Exhibit No.: Issues: Rate Design Witness: James M. Russo Sponsoring Party: MO PSC Staff Type of Exhibit: Direct Testimony Case No.: WR-2013-0461 Date Testimony Prepared: November 21, 2013

MISSOURI PUBLIC SERVICE COMMISSION

REGULATORY REVIEW DIVISION

DIRECT TESTIMONY

OF

JAMES M. RUSSO

LAKE REGION WATER & SEWER COMPANY

CASE NO. WR-2013-0461

Jefferson City, Missouri November 2013

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

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In the Matter of Lake Region Water & Sewer Company's Application to Implement a General Rate Increase in Water & Sewer Service

Case No. WR-2013-0461

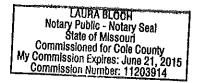
AFFIDAVIT OF JAMES M. RUSSO

STATE OF MISSOURI)) ss COUNTY OF COLE)

James M. Russo, of lawful age, on his oath states: that he has participated in the preparation of the following Direct Testimony in question and answer form, consisting of $\underline{4}$ pages of Direct Testimony to be presented in the above case, that the answers in the following Direct Testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true to the best of his knowledge and belief.

James M. Russo

Subscribed and sworn to before me this 2^{14} day of November, 2013.



1	DIRECT TESTIMONY
2	OF
3	JAMES M. RUSSO
4	LAKE REGION WATER & SEWER COMPANY
5	CASE NO. WR-2013-0461
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1	DIRECT TESTIMONY
2	OF
3	JAMES M. RUSSO
4	LAKE REGION WATER & SEWER COMPANY
5	CASE NO. WR-2013-0461
6	Q. Please state your name and business address.
7	A. James M. Russo, P.O. Box 360, Jefferson City, Missouri 65102.
8	Q. By whom are you employed and in what capacity?
9	A. I am the Rate and Tariff Examination Supervisor in the Water & Sewer Unit
10	with the Missouri Public Service Commission (Commission).
11	BACKGROUND OF WITNESS
12	Q. Please describe your educational background and other qualifications.
13	A. I graduated from California State University-Fresno, Fresno, California, and
14	received a Bachelor of Science degree in Accounting. Prior to my employment with the
15	Commission, local elected officials in county government employed me in various capacities.
16	I was the Assistant Treasurer-Tax Collector for San Joaquin and El Dorado Counties in
17	California. My responsibilities included all financial dealings of the counties and all
18	accounting activities of the agency. In addition, I was the Supervising Accountant Auditor in
19	El Dorado County for two years. My division was responsible for internal audits of all county
20	agencies, special districts, and franchise/lease agreements.
21	Q. What has been the nature of your duties with the Commission?
22	A. From April 1997 to December 2001, I worked in the Accounting Department
23	of the Commission, where my duties consisted of directing and assisting with various audits

Direct Testimony of James M. Russo

1 and examinations of the books and records of public utilities operating within the State of 2 Missouri under the jurisdiction of the Commission. From December 16, 2001, to August 3 2003, I was a Regulatory Auditor IV in the Energy Tariffs/Rate Design Department, where 4 duties consisted of analyzing applications, reviewing tariffs, and making mv 5 recommendations based upon these evaluations. On August 16, 2003, I assumed the position 6 of Rate and Tariff Examination Supervisor in the Water & Sewer Unit where my duties 7 consist of reviewing tariffs, preparing and analyzing cost of service and rate design, and 8 performing accounting functions.

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Q. Have you previously filed testimony before this Commission?

A. Yes. A list of cases in which I have filed testimony before this Commission is
attached as Schedule 1 to my direct testimony.

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EXECUTIVE SUMMARY

Q. With reference to Case No. WR-2013-0461, have you made an examination
and study of the material filed by Lake Region Water & Sewer Company (Lake Region or
Company) relating to its proposed increase in water rates?

16 A. Yes I have.

Q. What is the purpose of your direct testimony?

18 A. The purpose of my direct testimony is to provide an overview of Staff's
19 position relating to rate design and two miscellaneous tariff issues.

20 **RATE DESIGN**

- Q. Did the Company file a Class Cost of Service Study?
- 22 A. No.
- 23 Q. Does the Company have a position relating to rate design?

