calling Area-5		MMB		\$ 4.55						19.20%	19.20%	
6639	Paynesville		MMB		\$ 9.15						19.20%	19.20%	
6640	Perryville		MMB		\$ 0.65						19.20%	19.20%	
6641	Pierce City		MMB		\$ 3.65						19.20%	19.20%	
6642	Pocahontas-New Wells		MMB		\$ 9.15						19.20%	19.20%	
6643	Pond-Local Only		MMB		\$ 8.40						19.20%	19.20%	
6644	Pond-Metro Calling Area-4		MMB		\$ 8.40						19.20%	19.20%	
6645	Poplar Bluff		MMB		\$ 0.80						19.20%	19.20%	
6646	Portageville		MMB		\$ 1.55						19.20%	19.20%	
6647	Quinn		MMB		\$ 5.65						19.20%	19.20%	
6648	Republic Zone		MMB		\$ 3.55						19.20%	19.20%	
6649	Risco		MMB		\$ 9.15						19.20%	19.20%	
6650	Rushville		MMB		\$ 8.30						19.20%	19.20%	
6651	St. Charles-Local Only		MMB		\$ 0.80						19.20%	19.20%	
6652	St. Charles-Metro Calling Area-3		MMB		\$ 0.80						19.20%	19.20%	
6653	Ste. Genevieve		MMB		\$ 1.15						19.20%	19.20%	
6654	St. Joseph		MMB		\$ 0.65						19.20%	19.20%	
6655	St. Marys		MMB		\$ 9.15						19.20%	19.20%	
6656	San Antonio		MMB		\$ 9.15						19.20%	19.20%	
6657	Scott City		MMB		\$ 1.75						19.20%	19.20%	
6658	Senath		MMB		\$ 8.05						19.20%	19.20%	
6659	Sikeston		MMB		\$ 0.55						19.20%	19.20%	
6660	Smithville-Local Only		MMB		\$ 2.05						19.20%	19.20%	
6661	Trenton		MMB		\$ 1.65						19.20%	19.20%	
6662	Tuscumbia		MMB		\$ 5.65						19.20%	19.20%	
6663	Union		MMB		\$ 1.05						19.20%	19.20%	
6664	Valley Park-Local Only		MMB		\$ 2.55						19.20%	19.20%	
6665	Valley Park-Metro Calling Area-3		MMB		\$ 2.55						19.20%	19.20%	
6666	Versailles		MMB		\$ 0.80						19.20%	19.20%	
6667	Wardell		MMB		\$ 4.30						19.20%	19.20%	
6668	Ware-Local Only		MMB		\$ 9.15						19.20%	19.20%	
6669	Ware-Metro Calling Area-5		MMB		\$ 9.15						19.20%	19.20%	
6670	Webb City		MMB		\$ 1.80						19.20%	19.20%	
6671	Wyatt		MMB		\$ 5.30						19.20%	19.20%	
6672	OPTIONAL METROPOLITAN CALLING AREA SERVICE (MCA)	LE 1.6.5									19.20%	19.20%	
6673	BUSINESS PER LINE										19.20%	19.20%	
6674											19.20%	19.20%	MCA Rates apply on a per line basis, except Plexar or Centrex which apply on a PBX Trunk Equivalent basis.
6675											19.20%	19.20%	MCA MO. Rates are billed one month in advance. Measured 1-Party is only available to customers who also subscribe to Measured 1-Party Basic Local Exch. Service.
6676											19.20%	19.20%	Non-Recurring Service & Equipment
6677	(1) Springfield - MCA-2		SC22F		\$ 21.75						19.20%	19.20%	
6678	- Flat Rate		SC22M		\$ 11.95						19.20%	19.20%	
6679	- Measured 1-Party-MS Rates from Local Tariff applies										19.20%	19.20%	
6680	(2) St. Louis/Kansas City - MCA-3		SC22F		\$ 24.80						19.20%	19.20%	
6681	- Flat Rate		SC22M		\$ 13.65						19.20%	19.20%	
6682	- Measured 1-Party-MS Rates from Local Tariff applies										19.20%	19.20%	
6683	(3) St. Louis/Kansas City - MCA-4		SC22F		\$ 46.75						19.20%	19.20%	
6684	- Flat Rate		SC22M		\$ 25.70						19.20%	19.20%	
6685	- Measured 1-Party-MS Rates from Local Tariff applies										19.20%	19.20%	
6686	(4) St. Louis/Kansas City - MCA-5		SC22F		\$ 70.70						19.20%	19.20%	
6687	- Flat Rate		SC22M		\$ 38.90						19.20%	19.20%	
6688	- Measured 1-Party-MS Rates from Local Tariff applies										19.20%	19.20%	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7005			1L3CS							\$ 6.75	19.20%	19.20%	
7006			1LMDS							\$ 6.75	19.20%	19.20%	
7007	Type 251										19.20%	19.20%	
7008	- Half Duplex		1LYDS							\$ 3.28	19.20%	19.20%	
7009			1LMFS							\$ 3.28	19.20%	19.20%	
7010	- Duplex		1LYKS							\$ 7.25	19.20%	19.20%	
7011			1LMDS							\$ 7.25	19.20%	19.20%	
7012													
7013	- Interoffice Channel Terminal	PL 2.2.2.E.3									19.20%	19.20%	
7014	Per terminal (two required for each interoffice channel)										19.20%	19.20%	
7015	Type 250										19.20%	19.20%	
7016	- Half Duplex		O1N5L		\$ 9.05						19.20%	19.20%	
7017	- Duplex		O1N6L		\$ 9.05						19.20%	19.20%	
7018	Type 251										19.20%	19.20%	
7019	- Half Duplex		O1N5L		\$ 9.05						19.20%	19.20%	
7020	- Duplex		O1N6L		\$ 9.05						19.20%	19.20%	
7021													
7022	- Each additional point of termination of a local channel	PL 2.2.2.E.4									19.20%	19.20%	
7023	in same building										19.20%	19.20%	
7024	Type 250										19.20%	19.20%	
7025	- Half Duplex		W1W		\$ 9.25	\$ 102.00					19.20%	19.20%	Grandfathered
7026	- Duplex		W1W			\$ 102.00					19.20%	19.20%	Grandfathered
7027													
7028	- Same Building Channel	PL 2.2.2.E.6									19.20%	19.20%	
7029	Type 251										19.20%	19.20%	
7030	- Half Duplex		1LYDB		\$ 25.70	\$ 204.00					19.20%	19.20%	Grandfathered
7031	- Duplex		1L6DB		\$ 33.60	\$ 204.00					19.20%	19.20%	
7032													
7033	- Intra-LATA-Interexchange	PL 2.2.2.F									19.20%	19.20%	
7034	- Local Channel, each, per first termination on a premises										19.20%	19.20%	
7035	Type 250										19.20%	19.20%	
7036	- Half Duplex		1LMFY		\$ 30.95	\$ 247.00					19.20%	19.20%	
7037	- Duplex		1LMDY		\$ 44.30	\$ 247.00					19.20%	19.20%	
7038	Type 251										19.20%	19.20%	
7039	- Half Duplex		1LYDY		\$ 47.10	\$ 247.00					19.20%	19.20%	
7040	- Duplex		1LYKY		\$ 64.40	\$ 247.00					19.20%	19.20%	
7041													
7042	- Interoffice Channel, each V-H mile, or fraction thereof,	PL 2.2.2.F.2									19.20%	19.20%	
7043	per channel										19.20%	19.20%	
7044	Type 250										19.20%	19.20%	
7045	- Half Duplex		1LMFS							\$ 4.09	19.20%	19.20%	
7046	- Duplex		1LMDS							\$ 7.25	19.20%	19.20%	
7047	Type 251										19.20%	19.20%	
7048	- Half Duplex		1LMFS							\$ 4.09	19.20%	19.20%	
7049	- Duplex		1LMDS							\$ 7.09	19.20%	19.20%	
7050													
7051	- Interoffice Channel Terminal, per terminal	PL 2.2.2.F.3									19.20%	19.20%	
7052	(two required for each interoffice channel)										19.20%	19.20%	
7053	Type 250										19.20%	19.20%	
7054	- Half Duplex		O1N5S		\$ 7.55						19.20%	19.20%	
7055	- Duplex		O1N6S		\$ 7.55						19.20%	19.20%	
7056	Type 251										19.20%	19.20%	
7057	- Half Duplex		O1N5S		\$ 4.03						19.20%	19.20%	
7058	- Duplex		O1N6S		\$ 4.03						19.20%	19.20%	
7059													
7060	- Interexchange Channel, each V-H mile or fraction thereof	PL 2.2.2.F.4									19.20%	19.20%	
7061	Type 250										19.20%	19.20%	
7062	- Half Duplex												
7063	- 0 to 250 Miles		1L3C4							\$ 3.68	19.20%	19.20%	
7064	- 0 to 250 Miles		1L6D4							\$ 3.68	19.20%	19.20%	
7065	- 0 to 250 Miles		1LMD4							\$ 3.68	19.20%	19.20%	
7066	- Each Additional Mile Over 250		1L3C4							\$ 2.26	19.20%	19.20%	
7067	- Each Additional Mile Over 250		1L6D4							\$ 2.26	19.20%	19.20%	
7068	- Each Additional Mile Over 250		1LMD4							\$ 2.26	19.20%	19.20%	
7069	Type 250												
7070	- Duplex									\$ 3.68	19.20%	19.20%	
7071	- 0 to 250 Miles		1LYD4										

Where the tariff and the Missouri Tariff on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7072	- Each Additional Mile Over 250		1LYD4							\$ 3.68	19.20%	19.20%	
7073	Type 251										19.20%	19.20%	
7074	- Half Duplex												
7075	- 0 to 250 Miles		1LYK4							\$ 3.68	19.20%	19.20%	
7076	- Each Additional Mile Over 250		1LYK4							\$ 2.26	19.20%	19.20%	
7077	Type 251										19.20%	19.20%	
7078	- Duplex												
7079	- 0 to 250 Miles		1LYD4							\$ 3.68	19.20%	19.20%	
7080	- 0 to 250 Miles		1L6A4							\$ 3.68	19.20%	19.20%	
7081	- Each Additional Mile Over 250		1LYD4							\$ 2.66	19.20%	19.20%	
7082	- Each Additional Mile Over 250		1L6A4							\$ 2.66	19.20%	19.20%	
7083											19.20%	19.20%	
7084	- Interexchange Channel Terminal, per terminal	PL 2.2.2.F.5											
7085	(two required per interexchange channel)										19.20%	19.20%	
7086	Type 250										19.20%	19.20%	
7087	- Half Duplex		01N2S		\$ 44.00						19.20%	19.20%	
7088	- Duplex		01N3S		\$ 45.00						19.20%	19.20%	
7089	Type 251												
7090	- Half Duplex		01N2S		\$ 41.00						19.20%	19.20%	
7091	- Duplex		01N3S		\$ 41.00						19.20%	19.20%	
7092											19.20%	19.20%	
7093	Voice Grade Service - Series 300 and 400	PL 2.2.3											
7094	- Intraexchange										19.20%	19.20%	
7095	Local Channel, each, per first termination on a premises	PL 2.2.3 E1									19.20%	19.20%	Grandfathered
7096	- Type 311		1LLUY		\$ 29.75	\$ 161.00					19.20%	19.20%	Grandfathered
7097			1LPAY		\$ 29.75	\$ 161.00					19.20%	19.20%	Grandfathered
7098			1L10Y		\$ 29.75	\$ 161.00					19.20%	19.20%	Grandfathered
7099			1L3AY		\$ 29.75	\$ 161.00					19.20%	19.20%	Grandfathered
7100	- Type 312		1LLJY		\$ 32.00	\$ 161.00					19.20%	19.20%	Grandfathered
7101			1LVDY		\$ 32.00	\$ 161.00					19.20%	19.20%	Grandfathered
7102	- Type 320		1LPWY		\$ 55.75	\$ 194.00					19.20%	19.20%	Grandfathered
7103			1L1MY		\$ 55.75	\$ 194.00					19.20%	19.20%	Grandfathered
7104													
7105	- Type 414B		1LTBY		\$ 74.25	\$ 419.00					19.20%	19.20%	
7106	- Type 414C		1LTQY		\$	\$ 247.00					19.20%	19.20%	
7107	- Type 415		1LLRY		\$ 30.75	\$ 237.00					19.20%	19.20%	
7108			1LLHY		\$ 30.75	\$ 237.00					19.20%	19.20%	
7109	- Type 417A		1LJKY		\$ 48.40	\$ 280.00					19.20%	19.20%	
7110	- Type 417B		1LJJY		\$ 37.10	\$ 285.00					19.20%	19.20%	
7111	- Type 432		1L6QY		\$ 55.50	\$ 376.00					19.20%	19.20%	
7112	- Type 437		1L6RY		\$ 44.75	\$ 172.00					19.20%	19.20%	
7113	- Type 442		1L6EY		\$ 36.50	\$ 344.00					19.20%	19.20%	
7114	- Type 443		1L6FY		\$ 58.20	\$ 398.00					19.20%	19.20%	
7115	- Type 420		1LMDY		\$ 53.75	\$ 290.00					19.20%	19.20%	
7116			1L6CY		\$ 56.75	\$ 290.00					19.20%	19.20%	
7117	- Type 422		1LMFY		\$ 56.75	\$ 301.00					19.20%	19.20%	
7118			1L6AY		\$ 56.75	\$ 301.00					19.20%	19.20%	
7119	- Type 423		1LMGY		\$ 25.35	\$ 210.00					19.20%	19.20%	
7120	- Type 424		1LMHY		\$ 57.75	\$ 333.00					19.20%	19.20%	
7121	- Type 425		1LMJY		\$ 51.50	\$ 301.00					19.20%	19.20%	
7122	- Type 428		1LMKY		\$ 28.25	\$ 210.00					19.20%	19.20%	
7123	- Type 435		1LMMY		\$ 58.65	\$ 301.00					19.20%	19.20%	
7124													
7125	INTEROFFICE CHANNEL, EACH V-H MILE	PL 2.2.3.E.2	1LJKS							\$ 4.68	19.20%	19.20%	
7126			1LLBS							\$ 4.68	19.20%	19.20%	
7127			1LPJS							\$ 4.68	19.20%	19.20%	
7128			1LTBS							\$ 4.68	19.20%	19.20%	
7129			1L1OS							\$ 4.68	19.20%	19.20%	
7130			1L3AS							\$ 4.68	19.20%	19.20%	
7131			1L6BS							\$ 4.68	19.20%	19.20%	
7132			1L6DS							\$ 4.68	19.20%	19.20%	
7133			1LMFS							\$ 4.68	19.20%	19.20%	
7134											19.20%	19.20%	
7135	INTEROFFICE CHANNEL TERMINAL	PL 2.2.3 E3											
7136	TYPE 311		PMN11		\$ 9.00						19.20%	19.20%	Grandfathered
7137	TYPE 312		PMN12		\$ 13.20						19.20%	19.20%	Grandfathered
7138			PMNDL		\$ 13.20						19.20%	19.20%	Grandfathered
7139	TYPE 314A		PMMAA		\$ 10.60						19.20%	19.20%	Grandfathered
7140	There are no tariff and rate modifications on services shown, also, USOC or retail price, refer to the tariff.												

For rates that are cross-referenced in the tariff, see individual tariff section.

B		C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7141	INTEROFFICE CHANNEL TERMINAL	PL 2.2.3.E.3									19.20%	19.20%	
7142	TYPE 414B		PMN4B		\$ 8.90						19.20%	19.20%	
7143	TYPE 414C		PMN4C		\$ 21.45						19.20%	19.20%	
7144	TYPE 417A		PMN17		\$ 15.75						19.20%	19.20%	
7145	TYPE 417B		PMN17		\$ 13.00						19.20%	19.20%	
7146	TYPE 432		PMN22		\$ 30.15						19.20%	19.20%	
7147	TYPE 442		PMN42		\$ 18.95						19.20%	19.20%	
7148	TYPE 443		PMN43		\$ 8.60						19.20%	19.20%	
7149	TYPE 420		PMNCL		\$ 10.10						19.20%	19.20%	
7150			PMN3A		\$ 10.10						19.20%	19.20%	
7151	TYPE 422		PMNCL		\$ 10.10						19.20%	19.20%	
7152			PMN3B		\$ 10.10						19.20%	19.20%	
7153	TYPE 423		PMNCL		\$ 9.20						19.20%	19.20%	
7154	TYPE 424		PMNCL		\$ 9.75						19.20%	19.20%	
7155	TYPE 425		PMNHL		\$ 8.85						19.20%	19.20%	
7156	TYPE 428		PMNLL		\$ 12.70						19.20%	19.20%	
7157	TYPE 435		PMN5L		\$ 9.15						19.20%	19.20%	
7158													
7159	ADDL. POINT OF TERMINATION, DIFFERENT BUILDING	PL 2.2.3.E.4											
7160	Type 420 1st 1/10 of a mile		1LMDK			\$ 129.00				\$ 19.50	19.20%	19.20%	Grandfathered
7161	Each addl 1/10 of a mile									\$ 1.24	19.20%	19.20%	Grandfathered
7162	Type 422 1st 1/10 of a mile		1LMFK			\$ 129.00				\$ 8.10	19.20%	19.20%	Grandfathered
7163	Each addl 1/10 of a mile									\$ 0.65	19.20%	19.20%	Grandfathered
7164	Type 423 1st 1/10 of a mile		1LMGK			\$ 129.00				\$ 4.73	19.20%	19.20%	Grandfathered
7165	Each addl 1/10 of a mile									\$ 0.85	19.20%	19.20%	Grandfathered
7166	Type 425 1st 1/10 of a mile		1LMJK			\$ 129.00				\$ 8.50	19.20%	19.20%	Grandfathered
7167	Each addl 1/10 of a mile									\$ 1.24	19.20%	19.20%	
7168													
7169													
7170	EACH ADDL POINT TERMINATION OF LOCAL CHANNEL IN SAME BLDG.	PL 2.2.3.E.5									19.20%	19.20%	
7171	TYPE 311		2SE		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered
7172			M8X		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered
7173			NMG		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered
7174	TYPE 320		M8X23		\$ 4.46	\$ 66.50					19.20%	19.20%	Grandfathered
7175	Type 422		M8XF3		\$ 5.80	\$ 129.00					19.20%	19.20%	Grandfathered
7176	Type 423		M8XG3		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered
7177	Type 425		MUXJ3		\$ 4.46	\$ 64.50					19.20%	19.20%	Grandfathered
7178													
7179	Different Buildings, Same	PL 2.2.3.E.6									19.20%	19.20%	
7180	Premises Channel										19.20%	19.20%	
7181	TYPE 311	PL 2.2.3.E.6.A	1LLUE			\$ 129.00				\$ 7.05	19.20%	19.20%	Grandfathered
7182										\$ 0.65	19.20%	19.20%	Grandfathered
7183			1LPJE			\$ 129.00				\$ 7.05	19.20%	19.20%	Grandfathered
7184										\$ 0.65	19.20%	19.20%	Grandfathered
7185	TYPE 420		1L6DE			\$ 247.00				\$ 33.00	19.20%	19.20%	Grandfathered
7186										\$ 1.24	19.20%	19.20%	Grandfathered
7187	TYPE 422		1LMFE			\$ 247.00				\$ 14.15	19.20%	19.20%	Grandfathered
7188										\$ 0.65	19.20%	19.20%	Grandfathered
7189			1L6BE			\$ 247.00				\$ 14.15	19.20%	19.20%	Grandfathered
7190										\$ 0.65	19.20%	19.20%	Grandfathered
7191	TYPE 423		1LMGE			\$ 129.00				\$ 7.05	19.20%	19.20%	Grandfathered
7192										\$ 0.65	19.20%	19.20%	Grandfathered
7193	TYPE 425		1LMJE			\$ 129.00				\$ 14.00	19.20%	19.20%	Grandfathered
7194										\$ 1.24	19.20%	19.20%	Grandfathered
7195	Residence Extension Lines	PL 2.2.3.E.6.B	1LLJE								19.20%	19.20%	Grandfathered
7196	Business Extension Lines	PL 2.2.3.E.6.C	1LLJC								19.20%	19.20%	Grandfathered
7197			1LLBC							\$ 4.84	19.20%	19.20%	Grandfathered
7198	Same Building Channels	PL 2.2.3.E.7									19.20%	19.20%	
7199	Type 311		29H		\$ 4.46	\$ 129.00					19.20%	19.20%	Grandfathered
7200	Type 314A		1LTBB		\$ 26.50	\$ 183.00					19.20%	19.20%	Grandfathered
7201	Type 420		1LMD8		\$ 27.30	\$ 247.00					19.20%	19.20%	Grandfathered
7202			1L6DB		\$ 27.30	\$ 247.00					19.20%	19.20%	Grandfathered
7203	Type 422		1LMFB		\$ 11.70	\$ 247.00					19.20%	19.20%	Grandfathered
7204	Type 423		1LMMB		\$ 4.46	\$ 129.00					19.20%	19.20%	Grandfathered
7205	Type 424		1LMHB		\$ 26.50	\$ 183.00					19.20%	19.20%	Grandfathered
7206	Type 425		1LMJB		\$ 9.10	\$ 129.00					19.20%	19.20%	Grandfathered
7207	Addl point of term, same building	PL 2.2.3.E.8									19.20%	19.20%	
7208	TYPE 311		1E7e		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered

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1	B		C	D	E	F	G	H	I	J	K	L	M	N
	SWBT MISSOURI A/O 6/23/00		Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	SWBT Retail Price	Service Charge/ Non- Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non- Recurring	
2	SWBT Service Name					Monthly Recurring								Comments
7209				4SE		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered
7210	Type 420			DUXD3		\$ 13.55	\$ 129.00					19.20%	19.20%	Grandfathered
7211	Type 423			J5YQ3		\$ 2.31	\$ 64.50					19.20%	19.20%	Grandfathered
7212	Type 425			DUXJ3		\$ 4.48	\$ 64.50					19.20%	19.20%	Grandfathered
7213														
7214	Bridging		PL 2.2.3.E.9	BQ7		\$ 9.45						19.20%	19.20%	
7215														
7216	Non Standard Bridges		PL 2.2.3.E.10									19.20%	19.20%	
7217	- 131-Port Bridge			BMC88		\$ 235.00						19.20%	19.20%	Grandfathered
7218														
7219	Voice Grade Service - Series 300 and 400													
7220	- IntraLATA Interexchange		PL 2.2.3.F									19.20%	19.20%	
7221	Local Channel, each, per first termination on a premises		PL 2.2.3.F.1									19.20%	19.20%	
7222	- Type 311			1LPAY		\$ 42.35	\$ 301.00					19.20%	19.20%	Grandfathered
7223	- Type 312			1LPRY		\$ 65.85	\$ 290.00					19.20%	19.20%	Grandfathered
7224	- Type 314A			1LTAY		\$ 89.50	\$ 385.00					19.20%	19.20%	Grandfathered
7225	- Type 320			1LPWY		\$ 71.25	\$ 290.00					19.20%	19.20%	Grandfathered
7226														
7227	- Type 414B			1LTBY		\$ 103.00	\$ 419.00					19.20%	19.20%	
7228	- Type 414C			1LTCY		\$ 60.00	\$ 258.00					19.20%	19.20%	
7229	- Type 415			1LLAY		\$ 41.80						19.20%	19.20%	
7230	- Type 417A			1LJKY		\$ 106.00	\$ 288.00					19.20%	19.20%	
7231	- Type 417B			1LJJY		\$ 106.00	\$ 290.00					19.20%	19.20%	
7232	- Type 432			1LQY		\$ 58.00	\$ 59.00					19.20%	19.20%	
7233	- Type 442			1LBEY		\$ 38.00	\$ 348.00					19.20%	19.20%	
7234	- Type 443			1L6FY		\$ 70.25	\$ 403.00					19.20%	19.20%	
7235	- Type 420			1LMDY		\$ 68.25	\$ 296.00					19.20%	19.20%	
7236				1LBCY		\$ 68.25	\$ 298.00					19.20%	19.20%	
7237	- Type 422			1LMFY		\$ 68.25	\$ 301.00					19.20%	19.20%	
7238				1L6AY		\$ 68.25	\$ 301.00					19.20%	19.20%	
7239	- Type 423			1LMGY		\$ 35.40	\$ 215.00					19.20%	19.20%	
7240	- Type 424			1LMHY		\$ 66.25	\$ 339.00					19.20%	19.20%	
7241	- Type 425			1LMJY		\$ 54.25	\$ 301.00					19.20%	19.20%	
7242	- Type 428			1LMKY		\$ 46.80	\$ 215.00					19.20%	19.20%	
7243	- Type 435			1LMMY		\$ 71.25	\$ 301.00					19.20%	19.20%	
7244														
7245	INTEROFFICE CHANNEL, EACH V-H MILE		PL 2.2.3.F.2	1LHBS							\$ 8.10	19.20%	19.20%	
7246				1LPJS							\$ 8.10	19.20%	19.20%	
7247				1LTBS							\$ 8.10	19.20%	19.20%	
7248				1L1OS							\$ 8.10	19.20%	19.20%	
7249				1L3AS							\$ 8.10	19.20%	19.20%	
7250				1L6SS							\$ 8.10	19.20%	19.20%	
7251				1L6DS							\$ 8.10	19.20%	19.20%	
7252				1LMFS							\$ 8.10	19.20%	19.20%	
7253	INTEROFFICE CHANNEL TERMINAL, PER TERMINAL		PL 2.2.3.F.3	PMNSS							\$ 4.73	19.20%	19.20%	
7254				PMNFX							\$ 4.73	19.20%	19.20%	
7255	INTEREXCHANGE CHANNEL, EACH V-H MILE		PL 2.2.3.F.4	1LHU4							\$ 4.41	19.20%	19.20%	0 - 250 miles
7256											\$ 1.13	19.20%	19.20%	Over 250 miles
7257														
7258	INTEREXCHANGE CHANNEL TERMINAL,											19.20%	19.20%	
7259	PER TERMINAL		PL 2.2.3.F.5									19.20%	19.20%	
7260	Type 311			P1NA1		\$ 30.00						19.20%	19.20%	Grandfathered
7261	Type 312			P1NB1		\$ 30.00						19.20%	19.20%	Grandfathered
7262	Type 314A			P1NG1		\$ 30.00						19.20%	19.20%	Grandfathered
7263	Type 320			P1NL1		\$ 30.00						19.20%	19.20%	Grandfathered
7264	Type 414B			P1NH1		\$ 30.00						19.20%	19.20%	
7265	Type 414C			P1NJ1		\$ 30.00						19.20%	19.20%	
7266	Type 417A			P1NK1		\$ 30.00						19.20%	19.20%	
7267	Type 417B			P1NX1		\$ 30.00						19.20%	19.20%	
7268	Type 432			P1NM1		\$ 34.30						19.20%	19.20%	
7269	Type 442			P1NO1		\$ 30.00						19.20%	19.20%	
7270	Type 443			P1NP1		\$ 30.00						19.20%	19.20%	
7271	Type 420			P1NQ1		\$ 30.00						19.20%	19.20%	
7272				P1NC1		\$ 30.00						19.20%	19.20%	
7273	Type 422			P1NR1		\$ 30.00						19.20%	19.20%	
7274				P1NE1		\$ 30.00						19.20%	19.20%	
7275	Type 423			P1NS1		\$ 30.00						19.20%	19.20%	
7276	Type 424			P1NT1		\$ 30.00						19.20%	19.20%	
7277	Type 425			P1NU1		\$ 30.00						19.20%	19.20%	

Where the tariff and the number of the service name, the USOC or the price, refer to the tariff.
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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIAO 6/23/00				SWBT Retail Price							SWBT Wholesale Offered Discount	
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7278	Type 428		P1NV1		\$ 30.00						19.20%	19.20%	
7279	Type 435		P1NW1		\$ 30.00						19.20%	19.20%	
7280	FOREIGN EXCHANGE		P1NF4		\$ 12.25						19.20%	19.20%	
7281													
7282	Bridging	PL 2.2.3.F.8	BQ7		\$ 8.10						19.20%	19.20%	
7283													
7284	FOREIGN EXCHANGE	PL 2.2.3.H									19.20%	19.20%	
7285	- POINT OF TERMINATION, 1 FX, 0-20 Miles	PL 2.2.3.H.8	T21		\$ 13.30	\$ 238.00					19.20%	19.20%	
7286	- POINT OF TERMINATION, 1 FX, OVER 20 Miles		T22		\$ 13.30	\$ 238.00					19.20%	19.20%	
7287	- POINT OF TERMINATION, 2 FX		T15		\$ 63.00	\$ 238.00					19.20%	19.20%	
7288													
7289	FOREIGN SERVING OFFICE	PL 2.2.3.I									19.20%	19.20%	
7290	- POINT OF TERMINATION, 1 FSO	PL 2.2.3.I.5	T21FS		\$ -	\$ 220.00					19.20%	19.20%	
7291	- POINT OF TERMINATION, 2 FSOs		T1SFS		\$ 33.10	\$ 220.00					19.20%	19.20%	
7292	- INTEROFFICE CHANNEL TERMINAL		PMNFS		\$ 15.15	\$ -					19.20%	19.20%	
7293													
7294	VOICE GRADE SERVICE-SERIES 600	PL 2.2.5									19.20%	19.20%	
7295	INTRAEXCHANGE	PL 2.2.5.D									19.20%	19.20%	
7296	LOCAL CHANNELS, PER TERMINATION	PL 2.2.5.D.1									19.20%	19.20%	
7297	Type 610		1LGRY		\$ 31.40	\$ 398.00					19.20%	19.20%	
7298	Type 611		1LG5Y		\$ 38.65	\$ 403.00					19.20%	19.20%	
7299	Type 612		1LG8Y		\$ 40.10	\$ 419.00					19.20%	19.20%	
7300	Type 613		1LG1Y		\$ 41.55	\$ 378.00					19.20%	19.20%	
7301	Type 614		1LGAY		\$ 30.60	\$ 489.00					19.20%	19.20%	
7302	Type 615		1LG3Y		\$ 40.00	\$ 494.00					19.20%	19.20%	
7303	Type 616		1LG4Y		\$ 41.45	\$ 510.00					19.20%	19.20%	
7304													
7305	INTEROFFICE CHANNELS, EACH V-H MILE	PL 2.2.5.D.2									19.20%	19.20%	
7306	Type 610		1LGRS							\$ 4.68	19.20%	19.20%	
7307	Type 611		1LG8S							\$ 5.20	19.20%	19.20%	
7308	Type 612		1LG8S							\$ 5.55	19.20%	19.20%	
7309	Type 613		1LG1S							\$ 7.10	19.20%	19.20%	
7310	Type 614		1LGAS							\$ 4.68	19.20%	19.20%	
7311	Type 615		1LG3S							\$ 5.20	19.20%	19.20%	
7312	Type 616		1LG4S							\$ 5.55	19.20%	19.20%	
7313													
7314	INTEROFFICE CHANNEL TERMINAL	PL 2.2.5.D.3									19.20%	19.20%	
7315	Type 610		PMNRS		\$ 9.90						19.20%	19.20%	
7316	Type 611		PMNRS		\$ 18.50						19.20%	19.20%	
7317	Type 612		PMNBS		\$ 26.60						19.20%	19.20%	
7318	Type 613		PMN1S		\$ 123.60						19.20%	19.20%	
7319	Type 614		PMNAS		\$ 9.90						19.20%	19.20%	
7320	Type 615		PMN3S		\$ 19.30						19.20%	19.20%	
7321	Type 616		PMN4S		\$ 27.50						19.20%	19.20%	
7322													
7323	Different Building, Same Premises	PL 2.2.5.D.4.B									19.20%	19.20%	
7324	Type 610		1LGRE			\$ 150.00				\$ 7.05	19.20%	19.20%	Grandfathered
7325										\$ 0.65	19.20%	19.20%	Grandfathered
7326	INTRALATA-INTEREXCHANGE	PL 2.2.5.E									19.20%	19.20%	
7327	LOCAL CHANNELS, PER TERMINATION	PL 2.2.5.E.1									19.20%	19.20%	
7328	Type 610		1LGRY		\$ 31.40	\$ 403.00					19.20%	19.20%	
7329	Type 611		1LG5Y		\$ 38.65	\$ 408.00					19.20%	19.20%	
7330	Type 612		1LG8Y		\$ 40.10	\$ 425.00					19.20%	19.20%	
7331	Type 613		1LG1Y		\$ 41.55	\$ 378.00					19.20%	19.20%	
7332	Type 614		1LGAY		\$ 30.60	\$ 495.00					19.20%	19.20%	
7333	Type 615		1LG3Y		\$ 40.00	\$ 505.00					19.20%	19.20%	
7334	Type 616		1LG4Y		\$ 41.45	\$ 520.00					19.20%	19.20%	
7335	INTEROFFICE CHANNELS, Per Mile	PL 2.2.5.E.2									19.20%	19.20%	
7336	Type 610		1LGRS							\$ 4.68	19.20%	19.20%	
7337	Type 611		1LG8S							\$ 5.20	19.20%	19.20%	
7338	Type 612		1LG8S							\$ 5.55	19.20%	19.20%	
7339	Type 613		1LG1S							\$ 6.05	19.20%	19.20%	
7340	Type 614		1LGAS							\$ 4.68	19.20%	19.20%	
7341	Type 615		1LG3S							\$ 5.20	19.20%	19.20%	
7342	Type 616		1LG4S							\$ 5.55	19.20%	19.20%	
7343													
7344	INTEROFFICE CHANNEL TERMINAL PER TERMINAL	PL 2.2.5.E.3									19.20%	19.20%	
7345	Type 610		PMNRS		\$ 9.00						19.20%	19.20%	
7346	Type 611		PMNRS		\$ 9.45						19.20%	19.20%	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price							SWBT Wholesale Offered Discount	
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7347	Type 612		PMN8S		\$ 14.15						19.20%	19.20%	
7348	Type 613		PMN1S		\$ 28.25						19.20%	19.20%	
7349	Type 614		PMNAS		\$ 9.00						19.20%	19.20%	
7350	Type 615		PMN3S		\$ 9.90						19.20%	19.20%	
7351	Type 616		PMN4S		\$ 14.15						19.20%	19.20%	
7352													
7353	INTEREXCHANGE CHANNEL, EACH V-H	PL 2.2.5.E.4									19.20%	19.20%	
7354	Type 610		1LGR4							\$ 11.00	19.20%	19.20%	
7355	Type 611		1LG54							\$ 16.50	19.20%	19.20%	
7356	Type 612		1LG84							\$ 22.00	19.20%	19.20%	
7357	INTEREXCHANGE CHANNEL TERMINAL	PL 2.2.5.E.5									19.20%	19.20%	
7358	- PER TERMINAL										19.20%	19.20%	
7359	Type 610		P3NRS		\$ 47.50						19.20%	19.20%	
7360	Type 611		P3N5S		\$ 179.00						19.20%	19.20%	
7361	Type 612		P3N8S		\$ 298.00						19.20%	19.20%	
7362													
7363													
7364	DATAPHONE SELECT-A-STATION	PL 2.2.9									19.20%	19.20%	
7365	PDSS	PL 2.2.9.D.1	DSG		\$ 206.00						19.20%	19.20%	
7366			D7S		\$ 282.00						19.20%	19.20%	
7367			DSK		\$ 4.30						19.20%	19.20%	
7368			DSP		\$ 14.60						19.20%	19.20%	
7369													
7370	SDSS	PL 2.2.9.D.2	DSQ		\$ 206.00						19.20%	19.20%	
7371			D7Y		\$ 282.00						19.20%	19.20%	
7372			DSR		\$ 4.30						19.20%	19.20%	
7373			DSZ		\$ 14.60						19.20%	19.20%	
7374													
7375	SPECIAL BRIDGING SERVICES	PL 2.2.11									19.20%	19.20%	
7376	Split Band Bridging	PL 2.2.11.A									19.20%	19.20%	
7377	48 Stations	PL 2.2.11.A.4	BMC48		\$ 47.80						19.20%	19.20%	
7378	95 Stations		BMC95		\$ 76.20						19.20%	19.20%	
7379	Remote Station Connection		BMD		\$ 5.90						19.20%	19.20%	
7380													
7381	PASSIVE BRIDGING	PL 2.2.11.B									19.20%	19.20%	
7382	- PASSIVE BRIDGING ARRANGEMENT	PL 2.2.11.B.4	BMC10		\$ 17.25						19.20%	19.20%	
7383	Access Line Connection	PL2.75	BT7		\$ 3.20						19.20%	19.20%	
7384	InterBridge Connection	PL2.75	MF7		\$ 9.95						19.20%	19.20%	
7385													
7386	LOCAL AREA DATA SERVICE	PL 2.2.12									19.20%	19.20%	
7387	Same Building Channels, 2 point	PL 2.2.12.C.1									19.20%	19.20%	
7388	Type 981		1LMGB		\$ 19.60	\$ 220.00					19.20%	19.20%	Grandfathered
7389			1LGBB		\$ 19.60	\$ 220.00					19.20%	19.20%	Grandfathered
7390	Different Building, Same Premise	PL 2.2.12.C.2									19.20%	19.20%	
7391	Channel, 2 point service										19.20%	19.20%	
7392	Type 980		1LMGC			\$ 220.00				\$ 24.85	19.20%	19.20%	
7393										\$ 1.15	19.20%	19.20%	
7394	Type 981		1LMGC			\$ 220.00				\$ 24.85	19.20%	19.20%	Grandfathered
7395										\$ 1.15	19.20%	19.20%	Grandfathered
7396													
7397													
7398	LOCAL CHANNEL, 2 POINT	PL 2.2.12.C.3									19.20%	19.20%	
7399	Type 980		1LMGJ		\$ 23.95	\$ 145.00					19.20%	19.20%	
7400	Type 981		1LMGJ		\$ 47.85	\$ 160.00					19.20%	19.20%	
7401			1LGGJ		\$ 47.85	\$ 160.00					19.20%	19.20%	
7402													
7403	CUSTOMER OPERATING CENTER SRVC.	PL 2.2.13									19.20%	19.20%	
7404	RECURRING MONTHLY RATES,	PL 2.2.13.C.1.A									19.20%	19.20%	
7405	PER DEDICATED CABLE										19.20%	19.20%	
7406	100 PAIRS										19.20%	19.20%	
7407	Within 1/4 Mile		1LZ1A		\$ 318.85						19.20%	19.20%	
7408	Within 1/2 Mile		1LZ1B		\$ 617.80						19.20%	19.20%	
7409	Within 3/4 Mile		1LZ1C		\$ 803.70						19.20%	19.20%	
7410	Within 1 Mile		1LZ1D		\$ 1,082.65						19.20%	19.20%	
7411	200 PAIRS										19.20%	19.20%	
7412	Within 1/4 Mile		1LZ2A		\$ 425.05						19.20%	19.20%	
7413	Within 1/2 Mile		1LZ2B		\$ 763.80						19.20%	19.20%	
7414	Within 3/4 Mile		1LZ2C		\$ 983.05						19.20%	19.20%	

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7415	Within 1 Mile		1LZ2D		\$ 1,308.50						19.20%	19.20%	
7416	300 PAIRS										19.20%	19.20%	
7417	Within 1/4 Mile		1LZ3A		\$ 511.45						19.20%	19.20%	
7418	Within 1/2 Mile		1LZ3B		\$ 898.70						19.20%	19.20%	
7419	Within 3/4 Mile		1LZ3C		\$ 1,142.40						19.20%	19.20%	
7420	Within 1 Mile		1LZ3D		\$ 1,527.70						19.20%	19.20%	
7421	400 PAIRS										19.20%	19.20%	
7422	Within 1/4 Mile		1LZ4A		\$ 604.45						19.20%	19.20%	
7423	Within 1/2 Mile		1LZ4B		\$ 1,036.15						19.20%	19.20%	
7424	Within 3/4 Mile		1LZ4C		\$ 1,315.05						19.20%	19.20%	
7425	Within 1 Mile		1LZ4D		\$ 1,726.90						19.20%	19.20%	
7426	600 PAIRS										19.20%	19.20%	
7427	Within 1/4 Mile		1LZ6A		\$ 838.80						19.20%	19.20%	
7428	Within 1/2 Mile		1LZ6B		\$ 1,394.75						19.20%	19.20%	
7429	Within 3/4 Mile		1LZ6C		\$ 1,760.15						19.20%	19.20%	
7430	Within 1 Mile		1LZ6D		\$ 2,258.20						19.20%	19.20%	
7431	900 PAIRS										19.20%	19.20%	
7432	Within 1/4 Mile		1LZ9A		\$ 1,142.40						19.20%	19.20%	
7433	Within 1/2 Mile		1LZ9B		\$ 1,859.70						19.20%	19.20%	
7434	Within 3/4 Mile		1LZ9C		\$ 2,324.70						19.20%	19.20%	
7435	Within 1 Mile		1LZ9D		\$ 3,022.10						19.20%	19.20%	
7436	1200 PAIRS										19.20%	19.20%	
7437	Within 1/4 Mile		1LZCA		\$ 1,428.05						19.20%	19.20%	
7438	Within 1/2 Mile		1LZCB		\$ 2,357.95						19.20%	19.20%	
7439	Within 3/4 Mile		1LZCC		\$ 2,955.75						19.20%	19.20%	
7440	Within 1 Mile		1LZCD		\$ 3,752.70						19.20%	19.20%	
7441													
7442	PER INTRAEXCHANGE LOCAL CHANNEL ACTIVATED,										19.20%	19.20%	
7443	BY TYPE OF SERVICE	PL 2.2.13.C.1.B									19.20%	19.20%	
7444	- Type 101										19.20%	19.20%	
7445	Within 1/4 Mile		1LMCZ			\$ 130.00					19.20%	19.20%	
7446	Within 1/2 Mile		1LMCZ			\$ 130.00					19.20%	19.20%	
7447	Within 3/4 Mile		1LMCZ			\$ 130.00					19.20%	19.20%	
7448	Within 1 Mile		1LMCZ			\$ 130.00					19.20%	19.20%	
7449	- Type 102										19.20%	19.20%	
7450	Within 1/4 Mile		1LMCZ		\$ 1.85	\$ 215.00					19.20%	19.20%	
7451	Within 1/2 Mile		1LMCZ		\$ 1.85	\$ 215.00					19.20%	19.20%	
7452	Within 3/4 Mile		1LMCZ		\$ 1.85	\$ 215.00					19.20%	19.20%	
7453	Within 1 Mile		1LMCZ		\$ 1.85	\$ 215.00					19.20%	19.20%	
7454	- Type 415										19.20%	19.20%	
7455	Within 1/4 Mile		1LLHZ		\$ 4.30	\$ 220.00					19.20%	19.20%	
7456	Within 1/2 Mile		1LLHZ		\$ 4.30	\$ 220.00					19.20%	19.20%	
7457	Within 3/4 Mile		1LLHZ		\$ 4.30	\$ 220.00					19.20%	19.20%	
7458	Within 1 Mile		1LLHZ		\$ 4.30	\$ 220.00					19.20%	19.20%	
7459	- Type 417A										19.20%	19.20%	
7460	Within 1/4 Mile		1LJKZ			\$ 260.00					19.20%	19.20%	
7461	Within 1/2 Mile		1LJKZ		\$ 0.60	\$ 260.00					19.20%	19.20%	
7462	Within 3/4 Mile		1LJKZ		\$ 6.30	\$ 260.00					19.20%	19.20%	
7463	Within 1 Mile		1LJKZ		\$ 14.00	\$ 260.00					19.20%	19.20%	
7464	- Type 417B										19.20%	19.20%	
7465	Within 1/4 Mile		1LJJZ			\$ 265.00					19.20%	19.20%	
7466	Within 1/2 Mile		1LJJZ		\$ 0.60	\$ 265.00					19.20%	19.20%	
7467	Within 3/4 Mile		1LJJZ		\$ 6.30	\$ 265.00					19.20%	19.20%	
7468	Within 1 Mile		1LJJZ		\$ 14.00	\$ 265.00					19.20%	19.20%	
7469	- Type 420										19.20%	19.20%	
7470	Within 1/4 Mile		1LMDZ		\$ 14.85	\$ 270.00					19.20%	19.20%	
7471	Within 1/2 Mile		1LMDZ		\$ 14.85	\$ 270.00					19.20%	19.20%	
7472	Within 3/4 Mile		1LMDZ		\$ 15.25	\$ 270.00					19.20%	19.20%	
7473	Within 1 Mile		1LMDZ		\$ 15.65	\$ 270.00					19.20%	19.20%	
7474	- Type 422										19.20%	19.20%	
7475	Within 1/4 Mile		1LMFZ		\$ 20.25	\$ 280.00					19.20%	19.20%	
7476	Within 1/2 Mile		1LMFZ		\$ 25.30	\$ 280.00					19.20%	19.20%	
7477	Within 3/4 Mile		1LMFZ		\$ 26.85	\$ 280.00					19.20%	19.20%	
7478	Within 1 Mile		1LMFZ		\$ 26.85	\$ 280.00					19.20%	19.20%	
7479	- Type 423										19.20%	19.20%	
7480	Within 1/4 Mile		1LMGZ			\$ 195.00					19.20%	19.20%	
7481	Within 1/2 Mile		1LMGZ			\$ 195.00					19.20%	19.20%	
7482	Within 3/4 Mile		1LMGZ		\$ 1.00	\$ 195.00					19.20%	19.20%	

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7483	Within 1 Mile		1LMGZ		\$ 3.30	\$ 195.00					19.20%	19.20%	
7484	- Type 428										19.20%	19.20%	
7485	Within 1/4 Mile		1LMKZ		\$ 4.85	\$ 195.00					19.20%	19.20%	
7486	Within 1/2 Mile		1LMKZ		\$ 7.30	\$ 195.00					19.20%	19.20%	
7487	Within 3/4 Mile		1LMKZ		\$ 8.00	\$ 195.00					19.20%	19.20%	
7488	Within 1 Mile		1LMKZ		\$ 8.30	\$ 195.00					19.20%	19.20%	
7489	PER INTRALATA INTEREXCHANGE LOCAL CHANNEL										19.20%	19.20%	
7490	ACTIVATED, BY TYPE OF SERVICE	PL 2.2.13.C.1.C									19.20%	19.20%	
7491	- Type 102										19.20%	19.20%	
7492	Within 1/4 Mile		1LMCZ		\$ 3.45	\$ 215.00					19.20%	19.20%	
7493	Within 1/2 Mile		1LMCZ		\$ 3.45	\$ 215.00					19.20%	19.20%	
7494	Within 3/4 Mile		1LMCZ		\$ 3.45	\$ 215.00					19.20%	19.20%	
7495	Within 1 Mile		1LMCZ		\$ 3.45	\$ 215.00					19.20%	19.20%	
7496	- Type 415										19.20%	19.20%	
7497	Within 1/4 Mile		1LLAZ		\$ 48.45						19.20%	19.20%	
7498	Within 1/2 Mile		1LLAZ		\$ 49.15						19.20%	19.20%	
7499	Within 3/4 Mile		1LLAZ		\$ 49.15						19.20%	19.20%	
7500	Within 1 Mile		1LLAZ		\$ 51.85						19.20%	19.20%	
7501	- Type 417A										19.20%	19.20%	
7502	Within 1/4 Mile		1LJKZ		\$ 1.75	\$ 265.00					19.20%	19.20%	
7503	Within 1/2 Mile		1LJKZ		\$ 1.85	\$ 265.00					19.20%	19.20%	
7504	Within 3/4 Mile		1LJKZ		\$ 7.55	\$ 265.00					19.20%	19.20%	
7505	Within 1 Mile		1LJKZ		\$ 14.25	\$ 265.00					19.20%	19.20%	
7506	- Type 417B										19.20%	19.20%	
7507	Within 1/4 Mile		1LJJZ		\$ 1.75	\$ 270.00					19.20%	19.20%	
7508	Within 1/2 Mile		1LJJZ		\$ 1.85	\$ 270.00					19.20%	19.20%	
7509	Within 3/4 Mile		1LJJZ		\$ 7.55	\$ 270.00					19.20%	19.20%	
7510	Within 1 Mile		1LJJZ		\$ 14.25	\$ 270.00					19.20%	19.20%	
7511	- Type 420										19.20%	19.20%	
7512	Within 1/4 Mile		1LMDZ		\$ 30.60	\$ 275.00					19.20%	19.20%	
7513	Within 1/2 Mile		1LMDZ		\$ 30.60	\$ 275.00					19.20%	19.20%	
7514	Within 3/4 Mile		1LMDZ		\$ 30.60	\$ 275.00					19.20%	19.20%	
7515	Within 1 Mile		1LMDZ		\$ 30.90	\$ 275.00					19.20%	19.20%	
7516	- Type 422										19.20%	19.20%	
7517	Within 1/4 Mile		1LMFZ		\$ 42.55	\$ 280.00					19.20%	19.20%	
7518	Within 1/2 Mile		1LMFZ		\$ 42.55	\$ 280.00					19.20%	19.20%	
7519	Within 3/4 Mile		1LMFZ		\$ 42.55	\$ 280.00					19.20%	19.20%	
7520	Within 1 Mile		1LMFZ		\$ 42.55	\$ 280.00					19.20%	19.20%	
7521	- Type 423										19.20%	19.20%	
7522	Within 1/4 Mile		1LMGZ		\$ 14.25	\$ 200.00					19.20%	19.20%	
7523	Within 1/2 Mile		1LMGZ		\$ 14.25	\$ 200.00					19.20%	19.20%	
7524	Within 3/4 Mile		1LMGZ		\$ 15.25	\$ 200.00					19.20%	19.20%	
7525	Within 1 Mile		1LMGZ		\$ 16.95	\$ 200.00					19.20%	19.20%	
7526	- Type 428										19.20%	19.20%	
7527	Within 1/4 Mile		1LMKZ		\$ 15.25	\$ 200.00					19.20%	19.20%	
7528	Within 1/2 Mile		1LMKZ		\$ 15.25	\$ 200.00					19.20%	19.20%	
7529	Within 3/4 Mile		1LMKZ		\$ 21.30	\$ 200.00					19.20%	19.20%	
7530	Within 1 Mile		1LMKZ		\$ 26.25	\$ 200.00					19.20%	19.20%	
7531											19.20%	19.20%	
7532	SERVED DIRECT SERVICES -										19.20%	19.20%	
7533	BETWEEN DIFFERENT BUILDINGS ON										19.20%	19.20%	
7534	DIFFERENT PREMISES	PL 2.2.14									19.20%	19.20%	
7535	TYPE 101	PL 2.2.14.B	1L3QQ			\$ 105.00				\$ 10.25	19.20%	19.20%	1st 1/10 mile
7536			1L3QQ							\$ 2.30	19.20%	19.20%	Additional 1/10 mile
7537			1LMCQ			\$ 105.00				\$ 10.25	19.20%	19.20%	1st 1/10 mile
7538			1LMCQ							\$ 2.30	19.20%	19.20%	Additional 1/10 mile
7539	Type 415		1LLBQ			\$ 100.00				\$ 10.25	19.20%	19.20%	1st 1/10 mile
7540			1LLBQ							\$ 2.30	19.20%	19.20%	Additional 1/10 mile
7541	Type 423		1LMGQ			\$ 105.00				\$ 10.25	19.20%	19.20%	1st 1/10 mile
7542			1LMGQ							\$ 2.30	19.20%	19.20%	Additional 1/10 mile
7543	Type 428		1LMKQ			\$ 105.00				\$ 10.25	19.20%	19.20%	1st 1/10 mile
7544			1LMKQ							\$ 2.30	19.20%	19.20%	Additional 1/10 mile
7545											19.20%	19.20%	
7546	BETWEEN DIFFERENT BLDGS ON DIFFERENT PREMISES	PL 2.2.14 C									19.20%	19.20%	
7547	TYPE 311		1LPJQ			\$ 60.00				\$ 10.25	19.20%	19.20%	Grandfathered
7548										\$ 2.30	19.20%	19.20%	Grandfathered
7549	TYPE 312		1LPJQ			\$ 60.00				\$ 10.25	19.20%	19.20%	Grandfathered

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 8/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7550										\$ 2.30	19.20%	19.20%	Grandfathered
7551			1LV8Q			\$ 60.00				\$ 10.25	19.20%	19.20%	Grandfathered
7552										\$ 2.30	19.20%	19.20%	Grandfathered
7553			1LVJQ			\$ 60.00				\$ 10.25	19.20%	19.20%	Grandfathered
7554										\$ 2.30	19.20%	19.20%	Grandfathered
7555													
7556	Signaling Options	PL 2.2.15 B									19.20%	19.20%	
7557	IntraLATA Interexchange	PL 2.2.15 B 1 A									19.20%	19.20%	
7558	Manual		J1B		\$ 26.25	\$ 45.00					19.20%	19.20%	Grandfathered
7559	Automatic		J1A		\$ 27.90	\$ 45.00					19.20%	19.20%	Grandfathered
7560													
7561	Intraexchange	PL 2.2.15 B 1 B									19.20%	19.20%	
7562	With Interoffice Channel										19.20%	19.20%	
7563	Manual		J1B		\$ 8.25	\$ 45.00					19.20%	19.20%	Grandfathered
7564	Automatic		J1A		\$ 7.55	\$ 45.00					19.20%	19.20%	Grandfathered
7565	Without Interoffice Channel										19.20%	19.20%	
7566	Manual		J1BWO		\$ 9.30	\$ 45.00					19.20%	19.20%	Grandfathered
7567	Automatic		J1AWO		\$ 9.55	\$ 45.00					19.20%	19.20%	Grandfathered
7568													
7569	SIGNALING	PL 2.2.15									19.20%	19.20%	
7570	INTRALATA INTEREXCHANGE	PL 2.2.15 B.2 A									19.20%	19.20%	
7571	E & M TYPE SIGNALING										19.20%	19.20%	
7572	Type 424		SLM24		\$ 21.60	\$ 65.00					19.20%	19.20%	
7573													
7574	IntraLATA Interexchange	PL 2.2.15 B 2 A									19.20%	19.20%	
7575	E&M Type Signaling										19.20%	19.20%	
7576	Type 420		SLM20		\$ 20.25	\$ 65.00					19.20%	19.20%	Grandfathered
7577	Type 425		SLM25		\$ 21.60	\$ 65.00					19.20%	19.20%	Grandfathered
7578	Type 428		SLM28		\$ 21.60	\$ 65.00					19.20%	19.20%	Grandfathered
7579	Loop Signaling up to 1300 Ohms										19.20%	19.20%	
7580	Type 428		SLL28		\$ 17.55	\$ 65.00					19.20%	19.20%	Grandfathered
7581	Loop Signaling										19.20%	19.20%	
7582	Customer Specified Max Ohms										19.20%	19.20%	
7583	Type 428		SLLC8		\$ 21.60	\$ 65.00					19.20%	19.20%	Grandfathered
7584													
7585	Intraexchange E&M Type Signaling	PL 2.2.15 B 2 B									19.20%	19.20%	
7586	With Interoffice Channel										19.20%	19.20%	
7587	Type 423		SLM23		\$ 8.00	\$ 65.00					19.20%	19.20%	Grandfathered
7588	Type 428		SLM28		\$ 10.60	\$ 65.00					19.20%	19.20%	Grandfathered
7589	Without Interoffice Channel										19.20%	19.20%	
7590	Type 428		SLMW8		\$ 4.70	\$ 65.00					19.20%	19.20%	Grandfathered
7591	Loop Signaling										19.20%	19.20%	
7592	With Interoffice Channel										19.20%	19.20%	
7593	Up to 1300 Ohms										19.20%	19.20%	
7594	Type 428		SLL28		\$ 8.30	\$ 65.00					19.20%	19.20%	Grandfathered
7595	Without Interoffice Channel										19.20%	19.20%	
7596	Up to 1300 Ohms										19.20%	19.20%	
7597	Type 420		SLLWO		\$ 5.25	\$ 65.00					19.20%	19.20%	Grandfathered
7598	Type 422		SLLW2		\$ 5.25	\$ 65.00					19.20%	19.20%	Grandfathered
7599	Type 423		SLLW3		\$ 5.95	\$ 65.00					19.20%	19.20%	Grandfathered
7600	Type 428		SLLW8								19.20%	19.20%	Grandfathered
7601	With Interoffice Channel										19.20%	19.20%	
7602	Customer Specified Max Ohms										19.20%	19.20%	
7603	Type 428		SLLC8		\$ 8.60	\$ 65.00					19.20%	19.20%	Grandfathered
7604	Without Interoffice Channel										19.20%	19.20%	
7605	Customer Specified Max Ohms										19.20%	19.20%	
7606	Type 428		SLLA8		\$ 2.00	\$ 65.00					19.20%	19.20%	Grandfathered
7607													
7608	INTRAEXCHANGE E & M TYPE SIGNALING	PL 2.2.15 B.2 B									19.20%	19.20%	
7609	WITH INTEROFFICE CHANNEL										19.20%	19.20%	
7610	Type 424		SLM24		\$ 10.60	\$ 65.00					19.20%	19.20%	
7611	WITHOUT INTEROFFICE CHANNEL										19.20%	19.20%	
7612	Type 424		SLMW4		\$ 4.70	\$ 65.00					19.20%	19.20%	

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7613	INTEREXCHANGE INTRALATA	PL 2.2.15 B 3									19.20%	19.20%	
7615	TYPE A, B & C SIGNALING										19.20%	19.20%	
7616	Type A		SALAS		8.40	40.00					19.20%	19.20%	
7617	Type B		SAUBS		8.70	40.00					19.20%	19.20%	
7618	Type C		SAYCS		3.55	5.00					19.20%	19.20%	
7619	INTRAEXCHANGE	PL 2.2.15 B 4									19.20%	19.20%	
7621	Type A, B & C SIGNALING										19.20%	19.20%	
7622	Type A W/O INTEROFFICE		SALAL		9.70	40.00					19.20%	19.20%	
7623	Type A W/INTEROFFICE		SALAW		7.20	40.00					19.20%	19.20%	
7624	Type B W/O INTEROFFICE		SAUBL		11.10	40.00					19.20%	19.20%	
7625	Type B W/INTEROFFICE		SAUBW		7.70	40.00					19.20%	19.20%	
7626	Type C W/O INTEROFFICE		SAYCL		0.45	40.00					19.20%	19.20%	
7627	Type C W/INTEROFFICE		SAYCW		2.35	40.00					19.20%	19.20%	
7628	CHANNEL CONDITIONING	PL 2.2.16									19.20%	19.20%	
7630	Type C1										19.20%	19.20%	
7631	Type C1		P2W		9.40	40.00					19.20%	19.20%	
7632	Type C1		P2X		17.00	40.00					19.20%	19.20%	
7633	Type C1		P3G		18.80	40.00					19.20%	19.20%	
7634	Type C2		P3HC2		37.70	40.00					19.20%	19.20%	
7635	Type C2		P3J		56.45	40.00					19.20%	19.20%	
7636	Type C2		PH9		56.45	40.00					19.20%	19.20%	
7637	Type C4		P4G		65.60	40.00					19.20%	19.20%	
7638	Type C4		8DU		84.70	40.00					19.20%	19.20%	
7639	Type C5		UHD		94.10	55.00					19.20%	19.20%	
7640	Type D1		QHA		11.35	40.00					19.20%	19.20%	
7641	AMPLIFIERS	PL 2.2.18									19.20%	19.20%	
7643	0-50 POINTS		877		84.25	220.00					19.20%	19.20%	
7644	30 MORE		87N		4.65	27.50					19.20%	19.20%	
7645	10 CHANNEL DISTRIBUTION		81N		35.15	27.50					19.20%	19.20%	
7646	19 CHANNEL DISTRIBUTION		81Q		60.90	27.50					19.20%	19.20%	
7647	DIGITAL LINK SERVICES (DL)										19.20%	19.20%	
7649	PSC Mo. No. 38										19.20%	19.20%	
7650	MEGALINK II										19.20%	19.20%	
7651	PREMIUM DIGITAL SERVICE	DL 3									19.20%	19.20%	
7652	DIGITAL SERVICE CHANNELS	Supplemental									19.20%	19.20%	
7653	LOCAL DIST. SEC. - PER TERM. OF	Schedule									19.20%	19.20%	
7654	LOCAL DIST. SEC. ON CUST. PREMISES	Sheet 33.01/02									19.20%	19.20%	
7655	FOR TRANSMISSION SPEED OF:										19.20%	19.20%	
7656	2.4 KBPS		1L7AJ		\$ 92.85	\$ 340.00					19.20%	19.20%	Obsolete to existing customers
7657	4.8 KBPS		1L7BJ		\$ 94.00	\$ 345.00					19.20%	19.20%	Obsolete to existing customers
7658	9.6 KBPS		1L7CJ		\$ 92.95	\$ 325.00					19.20%	19.20%	Obsolete to existing customers
7659	56 KBPS		1L7DJ		\$ 171.35	\$ 355.00					19.20%	19.20%	Obsolete to existing customers
7660	INTEROFFICE CHANNEL										19.20%	19.20%	
7662	FOR TRANSMISSION SPEED OF:										19.20%	19.20%	
7663	MILEAGE BAND - 0										19.20%	19.20%	
7664	2.4 KBPS		1L7A1								19.20%	19.20%	Obsolete to existing customers
7665	4.8 KBPS		1L7B1								19.20%	19.20%	Obsolete to existing customers
7666	9.6 KBPS		1L7C1								19.20%	19.20%	Obsolete to existing customers
7667	56 KBPS		1L7D1								19.20%	19.20%	Obsolete to existing customers
7668	MILEAGE BAND OVER 0 TO 4										19.20%	19.20%	
7669	2.4 KBPS		1L7A2		\$ 62.75					\$ 2.25	19.20%	19.20%	Obsolete to existing customers
7670	4.8 KBPS		1L7B2		\$ 63.65					\$ 1.70	19.20%	19.20%	Obsolete to existing customers
7671	9.6 KBPS		1L7C2		\$ 87.55					\$ 2.85	19.20%	19.20%	Obsolete to existing customers
7672	56 KBPS		1L7D2		\$ 134.85					\$ 8.10	19.20%	19.20%	Obsolete to existing customers
7673	MILEAGE BAND OVER 4 TO 8										19.20%	19.20%	
7674	2.4 KBPS		1L7A3		\$ 67.00					\$ 1.20	19.20%	19.20%	Obsolete to existing customers
7675	4.8 KBPS		1L7B3		\$ 63.65					\$ 1.70	19.20%	19.20%	Obsolete to existing customers
7676	9.6 KBPS		1L7C3		\$ 87.75					\$ 2.65	19.20%	19.20%	Obsolete to existing customers
7677	56 KBPS		1L7D3		\$ 145.15					\$ 5.55	19.20%	19.20%	Obsolete to existing customers
7678	MILEAGE BAND OVER 8 TO 25										19.20%	19.20%	
7679	2.4 KBPS		1L7A4		\$ 70.45					\$ 0.75	19.20%	19.20%	Obsolete to existing customers
7680	4.8 KBPS		1L7B4		\$ 68.85					\$ 1.05	19.20%	19.20%	Obsolete to existing customers

Where a tariff and this master conflict on service name, rate, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

