

LAKEWOOD MANOR CUSTOMER NOTICE

December 20, 2007

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Data Center
Missouri Public
Service Commission

Aqua/RU, Inc., a/k/a Aqua Missouri, Inc. (Aqua), submitted a request on December 7, 2007 for permanent increases in its current water rates for Lakewood Manor to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, Aqua is seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of \$21,633 (207.89 percent). This increase in operating revenue is necessary due to increases in operating expenses and more than \$56,000 (more than \$1,600 per customer) the company has invested in capital improvements since early 2005 to improve water quality and maintain compliance with environmental regulations including the installation of new meters. The company also conducted engineering for a new storage tank. In its request, the Company recognizes that the Commission might require changes to its general business practices, customer service practices and general tariff provisions, and the design of its customer rates. At the end of this notice is a table that includes a comparison of the Company's current customer rates and the proposed rates, which would increase by \$63.09 based upon an assumed monthly water usage of 5,000 gallons, to adequately recover capital and operating expenses.

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number QW-2008-0007. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Lewis Mills
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

Upon completion of the Commission Staff's and the OPC's investigations, the Company may be required to send out a second customer notice regarding the results of the investigations. Additionally, the OPC may request that the Commission hold a local public hearing. However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase request, and its business and system operations, to the Commission Staff and the OPC.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877.987.2782).

Lakewood Manor -Water

Type of Charge	Current Rates	Rates Increased by 207.89%
Monthly Minimum Charge (includes 2,000 gallons)	\$17.42	\$53.63
Usage Over 2,000 gallons (per 1,000 gallons)	\$4.31	\$13.27
Total Monthly Bill (at 5,000 gallons usage)	\$30.35	\$93.44

OZARK MOUNTAIN CUSTOMER NOTICE

December 20, 2007

Aqua/RU, Inc., a/k/a Aqua Missouri, Inc. (Aqua), submitted a request on December 7, 2007 for permanent increases in its current water rates for Ozark Mountain to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, Aqua is seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of \$132,868 (100.01 percent). This increase in operating revenue is necessary due to increases in operating expenses and more than \$300,000 (\$775 per customer) the company has invested in capital improvements since early 2005 to improve water quality and maintain compliance with environmental regulations. Included in that investment for Ozark Mountain I, II and III is the construction of a new storage tank, a new well, rehabilitation of a well house, main replacement, the installation of new valves, sample stations and other general well upgrades. In its request, the Company recognizes that the Commission might require changes to its general business practices, customer service practices and general tariff provisions, and the design of its customer rates. At the end of this notice is a table that includes a comparison of the Company's current rates and proposed rates, based upon an assumed monthly water usage of 5,000 gallons, which would increase by \$28.96 to adequately recover capital and operating expenses.

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number QW-2008-0007. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
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Jefferson City, MO 65102
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Fax: 573-751-5562
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Upon completion of the Commission Staff's and the OPC's investigations, the Company may be required to send out a second customer notice regarding the results of the investigations. Additionally, the OPC may request that the Commission hold a local public hearing. However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase request, and its business and system operations, to the Commission Staff and the OPC.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877.987.2782).

Ozark Mountain-Water-387 customers

Type of Charge	Current Rates	Rates Increased by 100.01%
Monthly Minimum Charge- 5/8 inch meter (includes 3,000 gallons)	\$20.48	\$40.96
Usage Over 3,000 gallons (per 1,000 gallons)	\$4.24	\$8.48
Total Monthly Bill (at 5,000 gallons usage)	\$28.96	\$57.92

RANKIN ACRES CUSTOMER NOTICE

December 20, 2007

Aqua/RU, Inc., a/k/a Aqua Missouri, Inc. (Aqua) submitted a request on December 7, 2007 for permanent increases in its current water rates for Rankin Acres to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, Aqua is seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of \$24,010 (89.90 percent). This increase in operating revenue is necessary due to increases in operating expenses and more than \$15,000 the company has invested in capital improvements since early 2005 to improve water quality and maintain compliance with environmental regulations including the installation of new sample stations. In its request, the Company recognizes that the Commission might require changes to its general business practices, customer service practices and general tariff provisions, and the design of its customer rates. At the end of this notice is a table that includes a comparison of the Company's current and proposed rates based upon an assumed monthly water usage of 5,000 gallons, which would increase by \$22.23 to adequately recover capital and operating expenses.

