

	A	B	C	D	E	F	G	H
1	Schedule AB 2							
2								
3	PM Period		Date Submitted	Socket Calculated	CenturyLink Calculated using Socket Methodology	Difference	CenturyLink Calculated Amount above the Benchmark	Notes
4	Nov-18		1/31/2019	1559.01	751.98	807.03	254.21	Provisioning PM #1 excluded 2 tickets. Maintenance PM #4 excluded 4 tickets and met benchmark, Pre-Ordering/Ordering PM#7 excluded 22 tickets.
5	Dec-18		2/28/2019	596.37	204.57	391.8	90.92	Provisioning PM #1 excluded 2 tickets and met benchmark. Provisioning PM #3 excluded 4 tickets.
6			3/7/2019			0		Day we received 1st invoices from Socket with back billing noted below which is not accurate or timely submitted. Disputed backbilling because invoice was not timely submitted per terms of ICA. See notes above for amounts. According to the terms of ICA Socket must submit a bill to CenturyLink no latter than sixty (60) days following the end of the month in which the observation of CenturyLink's performance was made part of the calculation. Nothing on this invoice falls within this period of time; therefore, billing is no longer appropriate.
7	Jan-19		3/28/2019	1287.68	318.5	969.18	204.75	Provisioning PM #1 excluded 6 tickets and met benchmark. Provisioning PM #3 excluded 5 tickets. Maintenance PM #4 excluded 15 tickets and met benchmark.
8	Feb-19		4/30/2019	1510.23	448.8	1061.43	336.6	Socket began submitting monthly invoices this month (April 30, 2019) with PMs Provisioning PM #1 excluded 4 tickets and met benchmark. Provisioning PM #3 excluded 3 tickets. Maintenance PM #4 excluded 4 tickets although already met benchmark. Pre-Ordering/Ordering #7 excluded 19 tickets and met benchmark.
9	Mar-19		5/29/2019	649.89	358.56	291.33	246.51	Provisioning PM #3 excluded 3 tickets. Maintenance PM #4 excluded 6 tickets and met benchmark
10	Apr-19		6/28/2019	784.35	336.15	448.2	224.1	Provisioning PM #3 excluded 1 ticket. Maintenance PM #4 excluded 10 tickets and met benchmark
11	May-19		7/30/2019	943	322	621	207	Provisioning PM #3 excluded 1 ticket. Maintenance PM #4 excluded 14 tickets and met benchmark
12	Jun-19		8/30/2019	1665.2	694.4	970.8	582.4	Provisioning PM #1 excluded 1 ticket and met benchmark. Provisioning PM #3 excluded 5 tickets. Maintenance PM #4 excluded 12 tickets and met benchmark
13	Jul-19		9/27/2019	1078.08	471.66	606.42	314.44	Provisioning PM #3 excluded 2 tickets. Maintenance PM #4 excluded 14 tickets and met benchmark
14	Aug-19		10/31/2019	7733.12	1101.52	6631.6	854.24	Provisioning PM #3 excluded 6 tickets. Maintenance PM #4 excluded 25 tickets and met benchmark, PM #7 excluded 15 misses and disagree with Socket reporting
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	A	B	C	D	E	F	G	H
16	Sep-19		11/26/2019	1379.21	429.59	949.62	339.15	Provisioning PM #3 excluded 2 tickets. Maintenance PM #4 excluded 28 tickets and met benchmark
17	Oct-19		12/20/2019	1672.4	971.8	700.6	497.2	Provisioning PM #3 excluded 8 tickets. Maintenance PM #4 excluded 23 tickets
18	Nov-19		1/31/2020	750.04	375.02	375.02	264.72	Provisioning PM #3 excluded 2 tickets. Maintenance PM #4 excluded 6 tickets and met benchmark
19	Dec-19		2/21/2020	1105.93	496.54	609.39	406.26	Provisioning PM #3 excluded 1 ticket. Maintenance PM #4 excluded 15 tickets and met benchmark
20	Jan-20		3/31/2020	994.84	361.76	633.08	203.49	Provisioning PM #3 excluded 1 ticket. Maintenance PM #4 excluded 15 tickets and met benchmark
21	Feb-20		4/30/2020	1040.52	271.44	769.08	203.58	Provisioning PM #3 excluded 5 tickets. Maintenance PM #4 excluded 19 tickets and meting benchmark
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23	Total since 11-2018			\$ 24,749.87	\$ 7,914.29	\$ 16,835.58	\$ 5,229.57	
24								