1	B		C	D	E	F	G	H	I	J	K	L	M	N	
	SWBT MISSOURIA/O 6/23/00		Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	SWBT Retail Price	Service Charge/ Non- Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non- Recurring	Comments	
2	SWBT Service Name														
7681	9.6 KBPS			1L7C4		\$ 91.95					\$ 2.10	19.20%	19.20%	Obsolete to existing customers	
7682	56 KBPS			1L7D4		\$ 160.65					\$ 3.60	19.20%	19.20%	Obsolete to existing customers	
7683	MILEAGE BAND OVER 25 TO 50														
7684	2.4 KBPS			3LBSE		\$ 73.85					\$ 0.60	19.20%	19.20%	Obsolete to existing customers	
7685	4.8 KBPS			3LBPE		\$ 69.85					\$ 1.00	19.20%	19.20%	Obsolete to existing customers	
7686	9.6 KBPS			3LBQE		\$ 94.55					\$ 2.00	19.20%	19.20%	Obsolete to existing customers	
7687	56 KBPS			3LBLE		\$ 160.65					\$ 3.60	19.20%	19.20%	Obsolete to existing customers	
7688	MILEAGE BAND OVER 50														
7689	2.4 KBPS			3LBSF		\$ 76.85					\$ 0.55	19.20%	19.20%	Obsolete to existing customers	
7690	4.8 KBPS			3LBPF		\$ 89.85					\$ 1.00	19.20%	19.20%	Obsolete to existing customers	
7691	9.6 KBPS			3LBQF		\$ 94.55					\$ 2.00	19.20%	19.20%	Obsolete to existing customers	
7692	56 KBPS			3LBLE		\$ 161.00					\$ 3.60	19.20%	19.20%	Obsolete to existing customers	
7693															
7694	ADDITIONAL SERVICE FEATURES		DL 3.11.2												
7695	Loop Transfer Arrangement			XTD		\$ 84.25	\$ 40.00					19.20%	19.20%	Obsolete to existing customers	
7696	MultiStation Arrangement			DDZ		\$ 18.55						19.20%	19.20%	Obsolete to existing customers	
7697	Secondary Channel Capability			SCA		\$ 12.00	\$ 125.00					19.20%	19.20%	Obsolete to existing customers	
7698															
7699															
7700	MEGALINK DIGITAL SERVICE		DL 3												
7701	ACCESS CHANNELS TO A DIGITAL SERVING OFFICE		Supplemental												
7702	- Local Distribution Channel		Schedule												
7703	Per Termination of a local distribution channel on a		Sheet 44												
7704	customer's premises.														
7705	- For Transmission Speed Of:		3.17.2.A												
7706	2.4 kbps			SYN24		\$ 90.00	\$ 340.00					19.20%	19.20%	Effective 9/18/99	
7707	4.8 kbps			SYN48		\$ 90.00	\$ 345.00					19.20%	19.20%	Effective 9/18/99	
7708	9.6 kbps			SYN96		\$ 90.00	\$ 325.00					19.20%	19.20%	Effective 9/18/99	
7709	19.2 kbps			SYN19		\$ 90.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99	
7710	56 kbps			SYN56		\$ 105.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99	
7711	64 kbps			SYN64		\$ 105.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99	
7712															
7713	- Interoffice Channel		3.17.2.B												
7714	Per V-H mile between the digital serving office or NRS hub														
7715	and the serving office for the mileage portion plus the														
7716	fixed charge.														
7717	- For Transmission Speed Of:														
7718	2.4 kbps			1LNQO		\$ 60.00					\$ 0.55	19.20%	19.20%	Effective 9/18/99	
7719	4.8 kbps			1LNRQ		\$ 60.00					\$ 1.00	19.20%	19.20%	Effective 9/18/99	
7720	9.6 kbps			1LNSQ		\$ 60.00					\$ 1.00	19.20%	19.20%	Effective 9/18/99	
7721	19.2 kbps			1LNJQ		\$ 60.00					\$ 1.00	19.20%	19.20%	Effective 9/18/99	
7722	56 kbps			1LNTQ		\$ 60.00					\$ 1.00	19.20%	19.20%	Effective 9/18/99	
7723	64 kbps			1LN8Q		\$ 60.00					\$ 1.00	19.20%	19.20%	Effective 9/18/99	
7724															
7725	- Multi-Station Arrangement		3.17.3												
7726	For Transmission Speeds of 2.4, 4.8, 9.6, 19.2 & 56 kbps			6BN		\$ 18.00						19.20%	19.20%	Effective 9/18/99	
7727	Per channel connected at a digital serving office														
7728	(in addition to other charges in this tariff)														
7729															
7730	- Secondary Channel Capacity		3.17.4												
7731	For All Speeds			SCA		\$ 12.00	\$ 112.00					19.20%	19.20%	Effective 9/18/99	
7732	Per Local Distribution Channel connected on the circuit														
7733	(in addition to other charges in this tariff)														
7734															
7735	TERM PRICING PLAN		3.17.6												
7736	- Local Distribution Channel		3.17.6.G												
7737	Per termination of a local distribution channel on a														
7738	customer's premises.														
7739	For Transmission Speed Of 2.4 Kbps														
7740	2 Years			SYN24		\$ 72.00	\$ 340.00					19.20%	19.20%	Effective 9/18/99	
7741	3 Years			SYN24		\$ 67.00	\$ 340.00					19.20%	19.20%	Effective 9/18/99	
7742	5 Years			SYN24		\$ 62.00	\$ 340.00					19.20%	19.20%	Effective 9/18/99	
7743	For Transmission Speed Of 4.8 Kbps														
7744	2 Years			SYN48		\$ 72.00	\$ 345.00					19.20%	19.20%	Effective 9/18/99	
7745	3 Years			SYN48		\$ 67.00	\$ 345.00					19.20%	19.20%	Effective 9/18/99	
7746	5 Years			SYN48		\$ 62.00	\$ 345.00					19.20%	19.20%	Effective 9/18/99	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 8/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7747	For Transmission Speed Of 9.6 Kbps												
7748	2 Years		SYN96		\$ 72.00	\$ 325.00					19.20%	19.20%	Effective 9/18/99
7749	3 Years		SYN96		\$ 67.00	\$ 325.00					19.20%	19.20%	Effective 9/18/99
7750	5 Years		SYN96		\$ 62.00	\$ 325.00					19.20%	19.20%	Effective 9/18/99
7751	For Transmission Speed Of 19.2 Kbps												
7752	2 Years		SYN19		\$ 72.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7753	3 Years		SYN19		\$ 67.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7754	5 Years		SYN19		\$ 62.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7755	For Transmission Speed Of 56 Kbps												
7756	2 Years		SYN56		\$ 76.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7757	3 Years		SYN56		\$ 72.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7758	5 Years		SYN56		\$ 67.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7759	For Transmission Speed Of 64 Kbps												
7760	2 Years		SYN64		\$ 76.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7761	3 Years		SYN64		\$ 72.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7762	5 Years		SYN64		\$ 67.00	\$ 355.00					19.20%	19.20%	Effective 9/18/99
7763													
7764	- Interoffice Channel	3.17.6 H											
7765	Per V-H mile between the digital serving office or NRS hub												
7766	and the serving office for the mileage portion plus the												
7767	fixed charge												
7768	- FIXED												
7769	For Transmission Speed Of 2.4 Kbps												
7770	2 Years		1LNQQ		\$ 45.00					\$ 0.55	19.20%	19.20%	Effective 9/18/99
7771	3 Years		1LNQQ		\$ 40.00					\$ 0.55	19.20%	19.20%	Effective 9/18/99
7772	5 Years		1LNQQ		\$ 38.00					\$ 0.52	19.20%	19.20%	Effective 9/18/99
7773	For Transmission Speed Of 4.8 Kbps												
7774	2 Years		1LNRO		\$ 45.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7775	3 Years		1LNRO		\$ 40.00					\$ 0.85	19.20%	19.20%	Effective 9/18/99
7776	5 Years		1LNRO		\$ 38.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7777	For Transmission Speed Of 9.6 Kbps												
7778	2 Years		1LNSQ		\$ 45.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7779	3 Years		1LNSQ		\$ 40.00					\$ 0.85	19.20%	19.20%	Effective 9/18/99
7780	5 Years		1LNSQ		\$ 38.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7781	For Transmission Speed Of 19.2 Kbps												
7782	2 Years		1LNJQ		\$ 45.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7783	3 Years		1LNJQ		\$ 40.00					\$ 0.85	19.20%	19.20%	Effective 9/18/99
7784	5 Years		1LNJQ		\$ 38.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7785	For Transmission Speed Of 56 Kbps												
7786	2 Years		1LNTQ		\$ 50.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7787	3 Years		1LNTQ		\$ 45.00					\$ 0.85	19.20%	19.20%	Effective 9/18/99
7788	5 Years		1LNTQ		\$ 40.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7789	For Transmission Speed Of 64 Kbps												
7790	2 Years		1LN8Q		\$ 50.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7791	3 Years		1LN8Q		\$ 45.00					\$ 0.85	19.20%	19.20%	Effective 9/18/99
7792	5 Years		1LN8Q		\$ 40.00					\$ 0.80	19.20%	19.20%	Effective 9/18/99
7793													
7794	- Multi Station Arrangement	3.17.6 I											
7795	2 Years		6BN		\$ 14.00						19.20%	19.20%	Effective 9/18/99
7796	3 Years		6BN		\$ 12.00						19.20%	19.20%	Effective 9/18/99
7797	5 Years		6BN		\$ 10.00						19.20%	19.20%	Effective 9/18/99
7798													
7799	- Secondary Channel Capability	3.17.6 J											
7800	2 Years		SCA		\$ 7.50						19.20%	19.20%	Effective 9/18/99
7801	3 Years		SCA		\$ 7.00						19.20%	19.20%	Effective 9/18/99
7802	5 Years		SCA		\$ 6.00						19.20%	19.20%	Effective 9/18/99
7803													
7804													
7805	MEGALINK III	DL 4									19.20%	19.20%	
7806	WIDEBAND DIGITAL SERVICE/1.544 Mbps	DL 4.1.4									19.20%	19.20%	
7807	INTEROFFICE CHANNEL MILEAGE										19.20%	19.20%	
7808	64 KBPS	DL 4.1.4.1									19.20%	19.20%	
7809	Mileage Bands 0		3LBRA		\$ 20.90						19.20%	19.20%	Obsolete to Existing Customers
7810	Mileage Bands Over 0 TO 4		3LBRA		\$ 56.65					\$ 2.50	19.20%	19.20%	Obsolete to Existing Customers
7811	Mileage Bands Over 4 TO 8		3LBRC		\$ 57.50					\$ 2.40	19.20%	19.20%	Obsolete to Existing Customers
7812	Mileage Bands Over 8 TO 25		3LBRE		\$ 57.80					\$ 2.40	19.20%	19.20%	Obsolete to Existing Customers
7813	Mileage Bands Over 25 TO 50		3LBRE		\$ 57.00					\$ 2.35	19.20%	19.20%	Obsolete to Existing Customers
7814	Mileage Bands Over 50		3LBRE		\$ 57.00					\$ 2.35	19.20%	19.20%	Obsolete to Existing Customers

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7815											19.20%	19.20%	
7816	WIDEBAND DIGITAL SERVICE/1.544 Mbps	Supplemental									19.20%	19.20%	
7817		Schedule									19.20%	19.20%	
7818		Sheet 9.01									19.20%	19.20%	
7819	A. LOCAL DISTRIBUTION CHANNEL -										19.20%	19.20%	Obsolete to Existing Customers
7820	PER POINT OF TERMINATION		1LDPJ		\$ 225.00	\$ 685.00					19.20%	19.20%	
7821	B. INTEROFFICE CHANNEL MILEAGE -										19.20%	19.20%	
7822	RATE PER V-H MILE										19.20%	19.20%	
7823	Mileage Bands 0		3LBNA								19.20%	19.20%	Obsolete to Existing Customers
7824	Mileage Bands Over 0 TO 4		3LBNA		\$ 100.00					\$ 50.00	19.20%	19.20%	Obsolete to Existing Customers
7825	Mileage Bands Over 4 TO 8		3LBNC		\$ 100.00					\$ 60.00	19.20%	19.20%	Obsolete to Existing Customers
7826	Mileage Bands Over 8 TO 25		3LBND		\$ 80.00					\$ 60.00	19.20%	19.20%	Obsolete to Existing Customers
7827	Mileage Bands Over 25 TO 50		3LBNE		\$ 80.00					\$ 60.00	19.20%	19.20%	Obsolete to Existing Customers
7828	Mileage Bands Over 50		3LBNE		\$ 80.00					\$ 60.00	19.20%	19.20%	Obsolete to Existing Customers
7829											19.20%	19.20%	
7830	ADDITIONAL FEATURES										19.20%	19.20%	
7831	MULTIPLEXING	DL 4.1.4.C									19.20%	19.20%	
7832	DS1 TO VOICE		MQ1		\$ 200.00						19.20%	19.20%	Obsolete to Existing Customers
7833	DS1 TO DS0		QMU		\$ 600.00						19.20%	19.20%	Obsolete to Existing Customers
7834	DS0 TO SUBRATE										19.20%	19.20%	Obsolete to Existing Customers
7835	UP TO 20 2.4 KBPS		QSU24		\$ 147.00						19.20%	19.20%	Obsolete to Existing Customers
7836	UP TO 10 4.8 KBPS		QSU48		\$ 291.20						19.20%	19.20%	Obsolete to Existing Customers
7837	UP TO 5 9.6 KBPS		QSU96		\$ 556.30						19.20%	19.20%	Obsolete to Existing Customers
7838											19.20%	19.20%	
7839	TRANSFER ARRANGEMENT	DL 4.1.4.C.2	VUTDS		\$ 241.50	\$ 235.00					19.20%	19.20%	Obsolete to Existing Customers
7840											19.20%	19.20%	Obsolete to Existing Customers
7841	SECURENET	DL 4.1.4.C.3	P7T								19.20%	19.20%	Obsolete to Existing Customers
7842											19.20%	19.20%	
7843	MEGALINK 1.5 High Capacity Digital Service										19.20%	19.20%	Effective 11/5/99
7844	Missouri School Discount Program										19.20%	19.20%	Effective 11/5/99
7845	- Local Distribution Channel, per point of termination	DL 4.2.2.A	1RSW1		\$ 121.50	\$ 685.00					19.20%	19.20%	Effective 11/5/99
7846	- Interoffice Channel Mileage										19.20%	19.20%	Effective 11/5/99
7847	rate per V-H mile or fraction thereof, per channel		JZ2WX		\$ 40.00		\$ 10.00				19.20%	19.20%	Effective 11/5/99
7848											19.20%	19.20%	Effective 11/5/99
7849	Local Distribution Channel	DL 4.6.1									19.20%	19.20%	Effective 11/5/99
7850	- Per channel terminated on a customer's premises		1LDPJ		\$ 185.00	\$ 685.00					19.20%	19.20%	Effective 11/5/99
7851											19.20%	19.20%	Effective 11/5/99
7852	Interoffice Channel Mileage	DL 4.6.2									19.20%	19.20%	Effective 11/5/99
7853	- Rate per V-H mile or fraction thereof, between serving wire centers, or between a serving wire center and digital hub										19.20%	19.20%	Effective 11/5/99
7854											19.20%	19.20%	Effective 11/5/99
7855	(0 Miles)		3LBNA		\$ -		\$ -				19.20%	19.20%	Effective 11/5/99
7856	(Over 0)		3LBNA		\$ 80.00		\$ 28.00				19.20%	19.20%	Effective 11/5/99
7857											19.20%	19.20%	Effective 11/5/99
7858	Additional Service Features	DL 4.6.3									19.20%	19.20%	Effective 11/5/99
7859	- Clear Channel Capability, per local distribution channel		CLR		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7860	- Extended Superframe Format, per local distribution channel		SF1		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7861	- SecureNet, per local distribution channel		P7T		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7862	- Central Office Multiplexing										19.20%	19.20%	Refer to Private Line Tariff & Digital Link Service
7863	1.544 Mbps (DS1) to Voice, per arrangement		MQ1		\$ 200.00	\$ -					19.20%	19.20%	Tariff for channel rates used in conjunction with this multiplexing arrangement
7864											19.20%	19.20%	Effective 11/5/99
7865											19.20%	19.20%	Effective 11/5/99
7866	1.544 Mbps (DS1) to 64.0 kbps (DS0), per arrangement		QMU		\$ 200.00	\$ -					19.20%	19.20%	Effective 11/5/99
7867	64.0 kbps (DS0) to Subrate, per arrangement										19.20%	19.20%	Effective 11/5/99
7868	- Up to twenty 2.4 kbps services		QSU24		\$ 147.00	\$ -					19.20%	19.20%	Effective 11/5/99
7869	- Up to ten 4.8 kbps services		QSU48		\$ 175.00	\$ -					19.20%	19.20%	Effective 11/5/99
7870	- Up to five 9.6 kbps services		QSU96		\$ 200.00	\$ -					19.20%	19.20%	Effective 11/5/99
7871											19.20%	19.20%	Effective 11/5/99
7872	Rollover	DL 4.6.4									19.20%	19.20%	Effective 11/5/99
7873	- Analog Private Line and MegaLink Digital service to										19.20%	19.20%	Effective 11/5/99
7874	MegaLink 1.5, per service, per order										19.20%	19.20%	Effective 11/5/99
7875	First Circuit		NR9QA			\$ 250.00					19.20%	19.20%	Effective 11/5/99
7876	Additional Circuit		NR9QA			\$ 175.00					19.20%	19.20%	Effective 11/5/99
7877	- MegaLink 1.5 to MegaLink 1.5 service, per service, per order										19.20%	19.20%	Effective 11/5/99
7878	First Circuit		NR9QB			\$ 300.00					19.20%	19.20%	Effective 11/5/99
7879	Additional Circuit		NR9QB			\$ 275.00					19.20%	19.20%	Effective 11/5/99
7880											19.20%	19.20%	Effective 11/5/99

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1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price							SWBT Wholesale Offered Discount	
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7881	Term Pricing Plan												
7882	- Local Distribution Channel	DL 4.7.7.1											
7883	per channel terminated on a customer's premises												
7884	2 Years		1LDPJ		\$ 165.00	\$ 400.00							
7885	3 Years		1LDPJ		\$ 140.00	\$ 200.00							
7886													
7887	- Interoffice Channel Mileage	DL 4.7.7.2											
7888	Rate per V-H mile or fraction thereof, between serving wire centers, or between a serving wire center and digital hub												
7890	2 Years - Mileage Band 0		3LBNA		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7891	2 Years - Mileage Band Over 0		3LBNA		\$ 70.00	\$ 12.00					19.20%	19.20%	Effective 11/5/99
7892	3 Years - Mileage Band 0		3LBNA		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7893	3 Years - Mileage Band Over 0		3LBNA		\$ 62.50	\$ 9.00					19.20%	19.20%	Effective 11/5/99
7894													
7895	- Clear Channel Capability	DL 4.7.7.3											
7896	Per local distribution channel												
7897	2 Years		CLR		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7898	3 Years		CLR		\$ -	\$ -					19.20%	19.20%	Effective 11/5/99
7899	Central Office Multiplexing												
7900	1.544 Mbps (DS1) to Voice, per arrangement												
7901	2 Years				\$ 190.00						19.20%	19.20%	Effective 11/5/99
7902	3 Years				\$ 175.00						19.20%	19.20%	Effective 11/5/99
7903	1.544 Mbps (DS1) to 64.0 kbps (DS0), per arrangement												
7904	2 Years				\$ 190.00						19.20%	19.20%	Effective 11/5/99
7905	3 Years				\$ 175.00						19.20%	19.20%	Effective 11/5/99
7906	64.0 kbps (DS0) to Subrate, per arrangement												
7907	2 Years - Up to twenty 2.4 kbps services				\$ 135.00						19.20%	19.20%	Effective 11/5/99
7908	3 Years - Up to twenty 2.4 kbps services				\$ 135.00						19.20%	19.20%	Effective 11/5/99
7909	2 Years - Up to ten 4.8 kbps services				\$ 140.00						19.20%	19.20%	Effective 11/5/99
7910	3 Years - Up to ten 4.8 kbps services				\$ 140.00						19.20%	19.20%	Effective 11/5/99
7911	2 Years - Up to five 9.6 kbps services				\$ 145.00						19.20%	19.20%	Effective 11/5/99
7912	3 Years - Up to five 9.6 kbps services				\$ 145.00						19.20%	19.20%	Effective 11/5/99
7913													
7914	MICROLINK I	DL 6									19.20%	19.20%	INITIAL UNIT CHRGS NOTED UNDER NONRECURRING, W/ ADDL. NONRECURRING CHRGS. LISTED IN COMMENTS COLUMN.
7915	PUBLIC SWITCHED DIGITAL SERVICE	DL 5.7.A.1									19.20%	19.20%	
7916	SITE LINK										19.20%	19.20%	
7917	56 KBPS-2 WIRE, EACH		C8UQX		\$ 70.00	\$ 390.00					19.20%	19.20%	ADDL - \$330.00
7918	56 KBPS-4 WIRE, EACH		C8URX		\$ 90.00	\$ 410.00					19.20%	19.20%	ADDL - \$350.00
7919	336 KBPS (6 CHANNELS), EACH		C8UOX		\$ 225.00	\$ 1,050.00					19.20%	19.20%	ADDL - \$930.00
7920	1.344 MBPS (24 CHANNELS), EACH		C8UMX		\$ 400.00	\$ 1,100.00					19.20%	19.20%	ADDL - \$960.00
7921	SITE LINK OPTIONS	DL 5.7.A.2									19.20%	19.20%	
7922	AUTOMATIC LINE, PER CHANNEL		HLP		\$ 0.50						19.20%	19.20%	
7923	SUBGROUP ARRANGEMENT, PER GROUP										19.20%	19.20%	
7924	336 KBPS		SGHOX		\$ 0.50	\$ 60.00					19.20%	19.20%	ADDL - \$80.00
7925	1.344 MBPS		SGHMX		\$ 2.00	\$ 60.00					19.20%	19.20%	ADDL - \$80.00
7926	LINK EXTENSION	DL 5.7.A.3									19.20%	19.20%	
7927	56 KBPS, EACH		C5E5X		\$ 50.00					\$ 0.75	19.20%	19.20%	
7928	336 KBPS, EACH		C5EOX		\$ 51.30					\$ 17.70	19.20%	19.20%	
7929	1.344 MBPS, EACH		C5EMX		\$ 51.30					\$ 17.70	19.20%	19.20%	
7930	Network Call Usage	DL 5.7.A.4									19.20%	19.20%	
7931	Service Charge	DL 5.7.B				\$ 45.00					19.20%	19.20%	
7932													
7933	MICROLINK II	DL 6									19.20%	19.20%	
7934	User Identification	DL 6.7.1.A									19.20%	19.20%	
7935	Initial Order												
7936	1st Network User Identification (NUI)		LOG		\$ 0.50	\$ 39.00					19.20%	19.20%	
7937	Additional NUI		LOGAX		\$ 0.50	\$ 3.00					19.20%	19.20%	
7938	1st Network Terminating Number		NNB1X		\$ 0.50	\$ 39.00					19.20%	19.20%	
7939	Additional Network Terminating Number		NNBAX		\$ 0.50	\$ 3.00					19.20%	19.20%	
7940	Subsequent Order												
7941	1st Network User Identification (NUI)		LOGSX		\$ 0.50	\$ 25.00					19.20%	19.20%	
7942	Additional NUI		LOGAX		\$ 0.50	\$ 3.00					19.20%	19.20%	
7943	1st Network Terminating Number		NNB1S		\$ 0.50	\$ 25.00					19.20%	19.20%	
7944	Additional Network Terminating Number		NNBAS		\$ 0.50	\$ 3.00					19.20%	19.20%	

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2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
7945	Rearrangement of User Facilities	DL 6.7.1 B				\$ 62.00					19.20%	19.20%	
7946	1st Access Termination					\$ 5.00					19.20%	19.20%	
7947	Additional Access Termination										19.20%	19.20%	
7948	Printed Reports	DL 6.7.1 C									19.20%	19.20%	
7949	Summary Report		SU2			\$ 100.00					19.20%	19.20%	
7950	Detailed Report		BDT			\$ 200.00					19.20%	19.20%	
7951	Magnetic Tape Report	DL 6.7.1 D	MBT			\$ 200.00					19.20%	19.20%	
7952	Public Dial Access Termination	DL 6.7.1 E									19.20%	19.20%	
7953	Asynchronous .3/1.2/2.4 Kbps							\$ 0.015			19.20%	19.20%	
7954													
7955	Private Dial Access Term.	DL 6.7.1 F									19.20%	19.20%	
7956	1. ASYNCHRONOUS TERMINATION - .3/1.2/2.4 KBPS APPLCTN		LL524		\$ 35.00	\$ 285.00					19.20%	19.20%	
7957	2. SYNCHRONOUS TERMINATION - 4.8 KBPS APPLCTN		LL848		\$ 65.00	\$ 285.00					19.20%	19.20%	
7958	3. SERIAL INPUT-OUTPUT TERMINATION - 4.8 KBPS APPLCTN		LL848		\$ 85.00	\$ 285.00					19.20%	19.20%	
7959													
7960	Direct Access Termination	DL 6.7.1 G									19.20%	19.20%	
7961	1) ASYNCHRONOUS TERMINATION										19.20%	19.20%	
7962	1.2 KBPS APPLCTN		LPP12		\$ 65.00	\$ 295.00					19.20%	19.20%	
7963	2.4 KBPS APPLCTN		LPP24		\$ 70.00	\$ 295.00					19.20%	19.20%	
7964	2) SYNCHRONOUS TERMINATION										19.20%	19.20%	
7965	2.4 KBPS APPLCTN		LLW24		\$ 90.00	\$ 295.00					19.20%	19.20%	
7966	4.8 KBPS APPLCTN		LLW48		\$ 105.00	\$ 295.00					19.20%	19.20%	
7967	9.6 KBPS APPLCTN		LLW96		\$ 115.00	\$ 295.00					19.20%	19.20%	
7968	3) SERIAL INPUT-OUTPUT TERMINATION										19.20%	19.20%	
7969	2.4 KBPS APPLCTN		LL224		\$ 105.00	\$ 295.00					19.20%	19.20%	
7970	4.8 KBPS APPLCTN		LL248		\$ 120.00	\$ 295.00					19.20%	19.20%	
7971	9.6 KBPS APPLCTN		LL296		\$ 130.00	\$ 295.00					19.20%	19.20%	
7972													
7973	Call Establishment - Call Set Up, Per Set Up	DL 6.7.1 H						\$ 0.005			19.20%	19.20%	
7974	Character Transmission -										19.20%	19.20%	
7975	Without Protocol Conversion	DL 6.7.1 I					\$ 0.20	\$ 0.005			19.20%	19.20%	
7976													
7977	Optional Features	DL 6.7.1 J									19.20%	19.20%	
7978	Polled Protocol		LLQ		\$ 1.00						19.20%	19.20%	
7979	Initial Order					\$ 5.00					19.20%	19.20%	
7980	Subsequent Order					\$ 28.00					19.20%	19.20%	
7981	Additional Order					\$ 5.00					19.20%	19.20%	
7982	Restricted User Group		LDJ		\$ 5.00						19.20%	19.20%	
7983	Initial Order					\$ 45.00					19.20%	19.20%	
7984	Subsequent Order					\$ 67.00					19.20%	19.20%	
7985	Additional Order					\$ 15.00					19.20%	19.20%	
7986	Packet Hunt Group		LDMPG								19.20%	19.20%	
7987	Initial Order					\$ 23.00					19.20%	19.20%	
7988	Subsequent Order					\$ 3.00					19.20%	19.20%	
7989	Additional Order										19.20%	19.20%	
7990	RPOA Preselection		LRJXX								19.20%	19.20%	
7991	Initial Order					\$ 23.00					19.20%	19.20%	
7992	Subsequent Order					\$ 3.00					19.20%	19.20%	
7993	Additional Order										19.20%	19.20%	
7994	Menu Server										19.20%	19.20%	
7995	Each Line on Screen		MUZ		\$ 0.02						19.20%	19.20%	
7996	Initial Order					\$ 123.00					19.20%	19.20%	
7997	Subsequent Order					\$ 128.00					19.20%	19.20%	
7998	Additional Order					\$ 10.00					19.20%	19.20%	
7999	Permanent Virtual Circuit		LDV		\$ 2.00						19.20%	19.20%	
8000	Initial Order					\$ 62.00					19.20%	19.20%	
8001	Subsequent Order					\$ 5.00					19.20%	19.20%	
8002	Additional Order					\$ 224.00		\$ 0.15			19.20%	19.20%	
8003	Customer Alerting	DL 6.7.1K	ACW										
8004													
8005	Network Reconfiguration Service	DL 8.5				\$ 1,722.00					19.20%	19.20%	
8006	A. SERVICE ESTABLISHMENT - PER DATABASE SETUP	DL 8.5	FN8DD			\$ 80.00					19.20%	19.20%	
8007	B. DATABASE MODIFICATION - PER REQUEST	DL 8.5	FN8DC								19.20%	19.20%	
8008	C. PORT CHARGES	DL 8.5									19.20%	19.20%	
8009	CHANNEL PORT	DL 8.5	PT5		\$ 11.00	\$ 20.00					19.20%	19.20%	
8010	DS1 PORT	DL 8.5	PT8		\$ 45.00	\$ 43.00					19.20%	19.20%	

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2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8011	D. RECONFIGURATION CHARGES - PER CROSS CONNECT AND/OR DISCONNECT SUCCESSFULLY COMPLETED PER REQUEST	DL 8.5									19.20%	19.20%	
8012	INDVL RESERVATION OR DEMAND REQ. PERFORMED BY CUST. OR EACH SEGMENT OF MODEL REQ. PERFORMED BY CUST. OR PHONE CO.	DL 8.5				\$ 1.25					19.20%	19.20%	
8013	INDVL RESERVATION OR DEMAND REQ. PERFORMED BY PHONE CO. AT CUST. REQ.	DL 8.5				\$ 6.00					19.20%	19.20%	
8014													
8015	FRAME RELAY DIGITAL SERVICE	DL 9									19.20%	19.20%	
8016	SITE LINKS	DL 9.8.1									19.20%	19.20%	
8017	56 Kbps (UNI)		LOK5X		\$ 184.25						19.20%	19.20%	
8018	First Unit					\$ 324.00					19.20%	19.20%	
8019	Add. Unit					\$ 249.00					19.20%	19.20%	
8020	384 Kbps (UNI)		LOK8X		\$ 292.50						19.20%	19.20%	
8021	First Unit					\$ 570.00					19.20%	19.20%	
8022	Add. Unit					\$ 368.00					19.20%	19.20%	
8023	1.536 Mbps (UNI)		LOK8X		\$ 572.50						19.20%	19.20%	
8024	First Unit					\$ 570.00					19.20%	19.20%	
8025	Add. Unit					\$ 368.00					19.20%	19.20%	
8026	1.536 Mbps (NNI)		LOKNX		\$ 572.50						19.20%	19.20%	
8027	First Unit					\$ 570.00					19.20%	19.20%	
8028	Add. Unit					\$ 368.00					19.20%	19.20%	
8029	LINK EXTENSION	DL 9.8.2									19.20%	19.20%	
8030	56 Kbps		FCE6X		\$ 50.00					\$ 0.85	19.20%	19.20%	
8031	384 Kbps		FCE8X		\$ 53.00					\$ 18.50	19.20%	19.20%	
8032	1.536 Mbps		FCE8X		\$ 53.00					\$ 18.50	19.20%	19.20%	
8033													
8034	NETWORK LINK	DL 9.8.3									19.20%	19.20%	
8035	56 Kbps		NL26X		\$ 60.00					\$ 0.75	19.20%	19.20%	
8036	384 Kbps		NL26X		\$ 245.00					\$ 17.70	19.20%	19.20%	
8037	1.536 Mbps		NL28X		\$ 585.00					\$ 17.70	19.20%	19.20%	
8038	LOGICAL LINKS	DL 9.8.4									19.20%	19.20%	
8039	56 Kbps		LCN6X		\$ 6.00						19.20%	19.20%	
8040	1st Unit					\$ 182.00					19.20%	19.20%	
8041	Add. Unit					\$ 125.00					19.20%	19.20%	
8042	384 Kbps		LCN6X		\$ 20.00						19.20%	19.20%	
8043	1st Unit					\$ 162.00					19.20%	19.20%	
8044	Add. Unit					\$ 125.00					19.20%	19.20%	
8045	1.536 Mbps		LCN8X		\$ 50.00						19.20%	19.20%	
8046	1st Unit					\$ 162.00					19.20%	19.20%	
8047	Add. Unit					\$ 125.00					19.20%	19.20%	
8048	INTER-PMA ADDITIVE	DL 9.8.5									19.20%	19.20%	
8049	56 Kbps		10X0X		\$ 12.00						19.20%	19.20%	
8050	384 Kbps		10X8X		\$ 32.00						19.20%	19.20%	
8051	1.536 Mbps		10XSX		\$ 130.00						19.20%	19.20%	
8052	TERM PRICING PLAN	DL 9.11									19.20%	19.20%	
8053	3 YEAR TERM										19.20%	19.20%	
8054	SITE LINKS - 56 KBPS	DL 9.11.1	LOK5X		\$ 140.25	\$ 324.00					19.20%	19.20%	
8055	- 384 KBPS		LOK8X		\$ 251.40	\$ 570.00					19.20%	19.20%	
8056	- 1.536 MBPS		LOK8X		\$ 513.40	\$ 570.00					19.20%	19.20%	
8057	- 1.536 MBPS		LOKNX		\$ 513.40	\$ 570.00					19.20%	19.20%	
8058	5 YEAR TERM										19.20%	19.20%	
8059	SITE LINKS - 56 KBPS	DL 9.11.1	LOK5X		\$ 134.39	\$ 324.00					19.20%	19.20%	
8060	- 384 KBPS		LOK8X		\$ 235.65	\$ 570.00					19.20%	19.20%	
8061	- 1.536 MBPS		LOK8X		\$ 482.65	\$ 570.00					19.20%	19.20%	
8062	- 1.536 MBPS		LOKNX		\$ 482.65	\$ 570.00					19.20%	19.20%	
8063													
8064	LINK EXTENSIONS												
8065	3 YEAR TERM												
8066	- 56 KBPS	DL 9.11.2	FCE5X		\$ 50.00					\$ 0.75	19.20%	19.20%	
8067	- 384 KBPS		FCE8X		\$ 47.75					\$ 18.30	19.20%	19.20%	
8068	- 1.536 MBPS		FCE8X		\$ 47.75					\$ 18.30	19.20%	19.20%	
8069	5 YEAR TERM												
8070	- 56 KBPS	DL 9.11.2	FCE5X		\$ 47.50					\$ 0.71	19.20%	19.20%	
8071	- 384 KBPS		FCE8X		\$ 44.90					\$ 15.30	19.20%	19.20%	
8072	- 1.536 MBPS		FCE8X		\$ 44.90					\$ 15.30	19.20%	19.20%	
8073													
8074	NETWORK LINKS												

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8075	3 YEAR TERM												
8076	- 56 KBPS	DL 9.11.3	NLZ5X		\$ 51.00					\$ 0.75	19.20%	19.20%	
8077	- 384 KBPS		NLZ6X		\$ 225.00					\$ 16.30	19.20%	19.20%	
8078	- 1.536 MBPS		NLZ8X		\$ 575.00					\$ 16.30	19.20%	19.20%	
8079	5 YEAR TERM												
8080	- 56 KBPS	DL 9.11.3	NLZ5X		\$ 48.00					\$ 0.71	19.20%	19.20%	
8081	- 384 KBPS		NLZ6X		\$ 210.00					\$ 15.30	19.20%	19.20%	
8082	- 1.536 MBPS		NLZ8X		\$ 565.00					\$ 15.30	19.20%	19.20%	
8083													
8084	LOGICAL LINKS												
8085	3 YEAR TERM												
8086	- 56 KBPS	DL 9.11.4	LCN5X		\$ 6.00	\$ 162.00					19.20%	19.20%	
8087	- 384 KBPS		LCN6X		\$ 16.00	\$ 162.00					19.20%	19.20%	
8088	- 1.536 MBPS		LCN8X		\$ 48.00	\$ 162.00					19.20%	19.20%	
8089	5 YEAR TERM												
8090	- 56 KBPS	DL 9.11.4	LCN5X		\$ 4.00	\$ 162.00					19.20%	19.20%	
8091	- 384 KBPS		LCN6X		\$ 14.00	\$ 162.00					19.20%	19.20%	
8092	- 1.536 MBPS		LCN8X		\$ 48.00	\$ 162.00					19.20%	19.20%	
8093													
8094	INTER-PMA ADDITIVE												
8095	3 YEAR TERM												
8096	- 56 KBPS		10XQX		\$ 10.00						19.20%	19.20%	
8097	- 384 KBPS		10XRX		\$ 31.00						19.20%	19.20%	
8098	- 1.536 MBPS		10XSX		\$ 118.00						19.20%	19.20%	
8099	5 YEAR TERM												
8100	- 56 KBPS		10XQX		\$ 8.00						19.20%	19.20%	
8101	- 384 KBPS		10XRX		\$ 29.00						19.20%	19.20%	
8102	- 1.536 MBPS		10XSX		\$ 113.00						19.20%	19.20%	
8103													
8104	DOV LINK	DL 10									19.20%	19.20%	
8105	MULTIPLEXER - 2.4 KBPS	DL 10.3.1	MGEXC		\$ 16.00	\$ 184.00					19.20%	19.20%	
8106	- 4.8 KBPS		MGEXD		\$ 16.00	\$ 184.00					19.20%	19.20%	
8107	- 9.6 KBPS		MGEXE		\$ 32.00	\$ 184.00					19.20%	19.20%	
8108													
8109	BUSINESS VIDEO SERVICE	DL 11									19.20%	19.20%	Obsolete-Applicable for existing service
8110	Distribution Channel	DL 11.3.1									19.20%	19.20%	Installations at existing locations for
8111	Business Video I		1RSBF		\$ 805.00	\$ 812.00					19.20%	19.20%	existing customers.
8112	Business Video II		1RSB1		\$ 910.00	\$ 812.00					19.20%	19.20%	Obsolete-Applicable for existing service
8113	Interoffice Channel	DL 11.3.2									19.20%	19.20%	Installations at existing locations for
8114	Mileage Bands Business Video 1 - O		JZ3FA								19.20%	19.20%	existing customers.
8115	Mileage Bands Business Video 1 - over 0		JZ3FB		\$ 65.00					\$ 13.00	19.20%	19.20%	Obsolete-Applicable for existing service
8116	Mileage Bands Business Video 2 - O		JZ3GA								19.20%	19.20%	Installations at existing locations for
8117	Mileage Bands Business Video 2 - over 0		JZ3GB		\$ 70.00					\$ 15.00	19.20%	19.20%	existing customers.
8118	Optional Features/Functions	DL 11.3.3									19.20%	19.20%	Obsolete-Applicable for existing service
8119	Split Screen Capability		1CRV1		\$ 130.00						19.20%	19.20%	Installations at existing locations for
8120	Per business video Local Distr. channel terminated at customer's premises.		1CRV5			\$ 153.00					19.20%	19.20%	existing customers.
8121													
8122	SELECT VIDEO PLUS	DL 13									19.20%	19.20%	
8123	CONTROL LINK	DL 13.8.1.1									19.20%	19.20%	
8124	Payment Option 1		ZSWZD								19.20%	19.20%	
8125	12 months				\$ 485.00						19.20%	19.20%	
8126	Initial Unit					\$ 8,000.00					19.20%	19.20%	
8127	Add. Unit					\$ 5,680.00					19.20%	19.20%	
8128	36 months				\$ 450.00						19.20%	19.20%	
8129	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8130	Add. Unit					\$ 900.00					19.20%	19.20%	
8131	60 months				\$ 425.00						19.20%	19.20%	
8132	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8133	Add. Unit					\$ 900.00					19.20%	19.20%	
8134	month to month				\$ 500.00						19.20%	19.20%	
8135	Initial Unit					\$ 12,320.00					19.20%	19.20%	
8136	Add. Unit					\$ 12,000.00					19.20%	19.20%	
8137	Payment Option 2		ZSWZD								19.20%	19.20%	
8138	12 months				\$ 375.00						19.20%	19.20%	
8139	Initial Unit					\$ 8,000.00					19.20%	19.20%	
8140	Add. Unit					\$ 5,680.00					19.20%	19.20%	
8141	36 months				\$ 325.00						19.20%	19.20%	
8142	Initial Unit					\$ 1,500.00					19.20%	19.20%	

For rates that are cross-referenced in the tariff, see individual tariff section.

1	B	C	D	E	F	G	H	I	J	K	L	M	N
	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8143	Add. Unit					\$ 900.00					19.20%	19.20%	
8144	60 months				\$ 300.00						19.20%	19.20%	
8145	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8146	Add. Unit					\$ 900.00					19.20%	19.20%	
8147	Payment Option 3		ZSW3D								19.20%	19.20%	
8148	12 months				\$ 4,500.00						19.20%	19.20%	
8149	Initial Unit					\$ 3,000.00					19.20%	19.20%	
8150	Add. Unit					\$ 2,680.00					19.20%	19.20%	
8151	36 months				\$ 4,300.00						19.20%	19.20%	
8152	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8153	Add. Unit					\$ 900.00					19.20%	19.20%	
8154	60 months				\$ 4,000.00						19.20%	19.20%	
8155	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8156	Add. Unit					\$ 900.00					19.20%	19.20%	
8157	COMMUNICATION LINK										19.20%	19.20%	
8158	Payment Option 1		ZSW1X								19.20%	19.20%	
8159	12 months				\$ 485.00						19.20%	19.20%	
8160	Initial Unit					\$ 6,000.00					19.20%	19.20%	
8161	Add. Unit					\$ 5,680.00					19.20%	19.20%	
8162	36 months				\$ 450.00						19.20%	19.20%	
8163	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8164	Add. Unit					\$ 900.00					19.20%	19.20%	
8165	60 months				\$ 425.00						19.20%	19.20%	
8166	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8167	Add. Unit					\$ 900.00					19.20%	19.20%	
8168	month to month				\$ 500.00						19.20%	19.20%	
8169	Initial Unit					\$ 12,320.00					19.20%	19.20%	
8170	Add. Unit					\$ 12,000.00					19.20%	19.20%	
8171	Payment Option 2		ZSW4X								19.20%	19.20%	
8172	12 months				\$ 375.00						19.20%	19.20%	
8173	Initial Unit					\$ 6,000.00					19.20%	19.20%	
8174	Add. Unit					\$ 5,680.00					19.20%	19.20%	
8175	36 months				\$ 325.00						19.20%	19.20%	
8176	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8177	Add. Unit					\$ 900.00					19.20%	19.20%	
8178	60 months				\$ 300.00						19.20%	19.20%	
8179	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8180	Add. Unit					\$ 900.00					19.20%	19.20%	
8181	Payment Option 3		ZSW5X								19.20%	19.20%	
8182	12 months				\$ 4,500.00						19.20%	19.20%	
8183	Initial Unit					\$ 3,000.00					19.20%	19.20%	
8184	Add. Unit					\$ 2,680.00					19.20%	19.20%	
8185	36 months				\$ 4,300.00						19.20%	19.20%	
8186	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8187	Add. Unit					\$ 900.00					19.20%	19.20%	
8188	60 months				\$ 4,000.00						19.20%	19.20%	
8189	Initial Unit					\$ 1,500.00					19.20%	19.20%	
8190	Add. Unit					\$ 900.00					19.20%	19.20%	
8191	Link extension each		OTVSX		\$ 50.00						19.20%	19.20%	
8192	SELECT VIDEO PLUS USAGE	DL 13.8.1.2									19.20%	19.20%	
8193	PAYMENT OPTION 1	DL 13.8.1.3									19.20%	19.20%	
8194	Intra-PMA Per Minute										19.20%	19.20%	
8195	64 Kbps bandwidth							\$ 0.045			19.20%	19.20%	
8196	128 Kbps bandwidth							\$ 0.090			19.20%	19.20%	
8197	192 Kbps bandwidth							\$ 0.135			19.20%	19.20%	
8198	256 Kbps bandwidth							\$ 0.180			19.20%	19.20%	
8199	320 Kbps bandwidth							\$ 0.225			19.20%	19.20%	
8200	384 Kbps bandwidth							\$ 0.270			19.20%	19.20%	
8201	448 Kbps bandwidth							\$ 0.315			19.20%	19.20%	
8202	512 Kbps bandwidth							\$ 0.360			19.20%	19.20%	
8203	576 Kbps bandwidth							\$ 0.405			19.20%	19.20%	
8204	640 Kbps bandwidth							\$ 0.450			19.20%	19.20%	
8205	704 Kbps bandwidth							\$ 0.495			19.20%	19.20%	
8206	768 Kbps bandwidth							\$ 0.540			19.20%	19.20%	
8207	832 Kbps bandwidth							\$ 0.585			19.20%	19.20%	
8208	896 Kbps bandwidth							\$ 0.630			19.20%	19.20%	
8209	960 Kbps bandwidth							\$ 0.675			19.20%	19.20%	
8210	1024 Kbps bandwidth							\$ 0.720			19.20%	19.20%	
8211	1088 Kbps bandwidth							\$ 0.765			19.20%	19.20%	

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8212	1152 Kbps bandwidth							\$ 0.810			19.20%	19.20%	
8213	1216 Kbps bandwidth							\$ 0.855			19.20%	19.20%	
8214	1280 Kbps bandwidth							\$ 0.900			19.20%	19.20%	
8215	1344 Kbps bandwidth							\$ 0.945			19.20%	19.20%	
8216	1408 Kbps bandwidth							\$ 0.990			19.20%	19.20%	
8217	1472 Kbps bandwidth							\$ 1.035			19.20%	19.20%	
8218	1536 Kbps bandwidth							\$ 1.080			19.20%	19.20%	
8219													
8220	Outside PMA, Per Minute										19.20%	19.20%	
8221	64 Kbps bandwidth										19.20%	19.20%	
8222	128 Kbps bandwidth							\$ 0.065			19.20%	19.20%	
8223	192 Kbps bandwidth							\$ 0.130			19.20%	19.20%	
8224	256 Kbps bandwidth							\$ 0.195			19.20%	19.20%	
8225	320 Kbps bandwidth							\$ 0.260			19.20%	19.20%	
8226	384 Kbps bandwidth							\$ 0.325			19.20%	19.20%	
8227	448 Kbps bandwidth							\$ 0.390			19.20%	19.20%	
8228	512 Kbps bandwidth							\$ 0.455			19.20%	19.20%	
8229	576 Kbps bandwidth							\$ 0.520			19.20%	19.20%	
8230	640 Kbps bandwidth							\$ 0.585			19.20%	19.20%	
8231	704 Kbps bandwidth							\$ 0.650			19.20%	19.20%	
8232	768 Kbps bandwidth							\$ 0.715			19.20%	19.20%	
8233	832 Kbps bandwidth							\$ 0.780			19.20%	19.20%	
8234	896 Kbps bandwidth							\$ 0.845			19.20%	19.20%	
8235	960 Kbps bandwidth							\$ 0.910			19.20%	19.20%	
8236	1024 Kbps bandwidth							\$ 0.975			19.20%	19.20%	
8237	1088 Kbps bandwidth							\$ 1.040			19.20%	19.20%	
8238	1152 Kbps bandwidth							\$ 1.105			19.20%	19.20%	
8239	1216 Kbps bandwidth							\$ 1.170			19.20%	19.20%	
8240	1280 Kbps bandwidth							\$ 1.235			19.20%	19.20%	
8241	1344 Kbps bandwidth							\$ 1.300			19.20%	19.20%	
8242	1408 Kbps bandwidth							\$ 1.365			19.20%	19.20%	
8243	1472 Kbps bandwidth							\$ 1.430			19.20%	19.20%	
8244	1536 Kbps bandwidth							\$ 1.495			19.20%	19.20%	
8245													
8246	PAYMENT OPTION 2										19.20%	19.20%	
8247	USAGE PACKAGE A		ZPKAX		\$ 425.00						19.20%	19.20%	
8248	Intra-PMA, Per Minute										19.20%	19.20%	
8249	64 Kbps bandwidth							\$ 0.070			19.20%	19.20%	
8250	128 Kbps bandwidth							\$ 0.140			19.20%	19.20%	
8251	192 Kbps bandwidth							\$ 0.210			19.20%	19.20%	
8252	256 Kbps bandwidth							\$ 0.280			19.20%	19.20%	
8253	320 Kbps bandwidth							\$ 0.350			19.20%	19.20%	
8254	384 Kbps bandwidth							\$ 0.420			19.20%	19.20%	
8255	448 Kbps bandwidth							\$ 0.490			19.20%	19.20%	
8256	512 Kbps bandwidth							\$ 0.560			19.20%	19.20%	
8257	576 Kbps bandwidth							\$ 0.630			19.20%	19.20%	
8258	640 Kbps bandwidth							\$ 0.700			19.20%	19.20%	
8259	704 Kbps bandwidth							\$ 0.770			19.20%	19.20%	
8260	768 Kbps bandwidth							\$ 0.840			19.20%	19.20%	
8261	832 Kbps bandwidth							\$ 0.910			19.20%	19.20%	
8262	896 Kbps bandwidth							\$ 0.980			19.20%	19.20%	
8263	960 Kbps bandwidth							\$ 1.050			19.20%	19.20%	
8264	1024 Kbps bandwidth							\$ 1.120			19.20%	19.20%	
8265	1088 Kbps bandwidth							\$ 1.190			19.20%	19.20%	
8266	1152 Kbps bandwidth							\$ 1.260			19.20%	19.20%	
8267	1216 Kbps bandwidth							\$ 1.330			19.20%	19.20%	
8268	1280 Kbps bandwidth							\$ 1.400			19.20%	19.20%	
8269	1344 Kbps bandwidth							\$ 1.470			19.20%	19.20%	
8270	1408 Kbps bandwidth							\$ 1.540			19.20%	19.20%	
8271	1472 Kbps bandwidth							\$ 1.610			19.20%	19.20%	
8272	1536 Kbps bandwidth							\$ 1.680			19.20%	19.20%	
8273													
8274	Outside PMA, Per Minute										19.20%	19.20%	
8275	64 Kbps bandwidth							\$ 0.090			19.20%	19.20%	
8276	128 Kbps bandwidth							\$ 0.180			19.20%	19.20%	
8277	192 Kbps bandwidth							\$ 0.270			19.20%	19.20%	
8278	256 Kbps bandwidth							\$ 0.360			19.20%	19.20%	
8279	320 Kbps bandwidth							\$ 0.450			19.20%	19.20%	
8280	384 Kbps bandwidth												

Where applicable, the tariff number, service name, rate, USOC or retail price, refer to the tariff.

For rates that are cross-referenced in the tariff, see individual tariff section.

EXHIBIT A
LIST OF SWBT S TELECOMMUNICATIONS SERVICES AVAILABLE FOR RESALE

1	2	B		C	D	E	F		G	H	I	J	K	L	M	N
		SWBT Missouri AIO 6/23/00	SWBT Service Name	Missouri Tariff Cite (Name, Sect Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Retail Price	Service Charge Non- Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non- Recurring	
1																
2																
8281	448 Kbps bandwidth										\$ 0.540			19.20%	19.20%	
8282	512 Kbps bandwidth										\$ 0.630			19.20%	19.20%	
8283	576 Kbps bandwidth										\$ 0.720			19.20%	19.20%	
8284	640 Kbps bandwidth										\$ 0.810			19.20%	19.20%	
8285	704 Kbps bandwidth										\$ 0.900			19.20%	19.20%	
8286	768 Kbps bandwidth										\$ 0.990			19.20%	19.20%	
8287	832 Kbps bandwidth										\$ 1.080			19.20%	19.20%	
8288	896 Kbps bandwidth										\$ 1.170			19.20%	19.20%	
8289	960 Kbps bandwidth										\$ 1.260			19.20%	19.20%	
8290	1024 Kbps bandwidth										\$ 1.350			19.20%	19.20%	
8291	1088 Kbps bandwidth										\$ 1.440			19.20%	19.20%	
8292	1152 Kbps bandwidth										\$ 1.530			19.20%	19.20%	
8293	1216 Kbps bandwidth										\$ 1.620			19.20%	19.20%	
8294	1280 Kbps bandwidth										\$ 1.710			19.20%	19.20%	
8295	1344 Kbps bandwidth										\$ 1.800			19.20%	19.20%	
8296	1408 Kbps bandwidth										\$ 1.890			19.20%	19.20%	
8297	1472 Kbps bandwidth										\$ 1.980			19.20%	19.20%	
8298	1536 Kbps bandwidth										\$ 2.070			19.20%	19.20%	
8299																
8300	PAYMENT OPTION 2															
8301	USAGE PACKAGE B				ZPMAX		\$600.00									Package of 18,560 minutes
8302																
8303	Intra-PMA, Per Minute										\$ 0.060			19.20%	19.20%	
8304	64 Kbps bandwidth										\$ 0.120			19.20%	19.20%	
8305	128 Kbps bandwidth										\$ 0.160			19.20%	19.20%	
8306	192 Kbps bandwidth										\$ 0.240			19.20%	19.20%	
8307	256 Kbps bandwidth										\$ 0.300			19.20%	19.20%	
8308	320 Kbps bandwidth										\$ 0.360			19.20%	19.20%	
8309	384 Kbps bandwidth										\$ 0.420			19.20%	19.20%	
8310	448 Kbps bandwidth										\$ 0.480			19.20%	19.20%	
8311	512 Kbps bandwidth										\$ 0.540			19.20%	19.20%	
8312	576 Kbps bandwidth										\$ 0.600			19.20%	19.20%	
8313	640 Kbps bandwidth										\$ 0.660			19.20%	19.20%	
8314	704 Kbps bandwidth										\$ 0.720			19.20%	19.20%	
8315	768 Kbps bandwidth										\$ 0.780			19.20%	19.20%	
8316	832 Kbps bandwidth										\$ 0.840			19.20%	19.20%	
8317	896 Kbps bandwidth										\$ 0.900			19.20%	19.20%	
8318	960 Kbps bandwidth										\$ 0.960			19.20%	19.20%	
8319	1024 Kbps bandwidth										\$ 1.020			19.20%	19.20%	
8320	1088 Kbps bandwidth										\$ 1.080			19.20%	19.20%	
8321	1152 Kbps bandwidth										\$ 1.140			19.20%	19.20%	
8322	1216 Kbps bandwidth										\$ 1.200			19.20%	19.20%	
8323	1280 Kbps bandwidth										\$ 1.260			19.20%	19.20%	
8324	1344 Kbps bandwidth										\$ 1.320			19.20%	19.20%	
8325	1408 Kbps bandwidth										\$ 1.380			19.20%	19.20%	
8326	1472 Kbps bandwidth										\$ 1.440			19.20%	19.20%	
8327	1536 Kbps bandwidth															
8328																
8329	Out-of-PMA, Per Minute															
8330	64 Kbps bandwidth										\$ 0.080			19.20%	19.20%	
8331	128 Kbps bandwidth										\$ 0.160			19.20%	19.20%	
8332	192 Kbps bandwidth										\$ 0.240			19.20%	19.20%	
8333	256 Kbps bandwidth										\$ 0.320			19.20%	19.20%	
8334	320 Kbps bandwidth										\$ 0.400			19.20%	19.20%	
8335	384 Kbps bandwidth										\$ 0.480			19.20%	19.20%	
8336	448 Kbps bandwidth										\$ 0.560			19.20%	19.20%	
8337	512 Kbps bandwidth										\$ 0.640			19.20%	19.20%	
8338	576 Kbps bandwidth										\$ 0.720			19.20%	19.20%	
8339	640 Kbps bandwidth										\$ 0.800			19.20%	19.20%	
8340	704 Kbps bandwidth										\$ 0.880			19.20%	19.20%	
8341	768 Kbps bandwidth										\$ 0.960			19.20%	19.20%	
8342	832 Kbps bandwidth										\$ 1.040			19.20%	19.20%	
8343	896 Kbps bandwidth										\$ 1.120			19.20%	19.20%	
8344	960 Kbps bandwidth										\$ 1.200			19.20%	19.20%	
8345	1024 Kbps bandwidth										\$ 1.280			19.20%	19.20%	
8346	1088 Kbps bandwidth										\$ 1.360			19.20%	19.20%	
8347	1152 Kbps bandwidth										\$ 1.440			19.20%	19.20%	
8348	1216 Kbps bandwidth										\$ 1.520			19.20%	19.20%	
8349	1280 Kbps bandwidth															

1	B		C	D	E	F	G	H	I	J	K	L	M	N
	SWBT MISSOURIA/O 6/23/00		Missouri Tariff Cite (Name, Sect. Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non- Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non- Recurring	
2	SWBT Service Name													Comments
8350	1344 Kbps bandwidth								\$ 1.600			19.20%	19.20%	
8351	1408 Kbps bandwidth								\$ 1.680			19.20%	19.20%	
8352	1472 Kbps bandwidth								\$ 1.760			19.20%	19.20%	
8353	1536 Kbps bandwidth								\$ 1.840			19.20%	19.20%	
8354														
8355	PAYMENT OPTION 2			ZPKCK		\$935.00						19.20%	19.20%	Package of 34,500 minutes
8356	USAGE PACKAGE C											19.20%	19.20%	
8357	Intra-PMA, Per Minute											19.20%	19.20%	
8358	64 Kbps bandwidth								\$ 0.050			19.20%	19.20%	
8359	128 Kbps bandwidth								\$ 0.100			19.20%	19.20%	
8360	192 Kbps bandwidth								\$ 0.150			19.20%	19.20%	
8361	256 Kbps bandwidth								\$ 0.200			19.20%	19.20%	
8362	320 Kbps bandwidth								\$ 0.250			19.20%	19.20%	
8363	384 Kbps bandwidth								\$ 0.300			19.20%	19.20%	
8364	448 Kbps bandwidth								\$ 0.350			19.20%	19.20%	
8365	512 Kbps bandwidth								\$ 0.400			19.20%	19.20%	
8366	576 Kbps bandwidth								\$ 0.450			19.20%	19.20%	
8367	640 Kbps bandwidth								\$ 0.500			19.20%	19.20%	
8368	704 Kbps bandwidth								\$ 0.550			19.20%	19.20%	
8369	768 Kbps bandwidth								\$ 0.600			19.20%	19.20%	
8370	832 Kbps bandwidth								\$ 0.650			19.20%	19.20%	
8371	896 Kbps bandwidth								\$ 0.700			19.20%	19.20%	
8372	960 Kbps bandwidth								\$ 0.750			19.20%	19.20%	
8373	1024 Kbps bandwidth								\$ 0.800			19.20%	19.20%	
8374	1088 Kbps bandwidth								\$ 0.850			19.20%	19.20%	
8375	1152 Kbps bandwidth								\$ 0.900			19.20%	19.20%	
8376	1216 Kbps bandwidth								\$ 0.950			19.20%	19.20%	
8377	1280 Kbps bandwidth								\$ 1.000			19.20%	19.20%	
8378	1344 Kbps bandwidth								\$ 1.050			19.20%	19.20%	
8379	1408 Kbps bandwidth								\$ 1.100			19.20%	19.20%	
8380	1472 Kbps bandwidth								\$ 1.150			19.20%	19.20%	
8381	1536 Kbps bandwidth								\$ 1.200			19.20%	19.20%	
8382														
8383	Outside PMA, Per Minute											19.20%	19.20%	
8384	64 Kbps bandwidth											19.20%	19.20%	
8385	128 Kbps bandwidth								\$ 0.070			19.20%	19.20%	
8386	192 Kbps bandwidth								\$ 0.140			19.20%	19.20%	
8387	256 Kbps bandwidth								\$ 0.210			19.20%	19.20%	
8388	320 Kbps bandwidth								\$ 0.280			19.20%	19.20%	
8389	384 Kbps bandwidth								\$ 0.350			19.20%	19.20%	
8390	448 Kbps bandwidth								\$ 0.420			19.20%	19.20%	
8391	512 Kbps bandwidth								\$ 0.490			19.20%	19.20%	
8392	576 Kbps bandwidth								\$ 0.560			19.20%	19.20%	
8393	640 Kbps bandwidth								\$ 0.630			19.20%	19.20%	
8394	704 Kbps bandwidth								\$ 0.700			19.20%	19.20%	
8395	768 Kbps bandwidth								\$ 0.770			19.20%	19.20%	
8396	832 Kbps bandwidth								\$ 0.840			19.20%	19.20%	
8397	896 Kbps bandwidth								\$ 0.910			19.20%	19.20%	
8398	960 Kbps bandwidth								\$ 0.980			19.20%	19.20%	
8399	1024 Kbps bandwidth								\$ 1.050			19.20%	19.20%	
8400	1088 Kbps bandwidth								\$ 1.120			19.20%	19.20%	
8401	1152 Kbps bandwidth								\$ 1.190			19.20%	19.20%	
8402	1216 Kbps bandwidth								\$ 1.260			19.20%	19.20%	
8403	1280 Kbps bandwidth								\$ 1.330			19.20%	19.20%	
8404	1344 Kbps bandwidth								\$ 1.400			19.20%	19.20%	
8405	1408 Kbps bandwidth								\$ 1.470			19.20%	19.20%	
8406	1472 Kbps bandwidth								\$ 1.540			19.20%	19.20%	
8407	1536 Kbps bandwidth								\$ 1.610			19.20%	19.20%	
8408														
8409	OPTIONAL FEATURES											19.20%	19.20%	
8410	BACKUP CHANNEL		DL 13.8.2	ZSWXA		\$250.00	\$ 200.00					19.20%	19.20%	addl NRC \$0
8411	ADDL NUMBERS			ZTN		\$1.00	\$ 10.50					19.20%	19.20%	addl NRC \$10.50
8412	CALLING LINE ID			ZCE		\$100.00	\$ 100.00					19.20%	19.20%	addl NRC \$100.00
8413	BILLING CONVERSION			NR9Z5			\$ 5.00					19.20%	19.20%	
8414														
8415	MULTIPOINT VIDEO SERVICE (MVS)		DL 15									19.20%	19.20%	
8416	MVS SETUP, PER PORT		DL 15.7.1					\$				19.20%	19.20%	
8417	MVS USAGE, PER PORT MINUTE OF USE		DL 15.7.2						\$ 1.00			19.20%	19.20%	
8418	USAGE PACKAGES		DL 15.7.3									19.20%	19.20%	

