

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

John Reed,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. EC-99-131</u>
	)	
Missouri Public Service,	)	
	)	
Respondent.	)	

**ORDER SETTING PREHEARING CONFERENCE**

John Reed (Complainant) filed a formal complaint with the Missouri Public Service Commission on October 1, 1998, against Missouri Public Service (Respondent). The Complainant alleges that Respondent billed him \$1,200 in March of 1998 for electrical services he did not use. The Complainant asks that the overbilling be corrected and that all late charges from past due bills during the disputed time period be removed.

On October 6, the Commission issued a Notice of Complaint to the Respondent by certified mail requiring the Respondent to answer by November 6. Pursuant to 4 CSR 240-2.070(9) if the respondent in a complaint case fails to file an answer within the time period allowed, the respondent is in default and the allegations of the complaint are deemed admitted by the respondent. Respondent filed an answer on November 12, more than thirty days after the Notice of Complaint was sent. On December 8, the Commission entered its order that the

Respondent was in default and that the allegations in the complaint were thus deemed admitted by the Respondent.

A prehearing conference should be scheduled to afford the parties the opportunity to discuss, define, and possibly resolve the issues presented in this case, or at least to agree on a procedural schedule. The Commission will also set a date for the filing of a proposed procedural schedule in order to ensure that this case progresses.

**IT IS THEREFORE ORDERED:**

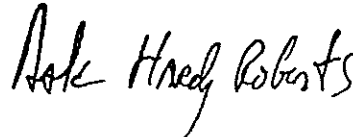
1. That a prehearing conference will be held on Monday, February 22, 1999, at 10:00 a.m. at the Commission's offices on the fifth floor of the Harry S Truman State Office Building, 301 West High Street, Jefferson City, Missouri.

2. That anyone with special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten (10) days before the prehearing or hearing at one of the following numbers: Consumer Services Hotline - 1-800-392-4211 or TDD Hotline - 1-800-829-7541.

3. That the parties shall file a proposed procedural schedule no later than March 8, 1999.

4. That this order shall become effective on January 26, 1999.

**BY THE COMMISSION**



**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

( S E A L )

Bill Hopkins, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to 4 CSR 240-2.120(1) (November 30,  
1995) and Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri,  
on this 26th day of January, 1999.

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COMMUNICATIONS  
PUBLIC SERVICE COMMISSION