

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the )  
Certificate of Service Authority of Protocall ) **File No. PD-2018-0177**  
Telecom, LLC )

## ORDER ESTABLISHING TIME TO RESPOND TO MOTION

Issue Date: December 27, 2017

Effective Date: December 27, 2017

On December 27, 2017, the Staff of the Missouri Public Service Commission filed an amended motion requesting Protocall Telecom, LLC's certificate to provide private pay telephone service in the State of Missouri be canceled.

In File Number PA-2006-0080, the Commission granted Protocall Telecom a certificate of service authority to provide private pay telephone service in the State of Missouri via customer-owned telephone equipment.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.<sup>1</sup> Therefore, if no request for a hearing or objection to Staff's motion is received, the Commission may cancel the certificate based on Staff's motion.

The Commission finds that proper persons shall be allowed 10 days from the issuance of this order to file a motion for hearing.

### THE COMMISSION ORDERS THAT:

1. Anyone wishing to respond to Staff's Motion or request a hearing shall do so by filing a pleading no later than January 8, 2018, with:

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<sup>1</sup> *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

Secretary  
Missouri Public Service Commission  
Post Office Box 360  
Jefferson City, Missouri 65102

or via the Commission's Electronic Information and Filing System (EFIS) at:  
[www.psc.mo.gov](http://www.psc.mo.gov).

2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

John T. Clark, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 27<sup>th</sup> day of December, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27<sup>th</sup> day of December 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

***December 27, 2017***

**File/Case No. PD-2018-0177**

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Olathe, KS 66062

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.