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 8/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8419	- 12 month												
8420	Package A, 600 Minutes		VCFA2		\$ 450.00	\$ 5.00					19.20%	19.20%	
8421	Package B, 1,200 Minutes		VCFB2		\$ 840.00	\$ 5.00					19.20%	19.20%	
8422	Package C, 1,500 Minutes		VCFC2		\$ 875.00	\$ 5.00					19.20%	19.20%	
8423	Package D, 2,000 Minutes		VCFD2		\$ 1,200.00	\$ 5.00					19.20%	19.20%	
8424	- 24 month												
8425	Package A, 600 Minutes		VCFA2		\$ 248.00	\$ 5.00					19.20%	19.20%	
8426	Package B, 1,200 Minutes		VCFB2		\$ 798.00	\$ 5.00					19.20%	19.20%	
8427	Package C, 1,500 Minutes		VCFC2		\$ 826.00	\$ 5.00					19.20%	19.20%	
8428	Package D, 2,000 Minutes		VCFD2		\$ 1,140.00	\$ 5.00					19.20%	19.20%	
8429	- 36 month												
8430	Package A, 600 Minutes		VCFA3		\$ 383.00	\$ 5.00					19.20%	19.20%	
8431	Package B, 1,200 Minutes		VCFB3		\$ 714.00	\$ 5.00					19.20%	19.20%	
8432	Package C, 1,500 Minutes		VCFC3		\$ 829.00	\$ 5.00					19.20%	19.20%	
8433	Package D, 2,000 Minutes		VCFD3		\$ 1,020.00	\$ 5.00					19.20%	19.20%	
8434	OPTIONAL FEATURES	DL 15.7.4									19.20%	19.20%	
8435	EXTENDED SETUP, PER PORT MINUTE OF USE	DL 15.7.4.1						\$ 1.00			19.20%	19.20%	
8436	CONTINUOUS PRESENCE	DL 15.7.4.2					\$ 60.00				19.20%	19.20%	
8437	- 12 month term												
8438	Per Conference, Package A						\$ 70.00				19.20%	19.20%	
8439	Per Conference, Package B						\$ 60.00				19.20%	19.20%	
8440	Per Conference, Package C						\$ 40.00				19.20%	19.20%	
8441	Per Conference, Package D						\$ -				19.20%	19.20%	
8442	- 24 month term												
8443	Per Conference, Package A						\$ 60.00				19.20%	19.20%	
8444	Per Conference, Package B						\$ 50.00				19.20%	19.20%	
8445	Per Conference, Package C						\$ 30.00				19.20%	19.20%	
8446	Per Conference, Package D						\$ -				19.20%	19.20%	
8447	- 36 month term												
8448	Per Conference, Package A						\$ -				19.20%	19.20%	
8449	Per Conference, Package B						\$ -				19.20%	19.20%	
8450	Per Conference, Package C						\$ -				19.20%	19.20%	
8451	Per Conference, Package D						\$ -				19.20%	19.20%	
8452													
8453	ACCESS ADVANTAGE PLUS SERVICE	DL 18											
8454	- Access Advantage Plus Transport	DL 18.9.A											
8455	Month-to-Month		EMZDX		\$ 500.00	\$ 2,500.00					19.20%	19.20%	
8456	One Year		EMZDX		\$ 500.00	\$ 1,000.00					19.20%	19.20%	
8457	Two Years		EMZDX		\$ 425.00	\$ 500.00					19.20%	19.20%	
8458	Three Years		EMZDX		\$ 375.00	\$ -					19.20%	19.20%	
8459	- Integrated Voice Access Line												
8460	Single Line	DL 18.9.B.1											
8461	- Month-to-Month		1F7		\$ 16.00	\$ -					19.20%	19.20%	
8462	- One Year		1F7		\$ 15.20	\$ -					19.20%	19.20%	
8463	- Two Years		1F7		\$ 14.40	\$ -					19.20%	19.20%	
8464	- Three Years		1F7		\$ 13.60	\$ -					19.20%	19.20%	
8465	Multi-Line	DL 18.9.B.2											
8466	- Month-to-Month		1D8		\$ 25.00	\$ -					19.20%	19.20%	
8467	- One Year		1D8		\$ 23.75	\$ -					19.20%	19.20%	
8468	- Two Years		1D8		\$ 22.50	\$ -					19.20%	19.20%	
8469	- Three Years		1D8		\$ 21.25	\$ -					19.20%	19.20%	
8470	- Access Advantage Plus Trunk	DL 18.9.C											
8471	Month-to-Month		P1++		\$ 25.00	\$ -					19.20%	19.20%	
8472	One Year		P1++		\$ 23.75	\$ -					19.20%	19.20%	
8473	Two Years		P1++		\$ 22.50	\$ -					19.20%	19.20%	
8474	Three Years		P1++		\$ 21.25	\$ -					19.20%	19.20%	
8475	- Access Advantage Plus Cross-Connect (each)	DL 18.9.D											
8476	Same Serving Office		EMZCX		\$ 10.00	\$ 175.00					19.20%	19.20%	
8477	Different Serving Offices												
8478	- Fixed		EMZCF		\$ 25.00	\$ 350.00					19.20%	19.20%	
8479	- Per Mile		1LNOX		\$ 2.00	\$ -					19.20%	19.20%	
8480													
8481	Access Advantage Plus Options	DL 18.12.4											
8482	- Access Advantage Plus Transport		EMZDX		\$ 280.00						19.20%	19.20%	
8483	- Integrated Voice Access Line												
8484	Single-Line		1F7		\$ 6.00						19.20%	19.20%	
8485	Multi-Line		1D8		\$ 6.00						19.20%	19.20%	
8486	- Call Transfer Disconnect		FG3		\$ 7.60						19.20%	19.20%	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price							SWBT Wholesale Offered Discount	
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8487	- Call Forwarding		ESM		\$ 3.00						19.20%	19.20%	
8488	- Caller ID (Name and Number)		NSD		\$ 4.75						19.20%	19.20%	
8489			NMP		\$ 4.75								
8490	- Optional Calling Plans												
8491	1 Hour Block of Time		OLKBX		\$ 4.17						19.20%	19.20%	
8492	Additional Per Minute of Use							\$ 0.13			19.20%	19.20%	
8493	- Frame Relay Digital Service												
8494	Site Links												
8495	- 56 Kbps		LOQUX		\$ 82.12						19.20%	19.20%	
8496	- 384 Kbps		LOQVX		\$ 146.25						19.20%	19.20%	
8497	Logical Links												
8498	- 56 Kbps		LCN5X		\$ 4.00						19.20%	19.20%	
8499	- 374 Kbps		LCN6X		\$ 10.00						19.20%	19.20%	
8500													
8501	INTEGRATED SERVICES TARIFF-PSC MO 41										19.20%	19.20%	
8502	BUSINESS TRUNK EQUIVALENT										19.20%	19.20%	
8503	Flat Rate Usage	IS 1.1.1	NF8								19.20%	19.20%	
8504	SmartTrunk Compatible DID/DOD	IS 1.1.1A	NF9								19.20%	19.20%	
8505	Rate Group A		T150X		\$ 30.00						19.20%	19.20%	
8506	Rate Group B		T151X		\$ 38.10						19.20%	19.20%	
8507	Rate Group C		T15CX		\$ 41.20						19.20%	19.20%	
8508	Rate Group C - MCA		T2E1X		\$ 44.50						19.20%	19.20%	
8509	Rate Group D - Principle Zone		T2EOX		\$ 51.65						19.20%	19.20%	
8510	Rate Group C - MCA 1 Zone		T2ECX		\$ 53.55						19.20%	19.20%	
8511	Rate Group C - MCA 2 Zone				\$ 58.05						19.20%	19.20%	
8512	Local Metro A				\$ 54.80						19.20%	19.20%	
8513													
8514	Measured Rate Usage		T7W1X								19.20%	19.20%	
8515	SmartTrunk Service	IS 1.1.1B	T7WOX								19.20%	19.20%	
8516	Compatible DID/DOD each		T7WCX										
8517	Applicable to all Rate Groups		T7Z1X			Note: Local Measured Service usage charges apply as specified in the Local Exchange Tariff.					19.20%	19.20%	
8518			T7Z0X								19.20%	19.20%	
8519			T7ZCX								19.20%	19.20%	
8520			T7H1X								19.20%	19.20%	
8521			T7HOX								19.20%	19.20%	
8522			T7HCX								19.20%	19.20%	
8523													
8524	Message Rate Usage	Initial									19.20%	19.20%	
8525	SmartTrunk Service	IS 1.1.1 C.	T6H1X								19.20%	19.20%	
8526	Compatible DID/DOD, each		T6HOX								19.20%	19.20%	
8527	Initial or Additional		T6HCX								19.20%	19.20%	
8528	Applicable to all Rate Groups	Add				Note: See Local Exchange Tariff for message service availability, message allowance and charge per additional message.					19.20%	19.20%	
8529			T651X								19.20%	19.20%	
8530			T650X								19.20%	19.20%	
8531			T65CX								19.20%	19.20%	
8532													
8533	One Party Equivalent	IS 1.1.2A	UFKB1								19.20%	19.20%	
8534	Flat Rate Usage		UFKB2								19.20%	19.20%	
8535	Digital Service Compatible		UFKR1								19.20%	19.20%	Local
8536	Payment Option 1 -each B Channel		UFKR2								19.20%	19.20%	Exchange
8537	Applicable to all Rate Groups				\$17.25						19.20%	19.20%	Tariff
8538													
8539	One Party Equivalent	IS 1.1.2 B									19.20%	19.20%	
8540	Measured Rate Usage										19.20%	19.20%	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8541	DigiLine Service Compatible,										19.20%	19.20%	
8542	Payment Option 2 - each Basic										19.20%	19.20%	
8543	Rate Interface										19.20%	19.20%	
8544	Applicable to all Rate Groups										19.20%	19.20%	
8545													
8546	Usage Package A		OUOXA		\$0.00		\$ 0.04				19.20%	19.20%	
8547	Includes up to 600 minutes of										19.20%	19.20%	
8548	local usage per month										19.20%	19.20%	
8549													
8550	Usage Package B		OUOXB		\$18.00		\$ 0.02				19.20%	19.20%	
8551	Includes up to 7,200 minutes of										19.20%	19.20%	
8552	local usage per month										19.20%	19.20%	
8553													
8554	Optional Detail Billing										19.20%	19.20%	Local Exchange Tariff applies for both initiating and terminating this optional service.
8555	Monthly Preparation Charge	IS 1.1.2.B.2			\$1.00						19.20%	19.20%	
8556	Printed Listing (per message charge)				\$0.01						19.20%	19.20%	
8557													
8558	Extended Area Service				See Local Exchange Tariff						19.20%	19.20%	
					for EAS Service Additive where applicable.								
8559	Business Trunk Equivalent	IS 1.2									19.20%	19.20%	
8560	SmartTrunk Service	IS 1.2.1									19.20%	19.20%	
8561	Compatible DID/DOD each										19.20%	19.20%	
8562													
8563	One-Party Equivalent				See Local Exchange Tariff						19.20%	19.20%	
					for EAS Service Additive where applicable.								
8564	DigiLine Service Compatible	IS 1.2.2									19.20%	19.20%	
8565	Each B Channel										19.20%	19.20%	
8566													
8567	Community Optional Service				See Long Distance Message						19.20%	19.20%	
8568	Business Trunk Equivalent	IS 1.3.1			Telecommunications						19.20%	19.20%	
8569	SmartTrunk Service				Service Tariff for COS rates and						19.20%	19.20%	
8570	Compatible DID/DOD each				charges where applicable.						19.20%	19.20%	
8571													
8572	One-Party Equivalent				See Long Distance Message						19.20%	19.20%	
8573	DigiLine Service Compatible each	IS 1.3.2			Telecommunications						19.20%	19.20%	
8574	B-channel				Service Tariff for COS rates and						19.20%	19.20%	
8575					charges where applicable.						19.20%	19.20%	
8576	Optional Metropolitan Calling										19.20%	19.20%	
8577	Area Service										19.20%	19.20%	See the Local Exchange Tariff for the Optional MCA Service availability, calling scopes, regulations and rates and charges.
8578	Business Trunk Equivalent	IS 1.4.1									19.20%	19.20%	
8579	SmartTrunk Service										19.20%	19.20%	
8580	Compatible DID/DOD, each										19.20%	19.20%	
8581													
8582	One-Party Equivalent										19.20%	19.20%	
8583	DigiLine Service Compatible,	IS 1.4.2									19.20%	19.20%	
8584	each B Channel										19.20%	19.20%	

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	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name (applies per B channel)	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non- Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non- Recurring	Comments
8585											19.20%	19.20%	
8586													
8587	SMARTTRUNK SERVICE												
8588	SmartTrunk Interface (SI)	IS 2.14											
8589	Month-to-Month Service Term		ZPAZD		\$ 625.00						19.20%	19.20%	
8590	- Initial					\$ 3,540.00					19.20%	19.20%	
8591	- Additional, ea.					\$ 2,790.00					19.20%	19.20%	
8592	12-Month Service Term		ZPAZD		\$ 600.00						19.20%	19.20%	
8593	- Initial					\$ 2,300.00					19.20%	19.20%	
8594	- Additional, ea.					\$ 1,800.00					19.20%	19.20%	
8595	24-Month Service Term		ZPAZD		\$ 510.00						19.20%	19.20%	
8596	- Initial					\$ 1,600.00					19.20%	19.20%	
8597	- Additional, ea.					\$ 1,250.00					19.20%	19.20%	
8598	36-Month Service Term		ZPAZD		\$ 475.00						19.20%	19.20%	
8599	- Initial					\$ 1,250.00					19.20%	19.20%	
8600	- Additional, ea.					\$ 1,000.00					19.20%	19.20%	
8601	48-Month Service Term		ZPAZD		\$ 425.00						19.20%	19.20%	
8602	- Initial					\$ 750.00					19.20%	19.20%	
8603	- Additional, ea.					\$ 500.00					19.20%	19.20%	
8604	60-Month Service Term		ZPAZD		\$ 375.00						19.20%	19.20%	
8605	- Initial					\$ 500.00					19.20%	19.20%	
8606	- Additional, ea.					\$ -					19.20%	19.20%	
8607													
8608													
8609	SmartTrunk Port												
8610	Month-to-Month Service Term		TZ1P1		\$ 505.00						19.20%	19.20%	
8611	- Initial					\$ 3,000.00					19.20%	19.20%	
8612	- Additional, ea.					\$ 2,500.00					19.20%	19.20%	
8613	12-Month Service Term		TZ1P1		\$ 480.00						19.20%	19.20%	
8614	- Initial					\$ 1,800.00					19.20%	19.20%	
8615	- Additional, ea.					\$ 1,500.00					19.20%	19.20%	
8616	24-Month Service Term		TZ1P1		\$ 390.00						19.20%	19.20%	
8617	- Initial					\$ 1,200.00					19.20%	19.20%	
8618	- Additional, ea.					\$ 1,050.00					19.20%	19.20%	
8619	36-Month Service Term		TZ1P1		\$ 355.00						19.20%	19.20%	
8620	- Initial					\$ 1,000.00					19.20%	19.20%	
8621	- Additional, ea.					\$ 800.00					19.20%	19.20%	
8622	48-Month Service Term		TZ1P1		\$ 305.00						19.20%	19.20%	
8623	- Initial					\$ 750.00					19.20%	19.20%	
8624	- Additional, ea.					\$ 500.00					19.20%	19.20%	
8625	60-Month Service Term		TZ1P1		\$ 255.00						19.20%	19.20%	
8626	- Initial					\$ 500.00					19.20%	19.20%	
8627	- Additional, ea.					\$ -					19.20%	19.20%	
8628													
8629	Link Extension, per SI	IS 2.14	LN3		\$ 250.00						19.20%	19.20%	
8630	- Initial					\$ 380.00					19.20%	19.20%	
8631	- Additional, ea.					\$ 235.00					19.20%	19.20%	
8632													
8633	Integrated Services Digital				Section 1						19.20%	19.20%	Not applicable with TIE Service.
8634	CSW/CSD Transfer Options										19.20%	19.20%	S&E Crgs. to install, move or chg.
8635											19.20%	19.20%	svc. apply on per channel basis.
8636													
8637	Outward WATS Option, per B channel	IS 2.14	WTM2X								19.20%	19.20%	
8638	Common Line 800 Service Option, per B channel	IS 2.14	WTM1X								19.20%	19.20%	
8639													
8640	Universal Termination, each		NTE1X		\$ 25.00						19.20%	19.20%	FX or FSO applicable in certain central offices on a per channel basis
8641	FX, FSO and TIE Service		NTE2X		\$ 25.00						19.20%	19.20%	
8642			NTE3X		\$ 25.00						19.20%	19.20%	
8643	- Initial					\$ 85.00					19.20%	19.20%	
8644	- Additional, ea.					\$ 10.00					19.20%	19.20%	Appl. only when Addl. of same type
8645											19.20%	19.20%	ord. & inst. with the Initial
8646													
8647	Dynamic Channel Allocation										19.20%	19.20%	
8648	Each SI Equipped		CCZ		\$ 375.00	\$ 100.00					19.20%	19.20%	
8649	Modify config. on existing argmt.										19.20%	19.20%	Appl. to Modifications subsequent to
8650	per cat type, per SI		REA1A			\$ 50.00					19.20%	19.20%	Installation of the initial service.
8651													
8652	Network Ring Again, each SI		JCV		\$ 25.00						19.20%	19.20%	Billed Flat Basis, Until SWB acquires

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8653											19.20%	19.20%	recording capability to meas. & bill on
8654											19.20%	19.20%	per occurrence basis.
8655											19.20%	19.20%	
8656	Backup D-Channel, per SI		ZPBXD		\$ 40.00	\$ 15.00					19.20%	19.20%	
8657											19.20%	19.20%	
8658	Calling Line Identification										19.20%	19.20%	
8659	Per SmartTrunk Interface		NXN		\$ 100.00	\$ 100.00					19.20%	19.20%	
8660											19.20%	19.20%	
8661	Loop Protection										19.20%	19.20%	
8662	Per SmartTrunk Interface Facility	IS 2.14	L8P		\$ 140.00	\$ 328.00					19.20%	19.20%	Where fiber optic facil avail. Special
8663											19.20%	19.20%	Const. Crgs. apply when fiber optic not
8664											19.20%	19.20%	avail. or unusual expenditures involved
8665											19.20%	19.20%	to make avail. to provide feature.
8666											19.20%	19.20%	
8667	Packet Switched Data (PSD)										19.20%	19.20%	
8668	Network Rate Element, per B channel										19.20%	19.20%	
8669	Permanent PSD-B Channel	IS 2.14	T16CX		\$ 150.00						19.20%	19.20%	
8670											19.20%	19.20%	
8671	Packet Switched Data (PSD)										19.20%	19.20%	
8672	Network (X.25) Options, per B channel										19.20%	19.20%	
8673	Closed User Group	IS 2.14	GDV		\$ 5.00						19.20%	19.20%	
8674	Permanent Virtual Circuit		GDV		\$ 2.00						19.20%	19.20%	
8675	Local Charge Prevention		GSA		\$ 0.50						19.20%	19.20%	
8676											19.20%	19.20%	
8677	Additions, Changes and Rearrangements	IS 2.14									19.20%	19.20%	
8678	Move Charge, per SI or Port		REA2K			\$ 1,435.00					19.20%	19.20%	
8679	- Initial					\$ 685.00					19.20%	19.20%	
8680	- Additional										19.20%	19.20%	
8681											19.20%	19.20%	
8682	Change DCA, per call type, per SI or Port	IS 2.14	REA1A			\$ 50.00					19.20%	19.20%	
8683	- Initial					\$ 50.00					19.20%	19.20%	
8684	- Additional										19.20%	19.20%	
8685											19.20%	19.20%	
8686	Rearrangement of Backup D,										19.20%	19.20%	
8687	per D channel, per order		REA1E			\$ 25.00					19.20%	19.20%	
8688	- Initial					\$ 25.00					19.20%	19.20%	
8689	- Additional										19.20%	19.20%	
8690											19.20%	19.20%	
8691	Change to National ISDN, (same CO), per SI or Port		REA2H			\$ 50.00					19.20%	19.20%	
8692	- Initial					\$ 50.00					19.20%	19.20%	
8693	- Additional										19.20%	19.20%	
8694											19.20%	19.20%	
8695	Modify or rearrange a service component on an existing SI,										19.20%	19.20%	
8696	or Port										19.20%	19.20%	
8697	per order (not applicable with all components)		REA1B			\$ 52.25					19.20%	19.20%	
8698	- Initial										19.20%	19.20%	
8699	- Additional										19.20%	19.20%	
8700											19.20%	19.20%	
8701	Add a service component to an existing SI or Port,										19.20%	19.20%	
8702	per component (not applicable with all components)		REA2L			\$ 52.25					19.20%	19.20%	
8703	- Initial										19.20%	19.20%	
8704	- Additional										19.20%	19.20%	
8705											19.20%	19.20%	
8706	DKG LINE					\$ 5.00					19.20%	19.20%	
8707	Installation Bldg. Agmt.	IS 3.12.1.2									19.20%	19.20%	
8708											19.20%	19.20%	
8709	Service Components	IS 3.13									19.20%	19.20%	In addition an installation charge of \$14.50 per
8710											19.20%	19.20%	feature or network rate element is applicable, when
8711	(A) Facility & Equipment										19.20%	19.20%	one or more features or network elements are
8712	Basic Rate Interface										19.20%	19.20%	ordered subsequent to the installation of BRI.
8713											19.20%	19.20%	
8714	Month-to-Month		Z23		\$ 45.50	\$ 250.00					19.20%	19.20%	
8715	12-Month		Z23		\$ 45.50	\$ 125.00					19.20%	19.20%	
8716	24-Month		Z23		\$ 45.50						19.20%	19.20%	

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

EXHIBIT A

LIST OF SWBT'S TELECOMMUNICATIONS SERVICES AVAILABLE FOR RESALE

SWBT/CLC (M2A)
021601

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8717	Month-to-Month		Z22		\$ 45.50	\$ 250.00					19.20%	19.20%	
8718	12-Month		Z22		\$ 45.50	\$ 125.00					19.20%	19.20%	
8719	24-Month		Z22		\$ 45.50						19.20%	19.20%	
8720													
8721	Link Exten. Equipment		NC1		\$ 36.00						19.20%	19.20%	
8722	Link Exten. Facility		OTVXX		\$ 8.80						19.20%	19.20%	
8723											19.20%	19.20%	
8724	(B) Netwk. Rate Elements										19.20%	19.20%	
8725	Integrated Services Digital										19.20%	19.20%	Only Integrated Services CSV/CSD Transport
8726	Circuit Switched Voice										19.20%	19.20%	Options which are noted DigLine Service
8727	Circuit Switched Data										19.20%	19.20%	Compatible can be assoc. w/DigLine Service.
8728	Transport Option										19.20%	19.20%	For rates, see Sect. 1 of Integrated Svcs. Tariff.
8729											19.20%	19.20%	
8730	Packet Switched Data (PSD)										19.20%	19.20%	
8731	Permanent PSD B Channel		LTF3X		\$ 45.00						19.20%	19.20%	One Packet end-point or tele. no.
8732			LT43X								19.20%	19.20%	MicroLink II usg. cng/Dig Lnk Sec 6
8733													
8734	Demand PSD B Channel		LTQ7X		\$ 25.00						19.20%	19.20%	One Packet end-point or tele. no.
8735											19.20%	19.20%	MicroLink II usg. cng/Dig Lnk Sec 6
8736											19.20%	19.20%	Avail in combination with an integ.
8737											19.20%	19.20%	Svcs. Dig. CSV/CSD Transp. Option
8738											19.20%	19.20%	for each B Channel Configured.
8739	Each D Channel		LTF4X		\$ 5.00						19.20%	19.20%	One Packet end-point or tele. no.
8740			LT44X								19.20%	19.20%	MicroLink II usg. cng/Dig Lnk Sec 6
8741											19.20%	19.20%	
8742	(C) CSV/CSD Network Options, Each B Channel										19.20%	19.20%	
8743	Additional Call Offering		NGO		\$ 10.10						19.20%	19.20%	
8744	Analog Member in a Hunt Group		HGA		\$ 3.00						19.20%	19.20%	
8745	Automatic Call Back		FKD		\$ 4.00	\$ 11.00					19.20%	19.20%	
8746	Automatic Recall		FKA		\$ 4.00	\$ 6.50					19.20%	19.20%	
8747	Basic Elec. Key Term. Svc Pkg.		FPG1X		\$ 12.00						19.20%	19.20%	
8748	CACH Electronic Key		EPV1X		\$ 15.00						19.20%	19.20%	
8749	Terminal Service Package										19.20%	19.20%	
8750	Call Forward/Dont Answ.		NQ6		\$ 3.00						19.20%	19.20%	
8751	Call Forward/Interface Busy		NQ5		\$ 3.00						19.20%	19.20%	
8752	Call Forwarding Variable		NVF		\$ 4.35						19.20%	19.20%	
8753	Call Pickup		NB8		\$ 0.50						19.20%	19.20%	
8754	Call Transfer Disconnect		NZJPK		\$ 8.00						19.20%	19.20%	
8755	Caller ID		ZCN		\$ 8.50	\$ 6.50					19.20%	19.20%	
8756	Customer Originated Trace		FKN			\$ 5.00					19.20%	19.20%	\$8.00 Per Successful Activation
8757	Delayed & Abbreviated Ring		NQ6		\$ 6.00						19.20%	19.20%	Requires EFVIX or FPGIX
8758	Distinctive Ringing		R6D		\$ 6.00						19.20%	19.20%	
8759	Hunt Group for CSD		HTKPG		\$ 2.80						19.20%	19.20%	
8760	Hunt Group for CSV		GXH		\$ 2.80						19.20%	19.20%	
8761	Hunt Group Trans. for CSD		HG2		\$ 1.00						19.20%	19.20%	
8762	Message Waiting Indicator		NZW								19.20%	19.20%	
8763	Rem. Access to CL Forw.		RHA		\$ 2.75						19.20%	19.20%	
8764	Secondary Only Tele No.		DO6		\$ 10.10						19.20%	19.20%	
8765	Selective Call Forwarding		FKE		\$ 4.35	\$ 14.00					19.20%	19.20%	
8766	Selective Call Rejection		FKQ		\$ 4.00	\$ 10.00					19.20%	19.20%	
8767	6-Way Conference Calling		NZ6		\$ 6.95						19.20%	19.20%	
8768	Speed Call Long		NY3		\$ 8.70						19.20%	19.20%	
8769	Speed Call Short		NY6		\$ 4.35						19.20%	19.20%	
8770	3-Way Conference Calling		NZ3		\$ 4.35						19.20%	19.20%	
8771	(D) PSD Netwk. Options for										19.20%	19.20%	
8772	Each D/B Channel Assign.										19.20%	19.20%	
8773	Adtl End Point/Tele No.		LTF4T		\$ 0.50	\$ 0.50					19.20%	19.20%	Only avail with PSD-D or on demand PSD-B
8774	Closed User Group		GXM		\$ 5.00						19.20%	19.20%	
8775	Hunt Group for PSD		ML2PG		\$ 2.80	\$ 0.50					19.20%	19.20%	
8776	Incoming Calls Barred		GLJ		\$ 0.50	\$ 0.50					19.20%	19.20%	
8777	Local Charge Prevention		RBP		\$ 0.50						19.20%	19.20%	
8778	Outgoing Calls Barred		GLN		\$ 0.50	\$ 0.50					19.20%	19.20%	
8779	Perm. Virtual Circuit		GXP		\$ 2.00						19.20%	19.20%	
8780											19.20%	19.20%	
8781	(E) Changes/Moves										19.20%	19.20%	
8782	Change Feature Package, per channel		REA1G			\$ 14.50					19.20%	19.20%	
8783	Chg. Ntwk Option/Each Chan		REA1H			\$ 10.50					19.20%	19.20%	
8784	Add, Change or Rearrange a Network Rate Element		REA1K			\$ 14.50					19.20%	19.20%	
8785	Per Basic Rate Interface										19.20%	19.20%	

Where applicable, the rates are based on the service name, rate, and the service price, refer to the tariff.

For rates that are cross-referenced in the tariff, see individual tariff section.

	B	C	D	E	F	G	H	I	J	K	L	M	N
1	SWBT MISSOURIA/O 6/23/00				SWBT Retail Price						SWBT Wholesale Offered Discount		
2	SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
8786	Move Charge		NR91M			\$ 250.00					19.20%	19.20%	
8788	Miscellaneous Services	IS 4.1.4											
8789													
8790	Printed Reports										19.20%	19.20%	
8791	- Summary Report, each		SU2++			\$ 100.00					19.20%	19.20%	
8792	- Detailed Report, each		BDT			\$ 200.00					19.20%	19.20%	
8793	Call Establishment										19.20%	19.20%	
8794	- Call Set-Up, per set up						\$ 0.005				19.20%	19.20%	
8795	Character Transmission Charge										19.20%	19.20%	
8796	- per kilosegment						\$ 0.20				19.20%	19.20%	
8797													
8798	Customer Alerting Connect Time, per minute	IS 4.2.3	ACW			\$ 224.00		\$ 0.15			19.20%	19.20%	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1		SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2	Col. A is for the LSP-specific four-digit AECN/NO CN	Prior to providing this matrix to an LSP, please delete this line three (3)! Line three is for LSP-specific contract information utilized by Product Management and Finance for billing Tables. Col 8, Line 3 is for LSP Name	Flow-through indicator; nothing needs to be populated except line 3 - always Y (and no verbiage but Y)	USOCs always 3-5 characters, no zeros; always flush left with no spaces before USOC	Res/Bus Indicator - This column should be blank when Res/Bus discounts are the same		Line 3 populated with LSP-specific contract start date (i.e. discount effective date), always in format MM/DD/YYYY	Until further notice, Line 3 should be populated with LSP-specific contract end date - always 12/31/9999				Wherever there is a USOC, populate LSP-specific Residence Non-Recurring Discount	Wherever there is a USOC, populate LSP-specific Business Non-Recurring Discount	
3														
4		CONNECTIONS OF TERMINAL EQUIPMENT												
5		AND COMMUNICATIONS SYSTEMS												
6		Instllu. Program for Prem Wire												
7		1st 15 minutes, Element 1	GE 4.1.1(B)(3)	EPC1E			\$ 57.50							Non-Telecommunications Service (NTS)
8		Ea. add'l 15 min., Elem. 2	GE 4.1.1(B)(3)	EPCAE			\$ 11.75							NTS
9		Grandfathered Connections of Terminal Equipment	GE 4.1.3											
10		Connections of Customer Equipment not sub. to FCC rules	GE 4.1.4											
11		Connections w/Telephotograph Equip. Used by Press, Law, Armed Forces, Civilian Defense Agencies & U.S. Weather Bureau												
12														
13		CONSTRUCTION CHARGES	GE 5											
14		Rules for ext of perm distrib plant & PBX trunks	GE 5.2.2(A)				\$ 106.50				\$ 106.50	0.0%	0.0%	For construction in excess of allowance in 5.2 - rate is per 1/10 mile.
15														
16		DIRECTORY SERVICES	GE 6											
17		Primary Listings	GE 6.3											
18		Access Service Bus Listing	GE 6.3.9	DNB		\$ 2.30	\$ 9.50					19.2%	19.2%	Non-Telecommunications Service (NTS)
19		Access Service Res Listing	GE 6.3.9	DNR		\$ 1.50	\$ 6.00					19.2%	19.2%	NTS
20		Regular Extra Listings	GE 6.4									19.2%	19.2%	
21		Business extra listing	GE 6.4.6	CLT		\$ 2.45	\$ 9.50					19.2%	19.2%	NTS
22		Residence extra listing	GE 6.4.6	RLT		\$ 1.50	\$ 6.00					19.2%	19.2%	NTS
23		Special Types of Extra Listings	GE 6.6									19.2%	19.2%	
24		Bus alternate listings	GE 6.5.1(D)	NSH		\$ 2.45	\$ 9.50					19.2%	19.2%	NTS
25		Res alternate listings	GE 6.5.1(D)	FNA		\$ 1.50	\$ 6.00					19.2%	19.2%	NTS
26		Extra Lines	GE 6.5.2	XLL								19.2%	19.2%	NTS
27		Extra Lines	GE 6.5.2	Y6V								19.2%	19.2%	
28		Residence		XLL		\$ 1.50	\$ 6.00					19.2%	19.2%	NTS
29		Business		Y6V		\$ 2.45	\$ 9.50					19.2%	19.2%	NTS
30		Foreign Listings	GE 6.5.3									19.2%	19.2%	NTS
31		Foreign listings - business	GE 6.5.3									19.2%	19.2%	
32		Arkansas	GE 6.5.3	FLA		\$ 2.30	\$ 9.50					19.2%	19.2%	NTS
33		Kansas	GE 6.5.3	FLK		\$ 1.75	\$ 9.50					19.2%	19.2%	NTS
34		Missouri	GE 6.5.3	FLM		\$ 2.45	\$ 9.50					19.2%	19.2%	NTS
35		Oklahoma	GE 6.5.3	FLO		\$ 1.75	\$ 9.50					19.2%	19.2%	NTS
36		Texas	GE 6.5.3	FLX		\$ 1.45	\$ 9.50					19.2%	19.2%	NTS
37		Foreign listings - residence	GE 6.5.3									19.2%	19.2%	NTS
38		Arkansas	GE 6.5.3	FLA		\$ 1.10	\$ 6.00					19.2%	19.2%	NTS

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
For rates that are cross-referenced in the tariff, see individual tariff section.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1		SWBT MISSOURI AVO 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2														
39		Kansas	GE 6.6.3	FLK		\$ 1.00	\$ 6.00					19.2%	19.2%	NTS
40		Missouri	GE 6.6.3	FLM		\$ 1.60	\$ 6.00					19.2%	19.2%	NTS
41		Oklahoma	GE 6.6.3	FLO		\$ 1.00	\$ 6.00					19.2%	19.2%	NTS
42		Texas	GE 6.6.3	FLX		\$ 0.65	\$ 6.00					19.2%	19.2%	NTS
43		Secretarial Listings	GE 6.6.4	9FK		\$ 3.65	\$ 9.60					19.2%	19.2%	NTS
44		Additional Listings Rotary Number Group	GE 6.6.6	ALR		\$ 3.45	\$ 9.50					19.2%	19.2%	NTS
45		Dual Name Listing - Business		DNL			\$ 9.50					19.2%	19.2%	
46		Dual Name Listing - Residence		DNL								19.2%	19.2%	
47		Special Non-listed Service - Business										19.2%	19.2%	
48		Special Non-listed Service - Residence		NLST								19.2%	19.2%	
49		Special School Listing Guide	GE 6.7									19.2%	19.2%	
50														
51		Residence Signature Listing, each	GE 6.8.3	SPFT		\$ 3.00	\$ 6.00					19.2%	19.2%	NTS
52		Residence Family Space Listings, each	GE 6.9.6	LAI02		\$ 6.00	\$ 6.00					19.2%	19.2%	NTS
53														
54		Residence Personality Logo(sm)										19.2%	19.2%	
55		Residence Personality Logo Listing, each	GE 6.10.7	LGO01		\$ 6.00						19.2%	19.2%	NTS
56		Residence Personality Logo Listing, each	GE 6.10.7	LGO02		\$ 6.00						19.2%	19.2%	NTS
57		Residence Personality Logo Listing, each	GE 6.10.7	LGO03		\$ 6.00						19.2%	19.2%	NTS
58		Residence Personality Logo Listing, each	GE 6.10.7	LGO04		\$ 6.00						19.2%	19.2%	NTS
59		Residence Personality Logo Listing, each	GE 6.10.7	LGO05		\$ 6.00						19.2%	19.2%	NTS
60		Residence Personality Logo Listing, each	GE 6.10.7	LGO06		\$ 6.00						19.2%	19.2%	NTS
61		Residence Personality Logo Listing, each	GE 6.10.7	LGO07		\$ 6.00						19.2%	19.2%	NTS
62		Residence Personality Logo Listing, each	GE 6.10.7	LGO08		\$ 6.00						19.2%	19.2%	NTS
63		Residence Personality Logo Listing, each	GE 6.10.7	LGO09		\$ 6.00						19.2%	19.2%	NTS
64		Residence Personality Logo Listing, each	GE 6.10.7	LGO10		\$ 6.00						19.2%	19.2%	NTS
65		Residence Personality Logo Listing, each	GE 6.10.7	LGO11		\$ 6.00						19.2%	19.2%	NTS
66		Residence Personality Logo Listing, each	GE 6.10.7	LGO12		\$ 6.00						19.2%	19.2%	NTS
67		Residence Personality Logo Listing, each	GE 6.10.7	LGO13		\$ 6.00						19.2%	19.2%	NTS
68		Residence Personality Logo Listing, each	GE 6.10.7	LGO14		\$ 6.00						19.2%	19.2%	NTS
69		Residence Personality Logo Listing, each	GE 6.10.7	LGO15		\$ 6.00						19.2%	19.2%	NTS
70		Residence Personality Logo Listing, each	GE 6.10.7	LGO16		\$ 6.00						19.2%	19.2%	NTS
71		Residence Personality Logo Listing, each	GE 6.10.7	LGO17		\$ 6.00						19.2%	19.2%	NTS
72		Residence Personality Logo Listing, each	GE 6.10.7	LGO18		\$ 6.00						19.2%	19.2%	NTS

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2		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
73		Residence Personality Logo Listing, each	GE 6.10.7	LGO18		\$ 6.00						19.2%	19.2%	NTS
74		Residence Personality Logo Listing, each	GE 6.10.7	LGO20		\$ 6.00						19.2%	19.2%	NTS
75		Residence Personality Logo Listing, each	GE 6.10.7	LGO21		\$ 6.00						19.2%	19.2%	NTS
76		Residence Personality Logo Listing, each	GE 6.10.7	LGO22		\$ 6.00						19.2%	19.2%	NTS
77		Residence Personality Logo Listing, each	GE 6.10.7	LGO23		\$ 6.00						19.2%	19.2%	NTS
78		Residence Personality Logo Listing, each	GE 6.10.7	LGO24		\$ 6.00						19.2%	19.2%	NTS
79		Residence Personality Logo Listing, each	GE 6.10.7	LGO25		\$ 6.00						19.2%	19.2%	NTS
80		Residence Personality Logo Listing, each	GE 6.10.7	LGO26		\$ 6.00						19.2%	19.2%	NTS
81		Residence Personality Logo Listing, each	GE 6.10.7	LGO27		\$ 6.00						19.2%	19.2%	NTS
82		Residence Personality Logo Listing, each	GE 6.10.7	LGO28		\$ 6.00						19.2%	19.2%	NTS
83		Residence Personality Logo Listing, each	GE 6.10.7	LGO29		\$ 6.00						19.2%	19.2%	NTS
84		Residence Personality Logo Listing, each	GE 6.10.7	LGO30		\$ 6.00						19.2%	19.2%	NTS
85		Residence Personality Logo Listing, each	GE 6.10.7	LGO31		\$ 6.00						19.2%	19.2%	NTS
86		Residence Personality Logo Listing, each	GE 6.10.7	LGO32		\$ 6.00						19.2%	19.2%	NTS
87		Residence Personality Logo Listing, each	GE 6.10.7	LGO33		\$ 6.00						19.2%	19.2%	NTS
88		Residence Personality Logo Listing, each	GE 6.10.7	LGO34		\$ 6.00						19.2%	19.2%	NTS
89		Residence Personality Logo Listing, each	GE 6.10.7	LGO35		\$ 6.00						19.2%	19.2%	NTS
90		Residence Personality Logo Listing, each	GE 6.10.7	LGO36		\$ 6.00						19.2%	19.2%	NTS
91		Residence Personality Logo Listing, each	GE 6.10.7	LGO37		\$ 6.00						19.2%	19.2%	NTS
92		Residence Personality Logo Listing, each	GE 6.10.7	LGO38		\$ 6.00						19.2%	19.2%	NTS
93		Residence Personality Logo Listing, each	GE 6.10.7	LGO39		\$ 6.00						19.2%	19.2%	NTS
94		Residence Personality Logo Listing, each	GE 6.10.7	LGO40		\$ 6.00						19.2%	19.2%	NTS
95		Residence Personality Logo Listing, each	GE 6.10.7	LGO41		\$ 6.00						19.2%	19.2%	NTS
96		Residence Personality Logo Listing, each	GE 6.10.7	LGO42		\$ 6.00						19.2%	19.2%	NTS
97		Residence Personality Logo Listing, each	GE 6.10.7	LGO43		\$ 6.00						19.2%	19.2%	NTS
98		Residence Personality Logo Listing, each	GE 6.10.7	LGO44		\$ 6.00						19.2%	19.2%	NTS
99		Residence Personality Logo Listing, each	GE 6.10.7	LGO45		\$ 6.00						19.2%	19.2%	NTS
100		Residence Personality Logo Listing, each	GE 6.10.7	LGO46		\$ 6.00						19.2%	19.2%	NTS
101		Residence Personality Logo Listing, each	GE 6.10.7	LGOA1		\$ 6.00						19.2%	19.2%	NTS

Where the tariff and this matrix conflict on service name, cite, USOC or retail price, refer to the tariff.
 For rates that are cross-referenced in the tariff, see individual tariff section.

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1		SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2														
102		Residence Personality Logo Listing, each	GE 6.10.7	LGOF1		\$ 5.00						19.2%	19.2%	NTS
103		Residence Personality Logo Listing, each	GE 6.10.7	LGOH1		\$ 5.00						19.2%	19.2%	NTS
104		Residence Personality Logo Listing, each	GE 6.10.7	LGOK1		\$ 6.00						19.2%	19.2%	NTS
105		Residence Personality Logo Listing, each	GE 6.10.7	LGOK2		\$ 5.00						19.2%	19.2%	NTS
106		Residence Personality Logo Listing, each	GE 6.10.7	LGOK3		\$ 5.00						19.2%	19.2%	NTS
107		Residence Personality Logo Listing, each	GE 6.10.7	LGOK4		\$ 5.00						19.2%	19.2%	NTS
108		Residence Personality Logo Listing, each	GE 6.10.7	LGOM1		\$ 6.00						19.2%	19.2%	NTS
109		Residence Personality Logo Listing, each	GE 6.10.7	LGOM2		\$ 6.00						19.2%	19.2%	NTS
110		Residence Personality Logo Listing, each	GE 6.10.7	LGOM3		\$ 6.00						19.2%	19.2%	NTS
111		Residence Personality Logo Listing, each	GE 6.10.7	LGOM4		\$ 6.00						19.2%	19.2%	NTS
112		Residence Personality Logo Listing, each	GE 6.10.7	LGOT1		\$ 6.00						19.2%	19.2%	NTS
113		Residence Personality Logo Listing, each	GE 6.10.7	LGOT2		\$ 6.00						19.2%	19.2%	NTS
114		Residence Personality Logo Listing, each	GE 6.10.7	LGOT3		\$ 5.00						19.2%	19.2%	NTS
115		Residence Personality Logo Listing, each	GE 6.10.7	LGOT4		\$ 5.00						19.2%	19.2%	NTS
116		Residence Personality Logo Listing, each	GE 6.10.7	LGOT5		\$ 5.00						19.2%	19.2%	NTS
117														
118		Discount when combined with either a Signature Listing										19.2%	19.2%	
119		or a Line of Distinction Listing	GE 6.10.7	ZD1		\$ (1.00)						19.2%	19.2%	NTS
120		Residence Personality Logo Listing										19.2%	19.2%	
121		Discount when combined with both a Signature Listing										19.2%	19.2%	
122		and a Line of Distinction Listing	GE 6.10.7	ZD2		\$ (2.00)						19.2%	19.2%	NTS
123												19.2%	19.2%	
124		Residence Line of Distinction (sm)										19.2%	19.2%	
125		Residence Line of Distinction Listing, each	GE 6.11.9	ZL1		\$ 2.50						19.2%	19.2%	NTS
126		Residence Line of Distinction Listing, each	GE 6.11.9	ZL2		\$ 2.50						19.2%	19.2%	NTS
127		Residence Line of Distinction Listing, each	GE 6.11.9	ZL3		\$ 2.50						19.2%	19.2%	NTS
128		Residence Line of Distinction Listing, each	GE 6.11.9	ZL4		\$ 2.50						19.2%	19.2%	NTS
129		Residence Line of Distinction Listing, each	GE 6.11.9	ZL5		\$ 2.50						19.2%	19.2%	NTS
130		Residence Line of Distinction Listing, each	GE 6.11.9	ZL6		\$ 2.50						19.2%	19.2%	NTS
131		Residence Line of Distinction Listing, each	GE 6.11.9	ZL7		\$ 2.50						19.2%	19.2%	NTS

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2		Residence Line of Distinction Listing, each	GE 6.11.9	ZL8		\$ 2.60						19.2%	19.2%	NTS
132		Residence Line of Distinction Listing w/Signature Listing	GE 6.11.9	ZD1		\$ (1.00)						19.2%	19.2%	NTS
133		Nonpublished Exchange Service										19.2%	19.2%	
134		Nonpublished Exchange Service, each nonpub telephone no.	GE 6.12.4	NPU		\$ 1.60	\$ 6.00					19.2%	19.2%	NTS
135		Nonlisted Service										19.2%	19.2%	The S&E Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.
136		Nonlisted Service, each										19.2%	19.2%	
137		Primary	GE 6.13.2	NLT		\$ 1.20	\$ 6.00					19.2%	19.2%	NTS
138		Additional	GE 6.13.2	NLA		\$ 1.20	\$ 6.00					19.2%	19.2%	NTS
139		Directory Assistance Service	GE 6.14.4									0.0%	0.0%	NOT A RETAIL OFFERING
140		- Sent-paid director dialed call to DA												\$.48 per listing request
141		- Billed to a third number, a special												
142		billing number or a Telephone Co.												
143		Calling Card												\$.97 for initial listing request; \$.48 for additional listing requests on the same call.
144														
145														
146														
147														
148														
149														
150														
151														
152														
153		DISCOUNTS												NTS
			GE 7.3.2.1									0.0%	0.0%	A discount from the standard monthly rates may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program.
154			GE 7.3.2.2									0.0%	0.0%	Upon the customer's request, a discount of 20% from the standard monthly access line rates may be allowed to educational institutions within SWBT's certified area.
155			GE 7.3.2.3									0.0%	0.0%	An educational institution shall be defined as an accredited public or private school in the state of Missouri.
156			GE 7.3.2.4									0.0%	0.0%	The Qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rate.
157			GE 7.3.2.5									0.0%	0.0%	The qualifying discount will be permitted where the predominant use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to associated residential complexes.
158			GE 7.3.2.6									0.0%	0.0%	In addition to meeting the qualifications specified in Paragraph 7.3.2.3, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Telephone Company.
159														

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2			GE 7.3.2.8									0.0%	0.0%	The following local exchange services are eligible for a discount under this program: Flat Rate Single-Line Bus., Flat Rate Multi-Line Bus., Flat Rate Analog Trmk, Information Terminal Svc, Digital Trans. Loop Arrgmt for Digital Loop Svc.(MTM)
160														
161														
162		MISCELLANEOUS SERVICE OFFERINGS	GE 13											
163		Toll Restriction	GE 13.20.2											Install charge and serv. equip charge do not apply when associated with 2nd line control in Sec. 13.32.
164		Per RESIDENCE line equipped	GE 13.20.2.A	DH2		\$ 3.00						19.2%	19.2%	
165		Installation/Move Charges					\$ 2.75					19.2%	19.2%	
166		Service/Equipment Charges					\$ 4.75					19.2%	19.2%	
167		Per Business line equipped	GE 13.20.2.A	DH2		\$ 20.00						19.2%	19.2%	
168		Installation/Move Charges					\$ 2.75					19.2%	19.2%	
169		Service/Equipment Charges					\$ 5.50					19.2%	19.2%	
170														
171		900 Call Restriction	GE 13.21.2											
172		Single Payment Option - RESIDENCE		CREXX										N/C
173		Single Payment Option - BUSINESS		CREXX			\$ 18.25					19.2%	19.2%	Applies per station for Plexar, Centrex.
174														
175		Bill Plus	GE 13.22											
176		Bill Plus, per master billing #	GE 13.22.3.A	CBRO		\$ 8.00	\$ -					5.0%	5.0%	NTS
177		Bill Plus, per master billing #	GE 13.22.3.A	CBRO		Monthly rate waived for customers who forego their paper bill detail	\$ -							
178														
179														
180														
181														
182														
183		Duplicate Media	GE 13.22.3.B	CBRO		\$ 8.00						5.0%	5.0%	NTS
184		per billing number, per request		OBM								5.0%	5.0%	
185				ANPH3								5.0%	5.0%	
186				ANPL3								5.0%	5.0%	
187				ANPH5								5.0%	5.0%	
188				ANPL5								5.0%	5.0%	
189														
190		Consolidated Billing	GE 13.23.3											
191		Charge to establish CBA	GE 13.23.3	D99			N/C					5.0%	5.0%	NTS
192		Charge to include SUB in CBA		D99			N/C					5.0%	5.0%	NTS
193														
194		Prepaid Calling Card Service	GE 13.32.4											
195		Per minute or fraction thereof							\$ 0.40			0.0%	0.0%	NTS
196														
197		RESTORATION OF SERVICE	GE 16									0.0%	0.0%	
198		Service and Equipment Charge										0.0%	0.0%	
199		Residence	GE 16.1.1				\$ 16.25					0.0%	0.0%	
200		Business	GE 16.1.1				\$ 15.75					0.0%	0.0%	
201														
202		900 Call Restriction	GE 16.19									19.2%	19.2%	
203		Per residence line equipped	GE 16.19.2.A	CRBXB								19.2%	19.2%	No Service Conn Charge
		Per business line equipped		CRBXB								19.2%	19.2%	Applies per station for Plexar, Centrex. NRC will be waived for bus customers for 60 days. Install Chg - \$11.50
204			GE 16.19.2.A				\$ 12.00							

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205		976 or 900 per residence line (in'l req.)		CREXN								19.2%	19.2%	
206		976 or 900 per business line (in'l req.)		CREXN								19.2%	19.2%	
207		976 or 900 per residence line (sub. req.)		CREXV								19.2%	19.2%	
208		976 or 900 per business line (sub. req.)		CREXV								19.2%	19.2%	
209												0.0%	0.0%	
210		Travel Charge	GE 19.1.4									0.0%	0.0%	
211		Charges/Time Sensitive Charge Plan	GE 19.1.4(B)									0.0%	0.0%	
212		Initial Travel Charge, 1st 15 minutes or fraction	GE 19.1.4(B)				\$ 39.50					0.0%	0.0%	
213		Add'l Travel Charge, ea. add'l 15 min. or fraction	GE 19.1.4(B)				\$ 14.25					0.0%	0.0%	
214												0.0%	0.0%	
215		SERVICE LINE SERVICE	GE 20									0.0%	0.0%	per line
216		Standard Arrangement	GE 20.1.1	LSF		\$ 1.10						0.0%	0.0%	per line
217		Standard Arrangement	GE 20.1.1	RTE		\$ 1.10						0.0%	0.0%	
218														
219		SUSPENSION OF SERVICE	GE 22											
220		Customer's Service May Be Suspended	GE 22.1.2											
221		At Their Own Request, temporary											0.0%	NTS
222		Residence	GE 22.1.2(A)(7)				\$ 17.25						0.0%	NTS
223		Business	GE 22.1.2(A)(7)				\$ 20.50							
224													0.0%	Not a Retail Offering
225		SHARED TENANT SERVICE (STS) ARRANGEMENTS	GE 37										0.0%	Not a Retail Offering
226		Rates	GE 37.8											
227													0.0%	
228		EXCHANGE INTERCONNECTION SERVICE	GE 42											
229														
230		Local Serving Arrangement (LSA)												
231		Circuit Switched Voice Grade Connection												
232		Access Link - 2 Wire Per Facility	GE 42.8.1.A.1.	1RSV2		\$ 31.00	\$ 150.00					0.0%	0.0%	Not a Retail Offering
233		-ADDITIONAL UNIT				\$ 31.00	\$ 85.00					0.0%	0.0%	Not a Retail Offering
234		DS1, Per Facility		1RSD4		\$ 165.00	\$ 800.00					0.0%	0.0%	Not a Retail Offering
235		-ADDITIONAL UNIT				\$ 165.00	\$ 470.00					0.0%	0.0%	Not a Retail Offering
236		Features/Functions												
237		SWITCH TERMINATIONS	GE 42.8.1A.2.											
238		ANALOG VOICE GRADE (LINE SIDE), (SELECT ONE)												
239		-INWARD		B1N1X		\$ 3.40	\$ 1.00					0.0%	0.0%	Not a Retail Offering
240		-ADDITIONAL UNIT				\$ 3.40	\$ 1.00					0.0%	0.0%	Not a Retail Offering
241		-OUTWARD		B1NOX		\$ 3.40	\$ 1.00					0.0%	0.0%	Not a Retail Offering
242		-ADDITIONAL UNIT				\$ 3.40	\$ 1.00					0.0%	0.0%	Not a Retail Offering
243		-2 WAY		B1NCX		\$ 3.40	\$ 1.00					0.0%	0.0%	Not a Retail Offering
244		-ADDITIONAL UNIT				\$ 3.40	\$ 1.00					0.0%	0.0%	Not a Retail Offering
245		MULTIPLEXED ARRANGEMENTS												
246														
247		Multiplexed DS1 to Voice, Per DS1												
248		ACCESS LINK		MU74X		\$ 195.00						0.0%		Not a Retail Offering

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249		Analog Voice Grade Channel Interconnection, Per Activated Channel		N2X2X		\$ 3.90	\$ 65.00					0.0%	0.0%	Not a Retail Offering
250		ADDITIONAL UNIT				\$ 3.90	\$ 45.00					0.0%	0.0%	Not a Retail Offering
251		SUBSEQUENT ORDER												
252		Analog Voice Grade Channel Interconnection, Per Activated Channel		N2X2X		\$ 3.90	\$ 75.00					0.0%	0.0%	Not a Retail Offering
253		ADDITIONAL UNIT				\$ 3.90	\$ 45.00					0.0%	0.0%	Not a Retail Offering
254		TRANSPORT	GE 42.8.1.A.3											
255		Originating TERMINATING WITHIN THE LOCAL							\$ 0.01			0.0%		Not a Retail Offering
256		CALLING SCOPE.												
257		0-1 MILES							\$ 0.04			0.0%		Not a Retail Offering
258		1-25 MILES							\$ 0.04			0.0%		Not a Retail Offering
259		OVER 25 MILES							\$ 0.05			0.0%		Not a Retail Offering
260		REARRANGEMENT CHARGES												
261		Change Type of Supervisory Signaling												
262		Per Switch Termination	GE 42.8.2A				\$ 40.00						0.0%	Not a Retail Offering
263		Change Directionality												
264		Per Switch Termination	GE 42.8.2B.				\$ 25.00						0.0%	Not a Retail Offering
265		OPTIONAL SERVICE FEATURES												
266		SUBSCRIBER INFORMATION INTERFACE	GE 42.8.3.1.C(1)	MN1		\$ 260.00	\$ 800.00					0.0%	0.0%	Not a Retail Offering
267		ORIGINATING CALL INFORMATION PER CALL DELIVERED	GE 42.8.3.1.C(2)						\$ 0.01			0.0%		IN ADDITION, A 420 TYPE DATA CHANNEL IS REQUIRED. PRIVATE LINE CHARGES APPLY. Not a Retail Offering
268		OPTIONAL EXPANDED CALLING SCOPE												
269		Local Metropolitan Option "A"	GE 42.8.3.2.A.	EXCTH		\$ 10.75	AVAILABLE ONLY IN GREENWOOD, GRAIN VALLEY					0.0%		Not a Retail Offering
270							AND SMITHVILLE EXCHANGES							
271		Local Metropolitan Option "B"	GE 42.8.3.2.B.	EXCTJ		\$ 10.00	AVAILABLE ONLY IN CHESTERFIELD, FENTON, MANCHESTER, MAXVILLE AND VALLEY PARK EXCHANGES					0.0%		Not a Retail Offering
272														
273														
274														
275														
276														
277														
278														
279														
280														
281														
282														
283														
284														

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1		SWBT MISSOURI AVO 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2		Spec. Opt. Local Metropolitan "A"	GE 42.8.3.2.C.	EXCTK		\$ 16.35	AVAILABLE ONLY IN ANTONIA, POND, EUREKA					0.0%		Not a Retail Offering
285							AND PORTAGE DES SIOUX EXCHANGES							
286														
287		Spec. Opt. Local Metropolitan "B"	GE 42.8.3.2.D.	EXCTL		\$ 16.60	AVAILABLE ONLY IN HIGH RIDGE, IMPERIA L.					0.0%		Not a Retail Offering
288							ST. CHARLES AND HARVESTER EXCHANGES.							
289														
290														
291		IF ORDERED ON THE SAME ORDER AS RELATED LSA, NO ADDITIONAL SERVICE CHARGE APPLIES. IF ORDERED FOR AN EXISTING LSA, EACH LSA IS ASSESSED												
292		THE SERVICE CHARGE FOUND IN THE LOCAL EXCHANGE TARIFF												
293														
294		FOR CHANGE OF TELEPHONE NUMBER.												
295														
296		WIRELESS CARRIER TARIFF												
297		PSC.MO.-NO. 40												
298														
299		Terminating Usage Rates:	WC 7.1											Not a Retail Offering
300		Type 1 (Within Local Call Scope):	WC 7.1.A											
301		0-1 miles						\$ 0.02				0.0%		Not a Retail Offering
302		Over 1 - 25 miles						\$ 0.03				0.0%		Not a Retail Offering
303		Over 25 - 50 miles						\$ 0.03				0.0%		Not a Retail Offering
304		Over 50 miles						\$ 0.04				0.0%		Not a Retail Offering
305														
306		Type 2A (Within Local Call Scope):	WC 7.1.B											
307		0-1 miles						\$ 0.02				0.0%		Not a Retail Offering
308		Over 1 - 25 miles						\$ 0.02				0.0%		Not a Retail Offering
309		Over 25 - 50 miles						\$ 0.02				0.0%		Not a Retail Offering
310		Over 50 miles						\$ 0.03				0.0%		Not a Retail Offering
311														
312		Type 2B (Within Local Call Scope)	WC 7.1.C					\$ 0.01				0.0%		Not a Retail Offering
313														
314		Type 1 & Type 2A (Outside Local Call Scope):	WC 7.1.D											
315		Local Switching						\$ 0.01				0.0%		Not a Retail Offering
316		Carrier Common Line (Originating)						\$ 0.01				0.0%		Not a Retail Offering

LIST OF SWBT'S OTHER SERVICES AVAILABLE FOR RESALE

SWBT/CLEC (M2A)
021601

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1		SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2		Carrier Common Line (Terminating)						\$ 0.02				0.0%		Not a Retail Offering
317		Local Transport:												
318		0 - 1 mile						\$ 0.01				0.0%		Not a Retail Offering
319		1 - 25 miles						\$ 0.01				0.0%		Not a Retail Offering
320		25 - 50 miles						\$ 0.02				0.0%		Not a Retail Offering
321		Over 50 miles						\$ 0.03				0.0%		Not a Retail Offering
322														
323		Facility Terminations - Type 2B Service												
324		- 1.544 Mbps Facility Termination	WC 7.2.A			\$ 68.55	\$ 8.50					0.0%		Not a Retail Offering
325		- One-Way Originating	WC 7.2.B											
326		2-Wire	WC 7.2.B.1			\$ 11.20	\$ 8.50					0.0%		Not a Retail Offering
327		4-Wire	WC 7.2.B.2			\$ 43.20	\$ 8.50					0.0%		Not a Retail Offering
328		- One-Way Terminating	WC 7.2.C											
329		2-Wire	WC 7.2.C.1			\$ 10.90	\$ 8.50					0.0%		Not a Retail Offering
330		4-Wire	WC 7.2.C.2			\$ 43.20	\$ 8.50					0.0%		Not a Retail Offering
331		- Two-Way	WC 7.2.D											
332		2-Wire	WC 7.2.D.1			\$ 43.30	\$ 8.50					0.0%		Not a Retail Offering
333		4-Wire	WC 7.2.D.2			\$ 43.30	\$ 8.50					0.0%		Not a Retail Offering
334														
335														
336														
337		Area Wide Calling Plan Usage Rates:												
338		Option 1	WC 7.3.A					\$ 0.01	\$ 0.02			0.0%	0.0%	Not a Retail Offering
339		Option 2	WC 7.3.B											
340														
341		Directory Assistance Service:	WC 7.4											
342		Directory Assistance, per call	WC 7.4.A					\$ 0.30				0.0%		Not a Retail Offering
343		Directory Transport (Call Miles):	WC 7.4B											
344		0 - 1 mile						\$ 0.00				0.0%		Not a Retail Offering
345		Over 1 - 25 miles						\$ 0.01				0.0%		Not a Retail Offering
346		Over 25 - 50 miles						\$ 0.02				0.0%		Not a Retail Offering
347		Over 50 miles						\$ 0.04				0.0%		Not a Retail Offering
348														
349		AWCP NXX Conversion Charge												
350		- Per NXX (New or Change)	WC 7.5	NRBC8		\$ 3,950.00						0.0%		Not a Retail Offering
351		- Service & Equipment		NRBC9		\$ 8.50						0.0%		Not a Retail Offering
352														
353		Type 2B - per 2B End Office	WC 7.6.A	AG9		\$ 200.00							0.0%	Not a Retail Offering
354		Change for Type 1 to Type 2A, per end office	WC 7.6.B	NRBC1		\$ 70.00							0.0%	Not a Retail Offering
355		Redesignate End Office Rate Center for Type 2A, per change	WC 7.6.C	NRBCX		\$ 60.00							0.0%	Not a Retail Offering
356		DACC Tape - Per Tape	WC 7.6.E			\$ 6.00							0.0%	Not a Retail Offering
357		Wireless Usage Study	WC 7.6.F											
358		- per trunk group				\$ 145.00								
359		- Service & Equipment Charge				\$ 8.50								
360														
361		EMERGENCY SERVICES NETWORK	GE 46											
362		EMERGENCY SERVICES NETWORK	GE 46.3	PEFX9		\$ 85.00	\$ 50.00					0.0%	0.0%	Not a Retail Offering
363		NTWKLINK, PER LINK												
364														
365		Telecommunications Service	DL 7.1.4.A											

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1		SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2														
366		Priority (TSP) System												
367		1. PRIORITY INSTALLATION OF DIGITAL LINK SRVC												
368		PRIME SERVICE VENDOR		P1APX			\$ 60.00						0.0%	NTS
369		SUBCONTRACTOR		P1ASX			\$ 60.00						0.0%	NTS
370		2. PRIORITY RESTORATION OF DIGITAL LINK SRVC												
371		a. PR LEVEL IMPLEMENTATION												
372		PRIME SERVICE VENDOR		PR6PX			\$ 61.00						0.0%	NTS
373		SUBCONTRACTOR		PR6SX			\$ 61.00						0.0%	NTS
374		b. PR LEVEL CHANGE												
375		PRIME SERVICE VENDOR		PR8PX			\$ 60.00						0.0%	NTS
376		SUBCONTRACTOR		PR8SX			\$ 60.00						0.0%	NTS
		3. ADMINISTRATION/MAINTENANCE OF TSP SERVICE												
377														
378		PRIME SERVICE VENDOR		PR8PX		\$ 4.10						0.0%		NTS
379		SUBCONTRACTOR		PR8SX		\$ 3.35						0.0%		NTS
380														
381		BROADBAND EDUCATIONAL VIDEO SERVICE	DL 14											
382		INTRACLUSTER CHANNEL TERM	DL 14.2.2 A1	ETNQD		\$ 1,371.00	\$ 350.00				0.0%	0.0%	0.0%	Not a Retail Offering
383		QUAD SPLIT MODE		ETNMD		\$ 1,371.00	\$ 350.00				0.0%	0.0%	0.0%	Not a Retail Offering
384		MULTIMONITOR MODE												
385		CONNECTIVITY TO INDEPENDENT TELEPHONE Co.	DL 14.2.2 A2	EDU		\$ 766.00	\$ 350.00				0.0%	0.0%	0.0%	Not a Retail Offering
386		QUALITY 1				ICB	ICB							Not a Retail Offering
387		QUALITY 2												
388		INTERCLUSTER CONNECTIVITY	DL 14.2.2 A3			\$ 6.00					0.0%			Not a Retail Offering
389		DIGITAL TO DIGITAL, Quality 1							\$ 0.32			0.0%		
390		CONNECTIVITY TO PRIVATE NETWORK	DL 14.2.2 A4			\$ 6.00					0.0%			Not a Retail Offering
391		QUALITY 2				ICB			\$ 0.32			0.0%		Not a Retail Offering
392		QUALITY 1							ICB					
393		CONNECTIVITY TO IXC	DL 14.2.2 A5			\$ 6.00					0.0%			Not a Retail Offering
394		QUALITY 2				ICB			\$ 0.32			0.0%		Not a Retail Offering
395		QUALITY 1							ICB					
396		ETHERNET OPTION	DL 14.2.2 A6											
397		INTRACLUSTER CHANNEL		ETN		\$ 82.00	\$ 25.00				0.0%	0.0%	0.0%	Not a Retail Offering
398		TERMINAL												
399		1st Unit		ETN		\$ 82.00	\$ 3.00				0.0%	0.0%	0.0%	Not a Retail Offering
400		Ea. Add. Unit												Not a Retail Offering
		INTERCLUSTER CONNECTIVITY					\$ 35.00	\$ 0.17	→Per megacell of use		0.0%	0.0%		Not a Retail Offering
401														
402		First					\$ 25.00					0.0%		Not a Retail Offering
403		Subsequent					\$ 3.00					0.0%		Not a Retail Offering
404		Additional												
405		AUTHORIZED USE IN CONJUNCTION WITH LEASE OR RENTAL OF CUSTOMER'S FACILITIES	DL 14.2.2 A7											Not a Retail Offering
406								\$ 10.00	→Per hour		0.0%			
407														
408		SHARED TENANT SERVICE (STS)	LE 1.2.2A											

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1		SWBT MISSOURI A/O 6/23/00				SWBT Retail Price						SWBT Wholesale		
		SWBT Service Name	Missouri Tariff Cite (Name, Sect, Para)	USOC	SWBT agreement to offer - YES	Monthly Recurring	Service Charge/ Non-Recurring	Per Use Charge	Minute Charge	Message Charge	Mileage Charge	Recurring	Non-Recurring	Comments
2		RATE GROUP A				\$ 21.95	Y (SEE 1.2.2.1)					0.0%		
409		RATE GROUP A				\$ 21.95	Y (SEE 1.2.2.1)					0.0%		
410		RATE GROUP B				\$ 30.05						0.0%		Not a Retail Offering
411		RATE GROUP C-PRINCIPAL				\$ 33.15						0.0%		Not a Retail Offering
412		RATE GROUP C-METRO. 1				\$ 36.45						0.0%		Not a Retail Offering
413		RATE GROUP D-PRINCIPAL				\$ 43.60						0.0%		Not a Retail Offering
414		RATE GROUP D-METRO. 1				\$ 46.60						0.0%		Not a Retail Offering
415		RATE GROUP D-METRO. 2				\$ 48.00						0.0%		Not a Retail Offering

APPENDIX CUSTOMIZED ROUTING-RESALE

This Appendix to Attachment 1: Resale contains provisions concerning customized routing of Directory Assistance, Operator Services and related Resale services.

