

- 4.4.2 PACIFIC/NEVADA/SNET – An initial non-recurring charge applies per state, per brand, per Operator assistance switch for the establishment of CLEC specific branding. An additional non-recurring charge applies per state, per brand, per Operator assistance switch for each subsequent change to branding announcement. These charges are set forth in Appendix Pricing under the “Other (Resale)” category.

## 5. OS RATE/REFERENCE INFORMATION

- 5.1 CLEC will furnish OS Rate and Reference Information in a mutually agreed to format or media thirty (30) calendar days in advance of the date when the OS Services are to be undertaken.
- 5.2 CLEC will inform SBC-13STATE, in writing, of any changes to be made to such Rate/Reference Information fourteen calendar days prior to the effective Rate/Reference change date. CLEC acknowledges that it is responsible to provide SBC-13STATE updated Rate/Reference Information in advance of when the Rate/Reference Information is to become effective.
- 5.3 An initial non-recurring charge will apply per state, per Operator assistance switch for loading of CLEC’s OS Rate/Reference Information. An additional non-recurring charge will apply per state, per Operator assistance switch for each subsequent change to either CLEC’s OS Services Rate or Reference Information. These charges are set forth in Appendix Pricing under the “Other (Resale)” category.
- 5.4 When an SBC-13STATE Operator receives a rate request from a CLEC End User, where technically feasible and available, SBC-13STATE will quote the applicable OS rates as provided by the CLEC.
- 5.4.1 PACIFIC/NEVADA/SBC-AMERITECH – In the interim, when an Operator receives a rate request from a CLEC End User, PACIFIC/NEVADA/SBC-AMERITECH will transfer the CLEC End User to a customer care number specified by the CLEC on the OSQ. When PACIFIC/NEVADA/SBC-AMERITECH has the capability to quote specific CLEC rates and reference information, the Parties agree that the transfer option will be eliminated.

## 6. INTRALATA MESSAGE RATING

- 6.1 SBC-SWBT - Upon request, CLEC may opt to purchase intraLATA Message Rating Service. This service provides the message rating function on all SBC-SWBT Operator assisted intraLATA calls. With this service, SBC-SWBT will

compute the applicable charges for each message based on CLEC's schedule of rates provided to SBC-SWBT.

**7. HANDLING OF EMERGENCY CALLS TO OPERATOR**

- 7.1 SBC-13STATE asks a caller placing an emergency call to Operator for the name of his/her community and attempts to transfer the caller to the appropriate emergency agency for the caller's area. When the caller is unable to provide the name of his/her community, SBC-13 STATE transfers the caller to a default emergency agency number. When the assistance of another Carrier's operator is required, SBC-13STATE will attempt to reach the appropriate operator if the network facilities for inward assistance exist. CLEC agrees to indemnify, defend, and hold harmless SBC-13STATE from any and all actions, claims, costs, damages, lawsuits, liabilities, losses and expenses, including reasonable attorney fees, arising from any misdirected calls.

**8. RESPONSIBILITIES OF THE PARTIES**

- 8.1 CLEC agrees that due to quality of service and work force schedule issues, SBC-13STATE will be the sole provider of OS for CLEC's local serving area(s).
- 8.2 CLEC will furnish to SBC-13STATE a completed OSQ, thirty (30) calendar days in advance of the date when the OS are to be undertaken.
- 8.3 CLEC will provide SBC-13STATE updates to the OSQ fourteen (14) calendar days in advance of the date when changes are to become effective.

**9. METHODS AND PRACTICES**

- 9.1 SBC-13STATE will provide OS to CLEC's End Users in accordance with SBC-13STATE OS methods and practices that are in effect at the time the OS call is made, unless otherwise agreed in writing by both Parties.

**10. PRICING**

- 10.1 Subject to any blocking that may be ordered by CLEC for its End Users, SBC-13STATE will provide access to Operator Services (OS) to CLEC's End Users to the same extent it provides OS to its own End Users. CLEC shall pay the charges associated with the utilization of OS by CLEC's End Users. Discounts associated with the utilization of OS are set forth in Appendix Pricing and/or the applicable Commission ordered tariff.

## 11. MONTHLY BILLING

- 11.1 For information regarding billing, non-payment, disconnection, and dispute resolution, see the General Terms and Conditions of this Agreement.
- 11.2 SBC-13STATE will accumulate and provide CLEC OS usage data on CLEC's monthly bill for CLEC to bill its End Users.

## 12. LIABILITY

- 12.1 The provisions set forth in the General Terms and Conditions of this Agreement, including but not limited to those relating to limitation of liability and indemnification, shall govern performance under this Appendix.
- 12.2 CLEC also agrees to release, defend, indemnify, and hold harmless SBC-13STATE from any claim, demand or suit that asserts any infringement or invasion of privacy or confidentiality of any person or persons caused or claimed to be caused, directly, or indirectly, by SBC-13STATE employees and equipment associated with provision of the OS Services, including but not limited to suits arising from disclosure of the telephone number, address, or name associated with the telephone called or the telephone used to call Operator Services.

## 13. TERM OF APPENDIX

- 13.1 This Appendix will continue in force for the length of the Resale Agreement, but no less than twelve (12) months. At the expiration of the term of the Resale Agreement to which this Appendix is attached, or twelve months, which ever occurs later, either Party may terminate this Appendix upon one hundred-twenty (120) calendar days written notice to the other Party.
- 13.2 If CLEC terminates this Appendix prior to the expiration of the term of this Appendix, CLEC shall pay SBC-13STATE, within thirty (30) days of the issuance of any bills by SBC-13STATE, all amounts due for actual services provided under this Appendix, plus estimated monthly charges for the unexpired portion of the term. Estimated charges will be based on an average of the actual monthly service provided by SBC-13STATE pursuant to this Appendix prior to its termination.

## 14. APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

- 14.1 Every resale service provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such resale service. Without limiting the general applicability of the foregoing, the following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable

to, each resale service provided hereunder: introduction, definitions, interpretation, construction and severability; description and charges of service; notice of changes; general responsibilities of the Parties; effective date, term and termination; fraud by end users; deposits; billing and payment of charges; non-payment and procedures for disconnection; services; additional terms applicable to resale of services; ancillary services; network and service order conditions; dispute resolution; audits; responsibilities of SWBT; disclaimer of representations and warranties; limitation of liability; responsibilities of CLEC; indemnification; remedies; intellectual property; notices; publicity and use of trademarks or service marks; no license; confidentiality; intervening law; governing law; regulatory approval; changes in End User local exchange service provider selection; compliance and certification; law enforcement; no third party beneficiaries; disclaimer of agency; relationship of the Parties/independent contractor; subcontracting; delegation to affiliate; assignment; force majeure; taxes; non-waiver; customer inquiries; expenses; conflicts of interest; survival; appendices incorporated by reference; authority; counterparts; amendments and modifications; and entire agreement.

## APPENDIX OSS-RESALE

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**APPENDIX OSS  
(ACCESS TO OPERATIONS SUPPORT SYSTEMS FUNCTIONS)**

**1. INTRODUCTION**

- 1.1 This Appendix sets forth terms and conditions for nondiscriminatory access to Operations Support Systems (OSS) "functions" to CLEC for pre-ordering, ordering, provisioning, maintenance/repair, and billing provided by the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) and CLEC.
- 1.2 SBC Communications Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company and/or Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin.
- 1.3 SBC-13STATE - As used herein, SBC-13STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.4 SBC-12STATE - As used herein, SBC-12STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.5 SBC-8STATE - As used herein, SBC-8STATE means an applicable above listed ILEC(s) doing business in Arkansas, California, Connecticut, Kansas, Missouri, Nevada, Oklahoma, and Texas.
- 1.6 SBC-7STATE - As used herein, SBC-7STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Kansas, Missouri, Nevada, Oklahoma, and Texas.
- 1.7 SBC-SWBT - As used herein, SBC-SWBT means the applicable above listed ILEC(s) doing business in Arkansas, Kansas, Missouri, Oklahoma, and Texas.
- 1.8 SBC-AMERITECH - As used herein, SBC-AMERITECH means the applicable above listed ILEC(s) doing business in Illinois, Indiana, Michigan, Ohio, and Wisconsin.
- 1.9 PACIFIC -As used herein, PACIFIC means the applicable above listed ILEC doing business in California.

- 1.10 NEVADA - As used herein, NEVADA means the applicable above listed ILEC doing business in Nevada.
- 1.11 SNET - As used herein, SNET means the applicable above listed ILEC doing business in Connecticut.
- 1.12 SBC-13STATE has established performance measurements to illustrate non-discriminatory access. These measurements are represented in Appendix Performance Measurements.

## 2. DEFINITIONS

- 2.1 "LSC" means (i) the Local Service Center (LSC) for SWBT, PACIFIC, and NEVADA; (ii) Local Exchange Carrier Center (LECC) for SNET; and (iii) Information Industry Service Center (IISC) for SBC-AMERITECH.
- 2.2 "LOC" means (i) the Local Operations Center (LOC) for SWBT, PACIFIC, NEVADA, and SNET; and (ii) the Customer Response Unit (CRU) for SBC-AMERITECH.

## 3. GENERAL CONDITIONS

- 3.1 Resale functions will be accessible via electronic interface(s), as described herein, where such functions are available. The Parties agree that electronic order processing is more efficient than manual order processing. During implementation the Parties will negotiate a threshold volume of orders after which electronic ordering is required. Once CLEC is submitting more than the agreed to threshold amount, but not later than twelve (12) months from the Effective Date of this Agreement, CLEC will no longer submit orders manually (and SBC-13 STATE shall not be required to accept and process orders manually) except when the electronic order processing is unavailable for a substantial period of time, or where a given order cannot be processed electronically.
- 3.2 **Proper Use of OSS interfaces:**
- 3.2.1 For SBC-7STATE, CLEC agrees to utilize SBC-7STATE electronic interfaces, as described herein, only for the purposes of establishing and maintaining Resale Services through SBC-7STATE. In addition, CLEC agrees that such use will comply with the summary of SBC-7STATE's Operating Practice No. 113, Protection of Electronic Information, titled "Competitive Local Exchange Carrier Security Policies and Guidelines". Failure to comply with such security guidelines may result in forfeiture of electronic access to OSS functionality. In addition, CLEC shall be responsible for and indemnifies SBC-7STATE against any cost, expense



or liability relating to any unauthorized entry or access into, or use or manipulation of SBC-7STATE's OSS from CLEC systems, workstations or terminals or by CLEC employees or agents or any third party gaining access through information and/or facilities obtained from or utilized by CLEC and shall pay SBC-7STATE for any and all damages caused by such unauthorized entry.

3.2.2 For SNET region, CLEC agrees to access and utilize SNET's Enhanced Services Access Platform, (ESAP), only for the purposes described herein. CLEC agrees that its access and use of ESAP shall, at all times, comport with SNET's "Wholesale CIWin User Guide", "EF User Guide", "ESAP Installation Guide", "ESAP Help Desk Guide", "CLEC Mechanized Interface Specification", and any other guide describing the interface or interface requirements that SNET may, from time to time, provide CLEC (collectively, the "Guides"). Failure materially to adhere to any material provision of such Guides may result, among other things, in forfeiture of electronic access to SNET's OSS functionality via ESAP upon notice. In addition, CLEC shall be responsible for and indemnifies SNET against any cost, expense or liability relating to any unauthorized entry or access into, or use or manipulation of SNET's OSS or ESAP from CLEC complimentary systems, workstations or terminals or by CLEC employees or agents any third party gaining access through information and/or facilities obtained from or utilized by CLEC and shall pay SNET for any and all damages caused by such unauthorized entry.

3.3 Within SBC-7STATE regions, CLEC's access to pre-order functions described in 4.2.2 and 4.3.2 will only be utilized to view Customer Proprietary Network Information (CPNI) of another carrier's End User where CLEC has obtained an authorization for release of CPNI from the End User and has obtained an authorization to become the End User's Local Service Provider. Within SNET, and SBC-AMERITECH regions, CLEC's access to pre-order functions described in 4.2.2 and 4.3.2 will only be utilized to view Customer Proprietary Network Information (CPNI) of the applicable ILEC's or requesting CLEC's End User account where CLEC has obtained an authorization for release of CPNI from the End User and has obtained an authorization to become the End User's Local Service Provider. The authorization for release of CPNI must substantially reflect the following:

3.3.1 Within SBC-7STATE regions, "This written consent serves as instruction to all holders of my local exchange telecommunications Customer Proprietary Network Information (CPNI) and account identification information to provide such information to the undersigned CLEC. Specifically, I authorize disclosure of my account billing name, billing address, and directory listing information, and CPNI, including, service

address, service and feature subscription, long distance carrier identity, and pending service order activity. I have authorized, CLEC to become my local service provider. This Authorization remains in effect until such time that I revoke it directly or appoint another individual/company with such capacity or undersigned receives notice to disconnect my local exchange service or notice that a service disconnect has been performed. At and from such time, this Authorization is null and void."

3.3.2 Within SNET region, "This written consent serves as instruction to all holders of any local exchange telecommunications Customer Proprietary Network Information ("CPNI") and account identification information to provide such information to [Name of CLEC]. Specifically, I authorize disclosure of any account billing name, billing address, and directory listing information, and CPNI, including, service address, service and feature subscription and long distance carrier identity. This Authorization remains in effect until such time as I [Name of Customer] revoke(s) it directly or appoint(s) another individual/company with such capacity or [Name of CLEC] receives notice to disconnect my local exchange service or notice that a service disconnect has been performed. At and from such time, this Authorization is null and void."

3.3.3 In SBC-13STATE regions, the CLEC may choose to use *this* CPNI language (in Section 3.3.3) in lieu of using the CPNI language in sections 3.3.1 or 3.3.2 above (depending on region). CLEC must have documented authorization for change in local exchange service and release of CPNI that adheres to all requirements of state and federal law, as applicable.

3.3.3.1 This section applies to PACIFIC ONLY for those CLECs who opted to use CPNI language in Section 3.3.3. For residence End Users, prior to accessing such information, CLEC shall, on its own behalf and on behalf of PACIFIC, comply with all applicable requirements of Section 2891 of the California Public Utilities Code and 47 USC 222 (and implementing FCC decisions thereunder), and, where accessing such information via an electronic interface, CLEC shall have obtained an authorization to become the End User's local service provider. Accessing such information by CLEC shall constitute certification that CLEC is in compliance with applicable requirements of Section 2891 and Section 222 (and implementing FCC decisions thereunder) and has complied with the prior sentence. CLEC shall receive and retain such information in conformance with the requirements of 47 USC 222 (and implementing FCC decisions thereunder). CLEC agrees to indemnify, defend and hold harmless PACIFIC against

any claim made by a residence End User or governmental entity against PACIFIC or CLEC under Section 2891 or Section 222 (and implementing FCC decisions thereunder) or for any breach by CLEC of this section.

- 3.3.4 Throughout SBC-13STATE region, CLEC is solely responsible for determining whether proper authorization has been obtained and holds SBC-13STATE harmless from any loss on account of CLEC's failure to obtain proper CPNI consent from an End User.
- 3.4 By utilizing electronic interfaces to access OSS functions, CLEC agrees to perform accurate and correct ordering as it relates to the application of Resale rates and charges, subject to the terms of this Agreement and applicable tariffs dependent on region of operation. CLEC is also responsible for all actions of its employees using any of SBC-13STATE's OSS systems. As such, CLEC agrees to accept and pay all reasonable costs or expenses, including labor costs, incurred by SBC-13STATE caused by any and all inaccurate ordering or usage of the OSS, if such costs are not already recovered through other charges assessed by SBC-13STATE to CLEC. In addition, CLEC agrees to indemnify and hold SBC-13STATE harmless against any claim made by an End User of CLEC or other third parties against SBC-13STATE caused by or related to CLEC's use of any SBC-13STATE OSS. In addition, SBC-13STATE retains the right to audit all activities by CLEC using any SBC-13STATE OSS. All such information obtained through an audit shall be deemed proprietary and shall be covered by the Parties Non-Disclosure Agreement signed prior to or in conjunction with the execution of this Agreement.
- 3.5 In areas where Resale Service order functions are not available via an electronic interface for the pre-order, ordering and provisioning processes, SBC-13STATE and CLEC will use manual processes. Should SBC develop electronic interfaces for these functions for itself, SBC will make electronic access available to CLEC within the specific operating region.
- 3.6 The Information Services (I.S.) Call Center for the SBC-8STATE region, and the Resource Center for the SBC-AMERITECH region provides for technical support function of electronic OSS interfaces. CLEC will also provide a single point of contact for technical issues related to the CLEC's electronic interfaces.
- 3.7 SBC-13STATE and CLEC will establish interface contingency plans and disaster recovery plans for the pre-order, ordering and provisioning of Resale services.
- 3.8 The Parties will follow the final adopted guidelines of Change Management, as may be modified from time to time in accordance with the Change Management principles.

