

In the Missouri Public Service Commission

In the matter of

Janice Shands

Complainant)

V GC 2015-0045

LaClede Gas

Respondent

Amendment to complaint / Response to Answer

Comes now Complainants and amend their complaint to add

A The contention that having accounts starting at address 9965 Lewis and Clark , is the address for Stelmack's grocery store , that means there was no separate account and was likely still part of LCTCA for four businesses located between 9953 and 9965 Lewis and Clark including the tax office, a dress boutique .

B. The contention there were no payments after February 2013.

The records of the property manager for LCTCA show while there had been a deposit and overpayment in 2012 LaClede Gas is shown as refunding in excess of \$47xx; there was at least one payment in December 2013 for \$762.xx , where the records show \$3300 paid on the hot water bill between January and April 2014, and \$1580 paid on the heating bill .

C The contention there was proper notice of the disconnection where there was no elected officer or receiver for LCTCA from beginning of 2014 to August 27, 2014 to receive notice.

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Certificate of service

A copy was sent by email to P.C. Office of General Counsel at staff counsel@psc.mo.gov, to Dustin Allen (Public Counsel) at opscervice@ded.mo.gov, and counsel for the utilities on September 19 2014

 /s/ Susan H Mello