1.0 Customized Routing of CLEC Directory Assistance and Operator Services

- 1.1 Where CLEC purchases Resale services, and elects to provide Directory Assistance and Operator Services to its customers through its own Directory Assistance and Operator Services platforms, SWBT will provide the functionality and features required to route all calls from CLEC customers for Directory Assistance and Operator Services to the CLEC designated trunks for the provision of CLEC Directory Assistance and Operator Services, in accordance with Section 1.2 of this Appendix.
- 1.2 Customized routing of Directory Assistance and Operator Services on those SWBT switches with existing capabilities and capacity (e.g., by utilizing line class code or similar method) will be provided starting March 1, 1997, and implementation will be completed on all such switches by June 30, 1997. For those switches that lack the existing capability and/or capacity to support customized routing, SWBT will develop alternative method(s) (e.g., AIN based method) of providing customized routing of Directory Assistance and Operator Services. SWBT will complete implementation of said alternative method(s) by December 31, 1997. The schedule for development of alternative method(s) is dependent upon the ability of SWBT's vendor to meet its current commitment; however, SWBT will use its best efforts to manage the vendor to meet said date.
- 1.3 SWBT is free to choose the methodology deployed in SWBT's network to perform customized routing of Directory Assistance and Operator Services. SWBT will provide to CLEC an implementation schedule as to each individual switch no later than December 1, 1996.
- 1.4 SWBT will make available to CLEC the ability to route Directory Assistance and Operator Services calls (1+411, 0+411, 0- and 0+ Local) dialed by CLEC Customers directly to the CLEC Directory Assistance and Operator Services platform. If the State Commission rules or the Parties agree that CLEC is entitled to IntraLATA toll on resale services and/or unbundled switch elements, SWBT agrees to customized routing of the following types of calls: 0+IntraLATA toll, 0+HNPA-555-1212, 1+HNPA-555-1212. For calls that SWBT delivers to CLEC with the required signaling and data, CLEC will complete the call.
- 1.5 SWBT will include CLEC's local end user customers' listings in SWBT's Directory Assistance database as part of the service order process. SWBT will also honor all such customers' preferences for listing status (e.g., non-published, unlisted), as noted on the

service order request or similar process, and will ensure that they appear as the customer requested in SWBT's database used to perform Directory Assistance functions.

- 1.6 SWBT will provide the functionality and features within its local switch (LS) to route CLEC customer-dialed Directory Assistance local calls to CLEC designated trunks via Feature Group C signaling or as the Parties may otherwise agree, for direct-dialed calls (e.g., sent paid).
- 1.7 SWBT will provide the functionality and features within its LS to route CLEC customer dialed 0/0+ local and IntraLATA calls to the CLEC designated trunks via Feature Group C signaling.
- 1.8 The Parties agree that, in the event of an emergency wherein an CLEC customer must reach a non-CLEC customer that has a non-published telephone number, the CLEC operator will contact SWBT's operator and request the assistance of a supervisor as is done by SWBT's operators today.
- 1.9 SWBT will provide the functionality and features within its LS to route CLEC customer dialed 0- and 0+ local calls to the CLEC designated trunks via Modified Operator Services (MOS) Feature Group C signaling. In all cases, SWBT will provide post-dial delay at least equal to that provided by SWBT for its end user customers.
- 1.10 SWBT will forward with all Directory Assistance and Operator Services calls from CLEC customers all appropriate line data required by CLEC to identify the type of line. Such data shall include, but not be limited to, originating line number, ii digits, line class code, and any other data elements required to allow CLEC to appropriately identify the originating line for purposes of call handling and recording.
- 1.11 All direct routing capabilities described herein will permit CLEC customers to dial the same telephone numbers for CLEC Directory Assistance and Operator Services that similarly-situated SWBT customers dial for reaching equivalent SWBT services.
- 1.12 SWBT, no later than five (5) days after the date CLEC requests the same, will provide to CLEC, the emergency public agency (e.g., police, fire, ambulance) telephone numbers used by SWBT in each NPA-NXX. Such data will be transmitted via paper copies of all SWBT emergency listings reference documents from all of SWBT's Operator Services offices. CLEC agrees to indemnify and hold SWBT harmless from all claims, demands, suits or actions by third parties against SWBT, or jointly against CLEC and SWBT, arising out of its provision of such information to CLEC.
- 2.0 **Operator Services Busy Line Verification/Emergency Interrupt**
- 2.1 SWBT will provide access to Operator Services Busy Line Verification/Emergency Interrupt (BLV/EI) for Resale services. Such access will be performed by the SWBT

operator upon receipt of a request from an CLEC operator. SWBT will meet the same performance results for CLEC customer requests as it does for SWBT customer requests and will size the trunk groups required to perform this function in accordance with the volume demands. SWBT will provide to CLEC performance reports for the BLV/EI access and success rates on a quarterly basis for the next 12 months from the date of the Agreement or as mutually agreed to between the Parties. CLEC acknowledges that SWBT will not be able to separate CLEC and SWBT results.

3.0 Access to the Line Information Database

- 3.1 SWBT will use its service order process to update and maintain, on the same schedule that it uses for its end users, the CLEC customer service information for Resale services in the Line Information Database (LIDB).

4.0 Telephone Line Number Calling Cards

- 4.1 Effective as of the date of an end-user's subscription to CLEC local Resale service, SWBT will remove any SWBT-assigned telephone line-based calling card number (TLN) from the LIDB.

5.0 Related Services

- 5.1 SWBT will provide to CLEC access to its node signaling network to accommodate queries for calling card validations in real time. Database queries will receive priority equal to that which SWBT provides to itself. Database queries will receive reliability, availability, and performance equal to that which SWBT provides to itself. SWBT's performance of the node signaling network and database responses must at a minimum meet industry standards. SWBT will support database access using TCAP messages routed via Signaling Transfer Points (STPs). SWBT will record usage information for LIDB queries. SWBT will use its Signaling Control Points (SCPs) as the source of usage data. SWBT will aggregate LIDB usage by query type and by originating point code.
- 5.2 The prices, terms and conditions for the provision of customized routing are contained Attachment 6: Unbundled Network Elements.

APPENDIX DA-RESALE**SWBT-PROVIDED DIRECTORY ASSISTANCE SERVICE**

This Appendix DA-Resale to Attachment 1: Resale sets forth the terms and conditions under which SWBT agrees to provide Directory Assistance Service (DA Service) for CLEC, but only upon CLEC's request therefor.

1.0 Service

- 1.1 DA Service consists of providing subscriber listing information (name, address, and published or Non-List telephone number or an indication of non-published status) to CLEC's customers who call DA according to current SWBT methods and practices or as subsequently modified.
- 1.2 Directory Assistance Call Completion (DACC) service consists of SWBT completing a call to the requested number on behalf of CLEC's end user, utilizing the Interactive Voice System (IVS) or having the operator complete the call. SWBT will provide DACC to CLEC's customers for local and intrastate intraLATA calls. In the event and to the extent that SWBT provides DACC service to its own customers for interstate intraLATA calls, it will provide such service to CLEC's customers.
- 1.3 SWBT agrees to provide DACC only in areas where SWBT can furnish Automatic Number Identification (ANI) from CLEC's customers to SWBT's switch and where CLEC obtains DA service from SWBT.
- 1.4 The Parties agree that, in the event of an emergency wherein an CLEC customer must reach a non-CLEC customer that has a non-published telephone number, the CLEC operator will contact SWBT's operator and request the assistance of a supervisor to the extent done by SWBT's operators.

2.0 Definitions - The following terms are defined as set forth below:

- 2.1 **Non-List Number** - A Telephone number that, at the request of the telephone subscriber, is not published in a telephone directory, but is available by calling a SWBT DA Operator.
- 2.2 **Non-Published Number** - A telephone number that, at the request of the telephone subscriber, is neither published in a telephone directory nor provided by a SWBT DA Operator.
- 2.3 **Published Number** - A telephone number that is published in a telephone directory and is available upon request by calling a SWBT DA Operator.

2.4 **IntraLATA Home NPA (HNPA)** - Where a LATA is comprised of one area code or Numbering Plan Area (NPA).

2.5 **IntraLATA Foreign NPA (FNPA)** - Where a single LATA includes two Numbering Plan Areas (NPAs). FNPA DA calls may be classified as interstate intraLATA or intrastate intraLATA DA calls.

3.0 **Call Branding/Rate Reference**

3.1 **Call Branding**

3.1.1 The process by which an Operator, either live or recorded, will identify the DA provider as being CLEC. SWBT will offer Call Branding of DA in the name of CLEC.

3.1.2 CLEC will provide SWBT with the specific branding phrase to be used to identify CLEC. The standard phrase will be consistent with the general form and content currently used by the Parties in branding their respective services.

3.13 SWBT will brand Directory Assistance in the name of CLEC starting not later than thirty (30) days after the Effective Date of the Agreement and will complete implementation of this process in all SWBT Directory Assistance platforms not later than five (5) months after the Effective Date of the Agreement. In the interim, SWBT will, if allowed by federal and state law and regulatory rules, unbrand competitive LEC directory assistance calls that are branded by live operators. CLEC will not request interim unbranding of Directory Assistance for calls that are branded by automated systems until such time as SWBT's operator services platforms are capable of re-branding. The schedule is dependent upon the ability of SWBT's vendor to meet its current commitment; however, SWBT will use its best efforts to manage the vendor to meet said date.

3.14 An initial non-recurring charge will apply for loading CLEC's Directory Assistance Call Branding Announcement as well as a charge for each subsequent change to CLEC's Directory Assistance Call Branding Announcement as provided in Section 5.0 Pricing of Appendix DA-Resale.

3.2 **Rate Reference**

3.2.1 SWBT Directory Assistance operators will provide Directory Assistance Rate Information upon request to CLEC's end users as required by Section 226(b)(1)(C) of the Act. Rate Reference information will be provided under the following terms and conditions:

3.2.2 CLEC will furnish Rate Reference information in a mutually agreed to format or media thirty (30) days in advance of the initial date when they are to be provided by SWBT. If CLEC does not provide the Rate information and branding phrase as required in this

Section, SWBT will brand the DA service provided to CLEC as SWBT DA service and quote SWBT rates. SWBT will no longer brand these calls as SWBT calls nor quote SWBT rates when the appropriate equipment or software is installed.

- 3.2.3 CLEC will inform SWBT, in writing, of any changes to be made to such Rate Reference Information ten (10) working days prior to the effective rate change date. CLEC acknowledges that it is responsible to provide SWBT updated Rate information in advance of when the Rates are to become effective.
- 3.2.4 In all cases when SWBT receives a rate request from an CLEC end user, SWBT will quote the Directory Assistance rates provided by CLEC, except as provided in section 3.2.2.
- 3.2.5 An initial non-recurring charge will apply for loading CLEC's Directory Assistance Rate information as well as a charge for each subsequent change to CLEC's Directory Assistance Reference information as provided in Section 5.0 Pricing of Appendix DA-Resale.

4.0 Responsibilities of SWBT

- 4.1 SWBT will perform DA Service for CLEC in those exchanges where CLEC elects to purchase such services from SWBT.
- 4.2 SWBT will provide and maintain its own equipment to furnish DA Services, including equipment necessary for routing calls and signals to the SWBT serving office.
- 4.3 SWBT will provide DA Service to CLEC customers using current and updated DA records and in accordance with SWBT's current methods, practices, and procedures or as subsequently modified.
- 4.4 SWBT will provide IntraLATA HNPA DA Service and intrastate IntraLATA FNPA DA Service to Customers who dial 1+411 or NPA+555-1212.
- 4.5 SWBT will include current CLEC customer listing information in SWBT's DA database.

5.0 Pricing

- 5.1 Rates to be charged to CLEC by SWBT for the DA Services provided pursuant to this Appendix are set forth in Appendix Services/Pricing to Attachment 1: Resale of this Agreement. In states where SWBT affords customers making calls to DA a monthly free call allowance, SWBT will afford CLEC's customers making calls to DA the same monthly free call allowance, and will not charge CLEC for such calls.
- 5.2 Pricing for branding of CLEC DA calls are as follows:

Call Branding

Rate per initial load/change per TOPS switch per brand	\$3,000.00
Rate per branded call:	\$0.0250

5.2.1 In the event that the Phraseology for branding DA calls is the same phraseology for branding OS calls, only one \$3,000.00 charge will apply per initial loading or subsequent change.

5.3 Pricing for rate quotations are as follows: Rate quotes will be provided by SWBT to callers requesting CLEC rates using the rate tables already loaded by SWBT based on information provided by CLEC. The parties agree that CLEC will reimburse SWBT \$2,200.00 for the initial loading costs per operator switch and \$1,000.00 per operator switch for any future CLEC requested modifications to the rate tables. These prices will not be subject to true-up.

6.0 Liability

6.1 Indemnification and limitation of liability provisions covering the matters addressed in this Appendix are contained in the General Terms and Conditions portion of the Agreement.

APPENDIX OS-RESALE**SWBT-PROVIDED LOCAL & INTRALATA
OPERATOR ASSISTANCE SERVICES**

This Appendix OS-Resale to Attachment 1: Resale sets forth the terms and conditions under which SWBT agrees to provide local and intraLATA operator services (Operator Services or OS) for CLEC, but only upon CLEC's request therefore. This Appendix applies only to operator assistance services provided within a LATA.

1.0 SWBT will provide the following three tiers of Operator Services:

- 1.1 Fully-Automated - Allows the caller to complete a call utilizing Automated Alternate Billing Service (AABS) equipment without the assistance of a SWBT Operator, hereafter called Operator. AABS allows the caller the option of completing calls through the AABS audio response system. AABS will be offered in areas where facilities exist and where SWBT has Automatic Number Identification (ANI) equipment and TOUCH-TONE service in place. AABS cannot be activated from a rotary telephone and failure or slow response by the caller to the audio prompts will bridge an Operator to the caller for further assistance. The called party must also have TOUCH-TONE service to accept calls that are billed collect or to a third number.
- 1.2 Semi-Automated - Allows the caller to complete a call by receiving partial assistance from an Operator or when AABS cannot be activated due to equipment limitations.
- 1.3 Non-Automated - Allows the caller to complete a call by receiving full assistance from an Operator.

2.0 SWBT will provide to CLEC the call types in Sections 3.0 through 8.0 below:

- 3.0 **Fully Automated Station-to-Station** - This service is limited to those calls placed collect or billed to a third number. The caller dials 0 plus the telephone number desired, the service selection codes and/or billing information as instructed by the AABS equipment. The call is completed without the assistance of an Operator. This service may also include the following situations:
 - 3.1 The caller identifies himself or herself as disabled and gives the Operator the number to which the call is to be billed (either collect or third number).
 - 3.2 When due to trouble on the network or lack of service components, the automated call cannot be completed without assistance from an Operator.
 - 3.3 When an Operator reestablishes an interrupted call that meets any of the situations described in this Section.

- 4.0 Semi-Automated Station-to-Station** - This service is limited to those calls placed sent paid, collect or billed to a third number. The caller dials 0 plus the telephone number desired and the call is completed with the assistance of an Operator. This service may also include the following situations:
- 4.1 Where the caller does not dial 0 prior to calling the number desired from a public or semi-public telephone, or from a telephone where the call is routed directly to an Operator (excluding calling card calls).
- 4.2 When an Operator re-establishes an interrupted call that meets any of the situations described in this Section.
- 5.0 Semi-Automated Person-to Person** - A service in which the caller dials 0 plus the telephone number desired and specifies to the Operator the particular person to be reached or a particular PBX station, department or office to be reached through a PBX attendant. This service applies even if the caller agrees, after the connection is established, to speak to any party other than the party previously specified. This service may also include:
- 5.1 Where the caller does not dial a 0 prior to dialing the number from a public or semi-public telephone, or where the call is routed directly to an Operator.
- 5.2 When an operator reestablishes an interrupted call that meets any of the situations described in this Section.
- 6.0 Operator Handled Station-To-Station** - A service provided when the caller dials 0 to reach an Operator, and the Operator dials a sent paid, collect or third number station-to-station call. These calls may originate from a private, public or semi-public telephone. The service may also include when an Operator reestablishes an interrupted call as described in this Section.
- 7.0 Operator Handled Person-To-Person** - A service in which the caller dials 0 and requests the Operator to dial the number desired and the person, station, department or office to be reached. The call remains a person-to-person call even if the caller agrees, after the connection is established, to speak to any party other than the party previously specified. The service may also include when an Operator reestablishes an interrupted call as described in this Section.
- 8.0 Operator Transfer Service** - A service in which the caller dials 0 and requests to be connected to an interexchange carrier using an Operator's assistance. At the caller's request, the Operator transfers the call to an interexchange carrier participating in SWBT's Operator Transfer service offering. CLEC agrees to obtain all necessary compensation arrangements between CLEC and participating carriers.

9.0 Call Branding/Rate Reference

9.1 Call Branding

- 9.1.1 The process by which an Operator, either live or recorded, will identify the operator service provider as being CLEC's. SWBT will offer Call Branding of Operator Services in the name of CLEC.
- 9.1.2 CLEC will provide SWBT with the specific branding phrase to be used to identify CLEC. The standard phrase will be consistent with the general form and content currently used by the Parties in branding their respective services.
- 9.1.3 SWBT will brand Operator Services in the name of CLEC starting not later than thirty (30) days after the Effective Date of the Agreement and will complete implementation of this process in all SWBT Operator Assistance platforms not later than five (5) months after the Effective Date of the Agreement. In the interim, SWBT will, if allowed by federal and state law and regulatory rules, unbrand competitive LEC operator services calls that are branded by live operators. CLEC will not request interim unbranding of Operator Services for calls that are branded by automated systems until such time as SWBT's operator services platforms are capable of re-branding. The schedule is dependent upon the ability of SWBT's vendor to meet its current commitment; however, SWBT will use its best efforts to manage the vendor to meet said date.
- 9.1.4 An initial non-recurring charge will apply for loading CLEC's Operator Services Call Branding Announcement as well as a charge for each subsequent change to CLEC's Operator Services Call Branding Announcement as provided in Section 13.0 Pricing of Appendix OS-Resale.

9.2 Rate Reference

- 9.2.1 SWBT Operator Services operators will provide Operator Services Rate Information upon request to CLEC's end users as required by Section 226(b)(1)(C) of the Act. Rate Reference information will be provided under the following terms and conditions:
- 9.2.2 CLEC will furnish Rate Reference information in a mutually agreed to format or media thirty (30) days in advance of the initial date when they are to be provided by SWBT. If CLEC does not provide the Rate information and branding phrase as required in this Section, SWBT will brand the OS service provided to CLEC as SWBT OS service and quote SWBT rates. SWBT will no longer brand these calls as SWBT calls nor quote SWBT rates when the appropriate equipment or software is installed.
- 9.2.3 CLEC will inform SWBT, in writing, of any changes to be made to such Rate Reference Information ten (10) working days prior to the effective rate change date. CLEC

acknowledges that it is responsible to provide SWBT updated Rate information in advance of when the Rates are to become effective

- 9.2.4 In all cases when SWBT receives a rate request from an CLEC end user, SWBT will quote the Operator Services rates provided by CLEC, except as provided in 9.2.2.
- 9.2.5 An initial non-recurring charge will apply for loading CLEC's Operator Services Rate information as well as a charge for each subsequent change to CLEC's Operator Services Reference information as provided in Section 13.0 Pricing of Appendix OS-Resale.

10.0 Other Operator Assistance Services

- 10.1 Line Status Verification - A service in which the caller asks the Operator to determine the busy status of an access line.
- 10.2 Busy Line Interrupt - A service in which the caller asks the Operator to interrupt a conversation in progress, to determine if one of the parties is willing to speak to the caller requesting the interrupt. A Busy Line Interrupt charge will apply even if no conversation is in progress at the time of interrupt or the parties interrupted refuse to terminate the conversation in progress.
- 10.3 Handling of Emergency Calls to Operator - SWBT agrees to process emergency calls from CLEC Resale customers to an Operator in the same manner that SWBT processes the same type of call for a SWBT end user customer.
- 10.4 Calling Card - Calls billed to an CLEC proprietary calling card (0+ or 0- access) will be routed via transfer to the CLEC operator.

11.0 Responsibilities of the Parties

- 11.1 SWBT will provide and maintain such equipment as is required to furnish the Operator Services as described in this Appendix.
- 11.2 Facilities necessary for SWBT to provide Operator Services to CLEC will be provided by SWBT using standard trunk traffic engineering procedures to ensure that the objective grade of service is met.
- 11.3 CLEC will furnish all records required by SWBT to provide the Operator Services. Such records, or information, will include CLEC's rate quotation tables and any other information required by SWBT. CLEC will provide the initial data by a date mutually agreed to between CLEC and SWBT. CLEC will keep this data current using procedures mutually agreed to by CLEC and SWBT. CLEC will provide all data and changes to SWBT in the mutually agreed to format(s).

- 11.4 SWBT will accumulate and provide to CLEC data as specified in Attachments 4: Connectivity Billing-Resale and Attachment 5: Customer Usage Data-Resale to this Agreement necessary for CLEC to verify traffic volumes and bill its end users.

12.0 Methods and Practices

- 12.1 SWBT will provide Operator Services in accordance with the operator methods and practices in effect for SWBT at the time the call is made, unless otherwise agreed in writing by both Parties.

13.0 Pricing

- 13.1 Rates to be charged to CLEC by SWBT for the Operator Services provided pursuant to this Appendix are set forth in Appendix Services/Pricing of Attachment 1: Resale.

Pricing for branding of CLEC OS calls are as follows:

Call Branding

Rate per initial load/change per TOPS switch per brand \$3,000.00

Rate per branded call: \$0.0250

- 13.2 In the event that the phraseology for branding OS calls is the same phraseology for branding DA calls, only one \$3,000.00 charge will apply per initial loading or subsequent change.
- 13.3 Pricing for rate quotations are as follows: Rate quotes will be provided by SWBT to callers requesting CLEC rates using the rate tables already loaded by SWBT based on information provided by CLEC. The parties agree that CLEC will reimburse SWBT \$2,200.00 for the initial loading costs per operator switch and \$1,000.00 per operator switch for any future CLEC requested modifications to the rate tables. These prices will not be subject to true-up.
- 14.0 Liability**
- 14.1 Indemnification and limitation of liability provisions covering the matters addressed in this Appendix are contained in the General Terms and Conditions portion of the Agreement.

APPENDIX WHITE PAGES (WP) - RESALE

This Appendix White Pages - Resale (WP-Resale) to Attachment 1: Resale, sets forth SWBT's and CLEC's agreement to the following terms and conditions for the inclusion of CLEC Customer information associated with Resale services in the White Pages directories:

1.0 Introduction

- 1.1 SWBT publishes White Pages directories for geographic areas in which CLEC also provides local exchange telephone service, and CLEC wishes to include listings information for its customers in the appropriate SWBT White Pages directories.
- 1.2 CLEC also desires distribution to CLEC's customers of the White Pages directories that include listings of such customers.
- 1.3 SWBT will make available to CLEC, for these CLEC customers, non-discriminatory access to White Pages directory listings (Directory Listings), under the following terms and conditions in Section 2.0 of this Appendix.

2.0 Service Provided

- 2.1 SWBT will use the practices and procedures applicable to its provision of White Pages directories on a nondiscriminatory basis. SWBT will include in appropriate White Pages directories the primary alphabetical listings of all CLEC customers (other than non-published or non-list Customers) located within the local directory area. SWBT will include CLEC local customers' primary listings in the White Pages (residence, business, or government listings, where applicable) directories without additional charge.
- 2.2 CLEC will furnish to SWBT subscriber listing information pertaining to CLEC customers located within the SWBT local directory area, along with such additional information as SWBT may require to prepare and print the alphabetical listings of said directory.
- 2.3 SWBT will include the listing information for CLEC's customers for Resale services in SWBT's White Pages directory data base in the same manner as it includes listing information for SWBT's end user customers.
- 2.4 SWBT will provide the following directory listing criteria to CLEC for White Pages listings and will provide changes to such criteria not later than sixty (60) days in advance of such changes becoming effective:
 - 2.4.1 Business rules for standard White Pages listings (e.g., space restrictions, non-listed and non-published listings, abbreviated listings, secondary, additional and foreign listings);

- 2.4.2 Business rules for residential Enhanced White Pages (e.g., bold, indent, italics) listings available;
- 2.4.3 *White Pages directory delivery schedules;*
- 2.4.4 Restrictions, if any, on number of White Pages directories provided at no charge to a customer; and,
- 2.4.5 Geographic coverage areas of each White Pages directory published by SWBT (by exchange community and/or NPA/NXX).
- 2.5 CLEC may purchase Enhanced White Pages listings for residential customers on a per listing basis and will pay SWBT amounts attributable to such Enhanced Listings used by its customers in accordance with the terms of Appendix Services/Prices to Attachment 1: Resale to the Agreement.
- 2.6 Publication schedules for White Pages: SWBT will provide to CLEC the initial directory schedule for a calendar year within three (3) to six (6) months of the publication year for those areas where CLEC provides local service. Updates to the schedule will be provided in a timely manner as they occur.
- 2.7 CLEC's subscriber listings are to be interfiled (interspersed) with SWBT's and other LSPs' subscriber listings in the White Pages directory with no discernible differentiation in the listings to indicate to the reader that the listings are served by another LSP unless CLEC, in writing at least sixty (60) days prior to the directory close for the year, directs SWBT to separate CLEC's listings from SWBT's listings.
- 2.8 SWBT will deliver Directory Listings in book form (White Pages directories) to CLEC Customers. The timing of such delivery and the determination of which White Pages directories will be delivered (by customer address, NPA/NXX or other criteria), and the number of White Pages directories to be provided per customer, will be provided under the same terms that SWBT delivers White Pages directories to its own end users.
- 2.9 SWBT will distribute the White Pages directory and will make any subsequent distribution in accordance with the same practices and procedures used by SWBT to distribute directories to its end users.
- 2.10 At its option, CLEC may purchase information pages (Customer Guide Pages) in the informational section of the SWBT White Pages directory covering the geographic area(s) it is serving. These pages will be in alphabetical order with other local service providers and will be no different in style, size, color and format than SWBT information pages. CLEC will provide to SWBT, sixty (60) days prior to the directory close date, the information page(s) in camera ready format. SWBT will have the right to approve, and,

with CLEC's agreement, SWBT may, but is not required to, revise the format and content of such information page(s).

- 2.11 SWBT will include CLEC specific information (i.e., business office, residence office, repair bureau, etc.) in the White Pages directory on an "index-type" information page, in alphabetical order along with other local service providers, at no charge. The space available to CLEC on such page will be 1/8th page in size. In order to have such information published, CLEC will provide SWBT with its logo and information in the form of a camera ready copy, sized at 1/8th of a page (CLEC will be limited to a maximum of 1/8th of a page in any single edition of a SWBT White Pages directory, under either this Subsection or Attachment 19: White Pages-Other to this Agreement).
- 2.12 At its option, CLEC may also order directories from SWBT to be delivered to CLEC in bulk. If CLEC selects this option, CLEC shall provide to SWBT, at least sixty (60) days prior to the directory close for the year, written specification of the total number of directories that CLEC will require for bulk delivery to CLEC. At its option, and at the same time it provides other directory information pursuant to this paragraph (Section 2.12) (i.e., at least sixty (60) days prior to directory close), CLEC may specify that such directories, or any portion of such directories, are to be delivered by SWBT to CLEC as "signature books" (i.e., directories without a cover) so that CLEC may, at its own expense, place its own cover on such directories. Furthermore, at its option and at its own expense, CLEC may place its own "tip-ons" (advertisements adhered to directories) on any directory ordered by it pursuant to this paragraph (Section 2.12). Once SWBT has delivered directories in bulk to CLEC pursuant to this paragraph (Section 2.12), SWBT shall not be responsible for further delivery or disposition of said directories. Upon CLEC's written request, SWBT will provide to CLEC the initial directory close dates for a calendar year within three (3) to six (6) months of the publication year for areas where CLEC is providing local service. Updates to the schedule will be provided in a timely manner as they occur.
- 2.13 SWBT will provide daily electronic directory listing verification reports to CLEC upon request. This report can be used to verify CLEC subscriber White Page and Directory Assistance listing information. This daily electronic verification report will be produced by SWBT's ALPSS/LIRA system, and will include Directory Delivery Address (DDA) information for each CLEC end user listing. Each report will reflect CLEC subscriber directory listings input the previous work day. Daily reports for the previous 30 days can be accessed. Any necessary additions, deletions or modifications to listings discovered by CLEC upon review of the daily electronic listing verification report will be submitted to SWBT via the appropriate directory listing correction process as soon as possible, and no less than 30 days prior to the Business Office Close Date for the directory in which that end user listing will appear.
- 2.14 In addition, at least sixty (60) days prior to the business office close date for a particular directory, SWBT will provide CLEC, upon request, an electronic verification list of

CLEC's subscriber listings, containing the listing information that will appear in the directory. CLEC will make its request for an electronic verification list at least eighty (80) days prior to the Business Office Close Date for a particular directory. SWBT will accept standing requests for electronic verification lists on those White Page directories specified by CLEC. This electronic verification list will be provided in CD-ROM format. The directory listing verification list also is available upon request through SWBT's ALPSS/LIRA system subject to the timeframes outlined in this section. CLEC will review this electronic verification list and will submit any necessary additions, deletions or modifications to SWBT via the appropriate directory listing correction process no less than thirty (30) days prior to the SWBT Business Office Close date for that directory, provided that SWBT made the electronic verification list available to CLEC in a timely manner as specified above.

3.0 Use of Subscriber Listing Information

- 3.1 Subscriber listing information for Resale services, maintained in SWBT's Listings Subscriber System (LSS) database and successor databases, if any, including listings of CLEC Customers, may be provided to third parties on the same terms and conditions and at the same rates that SWBT provides its own subscriber list information to third parties. CLEC will receive its pro-rata share of any amounts paid by third parties to SWBT for such subscriber list information. CLEC's pro-rata share will be calculated based on the proportionate share of CLEC customers to the total number of customers included in the subscriber list information. Provision of subscriber list information to third parties will be solely at SWBT's discretion.

4.0 Pricing

- 4.1 This Section Intentionally Left Blank.

- 4.2 Pricing for Informational Pages: \$3,191.73

- 4.2.1 The price contained in Section 4.2 is interim in nature and is subject to true-up from the effective date of this agreement to the Missouri Commission's determination of permanent prices.

ATTACHMENT 2: ORDERING AND PROVISIONING - RESALE

1.0 General Requirements

SWBT will provide pre-order, ordering and provisioning services to CLEC associated with SWBT's Resale services under the Agreement pursuant to the requirements set forth in this Attachment.

- 1.1 Throughout the term of the Agreement, the quality of the technology, equipment, facilities, processes, and techniques (including, without limitation, such new architecture, equipment, facilities, and interfaces as SWBT may deploy) that SWBT uses to provide pre-order, ordering and provisioning services to CLEC under this Agreement will be at least equal in quality to that provided by SWBT to its end users.
- 1.2 For all Resale services ordered under the Agreement, SWBT will provide pre-order, ordering and provisioning services equal in quality and speed (speed to be measured from the time SWBT receives the service order from CLEC) to the services SWBT provides to its end users.
- 1.3 SWBT and CLEC agree to work together in the Order and Billing Forum (OBF) and the Telecommunications Industry Forum (TCIF) to establish and conform to uniform industry standards for electronic interfaces for pre-order, ordering and provisioning.

Neither Party waives any of its rights as participants in such forums in the implementation of the standards.

- 1.4 SWBT and CLEC agree to work together to implement an Electronic Gateway Interface (EGI) that provides nondiscriminatory access to SWBT's pre-order process equivalent to that which is available to SWBT for use with its end users. CLEC and SWBT agree to implement the electronic interface, which will be transaction based, to provide the pre-service ordering information (i.e., address verification, service and feature availability, telephone number assignment, dispatch requirements, due date, and Customer Service Record information (CSR) in English subject to the conditions as set forth in Attachment Resale) with the Effective Date of the Agreement. SWBT and CLEC also agree to work together to implement an Electronic Data Interface (EDI) for ordering and provisioning specified in the Local Service Ordering Electronic Data Interchange (EDI) Support Implementation Guide (SIG) dated May 20, 1996, or as otherwise agreed to in writing by the Parties. Both EGI for pre-order and EDI for ordering and provisioning will be available with the Effective Date of the Agreement for all pre-order and ordering and provisioning order types and functions as outlined in AT&T Exhibit 15A filed in the Texas PUC Docket No. 16226.
- 1.4.1 SWBT also will make available to CLEC Residence EASE, to be used by CLEC on an interim basis prior to the deployment of EDI as required above in Section 1.4, for the

processing of residence Resale service orders. The following service order types may be processed via Residence EASE: Conversion (as is or with changes); Change (Features, Listings, InterLATA and IntraLATA [when available] Long Distance PICs); New Connect; Disconnect; From and To (change of premises with same service).

- 1.4.2 SWBT also will make Business EASE available to CLEC within a reasonable period of time agreed to by the Parties, upon receipt of a written request from CLEC.
- 1.4.3 SWBT will make access to its Southwestern Order Retrieval and Distribution (SORD) system generally available to CLEC upon request. Due to the unique and varied options available to CLEC through use of SORD, CLEC will advise SWBT of the functionalities to which it desires access, such as those identified in the February 26, 1999 Accessible Letter, CLEC99-027. Specific terms and conditions for those functionalities will be negotiated and incorporated herein through a separate appendix. There is no charge for access to SORD, other than the OSS access charge contained in Appendix Services Pricing to Attachment 1: Resale.
- 1.4.4 CLEC and SWBT will work together to establish mutual requirements and specific interface agreements through the implementation process.
- 1.5 In areas where service order transactions cannot be provided via an electronic interface for the pre-order, ordering and provisioning processes, SWBT and CLEC will develop manual work around processes until such time as the transactions can be electronically transmitted. If Resale services are provided by SWBT to CLEC before electronic interfaces are established between CLEC and SWBT, CLEC will transmit pre-order, ordering and provisioning requests to the SWBT Local Service Center (LSC) via facsimile and/or telephone or other mutually agreed upon means to SWBT. The SWBT LSC will respond to CLEC calls with the same level of service that SWBT provides in serving SWBT's end user customers. When CLEC elects to process orders manually, it may choose to submit a log listing its order requests. When such a log is submitted, SWBT will return an acknowledgement, verifying which or all of the accompanying orders were received by SWBT on that fax. This return acknowledgement will be submitted within one hour of the time CLEC's log is received. SWBT is developing a process for mechanized fax return of FOCs for manually submitted orders.
- 1.6 SWBT and CLEC agree to work together to develop and implement an electronic communication interface that will replace the initial pre-order electronic interface and the ordering and provisioning EDI gateway and provide for Real Time data transfer, consistent with industry standards developed by the OBF and the TCIF. The Parties agree to implement this replacement interface as soon as practical, but no later than 120 days after the Electronic Communication Implementation Committee (ECIC) of TCIF standard reaches the status of "Final Closure", unless a later date is mutually agreed upon. SWBT will maintain the portion of this electronic interface implemented for certain transactions

pursuant to EDI 9 pre-order requirements, and will implement the requirements of EDI 10 for pre-order pursuant to the Change Management Process.

- 1.7 SWBT will provide a Single Point of Contact (SPOC) for all of CLEC's ordering and provisioning contacts and order flow involved in the ordering and provisioning of the Resale services provided by SWBT to CLEC. SWBT will provide ordering and provisioning services to CLEC for Resale service orders Monday through Friday from 8 a.m. to 5:30 p.m. through the LSC. SWBT will provide the same out of hours provisioning coverage for CLEC end user customers as SWBT provides to its end user customers. SWBT also agrees to extend hours of coverage of the LSC based on order volumes. CLEC may request SWBT to provide Sunday, holiday, and/or additional out of hours provisioning services within two business days. If CLEC requests that SWBT perform provisioning services other than Monday through Friday from 8:00 a.m. to 5:30 p.m., SWBT will quote, within one (1) day of the request, a cost-based rate for such services. If CLEC accepts SWBT's quote, SWBT will perform such provisioning services to CLEC in the same manner it does for itself.
- 1.8 SWBT will provide electronic system interfaces Monday through Saturday from 7 a.m. to 11 p.m.; and, Sunday from 11:00 a.m. to 11:00 p.m. for all pre-order, ordering and provisioning order flows. These electronic system interfaces will conform to the terms of paragraphs 1.4 and 1.6 above and Section 2 below. SWBT will also provide to CLEC a toll-free nationwide telephone number to the LSC for issues connected to the electronic system interfaces (operational from 8 a.m. to 5:30 p.m., Monday through Friday), which will be answered by capable staff trained to answer questions and resolve problems in connection with the provisioning of Resale services. SWBT will also provide a help desk function for electronic system interfaces with out-of-hours coverage from 5 p.m. to 8 p.m., Monday through Friday, and from 8 a.m. through 8 p.m. on Saturday.
- 1.9 SWBT will provide CLEC with the same provisioning intervals and procedures for design and complex services that it provides to SWBT customers.
- 1.10 SWBT and CLEC will jointly establish interface contingency and disaster recovery plans for the pre-order, ordering and provisioning of SWBT's Resale services. On or before the Effective Date of this Agreement, SWBT will provide a disaster recovery plan associated with the recovery of any systems and/or functions connected with the pre-order, ordering and provisioning processes.
- 1.11 SWBT will recognize CLEC as the customer of record for all Resale services ordered by CLEC and will send all notices, invoices and pertinent information directly to CLEC.
- 1.12 SWBT will provide the following to CLEC upon request:
 - 1.12.1 A list of all services and features available for resale from each switch that SWBT may use to provide a Local Switching Element, by switch CLLI and NPA NXX. Within ten

(10) business days after the Effective Date of the Agreement, SWBT will provide CLEC an initial electronic copy of this information. SWBT will provide a complete update of the information to CLEC electronically on a quarterly basis, or as CLEC may otherwise request. If CLEC requests more than one update in any quarter, a charge may apply for each such additional request. The Parties agree to negotiate in good faith whether and to what extent such a charge should apply;

1.12.2 Layout Record Cards for designed Resale services;

1.12.3 Advanced information on the details and requirements for planning and implementation of NPA splits via Accessible Letters, or, where SWBT is not the Central Office Code Administrator, to the extent the information is not available to CLEC in the same manner it is available to SWBT, SWBT will provide copies of notices containing such information received by SWBT to CLEC; and

1.12.4 A subset of the Street Address Guide (SAG), transmitted electronically, which includes street addresses and the associated serving switches, enabling CLEC to map a customer address to a specific serving switch. SWBT will provide this information to CLEC within ten (10) business days after the Effective Date of this Agreement and quarterly thereafter except as CLEC may otherwise request. If CLEC requests more than one update in any quarter, a charge may apply for each such additional request. The Parties agree to negotiate in good faith whether and to what extent such a charge should apply.

1.13 SWBT will train those SWBT employees who have contact with CLEC or any other LSP not to discriminate against any LSP, including CLEC, and not to disparage any LSP, including CLEC, to any LSP's customers.

1.14 SWBT and CLEC will work together to develop methods and procedures between SWBT's LSC and CLEC's Work Centers regarding systems, work center interfaces, and to establish a change control process for those methods and procedures. An error resolution team in the LSC will deal specifically with those service orders in error status after the order has reached completion status, but before the order has posted to SWBT's billing system. SWBT will clear any such errors prior to the next SWBT billing date applicable to that order.

1.15 SWBT and CLEC will work cooperatively in establishing and implementing practices and procedures regarding fraud and service annoyance handling.

1.16 SWBT and CLEC will establish mutually acceptable methods and procedures for handling all misdirected calls from CLEC customers requesting pre-order, ordering or provisioning services. All misdirected calls to SWBT from CLEC customers will be given a recording (or a live statement) directing them to call their local provider. To the extent SWBT procedures change such that CLEC customers become identifiable, such customers will be directed to call CLEC at a designated 800 number. CLEC on a

reciprocal basis will refer to a SWBT designated number all misdirected calls that CLEC receives from SWBT customers. CLEC and SWBT will agree on the scripts to be used for this purpose.

- 1.17 SWBT's LSC will provide design and coordination support for all Resale services provided to CLEC. Services for which such support is to be provided include, without limitation, Data Services, Voice Grade Private Line, and ISDN PRI and BRI, Broadband and packet service. SWBT will coordinate with SMSI to avoid interruption of Callnotes service during conversions to CLEC services.
- 1.18 SWBT will provide CLEC, upon request and not more than once per quarter, an electronic compare file that will contain the subscriber information stored in the SWBT 9-1-1 database for end-user customers served by CLEC through resale. CLEC may request that electronic compare files be provided for all of CLEC's resale customer accounts in Missouri (sorted by NPA), or by specific NPA. At CLEC's option, SWBT will provide the electronic compare file on diskette, or by e-mail to CLEC. The compare file will be created in accordance with NENA standards on data exchange. Requests for electronic compare files will be processed by SWBT within 14 days of receipt of CLEC's request. CLEC will review the electronic compare file(s) for accuracy, and submit any necessary corrections to SWBT via the appropriate 911 listing correction process. Should CLEC wish to obtain the 911 compare file more frequently than once per quarter, terms and conditions for such additional access will be mutually agreed by the parties.

2.0 Pre-Order and Ordering Interface Requirements

- 2.1 SWBT will provide to CLEC EDI electronic interfaces for transferring and receiving order, Firm Order Confirmation (FOC), service completion, and other provisioning data and information. The EDI interfaces will be administered through a gateway that will serve as a single point of contact for the transmission of such data from CLEC to SWBT, and from SWBT to CLEC. The requirements and implementation of such a data transfer system are subject to future agreement by CLEC and SWBT, but will conform to the terms of Section 3 of this Attachment. SWBT's technical documentation will match the business requirements provided by SWBT to CLEC for development of its EDI interface. SWBT also will participate with CLEC in the established Change Management Process. SWBT agrees to announce and implement EDI releases in accordance with the policies, practices, and scheduling set forth jointly by SWBT and CLECs in the documented Change Management Process, as may be modified from time to time in accordance with the Change Management Process. Any CLEC in the process of negotiating and/or arbitrating an interconnection agreement with SWBT and any CLEC with an interconnection agreement with SWBT may participate in the Change Management Process. SWBT and CLECs will hold regular Change Management Process meetings. Such meetings shall be held monthly, with staff oversight from the Texas Public Utility Commission, at least through December 1999. SWBT will provide CLECs with the timely ability to participate in establishing the agenda for such meetings. Within two

weeks of each such meeting, SWBT will file the minutes of the meeting with the Texas Public Utility Commission under Project Nos. 16251 and 20400 (while those projects remain open) and provide them to the Missouri Public Service Commission upon its request. SWBT will submit the minutes of the Change Management Process meetings to CLEC to provide input to the minutes at least five (5) days before SWBT files the minutes with the Texas Public Utility Commission. If SWBT refuses to incorporate CLEC's comments into the minutes, those comments will be filed together with the minutes prepared by SWBT. SWBT will provide complete documentation of the change management process in Texas Project Nos. 16251 and 20400, and a dispute resolution procedure will be developed in those Projects for the change management forum.

- 2.1.1 SWBT will provide flow-through capability in accordance with the requirements of Texas PUC Docket No. 19000 and Project No. 16251, and will develop additional flow-through capability through the Change Management Process in Project No. 20400. At a minimum, SWBT represents that its existing mechanized flow-through capability is accurately reflected in SWBT's Collaborative Process submission in Project No. 16251 dated September 21, 1998 stamped page 954 to SWBT's December 1, 1998 Affidavit of Chris Bourgeacq.
- 2.1.2 SWBT will continue to maintain the editing capabilities of SWBT's LEX and Verigate interfaces that enable CLEC to copy existing service and address information from Verigate and paste it into the appropriate fields in LEX and/or to copy data from field to field within LEX or from Verigate to LEX.
- 2.2 When ordering Resale services, CLEC's representatives will have access to a pre-order electronic gateway provided by SWBT for both consumer and business customers that provides real-time access to SWBT's information systems. This gateway shall be a Telecommunications Protocol/Internet Protocol (TCP/IP) gateway and will allow the CLEC representatives to perform the following tasks:
 - 2.2.1 Obtain customer information, including customer name, billing address and residence or business address, billed telephone numbers and features and services available in the end office where the customer is provisioned;
 - 2.2.2 Identify features and services to which the customer subscribes (CLEC agrees that CLEC's representatives will not access the information specified in this Subsection until after the customer requests that the customer's local exchange service provider be changed to CLEC);
 - 2.2.3 Electronically assign a telephone number (if the customer does not have one assigned) with the customer on-line. Reservation and aging of these numbers remain SWBT's responsibility. For "vanity" numbers, SWBT will provide a manual process until an electronic capability becomes available. All these processes will permit reservation of a

number, including, without limitation, a vanity number, for thirty days for consumer and business services;

2.2.3.1 When SWBT has initiated a suspension on a SWBT end user's account or disconnects an end user for nonpay, SWBT will not release the telephone number being used by the end user until such time as the end user's account has been paid in full. Conversely, SWBT agrees that when CLEC initiates a suspension on one of their resold end user's accounts or disconnects their end user for nonpay, SWBT will abide by the same provisions regarding telephone number release.

2.2.4 Determine if a service call is needed to install the line or service;

2.2.5 Provide service availability dates to the customer;

2.2.6 Provide information regarding the dispatch/installation schedule, if applicable;

2.2.7 Provide PIC options for intraLATA toll (when available) and interLATA toll;

2.2.8 Perform address verification.

2.3 All CSR data exchanged must be in English, not USOC or FID format. All other data will be in a mutually agreed upon nomenclature.

3.0 Ordering Requirements

3.1 Upon CLEC's request through a Suspend/Restore order, SWBT will suspend or restore the functionality of any Resale service for any CLEC local service customer. SWBT will implement any restoration priority on a per Resale service basis in a manner that conforms with CLEC requested priorities and any applicable regulatory policy or procedures.

3.2 SWBT will provide to CLEC the functionality of blocking calls (e.g., 900, international calls, and third party or collect calls) by line or trunk on an individual switching element basis, to the extent that SWBT provides such blocking capabilities to its customers and to the extent required by law.

3.3 When ordering a Resale service via a service order, CLEC may order from SWBT separate interLATA and intraLATA service providers (i.e., two PICs, when available) on a line or trunk basis. SWBT will accept PIC change orders for intraLATA toll and long distance services through the service provisioning process.

3.4 Unless otherwise directed by CLEC when CLEC orders a Resale service, all pre-assigned trunk or telephone numbers currently associated with that service will be retained without loss of feature capability and without loss of associated Ancillary Functions, including,

but not limited to, Directory Assistance and E911 capability. To the extent such losses occur, SWBT will work cooperatively with CLEC to remedy such occurrences over time.

- 3.5 SWBT will provide order format specifications to CLEC for all services, features, and functions available and for ancillary data required by SWBT to provision these services.
- 3.6 SWBT will provide CLEC with standard provisioning intervals for all designed and complex services.
- 3.7 SWBT will update the E911 service provider information and establish directory listings, including all information appropriate for residential or business listings and foreign listings, from CLEC's service order. SWBT will use a mechanized process to ensure that SWBT's directory listing, 911 and LIDB information for the end user is not deleted during the process of converting that customer to resold service provided by a CLEC.

4.0 Provisioning Requirements

- 4.1 Except in the event an CLEC local service customer changes their local service provider to another LSP or SWBT, SWBT may not initiate any CLEC end user requested disconnection or rearrangement of Resale services unless directed by CLEC. Any CLEC customer who contacts SWBT regarding a change in CLEC service will be advised to contact CLEC. In those instances when any CLEC local service customer changes their local service provider to another LSP or SWBT, CLEC will be notified as described in the LSP change notification process, contained in Local Account Maintenance Methods and Procedures dated July 29, 1996, or as otherwise may be agreed to by the Parties.
- 4.2 Upon request from CLEC, SWBT will provide an intercept referral message that includes any new telephone number of an CLEC end user for the same period of time that SWBT provides such messages for its own end users. CLEC and SWBT will agree on the message to be used, which will be similar in format to the intercept referral message currently provided by SWBT for its own end users.
- 4.3 SWBT will provide CLEC with a Firm Order Confirmation (FOC) for each order (multiple Working Telephone Numbers (WTNs) may be included on one order). The FOC will contain but is not necessarily limited to: purchase order number, telephone number, Local Service Request number, due date, Service Order number. For orders submitted via EDI or LEX, SWBT's LASR system will process orders on a real time basis, rather than in a batch mode.
- 4.4 Upon work completion, SWBT will provide CLEC with an 855 EDI transaction based Order Completion that states when that order was completed. When available, SWBT will provide CLEC an 865 EDI transaction based Order Completion. This capability will be available when standards are completed by OBF and TCIF/EDI Committees or as agreed to by the Parties. For orders submitted via EDI or LEX, SWBT's LASR system

will process orders on a real time basis, rather than in a batch mode. Upon completion, for orders submitted via EDI or LEX, SOC's will be returned on a real-time basis and in accordance with Attachment 17.

- 4.5 Where available, SWBT will perform pre-testing and will provide in writing (hard copy) or electronically, as directed by CLEC, all test and turn up results in support of Resale services ordered by CLEC.
- 4.6 As soon as identified, SWBT will provide CLEC a 997 EDI transaction based Rejections/Errors notification occurring in any of the EDI data element(s) fields contained on any CLEC order. CLEC will provide 997s for the 855 and 865 EDI Transactions originating from SWBT.
- 4.7 When available, SWBT will provide CLEC an 855 EDI transaction based reply when SWBT's committed Due Date (DD) is in jeopardy of not being met by SWBT on any Resale service. SWBT's implementation of this capability will be in accordance with industry guidelines promulgated by the Ordering and Billing Forum, and with the Change Management Process. SWBT will concurrently provide the revised due date. SWBT may satisfy its obligations under this paragraph by providing CLEC access through the electronic interface to a database which identifies due dates in jeopardy and provides revised due dates as soon as they have been established by SWBT. On an interim basis, where available, SWBT and CLEC will establish mutually acceptable methods and procedures for handling the processes for a jeopardy notification or missed due date. SWBT has implemented and will maintain a mechanized interface between its Southwestern Held Order Tracking System ("SHOTS") interface and its EDI and LEX interface, via LASR to provide CLEC with electronic notification for jeopardy situations related to facility conditions.
- 4.8 When a SWBT employee visits the premises of an CLEC customer, the SWBT employee must inform the customer that he or she is there acting on behalf of CLEC. Materials left at the customer premises (e.g., a door hanger notifying the customer of the service visit) must also inform the customer that SWBT was on their premises acting on behalf of CLEC. "CLEC branded" materials, to be utilized by SWBT installation, maintenance and/or repair technicians when dealing with CLEC's customers, will be furnished to SWBT by and at the sole expense of CLEC. SWBT will not rebrand its vehicles and personnel.
- 4.9 SWBT technicians will direct CLEC customers to contact CLEC if CLEC customer requests a change in service at the time of installation.
- 4.10 SWBT will provide telephone and/or facsimile notification of any charges associated with required construction for a given service, and obtain CLEC's approval prior to commencing construction under an CLEC order for such service.

- 4.11 When industry standards are established, and SWBT and CLEC mutually agree to an implementation schedule, SWBT will provide provisioning status notification for all provisioning orders issued to SWBT by CLEC.

5.0 Order Format and Data Elements for Resale Service

- 5.1 In ordering Resale services, CLEC and SWBT will utilize mutually agreeable standard industry order formats and data elements developed by the OBF. Industry standards do not currently exist for the ordering of Resale services. Therefore, until such standard industry order formats and data elements are developed by the OBF, CLEC will utilize the format described in this Section to address the specific data requirements necessary for the ordering of Resale services.
- 5.2 On or before the Effective Date of the Agreement, SWBT will provide order format specifications for all Resale services available to be ordered and all customer data required by SWBT from CLEC to provision these services.
- 5.3 CLEC and SWBT will agree upon the appropriate ordering and provisioning codes to be used for each Resale service. The Local Service Provider Electronic Ordering Form, as currently defined by the OBF, will be utilized by SWBT for the ordering of services via electronic interface. The Manual Ordering Form, when defined by the OBF, will be implemented by SWBT for manual service orders.
- 5.4 Each order for a Resale service will contain the following order-level sections as currently defined by the OBF: Administration, Bill, Contact, and End User information.
- 5.5 In addition to the above OBF sections, CLEC will provide provisioning data in the format defined below when ordering Resale services. CLEC will provide data in the following provisioning categories, such data to be provided on the OBF ordering form as completed data fields:

Activity. The activity field will include one of the following entries:

- (A) Add. This will apply when a new service is being ordered;
- (C) Change. This will apply when an CLEC customer's existing service is being altered in some way, e.g., "moved as specified" (migrate with change), "move as is" (conversion);
- (D) Disconnect. This will apply when an existing service is being completely disconnected;
- (R) Record Only. This will apply when there is no physical or logical work required and all that is necessary is the update of SWBT's internal records.

6.0 Order Activity Description.

- 6.1 For each activity, a further description of the Order Activity may be required. The following Order Activity Descriptions may be applied to any Add, Change, Disconnect or Record Only order. In some cases, more than one of these may apply to a particular order:

Modify: This will apply when the order has been modified in some way;

Cancel: This will apply when the order has been canceled, and no provisioning activity related to that order is to be completed;

Expedite: This will apply when the provisioning activity is required to be completed prior to the committed Due Date. The customer requested Due Date category will reflect the date the activity needs to be completed;

Sequence: This will apply when components of the order must be worked in the proper sequence, or when components of the order are sequentially related to components of another order;

Coordinated: This will apply when components of the order must be worked simultaneously, or when components of the order must be coordinated with components of another order;

Suspend: This will apply when a functionality is to be suspended until further notice. The exact nature of the suspension will be reflected within the body of the order. This field will be used with a C (Change) Order Activity;

Restore: This will apply when a previously suspended functionality is to be restored. This field will be used with a C (Change) Order Activity.

7.0 Performance Metrics

- 7.1 When CLEC places an order, SWBT will specify a DD based on force availability. In the event a DD other than that specified is requested by the CLEC customer, CLEC will contact SWBT and the Parties will negotiate a DD based on that request. SWBT will not complete the order prior to the DD or later than the DD unless authorized by CLEC.
- 7.2 Within two (2) business hours after a request from CLEC for an expedited order, SWBT will notify CLEC of the status of the order within the expedited interval. A business hour is any hour occurring on a business day between 8 a.m. and 5 p.m.

- 7.3 Once an order has been issued by CLEC and CLEC subsequently requires a new DD that is sooner than the committed DD, CLEC will issue an expedited modify order. SWBT will notify CLEC within two (2) business hours of the status of the order requesting the new DD.
- 7.4 CLEC and SWBT will agree to escalation procedures and contacts for resolving questions and disputes related to ordering and provisioning procedures or to the processing of individual orders, subject ultimately to the dispute resolution provisions of this Agreement. SWBT will notify CLEC of any modifications to these contacts within one (1) week of such modifications.
- 7.5 SWBT will provide: (a) percent missed DD; (b) percent right the first time (non-designed - 10 days; designed - 30 days); (c) percent no access (non-designed) (a, b, and c will be measured and reported on a monthly basis by SWBT for both CLEC customers and SWBT customers); and (d) LSC response time. SWBT will provide the same level of service to CLEC customers as it provides to its own customers.
- 7.6 When new processes and electronic interfaces are implemented between CLEC and SWBT, SWBT and CLEC will develop process metrics requirements. Implementation of such measurements are subject to future agreements by SWBT and CLEC. All such process metrics will be subject to review quarterly and subject to modification or discontinuance.

8.0 Operational Readiness Test (ORT) for Pre-Ordering, Ordering/Provisioning

- 8.1 SWBT will participate with CLEC in Operational Readiness Testing (ORT), which will allow for the testing of the systems, interfaces, and processes for the pre-ordering, ordering and provisioning of Resale services. ORT will be completed in conformance with agreed upon implementation dates. Such ORT will begin not later than three (3) months after the Effective Date of the Agreement.

9.0 Pricing

- 9.1 Prices for access to OSS covered by this Attachment are contained in Section 15 of Appendix Services/Pricing to Attachment 1: Resale.
- 10.0 SWBT will issue a credit to CLEC where such credit is due, whether on any bill on which double billing may occur or otherwise. When SWBT determines that such credit is due, SWBT will issue this credit within thirty (30) days.

ATTACHMENT 3: MAINTENANCE - RESALE

1.0 General Requirements

- 1.1 SWBT will provide repair, maintenance, testing, and surveillance for all Resale services in accordance with the terms and conditions of this Attachment.

2.0 Maintenance Requirements

- 2.1 SWBT will provide maintenance for all Resale services ordered under this Agreement at levels equal to the maintenance provided by SWBT in serving its end user customers, and will meet the requirements set forth in this Attachment. Such maintenance requirements will include, without limitation, those applicable to testing and network management.

3.0 Electronic Bonding

- 3.1 SWBT and CLEC agree to work together in the Electronic Communications Implementation Committee (ECIC) or other appropriate organizations to establish uniform industry standards for Electronic Bonding Interfaces (EBI), in accordance with the ANSI T1.227 and T1.228 to support repair and maintenance of Resale services.
- 3.2 CLEC and SWBT agree to work together to implement Phase I of EBI as set forth in Fault Management Electronic Bonding Interface for Local Service - Version 2, Draft 1, dated September 12, 1996, or as subsequently modified and provided to SWBT by January 15, 1997. Phase 1 is scheduled to be completely operational not later than seven (7) months after the Effective Date of the Agreement, with testing beginning not later than three (3) months after the Effective Date of the Agreement. If CLEC fails to begin testing within three (3) months after the Effective Date of the Agreement, SWBT will require CLEC to negotiate new testing and completely operational dates. Phase 1 of EBI will provide the following functions:
- a) the ability to enter a new trouble ticket electronically;
 - b) the ability to receive the Estimated Time To Repair ("ETTR") electronically with the successful creation of the trouble ticket;
 - c) the ability to retrieve and track the current status on all electronically bonded trouble tickets;
 - d) the ability to get applicable charges at ticket closure. For non-designed services this will include the maintenance of service charge indicator. For special services, this will include the number of hours per technician and the bill activity type.

- 3.3 SWBT and CLEC agree to work together to develop new or modify existing standards for Phase II of EBI (specific date by which said development is to be completed to be jointly agreed upon) which will provide CLEC the following capabilities, including, but not limited to:
- a) performing feature and line option verification and requesting corrections;
 - b) performing network surveillance (e.g., performance monitoring);
 - c) initiating and receiving test results;
 - d) receiving immediate notification of missed appointments;
 - e) identifying cable failures by cable and pair numbering.

SWBT agrees to notify CLEC of upgrades to existing test systems and the deployment of new test systems within SWBT and to negotiate with CLEC to allow CLEC to use such systems through a controlled interface.

- 3.4 SWBT and CLEC will modify the EDI to incorporate updates to the applicable ANSI and ECIC standards referenced above unless the Parties agree to defer or forego a particular modification.

4.0 Repair Service Response

- 4.1 SWBT technicians will provide repair service that is at least equal in quality to that provided to SWBT customers; trouble calls from CLEC will receive response time and priorities that are at least equal to that of SWBT customers. CLEC and SWBT agree to use the severity and priority restoration guidelines set forth in SWBT MMP 94-08-001 dated April 1996, and as subsequently modified.

5.0 Intercompany Communications

- 5.1 The SWBT Network Management Service Center ("NMSC") will utilize the CLEC Network Management Center ("NMC") as the Single Point of Contact to notify CLEC of the existence, location, and source of all emergency network outages affecting an CLEC customer. The CLEC Customer Network Service Center ("CNSC") or the CLEC NMC may call the SWBT NMSC in order to discuss scheduled activities that may impact CLEC Customers. For purposes of this subsection, an emergency network outage is defined as 5,000 or more blocked call attempts in a ten (10) minute period, in a single exchange.

6.0 Emergency Restoration Plan

6.1 SWBT will provide CLEC with mutually agreed upon emergency restoration and disaster recovery plans. Such plans will include, at a minimum, the following:

- a) disaster recovery notification will be made in accordance with SWBT Central Office Disaster Recovery Plan MMP 94-12-001 dated April 19, 1996, and Local Operations Center (LOC) Disaster Recovery Plan Summary dated April 22, 1996, and as subsequently modified;
- b) establishment of a SWBT Single Point Of Contact (SPOC) responsible for initiating and coordinating the restoration of all Resale services. The SWBT NMSC will notify CLEC's NMC of activities involving the central office and interoffice network and the SWBT LOC will notify the CLEC CNCS of any local loop facility when the LOC becomes aware of the local loop facility failure;
- c) establishment of the SWBT LOC as the single point of contact to provide CLEC with information relating to the status of restoration efforts and problem resolution during the Resale services restoration process;
- d) methods and procedures for mobile restoration equipment, SWBT MMP 94-06-001 dated May 21, 1996, and MMP 94-12-001 dated April 19, 1996, and as subsequently modified;
- e) methods and procedures for reprovisioning of all Resale services after initial restoration. SWBT agrees that Telecommunications Service Priority ("TSP") services for CLEC carry equal priority with SWBT TSP services for restoration. SWBT will follow the guidelines established under the National Security Emergency Procedures (NSEP) plan and will follow TSP guidelines for restoration of emergency services first in accordance with SWBT Emergency Operations Plan Overview and General Description MMP 94-08-001 Section 12, dated April 1996, and as subsequently modified;
- f) site specific disaster recovery plans for LOC and LSC provisioning work centers in accordance with LOC Disaster Recovery Plan Summary dated April 22, 1996, and SWBT LSC Plan dated June 4, 1996, and as subsequently modified;
- g) site specific disaster recovery plan for operational systems and databases in accordance with SWBT Computer Facility Disaster recovery plan dated May 13, 1996, and as subsequently modified;
- h) generic disaster recovery plan for central offices, commercial power and facility outages and in accordance with SWBT Generic Disaster Recovery Plans for Central Offices, Commercial Power, Facility Outages dated May 13, 1996, and as

subsequently modified. Copper cable restoration shall be in accordance with SWBT Copper Cable Restoration Methods document dated May 13, 1996, and as subsequently modified. Fiber cable restoration will be in accordance with SWBT Emergency Management Process document dated April 23, 1996, and as subsequently modified.