- 3.9 SBC-13STATE will and CLEC may participate in the Order and Billing Forum (OBF) and the Telecommunications Industry Forum (TCIF) to establish and conform to uniform industry guidelines for electronic interfaces for pre-order, ordering, and provisioning. Neither Party waives its rights as participants in such forums or in the implementation of the guidelines. To achieve system functionality as quickly as possible, the Parties acknowledge that SBC-13STATE may deploy interfaces with requirements developed in advance of industry guidelines. Thus, subsequent modifications may be necessary to comply with emerging guidelines. CLEC and SBC-13STATE are individually responsible for evaluating the risk of developing their respective systems in advance of guidelines and agree to support their own system modifications to comply with new requirements. In addition, SBC-13STATE has the right to define Local Service Request (LSR) Usage requirements according to the General Section 1.0, paragraph 1.4 of the practices in the OBF Local Service Ordering Guidelines (LSOG), which states: "Options described in this practice may not be applicable to individual providers tariffs; therefore, use of either the field or valid entries within the field is based on the providers tariffs/practices."
- 3.10 Due to enhancements and on-going development of access to SBC-13STATE's OSS functions, certain interfaces described in this Appendix may be modified, temporarily unavailable or may be phased out after execution of this Appendix. SBC-13STATE shall provide proper notice of interface phase-out as required by the Change Management process.
- 3.11 CLEC is responsible for obtaining operating system software and hardware to access SBC-13STATE OSS functions as specified in: "Requirements for Access to Southwestern Bell OSS Functions" and "Requirements for Access to Pacific Bell OSS Functions" and "SNET W-CIWin Installation Guide" and "Ameritech Electronic Service Order Guide", or any other documents or interface requirements subsequently generated by SBC-13STATE for any of its regions.

#### 4. PRE-ORDERING

- 4.1 SBC-13STATE will provide real time access to pre-order functions to support CLEC ordering of Resale services. The Parties acknowledge that ordering requirements necessitate the use of current, real time pre-order information to accurately build service orders. The following lists represent pre-order functions that are available to CLEC so that CLEC order requests may be created to comply with SBC-13STATE region-specific ordering requirements.

#### 4.2 Pre-ordering functions for Resale Services include:

- 4.2.1 For SBC-7STATE, features and services available at a valid service address (as applicable) or, for SNET, features will be available based on NPA-NXX;
- 4.2.2 Access to SBC-13STATE retail or resold CPNI and account information for pre-ordering will include: billing name, service address, billing address, service and feature subscription, directory listing information, long distance carrier identity, and for SBC-12STATE only, pending service order activity. CLEC agrees that CLEC's representatives will not access the information specified in this subsection until after the End User requests that his or her Local Service Provider be changed to CLEC, and an End User authorization for release of CPNI complies with conditions as described in section 3.2 of this Appendix.
- 4.2.3 A telephone number (if the End User does not have one assigned) with the End User on-line;
- 4.2.4 Service availability dates to the End User (where available);
- 4.2.5 Information regarding whether dispatch is required;
- 4.2.6 For SBC-12STATE, Primary Interexchange Carrier (PIC) options for intraLATA toll and interLATA toll; and
- 4.2.7 Service address verification.

#### 4.3 Electronic Access to Pre-Order Functions:

- 4.3.1 SBC-SWBT Resale Services Pre-order System Availability: SBC-SWBT will provide CLEC access to one or more of the following systems:
  - 4.3.1.1 Residential Easy Access Sales Environment (R-EASE): R-EASE is an ordering entry system through which SBC-SWBT provides CLEC access to the functions of pre-ordering to order SBC-SWBT residential Resale services.
  - 4.3.1.2 Business Easy Access Sales Environment (B-EASE): B-EASE is an ordering entry system through which SBC-SWBT provides CLEC access to the functions of pre-ordering to order SBC-SWBT business Resale services.

4.3.2 **PACIFIC and NEVADA Resale Services Pre-Order System Availability:** PACIFIC will provide CLEC access to the following system:

4.3.2.1 Service Order Retrieval and Distribution (SORD) is available for the pre-order function of viewing the CPNI, when SORD is used to order PACIFIC Resale service.

4.3.2.2 StarWriter is available for the pre-ordering functions listed in section 4.2 when StarWriter is used to order PACIFIC single line, basic exchange, residential Resale services.

4.3.3 **SNET Resale Service Pre-Order System Availability:**

SNET will provide CLEC access to the following applications through its proprietary W-CIWin interface.

4.3.3.1 W-SNAP is an order entry application through which SNET provides CLEC access to pre-ordering functionality embedded in the ordering tool.

4.3.3.2 CCTOOLS is a toolbar that provides icons for accessing pre-order GUI applications.

4.3.3.3 Electronic Forms (EF) is an automated workflow process for obtaining pre-order information for specific complex resale products.

4.3.4 **SNET Resale Services Pre-Order System Availability:**

SNET will provide CLEC access to its MSAP:

4.3.4.1 MSAP is an Electronic Data Interchange (EDI) based interface which provides access to pre-order functions.

4.3.5 **SBC-AMERITECH Resale Services Pre-Order System Availability:** SBC-AMERITECH will provide CLEC access to the following system:

4.3.5.1 TCNet and EDI are available for the pre-ordering functions listed in section 4.2.

4.3.6 **Resale Pre-order System Availability:** SBC-7STATE will provide CLEC access to the following systems (except as noted in section 4.3.6.3):

4.3.6.1 DataGate is a transaction-based data query system through which SBC-7STATE provides CLEC access to pre-ordering functions.

This gateway shall be a Transmission Control Protocol/Internet Protocol (TCP/IP) gateway and will, once CLEC has developed its own interface, allow CLEC to access the pre-order functions for Resale services. An industry standard EDI/CORBA Pre-ordering Gateway is also provided by SBC-7STATE. This pre-ordering gateway supports two structural protocols, EDI and CORBA, as recommended by the technical industry committees. EDI/CORBA, like DataGate, is an application-to-application interface that can be integrated with the CLEC's own negotiation system and that supports both Resale services. Where DataGate follows industry guidelines, but is based on SBC-7STATE's proprietary pre-ordering functionality, EDI/CORBA is an industry-wide standard pre-ordering interface.

4.3.6.2 Verigate is a CLEC interface developed by SBC-7STATE that provides access to the pre-ordering functions for Resale Services. Verigate is accessible via Toolbar.

4.3.6.3 CESAR is a PACIFIC and NEVADA system which is available on an interim basis provides pre-order functions for Resale service, with the exception of viewing CPNI. The pre-order functionality of CESAR will be replaced by Verigate.

#### 4.4 Other Pre-order Function Availability:

4.4.1 Where pre-ordering functions are not available electronically, CLEC will manually request this information from the LSC, dependent on operating region, for inclusion on the service order request.

4.4.2 Upon request, but not more frequently than once a month, SBC-SWBT will provide CLEC certain pre-order information in batch transmission for the purposes of back-up data for periods of system unavailability. Specifically for SBC-SWBT and SBC-AMERITECH, the following database information may be electronically provided: Street Address Guide (SAG) Guide, Service and Feature Availability by NXX, and a PIC list, to support address verification, service and feature availability and PIC availability, respectively. Specifically for PACIFIC, the following database information may be electronically provided: Street Address Guide (SAG) Guide (with planned availability no later than June 1<sup>st</sup>, 2000), and a PIC list, to support address verification, service and feature availability and PIC availability, respectively. The Parties recognize such information must be used to construct order requests only in exception handling situations.

5. ORDERING/PROVISIONING

5.1 SBC-13STATE provides access to ordering functions (as measured from the time SBC-13STATE receives accurate service requests from the interface) to support CLEC provisioning of Resale services via one or more electronic interfaces. To order Resale services, CLEC will format the service request to identify what features, services, or elements it wishes SBC-13STATE to provision in accordance with applicable SBC-13STATE ordering requirements. SBC-13STATE will provide CLEC access to one or more of the following systems or interfaces:

5.2 Resale Service Order Request System Availability:

5.2.1 In SBC-SWBT:

5.2.1.1 R-EASE is available for the ordering of residential Resale services.

5.2.1.2 B-EASE is available for the ordering of business Resale services.

5.2.1.3 SORD interface provides CLECs with the ability to create certain complex Resale orders that cannot be ordered through Easy Access Sales Environment (EASE), Electronic Data Interchange (EDI) or Local Exchange (LEX). In addition, the SORD interface supports the modification of service orders submitted electronically by CLEC. The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD: If CLEC elects to correct service order errors via SORD, CLEC will be responsible for correcting all errors occurring prior to completion on any orders submitted electronically by CLEC. If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call the LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above.

5.2.2 In NEVADA only:

5.2.2.1 Pacific Bell Service Manager (PBSM) is available for ordering Centrex and ISDN Resale services.



- 5.2.2.2 When available, SORD system will support the ordering of all Resale Services. If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call the LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above.
- 5.2.3 In PACIFIC only:
  - 5.2.3.1 StarWriter supports the ordering of single line, basic exchange, and residential Resale services.
  - 5.2.3.2 Pacific Bell Service Manager (PBSM) is available for ordering Centrex and ISDN Resale services.
  - 5.2.3.3 SORD system supports the ordering of all Resale Services. If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call the LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above.
- 5.2.4 In SNET, Resale ordering is supported by W-CIWin (SNET's proprietary GUI interface).
  - 5.2.4.1 W-SNAP is made available for the ordering of non-complex Resale products and services.
  - 5.2.4.2 Order Negotiation (as part of CCTOOLS) is made available for the ordering of complex Resale products and services.
  - 5.2.4.3 Electronic Forms (EF) is an automated workflow process for ordering of specific complex Resale products and services.

### 5.3 Resale Service Order Request Ordering System Availability:

- 5.3.1 SBC-13STATE makes available to CLEC an Electronic Data Interchange (EDI) interface for transmission of SBC-13STATE ordering requirements via formats provided on the Local Service Request (LSR) as defined by the OBF and via EDI mapping as defined by TCIF. In ordering and provisioning Resale, CLEC and SBC-13STATE will utilize industry guidelines developed by OBF and TCIF EDI to transmit data based upon SBC-13STATE's Resale ordering requirements, dependent on operating region. In addition, Local Number Portability (LNP) and, where applicable, Interim Number Portability (INP), will be ordered consistent with the OBF LSR and EDI process.
- 5.3.2 For SBC-SWBT and PACIFIC regions, and NEVADA (when available), the SORD interface supports the modification of service orders submitted electronically by CLEC. The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD: If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call the LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above. CLEC assumes all responsibility for End User out of service conditions which result from disconnect and new connect orders submitted and worked out of sequence.
- 5.3.4 For SBC-SWBT and PACIFIC, LEX is an End User interface that provides access to the ordering functions for Resale Services.
- 5.3.5 In SNET, MSAP (SNET's EDI-based industry standard app-to-app interface) is available for the ordering of both complex and non-complex Resale Services.
- 5.4 **Provisioning for Resale Services in SBC-SWBT:** SBC-SWBT will provision Resale services as detailed in CLEC order requests. Access to status on such orders will be provided via the following electronic interfaces:
- 5.4.1 Order Status will allow CLEC to check service order status. Order Status and Provisioning Order Status are both accessible via SBC-SWBT Toolbar. In addition, pending orders can be viewed in SORD.

- 5.4.2 For EDI ordering, SBC-SWBT will provide, and CLEC shall use, an EDI interface for transferring and receiving orders, Firm Order Confirmation (FOC), service completion, and, as available, other provisioning data and information. SBC-SWBT will provide CLEC with a FOC for each Resale service request. The FOC will include: purchase order number, telephone number, LSR number, due date, service order number, and completion date. Upon work completion, SBC-SWBT will provide CLEC with an 855 EDI transaction-based order completion that states when that order was completed. CLEC may submit supplement requests via the 860 EDI transaction, and, where available, SBC-SWBT will provide CLEC an 865 EDI transaction-based completion notice.
- 5.4.3 The Parties agree that the following timelines are applicable to electronically generated service orders with errors corrected via SORD:
- 5.4.3.1 Errors occurring between application and distribution must be corrected within five (5) hours for a simple order and within twenty four (24) hours for a complex order;
- 5.4.3.2 Error Service Order Image (ESOI) errors must be corrected within three (3) business hours.
- 5.4.3.3 Service orders will be excluded from calculation of the results for all related performance measurements, described in Appendix *Performance Measurements*, if CLEC fails to correct service order errors within the timeframes specified in this Section 5.4.3.
- 5.4.3.4 Additionally, service orders with errors that occur after order generation, but prior to distribution will not qualify for a SBC-SWBT issued FOC.
- 5.4.3.5 The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD: If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion, that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above.

- 5.4.4 A file transmission may be provided to confirm order completions for R-EASE or B-EASE order processing. This file will provide service order information of all distributed and completed orders for CLEC.
- 5.4.5 The Parties agree that the following timelines are applicable to electronically generated service orders with errors corrected via SORD:
  - 5.4.5.1 Errors occurring between application and distribution must be corrected prior to releasing the order from EASE;
  - 5.4.5.2 Error Service Order Image (ESOI) errors must be corrected within three (3) business hours
  - 5.4.5.3 Service orders will be excluded from calculation of the results for the related performance measurements, described in Appendix Performance Measurements, if CLEC fails to correct service order errors within the timeframes specified in this Section 5.4.5.
  - 5.4.5.4 Service orders with errors that occur after order generation, but prior to distribution, will not qualify for a SBC-SWBT issued FOC.
  - 5.4.5.5 The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD: If CLEC chooses to use SORD to issue certain service orders, then CLEC is responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above.
- 5.5 Provisioning for Resale services in PACIFIC and NEVADA: PACIFIC and NEVADA will provision Resale services as detailed in CLEC order requests. Access to status on such orders is provided via the following electronic interfaces:
  - 5.5.1 Pacific Bell Order Dispatch (PBOD) functions via DataGate allows CLEC to check status of basic exchange service orders that require field work. PACIFIC also offers Provisioning order status to check the status of service orders.

5.5.2 For EDI ordering, PACIFIC shall provide CLEC, and CLEC shall use, an EDI interface for transferring and receiving orders, Firm Order Confirmation (FOC), service completion, and, as available, other provisioning data and information. PACIFIC will provide CLEC with a FOC for each Resale service. The FOC will include: purchase order number, telephone number, LSR number, due date, service order number, and completion date. Upon work completion, PACIFIC will provide CLEC with an 855 EDI transaction-based order completion that states when that order was completed. CLEC may submit supplement requests via the 860 EDI transaction, and, where available, PACIFIC will provide CLEC an 865 EDI transaction-based completion notice.

5.5.3 The Parties agree that the following timelines are applicable to electronically generated service orders with errors corrected via SORD:

5.5.3.1 Errors occurring between application and distribution must be corrected within five (5) hours for a simple order and within twenty four (24) hours for a complex order;

5.5.3.2 Error Service Order Image (ESOI) errors must be corrected within three (3) business hours.

5.5.3.3 Service orders will be excluded from calculation of the results for all related performance measurements, described in Appendix Performance Measurements, if CLEC fails to correct service order errors within the timeframes specified in this Section 5.5.3.

5.5.3.4 Service orders with errors that occur after order generation, but prior to distribution will not qualify for a PACIFIC issued FOC.

5.5.3.5 The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD: If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above.

5.6 **Provisioning for Resale Services in SBC-AMERITECH and SNET: SBC-SMERITECH and SNET will provision Resale services as detailed in CLEC**

order requests. Access to status on such orders will be provided via the following electronic interfaces:

5.6.1 For EDI ordering, SBC-AMERITECH and SNET provide CLEC, and CLEC shall use, an EDI interface for transferring and receiving orders, FOC, Service Order Completion (SOC), and, as available, other provisioning data and information. SBC-AMERITECH and SNET will provide CLEC with a FOC for each Resale service. The FOC will include purchase order number, telephone number, LSR number, due date, and service order number. Upon work completion, SBC-AMERITECH and SNET will provide CLEC with an 855 EDI transaction-based Service Order Completion (SOC) that states when that order was completed. CLEC may submit supplement requests via the 860 EDI transaction, and, where available, SBC-AMERITECH and SNET will provide CLEC an 865 EDI transaction-based completion notice.

## 6. MAINTENANCE/REPAIR

6.1 Two real time electronic interfaces are accessible in each region to place, and check the status of, trouble reports for both Resale services. Upon request, CLEC may access these functions via the following methods:

- 6.1.1 In SBC-SWBT, Trouble Administration (TA) system access provides CLEC with SBC-SWBT software that allows CLEC to submit trouble reports and subsequently check status on trouble reports for CLEC End-Users. TA will provide the ability to review the maintenance history of a converted Resale CLEC account. TA is accessible via SBC-SWBT Toolbar.
- 6.1.2 In PACIFIC and NEVADA, Pacific Bell Service Manager (PBSM) allows CLECs to perform MLT, issue trouble tickets, view status, and view trouble history on-line.
- 6.1.3 In SBC-AMERITECH, Electronic Bonding for Trouble Administration (EBTA-GUI) and Intelligent Customer Advocate System (ICAS) allows CLEC to issue trouble tickets, view status, and view trouble history on-line.
- 6.1.4 In SNET the maintenance and repair functionality for Resale services is available via the MSAP EDI interface. In addition, for Resale products and services, trouble history and trouble status functions are available via CCTOOLS.

