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Home

My Account

Understanding My Bill

Missouri Business Bill

Missouri Business Bill

Missouri customers: We've provided some helpful tips on how to read your KCP&L bill, which offers a snapshot of your business' electricity usage.

These details pertain to Missouri business customers. If you're a Kansas customer, view your bill here.

front CP&L	For billing and service information: 316-471-5275 (316-471-KCPL) or boll-free: 1-888-471-5275 (1-382-471-KCPL) For emergencies or lights out: 1-888-514-4852 (1-886-LIGHT-KC)	back	
Customer Name: MISSOURI COMMERCIAL SAMPLE Service Address: 00 00 00 00 Account Number: 0000-00-0000	Due upon receipt : \$ 39,057.33 Page 1 of 2 Billing Date: 05/03/2016	Gustomer Name: MISSOURI COMMERCIAL SAMPLE Account Number: 0000-00-0000 Senvice Address: 1234 EAST STREET	Page 2 of 2 Billing Date: 05/03/2016
Message Board Live in KCP&L - Missouri. KCP&L has four different ince areas. Rates and available programs can vary based on your service area. For more information visit www.kcpl.com/ServiceArea. Summer rates begin May 16. The price for electricity is slightly higher during the four months ahead. It is more expensive to produce energy during the summer months, when demand is at its highest. This bill includes a Fuel Adjustment Clause (FAC) effective April 1, 2016. This reflects changes in power generation and purchased power costs. SIM (Demand Side Investment Mechanism). Effective April 1, the factor for the DSIM charge on your bill will change. This covers the cost of energy-efficiency programs established as a result of the Missouri Energy Efficiency Investment Act. For more information about our programs visit www.kepl.com/programs.	Account Summary For service from 03/30/2016 to 04/28/2016	1234 EAST STREET Lurga Power - Off Peak - IPOSF Energy Use Facilities Charge 6 150000 15000000 1500000 1500000 15000000 15000000 1500000000	\$ 1,106.30 5,039.51 10,022.25 21,764.80 43.26 1,860.74 43.26 1,860.74 43.26 1,860.74 1,565.17 0,00 0,00 \$ 37,511.58 1,589.09 470.14 \$ 39,670.81
BELIEF - St. Lingue (2016) File - St. Commission (2016)		Adjustments 04/05/2016 - Equipment Rental Total Adjustments : Total Adjustments : Star Est Est Stat Read More Actual Pead Date Read Date Days Read (4) Read (4) Discretos (4) Materies (4) Status CHES 4/29 29 2447 2414 79 4500 35000	kd kWh Demand
Customer Name: MISSOURI COMMERCIAL SAMPLE Cont Number: 2000-00-0000 Service Address: 1234 EAST STREET outh Number: 2000-00-0000 Service Address: 00 00 00 00 Billing Date: 05/03/2016 CHECK HERE In the following and prove company and passed of price. MISSOURI COMMERCIAL SAMPLE 1224 EAST STREET KANSAS CITY MO 00000-0000	Does with your payment. Then's you. Does upon receipt: \$ 39,057.53 Payment must be received by: May 17, 2016 Amount Enclosed: \$ Please return payment for: NAME OF THE PAYMENT OF THE	Contact Information Change Form Account Number 000040-0000 A current telephone listing on file simplifies outage and emergency reporting. Your service address is identified by the following telephone number: (816) 000-0000 Change to: () Mailing Address changes only. For service address changes cell 816-471-5275 or tall-free 1-888-471-3275 Address Line 1: Address Line 2: Address Line 3: City: State: ZIP: e-mail address (optional): Pleass print changes in blue or black inx and don't forget to mark the box on the front.	

Front

- 1 Your **bill stub** summarizes some important information: your account number, the amount of your bill and when it's due. If mailing your payment, return this portion with your statement for accurate posting. (Learn more about the <u>other ways you can pay your bill.</u>)
- 2 The **message board** provides helpful and timely information about your rates, special programs, electrical safety, energy efficiency and payment options.
- 3 Our **contact information** is always available at the top of your bill so you can reach us easily.
- 4 Your **account summary** details recent account history, including your previous billing amount and payment, current charges and total amount due.

Back

- ⁵ Your **rate code** indicates which rate group you are in. Your rate code is based on your KCP&L service area and the type of service. Using this rate code you may identify the <u>rate tariff</u> applicable to your service.
- Depending on your service area, **usage information** on some bills will show a graph of energy use by month and meter readings. Other bills show meter readings with average usage and last year's average usage for the same period. This information is useful for comparison and budgeting. You also can access this information online by signing up for <u>online account access</u>.
- 7 Your **billing details** offer an itemized account of energy charges, taxes and municipal fees. Typical charges include:
 - ✓ <u>Energy Charge</u>: The amount billed for the electricity, measured in kilowatt hours, your business used in the billing period.
 - ✓ <u>Customer Charge</u>: A fixed monthly charge that covers the operational costs to meter and bill your account and provide customer service.
 - ✓ <u>Facilities Charge</u>: Based on the highest demand, measured in kilowatts, that your business places on our grid over the past twelve months and subject to a minimum charge.
 - ✓ <u>Demand Charge</u>: Based on the highest demand, measured in kilowatts, that your business places on our grid for the billing period and subject to a minimum charge.

- ✓ Franchise Fee: A municipal fee your city charges for the ability to bring utility lines across city property to serve you. This can also be listed as a city license fee.
- ✓ City, County and State Taxes: Sales tax charged by the city, county and state in which you reside. You'll also see other charges based on your <u>service area</u>.
- ✓ KVAR (Kilo Volt Ampere Reactive): This charge is for reactive power created by inefficient use of load current, or the power factor within a customer's load source. This means that some customers' power factors might not be at 100%, leaving a small percentage as non-working to be made up by the utility. If you notice this charge on your bill, you can consider installing equipment with our <u>authorized contractors</u> that may correct your power factor and reduce or get rid of the charge.

You'll also see other charges based on the service area in which your business is located:

- FAC (Fuel Adjustment Charge)
- DSIM (Demand Side Investment Mechanism)
- RESRAM (Renewable Energy Standard Rate Adjustment Mechanism)

Learn more about how rates are calculated. For tariffs applicable to your bill, go here.

⊗Back to Top



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Company Overview	Search Jobs	
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