

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

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|------------------|---|-------------------------------------|
| Leesa L. Forsee, |) | |
| |) | |
| Complainant, |) | |
| |) | |
| v. |) | <u>Case No. EC-2007-0383</u> |
| |) | |
| Aquila, Inc. |) | |
| |) | |
| Respondent. |) | |

ORDER SETTING PREHEARING CONFERENCE

Issue Date: August 21, 2007

Effective Date: August 21, 2007

On April 9, 2007, Leesa Forsee filed a complaint against Aquila, Inc., claiming that Aquila has overbilled her approximately \$70, and improperly charged her a deposit. Aquila denies her allegations.

Staff filed a report on June 4 that stated that Ms. Forsee had not provided enough information to show that she is entitled to the bill credits. Therefore, Staff recommends that the complaint be dismissed. Ms. Forsee responded on August 17, again asserting that she does not owe the disputed amounts.

The Commission finds that a prehearing conference is now appropriate. The parties or their representatives shall appear in person, or by telephone, at the conference. They should be prepared to discuss the nature of any discovery each will conduct, the time necessary to complete discovery, and to prepare for hearing. The parties should also be prepared to name the witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; and the anticipated length of the hearing.

Also, the parties should be prepared to discuss the stipulation of facts not at issue. The parties will also be encouraged to discuss settlement.

If the parties do not resolve their dispute, they shall jointly prepare and file a proposed procedural schedule.

IT IS ORDERED THAT:

1. A prehearing conference shall be held on September 10, 2007, beginning at 10:00 a.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.
2. Any party wishing to appear by telephone shall notify the Regulatory Law Judge by calling 573-751-7497 no later than 5:00 p.m., September 4, 2007.
3. The parties shall jointly prepare and file a proposed procedural schedule no later than September 17, 2007.
4. This order shall become effective on August 21, 2007.

(S E A L)

BY THE COMMISSION



Colleen M. Dale
Secretary

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 21st day of August, 2007.