- 6.1.5 In SBC-12STATE, Electronic Bonding Interface (EBI) is an interface that is available for trouble report submission and status updates. EBI conforms to ANSI guidelines T1.227:1995 and T1.228:1995, Electronic Communications Implementation Committee (ECIC) Trouble Report Format Definition (TFRD) Number 1 as defined in ECIC document ECIC/TRA/95-003, and all guidelines referenced within those documents, as mutually agreed upon by CLEC and SBC-12STATE. Functions currently implemented include Enter Trouble, Request Trouble Report Status, Add Trouble Information, Modify Trouble Report Attributes, Trouble Report Attribute Value Change Notification, and Cancel Trouble Report, as explained in 6 and 9 of ANSI T1.228:1995. CLEC and SBC-12STATE will exchange requests over a mutually agreeable X.25-based network.

## 7. BILLING

- 7.1 SBC-7STATE will bill CLEC for Resold services. SBC-7STATE will send associated billing information to CLEC as necessary to allow CLEC to perform billing functions. At minimum SBC-7STATE will provide CLEC billing information in a paper format or via magnetic tape, as agreed to between CLEC and SBC-7STATE.
- 7.1.1 For Resale Services in PACIFIC, CLEC may elect to receive Custom Billing Disk/ CD Bill. Custom Billing Disk/ CD Bill provides an electronic bill with the same information as a paper bill along with various reporting options.
- 7.1.2 For Resale Services in SBC-AMERITECH, CLEC may elect to receive its bill on CD.
- 7.2 Electronic access to billing information for Resale services will also be available via the following interfaces:
- 7.2.1 In SBC-SWBT, CLEC may receive Bill Plus<sup>TM</sup>, an electronic version of its bill, as described in, and in accordance with, SBC-SWBT's Local Exchange Tariff.
- 7.2.2 In SBC-SWBT, CLEC may also view billing information through the Bill Information interface. Bill Information will be accessible via SBC-SWBT Toolbar.
- 7.2.3 In SBC-7STATE, CLEC may receive a mechanized bill format via the EDI 811 transaction set.

- 7.2.4 In SBC-12STATE, CLEC may receive electronically a Usage Extract Feed, or in SNET, a Daily Usage Feed (DUF). On a daily basis, this feed provides information on the usage billed to its accounts for Resale services in the industry standardized EMR format.
- 7.2.5 In SBC-7STATE, CLEC may receive Local Disconnect Report records (via CARE records) or, in SNET Loss Notification File (via CARE-like records), electronically, that indicate when CLEC's End Users change their Competitive Local Exchange Carrier. In SBC-AMERITECH this information is provided via the EDI 836 transaction set.
- 7.2.6 In SNET, CLEC may receive a Billing Detail File on cartridge or magnetic tape.
- 7.2.7 In SBC-AMERITECH, CLEC may receive a mechanized bill via the SBC-AMERITECH Electronic Billing System (AEBS) transaction set.

## 8. REMOTE ACCESS FACILITY

- 8.1 For the SBC-SWBT region, CLEC must access the following OSS interfaces via a CLEC Remote Access Facility (LRAF) located in Dallas, Texas: R-EASE; B-EASE; DataGate; EDI-Ordering; SORD; Electronic Bonding via EDI/SSL or CORBA; and via Toolbar, Trouble Administration, Order Status, Provisioning Order Status, Verigate, LEX, and Bill Information. Connection to the LRAF will be established via a "port" either through dial-up or direct connection as described in Section 8.3. CLEC may utilize a port to access these interfaces to perform the supported functions in any SBC-SWBT state where CLEC has executed an Appendix OSS.
- 8.2 In PACIFIC and NEVADA regions, CLEC must access the following OSS interfaces via a CLEC Remote Access Facility (PRAF) located in Fairfield, California: StarWriter; DataGate; EDI-Ordering; SORD; Electronic Bonding via EDI/SSL or CORBA; and via Toolbar Verigate, LEX, Order Status, and Provisioning Order Status. Connection to the PRAF will be established via a "port" either through dial-up or direct connection as described in Section 8.3. CLEC may utilize a port to access these interfaces to perform the supported functions in PACIFIC or NEVADA where CLEC has executed an Appendix OSS and purchases System Access in that state.
- 8.3 For SBC-7STATE, CLEC may use three types of access: Switched, Private Line, and Frame Relay. For Private Line and Frame Relay "Direct Connections," CLEC shall provide its own router, circuit, and two Channel Service Units/Data Service Units (CSU/DSU). The demarcation point shall be the router interface at the LRAF and/or PRAF. Switched Access "Dial-up Connections" require CLEC to



provide its own modems and connection to the SBC-SWBT LRAF and the PACIFIC PRAF. CLEC shall pay the cost of the call if Switched Access is used.

- 8.4 For SBC-7STATE, CLEC shall use TCP/IP to access SBC-7STATE OSS via the LRAF and the PRAF. In addition, each CLEC shall have one valid Internet Protocol (IP) network address per region. CLEC shall maintain a user-id /password unique to each individual for accessing a SBC-SWBT OSS and PACIFIC OSS on CLEC's behalf. CLEC shall provide estimates regarding its volume of transactions, number of concurrent users, desired number of private line or dial-up (switched) connections, and length of a typical session.
  - 8.5 For SBC-7STATE, CLEC shall attend and participate in implementation meetings to discuss CLEC LRAF/PRAF access plans in detail and schedule testing of such connections.
  - 8.6 For SBC-AMERITECH, CLEC may use four types of access: DSO (56KB), DS1 (1.5MB), dedicated and Frame Relay (DS0 and DS1). CLEC shall provide its own router, circuit, and two Channel Service Units/Data Service Units (CSU/DSU). CLEC must use a legal IP address for its end of the connection.
  - 8.7 For SNET region, CLEC may use a private line connection. The CLEC shall provide and maintain own router and CSU/DSU.
9. **OPERATIONAL READINESS TEST (ORT) FOR ORDERING/PROVISIONING AND REPAIR/ MAINTENANCE INTERFACES**
- 9.1 Prior to live access to interface functionality, the Parties must conduct Operational Readiness Testing (ORT), which will allow for the testing of the systems, interfaces, and processes for the OSS functions. ORT will be completed in conformance with agreed upon processes and implementation dates.
  - 9.2 Prior to live system usage, CLEC must complete user education classes for SBC-13STATE-provided interfaces that affect the SBC-13STATE network. Course descriptions for all available classes by region are posted on the CLEC website in the Customer Education section. CLEC Training schedules by region are also available on the CLEC website and are subject to change, with class lengths varying. Classes are train-the-trainer format to enable CLEC to devise its own course work for its own employees. Charges as specified below will apply for each class:

Training Rates	5 day class	4.5 day class	4 day class	3.5 day class	3 day class	2.5 day class	2 day class	1.5 day class	1 day class	1/2 day class
1 to 5 students	\$4,050	\$3,650	\$3,240	\$2,835	\$2,430	\$2,025	\$1,620	\$1,215	\$810	\$405
6 students	\$4,860	\$4,380	\$3,890	\$3,402	\$2,915	\$2,430	\$1,945	\$1,455	\$970	\$490
7 students	\$5,670	\$5,100	\$4,535	\$3,969	\$3,400	\$2,835	\$2,270	\$1,705	\$1,135	\$570
8 students	\$6,480	\$5,830	\$5,185	\$4,536	\$3,890	\$3,240	\$2,590	\$1,950	\$1,300	\$650
9 students	\$7,290	\$6,570	\$5,830	\$5,103	\$4,375	\$3,645	\$2,915	\$2,190	\$1,460	\$730
10 students	\$8,100	\$7,300	\$6,480	\$5,670	\$4,860	\$4,050	\$3,240	\$2,430	\$1,620	\$810
11 students	\$8,910	\$8,030	\$7,130	\$6,237	\$5,345	\$4,455	\$3,565	\$2,670	\$1,780	\$890
12 students	\$9,720	\$8,760	\$7,780	\$6,804	\$5,830	\$4,860	\$3,890	\$2,920	\$1,945	\$970

- 9.3 A separate agreement will be required as a commitment to pay for a specific number of CLEC students in each class. CLEC agrees that charges will be billed by **SBC-13STATE** and CLEC payment is due thirty (30) days following the bill date. CLEC agrees that personnel from other competitive Local Service Providers may be scheduled into any class to fill any seats for which the CLEC has not contracted. Class availability is first-come, first served with priority given to CLECs who have not yet attended the specific class.
- 9.4 Class dates will be based upon **SBC-13STATE** availability and will be coordinated among CLEC, the CLEC's **SBC-13STATE** Account Manager, and **SBC-13STATE** Industry Markets CLEC Training Product Management.
- 9.5 CLEC agrees to pay the cancellation fee of the full price noted in the separate agreement if CLEC cancels scheduled classes less than two (2) weeks prior to the scheduled start date. CLEC agrees to provide to **SBC-13STATE** completed registration forms for each student no later than one week prior to the scheduled training class.
- 9.6 CLEC agrees that CLEC personnel attending classes are to utilize only training databases and training presented to them in class. Attempts to access any other **SBC-13STATE** system are strictly prohibited.
- 9.7 CLEC further agrees that training material, manuals and instructor guides can be duplicated only for internal use for the purpose of training employees to utilize the capabilities of **SBC-13STATE**'s OSS in accordance with this Appendix and shall be deemed "Proprietary Information" and subject to the terms, conditions and limitations of Section 20 of the General Terms and Conditions.

## 10. MISCELLANEOUS CHARGES

- 10.1 For **SBC-SWBT** region only, CLEC requesting the Bill Plus<sup>TM</sup>, as described in 7.2.1, agrees to pay applicable tariffed rate, less Resale discount.

- 10.2 For SBC-7STATE, CLEC requesting the billing function for Usage Billable Records, as described in 7.2.4 and 7.3.3, agrees to pay established rates pursuant to Appendix Pricing.
- 10.3 For SBC-7STATE, CLEC requesting the Local Disconnect Report, as described in 7.2.5 and 7.3.4, agrees to pay established rates pursuant to Appendix Pricing.
- 10.4 For SBC-13STATE, should CLEC request custom development of an exclusive interface to support OSS functions, such development will be considered by SBC-13STATE on an Individual Case Basis (ICB) and priced as such.
- 10.5 SNET will charge for the Billing Detail File, Daily Usage Feed, and Loss Notification File at rates filed and approved by DPUC.

## 11. EFFECTIVE DATE, TERM

- 11.1 Whereas CLEC is currently operational under an existing, approved Interconnection Agreement, this Appendix OSS will be effective, pending Commission approval, ten (10) days after it is filed with the state Commission; or, alternatively, this Appendix will be effective upon approval by the state Commission when it is approved as a part of the Interconnection Agreement, whichever is earlier.

## 12. APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

- 12.1 Every resale service provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such resale service. Without limiting the general applicability of the foregoing, the following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each resale service provided hereunder: introduction, definitions, interpretation, construction and severability; description and charges of service; notice of changes; general responsibilities of the Parties; effective date, term and termination; fraud by end users; deposits; billing and payment of charges; non-payment and procedures for disconnection; services; additional terms applicable to resale of services; ancillary services; network and service order conditions; dispute resolution; audits; responsibilities of SWBT; disclaimer of representations and warranties; limitation of liability; responsibilities of CLEC; indemnification; remedies; intellectual property; notices; publicity and use of trademarks or service marks; no license; confidentiality; intervening law; governing law; regulatory approval; changes in End User local exchange service provider selection; compliance and certification; law enforcement; no third party beneficiaries; disclaimer of agency; relationship of the Parties/independent contractor; subcontracting; delegation to affiliate; assignment; force majeure; taxes; non-

waiver; customer inquiries; expenses; conflicts of interest; survival; appendices incorporated by reference; authority; counterparts; amendments and modifications; and entire agreement.

**APPENDIX**  
**PERFORMANCE MEASUREMENTS**  
**(RESALE)**

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**APPENDIX PERFORMANCE MEASUREMENTS****1. INTRODUCTION**

- 1.1 This Appendix sets forth the measurements, if met by the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) demonstrate non-discriminatory access to SBC-13STATE's Operations Support Systems (OSS) and cover the five recognized OSS functions (Pre-Ordering, Ordering, Provisioning, Maintenance and Repair, and Billing).
- 1.2 SBC Communications Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company, Michigan Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company and/or Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin.
- 1.3 As used herein, SBC-13STATE means the applicable above listed ILEC doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.4 As used herein, SBC-SWBT means the applicable above listed ILEC doing business in Arkansas, Kansas, Missouri, Oklahoma, and Texas.
- 1.5 As used herein, SBC-AMERITECH means the applicable above listed ILEC doing business in Illinois, Indiana, Michigan, Ohio, and Wisconsin.
- 1.6 As used herein, SNET means the applicable above listed ILEC doing business in Connecticut.
- 1.7 As used herein, PACIFIC means the applicable above listed ILEC doing business in California.
- 1.8 As used herein, NEVADA means the applicable above listed ILEC doing business in Nevada.
- 1.9 The performance measurements contained herein, notwithstanding any provisions in any other appendix in this Agreement, are not intended to create, modify or otherwise affect parties' rights and obligations with respect to OSS access. The existence of any particular performance measure, or the language

describing that measure, is not evidence that CLEC is entitled to any particular manner of access, nor is it evidence that SBC-13STATE is limited to providing any particular manner of access. The parties' rights and obligations to such access are defined elsewhere, including the relevant laws, FCC and PUC decisions/regulations, tariffs, and within this interconnection agreement.

## 2. DEFINITIONS

2.1 When used in this Appendix, the following terms will have the meanings indicated:

### 2.1.1 Performance Criteria

2.1.1.1 The target level of SBC-13STATE performance specified for each Performance Measurement. Generally, the Performance Measurements contained in this Appendix specify performance equal to that which SBC-13STATE achieves for itself in providing equivalent end user service as the Performance Criterion.

2.1.1.2 Performance Measurements for which parity calculations are not possible have a specified *standard* as the Performance Criterion. Compliance is assessed by comparing the result obtained by the CLEC with the applicable standard using an appropriate statistical test. For certain Performance Measurements, a specific quantitative target has been adopted as the Performance Criterion. The determination of compliance is through the comparison of the measured performance delivered to CLEC and the applicable benchmark.

### 2.1.2 Performance Measures

2.1.2.1 The set of measures listed in all of Section 5 of this Appendix.

### 2.1.3 Non-compliance

2.1.3.1 The failure by SBC-13STATE to meet the Performance Criteria for any performance measure identified as an available measurement type in Section 5.

## 3. SPECIFIED PERFORMANCE STANDARDS

3.1 SBC-13STATE will meet the Performance Criteria contained in this Appendix, except for noncompliance with a performance measurement to the



extent that such noncompliance was the result of actions or events beyond SBC-13STATE's control, including but not limited to the following: (i) a Force Majeure event; (ii) an act or omission by a CLEC that is contrary to any of its obligations under its interconnection agreement with SBC-13STATE or law; (iii) environmental events beyond SBC-13STATE's control even though not considered "Force Majeure"; and (iv) problems associated with third-party systems or equipment which could not be avoided by SBC-13STATE through the exercise of reasonable diligence, regardless of whether or not such third-party systems or equipment were sold to or otherwise being provided to SBC-13STATE.

#### 4. RECORDS AND REPORTS

- 4.1 SBC-13STATE will not levy a separate charge for provision of the data to CLEC called for under this Appendix. Notwithstanding other provisions of this Agreement, the Parties agree that such data and associated records will be deemed Proprietary Information.
- 4.2 Reports are to be made available to the CLEC by the 20th day following the close of the calendar month. If the 20th day falls on a weekend or holiday, the reports will be made available the next business day.
- 4.3 CLEC will have access to monthly reports through an interactive Website.
- 4.4 UNE measurement categories included on the reports will be zero filled as that data is not applicable to resale services.

#### 5. PERFORMANCE MEASUREMENTS

SBC-13STATE will provide the following Performance Measurements, in accordance with the Business Rules, under this Agreement:

##### 5.1 Pre-Ordering/Ordering

###### 5.1.1 Measurement: FOC Timeliness

###### Benchmarks:

\*SBC-SWBT/SBC-AMERITECH

All Res and Bus - 95%<sup>1</sup>

Complex Bus - 94%

\*PACIFIC/NEVADA

Fully electronic flow through - average 20 minutes

<sup>1</sup> \*Refer to INTERCONNECTION AGREEMENT: General Terms and Conditions, paragraph 2.10.1.

Electronically received/Manually handled - average 6 hours  
Manually received/Manually handled - average 12 hours

**SNET**

90% ≤ 24 business hours (MSAP only)

## 5.1.2

**Measurement:**

Pre-Order Response Time

**Benchmarks:****\*SBC-SWBT/SBC-AMERITECH**

Address Verification	4.7 sec
Request for Telephone Number	4.5 sec
Request for Customer Service Record (CSR)	6.6 sec.
Service Availability	6.6 sec.
Service Appointment	1.0 sec.
Scheduling (Due Date)	
Dispatch Required	12.6 sec.
PIC	Diagnostic only

**\*PACIFIC/NEVADA****Mechanized:**

Address Verification	4.5 sec
Request for Telephone Number	4.5 sec
Request for Customer Service Record (CSR)	10.0 sec.
Service Availability	8.0 sec.
Service Appointment	2.0 sec.
Scheduling (Due Date)	
Dispatch Required	11.0 sec.

