

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Jewell A. Turner,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. EC-2005-0341</u>
	)	
AmerenUE,	)	
	)	
Respondent.	)	

ORDER DIRECTING FILING
STAFF INVESTIGATION AND REPORT

Issue Date: May 27, 2005

Effective Date: May 27, 2005

This order will direct the Staff to investigate the facts in this case and file a report and recommendation under Commission Rule 4 CSR 240-2.070(10).

The Complaint alleges numerous facts that may not be easily resolved through the parties' filings and upon which this case may turn. Compliance with billing standards is an issue for which Staff has subject matter expertise. The Commission views its Staff as a neutral third party in this complaint case. The Commission will direct the Staff to investigate the contested issues set out in the Complaint and Answer, and to file a verified report of its findings with the Commission. Staff has the discretion to report its findings as to any other issue in this case. The Staff shall file its report as directed below. The Commission will also set a time for any responses to Staff's report.

IT IS THEREFORE ORDERED:

1. That the Staff of the Missouri Public Service Commission shall investigate the issues set out herein and file a report of its findings and recommendation not later than June 16, 2005.
2. That any responses to the Staff of the Missouri Public Service Commission's investigation report shall be filed no later than June 27, 2005.
3. That this order shall be effective on May 27, 2005.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Nancy Dippell, Senior Regulatory Law
Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 27th day of May, 2005.