7.0 Misdirected Repair Calls

- 7.1 All misdirected repair calls to SWBT from CLEC customers will be given a recording (or live statement) directing them to call the number designated by CLEC. Scripts used by SWBT will refer CLEC customers (in both English and Spanish when available) to the CLEC 800 number in the CLEC CNSC. All calls to 611 in SWBT's territory will continue to receive a standardized vacant code announcement (i.e., a recording specifying the number dialed is not valid) for all customers. CLEC on a reciprocal basis will refer all misdirected repair calls that CLEC receives for SWBT customers to a SWBT designated number.

8.0 Repair Procedures

- 8.1 SWBT agrees to the following:

- 8.1.1 Prior to Electronic Bonding Interface (EBI), CLEC will refer repair calls to the SWBT LOC by telephone or via the Toolbar Trouble Administration Interface (Toolbar). After implementation of EBI, CLEC may from time to time call the SWBT LOC. In either event, the following will apply: The SWBT LOC will answer its telephone and begin taking information from CLEC at the same level of service as provided to SWBT's customers when calling the Customer Service Bureau ("CSB"). The Speed of Answer performance will be provided monthly once the LOC has the equipment to measure calls and the data provided will be for all calls for all LSPs answered by the LOC.

- 8.1.2 The SWBT LOC will be on-line and operational twenty-four (24) hours per day, seven (7) days per week. CLEC will provide a single point of contact (SPOC) for all of CLEC's maintenance applicable to this Agreement (via an 800 number to the CNSC) 24 hours per day, seven (7) days a week.

The EBI to be established pursuant to Section 3 preceding shall be on-line and operational twenty-four (24) hours per day, seven (7) days per week except for the scheduled maintenance downtime as documented in Section 6.2 of the SWBT & AT&T Joint Implementation Agreement for the Electronic Bonding Project, Version 1, dated November 2, 1994, or as subsequently modified or as otherwise agreed upon.

- 8.1.3 While in manual mode operation, SWBT will provide CLEC "estimated time to restore." The SWBT LOC will notify the CLEC CNSC of each missed repair commitment through a status call. When the trouble ticket commitment time occurs and the trouble ticket has

not been closed, an additional status call will provide the CNSC the current status (e.g., trouble was dispatched at 8:00 a.m.). The original trouble commitment will not be changed due to possible loss of priority for that customer. All missed appointments (e.g., vendor meets) will be handled in the same way. This jeopardy status information (on missed commitments/appointments), while in a manual mode, will be provided by SWBT for a maximum of four months after CLEC's market entry date in SWBT states, or until this capability is available through EBI, or until CLEC elects to utilize the CNA program to obtain this status. The status of all other tickets will be given to the CLEC CNSC through the fax of a daily log (faxed the next morning to the CLEC CNSC by 8 a.m. Central Time Zone) or another agreed upon method and will include all "closed tickets" from the previous day (including No Access and closed troubles).

- 8.1.4 Notice of emergency network outages, as defined in this Attachment, will be provided to the CLEC NMC within one (1) hour.
- 8.1.5 For network outages other than emergency outages, the following performance measurements will be taken with respect to restoration of Resale service:
- a) speed of answer in the LOC - Note: Comparison will be made against the results for speed of answer in SWBT's CSBs (where SWBT's customers call in to refer troubles directly);
 - b) percent missed commitments for nondesigned services;
 - c) average outage duration time: nondesigned - receipt to clear; designed - mean time to repair;
 - d) percent right the first time (repeat reports): nondesigned - 10 days; designed - 30 days;
 - e) percent report rate nondesigned - Note: Comparison will be applicable only after CLEC's customer base equals or exceeds 300,000 lines;
 - f) percent no access - nondesigned.

The above performance measurements will be measured and reported to CLEC on a monthly basis by SWBT for both CLEC customers and SWBT customers. If the quality of service provided to CLEC customers based on these measurements is less than that provided to SWBT customers for three (3) consecutive months, or if the average quality of service for a six (6) month period is less than that provided to SWBT customers, CLEC may request a service improvement meeting with SWBT.

- 8.1.6 For purposes of this Section, a Resale service is considered restored or a trouble resolved when the quality of a Resale service is equal to that provided before the outage or the trouble occurred.

9.0 Escalation Procedures

- 9.1 SWBT will provide CLEC with written escalation procedures for maintenance resolution to be followed if, in CLEC's judgment, any individual trouble ticket or tickets are not resolved in a timely manner. The escalation procedures to be provided hereunder shall include names and telephone numbers of SWBT management personnel who are responsible for maintenance issues. CLEC acknowledges that the procedures set forth in SWBT's LOC POTS Escalation/Expedite Maintenance Procedures dated May 6, 1996, and LOC escalation contact list meet the requirements of this Section.

10.0 Premises Visit Procedures

- 10.1 SWBT Maintenance of Service Charges, when applicable, will be billed by SWBT to CLEC, and not to CLEC's end-user customers.
- 10.1.1 Dispatching of SWBT technicians to CLEC Customer premises shall be accomplished by SWBT pursuant to a request received from CLEC.
- 10.1.2 When a SWBT employee visits the premises of an CLEC local customer, the SWBT employee must inform the customer that he or she is there acting on behalf of CLEC. Materials left at the customer premises (e.g., a door hanger notifying the customer of the service visit) must also inform the customer that SWBT was on their premises acting on behalf of CLEC. "CLEC branded" materials, to be utilized by SWBT installation, maintenance and/or repair technicians when dealing with CLEC's customers, will be furnished to SWBT by and at the sole expense of CLEC. SWBT will not rebrand its vehicles and personnel.
- 10.1.3 If a trouble cannot be cleared without access to CLEC's local customer's premises and the customer is not at home, the SWBT technician will leave at the customer's premises a CLEC branded "no access" card requesting the customer to call CLEC for rescheduling of repair.

11.0 New Circuit Testing

- 11.1 SWBT will perform testing (including trouble shooting to isolate any problems) of Resale services purchased by CLEC in order to identify any new circuit failure performance problems. CLEC will utilize routine maintenance procedures for reporting troubles.
- 11.2 Toolbar will be utilized by CLEC on an interim basis until the full implementation of EBI in order to initiate and receive test results on POTS resale services.

12.0 Pricing

- 12.1 Prices for access to OSS covered by this Attachment are contained in Section 15 of Appendix Services/Pricing to Attachment 1: Resale

13.0 MLT Testing

- 13.1 SWBT agrees to provide access to MLT testing to allow CLEC to test its end user lines for resold SWBT services. SWBT will make MLT testing functionality available through SWBT's Toolbar Trouble Administration to allow CLEC to test its end-user lines for resold SWBT POTS services.

ATTACHMENT 4: CONNECTIVITY BILLING - RESALE**1.0 General**

This Attachment 4: Connectivity Billing-Resale describes the requirements for SWBT to bill all charges CLEC incurs for purchasing Resale services.

2.0 Billable Information And Charges

- 2.1 In accordance with this Agreement, SWBT will bill those charges CLEC incurs as a result of CLEC purchasing Resale services from SWBT (hereinafter "Connectivity Charges"). Each bill for Connectivity Charges (hereinafter "Connectivity Bill") will be formatted in accordance with EDI for Resale services. CLEC will translate the EDI formatted bills to meet CABS/BOS specifications. SWBT will assist CLEC with EDI mapping. Each Billing Account Number (BAN) will be sufficient to enable CLEC to identify the Resale services ordered by CLEC to which Connectivity Charges apply. Each Connectivity Bill, including Auxiliary Service Information, will set forth the quantity and description of Resale services provided and billed to CLEC.
- 2.2 SWBT will provide CLEC a monthly Connectivity Bill that includes all Connectivity Charges incurred by and credits and/or adjustments due to CLEC for those Resale services ordered, established, utilized, discontinued or performed pursuant to this Agreement. Each Connectivity Bill, including Auxiliary Service Information, provided by SWBT to CLEC will include: (1) all non-usage sensitive charges incurred for the period beginning with the day after the current bill date and extending to, and including, the next bill date; (2) any known unbilled non-usage sensitive charges for prior periods; (3) unbilled usage sensitive charges for the period beginning with the last bill date and extending up to, but not including, the current bill date; (4) any known unbilled usage sensitive charges for prior periods; (5) any known unbilled adjustments; and (6) any Customer Service Record (CSR) for all flat-rated charges.
- 2.3 The Bill Date, as defined herein, must be present on each bill transmitted by SWBT to CLEC. Connectivity Bills will not be rendered for any Connectivity Charges which are incurred under this Agreement on or before one (1) year preceding the Bill Date.
- 2.4 Each Party will provide the other Party at no charge a contact person for the handling of any Connectivity Billing questions or problems that may arise during the implementation and performance of the terms and conditions of this Attachment 4: Connectivity Billing - Resale.
- 2.5 SWBT will assign to CLEC one Billing Account Number (BAN) per Regional Accounting Office (RAO) for consumer and one BAN per RAO for business.

3.0 Issuance of Connectivity Bills - General

- 3.1 SWBT will issue all Connectivity Bills in accordance with the terms and conditions set forth in this Section. SWBT will establish monthly billing dates (Bill Date) for each BAN, as further defined in the EDI/BOS document, which Bill Date will be the same date month to month. Each BAN will be provided in 13 alpha/numeric characters and will remain constant from month to month, unless changed as agreed to by the Parties. Each Party will provide the other Party at least thirty (30) calendar days written notice prior to changing, adding or deleting a BAN. The Parties will provide one Connectivity Billing invoice associated with each BAN. Multiple BANs for each Regional Accounting Office (RAO) will be provided as part of a single EDI transmission. All Connectivity Bills must be received by CLEC no later than ten (10) calendar days from Bill Date and at least twenty (20) calendar days prior to the payment due date (as described in this Attachment 4: Connectivity Billing - Resale), whichever is earlier. Any Connectivity Bill received on a Saturday, Sunday or a day designated as a holiday by the Chase Manhattan Bank of New York (or such other bank as the Parties agree) will be deemed received the next business day. If CLEC fails to receive Connectivity Billing data and information within the time period specified above, the payment due date will be extended by the number of days the Connectivity Bill is late.
- 3.2 If CLEC requests an additional copy(ies) of a bill, CLEC will pay SWBT a reasonable fee per additional bill copy, unless such copy(ies) was requested due to errors, omissions, or corrections, or the failure of the original transmission to comply with the specifications set forth in this Agreement.
- 3.3 To avoid transmission failures or the receipt of Connectivity Billing information that cannot be processed, the Parties will provide each other with their respective process specifications and edit requirements. CLEC will provide SWBT reasonable (within 24 hours) notice if a Connectivity Billing transmission is received that does not meet the specifications in this Attachment. Such transmission will be corrected and resubmitted to CLEC at SWBT's sole expense, in a form that can be processed. The payment due date for such resubmitted transmissions will be twenty (20) days from the date that the transmission is received in a form that can be processed and that meets the specifications set forth in this Attachment 4: Connectivity Billing - Resale.

4.0 Electronic Transmissions

- 4.1 SWBT will electronically transmit Connectivity Billing information and data for Resale services in the appropriate EDI format via Connect: Direct as outlined in SWBT's Electronic Commerce Customer Guide dated May 1995, or as the Parties may otherwise agree. The Parties agree that a T1.5 or 56kb circuit to the gateway for Connect: Direct is required. If SWBT has an established Connect: Direct link with CLEC, that link can be used for data transmission if the location and applications are the same for the existing

link. Otherwise, a new link for data transmission must be established. SWBT and CLEC will provide each other appropriate Connect: Direct Node IDs. Any change to either Party's Connect: Direct Node IDs must be sent to the other Party no later than twenty-one (21) calendar days before the change takes effect.

5.0 Tape or Paper Transmissions

- 5.1 In the event either Party does not have Connect: Direct capabilities upon the Effective Date of this Agreement, such Party agrees to establish Connect: Direct transmission capabilities with the other Party within the time period mutually agreed and at the establishing Party's expense. Until such time, the Parties will transmit billing information to each other via magnetic tape or paper (as agreed to by CLEC and SWBT). Connectivity billing information and data for payment contained on magnetic tapes or paper will be sent to the Parties at the following locations. The Parties acknowledge that all tapes transmitted to the other Party via U.S. Mail or Overnight Delivery and which contain Connectivity Billing data will not be returned to the sending Party.

TO CLEC:

Tape Transmissions via U.S. Mail:	Network Cost Management 3000 Columbia House Blvd., Suite 106 Vancouver, WA 98661
Tape Transmissions via Overnight Delivery:	Network Cost Management 3000 Columbia House Blvd., Suite 106 Vancouver, WA 98661
Paper Transmissions via U.S. Mail:	Network Cost Management 3000 Columbia House Blvd., Suite 106 Vancouver, WA 98661
Paper Transmissions via Overnight Delivery:	Network Cost Management 3000 Columbia House Blvd., Suite 106 Vancouver, WA 98661

The Parties will develop the format for paper or tape transmission as part of the implementation process.

6.0 Testing Requirements

- 6.1 At least ninety (90) days prior to SWBT sending CLEC a mechanized Connectivity Bill for the first time via electronic transmission, or tape, or at least 30 days prior to changing mechanized formats, SWBT will send to CLEC Connectivity Bill data in the appropriate mechanized format for testing to ensure that the bills can be processed and that the bills comply with the requirements of this Attachment 4: Connectivity Billing - Resale. The Parties will mutually agree to develop a testing process to ensure the accurate transmission of the Connectivity Bill. When SWBT meets mutually agreed testing specifications, SWBT may begin sending CLEC mechanized Connectivity Bills on the next Bill Date, or within ten (10) days, whichever is later.

7.0 Additional Requirements

- 7.1 SWBT agrees that if it transmits data to CLEC in a mechanized format, SWBT will also comply with the following specifications which are not contained in EDI/BOS guidelines but which are necessary for CLEC to process Connectivity Billing information and data:
- a) The BAN shall not contain embedded spaces or low values;
 - b) The Bill Date shall not contain spaces or non-numeric values;
 - c) Each Connectivity Bill must contain at least one detail record;
 - d) Any "From" Date should be less than the associated "Thru" Date and neither date can contain spaces.

8.0 Bill Accuracy Certification

- 8.1 The Parties agree that in order to ensure the proper performance and integrity of the entire Connectivity Billing process, SWBT will be responsible for transmitting to CLEC an accurate and current bill. For the purposes of this Agreement, CLEC and SWBT will develop the processes and methodologies required for Resale services bill certification.

9.0 Payment Of Charges

- 9.1 Subject to the terms of this Agreement, CLEC and SWBT will remit the billed amount within thirty (30) calendar days from the Bill Date, or twenty (20) calendar days from the receipt of the bill, whichever is later. If the payment due date is a Sunday or is a Monday that has been designated a bank holiday by the Chase Manhattan Bank of New York (or such other bank as the Parties agree), payment will be made the next business day. If the payment due date is a Saturday or is on a Tuesday, Wednesday, Thursday or Friday that

has been designated a bank holiday by the Chase Manhattan Bank of New York (or such other bank as the Parties agree), payment will be made on the preceding business day.

- 9.2 Payments will be made in U.S. Dollars via electronic funds transfer (EFT) to the other Party's bank account. At least thirty (30) days prior to the first transmission of Connectivity Billing data and information for payment, SWBT and CLEC will provide each other the name and address of their respective banks, their respective accounts and routing numbers and to whom Connectivity Billing payments should be made payable. If such banking information changes, each Party will provide the other Party at least sixty (60) days written notice of the change and such notice will include the new banking information. The Parties will electronically transfer funds and remittances via automated clearinghouse (ACH) standard EDI transaction sets. In the event CLEC receives multiple Connectivity Bills from SWBT which are payable on the same date, CLEC may remit one payment for the sum of all Connectivity Bills payable to SWBT's bank account specified in this subsection. Each party will provide the other party with a contact person for the handling of Connectivity Billing payment questions or problems.

10.0 Examination Of Records

- 10.1 Without waiver of and in addition to the Audit rights in the General part of this Agreement, upon reasonable notice and at reasonable times, CLEC or its authorized representatives may examine SWBT's documents, systems, records and procedures which relate to the billing of the Connectivity Charges to CLEC under this Attachment 4: Connectivity Billing - Resale.

11.0 Pricing

- 11.1 Prices for access to OSS covered by this Attachment are contained in Section 15 of Appendix Services/Pricing to Attachment 1: Resale.

ATTACHMENT 5: PROVISION OF CUSTOMER USAGE DATA - RESALE

1.0 Introduction

- 1.1 This Attachment sets forth the terms and conditions for SWBT's provision of Usage Data (as defined in this Attachment) to CLEC. Usage Data will be provided by SWBT to CLEC when CLEC purchases Resale services from SWBT.

2.0 General Requirements for Usage Data

- 2.1 SWBT's provision of Usage Data to CLEC will be in accordance with performance metrics to be developed by CLEC and SWBT during and as part of the implementation and testing process. SWBT's performance based on such performance metrics will be measured and reported at the time CLEC begins providing local service to customers, but SWBT's provision of Usage Data will not be required to meet such performance metrics until six months after CLEC begins providing local services to customers.
- 2.2 SWBT will retain Usage Data in accordance with CLEC Customer Usage Data Transfer Requirements, March 1996 (Data Requirements), subject to applicable laws and regulations.

3.0 Usage Data Specifications

- 3.1 SWBT will provide usage data for CLEC Customers using SWBT-provided Resale services. Usage Data includes, but is not limited to, the following categories of information:

- a) Completed calls;
- b) Use of CLASS/LASS/Custom Features;
- c) Calls to Directory Assistance where SWBT provides such service to an CLEC customer;
- d) Calls completed via SWBT - provided Operator Services where SWBT provides such service to CLEC's Local Service customer;
- e) Station level detail for SWBT - provided CENTREX and PLEXAR families of services;
- f) Complete call detail and complete timing information for Resale services.

SWBT will provide Usage Data for completed calls only for service offerings that SWBT records for itself (e.g., Local Measured Services).

- 3.2 SWBT will provide Usage Data to CLEC only for CLEC Customers. SWBT will not submit other carriers' local usage data as part of the CLEC Usage Data.

4.0 Usage Data Format

- 4.1 SWBT will provide Usage Data in the EMR format and by category, group and record type, as specified in the CLEC Customer Usage Data Transfer Requirements, March 1996 (Data Requirements), or as otherwise agreed to by the Parties.
- 4.2 SWBT will include the Working Telephone Number (WTN) of the call originator on each EMR call record.
- 4.3 End user customer usage records and station level detail records will be in packs in accordance with EMR standards.

5.0 Usage Data Reporting Requirements

- 5.1 SWBT will segregate and organize the Usage Data in a manner agreeable to both Parties.
- 5.2 SWBT will provide Usage Data for Resale services to CLEC locations as agreed to by the Parties.
- 5.3 SWBT will transmit formatted Usage Data to CLEC via CONNECT: Direct or as otherwise agreed to by the Parties.
- 5.4 CLEC and SWBT will test and certify the CONNECT: Direct interface to ensure the accurate transmission of Usage Data. CLEC will pay to SWBT a per message charge of three tenths of one cent (\$.003) for SWBT's transmission of usage data to CLEC.
- 5.5 SWBT will provide Usage Data to CLEC daily (Monday through Friday) on a daily time schedule to be determined by the Parties.
- 5.6 SWBT will establish a single point of contact to respond to CLEC call usage, data error, and record transmission inquiries.
- 5.7 The Usage Data EMR format, content, and transmission process will be tested not later than three (3) months after the Effective Date of the Agreement or as otherwise mutually agreed to by both Parties.

6.0 Alternatively Billed Calls

- 6.1 Calls that are placed using the services of SWBT or another LEC or LSP and billed to a Resale service line of CLEC are called "Incollects." Calls that are placed using CLEC Resale service and billed to a SWBT line or other LEC or LSP are called "Outcollects."
- 6.2 Outcollects: SWBT will provide to CLEC the unrated message detail that originates from an CLEC subscriber line but which is billed to a telephone number other than the originating number (e.g., calling card, bill-to-third number, etc.) (Outcollects). SWBT will transmit such data to CLEC on a daily basis. CLEC as the LSP will be deemed the

earning company and will be responsible for rating the message at CLEC tariffed rates and CLEC will be responsible for providing the billing message detail to the billing company for end-user billing. CLEC will pay to SWBT a per message charge of three tenths of one cent (\$.003) for SWBT's transmission of outcollect messages to CLEC. CLEC will be compensated by the billing company for the revenue it is due. In addition, CLEC will compensate SWBT for the receipt of the intraLATA toll message in accordance with Attachment 1: Resale of this Agreement.

- 6.3 Incollects: SWBT will provide the rated messages it receives from the CMDS1 network to CLEC for billing to CLEC's end-users associated with messages that originate from a number other than the billing number and that are billable to CLEC customers ("Incollects"). SWBT will transmit such data to CLEC on a daily basis. SWBT will credit CLEC the Billing and Collection (B&C) fee for billing the Incollects. The B&C credit will be provided in accordance with the procedures set forth in Attachment 4: Connectivity Billing-Resale of this Agreement and the credit will be \$.05 per billed message. CLEC will pay to SWBT a per message charge of three tenths of one cent (\$.003) for SWBT's transmission of incollect messages to CLEC.

7.0 Local Account Maintenance

- 7.1 When CLEC purchases Resale services from SWBT, SWBT will provide CLEC with local account maintenance as described in Local Account Maintenance Methods and Procedures dated July 29, 1996, or as otherwise may be agreed to by the Parties. These procedures are in addition to the service order procedures set forth in Attachment 2: Ordering and Provisioning-Resale to the Agreement. SWBT's provision of local account maintenance data will be in accordance with Performance Metrics to be developed by CLEC and SWBT during and as part of the implementation and testing process. Such Performance Metrics will address issues of timeliness, accuracy and completeness. SWBT's performance based on such Performance Metrics will be measured and reported at the time CLEC begins providing local service to customers, but SWBT's provision of local account maintenance data will not be required to meet such Performance Metrics until six months after CLEC begins providing Resale services to customers.
- 7.2 When any CLEC local service customer changes their local service provider to another LSP or SWBT, CLEC will be notified as described in the LSP notification change process, contained in Local Account Maintenance Methods and Procedures, dated July 29, 1996, or as otherwise agreed to by the parties. CLEC will pay to SWBT a per transaction charge of eight cents (\$0.08) for each WTN transmitted for SWBT's transmission of the change notification.

8.0 Pricing

- 8.1 SWBT will bill and CLEC will pay the applicable charges for Usage Data set forth in this Agreement. Billing and payment will be in accordance with the applicable terms and conditions set forth in this Agreement.
- 8.2 Prices for access to OSS covered by this Attachment are contained in Section 15 of Appendix Services/Pricing to Attachment 1: Resale.

ATTACHMENT 6: UNBUNDLED NETWORK ELEMENTS**1.0 Introduction**

This Attachment 6: Unbundled Network Elements to the Agreement sets forth the unbundled Network Elements that SWBT agrees to offer to CLEC. The specific terms and conditions that apply to the unbundled Network Elements are described below. The price for each Network Element is set forth in Appendix Pricing - Unbundled Network Elements, attached hereto.

2.0 General Terms and Conditions

- 2.1 SWBT will permit CLEC to designate any point at which it wishes to connect CLEC's facilities or facilities provided by a third party on behalf of CLEC with SWBT's network for access to unbundled Network Elements for the provision by CLEC of a telecommunications service. If the point designated by CLEC is technically feasible, SWBT will make the requested connection.
- 2.2 CLEC may combine any unbundled Network Element with any other element without restriction. Unbundled Network Elements may not be connected to or combined with SWBT access services or other SWBT tariffed service offerings with the exception of tariffed collocation services. This paragraph does not limit CLEC's ability to purchase services under SWBT's resale tariff while also utilizing the UNE provisions of this agreement to the same end use customer. This paragraph does not limit CLEC's ability to permit IXCs to access ULS for the purpose of originating and/or terminating interLATA and intraLATA access traffic or limit CLEC's ability to originate and/or terminate interLATA or intraLATA calls using ULS consistent with Section 5 of this Attachment. Further, when customized routing is used by CLEC, pursuant to Section 5.2.4 of this Attachment, CLEC may direct local, local operator services, and local directory assistance traffic to dedicated transport whether such transport is purchased through the access tariff or otherwise.
- 2.3 CLEC may use one or more Network Elements to provide any technically feasible feature, function, or capability that such Network Element(s) may provide.
- 2.4 SWBT will provide CLEC access to the unbundled Network Elements provided for in this Attachment, including combinations of Network Elements, without restriction except as provided in this Attachment. CLEC is not required to own or control any of its own local exchange facilities before it can purchase or use Unbundled Network Elements to provide a telecommunications service under this Agreement. SWBT will allow CLEC to order each Network Element individually or in combination with any other Network Elements, pursuant to Attachment 7, in order to permit CLEC to combine such Network Elements with other Network Elements obtained from SWBT or with network components provided by itself or by third parties to provide telecommunications services

to its customers, provided that such combination is technically feasible and would not impair the ability of other carriers to obtain access to other unbundled network elements or to interconnect with SWBT's network. Any request by CLEC for SWBT to provide a type of connection between Network Elements that is not currently being utilized in the SWBT network and is not otherwise provided for under this Agreement will be made in accordance with the Special Request process described in Section 2.22.

- 2.4.1 When CLEC orders unbundled Network Elements in combination, and identifies to SWBT the type of telecommunications service it intends to deliver to its end user customer through that combination (e.g., POTS, ISDN), SWBT will provide the requested elements with all the functionality, and with at least the same quality of performance and operations systems support (ordering, provisioning, maintenance, billing and recording), that SWBT provides through its own network to its local exchange service customers receiving equivalent service, unless CLEC requests a lesser or greater quality of performance through the Special Request process. For example, loop/switch port combinations ordered by CLEC for POTS service will include, without limitation, MLT testing, real time due date assignment, dispatch scheduling, service turn-up without interruption of customer service, and speed and quality of maintenance, at parity with SWBT's delivery of service to its POTS customers served through equivalent SWBT loop and switch ports. Network element combinations provided to CLEC by SWBT will meet all performance criteria and measurements that SWBT achieves when providing equivalent end user service to its local exchange service customers (e.g., POTS, ISDN).
- 2.5 For each Network Element, to the extent appropriate, SWBT will provide a demarcation point (e.g., an interconnection point at a Digital Signal Cross Connect or Light Guide Cross Connect panels or a Main Distribution Frame) and, if necessary, access to such demarcation point, as the Parties agree is suitable. However, where SWBT provides contiguous Network Elements to CLEC, SWBT may provide the existing interconnections.
- 2.6 Various subsections below list the Network Elements that SWBT has agreed, subject to the other terms and conditions in this Agreement, to make available to CLEC for the provision by CLEC of a telecommunications service. SWBT will make additional Network Elements available pursuant to the terms of Section 2.22 of this Attachment. The waiver contained in the first sentence of Section 14.8 of this Attachment shall not apply to such additional Network Elements requested by CLEC nor shall it apply to new Network Elements made available by SWBT pursuant to Section 14.5 of this Attachment. Notwithstanding SWBT's ability to challenge the provision of new UNEs pursuant to the "necessary and impair" standards of Section 251(d)(2) of Title 47, United States Code, SWBT agrees, absent a stay or reversal on appeal, to make such new UNEs available under the provisions of Section 14.5.
- 2.7 Subject to the terms herein, SWBT is responsible only for the installation, operation and maintenance of the Network Elements it provides. SWBT is not otherwise responsible

for the telecommunications services provided by CLEC through the use of those elements.

- 2.8 Except upon request, SWBT will not separate requested network elements that SWBT currently combines.
- 2.9 Where unbundled elements provided to CLEC are dedicated to a single end user, if such elements are for any reason disconnected they will be made available to SWBT for future provisioning needs, unless such element is disconnected in error.
- 2.10 This Section Intentionally Left Blank
- 2.11 Each Party is solely responsible for the services it provides to its end users and to other Telecommunications Carriers.
- 2.12 SWBT will provide CLEC reasonable notification of service-affecting activities that may occur in normal operation of SWBT's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual service specific, but affect many services. No specific advance notification period is applicable to all such service activities. Reasonable notification procedures will be negotiated by SWBT and CLEC.
- 2.13 The use of the term "purchase" herein notwithstanding, network elements provided to CLEC under the provisions of this Attachment will remain the property of SWBT.
- 2.14 The elements provided pursuant to this Agreement will be available to SWBT at times mutually agreed upon in order to permit SWBT to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. No credit will be allowed for any interruptions involved during such tests and adjustments.
- 2.15 CLEC's use of any SWBT network element, or of its own equipment or facilities in conjunction with any SWBT network element, will not materially interfere with or impair service over any facilities of SWBT, its affiliated companies or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public. Upon reasonable written notice and opportunity to cure, SWBT may discontinue or refuse service if CLEC violates this provision, provided that such termination of service will be limited to CLEC's use of the element(s) causing the violation.
- 2.16 SWBT and CLEC will negotiate to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters and catastrophic network failures (e.g., interoffice cable cuts and central office power failure)

which affect their telecommunications services. These plans will provide for restoration and disaster recovery for CLEC customers at least equal to what SWBT provides for its customers and will allow CLEC to establish restoration priority among CLEC customers consistent with applicable law.

2.17 Performance of Network Elements

- 2.17.1 Each Network Element provided by SWBT to CLEC will meet applicable regulatory performance standards and be at least equal in quality and performance as that which SWBT provides to itself. Each Network Element will be provided in accordance with SWBT Technical Publications or other written descriptions. Such publications will be shared with CLEC. CLEC may request, and SWBT will provide, to the extent technically feasible, Network Elements that are superior or lesser in quality than SWBT provides to itself and such service will be requested pursuant to the Special Request process. SWBT shall not impose its own standards for provision services, through Technical Publications or otherwise, without further negotiations by the parties; provided however, that SWBT may make and apply to CLEC, changes to Technical Publications to comply with actions of Missouri or Federal legislative bodies, Courts, or Regulatory Agencies.
- 2.17.2 SWBT will provide a SWBT Technical Publication or other written description for each Network Element offered under this Agreement. The Technical Publication or other description for an Element will describe the features, functions, and capabilities provided by the Element as of the time the document is provided to CLEC. No specific form for the Technical Publication or description is required, so long as it contains a reasonably complete and specific description of the Element's capabilities. The Technical Publication or other description may be accompanied by reference to vendor equipment and software specifications applicable to the Element.
- 2.17.3 Nothing in this Agreement will limit either Party's ability to modify its network through the incorporation of new equipment, new software or otherwise. Each Party will provide the other Party written notice of any such upgrades in its network which will materially impact the other Party's service consistent with the timelines established by the FCC in the Second Report and Order, CC Docket 96-98. CLEC will be solely responsible, at its own expense, for the overall design of its telecommunications services and for any redesigning or rearrangement of its telecommunications services which may be required because of changes in facilities, operations or procedure of SWBT, minimum network protection criteria, or operating or maintenance characteristics of the facilities.
- 2.17.4 Where SWBT is required to provide six or twelve month notice to CLEC pursuant to Section 2.17.3, CLEC may submit a request within thirty (30) days of CLEC's receipt of a notice of planned network modification, to maintain characteristics of affected elements. Where SWBT is permitted to provide less than six months notice, CLEC

may submit such request within ten days of CLEC's receipt of SWBT's notice. To the extent the requested characteristics are specifically provided for in this Attachment, Technical Publication or other written description, SWBT, at its own expense, will be responsible for maintaining the functionality and required characteristics of the elements purchased by CLEC, including any expenses associated with changes in facilities, operations or procedure of SWBT, network protection criteria, or operating or maintenance characteristics of the facilities. To the extent requested characteristics are not specifically provided for therein, CLEC's request will be considered under the Special Request Process and the process will be completed prior to modifying CLEC's affected element.

- 2.17.5 For elements purchased through the Special Request Process, SWBT, in its discretion, will determine whether it can offer the applicability of the preceding paragraph on a case by case basis.
- 2.17.6 For each Network Element provided for in this Attachment, SWBT Technical Publications or other written descriptions meeting the requirements of this section will be made available to CLEC not later than thirty (30) days after the Effective Date of this Agreement.
- 2.17.7 SWBT will provide performance measurements as outlined in Attachment 17 under this Agreement. SWBT will not levy a separate charge for providing this information.
- 2.18 If one or more of the requirements set forth in this Attachment are in conflict, the Parties will jointly elect which requirement will apply.
- 2.19 This Section Intentionally Left Blank
- 2.20 When CLEC purchases unbundled Network Elements to provide interexchange services or exchange access services for intraLATA traffic originated by or terminating to CLEC local service customers, SWBT will not collect access charges from CLEC or other IXCs except for charges for exchange access transport services that an IXC elects to purchase from SWBT.
- 2.21 CLEC will connect equipment and facilities that are compatible with the SWBT Network Elements and will use Network Elements in accordance with the applicable regulatory standards and requirements referenced in Section 2.17.
- 2.22 **Special Request**

The sections below identify unbundled Network Elements and provide terms and conditions on which SWBT will offer them to CLEC: Network Interface device; local loop; loop distribution; loop feeder; digital loop carrier; local switching; tandem switching; interoffice transport, including common transport, and dedicated transport;

signaling and call-related database; operations support systems functions; and cross-connects. Any request by CLEC for an additional unbundled Network Element will be considered under the procedures set forth below. Where facilities and equipment are not available, CLEC may request and, to the extent required by law and as SWBT may otherwise agree, SWBT will provide Network Elements through the Special Request process.

- 2.22.1 Each Party will promptly consider and analyze access to new unbundled Network Element with the submission of a Network Element Special Request hereunder. The Network Element Special Request process set forth herein does not apply to those services requested pursuant to FCC Report & Order and Notice of Proposed Rulemaking 91-141 (rel. Oct. 19, 1992) paragraph 259 and n. 603 and subsequent rulings.
- 2.22.2 A Network Element Special Request will be submitted in writing and will include a technical description of each requested Network Element, the date when interconnection is requested and the projected quantity of interconnection points ordered with a demand forecast.
- 2.22.3 The requesting Party may cancel a Network Element Special Request in a commercially reasonable manner.
- 2.22.4 Within ten (10) business days of its receipt, the receiving Party will acknowledge receipt of the Network Element Special Request.
- 2.22.5 Except under extraordinary circumstances, within thirty (30) days of its receipt of a Network Element Special Request, the receiving Party will provide to the requesting Party a preliminary analysis of such Network Element Special Request. The preliminary analysis will confirm that the receiving Party will offer access to the Network Element or will provide a detailed explanation that access to the Network Element is not technically feasible and/or that the request does not qualify as a Network Element that is required to be provided under the Act. If the receiving party does not accept the request within thirty (30) days, the issue may be presented to the Commission in accordance with the Arbitration Order dated December 11, 1996, in Case No. TO-97-40, as follows: the requesting party has twenty (20) days in which to file a petition with the Commission, seeking a determination that the receiving party be required to provide the unbundled element. The receiving party must respond within 20 days of the filing of the petition and demonstrate why it is technically infeasible to provide the UNE or why such provision violates network integrity.
- 2.22.6 If the receiving Party determines that the Network Element Special Request is technically feasible and otherwise qualifies under the Act, it will promptly proceed with developing the Network Element Special Request upon receipt of written authorization from the requesting Party. When it receives such authorization, the

receiving Party will promptly develop the requested services, determine their availability, calculate the applicable prices and establish installation intervals.

- 2.22.7 Unless the Parties otherwise agree, the Network Element Special Request must be priced in accordance with Section 252(d)(1) of the Act.
- 2.22.8 As soon as feasible, but not more than sixty (60) days after its receipt of authorization to proceed with developing the Network Element Special Request, the receiving Party shall provide to the requesting Party a Network Element Special Request quote which will include, at a minimum, a description of each Network Element, the availability, the applicable rates and the installation intervals.
- 2.22.9 Within thirty (30) days of its receipt of the Network Element Special Request quote, the requesting Party must either confirm its order for the Network Element Special Request pursuant to the Network Element Special Request quote or seek arbitration by the Commission pursuant to Section 252 of the Act.
- 2.22.10 If a Party to a Network Element Special Request believes that the other Party is not requesting, negotiating or processing the Network Element Special Request in good faith, or disputes a determination, or price or cost quote, such Party may seek mediation or arbitration by the Commission pursuant to Section 252 of the Act.
- 2.22.11 Whenever CLEC requests to purchase a particular SWBT Network Element that is operational at the time of the request but for which no unbundled Network Element price has been established or agreed by the Parties, CLEC's request will be considered as follows: SWBT will provide a price quote for the Element, consistent with the Act, within twenty (20) days following SWBT's receipt of CLEC's request. If the Parties have not agreed on a price for the Element within ten (10) days following CLEC's receipt of the price quote, either Party may submit the matter for Dispute Resolution as provided for in the General Terms and Conditions of this Agreement.

3.0 Network Interface Device

- 3.1 The Network Interface Device (NID) is a cross-connect used to connect loop facilities to inside wiring. The fundamental function of the NID is to establish the official network demarcation point between a carrier and its end user customer. The NID contains the appropriate and accessible connection points or posts to which the service provider and the end user customer each make its connections.
- 3.2 CLEC personnel may connect to the customer's inside wire at the SWBT NID, as is, at no charge. Should CLEC request SWBT to disconnect its loop from the customer's inside wire, SWBT will charge CLEC a non recurring charge as reflected on Appendix Pricing UNE - Schedule of Prices labeled as "Disconnect Loop from Inside Wiring per NID". Any repairs, upgrades and rearrangements (other than loop disconnection addressed in the

preceding sentence) required by CLEC will be performed by SWBT based on Time and Materials charges as reflected on Appendix Pricing UNE - Schedule of Prices labeled "Time and Materials Charges".

- 3.3 To the extent a SWBT NID exists, it will be the interface to customers' premises wiring unless CLEC and the customer agree to an interface that bypasses the SWBT NID.
- 3.4 CLEC will provide its own NID and will interface to the customer's premises wiring through connections in the customer chamber, if available, of the SWBT NID, unless CLEC and the customer agree to an alternate interface as provided for in Section 3.3.
- 3.5 With respect to multiple dwelling units or multiple-unit business premises, CLEC will provide its own NID, will connect directly with the customer's inside wire and will not require any connection to the SWBT NID, unless such premises are served by "single subscriber" type NIDs.
- 3.6 The SWBT NIDs that CLEC uses under this Attachment will be those installed by SWBT to serve its customers.
- 3.7 CLEC will not attach to or disconnect SWBT's ground. CLEC will not cut or disconnect SWBT's loop from its protector. CLEC will not cut any other leads in the NID. CLEC will protect all disconnected leads with plastic sleeves and will store them within the NID enclosure. CLEC will tighten all screws or lugs loosened by CLEC in the NID's enclosure and replace all protective covers.

4.0 Local Loop

- 4.1 Definition: A "loop" is a dedicated transmission facility between a distribution frame (or its equivalent) in a SWBT central office and an end user customer premises.
- 4.2 SWBT will provide at the rates, terms, and conditions set out in Appendix Pricing UNE - Schedule of Prices the types of unbundled loops in Sections 4.2.1 through 4.2.4. When CLEC orders an unbundled loop, CLEC will be provided a termination on whatever NID, if any, connects the loop to the customer premises, without additional charge.
 - 4.2.1 The 2-Wire analog loop supports analog voice frequency, voice band services with loop start signaling within the frequency spectrum of approximately 300 Hz and 3000 Hz.
 - 4.2.1.1 SWBT will offer 5 dB conditioning on a 2-wire analog loop as the standard conditioning option available.

- 4.2.2 The 4-Wire analog loop provides a non-signaling voice band frequency spectrum of approximately 300 Hz to 3000 Hz. The 4-Wire analog loop provides separate transmit and receive paths.
- 4.2.3 The 2-Wire digital loop 160 Kbps supports Basic Rate ISDN (BRI) digital exchange services. The 2-Wire digital loop 160 Kbps supports usable bandwidth up to 160 Kbps.
- 4.2.4 The 4-Wire digital loop 1.544 Mbps loop will support DS1 service including Primary Rate ISDN (PRI). The 4-wire digital loop 1.544 Mbps supports usable bandwidth up to 1.544 Mbps.
- 4.2.5 Nothing in the loop definitions provided above is intended to limit a CLEC from using UNE loops to transmit signals in the ranges as specified in Attachment DSL-MO, which forms a part of this Agreement. SWBT agrees to provide CLEC with access to UNEs for providing advanced services in accordance with the terms of Attachment DSL-MO and the general terms and conditions applicable to UNEs (sections 2.0 - 2.22.11, *supra*).
- 4.3 CLEC may request and, to the extent technically feasible, SWBT will provide additional loop types and conditioning, including, without limitation, loops capable of carrying DS3 signals, pursuant to the Special Request process. The availability of a loop type, *e.g.*, DS3 loop, through the Special Request process does not limit the availability to CLEC of equivalent functionality through the dedicated transport entrance facilities that are available to CLEC and priced under this Agreement, *e.g.*, DS3 Entrance Facility.
- 4.4 When CLEC owns or manages its own switch and requests an unbundled Loop to be terminated on CLEC's switch and the requested loop is currently serviced by SWBT's Integrated Digital Loop Carrier (IDLC) or Remote Switching technology, SWBT will, where available, move the requested unbundled Loop to a spare, existing physical or a universal digital loop carrier unbundled Loop at no additional charge to CLEC. If, however, no spare unbundled Loop is available, SWBT will within forty-eight (48) hours, excluding weekends and holidays, of CLEC's request notify CLEC of the lack of available facilities. CLEC may request alternative arrangements through the Special Request process. This section does not apply when CLEC orders a Loop/Switch port combination from SWBT.
- 4.5 In addition to any liability provisions in this agreement, SWBT does not guarantee or make any warranty with respect to unbundled loops or entrance facilities when used in an explosive atmosphere. CLEC will indemnify, defend and hold SWBT harmless from any and all claims by any person relating to CLEC's or CLEC end user's use of unbundled loops in an explosive atmosphere, excluding claims of gross negligence or willful or intentional conduct by SWBT.

4.6 Subloop Elements

SWBT will provide subloop elements as unbundled network elements in the following manner.

- 4.6.1 Distribution: SWBT will offer as an unbundled element the segment of the local loop extending between a remote terminal (RT) site (located in a hut, CEV, or cabinet) and the end user premises. Loop distribution will be provided for each of the unbundled loop types described in Sections 4.2.1 through 4.2.4 preceding. Loop distribution is only available where digital loop carrier exists in the loop route. SWBT is not required to offer the segment of the loop between a Feeder Distribution Interface (FDI) and the RT site, or the FDI and the end user premises, as a separate unbundled network element.
- 4.6.1.1 When CLEC purchases the subloop element called loop distribution, CLEC will pay the charges shown on Appendix Pricing UNE - Schedule of Prices labeled "Subloop Distribution".
- 4.6.2 Feeder: in the feeder segment of the loop, only the dark fiber and the 4-wire copper cable that is conditioned for DS-1 must be offered as unbundled network elements. SWBT must provide dark fiber in the feeder segment of the loop as an unbundled network element under the following conditions: SWBT will offer its dark fiber to CLEC but may offer it pursuant to agreements that would permit revocation of CLEC's right to use the dark fiber upon twelve (12) months' notice by SWBT. The parties will develop a standardized form for leasing interoffice dark fiber and dark fiber feeder within 10 days after CLEC's initial request for dark fiber. Thereafter, within 30 days from its receipt of an CLEC request for dark fiber feeder, SWBT either will grant the request and issue an appropriate lease or deny the request and provide CLEC with a written explanation demonstrating SWBT's need to use the specific fiber requested by CLEC within the twelve month period following CLEC's request. To exercise its right of revocation, SWBT will demonstrate that the subject dark fiber is needed to meet SWBT's bandwidth requirements or the bandwidth requirements of another LSP. An LSP, including CLEC, may not, in a twenty-four (24) month period, lease more than 25% of SWBT's excess dark fiber capacity in a particular feeder segment. If SWBT can demonstrate within a twelve (12) month period after the date of a dark fiber lease that the LSP is using the leased dark fiber capacity at a level of transmission less than OC-12 (622.08 million bits per second), SWBT may revoke the lease agreement with an LSP and provide the LSP a reasonable and sufficient alternative means of transporting the traffic. SWBT will provide CLEC physical access to, and the right to connect to, the feeder provided under this section in a remote terminal site which may include cabinets, huts, or vaults as appropriate, as further specified in the lease for that segment and consistent with the collocation provisions of this Agreement and any applicable collocation tariffs. Consistent with the definition of loop feeder, dark fiber or 4 wire DS1 will be terminated in the central

office on a main distribution frame or its equivalent and will be terminated on an appropriate termination panel at a remote terminal site.

- 4.6.2.1 When CLEC purchases dark fiber in the feeder segment of the loop, CLEC will pay the charges shown on Appendix Pricing UNE - Schedule of Prices labeled "Dark Fiber" under the heading "Subloop - Feeder".
- 4.6.2.2 When CLEC purchases 4-Wire Copper cable that is conditioned for DS1 in the feeder segment of the loop, CLEC will pay the charges shown on Appendix Pricing UNE - Schedule of Prices labeled "DS1 4-Wire Copper" under the heading "Subloop - Feeder".
- 4.6.3 Digital Loop Carrier: the DLC will be offered as an unbundled network element but SWBT is not required to offer further unbundling of the DLC. DLC will be offered as an unbundled element on a case by case basis through the Special Request Process.

5.0 Local Switching

- 5.1 Definition: The local switching element encompasses line-side and trunk side facilities plus the features, functions and capabilities of the switch. The line side facilities include the connection between a loop termination at, for example, a main distribution frame (MDF), and a switch line card. Trunk-side facilities include the connection between, for example, trunk termination at a trunk-side cross-connect panel and a trunk card. The local switching element includes all features, functions, and capabilities of the local switch, including but not limited to the basic switching function of connecting lines to lines, lines to trunks, trunks to lines and trunks to trunks. It also includes the same basic capabilities that are available to SWBT customers, such as a telephone number, dial tone, signaling and access to 911, access to operator services, access to directory assistance, and features and functions necessary to provide services required by law. In addition, the local switching element includes all vertical features that the switch is capable of providing, including custom calling, CLASS features, and Centrex-like capabilities as well as any technically feasible customized routing, blocking/screening, and recording functions.
 - 5.1.1 The local switching element also includes access to all call origination and completion capabilities (including intraLATA and interLATA calls), and CLEC is entitled to all revenues associated with its use of those capabilities, including access and toll revenues. SWBT will provide CLEC with recordings which will permit it to collect all access or toll revenues associated with the use of the local switching element.

5.2 Technical Requirements

- 5.2.1 SWBT will provide the local switching element so that the dialing plan associated with the port will be equal to the dialing plan established in the office for SWBT's own customers. When the established dialing plan calls for 10 digit dialing, it will apply equally to Unbundled Local Switching purchased by CLEC.
- 5.2.2 Except as required to fulfill CLEC requests for customized routing, SWBT's Local Switching element will route local calls on SWBT's common network (i.e., Common Transport) to the appropriate trunk or lines for call origination transport according to the same criteria that SWBT applies to its own calls.
- 5.2.3 SWBT should route all local operator services and directory assistance calls to a single destination designated by CLEC where technically feasible.
- 5.2.3.1 Subject to the above, SWBT will provide Customized Routing with Unbundled Local Switching or Resale only according to the following conditions: Customized Routing will only be permitted on a class of call basis (i.e., all Directory Assistance Calls and/or all Operator Services calls (or all local calls for Unbundled Local Switching only) must be routed to the same dedicated facility.) CLEC may request additional types of Customized Routing for local calls through the Special Request Process.
- 5.2.3.2 Permanent prices for AIN Customized Routing are found in Appendix Pricing UNE – Schedule of Prices. The AIN Customized Routing prices also will apply to Customized Routing in any Missouri local switches that are not AIN compatible, and SWBT will supply Customized Routing for these switches through the Line Class Code method or other method agreed upon by the parties.
- 5.2.3.3 Intentionally left blank
- 5.2.3.4 For particular customer serving arrangements in which Customized Routing is not available through AIN, if CLEC requests Customized Routing of OS/DA calls by the Line Class Code method (LCC), CLEC will pay rates to be established by future negotiation or arbitration. If CLEC does not so request, Customized Routing will be unavailable and the customer's operator services and directory assistance calls will be routed to the SWBT OS/DA platform as defined in Attachment 22 DA-Fac and Attachment 23 OS-Fac. CLEC will pay appropriate OS/DA charges for SWBT to properly handle such calls to SWBT's OS/DA platform found in Attachment 22 DA-Fac and Attachment 23 OS-Fac. The particular customer serving arrangements in which customized routing is not available through AIN consist of the following: end user service with voice activated dial served out of a 5ESS switch; coin services where SWBT's network rather than the telephone provides the signaling; hotel/motel services; and certain CENTREX-like services with features that are incompatible with AIN.

- 5.2.4 Customized Routing of CLEC Directory Assistance and Operator Services; Call Blocking/Screening
- 5.2.4.1 Where CLEC purchases Unbundled Local Switching or Resale and elects to provide Directory Assistance and Operator Services to its customers through its own Directory Assistance and Operator Services platforms, SWBT will provide the functionality and features required to route calls from CLEC customers for Directory Assistance and Operator Services to CLEC designated trunks for the provision of CLEC Directory Assistance and Operator Services, in accordance with this Attachment.
- 5.2.4.2 SWBT agrees to provide CLEC the AIN solution for customized routing in each of its end offices.
- 5.2.4.2.1 SWBT will provide to CLEC the functionality of blocking calls (e.g., 900, international calls (IDDD) and toll calls) by line or trunk to the extent that SWBT provides such blocking capabilities to its customers and to the extent required by law. In those end offices where AIN is deployed, there will be no additional charge for blocking/screening for the above listed standard blocking/screening capabilities.
- 5.2.4.2.2 When CLEC uses unbundled local switching and requests blocking/screening for one of those particular customer serving arrangements that are not AIN compatible, SWBT will provide blocking/screening via special line class codes at rates to be negotiated by the Parties. The particular customer serving arrangements consist of the following: end user service with voice activated dial served out of a 5ESS switch; coin services where SWBT's network rather than the telephone provides the signaling; hotel/motel services; and certain CENTREX-like services with features that are incompatible with AIN.
- 5.2.4.3 SWBT has deployed customized routing via AIN technology. SWBT will provide Customized Routing via LCC technology at the request of CLEC. In the event a CLEC specifically requests an LCC in any local switch where AIN is implemented, SWBT shall provide a forward-looking cost estimate to the CLEC through the Special Request Process, provided that such LCC needs to be developed to accommodate the CLEC's customized routing requirement or calling scope. CLEC will pay the costs for implementing the request, provided that, if CLEC does not agree with SWBT's proposed charges for LCC customized routing, SWBT will submit its costs and proposed prices to the Commission for approval in accordance with TELRIC requirements, and CLEC will only be required to pay the prices approved by the Commission. If a CLEC requests an LCC in a switch where that LCC is already implemented and used by SWBT, no charge as related to development of such LCC applies.

- 5.2.4.4 SWBT will make available to CLEC the ability to route all local Directory Assistance and Operator Services calls (e.g., 1+411, 0-, and 0+ seven or ten digit local, 1+HNPA+555-1212) dialed by CLEC Customers to the CLEC Directory Assistance and Operator Services platform. Customized Routing will not be used in a manner to circumvent the inter or intraLATA PIC process directed by the FCC. To the extent that intraLATA calls are routed to CLEC OS and DA platforms, CLEC may complete such calls and receive the associated revenue.
- 5.2.4.5 SWBT will provide the functionality and features within its local switch (LS) to route CLEC customer-dialed Directory Assistance local calls to CLEC. (Designated trunks via Feature Group C signaling, or as the Parties may otherwise agree, for direct-dialed calls (i.e., sent paid).)
- 5.2.4.6 SWBT will provide the functionality and features within its LS to route CLEC dialed 0/0+ local calls to CLEC. (Designated trunks via operator services Feature Group C signaling.)
- 5.2.4.7 Intentionally left blank
- 5.2.4.8 Intentionally left blank
- 5.2.4.9 Direct routing capabilities described herein will permit CLEC customers to dial the same telephone numbers for CLEC Directory Assistance and Operator Services that similarly-situated SWBT customers dial for reaching equivalent SWBT services.
- 5.2.4.10 SWBT, no later than five (5) days after the date CLEC requests the same, will provide to CLEC the emergency public agency (e.g., police, fire, ambulance) telephone numbers used by SWBT in each NPA-NXX. Such data will be transmitted via paper copies of all SWBT emergency listings reference documents from all of SWBT's Operator Services offices. CLEC agrees to indemnify and hold SWBT harmless from all claims, demands, suits or actions by third parties against SWBT, or jointly against CLEC and SWBT, arising out of its provision of such information to CLEC.
- 5.2.5 SWBT will provide the Local Switching element only with standard central office treatments (e.g., busy tones, vacant codes, fast busy, etc.), supervision and announcements.
- 5.2.6 SWBT will perform testing through the Local Switching element for CLEC customers in the same manner and frequency that it performs such testing for its own customers for an equivalent service.

- 5.2.7 SWBT will repair and restore any SWBT equipment or any other maintainable component that may adversely impact Local Switching.
- 5.2.8 SWBT will control congestion points such as those caused by radio station call-ins, and network routing abnormalities, using capabilities such as Automatic Call Gapping, Automatic Code Gapping, Automatic Congestion Control, and Network Routing Overflow. CLEC agrees to respond to SWBT's notifications regarding network congestion.
- 5.2.9 SWBT will perform, according to its own procedures and applicable law, manual traps as requested by designated CLEC personnel (Attachment 16: Network Security) and permit customer originated call trace (Attachment 1: Resale, Appendix Services/Pricing). CLEC will obtain all necessary legal authorization for the call trace.
- 5.2.10 SWBT will record billable events, where technically feasible, and send the appropriate billing data to CLEC as outlined in Attachments 9 and 10.
- 5.2.11 SWBT will provide switch interfaces to adjuncts in the same manner it provides them to itself. CLEC requests for use of SWBT adjuncts will be handled through the Special Request process.
- 5.2.12 SWBT will provide Usage Data and trouble history regarding a customer line, upon CLEC's request as provided in Attachment: 8 and Attachment: 10.
- 5.2.13 SWBT will allow CLEC to designate the features and functions that are activated on a particular unbundled switch port to the extent such features and functions are available or as may be requested by the Special Request process. When CLEC purchases Unbundled Local Switching (ULS), SWBT will provide CLEC the vertical features that the switch is equipped to provide.

5.3 Interface Requirements:

- 5.3.1 Unbundled Local Switching (ULS) Port includes the central office switch hardware and software required to permit the transport or receipt of information over the SWBT local switching network or other interconnected networks. The ULS Port provides access to all features, functions and capabilities of the local switch. The ULS Port charge includes the charges for cross connect to the main distribution frame or DSX panel. SWBT will provide the following switch ports:
 - 5.3.1.1 Analog Line Port: A line side switch connection available in either a loop or ground start signaling configuration used primarily for switched voice communications including centrex-like applications. When CLEC orders a

Loop/Switch combination in which the loop is served by IDLC, CLEC will pay the applicable loop charge and an Analog Line Port charge.

- 5.3.1.2 Analog (DID) Trunk Port: A trunk side switch connection used for voice communications via customer premises equipment primarily provided by a Private Branch Exchange (PBX) switch.
- 5.3.1.3 DS1 Trunk Port: A digital trunk side switch connection that provides the equivalent of 24 paths used primarily for voice communications via customer premises equipment provided by a PBX switch (4 wire).
- 5.3.1.4 ISDN Basic Rate Interface (BRI) Port: A line side switch connection which provides ISDN Basic Rate Interface (BRI) based capabilities including centrex-like applications. When CLEC orders a Loop/Switch combination in which the loop is served by IDLC, CLEC will pay the applicable loop charge and a BRI Port charge.
- 5.3.1.5 ISDN Primary Rate Interface (PRI) Port: switch connection which provides Primary Rate Interface (PRI) ISDN Exchange Service capabilities. Analog line port numbers (POTS) that are requested to be routed to this PRI trunk side port will be priced separately. The price for accomplishing this function is contained in Appendix Pricing UNE Schedule of Prices under "DS1 Digital Trunk Port" and labeled "Regular Numbers."
- 5.3.1.6 Input/Output (I/O) Port: Provides access to the switch for a variety of functions including but not limited to voice mail functions (e.g., SMDI Port). CLEC must have access to full functionality of the switch including but not limited to voice mail functions. The cost of a feature-specific I/O port is already included in the feature hardware additive applied in SCIS/IN. Any other I/O ports necessary shall be priced through the Special Request Process. This means that CLEC does not pay an additional amount for an SMDI ("voice mail") port, or for the input/output port that provides report generation for PBX customers.
- 5.3.1.7 When CLEC purchases switch ports, the applicable prices contained on Appendix Pricing UNE - Schedule of Prices and labeled "Port Charge per month" will apply. In addition, applicable usage sensitive charges are found in Appendix Pricing UNE - Schedule of Prices labeled "Local Switching".
- 5.3.1.8 This Section Intentionally Left Blank
- 5.3.1.9 CLEC may request additional port types from SWBT through the Special Request process.

6.0 Tandem Switching

6.1 Definition: Tandem Switching is defined as: (1) trunk-connect facilities, including but not limited to the connection between trunk termination at a cross-connect panel and a switch trunk card, (2) the basic switching function of connecting trunks to trunks; and (3) all technically feasible functions that are centralized in tandem switches (as distinguished from separate end office switches), including but not limited to call recording, the routing of calls to operator services, and signaling conversion features.

6.1.1 When CLEC uses Tandem Switching, SWBT will charge the price shown on Appendix Pricing UNE - Schedule of Prices labeled "Tandem Switching", subject to the Blended Transport provisions of Section 5.2.2.1.1.1.1 of Appendix Pricing UNE. No port charge applies with Tandem Switching.

6.2 Technical Requirements

6.2.1 Tandem Switching will provide trunk to trunk connections for local calls between two end offices including two offices belonging to different CLECs (e.g., between an CLEC end office and the end office of another CLEC).

6.2.2 To the extent all signaling is SS7, Tandem Switching will preserve CLASS/LASS features and Caller ID as traffic is processed. Additional signaling information and requirements are provided in Section 9.

6.2.3 SWBT will perform testing through the Tandem Switching element for CLEC in the same manner and frequency that it performs such testing for itself.

6.2.4 To the extent that SWBT manages congestion from the Tandem Switching element for itself, it will control congestion points such as those caused by radio station call-ins, and network routing abnormalities, using capabilities such as Automatic Call Gapping, Automatic Code Gapping, Automatic Congestion Control, and Network Routing Overflow. CLEC agrees to respond to SWBT's notifications regarding network congestion.

6.2.5 Where SWBT provides the Local Switching Network element and the Tandem Switching Network element to CLEC from a single switch, both Local Switching and Tandem Switching will provide all of the functionality required of each of these Network Elements in this Agreement.

7.0 **Intentionally left blank**

8.0 Interoffice Transport

The Interoffice Transport network element is defined as SWBT interoffice transmission facilities dedicated to a particular customer or carrier, or shared by more than one

customer or carrier, that provide telecommunications between wire centers owned by SWBT or CLEC or third parties acting on behalf of CLEC, or between switches owned by SWBT or CLEC or third parties acting on behalf of CLEC. Interoffice Transport includes Common Transport and Dedicated Transport.

8.1 Common Transport

- 8.1.1 Definition: Common Transport is a shared interoffice transmission path between SWBT switches. Common Transport will permit CLEC to connect its Local Switching element with Common Transport to transport the local call dialed by the Local Switching element to its destination through the use of SWBT's common transport network. Common Transport will also permit CLEC to utilize SWBT's common network between a SWBT tandem and a SWBT end office.
- 8.1.2 SWBT will be responsible for the engineering, provisioning, and maintenance of the underlying equipment and facilities that are used to provide Common Transport.
- 8.1.3 When CLEC purchases unbundled Local Switching, SWBT will charge the price shown on Appendix Pricing UNE - Schedule of Prices labeled "Common Transport" when such facilities are used on an interoffice call subject to Section 5.2.2.

8.2 Dedicated Transport

- 8.2.1 Dedicated Transport is an interoffice transmission path dedicated to a particular customer or carrier that provides telecommunications between wire centers owned by SWBT or CLEC or third parties acting on behalf of CLEC, or between switches owned by SWBT or CLEC or third parties acting on behalf of CLEC. Dedicated Transport includes interoffice dark fiber and Digital Cross-connect System (DCS) functionality as specified below. The price for dedicated transport is found in Appendix Pricing - UNE Schedule of Prices labeled "Interoffice Transport." Entrance facility rates are found in Appendix Pricing - UNE Schedule of Prices, labeled "Dedicated Transport, Entrance Facilities". Entrance facility rates apply in all cases in which unbundled dedicated transport is not being cabled through an existing collocation arrangement, whether physical or virtual. The parties agree that when CLEC collocates in SWBT central offices, and SWBT is not providing the connection between the SWBT central office and the CLEC premises (*i.e.*, the entrance facility), the "Dedicated Transport, Entrance Facilities" rate element would not apply. In this instance, CLEC provides the transmission facility between its premises and the SWBT premises and SWBT applies the unbundled Dedicated Transport interoffice rate elements for transport between SWBT offices, and the appropriate Collocation Interconnection Arrangement would apply. When SWBT provides the transmission facility (*i.e.*, the entrance facility) between the CLEC premises and the SWBT central office, the entrance facility rate element would apply for such entrance facility in

addition to any interconnection arrangement to connect the entrance facility to CLEC collocation space.

- 8.2.1.1 SWBT will offer Dedicated Transport as a circuit (e.g., DS1, DS3) dedicated to CLEC.
- 8.2.1.2 SWBT will offer Dedicated Transport using then-existing infrastructure facilities and equipment. To the extent facilities and equipment are not presently available, CLEC may request them pursuant to the Special Request process.
- 8.2.1.3 SWBT will provide Dedicated Transport at the following speeds: Voice Grade (VG) (analog), DS1(1.544 Mbps), DS3(45 Mbps), OC3(155.520 Mbps) and OC12(622.080 Mbps). In addition, SWBT offers OC48(2488.320 Mbps) bandwidth as an option for interoffice capacity. CLEC may request other interface options pursuant to the Special Request process.
- 8.2.1.4 Dedicated Transport elements are provided over such routes as SWBT may elect in its own discretion. If CLEC requests special routing of Dedicated Transport, SWBT will respond to such requests under the Special Request process.
- 8.2.1.5 Multiplexing/demultiplexing allows the conversion of higher capacity facilities to lower capacity facilities and vice versa.
 - 8.2.1.5.1 SWBT will provide all technically feasible types of multiplexing/ demultiplexing, including optical multiplexing on an unbundled basis. However, if there are no cost studies filed for specific bandwidth of optical multiplexing a mutually agreeable rate for such equipment may be established through the special request process.
 - 8.2.1.5.2 When CLEC requests stand-alone electronic multiplexing, it will pay rates and charges for Voice Grade to DS1 and DS1 to DS3 multiplexing and demultiplexing that are in addition to Dedicated Transport rates and charges. These charges are shown in Appendix Pricing - UNE - Schedule of Prices labeled "Multiplexing". Otherwise, electronic multiplexing used by SWBT in providing Dedicated Transport to CLEC is included in the Dedicated Transport rates and charges. CLEC may purchase stand-alone multiplexing without also purchasing dedicated transport elements. The multiplexing/demultiplexing and grooming associated with optical transport is included in the optical interoffice Dedicated Transport price. Stand-alone use of optical multiplexing may be requested through the Special Request process.
 - 8.2.1.5.3 CLEC will use multiplexing/demultiplexing when connecting a DS1 or greater bandwidth Dedicated Transport element to a SWBT analog loop.