**Manual:**

CSRs Standard - 95% in 4 hours<sup>2</sup>

**SNET**

98% ≤ 5 sec. (MSAP only)

## 5.1.3

**Measurement:** Percentage of Flow-Through Order

**Benchmarks:****\*SBC-SWBT/SBC-AMERITECH**

Diagnostic only

**\*PACIFIC/NEVADA**

Diagnostic only

<sup>2</sup> \*Refer to INTERCONNECTION AGREEMENT: General Terms and Conditions, paragraph 2.10.1.

SNET

Measure not available

5.1.4 **Measurement:** OSS Interface Availability**Benchmarks:**\*SBC-SWBT/SBC-AMERITECH

99.5%

\*PACIFIC/NEVADAParity for systems used by both PACIFIC/NEVADA and CLEC.

99.25% for OSS interfaces used exclusively by CLECs.

SNET

98.9% (MSAP only)

5.1.5 **Measurement:** Completion Notice Timeliness**Benchmarks:**\*SBC-SWBT/SBC-AMERITECH

97%

\*PACIFIC/NEVADAFully electronic (orders that flow through) (LEX, EDI) – average  
20 minutes

All other interfaces – 90% within 24 hours

SNET

98% within ≤ 2 hours (Dispatched Service Orders only)

5.2 **Provisioning**5.2.6 **Measurement:** Installation Appointment Commitment**Benchmarks:**\*SBC-SWBT/SBC-AMERITECHPOTS:<sup>3</sup>Resale POTS parity between Field Work compared to SBC-SWBT

Field Work (N, T, C order types) and No Field Work compared to

SBC-SWBT Retail No Field Work (N, T, and C order types).

Design:

Parity with SBC-SWBT retail\*PACIFIC/NEVADA

POTS: Parity

Design: Parity

SNET

POTS: Parity

Digital Specials: Parity

Analog Specials: Parity

<sup>3</sup> \*Refer to INTERCONNECTION AGREEMENT: General Terms and Conditions, paragraph 2.10.1.

**5.2.7 Measurement: Installation Trouble Reports****Benchmarks:****\*SBC-SWBT/SBC-AMERITECH****POTS:**

Resale POTS parity between Field Work compared to SBC-SWBT Field Work (N, T, C order types) and No Field Work compared to SBC-SWBT Retail No Field Work (N, T, and C order types).

**Design:**

Parity with SBC-SWBT retail

**\*PACIFIC/NEVADA**

POTS: Parity

Design: Parity

**SNET**

POTS: Parity

Digital Specials: Parity

Analog Specials: Parity

**5.2.8 Measurement: Installation Interval****Benchmark:****\*SBC-SWBT/SBC-AMERITECH****POTS:**

Resale POTS parity between Field Work compared to SBC-SWBT Field Work (N, T, C order types) and No Field Work compared to SBC-SWBT Retail No Field Work (N, T, and C order types).

**Design:**

Parity with SBC-SWBT retail

**\*PACIFIC/NEVADA**

POTS: Parity<sup>4</sup>

Design: Parity

DSL: Parity

**SNET****POTS:**

Vertical Feature/Simple: Parity

Non Dispatched Parity

Dispatched Parity

Digital Specials: Parity

Analog Specials: Parity

DSL: No measure available.

<sup>4</sup> \*Refer to INTERCONNECTION AGREEMENT: General Terms and Conditions, paragraph 2.10.1.

5.2.9 **Measurement:** Delayed Order Interval

**Benchmark:**

**\*SBC-SWBT/SBC-AMERITECH**

**POTS:**

Resale POTS parity between Field Work compared to SBC-SWBT Field Work (N, T, C order types) and No Field Work compared to SBC-SWBT Retail No Field Work (N, T, and C order types).

**Design:**

Parity with SBC-SWBT retail

**\*PACIFIC/NEVADA**

**POTS:** Parity

**Design:** Parity

**SNET**

No measure available.

### 5.3 Maintenance

5.3.10 **Measurement:** Repair Appointment Commitment

**Benchmark:**

**\*SBC-SWBT/SBC-AMERITECH**

**POTS:**

Parity with Retail

**\*PACIFIC/NEVADA**

**POTS:** Parity

**SNET**

**POTS:** Parity

**Digital Specials:** Parity

**Analog Specials:** Parity

5.3.11 **Measurement:** Repeated Trouble Reports

**Benchmark:**

**\*SBC-SWBT/SBC-AMERITECH**

**POTS:**

Parity with Retail

**Design:**

Parity with Retail

**\*PACIFIC/NEVADA**

**POTS:** Parity

**Design:** Parity

**SNET**

**POTS:** Parity

- 5.3.12      **Measurement:**    Mean Time to Repair  
              **Benchmark:**  
              \*SBC-SWBT/SBC-AMERITECH  
              POTS:  
              Parity with Retail  
              Design:  
              Parity with Retail  
              \*PACIFIC/NEVADA  
              POTS:    Parity  
              Design:    Parity  
              SNET  
              POTS:            Parity  
              Digital Specials: Parity  
              Analog Specials: Parity
- 5.3.13      **Measurement:**    Customer Trouble Report Rate  
              **Benchmark:**  
              \*SBC-SWBT/SBC-AMERITECH  
              POTS:  
              Parity with Retail  
              Design:  
              Parity with Retail  
              \*PACIFIC/NEVADA  
              POTS:    Parity  
              Design:    Parity  
              SNET  
              POTS:            Parity

#### 5.4      **Billing**

- 5.4.14      **Measurement:**    Wholesale Bill Timeliness  
              **Benchmark:**  
              \*SBC-SWBT/SBC-AMERITECH  
              95% within 6<sup>th</sup> work day  
              \*PACIFIC/NEVADA  
              99% within 10 days  
              SNET  
              No measure available.

### 6.      **APPLICABILITY OF OTHER RATES, TERMS, AND CONDITIONS**

- 6.1      Every resale service provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such resale service. Without limiting the general applicability of the foregoing, the

following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each resale service provided hereunder: introduction, definitions, interpretation, construction and severability; description and charges of service; notice of changes; general responsibilities of the Parties; effective date, term and termination; fraud by end users; deposits; billing and payment of charges; non-payment and procedures for disconnection; services; additional terms applicable to resale of services; ancillary services; network and service order conditions; dispute resolution; audits; responsibilities of SWBT; disclaimer of representations and warranties; limitation of liability; responsibilities of CLEC; indemnification; remedies; intellectual property; notices; publicity and use of trademarks or service marks; no license; confidentiality; intervening law; governing law; regulatory approval; changes in End User local exchange service provider selection; compliance and certification; law enforcement; no third party beneficiaries; disclaimer of agency; relationship of the Parties/independent contractor; subcontracting; delegation to affiliate; assignment; force majeure; taxes; non-waiver; customer inquiries; expenses; conflicts of interest; survival; appendices incorporated by reference; authority; counterparts; amendments and modifications; and entire agreement.

## APPENDIX PRICING



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**APPENDIX PRICING****1. INTRODUCTION**

- 1.1 This Appendix sets forth the terms and conditions under which the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) offers services and products to CLEC at the rates, prices and/or charges set forth in the applicable state pricing sheet(s) attached hereto. The services and products offered to CLEC have been divided into two categories: Resale and Other (Resale). These categories are for convenience only and shall not be construed to define or limit any of the terms herein or affect the meaning or interpretation of this Agreement.
- 1.2 SBC Communications Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company and/or Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin.
- 1.3 SBC-13STATE - As used herein, SBC-13STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.4 SBC-SWBT - As used herein, SBC-SWBT means the applicable above listed ILEC doing business in Arkansas, Kansas, Missouri, Oklahoma, and Texas.
- 1.5 SBC-AMERITECH - As used herein, SBC-AMERITECH means the applicable above listed ILEC(s) doing business in Illinois, Indiana, Michigan, Ohio, and Wisconsin.
- 1.6 PACIFIC -As used herein, PACIFIC means the applicable above listed ILEC doing business in California.
- 1.7 NEVADA -As used herein, NEVADA means the applicable above listed ILEC doing business in Nevada.
- 1.8 AM-IL -As used herein, AM-IL means the applicable SBC owned ILEC doing business in Illinois.
- 1.9 SNET -As used herein, SNET means the applicable above listed ILEC doing business in Connecticut.

1.10 This section applies to SNET only

1.10.1 Other than as specifically set out elsewhere in this Agreement, SNET resale prices are available as described in DPUC ordered CT Access Service Tariff Section 18.

1.10.2 Operator Services (OS) and Director Assistance (DA) Monthly Recurring Charges (MRCs) and Nonrecurring Charges (NRCs) are set forth in the Connecticut rate sheet attached.

1.11 This section applies to AM-IL only

1.11.1 Other than as specifically set out elsewhere in this Agreement, AM-IL resale prices are available as described in ILL.C.C. No. 20 Tariff Part 22.

1.12 This section applies to SBC-AMERITECH only

1.12.1 If a rate element, price and/or charge for a product or service contained in, referenced to or otherwise provided by SBC-AMERITECH under this Agreement (including any attached or referenced Appendices) is not listed in this Appendix Pricing, including any rates, prices and/or charges developed in response to a CLEC Bona Fide Request(s) (BFR), such rates, prices and charges shall be determined in accordance with Section 252(d) of the Act; provided however, if SBC-AMERITECH provides a product or service that is not subject to the pricing principles of the Act, such rate(s), prices(s) and/or charges shall be as negotiated by SBC-AMERITECH and CLEC.

1.12.2 Except as otherwise agreed upon by the Parties in writing, SBC-AMERITECH shall not be required to provide CLEC a product or service under this Agreement unless and until the Parties have agreed upon a rate element, price or charge (whether a final rate/price/charge or, as agreed upon by the Parties, an interim rate/price/charge subject to a true-up, true-down) applicable to the requested product and/or service.

1.12.3 Certain of the rates, prices and charges set forth in this Appendix Pricing were established by the Commission. If during the Term the Commission or the FCC changes a rate, price or charge in an order or docket that generally applies to the products and services available hereunder, the Parties agree to amend this Appendix Pricing to incorporate such new rates, prices and charges with such rates, prices and charges to be effective as of the date specified in such order or docket.

## 2. RECURRING CHARGES

- 2.1 Unless otherwise identified in the Pricing Tables, where rates are shown as monthly, a month will be defined as a calendar month. The minimum term for each monthly rated Resale or Other (Resale), and Other elementservice or product will be one (1) month. After the initial month, billing will be on the basis of whole or fractional months used.
- 2.2 Where rates, prices or charges consist of usage sensitive charges or per occurrence charges, such rates, prices or charges are classified as "recurring charges".
- 2.3 CLEC shall pay for all usage on usage sensitive or per occurrence calls including those that are not completed due to "busy" or "don't answer" status.

## 3. NONRECURRING CHARGES

- 3.1 Nonrecurring Charges are applicable for both categories of services and products.
- 3.2 For Resale, when a CLEC migrates an End User's existing service and the migration service request also includes the addition of new service or features and/or changes or disconnects some portion of the existing service or features, the normal service order charges and/or non- recurring charges associated with said additions and/or changes will apply.
- 3.3 The appropriate nonrecurring charges shall apply for each service request processed by SBC-8STATE, including but not limited to the following:
  - 3.3.1 Installation (Service Order and Connect);
  - 3.3.2 Disconnection (Disconnect);
  - 3.3.3 Rearrangement/modification (Change);
  - 3.3.4 Record Order (Record)
- 3.4 Some items, which must be individually charged, are billed as nonrecurring charges.
- 3.5 CLEC shall pay a service order processing/administration charge for each service order submitted by CLEC to SBC-AMERITECH to process a request for installation, disconnection, rearrangement, changes to or record orders for Resale.

3.6 Time and Material charges (a.k.a. additional labor charges) are defined in the document specified below for the ILEC indicated.

3.6.1 Tariff Schedule Cal P.U.C. No.175-T for PACIFIC.

3.6.2 FCC Tariff 73 for SBC-SWBT and NEVADA.

3.6.3 The applicable pricing appendix for SBC-AMERITECH.

**4. BILLING TIMELINES- This section applies to PACIFIC only**

4.1 To the extent that any billing for services or products offered under this Agreement is made through PACIFIC's Carrier Access Billing System (CABS), the prices for monthly recurring charges (MRCs) and nonrecurring charges (NRCs) provided for in this Agreement may take a substantial period of time from the Effective Date of this Agreement to implement in PACIFIC's CABS.

4.2 To the extent that any billing for services or products offered under this Agreement is made through PACIFIC's CABS, any prices for MRCs and NRCs subsequently adopted by the CPUC may take a substantial period of time from the date of the final order to implement in CABS and shall comply with any Commission timeline.

4.3 Until such time as any prices discussed in Section 5.1 or Section 5.2 above are implemented in CABS, PACIFIC may continue to bill at the established prices contained within the most recent prior interconnection agreement between the Parties, if any. If there is no prior interconnection agreement between the Parties, PACIFIC shall bill at the prices PACIFIC is currently billing one or more of its other CLEC customers that, in PACIFIC's good faith judgment, most closely match the prices applicable hereunder.

4.4 Due to this CABS billing implementation time period, a true-up or true-down of all such prices, without interest, retroactive to the effective date specified in the order or docket, will be due upon billing implementation of the new prices.

**5. BILLING**

5.1 For information regarding billing, non-payment, disconnection, and dispute resolution, see the General Terms and Conditions of this Agreement.

## **6. APPLICABILITY OF OTHER RATES, TERMS, AND CONDITIONS**

- 6.1 Every resale service provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such resale service. Without limiting the general applicability of the foregoing, the following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each resale service provided hereunder: introduction, definitions, interpretation, construction and severability; description and charges of service; notice of changes; general responsibilities of the Parties; effective date, term and termination; fraud by end users; deposits; billing and payment of charges; non-payment and procedures for disconnection; services; additional terms applicable to resale of services; ancillary services; network and service order conditions; dispute resolution; audits; responsibilities of SWBT; disclaimer of representations and warranties; limitation of liability; responsibilities of CLEC; indemnification; remedies; intellectual property; notices; publicity and use of trademarks or service marks; no license; confidentiality; intervening law; governing law; regulatory approval; changes in End User local exchange service provider selection; compliance and certification; law enforcement; no third party beneficiaries; disclaimer of agency; relationship of the Parties/independent contractor; subcontracting; delegation to affiliate; assignment; force majeure; taxes; non-waiver; customer inquiries; expenses; conflicts of interest; survival; appendices incorporated by reference; authority; counterparts; amendments and modifications; and entire agreement.