Direct Testimony of James M. Russo

1	А.	Yes. The Company proposes using the method used in Case No. WR-2010-	
2	0111. This	method applied any increase as an equal percentage to the different customers	
3	within the wa	ter or sewer operating district.	
4	Q.	What is Staff's position relating to rate design?	
5	А.	Staff agrees with the Company to continue this rate design in this case.	
6	MISCELL	ANEOUS TARIFF CHANGES	
7	Q.	What is the Company's current late payment charge?	
8	А.	\$6.50 per notice per month.	
9	Q.	What is the Company's proposed changes to the late payment charge?	
10	А.	The Company proposes to eliminate the \$6.50 per notice per month and	
11	replace it wit	h 10% of the first \$15.00 of each bill and 5% on amounts in excess of \$15.00.	
12	Q.	Does Staff agree with the Company's proposed changes to the late payment	
13	charge?		
14	А.	No.	
15	Q.	What is Staff's position on the current late payment charge in the Company's	
16	tariff?		
17	А.	Staff is proposing the late payment fee be similar to the late payment fee staff	
18	currently rec	ommends for small water and sewer companies. Staff recommends the late fee	
19	be the curren	t \$6.50 per delinquent bill or 3% of the delinquent amount, whichever is greater.	
20	The 3% of th	e delinquent amount would be new tariff language.	
21	Q.	What is the Company's current charge for reconnecting customers outside of	
22	normal business hours?		
23	А.	The current charge is \$70.00.	

Direct Testimony of James M. Russo

- Q. What are the Company's proposed changes to the charge for reconnecting
 customers outside of normal business hours?
- A. The Company is proposing that the charge for reconnecting customers outside
 of normal business hours be increased to \$85.00.
- Q. Does Staff agree with the Company's proposed increase for reconnecting
 customers outside of normal business hours who have been disconnected for non-payment?
- A. Yes. Staff has reviewed the Company's response to Staff Data Request No. 29
 and agrees that the costs required to provide this service warrants an increase in the charge for
 reconnecting customers outside of normal business hours.
 - Q. Does this conclude your direct testimony?
 - A. Yes it does.

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RATE CASE PROCEEDING PARTICIPATION

JAMES M. RUSSO

COMPANY	CASE NO.
Union Electric Company	GR-97-393
Gascony Water Company	WA-97-510
St. Joseph Light and Power Company	EC-98-573
St. Joseph Light and Power Company	HR-99-245
St. Joseph Light and Power Company	GR-99-246
St. Joseph Light and Power Company	ER-99-247
UtiliCorp United Inc./St. Joseph Light and Power Company	EM-2000-292
UtiliCorp United Inc./Empire District Electric Company	EM-2000-369
Osage Water Company	WR-2000-557
Osage Water Company	SR-2000-556
Missouri Gas Energy	GR-2001-292
Southern Missouri Gas Company, L.P.	GR-2001-0388
Environmental Utilities	WA-2002-65
Laclede Gas Company	GR-2002-356
Laclede Gas Company	GA-2002-429
Missouri Gas Energy	GT-2003-0033
Aquila Networks L & P	GT-2003-0038
Southern Missouri Gas Company, L.P.	GT-2003-0031
Atmos Energy Corporation	GT-2003-0037
Fidelity Natural Gas, Inc.	GT-2003-0036
Laclede Gas Company	GT-2003-0032
Union Electric Company	GT-2003-0034
Union Electric Company	GR-2003-0517
Missouri Gas Energy	GT-2004-0049
Aquila Inc.	GR-2004-0072
Missouri Gas Energy	GC-2004-0216
Missouri Gas Energy	GC-2004-0305
Algonquin Water Resources of Missouri, LLC	WR-2006-0425

Schedule 1

Missouri-American Water Company Missouri-American Water Company Timber Creek Sewer Company Missouri-American Water Company Lake Region Water & Sewer Company Lake Region Water & Sewer Company Missouri-American Water Company Missouri-American Water Company Emerald Pointe Utility Company WR-2007-0216 SR-2007-0217 SR-2008-0080 WR-2008-0311 SR-2008-0312 SR-2010-0110 WR-2010-0111 WR-2010-0311 WR-2011-0337 SR-2013-0016