8.2.2 Interoffice Dark Fiber

- 8.2.2.1 SWBT will provide dark fiber in the dedicated interoffice transport segment of the network as an unbundled network element under the following conditions: SWBT will offer its dark fiber to CLEC when CLEC has collocation space in a SWBT tandem or end office, but may offer it pursuant to agreements that would permit revocation of CLEC's right to use the dark fiber upon twelve (12) months' notice by SWBT. The parties will develop a standardized form for leasing interoffice dark fiber and dark fiber feeder within 10 days after CLEC's initial request for dark fiber. Thereafter, within 30 days from receipt of an CLEC request for interoffice dark fiber, SWBT either will grant the request and issue an appropriate lease or deny the request and provide CLEC with a written explanation demonstrating SWBT's need to use the specific fiber requested by CLEC within the twelve month period following CLEC's request. To exercise its right of revocation, SWBT must demonstrate that the subject dark fiber is needed to meet SWBT's bandwidth requirements or the bandwidth requirements of another LSP. An LSP may not, in twenty-four (24) month period, lease more than 25% of SWBT's excess dark fiber capacity in a particular dedicated interoffice transport segment. If SWBT can demonstrate within a twelve (12) month period after the date of a dark fiber lease that CLEC is using the leased dark fiber capacity at a level of transmission less than OC-12 (622.08 million bits per second), SWBT may revoke the lease agreement with CLEC and provide CLEC with sufficient alternative means of transporting the traffic. SWBT will provide CLEC with the ability to connect to interoffice dark fiber. In each SWBT tandem or end office that serves as the point of termination for each interoffice dark fiber segment, SWBT will provide CLEC an appropriate termination point on a distribution frame or its equivalent. In addition, SWBT will provide connectivity to its dark fiber in any facility where it has an existing termination point or a patch panel.
- 8.2.2.2 CLEC may test the quality of the Interoffice Dark Fiber to confirm its usability and performance specifications.
- 8.2.2.3 SWBT will provide to CLEC information regarding the location, availability, and loss characteristics of Interoffice Dark Fiber within ten (10) business days after receiving a request from CLEC.
- 8.2.2.4 When CLEC purchases Interoffice Dark Fiber, CLEC will pay the charges shown on Appendix Pricing UNE - Schedule of Prices labeled "Dark Fiber - Interoffice".
- 8.2.3 Technical Requirements For All Dedicated Transport

This Section sets forth technical requirements for all Dedicated Transport.

- 8.2.3.1 When provided by SWBT to itself or when requested by CLEC pursuant to the Special Request process, and when technically feasible, Dedicated Transport will provide physical diversity. Physical diversity means that two circuits are provisioned in such a way that no single failure of facilities or equipment will cause a failure on both circuits.
- 8.2.4 Digital Cross-Connect System (DCS)
- 8.2.4.1 SWBT will offer Digital Cross-Connect System (DCS) as part of the unbundled dedicated transport element with the same functionality that is offered to interexchange carriers, or additional functionality as the Parties may agree.
- 8.2.4.1.1 When CLEC specifically orders the DCS, the applicable prices described in the paragraphs below and contained on Appendix Pricing - UNE - Schedule of Prices and labeled "Digital Cross Connect Systems" will apply.
- 8.2.4.1.1.1 DCS Port Charge - A DCS rate per month applies per port requested. The three types of port configurations are as follows:
- DS0 channel port termination.
 - DS1 channel port termination.
 - DS3 channel port termination.
- 8.2.4.1.1.2 DCS Establishment Charge - This charge applies for the initial setup of the CLEC database. The database setup is a grid, built by SWBT, that contains all of the unbundled dedicated transport circuits (loops and/or interoffice facilities) that CLEC will be able to control and reconfigure. Security, as well as circuit inventory, is built into the grid, permitting CLEC to control its own circuits. Also included is initial training on the system.
- 8.2.4.1.1.3 Database Modification Charge - This charge applies each time CLEC requests a modification of its database. A modification can be an addition or deletion of circuits terminating on a DCS, or a rearrangement of the database.
- 8.2.4.1.1.4 Reconfiguration Charge - This charge applies per termination point per DCS each time the routing of CLEC circuit is changed. As an example, if CLEC has a circuit routing from its location "A" through two DCS offices to its location "B" and wants to reconfigure this circuit so that it is routed from "A" through two different DCS offices to location "C", four reconfiguration charges would apply. Two charges would apply for disconnecting from the original DCS offices and two charges would apply for connecting at the new DCS offices.
- 8.2.4.2 The DCS is a central office cross-connect system for the remote reconfiguration of Dedicated Transport facilities.

- 8.2.4.3 CLEC may utilize the DCS Dedicated Transport element through the use of a terminal on CLEC premises to access a database maintained by SWBT to reconfigure CLEC's Dedicated Transport facilities.
- 8.2.4.4 CLEC may use the DCS to directly access and control CLEC's 45 Mbps or 1.544Mbps facilities or unbundled Dedicated Transport, subtending channels, and Internodal Facilities (the facilities that connect a DCS in one central office with a DCS in another central office). DCS devices will perform 3/3, 3/1, and 1/0 type functions.
- 8.2.4.5 CLEC will remotely access the DCS by using a terminal on CLEC's premises in conjunction with CLEC's facilities or SWBT Unbundled Loops or Dedicated Transport elements (Entrance Facility and/or I/O Transport), or in conjunction with a local telephone line with a seven digit telephone number.
- 8.2.4.6 SWBT will make DCS available at those hubs where SWBT cross-connect systems are located. SWBT will provide a list of those hubs to CLEC.
- 8.2.4.7 SWBT will make two DCS options available to CLEC: On-demand; and Reservation. The on-demand option allows CLEC to make immediate changes to the network, while the reservation option allows CLEC to execute a change at a specified time designated by CLEC.
- 8.2.4.8 CLEC may use DCS to perform the following functions:
- 8.2.4.8.1 **Routing/Rerouting** - The routing feature allows CLEC to select the routes that will be used to connect circuits between DCSs. CLEC may control the route selection process by various parameters according to CLEC's needs. CLEC may also reroute circuits from a failed internodal facility to a working one.
- 8.2.4.8.2 **Renaming**-CLEC may rename its network locations, circuits, and facilities.
- 8.2.4.8.3 **Special Day Definition** - CLEC may specify circuit reconfiguration on special days, e.g., payday, holidays.
- 8.2.4.8.4 **Resource Verification** - CLEC may verify the resource availability for the reservation period in its reconfiguration request prior to the system's confirmation or denial of the request.
- 8.2.4.8.5 **Transaction Log** - CLEC is provided database log that contains every transaction involving reconfigurations.

- 8.2.4.8.6 **Compatibility Table** - CLEC may view the allowable access line combinations that can be used with the DCS.
- 8.2.4.8.7 **Path Priority** - CLEC may arrange its circuit paths in order of priority when multiple routes exist.
- 8.2.4.8.8 **Reservation Summary Screen** - CLEC may view the status of its reconfiguration reservations.
- 8.2.4.8.9 **MACRO Command/Network Modeling** - CLEC may initiate with one command, multiple two-point cross-connections. CLEC can build separate network models, such as day-time models, night-time models, and disaster recovery models and invoke their activation or switch from one to the other.
- 8.2.4.8.10 **Variable Bandwidth** - On Internodal Facilities, CLEC may use the variable bandwidth feature interchangeably to connect full STS1 (where available), 45Mbps or 1.544Mbps circuits, or to connect one or more individual subtending channels.
- 8.2.4.9 **Technical Specifications**
 - 8.2.4.9.1 CLEC will only cross-connect with DCS that have identical technical characteristics for compatibility and proper operations, e.g., Data to Data, Voice to Voice.
 - 8.2.4.9.2 DCS functionality includes wiring or other cabling from the DCS device to a distribution frame or its equivalent.

9.0 **Signaling Networks and Call-Related and other Databases**

Signaling Networks and Call-Related Databases is the Network Element that includes Signaling Link Transport, Signaling Transfer Points, and Service Control Points and Call-Related Databases. SWBT will provide nondiscriminatory access to databases and associated signaling pursuant to this Agreement.

9.1 **Signaling Link Transport**

- 9.1.1 **Definition:** Signaling Link Transport is a set of multiples of two (A-links) or four (B- or D-links) dedicated full duplex mode 56 Kbps (or higher speeds when suitably equipped) transmission paths between CLEC STPs or switches and the SWBT STP pair that provides appropriate physical diversity when available. Generally the CLEC designated Signaling Points of Interconnection (SPOI) are at SWBT's STP or serving wire center.

- 9.1.1.1 CLEC and SWBT may choose to interconnect their existing SS7 networks. No charges under this Agreement will apply when CLEC transmits signaling for local service traffic using ports, links and cross connects between CLEC and SWBT STPs for which CLEC has paid the applicable charges in its capacity as an IXC.
- 9.1.1.2 When CLEC establishes new links, where CLEC will use existing transport to an existing SPOI, but will order a new cross-connect and port at SWBT's STP, CLEC will pay applicable rates labeled "SS7 Links Cross Connect" and "STP Port" in Appendix Pricing - UNE - Schedule of Prices. If either Party believes new links as described in this paragraph would be mutually beneficial, each Party agrees to negotiate at the request of the other Party. If, pursuant to the negotiations, the parties mutually agree that the new cross-connect and port is needed, SWBT will charge CLEC the applicable rates and charges established herein and CLEC will charge SWBT the lesser of CLEC's tariff rates, if any, or an amount equal to the applicable charges established herein. If SWBT does not agree that a new link as described in this paragraph is mutually beneficial, then SWBT will not use the new link and SWBT acknowledges that CLEC may block SWBT's usage of the new link.
- 9.1.1.3 If new links are established and CLEC elects to purchase unbundled SWBT transport between an CLEC STP or CLEC local switch and a SWBT STP or SPOI, using interfaces at the DS1 level, SWBT will provide a DS1 transport facility. CLEC will pay the rates and charges for each DS-1 shown on Appendix Pricing UNE - Schedule of Prices labeled "Unbundled Signaling - STP - Access Connection - 1.544 Mbps" (in addition to the port and cross connect described in 9.1.1.2).
- 9.1.1.3.1 If either Party believes the new DS-1 transport facility as described in the previous paragraph would be mutually beneficial, each Party agrees to negotiate at the request of the other Party. If, pursuant to the negotiations, the parties mutually agree that the new DS1 transport facility is needed, SWBT will charge CLEC the applicable charges established herein and CLEC will charge SWBT the lesser of CLEC's tariff rates, if any, or an amount equal to the applicable charges established herein. If SWBT does not agree that a new facility as described in this paragraph is mutually beneficial, then SWBT will not use the new facility's links and SWBT acknowledges that CLEC may block SWBT's usage of the new facility's links.
- 9.1.1.4 If new links are established and the SPOI is located in a different end office than the STP, CLEC may purchase 56 Kbps transport between the SPOI and the cross connect panel where the STP is located (in addition to the port and cross connect required in 9.1.1.2 above). In this circumstance, CLEC will pay the rates and charges shown on Appendix Pricing UNE - Schedule of Prices labeled "Unbundled Signaling - STP Access Link - 56 Kbps."

- 9.1.1.4.1 If either Party believes new links as described in the previous paragraph would be mutually beneficial, each Party agrees to negotiate at the request of the other Party. If, pursuant to the negotiations, the parties mutually agree that the new 56Kbps transport facility is needed, SWBT will charge CLEC the applicable charges established herein, and CLEC will charge SWBT the lesser of CLEC's tariff rates, if any, or an amount equal to the applicable charges established herein. If SWBT does not agree that a new link as described in this paragraph is mutually beneficial, then SWBT will not use the new link and SWBT acknowledges that CLEC may block SWBT's usage of the new link.
- 9.1.2 Technical Requirements
- 9.1.2.1 Of the various options available, unbundled Signaling Link Transport will perform in the following two ways:
- 9.1.2.1.1 As an "A-link" which is a connection between a switch and a home Signaling Transfer Point (STP) pair; and
- 9.1.2.1.2 As a "B-link" or "D-link" which is an inter-connection between STPs in different signaling networks.
- 9.1.3 When CLEC provides its own switch or STP, CLEC will provide DS1 (1.544 Mbps) interfaces at the CLEC-designated SPOIs. Each 56 Kbps transmission path will appear as a DS0 channel within the DS1 interface.
- 9.1.4 CLEC will identify to SWBT the Signaling Point Codes (SPCs) associated with the CLEC set of links. CLEC will pay a non-recurring charge per STP pair when CLEC requests SWBT to add a signaling point code at the rate reflected on the Appendix Pricing UNE - Schedule of Prices labeled "Point Code Addition" reflected under the heading of "Unbundled Signaling". This charge also applies to point code information provided by CLEC allowing other telecommunications providers to use CLEC's SS7 signaling network. If either Party believes the new Point Code would be mutually beneficial, each Party agrees to negotiate at the request of the other Party. If pursuant to the negotiations, the Parties agree that the Point Code Addition is mutually beneficial, SWBT will pay the lesser of CLEC's tariff rate, if any, or the charges identified herein.
- 9.1.4.1 When SWBT requests CLEC to add a signaling point code, SWBT will pay a non-recurring charge per STP pair at the lesser of CLEC's tariff rate, if any, or the charge reflected on the Appendix Pricing UNE - Schedule of Prices labeled "Point Code Addition" reflected under the heading of "Unbundled Signaling". This charge also applies to point code information provided by SWBT allowing other telecommunications providers to use SWBT's SS7 signaling network. If either Party believes the new Point Code would be mutually beneficial, each Party

agrees to negotiate at the request of the other Party. If pursuant to the negotiations, the Parties mutually agree that the Point Code Addition is mutually beneficial, CLEC will pay the charges identified herein.

- 9.1.5 When CLEC provides its own switching, and purchases signaling link transport, CLEC will furnish to SWBT, at the time such transport is ordered and annually thereafter, an updated three year forecast of usage of the SS7 Signaling network. The forecast will include total annual volume and busy hour month volume. SWBT will utilize the forecast in its own efforts to project future facility requirements. CLEC will furnish such forecasts in good faith, but will not be restricted in its use of the signaling network based on such forecasts.
- 9.1.6 CLEC will inform SWBT in writing thirty (30) days in advance of any material expected change in CLEC's use of such SS7 Signaling Network. Any network management controls found necessary to protect SWBT's SS7 network from an overload condition will be applied based on non-discriminatory guidelines and procedures. Such management controls will be applied to the specific problem source to the extent technically feasible.
- 9.1.7 SWBT will inform CLEC in writing thirty (30) days in advance of any material expected change in SWBT's use of such SS7 Signaling Network. Any network management controls found necessary to protect CLEC's SS7 network from an overload condition will be applied based on non-discriminatory guidelines and procedures. Such management controls will be applied to the specific problem source to the extent technically feasible.

9.2 Signaling Transfer Points (STPs)

- 9.2.1 Definition: The Signaling Transfer Point element is a signaling network function that includes all of the capabilities provided by the Signaling Transfer Point (STPs) switches which enable the exchange of SS7 messages between switching elements, database elements and signaling transfer point switches via associated signaling links. Signaling Transfer Point includes the associated link interfaces.
- 9.2.1.1 CLEC may use the STP under three options, as follows:
- 9.2.1.1.1 Signaling for CLEC with its own Signaling Point, utilizing its own set of links: Use of the STP routes signaling traffic generated by action of CLEC to the destination defined by SWBT's signaling network, excluding messages to and from a SWBT Local Switching unbundled Network Element. MTP, ISUP, SCCP, TCAP and OMAP signaling traffic addressed to signaling points associated with CLEC set of links will be routed to CLEC.

- 9.2.1.1.1.1 SS7 Transport will apply to SS7 messages transported on behalf of CLEC from a SWBT STP pair to a SWBT STP pair located in a different LATA. The message would be routed in the same manner as SWBT routes SS7 messages for itself (e.g., local STP to regional STP to regional STP to local STP). The rate will apply to ISUP and TCAP messages. When CLEC uses SS7 Transport between one or more SWBT STP pairs, for each segment transported (i.e., from an SWBT STP pair to an adjacent SWBT pair), CLEC will pay the charges labeled "SS7 Signaling Transport per call" on Appendix Pricing UNE - Schedule of Prices. CLEC will be charged for the use of the SWBT SS7 signaling on a per call basis.
- 9.2.1.1.1.2 If CLEC elects to be billed for this signaling transport at the UNE rate referenced in the preceding paragraph, CLEC will be required to use a unique point code for each CLEC local switching office, in those circumstances when call completion requires use of an STP located in a different LATA than that in which the call originated. If CLEC does not provide a unique point code, CLEC will be charged at a tariffed rate.
- 9.2.1.1.2 Signaling for CLEC with its own Signaling Point, utilizing a set of links of another party: CLEC may order signaling associated with the set of links of another party by including a Letter of Authorization (LOA) from the owner of the set of links at the time service is ordered. The LOA will indicate that the owner of the set of links will accept SWBT charges for SS7 signaling ordered by CLEC.
- 9.2.1.1.3 Signaling for CLEC utilizing SWBT's Local Switching Unbundled Network Element (UNE): Use of SWBT's SS7 signaling network will be provided as set forth in an order for the Local Switching unbundled network element. CLEC does not separately order SS7 signaling under this method. CLEC will be charged for the use of the SWBT SS7 signaling on a per call basis at the interim rate of 200 times the octet rate contained on Appendix Pricing UNE - Schedule of Prices and labeled as "SS7 Transport Rate". This per call rate is also shown as SS7 Signaling in the Appendix Pricing UNE - Schedule of Prices.
- 9.2.2 Technical Requirements
- 9.2.2.1 STPs will provide signaling connectivity to Network Elements connected to the SWBT SS7 network. These include:
- 9.2.2.1.1 SWBT Local Switching or Tandem Switching;
- 9.2.2.1.2 SWBT Service Control Points/Call Related Databases;
- 9.2.2.1.3 Third-party local or tandem switching systems; and
- 9.2.2.1.4 Third-party-provided STPs.

- 9.2.2.2 The Parties will indicate to each other the signaling point codes and other screening parameters associated with each Link Set ordered by CLEC at the SWBT STPs, and each Party will provision in accordance with these parameters where technically feasible. CLEC may specify screening parameters so as to allow transient messages to cross the SWBT SS7 Network. The Parties will identify to each other the Global Title and Translation Type information for message routing. Unless the Parties agree that the Global Title Translation is mutually beneficial, CLEC will pay a non-recurring charge when CLEC requests SWBT to add Global Title Translation Type information for message routing, in connection with its use of unbundled signaling. These charges are identified in the Appendix Pricing UNE - Schedule of Prices as "Global Title Translation Addition". If either Party believes the new Global Title Translation would be mutually beneficial, each Party agrees to negotiate at the request of the other Party. If pursuant to the negotiations, the Parties agree that the Global Title Translation is mutually beneficial, SWBT will pay the lesser of CLEC's tariff rate, if any, or the charges identified herein.
- 9.2.2.3 The connectivity provided by STPs will fully support the functions of all other Network Elements connected to the SWBT SS7 network. This explicitly includes the use of the SWBT SS7 network to convey messages which neither originate nor terminate at a signaling end point directly connected to the SWBT SS7 network. When the SWBT SS7 network is used to convey such messages, there will be no intentional alteration of the Integrated Services Digital Network User Part (ISDNUP) or Transaction Capabilities Application Part (TCAP) user data that constitutes the content of the message. In its capacity as an LSP, CLEC will transfer Calling Party Number Parameter information unchanged, including the "privacy indicator" information, when ISUP Initial Address Messages are interchanged with the SWBT signaling network.
- 9.2.2.4 If the SWBT STP does not have a route to the desired Signaling Point Code, CLEC will submit a request indicating the proposed route. If the proposed route uses a set of links not associated with CLEC, CLEC will include a letter of agency that indicates the third party is willing to receive the messages and pay any applicable charges. Use of the STP provides a signaling route for messages only to signaling points to which SWBT has a route. SWBT will add the SPC to the STP translations if technically feasible.
- 9.2.2.5 In cases where the destination signaling point is a SWBT local or tandem switching system or DB, or is CLEC or third party local or tandem switching system directly connected to the SWBT SS7 network, STPs will perform MRVT and SRVT to the destination signaling point, if and to the extent these capabilities exist on the particular SWBT STPs. In all other cases, STPs will perform MRVT and SRVT to a gateway pair of STPs in an SS7 network connected with the

SWBT SS7 network, if and to the extent these capabilities exist on the particular SWBT STPs. This requirement will be superseded by the specifications for Internetwork MRVT and SRVT if and when these become approved ANSI standards and if and to the extent these capabilities exist on the particular SWBT STPs.

9.2.3 Interface Requirements

9.2.3.1 SWBT will provide STP interfaces to terminate A-links, B-links, and D-links.

9.2.3.2 CLEC will designate the Signaling Point of Interconnection (SPOI) for each link. CLEC will provide a DS1 or higher rate transport interface at each SPOI.

9.2.3.3 SWBT will provide intraoffice diversity to the same extent as it provides itself between the SPOIs and the SWBT STPs. CLEC may request and SWBT will provide, to the extent technically feasible, greater diversity through the Special Request process.

9.3 Service Control Points/Call-Related Databases

9.3.1 Definition: Call-related databases are the Network Elements that provide the functionality for storage of, access to, and manipulation of information required to offer a particular telecommunications service and/or capability.

9.3.1.1 A Service Control Point (SCP) is a specific type of Network Element where call related databases can reside. SCPs deployed in a Signaling System 7 (SS7) network execute service application logic in response to SS7 queries sent to them by a switching system also connected to the SS7 network. SCPs also provide operational interfaces to allow for provisioning, administration and maintenance of subscriber data and service application data. (e.g., an 800 database stores customer record data that provides information necessary to route 800 calls).

9.3.2 Technical Requirements for SCPs/Call-Related Databases

9.3.2.1 Requirements for SCPs/Call-Related Databases within this section address storage of information, access to information (e.g. signaling protocols, response times), and administration of information (e.g., provisioning, administration, and maintenance). All SCPs/Call-Related Databases will be provided to CLEC in accordance with the following requirements, except where such a requirement is superseded by specific requirements set forth in Sections 9.4 through 9.7:

9.3.2.2 SWBT will provide physical interconnection to SCPs through the SS7 network and protocols, as specified in Section 9.2 of this Attachment, with TCAP as the application layer protocol.

- 9.3.2.3 SWBT will make its database functionality available to CLEC using the same performance criteria as is applied to SWBT's use. To the extent those performance criteria exist in written form, they will be shared with CLEC and SWBT will provide CLEC with the opportunity to comment on such criteria.
- 9.3.2.4 The Parties will provide Permanent Local Number Portability (PLNP) as soon as it is technically feasible in conformance with FCC rules and the Act, will participate in development of PLNP in the state in accordance with the FCC's First Report and Order in Docket No. 95-116, and will negotiate terms and conditions concerning access to PLNP as database requirements and plans are finalized.

9.4 Line Information Database (LIDB)

- 9.4.1 Definition: The Line Information Data Base (LIDB) is a transaction-oriented database that functions as a centralized repository for data storage and retrieval. LIDB is accessible through Common Channel Signaling (CCS) networks. It contains records associated with customer Line Numbers and Special Billing Numbers. LIDB accepts queries from other Network Elements and provides return result, return error and return reject responses as appropriate. LIDB queries include functions such as screening billed numbers that provides the ability to accept Collect or Third Number Billing calls and validation of Telephone Line Number based non-proprietary calling cards. The interface for the LIDB functionality is SWBT's regional STP. LIDB also interfaces with a service management system as defined below.
- 9.4.1.1 Query transport will be charged on a per query basis at a rate reflected on Appendix Pricing - UNE Schedule of Prices labeled "Query Transport." LIDB Validation will be charged on a per query basis at the rate reflected on Appendix Pricing - UNE Schedule of Prices labeled "LIDB Validation." (This includes Validation, SMS, and SLEUTH functionality.) CNAM Service Query will be charged on a per query basis at the rate reflected on Appendix Pricing - UNE Schedule of Prices labeled "CNAM Service Query." (This includes service query and SMS functionality.) LIDB usage rates (i.e., CNAM Service Query, LIDB Validation, and Query Transport) will be modified to reflect weighted average prices from Texas, Missouri, Oklahoma, Kansas, and Arkansas once cost review processes are complete in all states. The parties will submit a modification to this Agreement and will true-up to the modified prices. A service order charge for LIDB validation will be charged at the rate reflected on Appendix Pricing - UNE Schedule of Prices labeled as "Service Order Charge". This charge applies when CLEC places an order to activate, change, or modify a point code. When CLEC has not previously established a given switch on SWBT's STP, but CLEC wants to use that switch to issue LIDB queries, the switch must be identified to LIDB through point code additions. In that event, a nonrecurring charge for activating,

changing, or modifying a point code will be charged at a rate reflected on the Appendix Pricing UNE - Schedule of Prices labeled "Point Code Addition" reflected under the heading of "Unbundled Signaling.

- 9.4.1.2 Alternate Billing Service (ABS) means a service that allows end users to bill calls to accounts that may not be associated with the originating line. There are three types of ABS calls: calling card, collect, and third number billed calls.
- 9.4.1.3 Billed Number Screening (BNS) means a validation of toll billing exception (TBE) data.
- 9.4.1.4 Calling Card Service (CCD) means a service that enables a calling customer to bill a telephone call to a calling card number with or without the help of an operator.
- 9.4.1.5 Common Channel Signaling (CCS) Network means an out-of-band, packet-switched, signaling network used to transport supervision signals, control signals, and data messages. Validation Queries and Response messages are transported across the CCS network.
- 9.4.1.6 Data Owner means telecommunications companies that administer their own validation data in a party's LIDB or LIDB-like database.
- 9.4.1.7 Line Record means information in LIDB that is specific to a single telephone number or special billing number.
- 9.4.1.8 Originating Point Code (OPC) means a code assigned to identify LSP's operator service system location(s).
- 9.4.1.9 Special Billing Number means line records in LIDB that are based on an NPA-0/1XX numbering format. NPA-0/1XX numbering formats are similar to NPA-NXX formats except that the fourth digit of an NPA-0/1XX line record is either a zero (0) or a one (1).
- 9.4.1.10 Toll Billing Exception (TBE) Service means a service that allows end users to restrict third number billing or collect calls to their lines.
- 9.4.1.11 Validation information means Data Owners' records of all their Calling Card Service and Toll Billing Exception Service.
- 9.4.1.12 SWBT has established a LIDB database users group.

9.4.2 **LIDB Validation**

- 9.4.2.1 SWBT will provide CLEC access to Validation information whenever CLEC initiates a query from an SSP for Validation information available in SWBT's LIDB.
- 9.4.2.2 All CLEC validation queries to SWBT's LIDB will use a translation type 253 and a subsystem number in the calling party address field that is mutually agreed upon. CLEC acknowledges that such subsystem number and translation type values are currently necessary for SWBT to properly process Validation queries to its LIDB.
- 9.4.2.3 SWBT may employ certain automatic and/or manual overload controls to protect SWBT's CCS/SS7 network. SWBT will report to CLEC any instances where overload controls are invoked due to CLEC's CCS/SS7 network and CLEC agrees in such cases to take corrective action to the same extent SWBT prescribes for itself. Any network management controls found necessary to protect LIDB Validation from an overload condition will be applied based on non-discriminatory guidelines and procedures. Such management controls will be applied to the specific problem source to the extent technically feasible.
- 9.4.2.4 SWBT's LIDB will contain a record for every SWBT working line number and Special Billing Number served by SWBT. Other telecommunications companies, including CLEC, may also store their data in SWBT's LIDB. SWBT will request such telecommunications companies to also provide a record for every working line number and Special Billing Number served by those companies.
- 9.4.2.5 SWBT's LIDB Validation Service will provide the following functions on a per query basis: validation of a telecommunications calling card account number stored in LIDB; determination of whether the billed line has decided in advance to reject certain calls billed as collect or to a third number; and determination of billed line as a public (including those classified as semi public) or nonworking telephone number.
- 9.4.2.6 SWBT provides LIDB Validation Service as set forth in this Attachment only as such service is used for CLEC's LSP activities on behalf of its Missouri local service customers where SWBT is the incumbent local exchange carrier. CLEC agrees that any other use of SWBT's LIDB for the provision of LIDB Validation Service by CLEC will be pursuant to the terms, conditions, rates, and charges of SWBT's effective tariffs, as revised, for LIDB Validation Service.
- 9.4.2.6.1 CLEC will be charged for LIDB validation queries, consistent with Section 9.4.1 of this Attachment, in the event that CLEC is using its own OS platform.

- 9.4.2.6.2 In the event that CLEC is using SWBT's OS platform, until otherwise agreed, no charge is made for such Validation queries other than applicable OS charges as defined in Attachment 23 OS-Fac.
- 9.4.2.6.3 SWBT cannot distinguish between queries from CLEC's Operator Services Position System (OSPS) as an LSP within the SWBT traditional five state serving area and queries from CLEC's OSPS as an IXC. If for any reason the rates for the LSP query and/or query transport and the rates for the IXC query and/or query transport rate diverge prior to the development of any technically feasible method to distinguish LSP queries from IXC queries, CLEC will develop an allocation factor to distinguish the proportion of queries attributed to CLEC as an IXC and those attributed to CLEC as an LSP within the SWBT serving area. Should CLEC opt to treat all queries at the higher rate, CLEC will not be required to develop an allocation factor.
- 9.4.2.6.4 SWBT will notify CLEC of any divergence of rates no later than the effective date of the divergence. Within 10 days after receipt of notice CLEC will advise SWBT whether CLEC elects to pay the higher rate (e.g., assume all queries are LSP or IXC driven, whichever is higher) or elects to develop an allocation factor. CLEC will provide its factor and SWBT will accept and apply the factor as soon as technically feasible but in no event later than 90 days after CLEC notifies SWBT of its intent to develop a factor. Until CLEC develops and provides its factor, SWBT shall treat all queries at the higher rate, except that a true up will occur for the period of time required for implementation of the allocation factor, but in no event to exceed 90 days. Factors may be changed by CLEC on a quarterly basis and subject to audit by SWBT on a yearly basis.
- 9.4.2.7 LIDB Validation provided by SWBT to CLEC will meet applicable regulatory performance standards and requirements and be at least equal in quality and performance as that which SWBT provides to itself. LIDB Validation will be provided in accordance with SWBT Technical Publications or other like SWBT documents, as changed from time to time by SWBT at its sole discretion, to the extent consistent with the Act. Such publications and documents will be shared with CLEC and SWBT will provide CLEC with the opportunity to comment. CLEC may request and SWBT will provide, to the extent technically feasible, LIDB Validation that is superior or lesser in quality than SWBT provides to itself and such service will be requested pursuant to the Special Request process.
- 9.4.3 Ownership of Validation Information
- 9.4.3.1 CLEC's access to any LIDB Validation information does not create any ownership interest that does not already exist. Telecommunications companies, including CLEC, depositing information in SWBT's LIDB may retain full and complete ownership and control over such information.

- 9.4.3.2 Unless expressly authorized in writing by parties, LIDB Validation is not to be used for purposes other than validating ABS-related calls. CLEC may use LIDB Validation for such functions only on a call-by-call basis.
- 9.4.3.3 Proprietary information residing in SWBT's LIDB is protected from unauthorized access and CLEC may not store such information in any table or database for any reason. All information related to alternate billing service is proprietary. Examples of proprietary information are as follows:
- Billed (Line/Regional Accounting Office (RAO)) Number
 - PIN Number(s)
 - Billed Number Screening (BNS) indicators
 - Class of Service (also referred to as Service or Equipment)
 - Reports on LIDB usage
 - Information related to billing for LIDB usage
 - LIDB usage statistics.
- 9.4.3.4 CLEC agrees that it will not copy, store, maintain, or create any table or database of any kind that is based upon a response to a query to SWBT's LIDB.
- 9.4.3.5 If CLEC acts on behalf of other carriers to access SWBT's LIDB Validation, CLEC will contractually prohibit such carriers from copying, storing, maintaining, or creating any table or database of any kind from any response provided by SWBT after a Validation query to SWBT's LIDB.
- 9.4.3.6 SWBT will share end user information, pertinent to fraud investigation, with CLEC when validation queries for the specific end user reaches SWBT's established fraud threshold level. This fraud threshold level will be applied uniformly to all end user information in SWBT's LIDB.
- 9.4.3.7 Nothing in Sections 9.4.3.1 through 9.4.3.7 is intended to restrict CLEC's use or storage of CLEC data created or acquired independently of SWBT's LIDB Validation.
- 9.4.4 LIDB Storage and Administration
- 9.4.4.1 Definitions:
- 9.4.4.1.1 **Data Base Administration Center (DBAC)** - A SWBT location where facility and administrative personnel are located for administering LIDB and/or Sleuth.
- 9.4.4.1.2 **Group** - For the purpose of this Attachment, a specific NPA-NXX and/or NPA-0/1XX combination.

- 9.4.4.1.3 **Group Record** - Information in LIDB or LVAS that is common to all lines or billing records in an NPA-NXX or NPA-0/1XX.
- 9.4.4.1.4 **LIDB Editor** - A database editor located at the SCP where LIDB resides. LIDB Editor provides emergency access to LIDB that bypasses the service management system for LIDB.
- 9.4.4.1.5 **Line Validation Administration System (LVAS)** - An off-line administrative system, used by SWBT to add, delete and change information in LIDB. For purposes of this Attachment, LVAS is SWBT's service management system for LIDB.
- 9.4.4.1.6 **Line Record** - Information in LIDB or LVAS that is specific to a single telephone number or Special Billing Number.
- 9.4.4.1.7 **Toll Billing Exception (TBE)** - A LIDB option that allows end users to restrict third number billing or collect calls to their lines.
- 9.4.4.1.8 **Service Management System (SMS)** - An off-line system used to access, create, modify, or update information in LIDB. For the purposes of this Attachment, the SMS for LIDB is LVAS.
- 9.4.4.1.9 **Sleuth** - An off-line administration system that SWBT uses to monitor suspected occurrences of ABS-related fraud. Sleuth uses a systematic pattern analysis of query message data to identify potential incidences of fraud that may require investigation. Detection parameters are based upon vendor recommendations and SWBT's analysis of collected data and are subject to change from time to time.
- 9.4.4.1.10 **Special Billing Number (SBN) Account Groups** - Line records in LIDB that are based on an NPA-0/1XX numbering format. NPA-0/1XX numbering formats are similar to NPA-NXX formats except that the fourth digit of an NPA-0/1XX line record is either a zero (0) or a one (1).
- 9.4.4.1.11 **Tape Load Facility** - A separate data entry point at the SCP where LIDB resides. The tape load facility provides direct access to LIDB for data administration and bypasses the service management system of SWBT's LIDB.
- 9.4.4.1.12 **Translation Type** - A code in the Signaling Connection Control Point (SCCP) of the SS7 signaling message. Translation Types are used for routing LIDB queries. Signal Transfer Points (STPs) use Translation Types to identify the routing table used to route a LIDB query. Currently, all LIDB queries against the same exchange and Translation Type are routed to the same LIDB.

9.4.4.2 General Description and Terms

- 9.4.4.2.1 SWBT's LIDB is connected directly to a service management system (i.e., LVAS), a database editor (i.e., LIDB Editor), and a tape load facility. Each of these facilities, processes, or systems, provide SWBT with the capability of creating, modifying, changing, or deleting, line/billing records in LIDB. SWBT's LIDB is also connected directly to an adjunct fraud monitoring system (i.e., Sleuth).
- 9.4.4.2.2 From time-to-time, SWBT enhances its LIDB to create new services and/or LIDB functionalities. Such enhancements may involve the creation of new line-level or group-level data elements in LIDB. SWBT will coordinate with CLEC to provide CLEC with the opportunity to update its data concurrent with SWBT's updates of SWBT's own data. Both parties understand and agree that some LIDB enhancements will require LSP to update its line/billing records with new or different information.
- 9.4.4.2.3 Administration of the SCP on which LIDB resides, as well as any system or query processing logic that applies to all data resident on SWBT's LIDB is, and remains, the responsibility of SWBT. CLEC understands and agrees that SWBT, in its role as system administrator, may need to access any record in LIDB, including any such records of CLEC. SWBT will limit such access to those actions necessary to ensure the successful operation and administration of SWBT's SCP and LIDB.
- 9.4.4.2.4 SWBT does not presently have data screening capability in LIDB. Data Screening is the ability of a LIDB owner to deny complete or partial access to LIDB data or processes. At such time as SWBT has LIDB Data Screening capability for individual data owners, including itself, it will make that capability available to CLEC.
- 9.4.4.2.5 On behalf of third parties who query LIDB for CLEC data and receive a response verifying the end user's willingness to accept the charges for the underlying call, CLEC at its election either will bill the appropriate charges to end users or will provide all necessary billing information needed by the third party to bill for the services provided.
- 9.4.4.2.6 Upon receipt of the Line Record from CLEC, SWBT will provide the functionality needed to perform the following query/response functions, on a call-by-call basis, for the line records residing in SWBT's LIDB to: (1) validate a 14-digit billing number where the first 10 digits are a telephone number or a special billing number assigned and the last four digits (PIN) are a security code assignment; (2) determine whether the billed line automatically rejects, accepts, or requires verification of certain calls billed as collect or third number; and (3)

determine whether the billed line is a public telephone number using the Class of Service Information in LIDB.

- 9.4.4.2.7 To the extent that CLEC stores its own Validation information in a database other than SWBT's, such information will be made available to SWBT through an industry standard technical interface and on terms and conditions set forth by tariff or by a separate agreement between SWBT and the database provider. SWBT agrees to negotiate in good faith to reach such an agreement. If SWBT is unable or chooses not to enter into an agreement with a database provider, CLEC acknowledges that such CLEC validation information will be unavailable to any customer including CLEC served by SWBT OS platforms.
- 9.4.4.2.8 CLEC understands and agrees that SWBT is the sole determinant and negotiating party for any access to SWBT's LIDB. CLEC does not gain any ability, by virtue of this Attachment, to determine which telecommunications companies are allowed to access information in SWBT's LIDB. CLEC understands and agrees that when SWBT allows a query originator to access SWBT data in SWBT's LIDB, such query originators will also have access to CLEC's data that is also stored in SWBT's LIDB.
- 9.4.4.3 Line Validation Administration System (LVAS)
- 9.4.4.3.1 LVAS provides CLEC with the capability to access, create, modify, or update information in LIDB. LVAS has two electronic interfaces. These interfaces are the Service Order Entry Interface and the Interactive Interface. If not claimed by CLEC, a LIDB record may be considered abandoned by SWBT and deleted from the LIDB database. However, a LIDB record shall not be considered abandoned for at least 21 days beyond the date that SWBT sends a Service Order Completion (SOC) to CLEC to indicate that a service order has been completed.
- 9.4.4.3.2 For UNE-P orders, SWBT shall work within the change management process to develop functionality that will enable it to populate the LIDB database based on information provided by CLEC through the initial LSR establishing a new connect or migration of CLEC's end user customer. SWBT shall provide these enhancements to CLEC for testing on or before December 15, 1999, with implementation scheduled for mid-January, 2000.
- 9.4.4.3.3 Concurrent with implementation of the LIDB record population functionality for UNE-P orders referenced in § 9.4.4.3.2 above, SWBT will provide CLEC with the option of either: 1) utilizing unbundled access to LVAS through the interfaces described in § 9.4.4.3.1 for the purpose of creating, modifying, updating or deleting its LIDB information; or 2) electing to have SWBT provide ongoing administration of LIDB updates. These two options are mutually exclusive, and may not be used in conjunction with each other. For on-going administration of the LIDB record

via the LSR, SWBT will work within the change management process to mechanize its LIDB administration offering. SWBT shall work within the Change Management Process to provide this functionality to CLEC prior to December 31, 2000. An interim performance measurement approved by the Commission shall apply until this functionality is available.

9.4.4.3.4 There is no separate charge for CLEC's use of LVAS under this Agreement.

9.4.4.3.5 CLEC may participate in a forum established by SWBT for all users of SWBT's LIDB administration system (LVAS). This group meets quarterly, at the discretion of the group, to discuss issues regarding SWBT's LIDB, including Line Record and system administration.

9.4.4.4 Service Order Entry Interface

9.4.4.4.1 The Service Order Entry Interface provides CLEC with unbundled access to SWBT's LVAS that is equivalent to SWBT's own service order entry process to LVAS. Service Order Entry Interface allows CLEC to electronically transmit properly formatted records from CLEC's service order process into LVAS.

9.4.4.4.2 CLEC's access to the Service Order Entry Interface will be through a remote access facility (RAF). The RAF will provide SWBT with a security gateway for CLEC access to the Service Order Entry Interface. The RAF will verify the validity of CLEC's transmissions and limit CLEC's access to SWBT's Service Order Entry Interface to LVAS. CLEC does not gain access to any other SMS, interface, database, or operations support system through this Appendix.

9.4.4.4.3 SWBT will provide CLEC with the file transfer protocol specifications CLEC will use to administer CLEC's data over the Service Order Entry Interface. CLEC acknowledges that transmission in such specified protocol is necessary for SWBT to provide LSP with Data Base Administration and Storage.

9.4.4.4.4 CLEC can choose the Service Order Entry Interface as its only interface to LVAS and LIDB or CLEC can choose to use this interface in conjunction with any other interface that SWBT provides under this Appendix except the Manual Interface.

9.4.4.4.5 SWBT will provide CLEC with SWBT-specific documentation for properly formatting the records CLEC will transmit over the Service Order Entry Interface.

9.4.4.4.6 CLEC understands that its record access through the Service Order Entry Interface will be limited to its own line/billing records.

9.4.4.5 Interactive Interface

9.4.4.5.1 The Interactive Interface provides CLEC with unbundled access to SWBT's LVAS that is equivalent to SWBT's access at its LIDB DBAC. Interactive Interface provides CLEC with the ability to have its own personnel access CLEC's records via an application screen that is presented on a computer monitor. Once CLEC has accessed one of its line/billing records, CLEC can perform all of the data administration tasks SWBT's LIDB DBAC personnel can perform on SWBT's own line/billing records.

9.4.4.5.2 SWBT will provide CLEC with Interactive Interface through a modem. CLEC understands that its record access through the Interactive Interface will be limited to its own line/billing records.

9.4.4.5.3 CLEC will use hardware and software that is compatible with LVAS hardware and software.

9.4.4.5.4 CLEC can choose to request the Interactive Interface as its only interface to LVAS and LIDB or CLEC can choose to use this interface in conjunction with any other interface that SWBT provides under this Appendix except the Manual Interface.

9.4.4.6 Tape Load Facility Interface

9.4.4.6.1 Tape Load Facility Interface provides CLEC with unbundled access to SWBT's Tape Load Facility in the same manner that SWBT accesses this facility. Tape Load Facility Interface allows CLEC to create and submit magnetic tapes for input into LIDB.

9.4.4.6.2 The Tape Load Facility Interface is not an interface to LVAS. The Tape Load Facility interface is an entry point to LIDB at the SCP where LIDB resides.

9.4.4.6.3 The Tape Load Facility Interface is available only when the amount of information is too large for LVAS to accommodate. Both parties agree that these situations normally occur during the initial load of an LSP's information into LIDB or when LIDB is updated for a new product. The Tape Load Facility Interface is not available for ongoing updates of information. CLEC may request the Tape Load Facility Interface only when its updates exceed 100,000 line/billing records over and above CLEC's normal daily update processing.

9.4.4.6.4 CLEC will create its own tapes in formats specified in GR-446-CORE, Issue 2, June 1994, as revised. Such tapes will only include information associated with CLEC's line/billing records.

- 9.4.4.6.5 CLEC will deliver a separate set of tapes, each having identical information to each SCP node on which LIDB resides. SWBT will provide CLEC with the name and address of the SWBT employee designated to receive the tapes at each location.
- 9.4.4.6.6 In addition to the tapes CLEC will create and deliver to the SCP node locations, CLEC will deliver an additional set of tapes to the LVAS System Administrator so that SWBT can load CLEC's updates into LVAS. CLEC understands that these additional tapes must contain information identical to the tapes delivered to the SCP nodes, but that the format will differ. SWBT will provide CLEC SWBT-specific documentation for record formats of these additional tapes. SWBT will use these tapes to create CLEC records in LVAS that correspond with the records being loaded into LIDB using the Tape Load Facility Interface. SWBT will provide CLEC with the name and address of the SWBT System Administrator to whom the LVAS update tapes should be sent.
- 9.4.4.6.7 SWBT and CLEC will coordinate to establish mutually agreed upon dates and times for tape loads of CLEC data when such loads are the result of an CLEC request.
- 9.4.4.6.8 CLEC understands and agrees that its record access through the Tape Load Facility Interface is only for CLEC's own line/billing records. CLEC will not use the Tape Load Facility Interface to modify any group record. CLEC will not use the Tape Load Facility Interface to modify any line/billing record not belonging to CLEC.
- 9.4.4.7 LIDB Editor Interface
- 9.4.4.7.1 LIDB Editor Interface provides CLEC with unbundled access to SWBT's LIDB Editor equivalent to SWBT's manner of access. LIDB Editor provides CLEC with emergency access to LIDB only when LVAS is unable to access LIDB or is otherwise inoperable.
- 9.4.4.7.2 LIDB Editor Interface is not an interface to LVAS. LIDB Editor is an SCP tool accessible only by authorized SWBT employees. CLEC will have access to SWBT employees authorized to access LIDB Editor during the same times and under the same conditions that SWBT has access to LIDB Editor.
- 9.4.4.7.3 CLEC understands that its record access through the LIDB Editor Interface will be limited to its own line/billing records.

9.4.5 Audits

SWBT will provide CLEC with LIDB audit functionality as described immediately below.

9.4.5.1 LIDB Audit

9.4.5.1.1 This audit is between LVAS and LIDB. This audit verifies that LVAS records match LIDB records. The LIDB Audit is against all line record and group record information in LVAS and LIDB, regardless of data ownership.

9.4.5.1.2 SWBT will run the LIDB audit continuously throughout each and every day.

9.4.5.1.3 SWBT will create a "variance file" of all CLEC records that fail the LIDB audit. CLEC can access this file through the Interactive Interface.

9.4.5.1.4 CLEC will investigate accounts that fail the LIDB audit and correct any discrepancies within fourteen (14) days after the discrepancy is placed in the variance file. CLEC will correct all discrepancies using the LVAS interface(s) CLEC has requested under this Attachment.

9.4.5.2 Billing System Audit

9.4.5.2.1 This audit is between LVAS and SWBT's billing system(s). This audit verifies that LVAS records match SWBT's billing system records.

9.4.5.2.2 SWBT will provide CLEC with access equivalent to SWBT's own access to the billing system audit functionality. SWBT will provide CLEC with a file containing CLEC's records in LIDB. CLEC will specify if the billing system audit tape will be delivered by either magnetic tape or electronically over the Service Order Entry Interface.

9.4.5.2.3 CLEC will audit its LIDB accounts against CLEC's billing system and correct any discrepancies within a reasonable time and in no event longer than ten calendar days. CLEC will correct all discrepancies using the LVAS interface(s) CLEC has requested under this Attachment.

9.4.5.2.4 SWBT will provide CLEC scheduled and nonscheduled billing system audits as set forth following.

9.4.5.2.4.1 Scheduled Audits:

SWBT will provide CLEC with a billing system audit file twice per year. Such audit files will represent CLEC's entire data store in LVAS. The Parties will mutually agree upon the dates such audit files will be provided.

9.4.5.2.4.2 Unscheduled Audits:

CLEC can request additional audit files and SWBT will work cooperatively to accommodate all reasonable CLEC requests for such additional audit files.

9.4.6 Sleuth

9.4.6.1 Sleuth notification provides CLEC with Sleuth alert messages. Sleuth alert messages indicate potential incidences of ABS-related fraud for investigation.

9.4.6.2 SWBT will provide CLEC with an alert notification, by fax, or another mutually agreed upon format, when SWBT's Sleuth system indicates the probability of a fraud incidence. SWBT will use the same criteria to determine fraud alerts for CLEC as SWBT uses for its own accounts.

9.4.6.3 SWBT's Sleuth investigators can access alerts only in the order the alerts appear in the queue. Low alerts almost never see investigator treatment. However, when Sleuth encounters a number of low priority alerts on the same account, Sleuth may upgrade the alert's status to a higher priority status.

9.4.6.4 When a Sleuth investigator determines that an urgent, high, or medium priority alert is for an CLEC account, the Sleuth investigator will print the alert from the queue and fax the alert to the CLEC. Sleuth alerts only identify potential occurrences of fraud. SWBT will not perform its own investigation to determine whether a fraud situation actually exists for an CLEC account. CLEC will determine what, if any action it should take as a result of a Sleuth alert.

9.4.6.5 SWBT's hours of operation for Sleuth are seven days a week, twenty-four hours per day (7X24). CLEC will provide SWBT with a contact name and fax number for SWBT to fax alerts from SWBT's Sleuth DBAC.

9.4.6.6 SWBT will provide CLEC with a Sleuth contact name and number, including fax number, for CLEC to contact the Sleuth DBAC.

9.4.6.7 For each alert notification SWBT provides to CLEC, CLEC may request a corresponding 30-day historical report of ABS-related query processing. CLEC may request up to three reports per alert.

9.4.7 Technical Requirements

- 9.4.7.1 SWBT will enable CLEC to store in SWBT's LIDB any customer Line Number or Special Billing Number record, whether ported or not, for which the NPA-NXX or NXX-0/1XX Group is supported by that LIDB.
- 9.4.7.2 For the LIDB unbundled Network Element, the Technical Publication or other written description provided for in Section 2.17.2 will include a description of the data elements required to support LIDB-based query processing.
- 9.4.7.3 SWBT, and any SWBT agents who administer data in SWBT's LVAS, will not provide any access to or use of CLEC line-record data in LVAS by any third party that is not authorized by CLEC in writing.

9.5 CNAM Service Query

9.5.1 Definitions

- 9.5.1.1 Calling Name Delivery Service (CNDS) enables the terminating end user to identify the calling party by a displayed name before the call is answered. The calling party's name is retrieved from an SCP database and delivered to the end user's premises between the first and second ring for display on compatible customer premises equipment (CPE). CLEC will be charged for CNAM Service Queries in the event that CLEC is operating its own switch. In the event that CLEC is using SWBT's switch, no charge is made for any CNAM Service Query in addition to applicable unbundled Local Switching charges.
- 9.5.1.1.1 Pricing for CNAM Service Query, Query Transport, and Point Code Addition is described in Section 9.4.1.1 and prices are found in Appendix Pricing UNE - Schedule of Prices.
- 9.5.1.2 CNAM Service Query allows CLEC to query SWBT's Calling Name database for Calling Name information in order to deliver that information to CLEC's local subscribers.
- 9.5.1.3 Calling Name database means a Party's database containing current Calling Name information of all working lines served or administered by that Party, including the Calling Name information of any telecommunications company participating in that Party's Calling Name database.
- 9.5.1.4 Calling Name information means telecommunications companies' records of all of their subscribers' names associated with one or more assigned ten-digit telephone numbers.

9.5.1.5 Name Record Administering Companies means telecommunications companies that administer telephone number assignments to the public and which make their Calling Name information available in a Party's Calling Name database.

9.5.2 Description of Service

9.5.2.1 Each Party will provide to the other Party access to Calling Name information whenever the other Party initiates a query from an SSP for such information associated with a call terminating to a CNDS subscriber served by either Party.

9.5.2.2 All CLEC validation queries to SWBT's LIDB will use a translation type (TT) of 005 and a subsystem number in the calling party address field that is mutually agreed upon.

9.5.2.3 SWBT may employ certain automatic and/or manual overload controls to protect SWBT's CCS/SS7 network. SWBT will report to CLEC any instances where overload controls are invoked due to CLEC's CCS/SS7 network and CLEC agrees in such cases to take corrective action to the same extent SWBT prescribes for itself. Any network management controls found necessary to protect CNAM Service Query from an overload condition will be applied based on non-discriminatory guidelines and procedures. Such management controls will be applied to the specific problem source to the extent technically feasible.

9.5.2.4 SWBT provides CNAM Service Query as set forth in this Attachment only as such service is used for CLEC's LSP activities on behalf of its Missouri local service customers where SWBT is the incumbent local exchange carrier. CLEC agrees that any other use of SWBT's Calling Name database for the provision of CNAM Service Query by CLEC will be pursuant to the terms, conditions, rates, and charges of a separate agreement between the Parties.

9.5.2.4.1 SWBT cannot distinguish between queries from CLEC's switches as an LSP within the SWBT traditional five state serving area ("in-area") and queries from CLEC's switches as an LSP outside the SWBT traditional five state serving area ("out-of-area"). If for any reason the rates for the LSP in-area query and query transport and the rates for the LSP out-of-area query and query transport rate diverge prior to the development of any technically feasible method to distinguish in-area queries from out-of-area queries, CLEC will develop an allocation factor to distinguish the proportion of in-area queries and out-of-area queries. Should CLEC opt to treat all queries at the higher rate, CLEC will not be required to develop an allocation factor.

9.5.2.4.2 SWBT will notify CLEC of any divergence of rates no later than the effective date of the divergence. Within 10 days after receipt of notice CLEC will advise SWBT whether CLEC elects to pay the higher rate (e.g., assume all queries are LSP or

non LSP driven, whichever is higher) or elects to develop an allocation factor. CLEC will provide its factor and SWBT will accept and apply the factor as soon as technically feasible but in no event later than 90 days after CLEC notifies SWBT of its intent to develop a factor. A true up will occur for the period of time required for implementation of the allocation factor, but in no event to exceed 90 days.

9.5.3 Ownership of the Calling Name Information

- 9.5.3.1 CLEC's access to any CNAM Service Query information does not create any ownership interest that does not already exist. Telecommunications companies, including CLEC, depositing information in SWBT's LIDB may retain full and complete ownership and control over such information.
- 9.5.3.2 Unless expressly authorized in writing by parties, CNAM Service Query is not to be used for purposes other than support of CNDS. CLEC may use CNAM Service Query for such functions only on a call-by-call basis.
- 9.5.3.3 Proprietary information residing in SWBT's LIDB is protected from unauthorized access and CLEC may not store such information in any table or database for any reason. All information related to alternate billing service is proprietary. Examples of proprietary information are as follows:
- Billed (Line/Regional Accounting Office (RAO)) Number
 - PIN Number(s)
 - Billed Number Screening (BNS) indicators
 - Class of Service (also referred to as Service or Equipment)
 - Reports on LIDB usage
 - Information related to billing for LIDB usage
 - LIDB usage statistics.
- 9.5.3.4 CLEC agrees that it will not copy, store, maintain, or create any table or database of any kind that is based upon a response to a query to SWBT's LIDB.
- 9.5.3.5 If CLEC acts on behalf of other carriers to access SWBT's CNAM Service Query, CLEC will contractually prohibit such carriers from copying, storing, maintaining, or creating any table or database of any kind from any response provided by SWBT after a CNAM Service Query query to SWBT's LIDB.
- 9.5.3.6 Nothing in Sections 9.5.3.1 through 9.5.3.5 is intended to restrict CLEC's use or storage of CLEC data created or acquired independently of SWBT's CNAM Service Query.

- 9.5.3.7 SWBT will furnish Calling Name information only as accurate and current as the information has been provided to SWBT for inclusion in its CNAM database.
- 9.5.3.8 The Parties acknowledge that each Calling Name database limits the Calling Name information length to fifteen (15) characters. As a result, the Calling Name information provided in a response to a Query may not reflect a subscriber's full name. Name records of residential local telephone subscribers will generally be stored in the form of last name followed by first name (separated by a comma or space) to a maximum of fifteen (15) characters. Name records of business local telephone subscribers will generally be stored in the form of the first fifteen (15) characters of the listed business name that in some cases may include abbreviations. The Parties also acknowledge that certain local telephone service subscribers of Name Record Administering Companies may require their name information to be restricted, altered, or rendered unavailable.
- 9.5.3.9 The Parties acknowledge that certain federal and/or state regulations require that local exchange telephone companies make available to their subscribers the ability to block the delivery of their telephone number and/or name information to the terminating telephone when the subscriber originates a telephone call. This blocking can either be on a call-by-call basis or on an every call basis. Similarly, a party utilizing blocking services can unblock on a call-by-call or every call basis. CLEC will abide by information received in SS7 protocol during call set-up that the calling telephone service subscriber wishes to block or unblock the delivery of telephone number and/or name information to a CNDS subscriber. CLEC agrees not to attempt to obtain the caller's name information by originating a query to SWBT's Calling Name database where the subscriber had attempted to block such information, nor will CLEC block information a subscriber has attempted to unblock.
- 9.5.3.10 Indemnification and limitation of liability provisions covering the matters addressed in this Attachment are contained in the General Terms and Conditions portion of this Agreement.
- 9.5.4 Originating Line Number Screening (OLNS) When available, Originating Line Number Screening will be provided to CLEC at rates, terms, and conditions to be negotiated by the Parties.
- 9.6 Toll Free Number Database
- 9.6.1 SWBT's 800 database receives updates processed from the national Service Management System (SMS). Customer records in the SMS are created or modified by entities known as Responsible Organizations (RespOrg) who obtain access to the SMS via the 800 Service Management System, Tariff F.C.C. No. 1. 800 Service Providers must either become their own RespOrg or use the services of an established

RespOrg. The services of a RespOrg includes creating and updating 800 records in the SMS to download in the 800 database(s). SWBT does not, either through a tariff or contract, provide RespOrg service.

- 9.6.2 After the 800 customer record is created in the SMS, the SMS downloads the records to the appropriate databases, depending on the area of service chosen by the 800 subscriber. An 800 customer record is created in the SMS for each 800 number to be activated. The SMS initiates all routing changes to update information on a nationwide basis.
- 9.6.3 Access to the Toll Free Calling Database allows CLEC to access SWBT's 800 database for the purpose of switch query and database response. Access to the Toll Free Calling Database supports the processing of toll free calls (e.g., 800 and 888) where identification of the appropriate carrier (800 Service Provider) to transport the call is dependent upon the full ten digits of the toll free number (e.g., 1+800+NXX+XXXX). Access to the Toll Free Calling Database includes all 800-type dialing plans (i.e., 800 and 888 [and 877, 866, 855, 844, 833, 822, when available]).
- 9.6.4 Access to the Toll Free Calling Database provides the carrier identification function required to determine the appropriate routing of an 800 number based on the geographic origination of the call, from a specific or any combination of NPA/NXX, NPA or LATA.
- 9.6.5 In addition to the Toll Free Database query, there are three optional features available with 800-type service: Designated 10-Digit Translation, Call Validation and Call Handling and Destination. There is no additional charge for the Designated 10-Digit Translation and Call Validation feature beyond the Toll Free Database query charge. When an 800-type call originates from an CLEC switch to the SWBT Toll Free Database, CLEC will pay the Toll Free Database query rate for each query received and processed by SWBT's database. When applicable, the charge for the Call Handling and Destination feature are per query and in addition to the Toll Free Database query charge, and will also be paid by CLEC. The Toll Free Database charges do not apply when CLEC uses SWBT's Unbundled Local Switching. These rates are reflected in Appendix Pricing UNE - Schedule of Prices under the label "Toll-Free Database".
- 9.6.5.1 The Designated 10-Digit Translation feature converts the 800 number into a designated 10-digit number. If the 800 Service Provider provides the designated 10-digit number associated with the 800 number and requests delivery of the designated 10-digit number in place of the 800 number, SWBT will deliver the designated 10-digit number.

- 9.6.5.2 The Call Validation feature limits calls to an 800 number to calls originating only from an 800 Subscriber's customized service area. Calls originating outside the area will be screened and an out of band recording will be returned to the calling party.
- 9.6.5.3 The Call Handling and Destination feature allows routing of 800 calls based on one or any combination of the following: time of day, day of week, percent allocation and specific 10 digit ANI.
- 9.6.6 Access to the Toll Free Calling Database is offered separate and apart from other unbundled network elements necessary for operation of the network routing function addressed in these terms and conditions, e.g., end office 800 SSP functionality and CCS/SS7 signaling.
- 9.6.7 CLEC will address its queries to SWBT's database to the alias point code of the STP pair identified by SWBT. CLEC's queries will use subsystem number 0 in the calling party address field and a translations type of 254 with a routing indicator set to route on global title. CLEC acknowledges that such subsystem number and translation type values are necessary for SWBT to properly process queries to its 800 database.
- 9.6.8 SWBT may employ certain automatic and/or manual overload controls to protect SWBT's CCS/SS7 network. SWBT will report to CLEC any instances where overload controls are invoked due to CLEC's CCS/SS7 network and CLEC agrees in such cases to take corrective action to the same extent SWBT prescribes for itself. Any network management controls found necessary to protect Toll Free Network Element from an overload condition will be applied based on non-discriminatory guidelines and procedures. Such management controls will be applied to the specific problem source to the extent technically feasible.
- 9.6.9 CLEC will only use Access to the Toll Free Calling Database to determine the routing requirements for originating 800 calls. CLEC will not copy, store, maintain, or create any table or database of any kind that is based upon a response to a query to SWBT's Toll Free Calling Database. If CLEC acts on behalf of other carriers to access SWBT's Toll Free Calling Database, CLEC will contractually prohibit such carriers from copying, storing, maintaining, or creating any table or database of any kind from any response provided by SWBT after a query to SWBT's Toll Free Calling Database.
- 9.6.10 CLEC will ensure that it has sufficient link capacity and related facilities to handle its signaling and toll free traffic without adversely affecting other network subscribers and that the SSP Provider has transmitted the appropriate subsystem number and translation type.
- 9.6.11 SWBT provides access to the Toll Free Calling Database (TFCDB) as set forth in this Attachment only as such service is used for CLEC's LSP activities on behalf of its

Missouri local service customers where SWBT is the incumbent local exchange carrier. CLEC agrees that any other use of SWBT's TFCDB for the provision of 800 database service by CLEC will be pursuant to the terms, conditions, rates, and charges of SWBT's effective tariffs, as revised, for 800 database services.

9.7 AIN Call Related Database

- 9.7.1 Definition: The AIN is a Network Architecture that uses distributed intelligence in centralized databases to control call processing and manage network information, rather than performing those functions at every switch.
- 9.7.2 SWBT will provide CLEC access to the SWBT's Service Creation Environment (SCE) to design, create, test and deploy AIN-based features, equivalent to the access it provides to itself, providing that security arrangements can be made. CLEC requests to use the SWBT SCE will be subject to request and review procedures to be agreed upon by the Parties.
- 9.7.3 When CLEC utilizes SWBT's Local Switching network element and requests SWBT to provision such network element with a technically feasible AIN trigger, SWBT will provide access to the appropriate AIN Call Related Database for the purpose of invoking either an SWBT AIN feature or an CLEC developed AIN feature as per previous section.
- 9.7.4 When CLEC utilizes its own local switch, SWBT will provide access to the appropriate AIN Call Related Database for the purpose of invoking either an SWBT AIN feature or an CLEC developed AIN feature as per previous section.
- 9.7.5 SWBT will provide access to AIN Call Related databases in a nondiscriminatory and competitively neutral manner. Any mediation, static or dynamic, will only provide network reliability, protection, security and network management functions consistent with the access service provided. Any network management controls found necessary to protect the AIN SCP from an overload condition will be applied based on non-discriminatory guidelines and procedures either (1) resident in the SWBT STP that serves the appropriate AIN SCP or (2) via manual controls that are initiated from SWBT Network Elements. Such management controls will be applied to the specific problem source, wherever that source is, including SWBT, and not to all services unless a problem source cannot be identified.
- 9.7.6 As requested by CLEC, SWBT will provide specifications and information reasonably necessary for CLEC to utilize SWBT SCE as provided above.
- 9.7.7 SWBT SCP will partition and take reasonable steps to protect CLEC service logic and data from unauthorized access, execution or other types of compromise, where technically feasible.

- 9.7.8 Access to AIN and SCE will be provided to CLEC at rates, terms, and conditions to be negotiated by the Parties.