RESALE		SWBT RECURRING	SWBT NON-REC.
<b>BUSINESS</b>			
<b>LOCAL EXCHANGE SERVICE</b>			
Business 1 Party		14.50%	14.50%
Business - Multi-Line Hunting		14.50%	14.50%
Business Measured		14.50%	14.50%
Business Measured (RTG Class of Service)		14.50%	14.50%
Customer Owned Pay Telephone Service		14.50%	14.50%
Line Amplifier		14.50%	14.50%
Message Register Equipment		14.50%	14.50%
Service Connections, Moves and Changes		14.50%	14.50%
Special Billing Numbers		14.50%	14.50%
Telephone Answering and Secretarial Service		14.50%	14.50%
<b>EXPANDED LOCAL CALLING</b>			
Mandatory EAS		14.50%	14.50%
MacroPlan		14.50%	14.50%
<b>VERTICAL SERVICES</b>			
Auto Radial		14.50%	14.50%
Call Blocker		14.50%	14.50%
Call Forwarding		14.50%	14.50%
Call Forwarding - Busy Line		14.50%	14.50%
Call Forwarding - Busy Line/Don't Answer		14.50%	14.50%
Call Forwarding - Don't Answer		14.50%	14.50%
Call Return		14.50%	14.50%
Call Trace		14.50%	14.50%
Call Waiting		14.50%	14.50%
Calling Name		14.50%	14.50%
Calling Number		14.50%	14.50%
Personalized Ring (1 dependant number)		14.50%	14.50%
Personalized Ring (2 dependant numbers - 1st number)		14.50%	14.50%
Personalized Ring (2 dependant numbers - 2nd number)		14.50%	14.50%
Priestly Call		14.50%	14.50%
Remote Access to Call Forwarding		14.50%	14.50%
Selective Call Forwarding		14.50%	14.50%
Simultaneous Call Forwarding		14.50%	14.50%
Speed Calling		14.50%	14.50%
Three Way Calling		14.50%	14.50%
<b>DID</b>			
DID (First Block of 100 - Category 1)		14.50%	14.50%
DID (First Block of 10 - Category 1)		14.50%	14.50%
DID (Ea. add. block of 10 after first 10 - Category 1)		14.50%	14.50%
DID (Ea. add. block of 100 after first 100 - Category 2)		14.50%	14.50%
DID (Ea. add. block of 10 assigned over 1st 100 - Category 2)		14.50%	14.50%
DID (with Multifrequency)		14.50%	14.50%
DID (with Dual-Tone Multifrequency)		14.50%	14.50%
DID (1st 10 Trunks or access lines)		14.50%	14.50%
DID (11th thru 50th trunk or network access line)		14.50%	14.50%
DID (61st trunk or network access line)		14.50%	14.50%
<b>TRUNKS</b>			
Analog Trunks		14.50%	14.50%
Digital Trunks		14.50%	14.50%
PBX Demitory Trunks		14.50%	14.50%
<b>AIR</b>			
Area Wide Networking		14.50%	14.50%
Caller Intelligence		14.50%	14.50%
Disaster Routing Service		14.50%	14.50%
Intelligent Redirection		14.50%	14.50%
Intelligent Number		14.50%	14.50%
Positive ID		14.50%	14.50%
<b>OTHER</b>			
Bundled Telecommunications Services (e.g. the Works)		14.50%	14.50%
Busy Out Arrangement		14.50%	14.50%
Conference Telephone Service		14.50%	14.50%
Customer Alerting Enablement		14.50%	14.50%
Grandfathered Services		14.50%	14.50%
Hot Line		14.50%	14.50%
Hunting		14.50%	14.50%
Improved Transmission		14.50%	14.50%
Intercept Referral Service		14.50%	14.50%
Local Operator Assistance Service		14.50%	14.50%
Night Number associated with Telephone Number		14.50%	14.50%
Night Number associated with a Terminal		14.50%	14.50%
Promotions (Greater than 90 days)		14.50%	14.50%
Telepresence		14.50%	14.50%
Preferred Number Service		14.50%	14.50%
Second Line Control		14.50%	14.50%
TouchTone		14.50%	14.50%
Voicemail		14.50%	14.50%
Warm Line		14.50%	14.50%
<b>ISDN</b>			
Bridging		14.50%	14.50%
Select Video Plus		14.50%	14.50%
Smart Trunking		14.50%	14.50%

	SWBT RECURRING	SWBT NON-REC.
<b>TOLL</b>		
Intelias WTS	14.50%	14.50%
Maxidialer 8008	14.50%	14.50%
OutWATS	14.50%	14.50%
800 Service	14.50%	14.50%
<b>OPTIONAL TOLL CALLING PLANS</b>		
1+ SAVEMIN	14.50%	14.50%
Designated Number Service (14.50% Discount)	14.50%	14.50%
Circle Saver	14.50%	14.50%
Circle Saver Trail Plan (Not Smith Link Only)	14.50%	14.50%
Community Calling Service	14.50%	14.50%
Extended Community Saver	14.50%	14.50%
<b>PL EXAMP</b>		
Plaxar 10	14.50%	14.50%
Plaxar 100	14.50%	14.50%
<b>PRIVATE LINE</b>		
Armed 7 Trunk Lines	14.50%	14.50%
Arrangement Distribution Services	14.50%	14.50%
DOV Link	14.50%	14.50%
Foreign Exchange Service	14.50%	14.50%
Foreign Service Office	14.50%	14.50%
Frame Relay	14.50%	14.50%
Group Alerting Services	14.50%	14.50%
MegaLink 10	14.50%	14.50%
MegaLink 100	14.50%	14.50%
MegaLink 1000	14.50%	14.50%
MegaLink 10000	14.50%	14.50%
Public Response Calling Service	14.50%	14.50%
<b>RESIDENCE</b>		
<b>LOCAL EXCHANGE SERVICE</b>		
Life Line and Link Up America Services	14.50%	14.50%
Residence 1 Party	14.50%	14.50%
Residence Measured	14.50%	14.50%
Service Connections, Moves and Changes	14.50%	14.50%
<b>EXPANDED LOCAL CALLING</b>		
Expanded Local Calling (Mandatory)	14.50%	14.50%
ManoLink	14.50%	14.50%
<b>VERTICAL SERVICES</b>		
Auto Radial	14.50%	14.50%
Call Blocker	14.50%	14.50%
Call Forwarding	14.50%	14.50%
Call Forwarding - Busy Line	14.50%	14.50%
Call Forwarding - Busy Line/Don't Answer	14.50%	14.50%
Call Forwarding - Don't Answer	14.50%	14.50%
Call Return	14.50%	14.50%
Call Transfer	14.50%	14.50%
Call Waiting	14.50%	14.50%
Calling Name	14.50%	14.50%
Calling Number	14.50%	14.50%
ComCall	14.50%	14.50%
Personalized Ring 1 dependent number	14.50%	14.50%
Personalized Ring 2 dependent number - 1st number	14.50%	14.50%
Personalized Ring 2 dependent number - 2nd number	14.50%	14.50%
Priority Call	14.50%	14.50%
Remote Access to Call Forwarding	14.50%	14.50%
Selective Call Forwarding	14.50%	14.50%
Simultaneous Call Forwarding	14.50%	14.50%
Speed Calling	14.50%	14.50%
Three Way Calling	14.50%	14.50%
<b>ISDN</b>		
Digiline	14.50%	14.50%
<b>OTHER</b>		
Bundled Telecommunications Services (e.g. the Works)	14.50%	14.50%
Conference Telephone Service	14.50%	14.50%
Customer Alerting Enhancement	14.50%	14.50%
Gendered Services	14.50%	14.50%
Hot Line	14.50%	14.50%
Improved Transmission	14.50%	14.50%
Intercept Referral Service	14.50%	14.50%
Local Operator Assistance Service	14.50%	14.50%
Promoters (Greater than 90 days)	14.50%	14.50%
Predefined Number Service	14.50%	14.50%
Second Line Control	14.50%	14.50%
TollTone	14.50%	14.50%
Voice Dial	14.50%	14.50%
Warm Line	14.50%	14.50%



		SWBT RECURRING	SWBT NON-REC.
	<u>OTHER (Resale)</u>	<u>RE-SALE DISCOUNTS</u>	
		<u>RECURRING</u>	<u>NON-RECURRING</u>
	<u>DIRECTORY ASSISTANCE SERVICES</u>		
	Nationwide Listing Services (NLS)	14.50%	14.50%
		14.50%	14.50%
	<u>TOLL</u>		
	Home 800sm	14.50%	14.50%
	Intra-LATA MTS	14.50%	14.50%
	<u>WATS</u>	14.50%	14.50%
	<u>OPTIONAL TOLL CALLING PLANS</u>		
	1+ SAVERsm	14.50%	14.50%
	Designated Number Service (1+SAVER Discount)	14.50%	14.50%
	Circle Saver	14.50%	14.50%
	Circle Saver Trial Plan (Fort Smith Late Only)	14.50%	14.50%
	Community Calling Service	14.50%	14.50%
	Extended Community Saver	14.50%	14.50%
	800 Call Restriction	14.50%	14.50%
	Access Services	0%	0%
	Additional Directory Listings	14.50%	14.50%
	Bill Plus	5%	5%
	Company Initiated Suspension Service	0%	0%
	Connections with Terminal Equipment and Communications Equipment	0%	0%
	Consolidated Billing	5%	5%
	Construction Charges	0%	0%
	Customer Initiated Suspension Service	0%	0%
	Exchange Connection Service	0%	0%
	Joint User Service	0%	0%
	Maintenance of Service Changes	0%	0%
	Phone Customer	0%	0%
	Prepaid Calling Cards	14.50%	14.50%
	Telecommunications Service Priority Systems	0%	0%
	Toll Billing Exception (Billed Number Screen)	14.50%	14.50%
	Toll Restriction	14.50%	14.50%
	Wireless Carrier Interconnection Services	0%	0%
	Electronic Billing Information Data (daily usage) per message	\$ 0.003	NA
	Swimming Investigation Fee	NA	\$ 50.00
	Local disconnected Report (LDR)		\$ 50.00
	Per WTN	\$ 0.10	NA
	Simple conversion charge per billable number	NA	\$ 25.00
	Electronic conversion orders per billable number	NA	\$ 5.00
	Complex conversion orders per billable number	NA	125.00
	SWBT terminal of CLEC and use falling to 3rd party pub. per occurrence, per dtg publisher	NA	\$ 100.00
	<u>OSDA</u>		
	Branding - Resellers		
	- Initial Load	NA	\$ 1,075.00
	- Subsequent Load	NA	\$ 1,075.00
	- Per Call	\$ 0.02	NA
	Rate References - Resellers		
	- Initial Load	NA	\$ 1,675.61
	- Subsequent Faster Load	NA	\$ 650.32
	- Subsequent Reference Load	NA	\$ 650.32

TBD - To be Determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA - Not Applicable

PACIFIC BELL TELEPHONE COMPANY  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 PACIFIC/PHONE-LINK, INC

RESALE		Resale Discounts	
		Recurring	Non recurring
<b>LOCAL EXCHANGE SERVICE</b>			
Individual Line Measured Rate Residence Service		17%	17%
Individual Line Measured Rate Business Service		17%	17%
Individual Line Flat Rate Residence Service		17%	17%
Farmer Line Service		17%	17%
<b>LOCAL USAGE, ZUM, and EAS</b>			
<b>VERTICAL SERVICES</b>			
Three Way Calling		17%	17%
Call Forwarding		17%	17%
Busy Call Forwarding		17%	17%
Delayed Call Forwarding		17%	17%
Remote Access to Call Forwarding		17%	17%
Call Screen		17%	17%
Select Call Forwarding		17%	17%
Priority Ringing		17%	17%
Repeat Dialing		17%	17%
Call Return		17%	17%
Caller ID		17%	17%
Call Waiting		17%	17%
Speed Calling - 8 code capacity		17%	17%
Speed Calling - 30 code capacity		17%	17%
Intercom		17%	17%
Intercom Plus		17%	17%
Call Trace		17%	17%
Caller ID on Analog Centrex-Like Lines		17%	17%
Caller ID on PBX Lines		17%	17%
Caller ID on Dedicated Custom 8 Service		17%	17%
Direct Connect		17%	17%
Usage Sensitive Custom Calling Services		17%	17%
Premiere Communications Systems - Resale		17%	17%
Remote Call Forwarding		17%	17%
Direct Connect		17%	17%
<b>CENTREX-LIKE</b>			
Hunting Service		17%	17%
Adapt Intercommunicating Service		17%	17%
Central Office Electronic Tandem Switching		17%	17%
Centrex-Like ISDN		17%	17%
<b>ISDN</b>			
ISDN BRI		17%	17%
Primary Rate ISDN (PRI)		17%	17%
Personal ISDN		17%	17%
Centrex-Like ISDN		17%	17%
<b>TOLL</b>			
Local Plus (Intralata Toll)		17%	17%
Two-Point Message Telecommunications Service (Local Toll)		17%	17%
Express Call Completion		17%	17%
CUSTOM 8 Toll Free Service (grandfathered)		17%	17%
Dedicated Access Line		17%	17%
Custom 8 Digital Data		17%	17%
EASY 8 Toll Free Service		17%	17%
Easy 8 Digital Data		17%	17%
Easy 8 Directory Assistance Listing		17%	17%
California 976		17%	17%
California 900		17%	17%
Information Services Call Blocking		17%	17%
<b>OPTIONAL TOLL CALLING PLANS</b>			
Resale Residence Usage Discount- Direct Discount		17%	17%
Resale Residence Usage Discount- Service Area		17%	17%
Resale Residence Usage Discount- Community		17%	17%
Resale Residence Usage Discount- Easy Saver		17%	17%
Resale Residence Usage Discount- Saver 60		17%	17%
Resale Residence Usage Discount- Saver Plus		17%	17%
Resale Business Usage Discount- Direct Discount		17%	17%
Resale Business Usage Discount- Plan 50		17%	17%
Resale Business Usage Discount- Plan 1000		17%	17%
Resale Business Usage Discount- Volume Discount		17%	17%
Resale Business Usage Discount - Plus		17%	17%

TBD- To be Determined  
NRO - Nonrecurring only  
ICB - Individual Case Basis  
NA- Not Applicable

PACIFIC BELL TELEPHONE COMPANY

Rates  
January 7, 2000

APPENDIX PRICING  
PACIFIC PHONE-LINK, INC

<b>DIRECTORY ASSISTANCE</b>			
Nationwide Listing Services (NLS)			17%
CYN Service			17%
TRUNKS			17%
Flat Rate Trunk			17%
Trunk Line Service			17%
OTHER			
Number Retention Service			17%
Number Referral Service			17%
Number Services (Personalized TNS)			17%
Voice Based Information Services			17%
Promotional Pricing (90 days +)			17%
Private Branch Exchange Services			17%
Short Duration Service			17%
Grandfathered Services			17%
Message Waiting Indicator (MWI++)			17%
Call Forwarding Busy Line			17%
Call Forwarding/Don't Answer			17%
Call Forwarding Busy Line/Don't Answer			17%
Foreign Exchange Service			17%
Foreign Prefix Service			17%
On Premise Extensions			17%
Operator Services and Directory Assistance			17%
<b>TELEPHONE ANSWERING SERVICE</b>			
Secretarial Answering Service			17%
Occasional Service			17%
Concentrator- Identifier Service			17%
Answering Line Service			17%
<b>DIRECT INWARD DIALING SERVICE</b>			
Tie Line Service			17%
Interexchange Channel			17%
Directory Listings Alternate User Listings			17%
Business Individual Line Service			17%
Premium Subscriber Plan			17%
Premium Subscriber Plan			17%
Power Distribution Alarm And Control System			17%
Custom Virtual Network			17%
WATS Service			17%
Basic Service Elements and			17%
Complementary Network Services			17%
Business Answering Lines			17%
Short Duration Service			17%
<b>OTHER (Resale)</b>			
On products below, for discount, if any please see applicable tariff			
Access Products			0%
Electronic Tandem Switching *			0%
Private Line Services			0%
Digital Data Over Voice			0%
Group Video			0%
High Voltage Protection			0%
Switched SMDS			0%
Switched SS			0%
All Broadband and Fast Packet Services			0%
* Pending CPUC approval of Advice Letter No. 18432			
Other Services			0%
Centrex-Like Number Retention Service			0%
Off-Premise Extension Service			0%
Promotions Exceeding 90 days			0%
Contract Plans			0%
Remote Call Forwarding			0%
COPT			0%
Labor/Network Rearrangements			0%
Visit Charge (Trouble Identification)			0%
Cable services All, IW			0%
Electronic Billing Information Data (daily usage)			NA
per message		\$ 0.003	

TBD- To be Determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA- Not Applicable

PACIFIC BELL TELEPHONE COMPANY  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 PACIFIC/PHONE-LINK, INC

Fraud Alert Referral Usage per Alert Referral		\$ 11.10	\$ 700.00	
Repair Transfer Service (per subsequent change)				
Recorded Name Announcement		NA	\$ 2,300.00	
800/888 Telephone Number		NA	\$ 750.00	
Name Announcement & Telephone Number		NA	\$ 2,400.00	
Slamming Investigation Fee		NA	\$ 50.00	
Local disconnected Report (LDR) Per WTN		\$ 0.10	NA	
Traffic Alert Referral Service Usage charge/alert		TBD	N/A	
End User Change Over (per billable telephone number)				
Business		\$ 5.81		
Residence		\$ 4.15		
Complex		\$ 5.81		
LNP Service Charge		\$ 0.34		
Directory Assistance				
Directory Assistance Rate Per Call		\$ 0.39494		
Call Completion LATA Wide - Per MOU		\$ 0.00436		
Express Call Completion				
Rate per call		\$ 0.14516		
Call Completion LATA Wide - Per MOU		\$ 0.00436		
Directory Assistance (nationwide listing service) Rate per call		\$ 0.82		
Call Branding				
Establish/Change Branding Announcement (Per TOPS - Switch)		NA	\$ 447.96	
DA Services rate/ reference information				
Rate per initial load		N/A		
Rate per subsequent rate change		N/A		
Rate per subsequent reference change		N/A		
Operator Services				
Fully Automated Call Processing				
Call Completion LATA Wide - Per MOU		\$ 0.00436		
Rate per completed automated call		\$ 0.09381		
Operator - Assisted Call Processing				
Call Completion LATA Wide - Per MOU		\$ 0.00436		
Operator Assisted Call Processing (Per work second)		\$ 0.02952		
Call Branding				
Establish/Change Branding Announcement (Per TOPS - Switch)		NA	\$ 447.96	
Operator Services rate/reference information				
Rate per initial load		N/A		
Rate per subsequent rate change		N/A		
Rate per subsequent reference change		N/A		
OS/DA Trunks				
Trunk Installation per trunk		NA	\$ 500.00	\$ 184.00
BLVI Trunks				
Trunk Installation per trunk		NA	\$ 500.00	\$ 184.00

TBD-To be determined  
 NRO-Nonrecurring only  
 ICB-Individual Case Basis  
 NA-Not applicable

SOUTHERN NEW ENGLAND TELEPHONE COMPANY  
 Rates  
 CONNECTICUT  
 August 27, 1999

Appendix Pricing - CT  
 SNET/PHONE-LINK, INC.