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number **QW-2008-0007**. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

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Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
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Upon completion of the Commission Staff's and the OPC's investigations, the Company may be required to send out a second customer notice regarding the results of the investigations. Additionally, the OPC may request that the Commission hold a local public hearing. However, neither a second customer notice nor a local public hearing will happen automatically. Therefore, please take the time now to express your views about the Company's rate increase request, and its business and system operations, to the Commission Staff and the OPC.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877.987.2782).

Rankin Acres -Water-

Type of Charge	Current Rates	Rates Increased by 89.90%
Monthly Minimum Charge (includes 6,000 gallons)	\$24.73	\$46.96
Usage Over 6,000 gallons (per 1,000 gallons)	\$2.61	\$4.96
Total Monthly Bill (at 5,000 gallons usage)	\$24.73	\$46.96

RIVERSIDE ESTATES CUSTOMER NOTICE

December 20, 2007

Aqua/RU, Inc., a/k/a Aqua Missouri, Inc. (Aqua), submitted a request on December 7, 2007 for permanent increases in its current water rates for Riverside Estates to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, Aqua is seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of \$67,172 (74.02 percent). This increase in operating revenue is necessary due to increases in operating expenses as well as more than \$43,000 the company has invested in capital improvements since early 2005 to improve water quality and maintain compliance with environmental regulations, including the installation of main and meter replacements and the installation of a new control panel at its treatment facility. In its request, the Company recognizes that the Commission might require changes to its general business practices, customer service practices and general tariff provisions, and the design of its customer rates. At the end of this notice is a table that includes a comparison of the Company's current rates and proposed rates based upon an assumed monthly water usage of 5,000 gallons, which would increase by \$19.62 to adequately recover capital and operating expenses.

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number QW-2008-0007. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

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Jefferson City, MO 65102
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Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877.987.2782).

Riverside Estates -Water

Type of Charge	Current Rates	Rates Increased by 74.02%
Monthly Minimum Charge (includes 3000 gallons)	\$17.88	\$31.11
Usage (per 1,000 gallons, over 3000)	\$4.319	\$7.516
Total Monthly Bill (at 5,000 gallons usage)	\$26.52	\$46.14

SPRING VALLEY CUSTOMER NOTICE

December 20, 2007

Aqua/RU, Inc., a/k/a Aqua Missouri, Inc. (Aqua), submitted a request on December 7, 2007 for permanent increases in its current water rates for Spring Valley to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, Aqua is seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of \$28,437 (63.52 percent). This increase in operating revenue is necessary due to increases in operating expenses and more than \$11,000 the company has invested in capital improvements since early 2005 to improve water quality and maintain compliance with environmental regulations, including the installation of new meters, valves and sampling stations. In its request, the Company recognizes that the Commission might require changes to its general business practices, customer service practices and general tariff provisions, and the design of its customer rates. At the end of this notice is a table that includes a comparison of the Company's current customer rates and proposed rates, based upon an assumed monthly water usage of 5,000 gallons, which would increase by \$22.02 to adequately recover capital and operating expenses.

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number QW-2008-0007. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

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Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877.987.2782).

Spring Valley -Water

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Rates Increased by 63.52%</u>
Monthly Minimum Charge (includes 2,000 gallons)	\$19.24	\$31.46
Usage Over 2,000 gallons (per 1,000 gallons)	\$5.144	\$8.411
Total Monthly Bill (at 5,000 gallons usage)	\$34.67	\$56.69

WHITE BRANCH CUSTOMER NOTICE

December 20, 2007

Aqua/RU, Inc., a/k/a Aqua Missouri, Inc. (Aqua), submitted a request on December 7, 2007 for permanent increases in its current water rates for White Branch to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, Aqua is seeking increases in its customer rates intended to generate an increase in its annual water operating revenues of \$30,762 (57.24 percent). This increase in operating revenue is necessary due to increases in operating expenses and more than \$86,000 (about \$550 per customer) the company has invested in capital improvements since early 2005 to improve water quality and maintain compliance with environmental regulations by shutting down old wells. In its request, the Company recognizes that the Commission might require changes to its general business practices, customer service practices and general tariff provisions, and the design of its customer rates. At the end of this notice is a table that includes a comparison of the Company's current flat monthly rates and the proposed flat monthly rates, which would increase by \$14.52 to adequately recover capital and operating expenses.

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number QW-2008-0007. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

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Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which the Company may be of assistance, please feel free to contact Aqua at 877.WTR.AQUA (877.987.2782).

White Branch -Water

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Rates Increased by 57.24%</u>
Monthly Flat Rate Charge-Full time residential, and commercial and industrial	\$25.36	\$39.88
Monthly Flat Rate Charge-Part time residential	\$20.29	\$31.90