10.0 Operations Support Systems Functions

- 10.1 Definition: Operations Support Systems Functions consist of pre-ordering, ordering, provisioning, maintenance and repair, and billing functions supported by SWBT's databases and information.
- 10.2 SWBT will provide CLEC access to its Operations Support Systems Functions through the electronic interfaces provided for in Attachment 7 (Pre-Ordering, Ordering, and Provisioning - UNE), Attachment 8 (Maintenance - UNE), Attachment 9 (Connectivity Billing and Recording - UNE), and Attachment 10 (Customer Usage Data - UNE), on the terms and conditions set forth in those Attachments. CLEC will pay the prices reflected on Appendix Pricing UNE - Schedule of Prices labeled "Operations Support Systems (OSS)".

11.0 Cross-connects

- 11.1 The cross connect is the media between the SWBT distribution frame and an CLEC designated collocated space or other SWBT unbundled network elements purchased by CLEC.
- 11.2 SWBT offers a choice of four types of cross connects with each unbundled loop type. SWBT will charge CLEC the appropriate rate as shown on Appendix Pricing UNE - Schedule of Prices labeled "Loop Cross Connects with Testing" and "Loop Cross Connects without Testing". The applicable cross connects are as follows:
1. Cross connect to DCS
 2. Cross connect to Multiplexer/Interoffice
 3. Cross connect to Collocation
 4. Cross connect to Switch Port
- 11.3 Cross connects to the cage associated with unbundled local loops are available with or without automated testing and monitoring capability. If CLEC uses its own testing and monitoring services, SWBT will treat CLEC test reports as its own for purposes of procedures and time intervals for clearing trouble reports. When CLEC orders a switch port, or local loop and switch port in combination, SWBT will, at CLEC's request, provide automated loop testing through the Local Switch rather than install a loop test point.

- 11.4 SWBT offers the choice of three types of cross connects with subloop elements. SWBT will charge CLEC the appropriate rate as shown on Appendix Pricing UNE - Schedule of Prices labeled "Subloop Cross Connect". The applicable cross connects are as follows:
1. Two wire
 2. Four wire
 3. Dark Fiber
- 11.5 Cross connects must also be ordered with Unbundled Dedicated Transport (UDT).
- 11.5.1 SWBT will charge CLEC the applicable rates as shown on Appendix Pricing UNE - Schedule of Prices labeled "Dedicated Transport Cross Connect". The following cross connects are available with UDT:
1. Voice Grade 2W
 2. Voice Grade 4W
 3. DS1
 4. DS3
 5. OC3
 6. OC12
 7. OC48
- 11.6 When CLEC purchases Interoffice dark fiber, CLEC will pay the charges shown on Appendix Pricing UNE - Schedule of Prices labeled "Dark Fiber to Collocation Cross Connects".

12.0 Additional Requirements Applicable to Unbundled Network Elements

This Section 12 sets forth additional requirements for unbundled Network Elements which SWBT agrees to offer to CLEC under this Agreement.

- 12.1 Within 60 days of the Effective Date of this Agreement, CLEC and SWBT will agree upon a process to resolve technical issues relating to interconnection of CLEC's network to SWBT's network and Network Elements and Ancillary Functions. The agreed upon process will include procedures for escalating disputes and unresolved issues up through higher levels of each company's management. If CLEC and SWBT do not reach agreement on such a process within 60 days, any issues that have not been resolved by the parties with respect to such process will be submitted to the Dispute Resolution procedures set forth in this Agreement unless both parties agree to extend the time to reach agreement on such issues.
- 12.1.1 SWBT must offer unbundled local loops with and without automated testing and monitoring services. If an LSP uses its own testing and monitoring services, SWBT still must treat the test reports as its own for purposes of procedures and time intervals for clearing trouble reports.

12.2 Synchronization

12.2.1 Definition:

Synchronization is the function which keeps all digital equipment in a communications network operating at the same average frequency. With respect to digital transmission, information is coded into discrete pulses. When these pulses are transmitted through a digital communications network, all synchronous Network Elements are traceable to a stable and accurate timing source. Network synchronization is accomplished by timing all synchronous Network Elements in the network to a stratum 1 source so that transmission from these network points have the same average line rate.

12.2.2 Technical Requirements

SWBT will provide synchronization to equipment that is owned by SWBT and is used to provide a network element to CLEC in the same manner that SWBT provides synchronization to itself.

12.3 Co-operative Testing

12.3.1 Upon request, at Time and Materials charges as shown on Appendix Pricing UNE - Schedule of Prices, SWBT will provide to CLEC cooperative testing to test any network element provided by SWBT and to test the overall functionality of network elements provided by SWBT that are connected to one another or to equipment or facilities provided or leased by CLEC, to the extent SWBT has the ability to perform such tests. The cooperative testing provided for in this paragraph is exclusive of any maintenance service and related testing that SWBT is required to provide for unbundled Network Elements under Attachment 6 or Attachment 8.

13.0 Pricing

13.1 Price Schedules

Attached hereto as Appendix Pricing - UNE is a schedule which reflects the prices at which SWBT agrees to furnish unbundled Network Elements to CLEC.

14.0 Additional Provisions

Notwithstanding anything in this Agreement to the contrary (including but not limited to this Attachment, Appendix Pricing-UNE, and Appendix Pricing-UNE Schedule of Prices):

- 14.1 Except as modified below, SWBT agrees to make all unbundled network elements (UNEs) set forth in this Agreement available to CLEC for the term of this Agreement, on the terms and at the prices provided in this Agreement.
- 14.2 SWBT will, except as provided elsewhere in Section 14, provide combinations of network elements to CLEC consistent with SWBT's obligations in this Agreement at the applicable charges set forth in this Agreement. For preexisting combined elements, where no manual work is required by SWBT in order to establish connections between the requested elements at the central office, an outside plant location, or the customer premises, SWBT will not apply a Central Office Access Charge but will apply all other recurring and nonrecurring charges applicable to the elements included in the combination, and the electronic service order charge. The pre-existing combined elements referred to in the preceding sentence include all orders included within the definition of "Contiguous Network Interconnection of Network Elements" in Attachment 7, sections 6.12 and 6.12.1. For new UNE combinations that are not within the above-referenced definition of "Contiguous Network Interconnection of Network Elements" and that require manual work by SWBT in order to establish connections between the requested elements at the central office, an outside plant location, or the customer premises, the applicable recurring and nonrecurring charges will apply, together with the Central Office Access Charge as shown in Appendix Schedule of Pricing-UNE. Such combinations may be referred to elsewhere in this Agreement as "new" combinations.
- 14.3 For service to business customers, beginning March 6, 2003:
- 14.3.1 If the FCC or the Missouri Public Service Commission determines after this Agreement is executed by the Parties or has determined before this Agreement is executed by the Parties that a certain network element need not be provided under Section 251(c)(3) of the FTA, either statewide or in a particular location or locations, SWBT may set the price of such network element(s) at a market level for the applicable areas. SWBT will provide 60 days notice (in accordance with the Notice provision in the General Terms and Conditions of this Agreement) to CLEC that the FCC or the Missouri Public Service Commission has made such a determination. SWBT will include in the notice the specifics of any pricing changes and the implementation dates for the pricing changes applicable to CLEC. Existing nonrecurring prices will apply to any UNEs for which orders are received prior to midnight on the day preceding the date specified for the pricing change. Application of the market level nonrecurring prices will apply beginning at 12:01 a.m. on the date specified for implementation. Application of the market level recurring charges will apply beginning at 12:01 a.m. on the date specified for implementation without regard to the time or date the orders were received by SWBT. A market price set by SWBT pursuant to this paragraph will not be subject to review, approval or disapproval by the Missouri PSC.

- 14.3.2 If the FCC or a court modifies (after this Agreement is executed by the Parties) the TELRIC methodology applicable to unbundled network elements, SWBT and CLEC may renegotiate the applicable prices for unbundled network elements provided pursuant to Section 251(c)(3) of Title 47, United States Code. If the Parties are unable to reach agreement on applicable prices within 135 days of the request by either Party for such negotiations, either Party may submit remaining disputes to the Missouri Commission for arbitration. The scope of renegotiation and arbitration of prices under this section will be limited to the scope of the FCC or court modification of the TELRIC methodology to the extent that such methodology was relied upon in setting the unbundled network element rates in this Agreement, and further limited to the impact that the modification of the TELRIC methodology would have had if it had been in effect at the time the UNE prices in Appendix Pricing UNE – Schedule of Prices were established. Pending the establishment of any modified prices by Commission arbitration award or Commission approval of negotiated modifications, the prices set forth in Appendix Pricing UNE -- Schedule of Prices will apply.
- 14.3.3 In those SWBT central offices where there are four (4) or more CLECs collocated for which SWBT has provided UNEs, SWBT may elect to not combine UNEs that are not already combined in that central office, *i.e.*, “new” combinations as defined in section 14.2. In that event, SWBT will request that CLEC provide a one (1) year forecast of its expected demand for UNEs in that central office which CLEC will combine outside of its existing or planned collocation arrangements. Within sixty (60) days of receipt of CLEC's forecast, SWBT will construct a secured frame room in the central office or, if space is not available, external cross connect cabinet until space becomes available in the central office at no additional cost to CLEC where CLEC may combine UNEs. If CLEC submits such a forecast, SWBT will continue to combine UNEs until the secured frame room or external cross connect cabinet is made available to CLEC. However, if at any time after a secured frame room or external cross connect cabinet is made available, SWBT is unable to meet CLEC's forecasted demand for UNEs to be combined through use of these arrangements due to a lack of capacity, SWBT will resume combining UNEs for CLEC on new combination orders until capacity can be provided. If CLEC fails to submit such a forecast, SWBT will no longer combine UNEs that are not already combined. CLEC can access the secured frame or the external cross-connect cabinet without having to collocate.
- 14.3.3.1 When a CLEC orders elements for combining at the secured frame or cabinet, SWBT will cross-connect those elements to the frame or cabinet at no additional charge to the CLEC, beyond the recurring and non-recurring charges provided for the elements themselves under this agreement (*e.g.*, for a loop and port combination, SWBT will cross-connect the loop and the port to the secured frame or cabinet, and the CLEC will pay applicable recurring and non-recurring charges for the loop and the port, but there is no charge for use of the frame or cabinet and no charge for a cross connect from loop to frame/cabinet or from port to

frame/cabinet). SWBT may not collect a Central Office Access Charge when CLEC combines elements at the frame or cabinet under this section.

- 14.3.3.2 SWBT and CLEC shall negotiate a mutually agreeable method of wiring for cross-connects at the secured frame or cabinet. During such period of negotiation or until a mutually agreeable method of wiring is established, the CLEC may obtain from SWBT, the combining services for Network Elements at a non-recurring charge to be set by SWBT at \$52.25. This charge shall apply in addition to any other applicable recurring and non-recurring charges.
- 14.3.3.3 A CLEC may order multiple elements on a single LSR for combining at the secured frame or external cabinet, in accordance with the terms and conditions for ordering and provisioning of UNEs as set out in Attachment 7, Ordering and Provisioning Unbundled Network Elements.
- 14.3.3.4 SWBT will develop performance measures related to the timeliness and accuracy of its provisioning of elements for combining at the secured frame or external cabinet, during the six-month review process as set out in Attachment 17, Performance Remedy Plan. These measures will be incorporated into the liquidated damages and assessments provisions of Attachment 17.
- 14.3.4 SWBT may not substitute the above described methods of combining UNEs for its own continued performance of such connections at cost based rates if the FCC or reviewing court has determined that the ILECs have an obligation to perform such connections.
- 14.4 For service to residential customers, beginning March 6, 2004:
 - 14.4.1 If the FCC or the Commission determines that a certain network element need not be provided under Section 251(c)(3) of the FTA, either statewide or in a particular location or locations, SWBT may set the price of such network element(s) at a market level for the applicable areas. SWBT will provide 60 days notice (in accordance with the Notice provision in the General Terms and Conditions of this Agreement) to CLEC that the FCC or the Missouri Public Service Commission has made such a determination. SWBT will include in the notice the specifics of any pricing changes and the implementation dates for the pricing changes applicable to CLEC. Existing nonrecurring prices will apply to any UNEs for which orders are received prior to midnight on the day preceding the date specified for the pricing change. Application of the market level nonrecurring prices will apply beginning at 12:01 a.m. on the date specified for implementation. Application of the market level recurring charges will apply beginning at 12:01 a.m. on the date specified for implementation without regard to the time or date the orders were received by SWBT. To the extent that the FCC or Commission determination eliminates the obligation to supply an element at TELRIC rates as part of a platform of unbundled network elements, i.e., a combination of

elements sufficient to permit a CLEC to deliver end-to-end service to an end user customer without using CLEC equipment or facilities (other than operator services and directory assistance service that the CLEC may supply via customized routing), then, in pricing the unbundled network element platform under this provision, SWBT shall not increase the total price of the platform by more than twenty (20) percent each year.

- 14.4.2 If the FCC or a court modifies (after this Agreement is executed by the Parties) the TELRIC methodology applicable to unbundled network elements, SWBT and CLEC may renegotiate the applicable prices for unbundled network elements provided pursuant to Section 251(c)(3) of Title 47, United States Code. If the Parties are unable to reach agreement on applicable prices within 135 days of the request by either Party for such negotiations, either Party may submit remaining disputes to the Missouri Commission for arbitration. The scope of renegotiation and arbitration of prices under this section will be limited to the scope of the FCC or court modification of the TELRIC methodology to the extent that such methodology was relied upon in setting the unbundled network element rates in this Agreement, and further limited to the impact that the modification of the TELRIC methodology would have had if it had been in effect at the time the UNE prices in Appendix Pricing UNE – Schedule of Prices were established. Pending the establishment of any modified prices by Commission arbitration award or Commission approval of negotiated modifications, the prices set forth in Appendix Pricing UNE -- Schedule of Prices will apply.
- 14.5 To the extent the Commission by arbitration, authorizes new unbundled network elements, SWBT will provide such elements, consistent with the terms of this Section, to CLEC. If the Commission-approved unbundled network element is operational, CLEC may obtain the unbundled network element through the Commission's 252(i) process or through the expedited special request procedure set out in section 2.22.11. If the Commission-approved unbundled network element is not operational at the time it is approved by the Commission in an arbitration, the availability date shall comply with the availability date established in the implementation schedule in effect under that interconnection agreement, and shall not be less than ten days. If the availability date in the interconnection agreement has passed the new unbundled network element is considered operational. If the FCC has authorized a new unbundled network element that the Commission has not previously ordered in an interconnection agreement, SWBT will provide CLEC with a proposed statement of terms and conditions, including prices, for access to any new element within thirty days of CLEC's request after the FCC ruling authorizing access to the new element. If SWBT and CLEC have not agreed on terms and conditions of access to the new element within forty-five days thereafter, either party may take the matter to the Commission for dispute resolution. If the FCC ruling authorizing access to the new element prescribes a different procedure for establishing terms and conditions of access, that procedure will govern.

- 14.6 Dark fiber as a media for dedicated interoffice transport and for loop feeder in a digital loop carrier environment may be used in connection with residential services, but is more prevalently used in connection with business services. Thus, consistent with its obligations under this Agreement generally and Section 14 specifically, SWBT will provide dark fiber as an unbundled network element subject to the two year provisions of Section 14.3 as opposed to the three year provisions of Section 14.4.

14.7 Enhanced Extended Loop (EEL)

Consistent with Sections 14.3.1, 14.3.2, 14.4.1, and 14.4.2 above:

- 14.7.1 SWBT will combine unbundled loops with unbundled dedicated transport as described herein to provide enhanced extended loop at the recurring and nonrecurring charges applicable to each UNE requested above, with applicable recurring and nonrecurring charges for cross connects, the Central Office Access Charge where applicable and applicable Service Order Charge. SWBT will cross-connect unbundled 2 or 4-wire analog or 2-wire digital loops to unbundled voice grade/DS0, DS1, or DS3 dedicated transport facilities (DS0 dedicated transport is only available between SWBT central offices) for CLEC's provision of circuit switched or packet switched telephone exchange service to CLEC's own end user customers. SWBT will also cross-connect unbundled 4-wire digital loops to unbundled DS1, or DS3 dedicated transport facilities for CLEC's provision of circuit switched telephone exchange service to CLEC's own end user customers.
- 14.7.2 The dedicated transport facility will extend from CLEC customer's SWBT serving wire center to either CLEC's collocation cage in a different SWBT central office (in which case, no dedicated transport entrance facility is necessary) or to CLEC's point of access through a dedicated transport entrance facility. CLECs must order the dedicated transport facility, with any necessary multiplexing, from CLEC's collocation cage or CLEC's switch location to the wire center serving CLEC's end user customer. CLEC will order each loop as needed and provide SWBT with the Channel Facility Assignment (CFA) to the dedicated transport. For the loop UNE, the dedicated transport UNE, the cross-connects needed to combine the two, as well as any necessary multiplexing, ordering and provisioning will be pursuant to the ordering and provisioning terms and conditions for UNEs as set out in Attachment 7 of this Agreement. For the loop UNE, the dedicated transport UNE, the cross-connects needed to combine the two, as well as any necessary multiplexing, maintenance will be pursuant to the maintenance terms and conditions for UNEs as set out in Attachment 8 of this Agreement. SWBT will implement electronic ordering of EELs as specified in Attachment 7, Section 1.4.
- 14.7.3 Alternatively, CLEC may cross-connect unbundled loops with the unbundled dedicated transport facilities in its physical collocation space utilizing its own equipment or through the secured frame room in the central office, or if space is not

available, in an external cross-connect cabinet until space becomes available in the central office. The restrictions on loop and transport facility type, and on CLEC services to be provided over the extended loop, that are contained in Section 14.7.1 regarding SWBT-combined EELs do not apply to the combinations assembled by CLECs under this subsection 14.7.3. CLEC can access the secured frame or the external cross connect cabinet without having to collocate. If CLEC elects the secured frame or cabinet option, CLEC will provide a rolling 12 month forecast, updated every six (6) months, of its expected demand for unbundled loops to be connected with the unbundled dedicated transport facilities in each central office in which CLEC will combine outside of its existing or planned collocation arrangements. Within sixty (60) days of receipt of CLEC's forecast for a given central office, SWBT will construct, at no additional cost to CLEC, a secured frame room in the central office, or, if space is not available, external cross connect cabinet until space becomes available in the central office, where CLEC may combine unbundled loops with the unbundled dedicated transport facilities. There will be no additional charge to the CLEC for SWBT extending loop and transport elements to the secured frame or cabinet. If CLEC submits such a forecast, SWBT will temporarily combine unbundled loops with the unbundled dedicated transport facilities until the secured frame room or external cross connect cabinet is made available to CLEC. When the secured frame room or external cross connect cabinet is made available, CLEC will, within ninety (90) days after providing a forecast for a particular central office or thirty (30) days after receiving appropriate terminal assignment information to place connections on the secured frame, whichever is later, replace the temporary connections made by SWBT, effectively half-tapping the existing temporary connections so that the temporary connection can be removed without interrupting the end user's service. When notified by CLEC that its connections are complete within the period described above, SWBT will remove its temporary connections. If CLEC fails to notify SWBT that it has placed its connections on the secured frame during that period, SWBT will charge CLEC the applicable special access recurring and nonrecurring rates, in lieu of the UNE rates. Such special access charges shall be retroactive to the date SWBT began combining the UNEs for CLEC pursuant to this paragraph. If at any time after a secured frame room or external cross connect cabinet is made available, SWBT is unable to meet CLEC's forecasted demand for use of these arrangements due to a lack of capacity, SWBT will again temporarily combine unbundled loops with the unbundled dedicated transport facilities as an interim arrangement for CLEC until capacity can be provided. When capacity is made available, temporary connections performed by SWBT will be removed as described above. If a CLEC is located at an external cross connect cabinet because SWBT ran out of space in a central office, once there is additional space available in the central office, and a CLEC requests to move to the secured frame room, there will be no charge to the CLEC for moving. Such move shall be coordinated to minimize service disruption to the customer.

If CLEC submits forecasts pursuant to this section, and fails to meet fifty percent (50%) of its submitted forecast for any central office for twelve consecutive months, CLEC will pay SWBT the reasonable costs for those twelve months associated with the unused capacity of the secured frame for that office, *i.e.*, the capacity that would have been used if CLEC had achieved 50% of its forecast and which was not in fact used by other carriers.

SWBT will not disclose the forecasts provided for in this section to any persons other than SWBT employees responsible for provisioning extended loops under the secured frame and cabinet options. Any other disclosure, and any use by SWBT of these forecasts for marketing or business strategic purposes, is prohibited.

- 14.7.3.1 SWBT and CLECs shall jointly establish, within 30 days from the approval of this Agreement, a detailed procedure for combining 4 wire digital loops (*e.g.*, DS1 loops) to dedicated transport facilities (*e.g.*, DS3 transport) where CLECs are required to combine. In the event the parties are unable to reach agreement, the Commission shall establish the procedure within sixty days.
- 14.7.4 If CLEC orders a combination of unbundled loops and transport that meet the definition of enhanced extended link in this Agreement that are already connected at the time of the CLEC order (*e.g.*, the elements are in an existing equivalent configuration), SWBT will supply that combination to CLEC as a "pre-existing combination," without separating and recombining the elements, pursuant to Section 14.3 and other applicable provisions of this Agreement. For preexisting combined UNEs, SWBT will not apply a Central Office Access Charge but will apply the recurring and nonrecurring charges applicable to each UNE requested along with the appropriate Service Order Charge.
- 14.8 For purposes of this Section and, for the time period(s) specified in this Section, SWBT agrees to waive the right to assert that it need not provide pursuant to the "necessary and impair" standards of Section 251(d)(2) of Title 47, United States Code, a network element now available under the terms of this Agreement and/or its rights with regard to the combination of any such network elements that are not already assembled. Except as provided in Section 14.5 above, CLEC agrees that the UNE provisions of this Agreement are non-severable and "legitimately related" for purposes of Section 252(i) of Title 47, United States Code. Accordingly, CLEC agrees to take the UNE provisions of this Agreement in their entirety, without change, alteration or modification, waiving its rights to "pick and choose" UNE provisions from other agreements under Section 252(i) of Title 47, United States Code. This mutual waiver of rights by the Parties will constitute additional consideration for the Agreement.

APPENDIX PRICING - UNE

1.0 Application of Prices

- 1.1 CLEC agrees to compensate SWBT for unbundled Network elements at the rates contained in this Appendix and Exhibit 1. Unbundled Network Elements are available from SWBT on a per unbundled Network Element basis or in combinations of elements at prices as contained in this Appendix.
- 1.2 Unless otherwise stated, SWBT will render a monthly bill for Network Elements provided hereunder. Remittance in full will be due within thirty (30) days of receipt of invoice. In accordance with section 8.1 of the General Terms and Conditions, interest will apply on overdue amounts.
- 1.3 The attached Schedule of Prices sets forth the prices that SWBT will charge CLEC for unbundled Network Elements and certain other items (e.g. Compensation Rates, Hosting Charges, E911 Charges).
- 1.4 Except for requests that are expressly made subject to the Special Request process described in Section 2.22 of Attachment 6 ("Special Request Elements"), CLEC may order, and SWBT will provide, all Attachment 6 Elements on the basis of the attached Schedule of Prices. The Parties agree that the Appendix Pricing UNE - Schedule of Prices contains a complete list of rate elements and charges associated with unbundled Network Elements and other items, if any, offered by SWBT pursuant to this Attachment. This paragraph does not limit or expand the use of the Special Request Process.
- 1.5 This Section Intentionally Left Blank
- 1.5.1 Zone 1 includes Rate Group D as defined in SWBT's Local Exchange Tariff. Zone 2 includes Rate Group B as defined in SWBT's Local Exchange Tariff. Zone 3 includes Rate Group A as defined in SWBT's Local Exchange Tariff. Zone 4 includes Rate Group C as defined in SWBT's Local Exchange Tariff.

2.0 Recurring Charges

- 2.1 Recurring Charges, where applicable, are as shown in Appendix-Pricing-UNE.
- 2.2 Where Rates are shown as monthly, a month will be defined as a calendar month. The minimum term for each monthly rated element will be one (1) month. After the initial month, billing will be on the basis of whole or fractional months used.
- 2.3 Where rates will be based on minutes of use, usage will be accumulated at the end of office and are rounded to the next higher minute per monthly billing cycle. In the long term usage will be measured beginning when the facilities are seized (excluding network

failures) and ending when the facilities are released. SWBT is currently unable to measure busy/don't answer (by/da), but SWBT intends to develop such capability. SWBT will provide CLEC not less than 30 days notice when SWBT begins to measure by/da. No related true up will occur.

- 2.4 Where rates are based on miles, the mileage will be calculated on the airline distance involved between the locations. To determine the rate to be billed, SWBT will first compute the mileage using the V&H coordinates method, as set forth in the National Exchange Carrier Association, Inc. Tariff F.C.C. No 4. When the calculation results in a fraction of a mile, SWBT will round up to the next whole before determining the mileage and applying rates.

3.0 Non-Recurring Charges

- 3.1 Non-recurring charges for unbundled Network Elements are included on Appendix Pricing UNE - Schedule of Prices.
- 3.2 If CLEC provides its own testing for unbundled Network Elements and its testing produces incorrect information which results in SWBT dispatching a repair crew unnecessarily, then CLEC will pay SWBT the cost of the unnecessary trip.
- 3.3 SWBT offers the following order types. When CLEC issues service orders, CLEC will pay the applicable service order charges contained in Appendix Pricing UNE - Schedule of Prices labeled "Service Order Charges - Unbundled Element". In addition to the charges for the service order types listed below, CLEC will pay, where appropriate, a "Central Office Access Charge " contained in Appendix Pricing UNE - Schedule of Prices in accordance with Section 14.2 of Attachment 6: UNE.
- 3.3.1 The charges described in this paragraph are separate and distinct from the charges described immediately above. When an existing CLEC UNE customer changes the Presubscribed Interexchange Carrier (PIC), a single charge of \$5.83 will apply. For additional PIC changes on that same order, a change of \$1.52 for each additional PIC charge will apply.

3.4 Service Orders

- 3.4.1 Appendix Pricing UNE - Schedule of Prices lists a price for service orders. This price will be applied pursuant to the award in Case No. TO-98-115.

4.0 Maintenance of Service, Time and Materials, and NonProductive Dispatch Charges

- 4.1 If CLEC requests or approves a SWBT technician to perform special installation, maintenance, or conversion services for Unbundled Network Elements excluding services which SWBT is required to provide under Attachment 6, Attachment 8, or otherwise

under this Agreement, CLEC will pay Maintenance of Service and/or Time and Material Charges for such services as are reasonably required, including requests for installation or conversion outside of normally scheduled working hours.

- 4.2 Consistent with Attachment 8 Maintenance UNE, if CLEC determines that trouble has occurred in SWBT's equipment and/or facilities, CLEC will issue a trouble report to SWBT.
- 4.3 CLEC will pay Maintenance of Service charges for technicians' time reasonably required when CLEC reports a suspected failure of a network element and SWBT dispatches personnel to the end user's premises or a SWBT central office and trouble was not caused by SWBT's facilities or equipment. Maintenance of Service charges will include all technicians dispatched, including technicians dispatched to other locations for purposes of testing.
- 4.4 CLEC will pay Maintenance of Service charges for technicians' time reasonably required when CLEC reports a suspected failure of a network element and SWBT dispatches personnel and the trouble is in equipment or communications systems provided by an entity other than SWBT or in detariffed CPE provided by SWBT, unless covered under a separate maintenance agreement.
- 4.5 If CLEC issues a trouble report allowing SWBT access to the end user's premises and SWBT personnel are dispatched but denied access to the premises, then Non Productive Dispatch charges for technicians' time reasonably required will apply. Subsequently, if SWBT personnel are allowed access to the premises, the NonProductive Dispatch charges will still apply.
- 4.6 Time and Materials and/or Maintenance of Service and/or NonProductive Dispatch charges apply on a first and additional basis for each half hour or fraction thereof, except where the Schedule of Prices provides for per dispatch charges. If more than one technician is dispatched in conjunction with the same trouble report, the total time for all technicians dispatched will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof": and "Each Additional Half Hour or Fraction Thereof" rate categories. Basic Time is considered to be Monday through Friday 8 a.m. to 5 p.m. which is SWBT's normally scheduled work day. SWBT's normally scheduled work week is Monday through Saturday. Overtime applies when work is out of a normally scheduled work day during a normally scheduled work week (i.e., weekday nights and/or Saturdays). Premium time is time worked outside of SWBT's normally scheduled work week and includes Sundays and Holidays. Any time not consecutive with SWBT's normally scheduled work day may be subject to a minimum charge of two hours if dispatch of an off duty SWBT employee is necessary.

- 4.7 SWBT will bill CLEC Time and Materials, NonProductive Dispatch and/or Maintenance of Service Charges only pursuant to CLEC's authorization, including authorizing a dispatch, consistent with procedures outlined in this Agreement.
- 4.8 SWBT will manage costs of Time and Materials, NonProductive Dispatch and Maintenance of Service Charges activities charged to CLEC in a manner that is consistent with SWBT's internal management of those costs.
- 4.9 Charges for services contained in this section are listed in Appendix Pricing UNE - Schedule of Prices labeled "Maintenance of Service Charges", "Time and Materials Charges", and "Non Productive Dispatch Charges".

5.0 Application of Usage Sensitive Charges To Particular Call Flows

5.1 This Section Intentionally Left Blank

- 5.1.1 Unbundled Local Switching (ULS) may include two usage sensitive components: originating usage (ULS-O) and terminating usage (ULS-T). ULS-O represents the use of the unbundled Local Switching element to originate local calls. ULS-T represents the use of the unbundled Local Switching element to terminate local calls.

5.2 Rate Structure for ULS

- 5.2.1 Intra Switch Calls - (calls originating and terminating in the same switch i.e., the same 11 digit Common Language Location Identifier (CLLI) end office);
 - 5.2.1.1 CLEC will pay ULS-O and SS7 signaling for a call originating from an CLEC ULS line or trunk port that terminates to a SWBT end user service line, Resale service line, or any unbundled line or trunk port which is connected to the same end office switch.
 - 5.2.1.2 CLEC will pay ULS-O and SS7 signaling charges for a centrex-like ULS intercom call in which CLEC's user dials from one centrex-like station to another centrex-like station in the same common block defined system.
 - 5.2.1.3 SWBT will not bill ULS-T for Intra switch calls.
- 5.2.2 Interswitch Calls - (calls not originating and terminating in the same switch) i.e., not the same 11 digit Common Language Location Identifier (CLLI) end office:
 - 5.2.2.1 Local Calls
 - 5.2.2.1.1 General Principles

5.2.2.1.1.1 When a call originates from an CLEC ULS Port, CLEC will pay ULS-O and SS7 signaling charges. If the call routes over SWBT's common network, CLEC will pay charges for Common Transport as reflected in Appendix Pricing UNE - Schedule of Prices. CLEC will also pay Tandem Switching charges where applicable as reflected in Appendix Pricing UNE - Schedule of Prices.

5.2.2.1.1.1.1 The Parties agree that, for calls originated over unbundled local switching and routed over common transport, SWBT will not be required to record and will not bill actual tandem switching usage. Rather, CLEC will pay the rate shown on Appendix Pricing UNE - Schedule of Prices labeled "Blended Transport," for each minute of use of unbundled common transport, whether or not the call actually traverses the tandem switch.

5.2.2.1.1.2 When a call terminates to an CLEC ULS Port, CLEC will pay ULS-T charges.

5.2.2.1.2 Illustrative Call Flows

The following call flows provide examples of application of usage sensitive UNE charges and compensation as set out in Attachment 12: Compensation.

5.2.2.1.2.1 CLEC (UNE) Originating and SWBT Terminating:

CLEC Pays:

ULS - O

Applicable Common Transport and Tandem Switching

SS7 Signaling

Applicable End Office Switching (aka Terminating Compensation)

5.2.2.1.2.2 SWBT Originating and CLEC (UNE) Terminating

CLEC Pays:

ULS - T

SWBT pays:

Applicable End Office Switching (aka Terminating Compensation)

5.2.2.1.2.3 CLEC (UNE) Originating and CLEC (UNE) Terminating

CLEC Pays:

ULS - O

Applicable Common Transport and Tandem Switching

SS7 Signaling

5.2.2.1.2.4 CLEC (UNE) Originating and CLEC (UNE) Terminating

CLEC Pays:

ULS - O

Applicable Common Transport and Tandem Switching

SS7 Signaling

ULS - T

5.2.2.1.2.5 CLEC (UNE) Originating and CLEC (UNE) Terminating

CLEC Pays:

ULS - T

5.2.2.1.2.6 CLEC (Resale services) Originating and CLEC (UNE) Terminating

CLEC Pays:

ULS - T

5.2.2.1.2.7 CLEC (UNE) Originating and CLEC (Resale services) Terminating

CLEC Pays:

ULS - O

Applicable Common Transport and Tandem Switching

SS7 Signaling

5.2.2.1.2.8 CLEC (UNE) Originating to CLEC (Facilities Based Network (FBN)) Terminating

CLEC Pays:

ULS - O

Applicable Common Transport and Tandem Switching

SS7 Signaling

5.2.2.1.2.9 CLEC (FBN) Originating to CLEC (UNE) Terminating

CLEC Pays:

ULS - T

5.2.2.2 IntraLATA and InterLATA Toll Calls [N]

5.2.2.2.1 General Principles

5.2.2.2.1.1 Until the implementation of intraLATA Dialing Parity, CLEC will pay applicable ULS-O, ULS-T, signaling, common transport, and tandem switching charges for all intraLATA toll calls initiated by a CLEC ULS Port.

- 5.2.2.2.1.2 After the implementation of intraLATA Dialing Parity, intraLATA toll calls from CLEC ULS Ports will be routed to the end user intraLATA Primary Interexchange Carrier (PIC) choice. When an interLATA toll call is initiated from an ULS port it will be routed to the end user interLATA PIC choice.
- 5.2.2.2.1.2.1 CLEC may provide exchange access transport services to IXC's for intraLATA traffic originated by or terminating to CLEC local service customers, upon request, using unbundled network elements. For interLATA toll calls and intraLATA toll calls (post dialing parity) that are originated by local customers using SWBT unbundled local switching, CLEC may offer to deliver the calls to the PIC at the SWBT access tandem, with CLEC using unbundled common transport and tandem switching to transport the call from the originating unbundled local switch to the PIC's interconnection at the access tandem. When the PIC agrees to take delivery of toll calls under this arrangement, then CLEC will pay SWBT ULS-O usage, signaling, common transport, and tandem switching for such calls. SWBT will not bill any access charges to the PIC under this arrangement. CLEC may use this arrangement to provide exchange access services to itself when it is the PIC for toll calls originated by CLEC local customers using SWBT unbundled local switching.
- 5.2.2.2.1.2.2 If the PIC elects to use transport and tandem switching provided by SWBT to deliver interLATA toll calls or intraLATA toll calls (post dialing parity) that are originated by CLEC local customers using SWBT unbundled local switching, then CLEC will pay SWBT ULS-O usage and signaling only in connection with such calls. SWBT will not bill the PIC any originating switching access charges in connection with such calls.
- 5.2.2.2.1.3 When an IntraLATA or InterLATA toll call terminates to an CLEC ULS Port, CLEC will pay ULS-T charges and SWBT will not charge terminating access to CLEC or the IXC except that SWBT may bill the IXC for terminating transport in cases where the IXC has chosen SWBT as its transport provider.

5.2.2.3 Toll Free Calls

When CLEC uses ULS Ports to initiate an 800-type call, SWBT will perform the appropriate database query and route the call to the indicated IXC. No ULS-O charges will apply. This will be subject to SWBT's ability to provide access recording data to CLEC as referenced in Attachment 6, Section 5.1.1 and Attachment 10, Section 4.4. Thereafter, when SWBT is able to measure originating 800 traffic, and when CLEC uses ULS Ports to initiate an 800-type call, CLEC will pay the 800 database query charge and ULS-O charge. CLEC will be responsible for any billing to the IXC for such calls.

EXHIBIT 1

When CLEC requests a 2-Wire Analog Loop (i.e., 8db loop) with a 2-Wire Analog Switch Port and the Analog Loop to Switch Port Cross-Connect (REQ type "M"), and these items are in a pre-existing combination in Missouri (ACT Type "V"), a service order charge will apply but the non-recurring charges for each of these two individual unbundled network elements and the cross connect will be \$0 on an interim basis, subject to true-up as described below, pending the outcome of Missouri Public Service Commission Docket No. TO-98-115 or a future cost proceeding, arbitration or other proceeding involving both parties before the Missouri Public Service Commission to review the costs and set permanent non-recurring charges for these elements and the cross-connect. SWBT will apply the appropriate service order charge and the non-recurring charges for any vertical features requested. Following the issuance of a final order by the Missouri Public Service Commission (subject to any stay pending appeal), the rates established in such proceeding shall immediately apply to this Agreement and the interim rates set forth above in this Exhibit 1 shall be subject to retroactive true-up to the rates established by the Missouri Public Service Commission as described below.

Within thirty (30) days of the Missouri Public Service Commission's issuance of a final order in TO-98-115 or other proceedings, the Parties shall amend this Agreement by filing a revised Exhibit 1 which conforms to the outcome of such final order.

Each of the rates listed in the following Appendix Pricing UNE Schedule of Prices that are interim will be in effect only until the effective date of the Missouri Public Service Commission's order establishing permanent rates, in Case No. TO-2001-438 or otherwise. These include rates for UNES/Services for which the Commission set interim rates in Case No. TO-98-115 and rates for listed UNES for which the Commission has not set rates, including unbundled local transport rates. The rates listed in the following Appendix Pricing UNE Schedule of Prices that are interim are subject to true up to the permanent rates established by the Public Service Commission, in Case No. TO-2001-438 or another appropriate case. Any refund or additional charges due as a result of true up shall be paid within thirty days of the effective date of the Commission's order adopting permanent rates. The time period subject to true up shall be limited to six months, retrospectively from the effective date of the Commission's final order adopting permanent rates, but shall not include any period prior to the effective date of this agreement with CLEC.

SOUTHWESTERN BELL TELEPHONE COMPANY / CLEC
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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
Network Interface Device				
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32
Unbundled Loops				
1	2W Analog Zone 1	\$ 12.71	\$ 19.55	\$ 8.32
1A	2W Analog Zone 2	\$ 18.64	\$ 19.55	\$ 8.32
1A	2W Analog Zone 3	\$ 19.74	\$ 19.55	\$ 8.32
1A	2W Analog Zone 4	\$ 16.41	\$ 19.55	\$ 8.32
1	Conditioning for dB Loss	\$ 6.63	\$ 17.54	\$ 8.58
1A	4W Analog Zone 1	\$ 17.81	\$ 21.58	\$ 8.32
1A	4W Analog Zone 2	\$ 31.82	\$ 21.58	\$ 8.32
1A	4W Analog Zone 3	\$ 55.04	\$ 21.58	\$ 8.32
1A	4W Analog Zone 4	\$ 27.07	\$ 21.58	\$ 8.32
1A	2W Digital Zone 1	\$ 25.79	\$ 43.33	\$ 22.67
1A	2W Digital Zone 2	\$ 37.89	\$ 43.33	\$ 22.67
1A	2W Digital Zone 3	\$ 52.60	\$ 43.33	\$ 22.67
1A	2W Digital Zone 4	\$ 37.30	\$ 43.33	\$ 22.67
1A	4W Digital Zone 1	\$ 91.06	\$ 102.47	\$ 40.46
1A	4W Digital Zone 2	\$ 95.45	\$ 102.47	\$ 40.46
1A	4W Digital Zone 3	\$ 97.10	\$ 102.47	\$ 40.46
1A	4W Digital Zone 4	\$ 91.25	\$ 102.47	\$ 40.46
Loop Cross Connects (with testing unless otherwise noted)				
1	Analog Loop to Collo 2W	\$ 1.89	\$ 26.87	\$ 22.08
1	Analog Loop to Collo 2W w/o testing	\$ 0.31	\$ 14.97	\$ 9.52
1	Analog Loop to Collo 4W	\$ 3.77	\$ 31.22	\$ 28.56
1	Analog Loop to Collo 4W w/o testing	\$ 0.63	\$ 25.38	\$ 17.73
1	Digital Loop to Collo 2W	\$ 1.89	\$ 26.87	\$ 22.08
1	Digital Loop to Collo 2W w/o testing	\$ 0.31	\$ 14.97	\$ 9.52
1	Digital Loop to Collo 4W	\$ 3.77	\$ 31.22	\$ 28.56
1	Digital Loop to Collo 4W w/o testing	\$ 0.63	\$ 25.38	\$ 17.73
3	Analog Loop to DCS 2W	none	\$ 29.04	\$ 28.57
3	Analog Loop to DCS 4W	\$ 0.27	\$ 20.65	\$ 16.50
3	Digital Loop to DCS 2W	\$ 0.54	\$ 20.65	\$ 16.50
3	Digital Loop to DCS 4W	\$ 2.64	\$ 20.65	\$ 16.50
3	DS3 Loop Crossconnect	\$ 8.29	\$ 28.95	\$ 26.47
3	Analog Loop to Switch Port	\$ 225.59	\$ -	\$ -
3	Digital Loop to Switch Port 2W	\$ -	\$ 4.17	\$ 3.29
3	Digital Loop to Switch Port 4W	\$ -	\$ 9.40	\$ 9.40
3	Digital Loop to Switch Port 4W	\$ 7.51	\$ 37.58	\$ 37.58
Subloop Feeder				
1	2W Analog Zone 1	\$ 4.81	\$ 17.16	\$ 7.91
1	2W Analog Zone 2	\$ 6.80	\$ 17.16	\$ 7.91
1	2W Analog Zone 3	\$ 6.87	\$ 17.16	\$ 7.91
1	2W Analog Zone 4	\$ 9.90	\$ 17.16	\$ 7.91
1	2W Digital Zone 1	\$ 20.18	\$ 40.52	\$ 20.45
1	2W Digital Zone 2	\$ 32.17	\$ 40.52	\$ 20.45
1	2W Digital Zone 3	\$ 30.89	\$ 40.52	\$ 20.45
1	2W Digital Zone 4	\$ 39.13	\$ 40.52	\$ 20.45
1	DS1 4W Copper Zone 1	\$ 67.05	\$ 73.25	\$ 29.98
1	DS1 4W Copper Zone 2	\$ 67.27	\$ 73.25	\$ 29.98
1	DS1 4W Copper Zone 3	\$ 67.17	\$ 73.25	\$ 29.98
1	DS1 4W Copper Zone 4	\$ 70.79	\$ 73.25	\$ 29.98
SubLoop Distribution				
1	2W Analog Zone 1	\$ 6.69	\$ 85.08	\$ 35.46
1	2W Analog Zone 2	\$ 10.68	\$ 85.08	\$ 35.46
1	2W Analog Zone 3	\$ 12.92	\$ 85.08	\$ 35.46
1	2W Analog Zone 4	\$ 22.78	\$ 85.08	\$ 35.46
1	2W Digital Zone 1	\$ 9.63	\$ 86.76	\$ 38.57
1	2W Digital Zone 2	\$ 13.63	\$ 86.76	\$ 38.57
1	2W Digital Zone 3	\$ 15.86	\$ 86.76	\$ 38.57
1	2W Digital Zone 4	\$ 25.70	\$ 86.76	\$ 38.57
1	4W Digital Zone 1	\$ 4.68	\$ 131.83	\$ 52.08
1	4W Digital Zone 2	\$ 6.23	\$ 131.83	\$ 52.08
1	4W Digital Zone 3	\$ 10.05	\$ 131.83	\$ 52.08
1	4W Digital Zone 4	\$ 22.41	\$ 131.83	\$ 52.08
Subloop Cross Connect				
2	2 Wire	None	\$ 61.55	\$ 46.35
2	4 Wire	None	\$ 74.00	\$ 50.50

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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
2	Dark Fiber	\$ 47.00	\$ 75.00	\$ 52.50
	Dark Fiber			
1	Dark Fiber Foot Zone 1	\$ 0.002085	None	None
1	Dark Fiber Foot Zone 2	\$ 0.003156	None	None
1	Dark Fiber Foot Zone 3	\$ 0.004752	None	None
1	Dark Fiber Foot Zone 4	\$ 0.002085	None	None
	Local Switching			
1A	Standard/Per Orig. or Term. MOU (excluding port) - Zone 1	\$ 0.0016200	None	None
1A	Standard/Per Orig. or Term. MOU (excluding port) - Zone 2	\$ 0.0019490	None	None
1A	Standard/Per Orig. or Term. MOU (excluding port) - Zone 3	\$ 0.0028070	None	None
1A	Standard/Per Orig. or Term. MOU (excluding port) - Zone 4	\$ 0.0023910	None	None
	Customized Routing Resale AIN			
3	Per customer line	\$ 0.10	None	None
3	Per end office (unless previously charged under UNE)	None	\$ 85.00	\$ 85.00
3	SOAC Table Work (unless previously charged under UNE)	None	\$ 6,201.00	\$ 6,201.00
3	Development 1st LSP	None	\$ 390,645.00	None
3	Development Subsq LSP	None	ICB	None
	Customized Routing UNE AIN			
3	Per query per customer line	\$ 0.0002333	None	None
3	SOAC Work Table (if not previously charged under resale)	None	\$ 7,160.30	\$ 7,160.30
3	SOAC Work Table (if previously charged under resale)	None	\$ 959.30	\$ 959.30
3	Per end office (if not previously charged under resale)	None	\$ 98.10	\$ 98.10
3	Per end office (if previously charged under resale)	None	\$ 13.10	\$ 13.10
3	Per Centrex-like Customer	None	\$ 123.60	\$ 123.60
3	Development 1st LSP	None	\$ 273,916.32	None
3	Development Subsq LSP	None	ICB	None
	Ports			
1A	Analog Line Port Zone 1	\$ 1.74	\$ 1.27	\$ 1.27
1A	Analog Line Port Zone 2	\$ 1.97	\$ 1.27	\$ 1.27
1A	Analog Line Port Zone 3	\$ 2.47	\$ 1.27	\$ 1.27
1A	Analog Line Port Zone 4	\$ 2.25	\$ 1.27	\$ 1.27
1	BRI Line Port Zone 1	\$ 5.56	\$ 5.36	\$ 3.53
1	BRI Line Port Zone 2	\$ 5.56	\$ 5.36	\$ 3.53
1	BRI Line Port Zone 3	\$ 5.56	\$ 5.36	\$ 3.53
1	BRI Line Port Zone 4	\$ 5.56	\$ 5.36	\$ 3.53
1	PRI Trunk Port Zone 1	\$ 165.85	\$ 214.53	\$ 98.53
1	PRI Trunk Port Zone 2	\$ 165.85	\$ 214.53	\$ 98.53
1	PRI Trunk Port Zone 3	\$ 165.85	\$ 214.53	\$ 98.53
1	PRI Trunk Port Zone 4	\$ 165.85	\$ 214.53	\$ 98.53
1	Analog DID Trunk Port - Zone 1	\$ 13.55	\$ 50.04	\$ 50.04
1	Analog DID Trunk Port - Zone 2	\$ 14.45	\$ 52.10	\$ 52.10
1	Analog DID Trunk Port - Zone 3	\$ 10.60	\$ 50.04	\$ 50.04
1	Analog DID Trunk Port - Zone 4	\$ 15.12	\$ 50.04	\$ 50.04
1	DS1 Trunk Port Zone 1	\$ 132.14	\$ 121.79	\$ 24.76
1	DS1 Trunk Port Zone 2	\$ 126.71	\$ 121.83	\$ 24.83
1	DS1 Trunk Port Zone 3	\$ 58.04	\$ 120.35	\$ 22.86
1	DS1 Trunk Port Zone 4	\$ 140.35	\$ 123.74	\$ 27.36
	Feature Activation per Analog Port Type			
2	Call Waiting	None	\$0.00	None
2	Call Forwarding Variable	None	\$0.00	None
2	Call Forwarding Busy Line	None	\$0.00	None
2	Call Forwarding Don't Answer	None	\$0.00	None
2	Three-Way Calling	None	\$0.00	None
2	Speed Calling 8	None	\$0.00	None
2	Speed Calling 30	None	\$0.00	None
2	Auto Callback/Auto Redial	None	\$0.00	None
2	Distinctive Ring/Priority Call	None	\$0.00	None
2	Selective Call Rejection/Call Blocker	None	\$0.00	None
2	Auto Recall/Call Return	None	\$0.00	None
2	Selective Call Forwarding	None	\$0.00	None
2	Calling # Delivery	None	\$0.00	None
2	CNAM Delivery	None	\$0.00	None
2	Calling Number/Name Blocking	None	\$0.00	None
2	Anonymous Call Rejection	None	\$0.00	None
	Feature Activation per analog arrangement			

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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
2	Personalized Ring	None	\$0.00	None
2	Hunting Arrangement	None	\$0.00	None
	Feature Activation per successful occurrence			
2	Call Trace (per feature per port)	None	\$0.00	None
2	Call Trace (per successful occurrence per port)	None	\$0.00	None
	ISDN BRI Port Features			
2	CSV/CSD per B channel	None	\$0.00	None
2	Basic EKTS per B channel	None	\$0.00	None
2	CACH EKTS per B channel	None	\$0.00	None
	ISDN PRI Port Features			
2	Backup D Channel	None	\$0.00	None
2	CNAM Delivery	None	\$0.00	None
2	Dynamic Channel Allocation	None	\$0.00	None
	Analog DID Trunk Port			
2	DID #s - Initial 100 #s	None	\$0.00	None
2	DID #s - Initial 10 #s	None	\$0.00	None
	DS1 Digital Trunk Port DID			
2	DID #s - Initial 100 #s	None	\$0.00	\$0.00
2	DID #s - Initial 10 #s	None	\$0.00	\$0.00
	Centrex-like System Charges			
2	System Establishment per serving office - Analog Only	None	\$0.00	\$0.00
2	System Establishment per serving office - Analog/ISDN BRI Mix	None	\$0.00	\$0.00
2	System Establishment per serving office - ISDN BRI Only	None	\$0.00	\$0.00
2	System Subsqnt Conversion per serving office - Add Analog to existing ISDN BRI only system	None	\$0.00	\$0.00
2	System Subsqnt Conversion per serving office - Add ISDN to existing Analog only system	None	\$0.00	\$0.00
	Analog Port Features			
2	Standard feature initialization per analog port	None	\$0.00	None
2	Auto Callback Calling/Business Group Callback	None	\$0.00	None
2	Call Forwarding Variable/ Business Group Call Forwarding Variable	None	\$0.00	None
2	Call Forwarding Busy Line	None	\$0.00	None
2	Call Forwarding Don't Answer	None	\$0.00	None
2	Call Hold	None	\$0.00	None
2	Call Pickup	None	\$0.00	None
2	Call Transfer - All Calls	None	\$0.00	None
2	Call Waiting - Intragroup/Business Call Forwarding Var.	None	\$0.00	None
2	Call Waiting - Orig.	None	\$0.00	None
2	Call Waiting - Term.	None	\$0.00	None
2	Class of Service Restr. - Fully	None	\$0.00	None
2	Class of Service Restr. - Semi	None	\$0.00	None
2	Class of Service Restr. - Toll	None	\$0.00	None
2	Consult. Hold	None	\$0.00	None
2	Dial Call Waiting	None	\$0.00	None
2	Directed Call Pickup - Non Barge in	None	\$0.00	None
2	Directed Call Pickup - With Barge in	None	\$0.00	None
2	Distinctive Ring and Call Waiting Tone	None	\$0.00	None
2	Hunting Arrgmt - Basic	None	\$0.00	None
2	Hunting Arrgmt - Circular	None	\$0.00	None
2	Speed Calling Personal	None	\$0.00	None
2	Three Way Calling	None	\$0.00	None
2	Voice/Data Protection	None	\$0.00	None
	ISDN (BRI) Port Features			
2	CSV per B channel	None	\$0.00	None
2	CSD per B channel	None	\$0.00	None
2	Standard feature initialization per ISDN BRI port	None	\$0.00	None
2	Add'l Call Offering for CSV	None	\$0.00	None
2	Call Forwarding Busy Line	None	\$0.00	None
2	Call Forwarding Don't Answer	None	\$0.00	None
2	Call Forwarding Variable	None	\$0.00	None
2	Call Hold	None	\$0.00	None
2	Call Pickup	None	\$0.00	None
2	Call Transfer - All Calls	None	\$0.00	None

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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
2	Class of Service Restr. - Fully	None	\$0.00	None
2	Class of Service Restr. - Semi	None	\$0.00	None
2	Class of Service Restr. - Toll	None	\$0.00	None
2	Consult. Hold	None	\$0.00	None
2	Dial Call Waiting	None	\$0.00	None
2	Directed Call Pickup - Non Barge in	None	\$0.00	None
2	Directed Call Pickup - With Barge in	None	\$0.00	None
2	Distinctive Ringing	None	\$0.00	None
2	Hunting Arrgmt - Basic	None	\$0.00	None
2	Hunting Arrgmt - Circular	None	\$0.00	None
2	Speed Calling Personal	None	\$0.00	None
2	Three Way Calling	None	\$0.00	None
Tandem Switching				
1A	Per MOU per call	\$ 0.001231	None	None
Blended Transport				
1A	Zone1 Urban (STL, KS)	\$ 0.000535	none	none
1A	Zone2 Suburban	\$ 0.000641	none	none
1A	Zone3 Rural	\$ 0.000697	none	none
1A	Zone4 Urban Springfield	\$ 0.000507	none	none
1A	Interzone	\$ 0.000661	none	none
Common Transport				
1A	Termination MOU Zone 1	\$ 0.000155	None	None
1A	Termination MOU Zone 2	\$ 0.000232	None	None
1A	Termination MOU Zone 3	\$ 0.000246	None	None
1A	Termination MOU Zone 4	\$ 0.000132	None	None
1A	Termination MOU Interzone	\$ 0.000271	None	None
1A	Facility Mile MOU Zone 1	\$ 0.0000016	None	None
1A	Facility Mile MOU Zone 2	\$ 0.0000057	None	None
1A	Facility Mile MOU Zone 3	\$ 0.0000117	None	None
1A	Facility Mile MOU Zone 4	\$ 0.0000008	None	None
1A	Facility Mile MOU Interzone	\$ 0.0000030	None	None
Dedicated Transport				
DS1 Entrance Facilities				
2	Zone 1	\$ 162.30	\$ 471.00	\$ 342.00
2	Zone 2	\$ 162.30	\$ 471.00	\$ 342.00
2	Zone 3	\$ 162.30	\$ 471.00	\$ 342.00
2	Zone 4	\$ 162.30	\$ 471.00	\$ 342.00
DS3 Entrance Facilities				
2	Zone 1	\$ 1,884.49	\$ 477.75	\$ 372.00
2	Zone 2	\$ 1,884.49	\$ 477.75	\$ 372.00
2	Zone 3	\$ 1,884.49	\$ 477.75	\$ 372.00
2	Zone 4	\$ 1,884.49	\$ 477.75	\$ 372.00
OC3 Entrance Facilities				
3	Zone 1	\$ 662.30	\$ 608.40	\$ 231.15
3	Zone 2	\$ 681.16	\$ 608.40	\$ 231.15
3	Zone 3	\$ 719.97	\$ 608.40	\$ 231.15
3	Zone 4	\$ 662.30	\$ 608.40	\$ 231.15
OC12 Entrance Facilities				
3	Zone 1	\$ 1,570.55	\$ 608.40	\$ 231.15
3	Zone 2	\$ 1,589.41	\$ 608.40	\$ 231.15
3	Zone 3	\$ 1,628.22	\$ 608.40	\$ 231.15
3	Zone 4	\$ 1,570.55	\$ 608.40	\$ 231.15
3	VG Interoffice Transport - Urban Term.	\$ 12.74	\$87.06	\$98.46
3	VG Interoffice Transport - Suburban Term.	\$ 12.89	\$87.06	\$98.46
3	VG Interoffice Transport - Rural Term.	\$ 13.25	\$87.06	\$98.46
3	VG Interoffice Transport - Urban - Springfield Term.	\$ 12.74	\$87.06	\$98.46
3	VG Interoffice Transport - Interzone Term.	\$ 13.87	\$87.06	\$98.46
3	VG Interoffice Transport - Urban Mile	\$ 0.011	Same as for Term.	Same as for Term.
3	VG Interoffice Transport - Suburban Mile	\$ 0.057	Same as for Term.	Same as for Term.
3	VG Interoffice Transport - Rural Mile	\$ 0.113	Same as for Term.	Same as for Term.
3	VG Interoffice Transport - Urban - Springfield Mile	\$ 0.011	Same as for Term.	Same as for Term.
3	VG Interoffice Transport - Interzone Mile	\$ 0.057	Same as for Term.	Same as for Term.
1A	DS1 Transport I/O First mile - zone 1	\$ 46.85	\$ 174.43	\$ 118.14
1A	DS1 Transport I/O First mile - zone 2	\$ 70.87	\$ 174.43	\$ 118.14
1A	DS1 Transport I/O First mile - zone 3	\$ 71.61	\$ 174.43	\$ 118.14
1A	DS1 Transport I/O First mile - zone 4	\$ 42.78	\$ 174.43	\$ 118.14

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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
1A	DS1 Transport I/O Additional mile - zone 1	\$ 0.51	\$ 174.43	\$ 118.14
1A	DS1 Transport I/O Additional mile - zone 2	\$ 1.36	\$ 174.43	\$ 118.14
1A	DS1 Transport I/O Additional mile - zone 3	\$ 1.60	\$ 174.43	\$ 118.14
1A	DS1 Transport I/O Additional mile - zone 4	\$ 0.19	\$ 174.43	\$ 118.14
1A	DS1 Interzone First mile	\$ 81.61	\$ 174.43	\$ 118.14
1A	DS1 Interzone - Additional mile	\$ 0.97	\$ 174.43	\$ 118.14
1A	DS 3 Transport I/O First mile - zone 1	\$ 754.05	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O First mile - zone 2	\$ 1,486.67	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O First mile - zone 3	\$ 1,670.39	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O First mile - zone 4	\$ 643.14	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O Additional mile - zone 1	\$ 12.75	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O Additional mile - zone 2	\$ 46.01	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O Additional mile - zone 3	\$ 79.54	\$ 170.28	\$ 130.07
1A	DS 3 Transport I/O Additional mile - zone 4	\$ 16.16	\$ 170.28	\$ 130.07
1A	DS 3 Interzone - First mile	\$ 1,924.75	\$ 170.28	\$ 130.07
1A	DS 3 Interzone - Additional mile	\$ 21.08	\$ 170.28	\$ 130.07
3	OC3 Interoffice Transport - Urban Term.	\$ 1,381.04	\$ 562.41	\$ 276.80
3	OC3 Interoffice Transport - Suburban Term.	\$ 1,461.22	\$ 562.41	\$ 276.80
3	OC3 Interoffice Transport - Rural Term.	\$ 2,188.84	\$ 562.41	\$ 276.80
3	OC3 Interoffice Transport - Urban Springfield Term.	\$ 1,381.04	\$ 562.41	\$ 276.80
3	OC3 Interoffice Transport - Interzone Term.	\$ 2,578.91	\$ 562.41	\$ 276.80
3	OC3 Interoffice Transport - Urban Mile	\$ 27.85	Same as for Term.	Same as for Term.
3	OC3 Interoffice Transport - Suburban Mile	\$ 48.47	Same as for Term.	Same as for Term.
3	OC3 Interoffice Transport - Rural Mile	\$ 175.76	Same as for Term.	Same as for Term.
3	OC3 Interoffice Transport - Springfield Mile	\$ 27.85	Same as for Term.	Same as for Term.
3	OC3 Interoffice Transport - Interzone Mile	\$ 43.27	Same as for Term.	Same as for Term.
3	OC12 Interoffice Transport - Urban Term.	\$ 5,238.16	\$ 577.05	\$ 297.74
3	OC12 Interoffice Transport - Suburban Term.	\$ 5,675.82	\$ 577.05	\$ 297.74
3	OC12 Interoffice Transport - Rural Term.	\$ 8,048.17	\$ 577.05	\$ 297.74
3	OC12 Interoffice Transport - Urban Springfield Term.	\$ 5,238.16	\$ 577.05	\$ 297.74
3	OC12 Interoffice Transport - Interzone Term.	\$ 9,804.49	\$ 577.05	\$ 297.74
3	OC12 Interoffice Transport - Urban Mile	\$ 111.40	Same as for Term.	Same as for Term.
3	OC12 Interoffice Transport - Suburban Mile	\$ 193.85	Same as for Term.	Same as for Term.
3	OC12 Interoffice Transport - Rural Mile	\$ 703.03	Same as for Term.	Same as for Term.
3	OC12 Interoffice Transport - Urban Springfield Mile	\$ 111.40	Same as for Term.	Same as for Term.
3	OC12 Interoffice Transport - Interzone Mile	\$ 173.08	Same as for Term.	Same as for Term.
2	OC48 Interoffice Transport - Urban Term.	ICB	ICB	ICB
2	OC48 Interoffice Transport - Suburban Term.	ICB	ICB	ICB
2	OC48 Interoffice Transport - Rural Term.	ICB	ICB	ICB
2	OC48 Interoffice Transport - Interzone Term.	ICB	ICB	ICB
2	OC48 Interoffice Transport - Urban Mile	ICB	ICB	ICB
2	OC48 Interoffice Transport - Suburban Mile	ICB	ICB	ICB
2	OC48 Interoffice Transport - Rural Mile	ICB	ICB	ICB
2	OC48 Interoffice Transport - Interzone Mile	ICB	ICB	ICB
Dedicated Transport Cross Connect				
3	Voice Grade 2 Wire	\$ 2.88	\$ 47.38	\$ 35.31
3	Voice Grade 4 Wire	\$ 4.05	\$ 53.06	\$ 38.50
2	DS1	\$ 12.00	\$ 74.25	\$ 71.25
1	DS3	\$ 30.08	\$ 54.98	\$ 42.90
3	OC3	\$ 50.00	\$ 233.77	\$ 115.32
3	OC12	\$ 50.00	\$ 239.85	\$ 124.04
2	OC48	ICB	ICB	ICB
Digital Cross-Connect System				
2	DS0 DCS Port	\$ 13.70	\$ 24.30	None
2	DS1 DCS Port	\$ 45.14	\$ 42.32	None
2	DS3 DCS Port	\$ 490.05	\$ 32.00	None
2	DCS Establishment	None	\$ 1,291.50	None
2	Database Modification	None	\$ 65.33	None
2	Reconfiguration Charge	None	\$ 0.94	None
Multiplexing				
2	VG to DS1	\$ 180.00	\$ 195.00	\$ 120.75
2	DS1 to DS3	\$ 815.00	\$ 1,029.00	\$ 609.75
SS7 Links - Cross Connect				
2	STP to Cello Cage - DS0 (Zones 1,2,3&4)	\$ 74.20	\$ 224.85	\$ 151.84
2	STP to Cello Cage - DS1 (Zones 1,2,3 & 4)	\$ 53.65	\$ 192.75	\$ 130.84
3	STP to SWBT TDF - DS0	\$ 42.58	\$ 67.24	\$ 64.55
3	STP to SWBT SDX Frame - DS1	\$ 30.89	\$ 75.12	\$ 72.46