CONNECTICUT			SNET Generic Rates			
			SNET RECURRING		SNET NON-REC.	
			RESALE DISCOUNTS			
			RECURRING	NON-RECURRING		
Directory Assistance			17.80%	17.80%		
Toll Assistance Service			17.80%	17.80%		

TBD- To be determined  
 NRO- Nonrecurring only  
 ICB- Individual Case Basis  
 NA- Not applicable

AMERITECH  
 TELEPHONE COMPANY  
 ILLINOIS  
 Rates  
 January 7, 2000

APPENDIX PRICING  
AM-IL/PHONE-LINK, INC.

<b>RESALE</b>					
	See ILL.C.C. No. 20 Tariff Part 22				
<b>Line Connection Charge</b>					
Residence					NA
Business					NA
<b>Service Order/Service Request Charge</b>					
Residence					\$18.85
Business					\$14.12
<b>Non-Electronic (Manual) Service Order Charge</b>					
Residence					\$24.19
Business					\$17.17

TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 INDIANA  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AMINPHONE-LINK, INC

		AIT Generic Rates		
		AIT RECURRING		AIT NON-REC.
<b>RESALE</b>		<b>RESALE DISCOUNTS</b>		
		RECURRING	NON-RECURRING	
<b>BUSINESS</b>				
<b>LOCAL EXCHANGE SERVICE</b>				
Business 1 Party		21.46%	21.46%	
Business - Measured		21.46%	21.46%	
Customer Operated Pay Telephone (COPT)		21.46%	21.46%	
<b>EXPANDED LOCAL CALLING</b>				
Extended Area Service		21.46%	21.46%	
<b>VERTICAL SERVICES</b>				
Anonymous Call Rejection		21.46%	21.46%	
Repeat Dialing (Auto Redial)		21.46%	21.46%	
Repeat Dialing-Per Use (Auto Redial - Usage Sensitive)		21.46%	21.46%	
Call Blocker		21.46%	21.46%	
Call Forwarding		21.46%	21.46%	
Call Forwarding - Busy Line		21.46%	21.46%	
Call Forwarding - Busy Line/Don't Answer		21.46%	21.46%	
Call Forwarding - Don't Answer		21.46%	21.46%	
Automatic CallBack (Call Return)		21.46%	21.46%	
Automatic CallBack-Per Use (Call Return - Usage Sensitive)		21.46%	21.46%	
Call Trace		21.46%	21.46%	
Call Waiting		21.46%	21.46%	
Caller ID With Name (Calling Name)		21.46%	21.46%	
Caller ID (Calling Number)		21.46%	21.46%	
MultiRing Service -1 (Personalized Ring -1 Dependent Number)		21.46%	21.46%	
MultiRing Service -2 (Personalized Ring -2 Dependent Numbers)		21.46%	21.46%	
Remote Access to Call Forwarding (Grandfathered)		0.00%	0.00%	
Selective Call Forwarding		0.00%	0.00%	
Multi-Path Call Forwarding (Simultaneous Call Forwarding)		21.46%	21.46%	
Remote Call Forwarding-Per Feature		21.46%	21.46%	
RCF, Interstate, Interexchange		21.46%	21.46%	
RCF, Intrastate		21.46%	21.46%	
RCF, Interstate, International		21.46%	21.46%	
RCF, Intrastate, Interexchange		21.46%	21.46%	
RCF to 800		21.46%	21.46%	
RCF Additional		21.46%	21.46%	
Speed Calling 8		21.46%	21.46%	
Speed Calling 30		21.46%	21.46%	
Three Way Calling		21.46%	21.46%	
Call Screening		21.46%	21.46%	
Busy Line Transfer		21.46%	21.46%	
Alternate Answer		21.46%	21.46%	
Message Waiting - Tone		21.46%	21.46%	
Easy Call		21.46%	21.46%	
Prime Number Service		21.46%	21.46%	
AMERITECH Privacy Manager		21.46%	21.46%	
Name and Number Delivery Service		21.46%	21.46%	
<b>DID</b>				
DID		21.46%	21.46%	
<b>TRUNKS</b>				
Trunk		21.46%	21.46%	

TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 INDIANA  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AMH/PHONE-LINK, INC.

		AIT Generic Rates		
		AIT RECURRING		AIT NON-REC.
<b>AIN</b>				
Area Wide Networking		21.46%	21.46%	
Ameritech Switch Alternate Routing (ANSAR)		21.46%	21.46%	
Ameritech Customer Location Alternate Routing (ACLAR)		21.46%	21.46%	
<b>OTHER</b>				
Grandfathered Services		0.00%	0.00%	
Promotions (Greater than 90 days)		21.46%	21.46%	
TouchTone (Business)		21.46%	21.46%	
TouchTone (Trunk)		21.46%	21.46%	
900/976 Call Blocking (900/976 Call Restriction)		0%	0%	
976 (976 Information Delivery Service)		0%	0%	
Access Services (See Access Tariff)		0%	0%	
Additional Directory Listings		21.46%	21.46%	
Carrier Disconnect Service (Company Initiated Suspension Service)		0%	0%	
Connection Services		21.46%	21.46%	
Premise Services/Line Backer (Maintenance of Service Charges)		0%	0%	
Shared Tenant Service		0%	0%	
<b>ISDN</b>				
ISDN		21.46%	21.46%	
<b>DIRECTORY ASSISTANCE SERVICES</b>		21.46%	20.29%	
Local Operator Assistance Service		21.46%	21.46%	
<b>TOLL</b>				
TOLL		21.46%	21.46%	
<b>OPTIONAL TOLL CALLING PLANS</b>				
Optional Toll Calling Plans		21.46%	21.46%	
<b>CENTREX (PLEXAR)</b>				
Ameritech Centrex Service ACS		21.46%	21.46%	
Ameritech Centrex Network Manager		0.00%	0.00%	
<b>PRIVATE LINE</b>				
Analog Private Lines		21.46%	21.46%	
Private Line Channel Services		21.46%	21.46%	
<b>RESIDENCE</b>		<b>RESALE DISCOUNTS</b>		
<b>LOCAL EXCHANGE SERVICE</b>		<b>RECURRING</b>	<b>NON-RECURRING</b>	
Life Line		0.00%	0.00%	
Residence 1 Party		21.46%	21.46%	
Residence Measured		21.46%	21.46%	
<b>EXPANDED LOCAL CALLING</b>				
Extended Area Service		21.46%	21.46%	
<b>VERTICAL SERVICES</b>				
Anonymous Call Rejection		21.46%	21.46%	
Repeat Dialing (Auto Redial)		21.46%	21.46%	
Repeat Dialing -Per Use (Auto Redial - Usage Sensitive)		21.46%	21.46%	
Call Blocker		21.46%	21.46%	
Call Forwarding		21.46%	21.46%	
Call Forwarding - Busy Line		21.46%	21.46%	
Call Forwarding - Busy Line/Don't Answer		21.46%	21.46%	
Call Forwarding - Don't Answer		21.46%	21.46%	
Automatic Call-Back (Call Return)		21.46%	21.46%	
Automatic Call-Back Per Use (Call Return - Usage Sensitive)		21.46%	21.46%	
Call Trace		21.46%	21.46%	
Call Waiting		21.46%	21.46%	
Caller ID with Name (Calling Name)		21.46%	21.46%	
Caller ID (Calling Number)		21.46%	21.46%	
Multi-Ring Service - 1 (Personalized Ring- 1 dependent number)		21.46%	21.46%	
Multi-Ring Service - 2 (Personalized Ring - 2 dependent numbers - 1st dependent number)		21.46%	21.46%	
Remote Access to Call Forwarding (GF)		21.46%	21.46%	



TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 INDIANA  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AMH/PHONE-LINK, INC.

		AIT Generic Rates		
		AIT RECURRING		AIT NON-REC.
RCF, Interstate, Interexchange		21.46%	21.46%	
RCF, Intrastate		21.46%	21.46%	
RCF, Interstate, International		21.46%	21.46%	
RCF, Intrastate, Interexchange		21.46%	21.46%	
RCF to 800		21.46%	21.46%	
RCF Additional		21.46%	21.46%	
Selective Call Forwarding		21.46%	21.46%	
Speed Calling 8		21.46%	21.46%	
Three Way Calling		21.46%	21.46%	
Call Screening		21.46%	21.46%	
Busy Line Transfer		21.46%	21.46%	
Alternate Answer		21.46%	21.46%	
Message Waiting - Tone		21.46%	21.46%	
Easy Call		21.46%	21.46%	
AMERITECH Privacy Manager		21.46%	21.46%	
Name and Number Delivery Service		21.46%	21.46%	
ISDN				
ISDN		21.46%	21.46%	
DIRECTORY ASSISTANCE SERVICES		21.46%	21.46%	
Local Operator Assistance Service		21.46%	21.46%	
OTHER				
Grandfathered Services		0.00%	0.00%	
Promotions (Greater than 90 Days)		21.46%	21.46%	
TouchTone		21.46%	21.46%	
Home Services Packages		21.46%	21.46%	
900/976 Call Blocking (900/976 Call Restriction)		21.46%	21.46%	
976 (976 Information Delivery Service)		21.46%	21.46%	
Access Services (See Access Tariff)		0%	0%	
Additional Directory Listings		21.46%	21.46%	
Carrier Disconnect Service (Company Initiated Suspension Service)		21.46%	21.46%	
Connection Services		21.46%	21.46%	
Premise Services/Line Backer (Maintenance of Service Charges)		0%	0%	
Shared Tenant Service		0%	0%	
TOLL				
Custom and Dedicated 800 Service (Home 800)		21.46%	21.46%	
IntraLATA MTS		21.46%	21.46%	
Toll Restriction		21.46%	21.46%	
Electronic Billing Information Data (daily usage)		\$0.00		
per message				
Local disconnect Report (LDR)				
Per WTN		\$0.00		
Line Connection Charge				
Residence			N/A	
Business			N/A	
Service Order/Service Request Charge				
Residence			\$21.21	
Business			\$30.63	
Non-Electronic (Manual) Service Order Charge				
Residence			\$9.02	
Business			\$9.02	

RESALE	SWBT RECURRING	SWBT NON-REC.
Business	14.90%	14.90%
LOCAL EXCHANGE SERVICE	14.90%	14.90%
Business 1 Party	14.90%	14.90%
Business Multi-Line	14.90%	14.90%
Business Message Rate 1-Party	14.90%	14.90%
Customer Operated Pay Telephone Service	14.90%	14.90%
Line Amplifier	14.90%	14.90%
Public Response Calling Service	14.90%	14.90%
Telephone Answering and Secretarial Service	14.90%	14.90%
Service Connections, Move and Changes	14.90%	14.90%
EXPANDED LOCAL CALLING	14.90%	14.90%
Minuteman Extended Local Calling	14.90%	14.90%
Reseller Optional Calling Area	14.90%	14.90%
Number Plan	14.90%	14.90%
VERTICAL SERVICES	14.90%	14.90%
Auto Radio	14.90%	14.90%
Call Blocking	14.90%	14.90%
Call Forwarding	14.90%	14.90%
Call Forwarding - Busy Line	14.90%	14.90%
Call Forwarding - Busy Line Don't Answer	14.90%	14.90%
Call Forwarding - Don't Answer	14.90%	14.90%
Call Hold	14.90%	14.90%
Call Transfer	14.90%	14.90%
Call Waiting	14.90%	14.90%
Calling Name	14.90%	14.90%
Calling Number	14.90%	14.90%
Personalized Ring (1 dependent number)	14.90%	14.90%
Personalized Ring (2 dependent numbers - 1st number)	14.90%	14.90%
Personalized Ring (2 dependent numbers - 2nd number)	14.90%	14.90%
Priority Call	14.90%	14.90%
Remote Access to Call Forwarding	14.90%	14.90%
Selective Call Forwarding	14.90%	14.90%
Simultaneous Call Forwarding	14.90%	14.90%
Speed Calling	14.90%	14.90%
Three Way Calling	14.90%	14.90%
DID	14.90%	14.90%
DID (First Block of 10 - Category 1)	14.90%	14.90%
DID (First Block of 10 - Category 1)	14.90%	14.90%
DID (Ex. ext. block of 10 other first 10 - Category 1)	14.90%	14.90%
DID (Ex. ext. block of 100 other first 100 - Category 2)	14.90%	14.90%
DID (Ex. ext. block of 10 assigned over 1st 100 - Category 2)	14.90%	14.90%
DID (with Multi-frequency)	14.90%	14.90%
DID (with Dual-Tone Multi-frequency)	14.90%	14.90%
DID (1st 10 Trunks or access line)	14.90%	14.90%
DID (11th thru 60th trunk or access line)	14.90%	14.90%
DID (61st trunk or trunk access line)	14.90%	14.90%
TRUNKS	14.90%	14.90%
Analog Trunks	14.90%	14.90%
Hires/Motel Trunks	14.90%	14.90%
Digital Trunks	14.90%	14.90%
AIN	14.90%	14.90%
Area Wide Networks	14.90%	14.90%
Call Transfer	14.90%	14.90%
Chassis Routing Service	14.90%	14.90%
Intelligent Redirection	14.90%	14.90%
Positive ID	14.90%	14.90%
OTHER	14.90%	14.90%
Bundled Telecommunications Services (a.k.a. Tie Works)	14.90%	14.90%
Busy Out Arrangements	14.90%	14.90%
Conference Telephone Service	14.90%	14.90%
Customer Calling Enhancement	14.90%	14.90%
Grandcentral Service	14.90%	14.90%
Hot Line	14.90%	14.90%
Hunting	14.90%	14.90%
Improved Data Transmission	14.90%	14.90%
Intercept Referral Service	14.90%	14.90%
Local Operator Assistance Service	14.90%	14.90%
Night Number associated with Telephone Number	14.90%	14.90%
Promotions (Greater than 20 days)	14.90%	14.90%
Preferred Number Service	14.90%	14.90%
Second Line Control	14.90%	14.90%
Selective Call Acceptance	14.90%	14.90%
Telephone 016	14.90%	14.90%

		SWBT RECURRING	SWBT NON-REC.
Touch Tone		14.90%	14.90%
Voice Mail		14.90%	14.90%
Warm Line		14.90%	14.90%
ISDN			
Digiline		14.90%	14.90%
Select Video Plus®		14.90%	14.90%
Smart Trunking		14.90%	14.90%
TOLL			
IntelTA-MTS		14.90%	14.90%
MasterNet 800®		14.90%	14.90%
OutWATS		14.90%	14.90%
800 Service		14.90%	14.90%
OPTIONAL TOLL CALLING PLANS			
1+ SAVER™		14.90%	14.90%
1+SAVER Direct		14.90%	14.90%
Optional Community Calling Service		14.90%	14.90%
PEXAR®			
Plexar 10		14.90%	14.90%
Plexar 10		14.90%	14.90%
Plexar Custom®		14.90%	14.90%
PRIVATE LINE			
Analog Private Lines		14.90%	14.90%
Announcement Distribution Services		14.90%	14.90%
Foreign Exchange Services		14.90%	14.90%
Foreign Banking Office		14.90%	14.90%
Frame Relay		14.90%	14.90%
Group Alerting Services		14.90%	14.90%
MicroLink 10		14.90%	14.90%
MicroLink 10		14.90%	14.90%
MultiPort Video		14.90%	14.90%
Network Reconfiguration Service		14.90%	14.90%
Public Telephones Calling Service		14.90%	14.90%
Service Loop Facility Modification Service		14.90%	14.90%
Residence			
LOCAL EXCHANGE SERVICE			
Line Line and Link Up America Services		14.90%	14.90%
Residence 1 Party		14.90%	14.90%
Residence Measured		14.90%	14.90%
Residence Flat Rate Trunk		14.90%	14.90%
Urban Mileage		14.90%	14.90%
Service Connections, Move and Changes		14.90%	14.90%
EXPANDED LOCAL CALLING			
Mandatory Extend Local Calling		14.90%	14.90%
Basehor Optional Calling Area		14.90%	14.90%
MeritPlus		14.90%	14.90%
VERTICAL SERVICES			
Auto Redial		14.90%	14.90%
Call Block		14.90%	14.90%
Call Forwarding		14.90%	14.90%
Call Forwarding - Buy Line		14.90%	14.90%
Call Forwarding - Buy Line/Don't Answer		14.90%	14.90%
Call Forwarding - Don't Answer		14.90%	14.90%
Call Return		14.90%	14.90%
Call Trace		14.90%	14.90%
Call Waiting		14.90%	14.90%
Calling Name		14.90%	14.90%
Calling Number		14.90%	14.90%
Personalized Ring (1 dependant number)		14.90%	14.90%
Personalized Ring (2 dependant numbers - 1st number)		14.90%	14.90%
Personalized Ring (2 dependant numbers - 2nd number)		14.90%	14.90%
Priority Call		14.90%	14.90%
Remote Access to Call Forwarding		14.90%	14.90%
Selective Call Forwarding		14.90%	14.90%
Simultaneous Call Forwarding		14.90%	14.90%
Speed Calling		14.90%	14.90%
Three Way Calling		14.90%	14.90%
ISDN			
Digiline		14.90%	14.90%
OTHER			
Bundled Telecommunications Services (e.g., the Works)		14.90%	14.90%
Conference Telephone Service		14.90%	14.90%
Customer Alerting Enhancement		14.90%	14.90%
Grandfathered Services		14.90%	14.90%
Hot Line		14.90%	14.90%
Improved Data Transmission		14.90%	14.90%
Intercept Services		14.90%	14.90%
Local Operator Assistance Service		14.90%	14.90%
Promotions (Greater than 90 days)		14.90%	14.90%
Preferred Number Service		14.90%	14.90%
Secure Line Control		14.90%	14.90%
Selective Call Acceptance		14.90%	14.90%
Touch Tone		14.90%	14.90%
Voice Mail		14.90%	14.90%
Warm Line		14.90%	14.90%

