

Missouri Public Service Commission

Public Comments Report

WPC Sewer Company

Case No. SR-2008-0388

Date : 7/17/2008

Item	First Name	Last Name	City	State	Public Comments	Office	Staff Person	Resolution
P200900022	Elizabeth	Ambrose	Sedalia	MO	I object to the proposed 100% increase in WPC's sewer rates from \$23.89/mo to \$47.78/mo. A 100% increase in and of itself is excessive and unfair. The current rate of \$23.89/mo is already \$8.00 more than I would pay if I lived within the city limits of Sedalia and utilized the Sedalia Water Department's sewer service. Should the rate increase be passed, that difference would be nearly \$32.00. Residents are already being overcharged, doubling that is unacceptable.	PSC	JMR	Letter sent July 17, 2008.
P200900055	Jana	Birdsong	Sedalia	MO	W.P.C. is once again trying to take advantage of their customers. We have seen NO improvements on the sewer since we have lived in this neighborhood. Mr. Monsees will not come forward and explain his recent ridiculous price hike to his customers. We had a South Walnut Hills Association meeting, which Mr. Monsees was invited to explain his recent hike to all of us. However, he, or his office didn't even attempt to get back with us. A very poor business --customer service---NONE!	PSC	JMR	Letter sent October 1, 2008.
P200900025	William	Ferguson	Sedalia	MO	We are opposed to the 100% increase proposed by W.P.C. Sewer Company. This is certainly not in line with the COL in this depressed economy.	PSC	JMR	Letter sent July 17, 2008.
P200900027	David Julie	Goodson	Sedalia	MO	While we understand rising costs of nearly everything and do understand that a rate increase will inevitably occur --- we do not feel that such an increase is acceptable. \$5 - \$10 monthly, maybe....BUT not an increase of double the normal monthly bill.	PSC	JMR	Letter sent July 17, 2008.
P200900023	John	Hall	Sedalia	MO	Opposes the rate increase.	PSC	JMR	Letter sent July 17, 2008.
P200900082	Gary	Kitto	Sedalia	MO	No improvements made since previous raise. Need itemized accounting/explanation/justification of improvements needed. State requires chlorination (the Law) but never done, leaks with rain and has had no upgrades what so ever.	PSC	JMR	Letter sent October 1, 2008.

P200900026	Toby	McCord	Sedalia	MO	The proposed rate increase to \$47.78 from the current rate of \$23.89 is not justified at all. And without any explanation or break down of what I and 66 other homeowners are currently and expected to pay for. We also in early 2007 had a rate increase to \$23.89 from \$17.53. So \$19,208.00yr isn't enough, they would like \$38,415.00yr. Something just isn't look right and Questions need Answered Soon. I've noticed WPC isn't good with Deadlines. Thank You for Your Time, Toby.	PSC	JMR	Letter sent July 17, 2008.
P200900030	Jonell	McCord	Sedalia	MO	I oppose a rate increase without any justification. I also question why WPC changed it's billing cycle to 21 day verses 30 when increased it's fees late year. Plus, once a payment is made you automatically get billed again rather or not a payment is due. I would like to know more about the system (type, history, age, maintenance requirements, etc.) and have some assurance that our payments are providing us adequate protection as our property investment here is dependent upon it.	PSC	RC	EMSD investigated the billing issues and determined company is billing on a 30 day cycle. Some customers pay in advance and have a zero balance, Company still mails a bill in those cases showing a zero balance.
P200900013	Clayton	Morris	Sedalia	MO	Opposes rate increase. Service has not changed to have this amount of rate increase.	PSC	JMR	Letter sent July 17, 2008.
P200900029	Stephanie	Scheid	Sedalia	MO	We have lived here 12 years during which time there have been no improvements made whatsoever. This company requested a 100% rate increase last April, received a 36% increase, and has made no improvements. The plant is in very poor condition and I would like some assurance that any increase received will result in upgrades to the system. We cannot install septic systems here, so if the plant fails we have a very serious community health problem. A 100% increase should result in a 100% new sy	PSC	JMR	Letter sent July 23, 2008.
P200900063	GEORGE	THOMLINSON	SEDALIA	MO	I BELIEVE AN ARBITRARY REQUEST FOR A MAXIMUM-100% RATE INCREASE FOR THE SEWER FEES TO BE VERY EXCESSIVE. WOULD REQUEST A MUCH MORE MODEST INCREASE BE CONSIDERED, ESPECIALLY IN LIGHT OF CURRENT ECONOMIC CONDITIONS.	PSC	JMR	Letter sent October 1, 2008.
Letter	Wanda	Taylor	Sedalia	MO	See attached.	Both	JMR	Letter sent July 23, 2008.
Letter	Walnut Park	Association	Sedalia	MO	See attached.	Both	JMR	Letter sent July 23, 2008.

July 17, 2008
6005 Chestnut Drive
Sedalia, MO 65301

RECEIVED

JUL 21 2008

Public Service Commission
Attn: Water/Sewer Dept.
P. O. Box 360
Jefferson City, MO 65102

UTILITY OPERATIONS
DIVISION

Reference: Case No SR-2008-0388

Gentlemen:

The letter attached is a copy of the one received by homeowners served by the WPC Sewer Company of Sedalia, MO. Mr. Anthony Monees, President of the company, is requesting a 100 % monthly rate increase for each household from \$23.89 to \$47.78 to cover increases in expenses and/or investments in the Company's facilities.

There was a monthly rate increase one year ago from \$17.53 to \$23.89 which was less than Mr. Monsees requested. It appears, he plans to file for an increase each year until he is satisfied with the results. The WPC Sewer Company serves 50 or so households and I would like to assume that with the last rate increase that could well cover any increases in expenses for the Company. There are no expenses listed for those increases nor a breakdown of the intended investments for the Company's facilities and those should have been presented in the letter. He will probably present the increases and investments to you but I wonder if those will or can be justified.