SOUTHWESTERN BELL TELEPHONE COMPANY / CLEC
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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
Unbundled Signaling				
3	STP Access Connection 1.544 Mbps - Fixed	\$ 38.15	None	None
3	STP Access Connection 1.544 Mbps - per mile	Included in rate above	None	None
3	STP Access Link 56 Kbps per link	\$ 100.16	None	None
3	STP Access Link 56 Kbps per mile	\$ 0.91	None	None
1A	SS7 Transport per message	\$ 0.0000006	None	None
3	SS7 Signaling Transport per call	\$ 0.00006	None	None
1A	STP Port per port	\$ 391.70	\$ 217.14	None
3	Point Code Addition per STP pair	None	\$ 12.57	\$ 12.57
3	GTT Addition - Simple	None	\$ 1.01	\$ 1.01
3	GTT Addition - Complex	None	ICB	ICB
Line Information Database - Validation and CNAM				
2	Validation Query	\$0.00	None	None
2	CNAM Service Query	\$0.00	None	None
2	Query Transport	\$0.00	None	None
2	Service Order Charge	\$0.00	None	None
2	Line Validation Administration System	None	None	None
Toll Free Database per Message/Query				
1	800 Query - Simple	\$ 0.0002540	None	None
1	Designated 10-Digit Translation	\$ -	None	None
1	Call Validation	\$ -	None	None
1	Call Handling and Destination (Toll-Free-800 Addition)	\$ 0.0000340	None	None
OSS				
6	System Access	\$3,345.00	None	None
6	Remote Facility per port - Direct Connection	\$1,580.00	None	None
6	Remote Facility per port - Dial-up Connection	\$316.00	None	None
Service Order Charges - Unbundled Elements				
2	New Simple	None	\$0.00	None
2	New Complex	None	\$0.00	None
2	Change Simple	None	\$0.00	None
2	Change Complex	None	\$0.00	None
2	Record Simple	None	\$0.00	None
2	Record Complex	None	\$0.00	None
2	Disconnect Simple	None	\$0.00	None
2	Disconnect Complex	None	\$0.00	None
2	Suspend/Restore Simple	None	\$0.00	None
2	Suspend/Restore Complex	None	\$0.00	None
2	Expedited Simple	None	\$0.00	None
2	Expedited Complex	None	\$0.00	None
2	Customer Not Ready Simple	None	\$0.00	None
2	Customer Not Ready Complex	None	\$0.00	None
2	Due Date Change or Cancellation Simple	None	\$0.00	None
2	Due Date Change or Cancellation Complex	None	\$0.00	None
4	PIC Change Charge		\$5.83	\$1.52
1	Mechanized UNE Service Order Charge	None	\$ 5.00	None
Maintenance of Service Charges				
4	Basic Time - per half hour	None	\$ 30.93	\$ 21.32
4	Overtime - per half hour	None	\$ 36.35	\$ 26.73
4	Premium Time - per half hour	None	\$ 41.77	\$ 32.15
Time and Materials Charges				
4	Basic Time - per half hour	None	\$ 30.93	\$ 21.32
4	Overtime - per half hour	None	\$ 36.35	\$ 26.73
4	Premium Time - per half hour	None	\$ 41.77	\$ 32.15
Nonproductive Dispatch Charges				
4	Basic Time - per half hour	None	\$ 30.93	\$ 21.32
4	Overtime - per half hour	None	\$ 36.35	\$ 26.73
4	Premium Time - per half hour	None	\$ 41.77	\$ 32.15
Miscellaneous				
2	Performance Data	ICB	ICB	ICB
2	Special Request Processing	ICB	ICB	ICB

SOUTHWESTERN BELL TELEPHONE COMPANY / CLEC
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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
Dark Fiber - Interoffice				
1	Zone 1 per fiber per foot per month	\$ 0.002085	None	None
1	Zone 2 per fiber per foot per month	\$ 0.003156	None	None
1	Zone 3 per fiber per foot per month	\$ 0.004752	None	None
1	Zone 4 per fiber per foot per month	\$ 0.002085	None	None
1	Dark Fiber Termination	\$ 4.50	\$ 42.52	\$ 28.41
3	Dark fiber to Collo Cross-Connect	\$ 1.71	\$ 65.87	\$ 48.44
BCR				
4	Per local message	\$ 0.08	None	None
4	Per interstate local message	\$ 0.050	None	None
Clearinghouse				
4	Per originating message	\$ 0.02	None	None
4	Per end user message billed	\$ 0.05	None	None
Recording				
4	Recording/Access Usage Record	\$0.00	None	None
4	Assembly and Editing per Message	\$0.00	None	None
4	Rating per Message	\$0.00	None	None
4	Message Processing per Message	\$0.00	None	None
4	Provision of Message Detail per record	\$0.00	None	None
4	Source Info Provided per record furnished - meet point billing applicable	\$0.00	None	None
4	Source Info Provided per record furnished - meet point billing not applicable	\$0.00	None	None
Hosting				
4	Full Status RAO Company - Hosting Company Network per billable mssg	\$ 0.0020	None	None
4	Full Status RAO Company - Nat'l CMDS Network per billable mssg	\$ 0.0050	None	None
4	Non-Full Status RAO Company - Hosting Company Network per billable mssg	\$ 0.0100	None	None
4	Non-Full Status RAO Company - Nat'l CMDS Network per billable mssg	\$ 0.0070	None	None
4	Non-Full Status RAO Company - Delivery per record charge per billable mssg.	\$ 0.0030	None	None
E911				
4	Feature per 1000 lines - ANI to SWBT PSAP	\$ 10.00	\$ 80.00	None
4	Feature per 1000 lines - ANI to Non-SWBT PSAP	\$ 10.00	\$ 80.00	None
4	Feature per 1000 lines - ANI and Selective Routing to SWBT PSAP	\$ 51.60	\$ 85.00	None
4	Feature per 1000 lines - ANI and Selective Routing to Non-SWBT PSAP	\$ 51.60	\$ 85.00	None
4	Feature per 1000 lines - ANI and ALI to SWBT PSAP	\$ 83.60	\$ 85.00	None
4	Feature per 1000 lines - ANI and ALI to Non-SWBT PSAP	\$ 83.60	\$ 85.00	None
4	Feature per 1000 lines - ANI, SR and ALI to SWBT PSAP	\$ 83.60	\$ 85.00	None
4	Feature per 1000 lines - ANI, SR and ALI to Non-SWBT PSAP	\$ 83.60	\$ 85.00	None
4	Trunk Charge per channel	\$ 58.00	\$ 170.00	None
Intercompany Termination Compensation for Local Traffic Tandem				
1A	Switching per MOU	\$ 0.001231	None	None
Common Transport				
1A	Termination MOU Zone 1	\$ 0.000155	None	None
1A	Termination MOU Zone 2	\$ 0.000232	None	None
1A	Termination MOU Zone 3	\$ 0.000246	None	None
1A	Termination MOU Zone 4	\$ 0.000132	None	None
1A	Termination MOU Interzone	\$ 0.000271	None	None
1A	Facility Mile MOU Zone 1	\$ 0.0000016	None	None
1A	Facility Mile MOU Zone 2	\$ 0.0000057	None	None
1A	Facility Mile MOU Zone 3	\$ 0.0000117	None	None
1A	Facility Mile MOU Zone 4	\$ 0.0000008	None	None
1A	Facility Mile MOU Interzone	\$ 0.0000030	None	None
Local Switching				
1A	Zone 1 Urban (STL, KS)	\$ 0.001620	none	none
1A	Zone 2 Suburban	\$ 0.001949	none	none
1A	Zone 3 Rural	\$ 0.002807	none	none
1A	Zone 4 Urban Springfield	\$ 0.002391	none	none
Transit Compensation				
1	Transit Rate Zone 1	\$ 0.001714	None	None

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NOTE	UNE/Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
1	Transit Rate Zone 2	\$ 0.001844	None	None
1	Transit Rate Zone 3	\$ 0.001917	None	None
1	Transit Rate Zone 4	\$ 0.001679	None	None
1	Transit Rater Interzone	\$ 0.001863	None	None
	CMRS Transit Compensation			
1	Transit Rate Zone 1	\$ 0.001714	None	None
1	Transit Rate Zone 2	\$ 0.001844	None	None
1	Transit Rate Zone 3	\$ 0.001917	None	None
1	Transit Rate Zone 4	\$ 0.001679	None	None
1	Transit Rater Interzone	\$ 0.001863	None	None
	Poles, Ducts, and Conduit			
1	Pole Attachment per pole per year	\$ 2.35	None	None
1	Conduit Space, per duct foot per year	\$ 0.40	None	None
1	Inner Duct, per duct foot per year	\$ 0.205	None	None
	INP Remote			
1	Per line	None	None	None
1	Add'l Path	None	None	None
	INP Direct			
1	Number	None	None	None
1	Trunk Termination	None	None	None
1	D4 Channel Bank	None	None	None
1	DID Nonrecurring per #	None	None	None
1	DID Nonrecurring Transport per MOU	None	None	None
	Conversion Order Charges for Resold Services			
1	Mechanized Simple	None	\$ 5.00	None
1	Mechanized Complex	None	\$ 5.00	None
1	Simple Manual	None	\$ 5.00	None
1	Complex Manual	None	\$ 5.00	None
2	NXX Migration per NXX	None	\$ 12,940.00	
4	Local Disconnect Report	\$ 0.003	None	None
	Central Office Access Charge			
5	Residential	None	\$ 16.35	None
5	Business	None	\$ 21.30	None
1. Permanent TELRIC Based rates from final Missouri Commission order in TO-97-40 1A. Permanent TELRIC based rates from Final Missouri Commission order in TO-97-40. Less Voluntary reductions 2. Interim subject to prospective change and retrospective true-up to prices established by the the Missouri PSC in Case No. TO-2001-438 or other appropriate docket established by the PSC 3. Interim subject to prospective change and retrospective true-up to prices established by the Missouri PSC in Case No. TO-2001-438 or other appropriate docket established by the PSC 4. Based on Missouri Tariff rates and or taken from SWBT/CLEC Missouri Interconnection Agreements filed with and approved by the Missouri PSC 5. Texas Tariff based rate 6. Rates are zero until October 7th, 2002				

ATTACHMENT 7: ORDERING AND PROVISIONING
UNBUNDLED NETWORK ELEMENTS

1.0 General Requirements

- 1.1 SWBT will provide pre-order, ordering and provisioning services to CLEC associated with unbundled Network Elements ("UNEs"), pursuant to the requirements set forth in this Attachment 7: Ordering and Provisioning - Unbundled Network Elements.
- 1.2 Charges for the relevant services provided under this Attachment are included in Appendix Pricing-UNE to Attachment 6.
- 1.3 CLEC may order, and SWBT will fill orders, for Unbundled Network Elements as defined in Attachment 6. Multiple individual Elements may be requested by CLEC from SWBT on a single Local Service Request (LSR) for a specific customer, without the need to have CLEC send an LSR for each Element.
- 1.4 CLEC may order, and SWBT will fill orders, for combinations of Unbundled Network Elements, as defined in Attachment 6. Combinations of Unbundled Network Elements may be requested by a CLEC from SWBT on a single LSR for a specific customer, without the need to have CLEC send an LSR for each Element. When no entrance facility is required, CLEC may request an EEL on an LSR without having to submit separate LSRs and ASRs, so long as the EEL components all have the same characteristics (i.e., the same speed, grade, etc.). When an entrance facility is required, both an LSR and an ASR must be submitted for the initial EEL order. However, any subsequent EEL orders involving the same entrance facility may be submitted via an LSR form, without separate submission of an ASR. In accordance with the Change Management Process, SWBT agrees to provide additional electronic methods for ordering EELs on an LSR without need for a separate ASR as those ordering requirements are developed by the industry standard Ordering and Billing Forum.
- 1.5 For all unbundled Network Elements and Combinations ordered under this Agreement, SWBT will provide pre-order, ordering and provisioning services equal in quality and speed (speed to be measured from the time SWBT receives the service order from CLEC) to the services SWBT provides to its end users for an equivalent service. When UNEs are ordered in combination, for example, loop and switch port, the service must be supported by all the functionalities provided to SWBT's local exchange service customers. This will include but is not limited to, MLT testing, Dispatch scheduling, and Real time Due Date assignment. The ordering and provisioning to support these services will be provided in an efficient manner which meets the performance metrics SWBT achieves when providing the equivalent end user services to an end user.
- 1.6 SWBT and CLEC agree to work together in the Order and Billing Forum (OBF) and the Telecommunications Industry Forum (TCIF) to establish and conform to uniform industry

standards for electronic interfaces for pre-order, ordering and provisioning. Neither Party waives any of its rights as participants in such forums in the implementation of the standards.

1.7 CLEC and SWBT will use two types of orders to establish local service capabilities based upon a UNE architecture:

1.7.1 Common Use unbundled Network Elements are defined as unbundled Network Elements provided by SWBT that are used by CLEC to provide a Telecommunications Service but are not customer specific including, without limitation, Common Transport, Dedicated Transport, tandem switching, signaling and call-related databases, and Operations Support Systems. When CLEC orders an unbundled Local Switch Port, and does not order customized routing, SWBT will provide CLEC access to SWBT's local network elements for the purposes of completing CLEC end user calls without the need for an order for the following Common Use Network Elements: Common Transport; Signaling and Call Related databases; and Tandem Switching. CLEC will pay the charges for usage of those elements in accordance with Appendix Pricing UNE - Schedule of Prices.

1.7.1.1 When CLEC utilizes UNE switching, SWBT will not delete the associated LIDB database information (except as outlined in Attachment 6, Section 9.4.4.3.1) or Directory Listings database information unless requested by CLEC. SWBT will use a mechanized process to ensure that SWBT's directory listing, 911, and LIDB information for the end-user is not deleted during the process of converting that customer from service provided by SWBT to service provided by a CLEC. In addition, for directory listings, when CLEC submits local service requests (LSRs) for UNE loop and port combinations "as specified" or for "stand alone" UNE switch ports, CLEC will have the option of whether to populate the LSR Directory Listing ("DL") Form. Under these circumstances, SWBT will treat non-submission of the DL Form as instruction to SWBT that the CLEC's end-user listing(s) is to remain the same as the listing(s) currently appears in SWBT's directory listing databases.

1.7.2 Customer Specific unbundled Network Elements are unbundled Network Elements provided by SWBT to CLEC that are used to provide a Telecommunications Service to a single CLEC Customer. Customer Specific unbundled Network Elements include, but are not limited to, the Local Loop, Local Switching and any combination thereof (e.g. local loop and switch port). The customer specific provisioning order, based upon OBF LSR forms, will be used in ordering and provisioning Customer Specific unbundled Network Elements. The applicable standard is TCIF EDI. SWBT agrees that the information exchange will be forms-based using the Local Service Request Form, End User Information Form, Loop Element Form (formerly Loop Service form) and Switch Element Form (formerly Port Form) developed by the OBF. The TCIF 850, 860, 855, 865 and 977 transactions will be used to convey all the necessary data to connect, modify or disconnect SWBT's Customer Specific unbundled Network Elements employed by CLEC to deliver retail local services. CLEC and SWBT will use a mutually agreeable

X.25 or TCP/IP based network to exchange requests. CLEC and SWBT will translate ordering and provisioning requests originating in their internal processes into the agreed upon forms and EDI transactions.

- 1.8 SWBT will accept an 860 EDI transaction that contains the complete refresh of the previously provided order information (under the original 850 transaction) simultaneously with the supplemental information from CLEC. This treatment with respect to the 860 transaction will be accepted by both parties until the OBF clarifies the information exchanges associated with the supplementing orders and CLEC and SWBT agree upon a mutually acceptable time frame for adapting their internal systems to accommodate the OBF clarifications. In no event will the time frame for adaptation extend more than one year past the date the OBF adopts standards for supplementing orders.
- 1.9 SWBT will provide CLEC, upon request and not more than once per quarter, an electronic compare file that will contain the subscriber information stored in the SWBT 9-1-1 database for end-user customers served by CLEC through UNE switch ports. CLEC may request that electronic compare files be provided for all of CLEC's UNE switch port customer accounts in Missouri (sorted by NPA), or by specific NPA. At CLEC's option, SWBT will provide the electronic compare file on diskette, or by e-mail to CLEC. The compare file will be created in accordance with NENA standards on data exchange. Requests for electronic compare files will be processed by SWBT within 14 days of receipt of CLEC's request. CLEC will review the electronic compare file(s) for accuracy, and submit any necessary corrections to SWBT via the appropriate 911 listing correction process. Should CLEC wish to obtain the 911 compare file more frequently than once per quarter, terms and conditions for such additional access will be mutually agreed by the parties.

2.0 Pre-Order Interface

- 2.1 SWBT and CLEC agree to work together to implement for UNEs the Electronic Gateway Interface (EGI) used for resold services that provides non-discriminatory access to SWBT's pre-order process. CLEC and SWBT agree to implement the electronic interface, which will be transaction based, to provide the pre-service ordering information (i.e., address verification, service and feature availability, telephone number assignment, dispatch requirements, due date and Customer Service Record (CSR) information), subject to the conditions as set forth in Attachment 2: Ordering and Provisioning - Resale, Section 1.4.

3.0 Ordering and Provisioning Interface

- 3.1 In areas where SWBT does not provide an electronic interface for the pre-order, ordering and provisioning processes, SWBT and CLEC will develop manual work around processes until such time as the transactions can be electronically transmitted. If unbundled Network Elements or Combinations are provided by SWBT to CLEC before

electronic interfaces are established between CLEC and SWBT, CLEC will transmit pre-order, ordering and provisioning requests to the SWBT Local Service Center (LSC) via facsimile and/or telephone or other mutually agreed upon means to SWBT. The SWBT LSC will respond to CLEC calls with the same level of service that SWBT provides pursuant to Section 1.5 of Attachment 2. When CLEC elects to process orders manually, it may choose to submit a log listing its order requests. When such a log is submitted, SWBT will return an acknowledgement, verifying which or all of the accompanying orders were received by SWBT on that fax. This return acknowledgement will be submitted within one hour of the time CLEC's log is received. SWBT is developing a process for mechanized fax return of FOC for manually submitted orders.

- 3.2 SWBT will provide an industry standard ordering EDI interface to enable CLEC to perform all of the service order functions listed in Exhibit A to this Attachment (including conversion as specified, new connects, disconnects, change orders, records only order, Outside Moves, T&F order, supplemental orders, firm order confirmation, jeopardies, rejects, and order completion) for individual and combinations of elements for the capabilities listed in Exhibit A to this Attachment (including individual elements, combinations, TSR to UNE, and UNE to TSR). SWBT and CLEC agree to use an industry standard EDI interface for the EDI ordering process. In addition, CLEC and SWBT agree to use a standard format for (1) ordering and provisioning, (2) time frame and mechanization requirements for transport and (3) Common Use Unbundled Network Elements (including, but not limited to signaling and call related databases, operator services and directory assistance). In any event, SWBT will make all unbundled Network Elements provided for in this Agreement available for ordering and purchase by CLEC.
 - 3.2.1 SWBT also will make available to CLEC LEX. At least the following service order types may be processed via LEX: Conversion (as specified); Change (Features, Listings, interLATA and intraLATA [when available] Long Distance PICs); New Connect; Disconnect; From and To (change of premises with same service).
 - 3.2.2 SWBT will make access to its Southwestern Order Retrieval and Distribution (SORD) system generally available to CLEC upon request. Due to the unique and varied options available to CLEC through use of SORD, CLEC will advise SWBT of the functionalities to which it desires access, such as those identified in the February 26, 1999 Accessible Letter, CLECSS99-027. Specific terms and conditions for those functionalities will be negotiated and incorporated herein through a separate appendix. There is no charge for access to SORD, other than the OSS access charge contained in Appendix Pricing-UNE Schedule of Prices.
- 3.3 CLEC and SWBT agree to implement the electronic interface, which will be transaction based, to provide the pre-service ordering information for unbundled Network Elements (i.e., address verification, service and feature availability, telephone number assignment, dispatch requirements, due date, and Customer Service Record information (CSR) in English subject to the conditions as set forth in Attachment Resale) with the Effective

Date of the Agreement. SWBT and CLEC also agree to work together to implement an Electronic Data Interface (EDI) for ordering and provisioning specified in the Local Service Ordering Electronic Data Interchange (EDI) Support Implementation Guide (SIG) dated May 20, 1996, or as otherwise agreed to in writing by the Parties. Both EDI for pre-order and EDI for ordering and provisioning will be available with the Effective Date of the Agreement for all pre-order and ordering and provisioning order types and functions as outlined in Exhibit A.

- 3.4 Upon request by CLEC, SWBT and CLEC agree to work together to develop and implement an electronic communication interface that will replace the initial pre-order electronic interface and the ordering and provisioning EDI gateway and provide for Real Time data transfer, consistent with industry standards developed by the OBF and the TCIF. The Parties agree to implement this replacement interface as soon as practical, but no later than 120 days after the Electronic Communication Implementation Committee (ECIC) of TCIF standard reaches the status of "Final Closure," unless a later date is mutually agreed upon. SWBT will maintain the portion of this electronic interface implemented for certain transactions pursuant to EDI 9 pre-order requirements, and will implement the requirements of EDI 10 for pre-order pursuant to the Change Management Process.
- 3.5 SWBT will provide a Single Point of Contact (SPOC) for all of CLEC's pre-ordering, ordering, and provisioning contacts (via an 800# to the LSC) between 8 a.m. to 5:30 p.m. Monday through Friday (except holidays). SWBT will respond to emergency requests for after hours pre-ordering, ordering and provisioning via the LOC 24 hrs/day, 7 days a week.
 - 3.5.1 SWBT will provide pre-ordering, ordering and provisioning services to CLEC for unbundled Network Elements Monday through Friday from 8 a.m. to 5:30 p.m. through the LSC or the LOC as applicable. CLEC may request, at least two business days prior to the requested availability or as otherwise mutually agreed, that SWBT provide Saturday, Sunday, holiday, and/or additional out-of-hours (other than Monday through Friday from 8:00 a.m. to 5:30 p.m.,) pre-ordering, ordering, and/or provisioning services. If CLEC requests that SWBT perform such services, SWBT will quote, within one (1) business day of the request, a cost-based rate for the number of hours and materials estimated for such services. If CLEC accepts SWBT's quote, SWBT will perform such services to CLEC in the same manner as it does for itself and will bill CLEC for the actual hours worked and materials used.
- 3.6 SWBT will provide availability to electronic systems interfaces for pre-order capabilities for unbundled Network Elements as set forth in Section 1.8 of Attachment 2: Ordering and Provisioning - Resale. SWBT will provide availability to electronic system interfaces for EDI file transmission for ordering unbundled Network Elements in parity with availability for ordering Resale Services. In any event, SWBT will provide CLEC availability to electronic interfaces for all pre-order, ordering and provisioning processes

equal to the availability that SWBT provides to itself. These electronic system interfaces will conform to the terms of paragraphs 2.1 above and paragraph 7.1 below for the pre-ordering, ordering and provisioning of Customer Specific Unbundled Network Elements. SWBT will also provide to CLEC a toll free nationwide telephone number to the LSC for issues connected to the electronic system interfaces (operational from 8:00 a.m. to 5:30 p.m., Monday through Friday), which will be answered by capable staff trained to answer questions and resolve problems in connection with the electronic interface associated with the provisioning of Unbundled Network Elements. SWBT will also provide a help desk function for electronic system interfaces with out-of-hours coverage from 5:30 p.m. to 8:00 p.m., Monday through Friday, and from 8:00 a.m. through 8:00 p.m. on Saturday.

- 3.7 SWBT and CLEC will jointly establish interface contingency and disaster recovery plans for the pre-order, ordering and provisioning of SWBT's Unbundled Network Elements. On or before the Effective Date of this Agreement, SWBT will provide a disaster recovery plan associated with the recovery of any systems and/or functions connected with the pre-order, ordering and provisioning processes.
- 3.8 SWBT will recognize CLEC as the customer of record for all Unbundled Network Elements ordered by CLEC and will send all notices, invoices and pertinent information directly to CLEC.
- 3.9 SWBT will provide the following to CLEC upon request:
 - 3.9.1 A list of all services and features activated and working for each switch that SWBT may use to provide a Local Switching Element, by switch CLLI and NPA NXX. In addition, SWBT shall provide information regarding the type of switching equipment, installed version of software generic, secured features, identification of any software or hardware constraints or enhancements, and a means to reliably correlate a customer address with the data to the extent such information is not proprietary. Within ten (10) business days after the Effective Date of the Agreement, SWBT will provide CLEC an initial electronic copy of this Information. SWBT will provide a complete update of the information to CLEC electronically on a quarterly basis, or as CLEC may otherwise request. If CLEC requests more than one update in any quarter, a charge may apply for each such additional request. The Parties agree to negotiate in good faith whether and to what extent such a charge should apply.
 - 3.9.2 Designed Layout Record Card for designed Unbundled Network Elements;
 - 3.9.3 Advanced information on the details and requirements for planning and implementation of NPA splits via Accessible Letters; or, where SWBT is not the Central Office Code Administrator, to the extent the information is not available to CLEC in the same manner it is available to SWBT, SWBT will provide copies of notices containing such information received by SWBT to CLEC.

- 3.9.4 A subset of the Street Address Guide (SAG), transmitted electronically, which includes street addresses and the associated serving switches, enabling CLEC to map a customer address to a specific serving switch. SWBT will provide this information to CLEC within ten (10) business days after the Effective Date of this Agreement and quarterly thereafter except as CLEC may otherwise request. If CLEC requests more than one update in any quarter, a charge may apply for each such additional request. The Parties agree to negotiate in good faith whether and to what extent such a charge should apply.
- 3.9.5 A list of current edits maintained in SWBT's LASR system, as well as those slated for inclusion in LASR.
- 3.9.6 A guide to the error codes used by SWBT for orders submitted by CLEC through the gateway that are rejected. The error code guide will be provided electronically, via SWBT's Internet website. New electronic error codes will be introduced through the accessible letter process and in accordance with the Change Management Process.
- 3.10 Each Party will train its employees who have contact with the other Party not to discriminate against the other Party and not to disparage the other Party to the other Party's customers.
- 3.11 SWBT and CLEC will work together to develop methods and procedures between SWBT's LSC and CLEC's corresponding Work Center(s) and between SWBT's LOC and CLEC's corresponding Work Center(s) regarding systems, work center interfaces, and to establish an agreed upon process for changing methods and procedures. An error resolution team in the LSC will deal specifically with those service orders in error status after the order has reached completion status, but before the order has posted to SWBT's billing system. SWBT will clear any such errors prior to the next SWBT billing date applicable to that order.
- 3.12 SWBT and CLEC will work cooperatively in establishing and implementing practices and procedures regarding fraud and service annoyance handling.
- 3.13 SWBT and CLEC will establish mutually acceptable methods and procedures for handling all misdirected calls from CLEC customers requesting pre-order, ordering or provisioning services. All misdirected calls to SWBT from CLEC customers will be given a recording (or a live statement) directing them to call their local provider. To the extent SWBT procedures change such that CLEC customers become identifiable, such customers will be directed to call CLEC at a designated 800 number. CLEC on a reciprocal basis will refer all misdirected calls that CLEC receives from SWBT customers to a SWBT designated number. CLEC and SWBT will agree on the scripts to be used for this purpose.

4.0 Pre-Ordering and Ordering Interface Requirements

- 4.1 SWBT will provide to CLEC EDI electronic interfaces for transferring and receiving order, Firm Order Confirmation (FOC), service completion, and other provisioning data and information. The EDI interfaces will be administered through a gateway that will serve as a single point of contact for the transmission of such data from CLEC to SWBT, and from SWBT to CLEC. The requirements and implementation of such a data transfer system are subject to future agreement by CLEC and SWBT, but will conform to the terms of Section 3 of this Attachment. SWBT's technical documentation will match the business requirements provided by SWBT to CLEC for development of its EDI interface. SWBT also will participate with CLEC in the established Change Management Process. SWBT agrees to announce and implement EDI releases in accordance with the policies, practices, and scheduling set forth jointly by SWBT and CLECs in the documented Change Management Process, as may be modified from time to time in accordance with the Change Management Process. Any CLEC in the process of negotiating and/or arbitrating an interconnection agreement with SWBT and any CLEC with an interconnection agreement with SWBT may participate in the Change Management Process. SWBT and CLECs will hold regular Change Management Process meetings. Such meetings shall be held monthly, with staff oversight from the Texas Public Utility Commission, at least through December 1999. SWBT will provide CLECs with the timely ability to participate in establishing the agenda for such meetings. Within two weeks of each such meeting, SWBT will file the minutes of the meeting with the Texas Public Utility Commission under Project Nos. 16251 and 20400 (while those projects remain open) and provide them to the Missouri Public Service Commission upon its request. SWBT will submit the minutes of the Change Management Process meetings to CLEC to provide input to the minutes at least five (5) days before SWBT files the minutes with the Texas Public Utility Commission. If SWBT refuses to incorporate CLEC's comments into the minutes, those comments will be filed together with the minutes prepared by SWBT. SWBT will provide complete documentation of the change management process in Texas Project Nos. 16251 and 20400, and a dispute resolution procedure will be developed in those Projects for the change management forum.
- 4.1.1 SWBT will provide flow-through capability in accordance with the requirements of Texas PUC Docket No. 19000 and Project No. 16251, and will develop additional flow-through capability through the Change Management Process in Project No. 20400. At a minimum, SWBT represents that its existing mechanized flow-through capability is accurately reflected in SWBT's Collaborative Process submission in Project No. 16251 dated September 21, 1998 stamped page 954 to SWBT's December 1, 1998 Affidavit of Chris Bourgeacq.
- 4.1.2 SWBT will continue to maintain the editing capabilities of SWBT's LEX and Verigate interfaces that enable CLEC to copy existing service and address information from Verigate and paste it into the appropriate fields in LEX and/or to copy data from field to field within LEX or from Verigate to LEX.

- 4.2 When ordering unbundled Network Elements or Combinations, CLEC's representatives will have access to a pre-order electronic gateway provided by SWBT that provides Real Time access to SWBT's information systems. This gateway will be a Telecommunications Protocol/Internet Protocol (TCP/IP) gateway and will allow the CLEC representatives to perform the following tasks:
- 4.2.1 Obtain SWBT customer information, including customer name, billing address and residence or business address, billed telephone numbers and features and services available in the end office where the customer is provisioned;
 - 4.2.2 Identify features and services to which the SWBT customer subscribes (CLEC agrees that CLEC's representatives will not access the information specified in this Subsection until after the customer requests that the customer's local exchange service provider be changed to CLEC);
 - 4.2.3 Electronically assign a telephone number (if the customer does not have one assigned) with the customer on-line. Reservation and aging of these numbers remain SWBT's responsibility. For "vanity" numbers, SWBT will provide a manual process until an electronic capability becomes available. All these processes will permit reservation of a number, including, without limitation, a vanity number, for thirty days for consumer and business services;
 - 4.2.4 Determine if a service call is needed to install the line or service;
 - 4.2.5 Provide service availability dates to the customer;
 - 4.2.6 Provide information regarding the dispatch/installation schedule, if applicable;
 - 4.2.7 Provide PIC options for intraLATA toll (when available) and interLATA toll;
 - 4.2.8 Perform address verification.
- 4.3 All CSR data exchanged must be in English, not USOC or FID format. All other data will be in a mutually agreed upon nomenclature.

5.0 Ordering Requirements

- 5.1 Upon CLEC's request through a Suspend/Restore order, SWBT will suspend or restore the functionality of any unbundled Switch Port for any CLEC local service customer. In such instances, all unbundled Network Elements provided by SWBT will remain intact. SWBT will implement any restoration priority for unbundled Local Switching in a manner that conforms with CLEC requested priorities and any applicable regulatory policy or procedures. The charge for a Suspend/Restore order is reflected in

Attachment 6, Appendix Pricing UNE - Schedule of Prices labeled "Service Order Charges - Unbundled Element."

- 5.2 SWBT will provide to CLEC the functionality of blocking calls (e.g., 900, international calls, and third party or collect calls) by line or trunk to the extent that SWBT provides such blocking capabilities to its customers and to the extent required by law.
- 5.3 When ordering unbundled Local Switching, CLEC may order from SWBT separate interLATA and intraLATA service providers (i.e., two PICs), when available, on a line or trunk basis. SWBT will accept PIC change orders for intraLATA toll and long distance services through the service provisioning process.
- 5.4 Unless otherwise directed by CLEC, when CLEC orders unbundled Local Switching, SWBT will make every attempt to insure that all pre-assigned trunk or telephone numbers currently associated with that Element will be retained. To the extent such losses occur, SWBT will work cooperatively with CLEC to remedy such occurrences over time.
 - 5.4.1 When SWBT has initiated a suspension on a SWBT end user's account or disconnects an end user for nonpay, SWBT will not release the telephone number being used by the end user until such time as the end user's account has been paid in full. Conversely, SWBT agrees that when CLEC initiates a suspension on one of their end user's accounts or disconnects their end user for nonpay, SWBT will abide by the same provisions regarding telephone number release.
- 5.5 SWBT will provide order format specifications to CLEC for all services, features, and functions available and for ancillary data required by SWBT to provision these services.
- 5.6 SWBT will provide CLEC with standard provisioning intervals for all unbundled Network Elements and combinations as compared to SWBT customers for equivalent service. These intervals are found in Attachment 17.
- 5.7 For unbundled Local Switching, SWBT will update the E911 service provider information and establish primary directory listing, in accordance with Attachment 19: White Pages Listings, appropriate for the unbundled Local Switching from CLEC's service order.
- 5.8 On a conversion as specified order, SWBT will not require CLEC to provide data that SWBT has not made available to CLEC, or that CLEC does not have reasonable access to otherwise. Except as outlined in Attachment 6, Section 9.4.4.3.1, SWBT will not delete the associated LIDB database information or Directory Listings database information unless requested by CLEC. SWBT will use a mechanized process to ensure that SWBT's directory listing, 911, and LIDB information for the end-user is not deleted during the process of converting that customer from service provided by SWBT to service provided by a CLEC. In addition, for directory listings, when CLEC submits local service requests

(LSRs) for UNE loop and port combinations "as specified" or for "stand alone" UNE switch ports, CLEC will have the option of whether to populate the LSR Directory Listing ("DL") Form. SWBT will treat non-submission of the DL Form as instruction to SWBT that the CLEC's end-user listing(s) is to remain the same as the listing(s) currently appears in SWBT's directory listing databases.

- 5.9 At such time that CLEC determines to use AIN features, the Parties will jointly determine Ordering and Provisioning procedures for AIN services.

6.0 Provisioning Requirements

- 6.1 Except in the event an CLEC local service customer changes their local service provider to another LSP or SWBT, SWBT may not initiate any CLEC end user requested disconnection or rearrangement of Unbundled Network Elements or Combinations unless directed by CLEC. Any CLEC customer who contacts SWBT regarding a change in CLEC service will be advised to contact CLEC. Any SWBT customer who contacts CLEC regarding a change in SWBT service will be advised to contact SWBT. In those instances when any CLEC local service customer changes their local service provider to another LSP or SWBT, CLEC will be notified as described in the LSP change notification process, contained in Local Account Maintenance Methods and Procedures dated July 29, 1996, or as otherwise may be agreed to by the Parties.
- 6.2 Upon request from CLEC, SWBT will provide an intercept referral message that includes any new telephone number of an CLEC end user for the same period of time that SWBT provides such messages for its own end users. CLEC and SWBT will agree on the message to be used, which will be similar in format to the intercept referral message currently provided by SWBT for its own end users.
- 6.3 SWBT will provide CLEC with an FOC for each order (multiple WTNs may be included on one order). The FOC will contain but is not necessarily limited to: purchase order number, telephone number, Local Service Request number, due date and Service Order number. For orders submitted via EDI or LEX, SWBT's LASR system will process orders on a real time basis, rather than in a batch mode.
- 6.4 Upon work completion, SWBT will provide CLEC with an 855 EDI transaction based Order Completion that states when that order was completed. When available, SWBT will provide CLEC an 865 EDI transaction based Order Completion. This capability will be available when standards are completed by OBF and TCIF / EDI Committees or as agreed to by the Parties. For orders submitted via EDI or LEX, SWBT's LASR system will process orders on a real time basis, rather than in a batch mode. Upon completion, for orders submitted via EDI or LEX, SOC's will be returned on a real-time basis and in accordance with Attachment 17.

- 6.5 Where available, SWBT will perform pre-testing and will provide in writing (hard copy) or electronically, as directed by CLEC, all test and turn up results in support of Unbundled Network Elements or Combinations ordered by CLEC.
- 6.6 As soon as identified, SWBT will provide CLEC a 997 EDI transaction based Rejection/errors notification occurring in any of the EDI data element(s) fields contained on any CLEC order. CLEC will provide 997s for the 855 and 865 EDI Transactions originating from SWBT.
- 6.7 When available, SWBT will provide CLEC an 855 EDI transaction based reply when SWBT's committed Due Date (DD) is in jeopardy of not being met by SWBT on any Unbundled Network Elements or Combinations. SWBT's implementation of this capability will be in accordance with industry guidelines promulgated by the Ordering and Billing Forum, and with the Change Management Process. SWBT will concurrently provide the revised due date. SWBT may satisfy its obligations under this paragraph by providing CLEC access through the electronic interface to a database which identifies due dates in jeopardy and provides revised due dates as soon as they have been established by SWBT. On an interim basis, where available, SWBT and CLEC will establish mutually acceptable methods and procedures for handling the processes for a jeopardy notification or missed due date. SWBT has implemented and will maintain a mechanized interface between its Southwestern Held Order Tracking System ("SHOTS") interface and its EDI and LEX interface, via LASR to provide CLEC with electronic notification for jeopardy situations related to facility conditions.
- 6.8 Any written "leave behind" materials that SWBT technicians provide to CLEC local customers will be branded materials that do not identify the work being performed as being SWBT's. These materials will include, without limitation, CLEC branded forms for the customer and CLEC branded "not at home" cards. "CLEC branded" materials, to be utilized by SWBT installation, maintenance and/or repair technicians when dealing with CLEC's customers, will be furnished to SWBT by and at the sole expense of CLEC. SWBT will not rebrand its vehicles and personnel. CLEC will provide a single point of contact so that SWBT, including individual SWBT technicians, can order "CLEC branded" materials via a toll free telephone number provided by CLEC, for delivery to an address specified by SWBT or the technician.
- 6.9 SWBT technicians will refer CLEC local customers to CLEC, if a CLEC local customer requests a change to service at the time of installation. When a SWBT employee visits the premises of an CLEC local customer, the SWBT employee must inform the customer that he or she is there acting on behalf of CLEC.
- 6.10 SWBT will provide telephone and/or facsimile notification of any charges associated with required construction for a given service, and obtain CLEC's approval prior to commencing construction under an CLEC order for such service.

- 6.11 When industry standards are established, and SWBT and CLEC mutually agree to an implementation schedule, SWBT will provide provisioning status notification for all provisioning orders issued to SWBT by CLEC.
- 6.12 When CLEC orders Elements or Combinations that are currently interconnected and functional, such Elements and Combinations will remain interconnected and functional without any disconnection and without loss of feature capability and without loss of associated Ancillary Functions. This will be known as Contiguous Interconnection of Network Elements. There will be no charge for such interconnection, other than the recurring and nonrecurring charges applicable to the elements included in the combination, and the electronic service order charge as specified in Attachment 6, Section 14.2.
- 6.12.1 "Contiguous Network Interconnection of Network Elements" includes, without limitation, the situation when CLEC orders all the SWBT Network Elements required to convert a SWBT end-user customer or an CLEC resale customer to CLEC unbundled Network Elements service (a) without any change in features or functionality that was being provided by SWBT (or by CLEC on a resale basis) at the time of the order or (b) with only the change needed to route the customer's operator service and directory assistance calls to the CLEC OS/DA platform via customized routing and/or changes needed in order to change a local switching feature, e.g., call waiting. (This section only applies to orders involving customized routing after customized routing has been established to an CLEC OS/DA platform from the relevant SWBT local switch, including CLEC's payment of all applicable charges to establish that routing.) There will be no interruption of service to the end-user customer in connection with orders covered by this section, except for processing time that is technically necessary to execute the appropriate recent change order in the SWBT local switch. SWBT will treat recent change orders necessary to provision CLEC orders under this section at parity with recent change orders executed to serve SWBT end-user customers, in terms of scheduling necessary service interruptions so as to minimize inconvenience to end-user customers.
- 6.13 When CLEC orders Unbundled Local Switching, CLEC may also obtain all installed technically available features and functions from the specified SWBT switch (e.g., CLASS, and LASS features).

7.0 Order Format and Data Elements

- 7.1 In ordering and provisioning unbundled Network Elements and Combinations, CLEC and SWBT will utilize mutually agreeable standard industry order formats and data elements developed by the OBF and TCIF EDI. Where industry standards do not currently exist for the ordering and provisioning of unbundled Network Elements or Combinations, CLEC and SWBT agree to jointly develop a form for ordering Common-Use Unbundled Network Elements not later than one (1) month after the Effective Date of the Agreement or by any other mutually agreed upon date. Common-Use Unbundled Network Elements,

including, without limitation, tandem switching, signaling and call-related databases, Operator Services and DA, and Operations Support Systems, shall be ordered in a manner that is consistent with the OBF Access Service Request Process. Customer Specific Unbundled Network Elements, including, without limitation, Local Loop (which includes NID), and unbundled Local Switching, will be ordered consistent with the OBF Local Service Request (LSR) Process.

8.0 Performance Requirements

- 8.1 When CLEC places an LSR, CLEC will specify a requested Due Date (DD), and SWBT will specify a DD based on the applicable intervals. In the event CLEC's requested date is less than the standard interval, CLEC will contact SWBT and the Parties will negotiate an expedited DD. This situation will be considered an expedited order and applicable charges will apply as reflected in Attachment 6, Appendix Pricing UNE Schedule of Prices labeled "Service Order Charges - Unbundled Element Expedited". SWBT will not complete the order prior to the DD or later than the DD unless authorized by CLEC.
- 8.2 Within two (2) business hours after a request from CLEC for an expedited order, SWBT will notify CLEC of the status of the order within the expedited interval. A business hour is any hour occurring on a business day between 8:00 a.m. and 5:00 p.m.
- 8.3 Once an order has been issued by CLEC and CLEC subsequently requires a new DD that is sooner than the committed DD, CLEC will issue an expedited modify order. SWBT will notify CLEC within two (2) business hours of the status of the order requesting the new DD.
- 8.4 CLEC and SWBT will agree to escalation procedures and contacts for resolving questions and disputes relating to ordering and provisioning procedures or to the process of individual orders, subject ultimately to the dispute resolution provisions of this Agreement. SWBT will notify CLEC of any modifications to these contacts one (1) week in advance of such modifications.
- 8.5 SWBT will provide Performance Measurements as outlined in Attachment 17 under this Agreement.

9.0 Intervals for Order Completion for UNE and Other Items

- 9.1 SWBT will provide Performance Measurements as outlined in Attachment 17 under this Agreement.

10.0 Operational Readiness Test (ORT) for Ordering/Provisioning

- 10.1 SWBT will participate with CLEC in Operational Readiness Testing (ORT) which will allow for the testing of the systems, interfaces, and processes for the pre-ordering, ordering and provisioning of unbundled Network Elements or Combinations. ORT will be completed in accordance with a schedule mutually agreed to by the Parties. Such ORT will begin not later than three (3) months after the Effective Date of the Agreement.

11.0 Pricing

- 11.1 Charges for the relevant services provided under this Attachment and prices for access to OSS are included in Attachment 6, Appendix Pricing UNE - Schedule of Prices labeled "Operations Support Systems (OSS)".
- 12.0 SWBT will issue a credit to CLEC where such credit is due, whether on any bill on which double billing may occur or otherwise. When SWBT determines that such credit is due, SWBT will issue this credit within thirty (30) days.

Function	Loop	INP	Loop w/ INP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
PRE-ORDER								
Address Verification	X	X	X	X	X	X	X	X
Service/Feature Availability	X	X	X	X	X	X	X	X
Telephone Number Assignment	X	X	X	X	X	X	X	X
Dispatch Schedule	X	X	X	X	X	X	X	X
Due Date	X	X	X	X	X	X	X	X
Customer Service Record	X	X	X	X	X	X	X	X
ORDERING & PROVISIONING								
Conversion as Specified	X ^{1,6,7,8}	X ²	X ^{1,6,7,8}	X ^{1,4}	X ^{1,4,6,8}	X ^{1,4,6,7}	X ⁹	X
Add/Disc Class Features				X	X	X		
Add/Disc Blocking (e.g., 1+, 0+, 011, 900)				X	X	X		
PIC and PIC Freeze				X	X	X		
Add/Disc Lines	X	X ³	X ³	X ⁵	X	X		X ¹¹
Directory Listing - White - Straight Line	X	X	X	X	X	X		X
Directory Listing - White - Other than Straight Line	X	X	X	X	X	X		X
Partial Migration (Line/WTN vs. Account Level)	X	X	X	X	X	X		X ¹¹

Function	Loop	INP	Loop w/ INP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
Type of Port (e.g. POTS, ISDN)				X	X	X		
Line Conditioning	X		X		X	X		
With / Without Diversity	X		X		X	X	X	
With / Without Clear Channel Capability	X ¹⁰		X ¹⁰		X ¹⁰	X ¹⁰	X	
New Connects	X	X ³	X ³	X ⁵	X	X	X	X
Single Line	X		X ³		X	X		
Multi-Line (Less Than 30 Lines)	X		X ³		X	X		
Projects (Large Job - add'l facilities/coordinated work effort required - need SWBT criteria)	X		X ³		X	X		
Disconnects	X	X	X	X	X	X	X	X
Change Orders	X	X	X	X	X	X	X	X
Add/Disc Class Features				X	X	X		
Simple Number Change		X	X	X	X	X		
Add/Disc Blocking				X	X	X		
PIC and Local PIC Change				X	X	X		
Add/Disc Lines	X	X ³	X ³	X ⁵	X	X		X ¹¹

Function	Loop	INP	Loop w/ INP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
Directory Listing - White – Straight Line	X	X	X	X	X	X		X
Directory Listing - White – Other than Straight Line	X	X	X	X	X	X		X
Suspend/Restore Non- Payment				X	X	X		
Suspend/Restore Vacation Svc.				X	X	X		
Type of Port (e.g. POTS, ISDN)				X	X	X		
Line Conditioning	X		X		X	X		
With / Without Diversity	X		X		X	X	X	
With / Without Clear Channel Capability	X ¹⁰		X ¹⁰		X ¹⁰	X ¹⁰	X	
Records Only Order	X	X	X	X	X	X	X	X
T&F Order					X	X		
Outside Move	X		X		X	X	X	
Inside Move	X		X		X	X		
POST SERVICE ORDER EDI TRANSACTIONS								
Supplemental Orders	X	X	X	X	X	X	X	X
Firm Order Confirmation (FOC)	X	X	X	X	X	X	X	X

Function	Loop	INP	Loop w/ INP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
Jeopardies	X	X	X	X	X	X	X	X
Rejects	X	X	X	X	X	X	X	X
Order Completion	X	X	X	X	X	X	X	X

Footnotes:

- Existing SWBT customer, existing CLEC TSR customer, existing CLEC TSR customer, existing CLEC UNE (Platform, port or loop) customer.
- Existing SWBT number or existing CLEC INP number.
- "Numbers" should be substituted for "lines"
- Existing CLEC Unbundled Loop customer
- "Ports" should be substituted for "lines"
- Existing CLEC Unbundled Switch Port customer
- Existing CLEC UNE Loop w/Port +OS/DA customer
- Existing CLEC UNE Loop w/Port -OS/DA customer
- Existing CLEC leased facility
- Only applies to DS-1 loops
- "Directory Listings" should be substituted for "lines"

**ATTACHMENT 8: MAINTENANCE -
UNBUNDLED NETWORK ELEMENTS**

1.0 General Requirements

- 1.1 SWBT will provide repair, maintenance, testing, and surveillance for all unbundled Network Elements and any Combinations of Network Elements (Combinations) as described in Attachment 6 of the Agreement in accordance with the terms and conditions of this Attachment.

2.0 Maintenance Requirements

- 2.1 SWBT will provide maintenance for all unbundled Network Elements and Combinations ordered under this Agreement at levels equal to the maintenance provided by SWBT in serving its end user customers, consistent with Attachment 6 UNE, Section 2.4.1, and will meet the requirements set forth in this Attachment. Such maintenance requirements will include, without limitation, those applicable to testing and network management. The maintenance to support these services will be provided in a manner which meets the performance metrics provided for in Attachment 17.

3.0 Electronic Bonding

- 3.1 SWBT and CLEC agree to work together in the Electronic Communications Implementation Committee (ECIC) or other appropriate organizations to establish uniform industry standards for Electronic Bonding Interfaces (EBI), in accordance with the ANSI T1.227 and T1.228, to support repair and maintenance of Unbundled Network Elements and Combinations.
- 3.1.1 CLEC at its option may elect not to participate in ECIC.
- 3.2 Upon request, CLEC and SWBT agree to work together to implement Phase I of EBI as set forth in Fault Management Electronic Bonding Interface for Local Service – Version 2, Draft 1, dated September 12, 1996, or as subsequently modified and provided to SWBT January 15, 1997. If CLEC fails to begin testing within three (3) months after the Effective Date of the agreement to enter into Electronic Bonding, SWBT will require CLEC to negotiate new testing and completely operational dates. Phase 1 will provide the following functions:
- a) the ability to enter a new trouble ticket electronically;
 - b) the ability to receive the Estimated Time To Repair ("ETTR") electronically with the successful creation of the trouble ticket;

- c) the ability to retrieve and track the current status on all electronically bonded trouble tickets;
 - d) the ability to get applicable charges at ticket closure. For non-designed services this will include the maintenance of service charge indicator. For special services, this will include the number of hours per technician and the bill activity type;
- 3.3 SWBT and CLEC agree to work together to develop new or modify existing standards for Phase II of EBI (specific date by which said development is to be completed to be jointly agreed upon) which will provide CLEC the following capabilities, including, but not limited to:
- a) performing feature and line option verification and request corrections;
 - b) performing network surveillance (e.g., performance monitoring);
 - c) initiating and receiving test results;
 - d) receiving immediate notification of missed appointments;
 - e) identifying existing cable failures (by cable and pair numbering).
- 3.4 SWBT agrees to notify CLEC of upgrades to existing test systems and the deployment of new test systems within SWBT and to negotiate with CLEC to allow CLEC to use such systems through a controlled interface.
- 3.5 This EBI will conform to ANSI standards T1.227:1995 and T1.228:1995, Electronic Communication Implementation Committee (ECIC) Trouble Report format Definition (TFRD) Number 1 as defined in ECIC document ECIC/TRA/95-003, and all standards referenced within those documents, as mutually agreed upon by CLEC and SWBT.
- 3.6 The Parties will use and acknowledge functions currently implemented for reporting troubles. These functions include Enter Trouble, Request Trouble Report Status, Add Trouble Information, Modify Trouble Report Attributes, Trouble Report Attribute Value Change Notification, and Cancel Trouble Report, as explained in clauses 6 and 9 of ANSI T1.228:1995.
- 3.7 CLEC and SWBT will exchange requests over a mutually agreeable network. CLEC and SWBT will translate maintenance requests or responses originating in their internal processes into the agreed attributes and elements.
- 3.8 SWBT and CLEC will modify the EBI to incorporate updates to the applicable ANSI and ECIC standards referenced above, unless the Parties agree to defer or forego a particular modification.

4.0 Repair Service Response

- 4.1 SWBT technicians will provide repair service on Unbundled Network Elements and Combinations that is at least equal in quality to that provided to SWBT customers; trouble calls from CLEC will receive response time and priorities that are at least equal to that of SWBT customers. CLEC and SWBT agree to use the severity and priority restoration guidelines set forth in SWBT MMP 94-08-001 dated April 1996, and as subsequently modified. Performance Measurements are found in Attachment 17.

5.0 Intercompany Communications

- 5.1 The SWBT Network Management Service Center ("NMSC") will notify CLEC of the existence, location, and source of all emergency network outages affecting an CLEC customer. The CLEC may call the SWBT NMSC in order to discuss scheduled activities that may impact CLEC Customers. For purposes of this subsection, an emergency network outage is defined as 5,000 or more blocked call attempts in a ten (10) minute period, in a single exchange.

6.0 Emergency Restoration Plan

- 6.1 SWBT will provide CLEC with mutually agreed upon emergency restoration and disaster recovery plans. Such plans will include, at a minimum, the following:
- 6.2 The establishment of a single point of contact (SPOC) responsible for initiating and coordinating the information relating to the status of maintenance/restoration efforts and problem resolution for all unbundled Network Elements and Combinations for CLEC;
- 6.3 Disaster recovery notification will be made in accordance with SWBT Central Office Disaster Recovery Plan MMP 94-12-001 dated April 19, 1996, and as subsequently modified;
- 6.4 The SWBT NMSC will notify CLEC's NMC of all activities involving central office and interoffice networks;
- 6.5 The SWBT LOC (Local Operations Center) will notify the CLEC CNSC of any local loop facility activities or failures, as the SWBT LOC becomes aware of them. SWBT must notify CLEC of maintenance work in the following situations: (1) when maintenance activity is planned; (2) when there are unexpected major outages. When a network element is dedicated to CLEC, SWBT must work with CLEC to schedule maintenance activity. SWBT must make reasonable accommodations to CLEC when scheduling the maintenance of a dedicated network element.

- 6.6 Methods and procedures for mobile restoration equipment, SWBT MMP 94-06-001 dated May 21, 1996, and MMP 94-12-001 dated April 19, 1996, and as subsequently modified;
- 6.7 Methods and procedures for reprovisioning of all unbundled Network Elements and Combinations after initial restoration. SWBT agrees that Telecommunications Service Priority ("TSP") services for CLEC carry equal priority with SWBT TSP services for restoration. SWBT will follow the guidelines established under the National Security Emergency Procedures (NSEP) plan and will follow TSP guidelines for restoration of emergency services first in accordance with SWBT Emergency Operations Plan Overview and General Description MMP 94-08-001 Section 12, dated April 1996, and as subsequently modified;
- 6.8 Site specific disaster recovery plans for LOC and LSC provisioning work centers in accordance with LOC Disaster Recovery Plan Summary dated April 22, 1996, and SWBT LSC Plan dated June 4, 1996, and as subsequently modified;
- 6.9 Site specific disaster recovery plan for operational systems and databases in accordance with SWBT Computer Facility Disaster recovery plan dated May 13, 1996, and as subsequently modified; and
- 6.10 Generic disaster recovery plan for central offices, commercial power and facility outages and in accordance with SWBT Generic Disaster Recovery Plans for Central Offices, Commercial Power, Facility Outages dated May 13, 1996, and as subsequently modified. Copper cable restoration shall be in accordance with SWBT Copper Cable Restoration Methods document dated May 13, 1996, and as subsequently modified. Fiber cable restoration will be in accordance with SWBT Emergency Management Process document dated April 23, 1996, and as subsequently modified.

7.0 Misdirected Repair Calls

- 7.1 All misdirected repair calls to SWBT from CLEC customers prior to permanent number portability will be given a recording (or live statement) directing them to call the number designated by CLEC. Scripts used by SWBT will refer CLEC customers (in both English and Spanish when available) to the CLEC 800 number in the CLEC CNSC. All calls to 611 in SWBT's territory will continue to receive a standardized vacant code announcement (i.e., a recording specifying the number dialed is not valid) for all customers. CLEC on a reciprocal basis will refer all misdirected repair calls that CLEC receives for SWBT customers to a SWBT designated number. For purposes of permanent number portability the Parties agree to work together to determine whether and to what extent a mutually agreeable method for handling misdirected repair calls may be implemented.

8.0 Repair Procedures

- 8.1 SWBT agrees to the following:
- 8.2 Prior to Electronic Bonding Interface (EBI), CLEC will refer repair calls to the SWBT LOC by telephone or via the SWBT Toolbar. After implementation of EBI, CLEC may from time to time call the SWBT LOC. In either event, the following will apply: the SWBT LOC will answer its telephone and begin taking information from CLEC at the same level of service as provided to SWBT's customers when calling the Customer Service Bureau (CSB). The Speed of Answer performance will be provided monthly.
- 8.3 SWBT will provide a single point of contact (SPOC) for all of CLEC's maintenance requirements under this Attachment (via an 800 number to the LOC) twenty-four (24) hours per day, seven (7) days per week.
- 8.4 On a reciprocal basis, CLEC will provide a single point of contact (SPOC) for all of CLEC's maintenance requirements under this Attachment (via an 800 number to the CNSC) twenty four (24) hours per day, seven (7) days per week.
- 8.5 The EBI to be established pursuant to Section 3 preceding shall be on-line and operational twenty-four (24) hours per day, seven (7) days per week except for the scheduled maintenance downtime as documented in Section 6.2 of the SWBT & CLEC Joint Implementation Agreement for the Electronic Bonding Project, Version 1, dated November 2, 1994 or as subsequently modified or as otherwise agreed upon.
- 8.6 While in manual mode operation, SWBT will provide CLEC "estimated time to restore." The SWBT LOC will notify the CLEC CNSC of each missed repair commitment through a status call. When the trouble ticket commitment time occurs and the trouble ticket has not been closed, an additional status call will provide the CNSC the current status (e.g., trouble was dispatched at 8:00 a.m.). The original trouble commitment will not be changed due to possible loss of priority for that customer. All missed appointments (e.g., vendor meets) will be handled in the same way. This jeopardy status information (on missed commitments/appointments), while in a manual mode, will be provided by SWBT for a maximum of four months after CLEC's market entry date in SWBT states, or until this capability is available through EBI, or until CLEC elects to utilize the Toolbar program to obtain this status. The status of all other tickets will be given to the CLEC CNSC through the fax of a daily log (faxed the next morning to the CLEC CNSC by 8 a.m. Central Time Zone) and will include all "closed tickets" from the previous day (including No Access and closed troubles).
- 8.7 Notice of emergency network outages, as defined in this Attachment, will be provided to the CLEC NMC within one (1) hour.
- 8.8 For network outages other than emergency outages, the following performance measurements will be taken with respect to restoration of Unbundled Network Elements and Combinations service:

a)	speed of answer in the LOC - Note: Comparison will be made against the results for speed of answer in SWBT's CSBs (where SWBT's customers call in to refer troubles directly);
b)	percent missed commitments for nondesigned services;
c)	average outage duration time: nondesigned — receipt to clear; designed — mean time to repair;
d)	percent right the first time (repeat reports): nondesigned - 10 days; designed - 30 days;
e)	percent report rate nondesigned - Note: Comparison will be applicable only after CLEC's customer base equals or exceeds 300,000 total lines (Resale and UNE);
f)	percent no access – nondesigned.

8.9 The above performance measurements will be measured and reported to CLEC in a manner consistent with the requirements of Attachment 17.

8.10 For purposes of this Section, service through an Unbundled Network Element or Combination is considered restored or a trouble resolved when the quality of Unbundled Network Element or Combination service is equal to that provided before the outage or the trouble occurred.

9.0 Escalation Procedures

9.1 SWBT will provide CLEC with written escalation procedures for maintenance resolution to be followed if, in CLEC's judgment, any individual trouble ticket or tickets are not resolved in a timely manner. The escalation procedures to be provided hereunder shall include names and telephone numbers of SWBT management personnel who are responsible for maintenance issues. CLEC acknowledges that the procedures set forth in SWBT's LOC POTS Escalation/Expedite Maintenance Procedures dated May 6, 1996, and LOC escalation contact list meet the requirements of this Section.

10.0 Premises Visit Procedures

10.1 SWBT Maintenance of Service Charges, when applicable, will be billed by SWBT to CLEC, and not to CLEC's end-user customers.

- 10.2 Dispatching of SWBT technicians to CLEC Customer premises shall be accomplished by SWBT pursuant to a request received from CLEC.
- 10.3 When a SWBT employee visits the premises of an CLEC local customer, the SWBT employee must inform the customer that he or she is there acting on behalf of CLEC. Materials left at the customer premises (e.g., a door hanger notifying the customer of the service visit) must also inform the customer that SWBT was on their premises acting on behalf of CLEC. "CLEC branded" materials, to be utilized by SWBT installation, maintenance and/or repair technicians when dealing with CLEC's customers, will be furnished to SWBT by and at the sole expense of CLEC. SWBT will not rebrand its vehicles and personnel. CLEC will provide a single point of contact so that SWBT, including individual SWBT technicians, can order "CLEC branded" materials via a toll free telephone number provided by CLEC, for delivery to an address specified by SWBT or the technician.
- 10.4 If a trouble cannot be cleared without access to CLEC's local customer's premises and the customer is not at home, the SWBT technician will leave at the customer's premises a CLEC-branded "no access" card requesting the customer to call CLEC for rescheduling of repair.

11.0 Testing

- 11.1 All unbundled Network Elements and/or Combination of Element troubles determined not to be end-user customer related or in CLEC's provided network facilities will be reported by CLEC to SWBT. Upon receipt of a trouble report on unbundled Network Element(s), SWBT will test and sectionalize all elements purchased from (or provided by) SWBT. If SWBT determines that a trouble is isolated or sectionalized in network facilities provided by CLEC, then SWBT will refer the trouble ticket back to the CLEC Work Center (CNSC) for handling.
- 11.2 SWBT and CLEC agree to develop a mutually acceptable Work Center Operational Understanding document to establish methods and procedures to define the exchange of information between SWBT and CLEC under which they will work together.
- 11.3 MLT Testing

SWBT agrees to provide access to MLT testing to allow CLEC to test its end user lines for which SWBT has combined UNEs, and for end user lines that CLEC has combined UNEs obtained from SWBT, as follows:

 - 11.3.1 MLT testing functionality is available through SWBT's Toolbar Trouble Administration to allow CLEC to test its end user lines for which SWBT combines POTS-like UNEs (analog line side port and 2-wire 8db analog loop) purchased by CLEC from SWBT.

11.3.2 MLT testing functionality is available through its Toolbar Trouble Administration to allow CLEC to test its end user lines for POTS-like UNEs (analog line side port and 2-wire 8db analog loop) combined by CLEC and purchased from SWBT.

12.0 Pricing

12.1 Charges for the relevant services provided under this Attachment and prices for access to OSS are included in Attachment 6, Appendix Pricing UNE - Schedule of Prices.

ATTACHMENT 9: BILLING - OTHER

1.0 Introduction

- 1.1 This Section describes the requirements for the Parties to bill all charges the Parties incurred other than those addressed in Attachment 4: Connectivity Billing - Resale.
- 1.2 Charges for the relevant services provided under this Attachment are included in Appendix Pricing-UNE to Attachment 6.

2.0 Billing Information and Charges for UNE

- 2.1 SWBT will bill in accordance with this Agreement those charges CLEC incurs as a result of CLEC purchasing from SWBT Unbundled Elements as set forth in Attachment 6. Each bill will be formatted in accordance with CABS or as applicable in accordance with EDI for Resale services. Each Billing Account Number (BAN) will be sufficient to enable CLEC to identify the Unbundled Element ordered by CLEC to which charges apply. Each bill will include a Customer Service Record (CSR) and will set forth the quantity and description of each Unbundled Element provided to CLEC.
- 2.2 SWBT will provide CLEC a monthly bill that includes all charges incurred by and credits and/or adjustments due to CLEC for those Unbundled Elements, ordered, established, utilized, discontinued or performed pursuant to this Agreement. Each bill provided by SWBT to CLEC will include: (1) all non-usage sensitive charges incurred for the period beginning with the day after the current bill date and extending to, and including, the next bill date, (2) any known unbilled non-usage sensitive charges for prior periods, (3) unbilled usage sensitive charges for the period beginning with the last bill date and extending up to, but not including, the current bill date, (4) any known unbilled usage sensitive charges for prior periods, and (5) any known unbilled adjustments and (6) any Customer Service Record (CSR) for all recurring flat-rated charges.
- 2.3 The Bill Date, as defined herein, must be present on each bill transmitted by SWBT to CLEC. Bills will not be rendered for any charges which are incurred under this Agreement on or before one (1) year preceding the Bill Date. In addition, on each bill where "Jurisdiction" is identified, local and local toll charges will be identified as "Local" and not as interstate, interstate/ interLATA, intrastate, or intrastate/intraLATA.
- 2.4 Each Party will provide the other Party at no additional charge a contact person for the handling of any billing questions or problems that may arise during the implementation and performance of the terms and conditions of this Attachment.
- 2.5 SWBT will assign to CLEC one Billing Account Number (BAN) per LATA.