RESALE DISCOUNTS

RECURRING NONRECURRING

	SWBT RECURRING	SWBT NON-REC.
<b>OTHER (Resale)</b>		
<b>DIRECTORY ASSISTANCE SERVICES</b>		
National 24 Hour Service (N/A)	14.80%	14.80%
TOLL		
900 Call Restriction	14.80%	14.80%
Home 800m	14.80%	14.80%
INTRA-LATA MTS	14.80%	14.80%
<b>OPTIONAL TOLL CALLING PLANS</b>		
1-800-BAVERM	14.80%	14.80%
1-800-BAVERM	14.80%	14.80%
Optional Community Calling Service	14.80%	14.80%
900 Call Restriction	14.80%	14.80%
Access Service	14.80%	14.80%
Additional Directory Listings	5%	5%
Bill Plus	0%	0%
Company Initiated Suspension Service	0%	0%
Connections with Terminal Equipment and Communications Equipment	0%	0%
Consolidated Billing	0%	0%
Customer Initiated Suspension Service	0%	0%
Exchange Connection Service	0%	0%
Information Delivery Service	0%	0%
InterNumber	14.80%	14.80%
Intra-LATA Inland Access Plan	0%	0%
Maintenance of Service Changes	0%	0%
Prepaid Calling Cards	14.80%	14.80%
Shared Tenant Service	0%	0%
Telecommunications Service Priority Systems	0%	0%
Test Kansas	0%	0%
Toll Billing Exception (Billed Number Screen)	14.80%	14.80%
Toll Restriction	14.80%	14.80%
Wireless Carrier Interconnection Services	0%	0%
Electronic Billing Information Data (only usage) per message	0.005	NA
Scanning Investigation Fee	NA	0.65
Local disconnected Report (LDR) Per WTN	0.10	NA
Simple conversion charges per billable number	NA	NA
Electronic conversion orders per billable number	NA	NA
Complex conversion orders per billable number	NA	NA
<b>OSPA</b>		
Branding - Resellers		
Initial Load	1.071.00	NA
Subsequent Load	1.071.00	NA
Per Call	0.0041	NA
External Rate - Resellers		
Initial Load	2.507.41	NA
Subsequent Rate Load	1.033.04	NA
Subsequent Rate Load	1.033.04	NA
The Parties acknowledge and agree that the rates set forth above are subject to any legal or equitable rights of review and remedies (including agency reconsideration and court review). If any reconsideration, agency order, appeal, court order or opinion, stay, injunction or other action by any state or federal regulatory body or court of competent jurisdiction stays, modifies, or otherwise affects any of the rates, terms and conditions herein, then the Parties shall expend diligent efforts to arrive at an agreement on conforming modifications to this Agreement. If negotiations fail, disputes between the Parties concerning the interpretation of the actions required or the provisions effected shall be handled under the Dispute Resolution procedures set forth in this Agreement.		
The Parties acknowledge and agree that the rates set forth above are interim rates, subject to the final contract rates. The final contract rates will be established in accordance with a final, unappealable order issued in the Kansas Cost Docket, KCC Docket No. 97-SOCCO-149-311.		

TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 MICHIGAN  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AM-MYPHONE-LINK, INC

		AIT Generic Rates		
		AIT RECURRING		AIT NON-REC.
<b>RESALE</b>				
		<b>RESALE DISCOUNTS</b>		
		RECURRING	NON-RECURRING	
<b>BUSINESS</b>				
<b>LOCAL EXCHANGE SERVICE</b>				
Business 1 Party		18.15%	18.15%	
Business - Measured		18.15%	18.15%	
Customer Operated Pay Telephone (COPT)		18.15%	18.15%	
<b>EXPANDED LOCAL CALLING</b>				
Interzone		18.15%	18.15%	
<b>VERTICAL SERVICES</b>				
Anonymous Call Rejection		18.15%	18.15%	
Repeat Dialing (Auto Redial)		18.15%	18.15%	
Repeat Dialing-Per Use (Auto Redial - Usage Sensitive)		18.15%	18.15%	
Call Blocker		18.15%	18.15%	
Call Forwarding		18.15%	18.15%	
Call Forwarding - Busy Line		18.15%	18.15%	
Call Forwarding - Busy Line/Don't Answer		18.15%	18.15%	
Call Forwarding - Don't Answer		18.15%	18.15%	
Automatic CallBack (Call Return)		18.15%	18.15%	
Automatic CallBack-Per Use (Call Return - Usage Sensitive)		18.15%	18.15%	
Call Trace		18.15%	18.15%	
Call Waiting		18.15%	18.15%	
Caller ID WithName (Calling Name)		18.15%	18.15%	
Caller ID (Calling Number)		18.15%	18.15%	
MultiRing Service -1 (Personalized Ring -1 Dependent Number)		18.15%	18.15%	
MultiRing Service -2 (Personalized Ring - 2 Dependent Numbers)		18.15%	18.15%	
Remote Access to Call Forwarding (Grandfathered)		0%	0%	
Selective Call Forwarding		0%	0%	
Multi-Path Call Forwarding (Simultaneous Call Forwarding)		18.15%	18.15%	
Remote Call Forwarding-Per Feature		18.15%	18.15%	
RCF, Interstate, Interexchange		18.15%	18.15%	
RCF, Intrastate		18.15%	18.15%	
RCF, Interstate, International		18.15%	18.15%	
RCF, Intrastate, Interexchange		18.15%	18.15%	
RCF to 800		18.15%	18.15%	
RCF Additional		18.15%	18.15%	
Speed Calling 8		18.15%	18.15%	
Speed Calling 30		18.15%	18.15%	
Three Way Calling		18.15%	18.15%	
Call Screening		18.15%	18.15%	
Busy Line Transfer		18.15%	18.15%	
Alternate Answer		18.15%	18.15%	
Message Waiting - Tone		18.15%	18.15%	
Easy Call		18.15%	18.15%	
Prime Number Service		18.15%	18.15%	
AMERITECH Privacy Manager		18.15%	18.15%	
Name and Number Delivery Service		18.15%	18.15%	
<b>DID</b>				
DID		18.15%	18.15%	
<b>TRUNKS</b>				
Trunk		18.15%	18.15%	
<b>AIN</b>				
Area Wide Networking		18.15%	18.15%	
Ameritech Switch Alternate Routing (ANSAR)		18.15%	18.15%	
Ameritech Customer Location Alternate Routing (ACLAR)		18.15%	18.15%	
<b>OTHER</b>				
Grandfathered Services		0.00%	0.00%	
Promotions (Greater than 90 days)		18.15%	18.15%	
TouchTone (Business)		18.15%	18.15%	
TouchTone (Trunk)		18.15%	18.15%	
800/976 Call Blocking (800/976 Call Restriction)		0%	0%	
976 (976 Information Delivery Service)		0%	0%	
Access Services (See Access Tariff)		0%	0%	
Additional Directory Listings		18.15%	18.15%	

TBD - To be determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA - Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 MICHIGAN  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AM-11/PHONE-LINK, INC

		AIT Generic Rates			
		AIT RECURRING		AIT NON-REC.	
Carrier Disconnect Service (Company Initiated Suspension Service)		0%	0%		
Connection Services		18.15%	18.15%		
Premise Services/Line Backer (Maintenance of Service Charges)		0%	0%		
Shared Tenant Service		0%	0%		
ISDN					
ISDN		18.15%	18.15%		
DIRECTORY ASSISTANCE SERVICES					
Directory Assistance Services		18.15%	20.29%		
Local Operator Assistance Service		18.15%	18.15%		
TOLL					
TOLL		18.15%	18.15%		
OPTIONAL TOLL CALLING PLANS					
Optional Toll Calling Plans		18.15%	18.15%		
CENTREX (PLEXAR)					
Ameritech Centrex Service ACS		18.15%	18.15%		
Ameritech Centrex Network Manager		0%	0%		
PRIVATE LINE					
Analog Private Lines		18.15%	18.15%		
Private Line Channel Services		18.15%	18.15%		
RESIDENCE					
LOCAL EXCHANGE SERVICE					
Life Line		0%	0%		
Residence 1 Party		18.15%	18.15%		
Residence Measured		18.15%	18.15%		
EXPANDED LOCAL CALLING					
Interzone		18.15%	18.15%		
VERTICAL SERVICES					
Anonymous Call Rejection		18.15%	18.15%		
Repeat Dialing (Auto Redial)		18.15%	18.15%		
Repeat Dialing -Per Use (Auto Redial - Usage Sensitive)		18.15%	18.15%		
Call Blocker		18.15%	18.15%		
Call Forwarding		18.15%	18.15%		
Call Forwarding - Busy Line		18.15%	18.15%		
Call Forwarding - Busy Line/Don't Answer		18.15%	18.15%		
Call Forwarding - Don't Answer		18.15%	18.15%		
Automatic Call-Back (Call Return)		18.15%	18.15%		
Automatic Call-Back Per Use (Call Return - Usage Sensitive)		18.15%	18.15%		
Call Trace		18.15%	18.15%		
Call Waiting		18.15%	18.15%		
Caller ID with Name (Calling Name)		18.15%	18.15%		
Caller ID (Calling Number)		18.15%	18.15%		
Multi-Ring Service - 1 (Personalized Ring - 1 dependent number)		18.15%	18.15%		
Multi-Ring Service - 2 (Personalized Ring - 2 dependent numbers - 1st dependent number)		18.15%	18.15%		
Priority Call		18.15%	18.15%		
Remote Access to Call Forwarding (GF)		0%	0%		
RCF, Interstate, Interexchange		18.15%	18.15%		
RCF, Intrastate		18.15%	18.15%		
RCF, Interstate, International		18.15%	18.15%		
RCF, Intrastate, Interexchange		18.15%	18.15%		
RCF to 800		18.15%	18.15%		
RCF Additional		18.15%	18.15%		
Selective Call Forwarding		18.15%	18.15%		
Speed Calling B		18.15%	18.15%		
Three Way Calling		18.15%	18.15%		
Call Screening		18.15%	18.15%		
Busy Line Transfer		18.15%	18.15%		
Alternate Answer		18.15%	18.15%		
Message Waiting - Tone		18.15%	18.15%		
Easy Call		18.15%	18.15%		
AMERITECH Privacy Manager		18.15%	18.15%		
Name and Number Delivery Service		18.15%	18.15%		

TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 MICHIGAN  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AM-MYPHONE-LINK, INC

		AIT Generic Rates			
		AIT RECURRING		AIT NON-REC.	
	ISDN				
	ISDN	18.15%	18.15%		
<b>DIRECTORY ASSISTANCE SERVICES</b>					
	Directory Assistance Services	18.15%	18.15%		
	Local Operator Assistance Service	18.15%	18.15%		
	<b>OTHER</b>				
	Grandfathered Services	0%	0%		
	Promotions (Greater than 90 Days)	18.15%	18.15%		
	TouchTone	18.15%	18.15%		
	Home Services Packages	18.15%	18.15%		
	900/976 Call Blocking (900/976 Call Restriction)	0%	0%		
	976 (976 Information Delivery Service)	0%	0%		
	Access Services (See Access Tariff)	0%	0%		
	Additional Directory Listings	18.15%	18.15%		
	Carrier Disconnect Service (Company Initiated Suspension Service)	0%	0%		
	Connection Services	18.15%	18.15%		
	Premise Services/Line Backer (Maintenance of Service Charges)	0%	0%		
	Shared Tenant Service	0%	0%		
	<b>TOLL</b>				
	Toll	18.15%	18.15%		
	Electronic Billing Information Data (daily usage) per message	\$0.00			
	Local disconnect Report (LDR)				
	Per WTN	\$0.00			
	<b>Line Connection Charge</b>				
	Residence		\$34.38		
	Business		\$34.38		
	<b>Service Order/Service Request Charge</b>				
	Residence		N/A		
	Business		N/A		
	<b>Non-Electronic (Manual) Service Order Charge</b>				
	Residence		\$8.91		
	Business		\$8.91		

RESALE		RESALE DISCOUNTS	
		RECURRING	NON-RECURRING
<b>BUSINESS</b>			
<b>LOCAL EXCHANGE SERVICE</b>			
Business 1 Party		19.20%	19.20%
Business - Multi-Line Hunting		19.20%	19.20%
Business Measured		19.20%	19.20%
Business Measured (HTG Class of Service)		19.20%	19.20%
<b>EXPANDED LOCAL CALLING</b>			
Mandatory EAS		19.20%	19.20%
Optional Metropolitan Calling Area		19.20%	19.20%
<b>VERTICAL SERVICES</b>			
Auto Redial		19.20%	19.20%
Call Blocker		19.20%	19.20%
Call Forwarding		19.20%	19.20%
Call Forwarding - Busy Line		19.20%	19.20%
Call Forwarding - Busy Line/Don't Answer		19.20%	19.20%
Call Forwarding - Don't Answer		19.20%	19.20%
Call Return		19.20%	19.20%
Call Trace		19.20%	19.20%
Call Waiting		19.20%	19.20%
Calling Name		19.20%	19.20%
Calling Number		19.20%	19.20%
ComCall®		19.20%	19.20%
Personalized Ring (1 dependent number)		19.20%	19.20%
Personalized Ring (2 dependent numbers - 1st number)		19.20%	19.20%
Personalized Ring (2 dependent numbers - 2nd number)		19.20%	19.20%
Priority Call		19.20%	19.20%
Remote Access to Call Forwarding		19.20%	19.20%
Selective Call Forwarding		19.20%	19.20%
Simultaneous Call Forwarding		19.20%	19.20%
Speed Calling 8		19.20%	19.20%
Speed Calling 30		19.20%	19.20%
Three Way Calling		19.20%	19.20%
<b>DID</b>			
DID (First Block of 100 - Category 1)		19.20%	19.20%
DID (First Block of 10 - Category 1)		19.20%	19.20%
DID (Ea. adl. block of 10 after first 10 - Category 1)		19.20%	19.20%
DID (Ea. adl. block of 100 after first 100 - Category 2)		19.20%	19.20%
DID (Ea. adl. block of 10 assigned over 1st 100 - Category 2)		19.20%	19.20%
DID (with Multifrequency)		19.20%	19.20%
DID (with Dual-Tone Multifrequency)		19.20%	19.20%
DID (1st 10 Trunks or access lines)		19.20%	19.20%
DID (11th thru 50th trunk or network access line)		19.20%	19.20%
DID (51st trunk or network access line)		19.20%	19.20%
<b>TRUNKS</b>			
Analog Trunks		19.20%	19.20%
Digital Trunks		19.20%	19.20%
<b>AIN</b>			
Area Wide Networking		19.20%	19.20%
Disaster Routing Service		19.20%	19.20%
Intelligent Redirection		19.20%	19.20%
Intellnumber		19.20%	19.20%
Positive ID		19.20%	19.20%
<b>OTHER</b>			
Bundled Telecommunications Services (e.g., the Works)		19.20%	19.20%
Customer Alerting Enablement		19.20%	19.20%
Grandfathered Services		19.20%	19.20%
Hot Line		19.20%	19.20%
Hunting		19.20%	19.20%
Local Operator Assistance Service		13.91%	13.91%
Night Number associated with Telephone Number		19.20%	19.20%
Night Number associated with a Terminal		19.20%	19.20%
Promotions (Greater than 90 days)		19.20%	19.20%
Preferred Number Service		19.20%	19.20%
Telebranch®		19.20%	19.20%
TouchTone		19.20%	19.20%
Voice Dial		19.20%	19.20%
Warm Line		19.20%	19.20%
<b>ISDN</b>			
Digiline		19.20%	19.20%
Select Video Plus®		19.20%	19.20%
Smart Trunking		19.20%	19.20%
<b>TOLL</b>			
IntraLATA MTS		19.20%	19.20%
MaxiMizer 800®		19.20%	19.20%
OutWATS		19.20%	19.20%
800 Service		19.20%	19.20%