There is a number to contact Mr. Monsees if there are questions about the notice, or about anything else with which he may be of assistance but it is difficult to contact him.

He requests a rate increase because of increases in expenses. This increase of 100% is one more over-the-top expense added to increases for all other living expenses. There has to be a limit.

I do hope you will request Mr. Monsees to be accountable for any expenses he feels necessary as this is such a burden to have this increase.

Sincerely,



Wanda Taylor

Copy: Office of Public Counsel

INITIAL CUSTOMER NOTICE

July 9, 2008

Dear Customer:

On June 9, 2008, WPC Sewer Company (Company) submitted a request for an increase in its annual sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases in expenses and/or investments in the Company's facilities. - ?

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual sewer operating revenues of \$19,208 (approximately 100.00%). At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

To provide comments regarding the Company's revenue increase request, or comments regarding recent service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (OPC) ***within 30 days of the date of this notice.*** Your comments should include a reference to case number SR-2008-0388. The Commission Staff and the OPC will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) go to <http://www.psc.mo.gov>;
- (2) click on "EFIS / Case Filings" on the menu bar on the left side of the page;
- (3) on the next page, click on the "Public Comment" icon under Submit Public Comments; and
- (4) fill out and submit the Public Comments form, including the case number shown above.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 660-826-5811.

Sincerely,



Anthony B. Monsees
President

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Amount of Rate Change</u>
Monthly Service Charge	\$23.89	\$47.78	\$23.89

Small Utility Rate Case Timeline

MO PSC Case No. SR-2008-0388

Utility Name & Contact Info	WPC Sewer Company
Contact Person	Tony Monsees
Mailing Address	2111 W. Broadway Sedalia MO
Phone Contact (land line)	(660) 826-5811
Phone Contact (mobile)	(660) 460-5811
Fax Contact	(660) 826-0262
E-Mail Address	tony@cbmrc.com

Date Case Opened June 9, 2008

Agreement Filing Due Date November 6, 2008

9-Month Deadline March 9, 2009

11-Month Deadline May 9, 2009

Set out on the following pages is the activities timeline pertaining to the processing of the above-referenced small utility revenue increase request. This timeline assumes that the Staff's investigation of the revenue increase request will result in a conclusion that an increase in the subject utility's operating revenues is needed, that at least the Utility and Staff will reach an agreement regarding the overall resolution of the request without the need for time extensions, and that the request will be resolved without an arbitration process being used or an evidentiary hearing being held. For cases where an arbitration process is going to be used or an evidentiary hearing is going to be held, it is anticipated that a procedural schedule will be set when that becomes known. In such instances, the 9-month and 11-month deadlines will need to be considered in setting the procedural schedule.

The schedule set out in the timeline establishes the Target Due Date for the completion of certain activities needed to process the request in a timely manner. Extensions of the disposition agreement filing deadline, which is 150 days after the date the utility files its request, and certain other deadlines are allowed (and under some circumstances are required) and if executed will result in changes to the timeline. Agreements for such extensions, which are limited to a maximum of 60 days, will be reduced to writing and filed in the case file, along with an updated timeline.

The entries in the Target Day column represent the number of days from the date the utility filed its request. The entries in the Target Due Date column show the date when the Target Day hits the calendar. To determine the entries for the Calendar Due Date column, Target Due Dates falling on a weekend or a holiday are moved to the next regular working day, except that the effective dates for pending revised tariff sheets cannot be adjusted.

Walnut Park Association
Sedalia, Missouri

RECEIVED

JUL 22 2008

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102-0360

UTILITY OPERATIONS
DIVISION

Re: Case #SR-2008-0388

We the undersigned members of the Walnut Park Association wish to protest the requested rate increase of the WPC Sewer Company by its President Anthony Monsess.

On April 27, 2007, just a little more than one year ago, the President of the Company requested an increase of 100% (from \$17.53 to \$35.06 monthly). The PSC approved a 36% increase at that time.

Now, just one year later, the President is requesting another 100% increase—from a monthly rate of \$23.89 to a monthly rate of \$47.78.

The WPC Sewer Company consists of one small treatment plant that provides service to the residents of our association, as well as to some of our neighbors. According to PSC records, there are approximately 67 customers in all.

An outward observation of the plant does not indicate that any major improvements have been made to the plant. And it is difficult to imagine that operating costs have increased 100% in just one year.

We have not been informed of any proposed capital improvements to the plant. And a call to the office of the Company asking for information only elicits the response, "We need to pay the bills." With any utility, whether it is large or small, it seems appropriate for customers to receive concise information about a proposed increase, particularly one of a hundred per cent.

We respectfully request the Public Service Commission to deny the requested increase.

Cc: Office of the Public Counsel

<i>Sandra Hughes Campbell</i>	<i>109 Walnut Park Drive</i>
<i>Harriet + Susan Sanders</i>	<i>110 Walnut Park Dr.</i>
<i>Mark & Maureen Ellis</i>	<i>111 Walnut Park Dr.</i>
<i>Don + Boyne Granden</i>	<i>108 Walnut Park Dr.</i>
<i>Norma Jean Gordon</i>	<i>107 Walnut Park Dr.</i>
<i>Darriean Lyles</i>	<i>106 Walnut Park Dr.</i>
<i>Ludena M. See</i>	<i>103 Walnut Park Dr.</i>
<i>Gandy Young &</i>	<i>102 Walnut Park Dr.</i>
<i>Ronald White</i>	<i>101 Walnut Park Dr.</i>