OPTIONAL TOLL CALLING PLANS				
1+ SAVERam		19.20%		
1+SAVER Direct		19.20%		19.20%
Community Optional Saver		19.20%		19.20%
Outstate Calling Area Service		19.20%		19.20%
PLEXAR®				
Plexar I®		19.20%		19.20%
Plexar II®		19.20%		19.20%
Plexar Custom®		19.20%		19.20%
PRIVATE LINE				
Analog Private Lines		19.20%		19.20%
Business Video Service		19.20%		19.20%
Digital Loop Service		19.20%		19.20%
DOVLink I		19.20%		19.20%
Foreign Exchange Service		19.20%		19.20%
Foreign Serving Office		19.20%		19.20%
Fynne Relay		19.20%		19.20%
Group Alerting Services		19.20%		19.20%
MegaLink I®		19.20%		19.20%
MegaLink II®		19.20%		19.20%
MicroLink I®		19.20%		19.20%
MicroLink II®		19.20%		19.20%
MultiPoint Video		19.20%		19.20%
Service Loop Facility Modification Service		19.20%		19.20%
RESALE DISCOUNTS				
		REQUIRING	NON-REQUIRING	
RESIDENCE				
LOCAL EXCHANGE SERVICE				
Life Line and Link Up America Services		19.20%		19.20%
Residence 1 Party		19.20%		19.20%
Residence Measured		19.20%		19.20%
EXPANDED LOCAL CALLING				
Mandatory EAS		19.20%		19.20%
Optional Metropolitan Calling Area		19.20%		19.20%
VERTICAL SERVICES				
Auto Redial		19.20%		19.20%
Call Blocker		19.20%		19.20%
Call Forwarding		19.20%		19.20%
Call Forwarding - Busy Line		19.20%		19.20%
Call Forwarding - Busy Line/Don't Answer		19.20%		19.20%
Call Forwarding - Don't Answer		19.20%		19.20%
Call Return		19.20%		19.20%
Call Trace		19.20%		19.20%
Call Waiting		19.20%		19.20%
Calling Name		19.20%		19.20%
Calling Number		19.20%		19.20%
ComCall®		19.20%		19.20%
Personalized Ring (1 dependent number)		19.20%		19.20%
Personalized Ring (2 dependent numbers - 1st number)		19.20%		19.20%
Personalized Ring (2 dependent numbers - 2nd number)		19.20%		19.20%
Priority Call		19.20%		19.20%
Remote Access to Call Forwarding		19.20%		19.20%
Selective Call Forwarding		19.20%		19.20%
Simultaneous Call Forwarding		19.20%		19.20%
Speed Calling 6		19.20%		19.20%
Three Way Calling		19.20%		19.20%
ISDN				
Digitline		19.20%		19.20%
OTHER				
Bundled Telecommunications Services (e.g., the works)		19.20%		19.20%
Customer Alerting Enablement		19.20%		19.20%
Grandfathered Services		19.20%		19.20%
Hot Line		19.20%		19.20%
Promotions (Greater than 90 days)		19.20%		19.20%
Preferred Number Service		19.20%		19.20%
Touch Tone		19.20%		19.20%
Voice Dial		19.20%		19.20%
Warm Line		19.20%		19.20%

TBD-To Be Determined  
 NRO-Nonrecurring only  
 ICB-Individual Case Basis  
 NA-Not Applicable

SOUTHWESTERN BELL TELEPHONE COMPANY  
 MISSOURI  
 Generic Rates  
 January 7, 2000

APPENDIX PRICING  
 SWBT-MO/PHONE-LINK, INC

	RESALE DISCOUNTS			
	RECURRING	NON-RECURRING		
<b>OTHER (Resale)</b>				
<b>DIRECTORY ASSISTANCE SERVICES</b>	13.91%	13.91%		
Nationwide Listing Services (NLS)	13.91%	13.91%		
<b>TOLL</b>				
Home 800sm	19.20%	19.20%		
IntraLATA MTS	19.20%	19.20%		
<b>OPTIONAL TOLL CALLING PLANS</b>				
1+SAVERsm	19.20%	19.20%		
1+SAVER Direct	19.20%	19.20%		
Community Optional Saver	19.20%	19.20%		
Outstate Calling Area Service	19.20%	19.20%		
900 Call Restriction	19.20%	19.20%		
Access Services	0%	0%		
Additional Directory Listings	19.20%	19.20%		
Bill Plus	5%	5%		
Company Initiated Suspension Service	0%	0%		
Directory Assistance Services	13.91%	13.91%		
Connections with Terminal Equipment and Communications Equipment	0%	0%		
Consolidated Billing	5%	5%		
Construction Charges	0%	0%		
Customer Initiated Suspension Service	0%	0%		
Exchange Interconnection Service	0%	0%		
Operator Services	13.91%	13.91%		
Local Operator Assistance Service	13.91%	13.91%		
Maintenance of Service Charges	0%	0%		
Prepaid Calling Cards	19.20%	19.20%		
Telecommunications Service Priority Systems	0%	0%		
Toll Billing Exception (Billed Number Screen)	19.20%	19.20%		
Toll Restriction	19.20%	19.20%		
Wireless Carrier Interconnection Services	0%	0%		
Electronic Billing Information Data (daily usage) per message	\$ 0.003		NA	NA
Slamming Investigation Fee	NA		\$ 50.00	\$ 50.00
Local disconnected Report (LDR)			NA	NA
Per WTN	\$ 0.10			
Simple conversion charge per billable number	NA		\$ 25.00	NA
Electronic conversion orders per billable number	NA		\$ 5.00	NA
Complex conversion orders per billable number	NA		\$ 125.00	NA
SWBT transmittal of CLEC end-user listing to 3rd party pub. per occurrence, per dir publisher	NA		\$ 100.00	NA
<b>OS/DA</b>				
Bonding - Resellers				
- Initial Load	NA		\$ 1,072.00	NA
- Subsequent Load	NA		\$ 1,072.00	NA
- Per Call	\$ 0.04		NA	NA
External Rater - Resellers				
- Initial Load	NA		\$ 1,538.54	NA
- Subsequent Rater Load	NA		\$ 623.37	NA
- Subsequent Reference Load	NA		\$ 623.37	NA

RESALE		Recurring	Non-Recurring
Elements for new and additional services, move and changes and in place connections. (BUSINESS)			
- Service Ordering Charge, per customer request:			
- Connecting new or additional central office line	13.51%	NA	
- Move/chg. svc./equip., or add new or additional svc./equip. (other than central office line)	13.51%	NA	
- Move/chg. svc./equip., or add new or additional svc./equip. associated with CQS or CC2000 firs.	13.51%	NA	
- Central Office Line Connection Charge, per line:			
- Local Central Office	13.51%	NA	
- Contiguous Foreign Exchg./Foreign Prefix Svc.	13.51%	NA	
- Noncontiguous Foreign Exchange	13.51%	NA	
- Premises Visit Charge- each visit	13.51%	NA	
Elements for new and additional service, move and changes and in place connections. (RESIDENCE)			
- Service Ordering Charge, per customer request:	10.37%	NA	
- Connecting new or additional central office line	10.37%	NA	
- Move/chg. svc./equip., or add new or additional svc./equip. (other than central office line)	10.37%	NA	
- Move/chg. svc./equip., or add new or additional svc./equip. associated with CQS or CC2000 firs			
- Central Office Line Connection Charge, per line:	10.37%	NA	
- Local Central Office	10.37%	NA	
- Contiguous Foreign Exchg./Foreign Prefix Svc.	10.37%	NA	
- Noncontiguous Foreign Exchange	10.37%	NA	
Other Equipment and Facilities	10.37%	NA	
- Charges for moving, rearranging, or changing of equip., apparatus, or facilities, other than provided in this Section, will be an amount equal to the cost of labor and material	0%	NA	
<b>MOVE AND CHANGE CHARGES</b>			
Cust. requested Number Chg. (BUSINESS)			
- First Primary Service Line of each account	NA	13.51%	
- Each Additional Primary Service Line of same account on same order	NA	13.51%	
Cust. requested Number Chg. (RESIDENCE)			
- First Primary Service Line of each account	NA	10.37%	
- Each Additional Primary Service Line of same account on same order	NA	10.37%	
<b>SERVICE CONNECTION CHARGES</b>			
New and Additional Complex Business Svc.			
- Primary Service, each line:			
- Local and Extended Area Service			
- TAS trunk line service or Answering line	NA	13.51%	
- Tie line (same premises)	NA	13.51%	
- Custom Data Service, each line			
- Foreign Exchange Service, Contiguous, each line	NA	13.51%	
- TAS trunk line service or Answering lines			
- Foreign Exchange Svc. Noncontiguous, each line	NA	13.51%	
- TAS trunk line service or Answering lines			
- Foreign Prefix Svc. In same exchange, each line	NA	13.51%	
- TAS trunk line service or Answering lines			
- Extension Line; PBX, Horizon, ACD and TAS Station Line Service; Secretarial Line Service:			
- Off-premises, in the same bldg. or different bldg. on contiguous property			
- Extension Line	NA	13.51%	
- PBX, TAS, Horizon, or ACD Line	NA	13.51%	
- Secretarial Line	NA	13.51%	
- Off-premises, on noncontiguous property in the same central office serving area, each line			
- Extension Line	NA	13.51%	
- PBX, TAS, ACD, or Horizon line	NA	13.51%	
- Tie line	NA	13.51%	
- Secretarial line, Extension of an individual access line or trunk	NA	13.51%	
- Secretarial Line, Extension of a PBX line, ACD line or Horizon line	NA	13.51%	
- Off-premises in a different central office serving area in the same exchange or contiguous Foreign Exchange Area, each line			
- Extension line	NA	13.51%	

		Recurring	Non-Recurring
- PBX, TAS, ACD, Horizon line or Tie line		NA	13.51%
- Secretarial line - Extension of an individual access line or trunk		NA	13.51%
- Secretarial line - Extension of a PBX line, ACD line or Horizon line		NA	13.51%
<b>New and Additional Complex Residence Service</b>			
- Primary Service, each line:			
- Local and Extended Area Service			
- Individual access line, Trunk line service		NA	10.37%
- Custom Date Service, each line		NA	10.37%
- Foreign Exchange Service, Contiguous, each line		NA	10.37%
- Individual access line, Trunk line service		NA	10.37%
- Foreign Exchange Svc., Noncontiguous, each line		NA	10.37%
- Individual access line, Trunk line service		NA	10.37%
- Foreign Prefix Svc. in same exchange, each line		NA	10.37%
- Individual access line, Trunk line service		NA	10.37%
- Extension Line; PBX Primary Line; Secretarial Line Service			
- On and off premises in the same bldg. or different bldg. on continuous property, each line			
- Extension line		NA	10.37%
- PBX line		NA	10.37%
- Secretarial line		NA	10.37%
- Off-premises on noncontiguous property in the same central office service area, each line			
- Extension line		NA	10.37%
- PBX line		NA	10.37%
- Secretarial line		NA	10.37%
- Off-premises in a different central office serving area in the same exchange or contiguous foreign exchange area, each line			
- Extension line		NA	10.37%
- PBX line		NA	10.37%
- Secretarial line		NA	10.37%
<b>EXCHANGE SERVICES</b>			
<b>FOREIGN EXCHANGE (FX) SERVICES</b>			
<b>Foreign Exchange Rates and Charges</b>			
- Foreign Exchange Mileage Rate			
- Each one-half mile or fraction thereof			
- Each individual flat rate PBX business trunk		13.51%	NA
- Each individual flat rate line primary station- Res. and Bus.		10.37/13.51%	NA
<b>LOCAL EXCHANGE SERVICES</b>			
<b>Measured Rate Service</b>			
- Local Exchange Measured Rate Service			
- Rates and Charges			
- Rate per month for each primary individual line service (for all Nevada Bell exchanges unless otherwise noted):			
- Individual Measured Res. or Bus. Service		10.37/13.51%	NA
- Individual Measured Business Service		13.51%	NA
- Individual Standard Measured Residence Svc.		10.37%	NA
- Individual Low Use Measured Residence Svc.		10.37%	NA
- Usage rate schedule			
- The day rate applies to the following:			
- Initial minute		10.37/13.51%	NA
- Additional minute		10.37/13.51%	NA
- The evening rate applies to the following:			
- Initial minute		10.37/13.51%	NA
- Additional minute		10.37/13.51%	NA
- The night rate applies to the following:			
- Initial minute		10.37/13.51%	NA
- Additional minute		10.37/13.51%	NA
- Switched 56 Data Service			
- Rates and Charges			
- Each SW-56 equipped line or trunk			
- Datapath/TCM - 2-wire local		13.51%	13.51%
- Datapath Extension (DPX) - 2-wire remote		13.51%	13.51%
- Office Channel Unit Datapath/Control Mode Idle - 4-wire local		13.51%	13.51%
- Office Channel Unit Datapath/Control Mode Idle - 4-wire remote		13.51%	13.51%

TBD - To be Determined  
NRO - Nonrecurring only  
ICB - Individual Case Basis  
NA - Not Applicable

NEVADA BELL TELEPHONE COMPANY  
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APPENDIX - PRICING  
NEVADA PHONE-LINK, INC

		Recurring	Non-Recurring
<b>Flat-Rate Service</b>			
- Local Exchange Flat-Rate Service			
- Rates and Charges			
- Rate per month for each primary individual and party line service:			
- Individual Line Flat Rate Business Service	13.51%	NA	
- Individual Line Flat Rate Residence Service	10.37%	NA	
- Individual Line Flat Rate Business Service - Without Telephone	13.51%	NA	
- Individual Line Flat Rate Residence Service - Without Telephone	10.37%	NA	
- Two-Party Line Flat Rate Business Service	13.51%	NA	
- Two-Party Line Flat Rate Residence Service	10.37%	NA	
- TeenLine			
- Rates and Charges			
- TeenLine	10.37%	NA	
<b>Local Service Options</b>			
- Farmer Line Service			
- Rates and Charges			
- Rate per month for each station			
- Farmer Line Business Service	13.51%	NA	
- Farmer Line Residence Service	10.37%	NA	
- Suburban Service			
- Rates and Charges			
- Each suburban primary station service			
- Suburban service- business	13.51%	NA	
- Suburban service- residence	10.37%	NA	
- Suburban Mileage			
- Reno and Carson City Exchanges			
- All customer's locations within one mile of the base rate area of	NA	NA	
- All additional customer locations	NA	NA	
- All exchanges except Reno and Carson City			
- All the customer's locations within one mile of the base rate area of special rate area	NA	NA	
- All additional customer locations	NA	NA	
<b>Interoffice Mileage Rates</b>			
- Mileage rates- per month			
- Mileage between Central Offices of Exchange for each individual residence or business service:			
- First One-Quarter Mile or Fraction of Quarter Mile	10.37/13.51%	NA	
- Each additional Quarter Mile or Fraction of Quarter Mile	10.37/13.51%	NA	
<b>PRIVATE BRANCH EXCHANGE TRUNKS</b>			
<b>Private Branch Exchange Trunks</b>			
- Rates per month			
- Mileage between COs of exchange			
- First one-quarter mile or fraction thereof			
- Each PBX trunk line equipped	13.51%	NA	
- Each additional quarter mile or fraction thereof			
- Each PBX trunk line equipped	13.51%	NA	
<b>Measured Rate Trunks</b>			
- Rates and Charges			
- Rates apply to each trunk line equipped			
- 2-wire monthly rate (all applicable exchanges)	13.51%	NA	
- 4-wire monthly rate (all applicable exchanges)	13.51%	NA	
<b>Flat Rate Trunks</b>			
- Rates and Charges			
- 2-wire monthly rate (all applicable exchanges)	13.51%	NA	
- 4-wire monthly rate (all applicable exchanges)	13.51%	NA	
<b>Direct-In-Dialing (DID) to PBX Systems</b>			
- Rates and Charges			
- DID service			
- Group of DID Numbers			
- 20 numbers	13.51%	13.51%	
- 60 numbers	13.51%	NA	
- 100 numbers	13.51%	NA	
- Additional Group of numbers			
- 20 numbers	13.51%	13.51%	
- 60 numbers	13.51%	NA	
- 100 numbers	13.51%	NA	
<b>Two-way Operation to PBX Systems (DID/DOD)</b>			
- Rates and Charges			
- Two-way Operation			
- Group of DID/DOD Numbers			

		Recurring	Non-Recurring
- 20 numbers		13.51%	13.51%
- 60 numbers		13.51%	NA
- 100 numbers		13.51%	NA
- Additional Group of DID/DOD numbers			
- 20 numbers		13.51%	13.51%
- 60 numbers		13.51%	NA
- 100 numbers		13.51%	NA
<b>PREMIUM EXCHANGE SERVICES</b>			
<b>Extension Service</b>			
<b>Remote Call Forwarding</b>			
- Rates and Charges			
- The following rates are for Remote Call Forwarding Service and are in addition to Charges and Rates for equipment with which it is used.			
- First access path			
- Intrastate Inter-Service Area flat rate bus.		13.51%	NA
- Interstate flat rate business		13.51%	NA
- Intrastate Inter-Service Area flat rate res.		10.37%	NA
- Interstate flat rate residence		10.37%	NA
- Intra-Service Area flat rate business		13.51%	NA
- Intra-Service Area flat rate residence		10.37%	NA
- Additional access path			
- each, Local		10.37/13.51%	NA
- each, Toll		10.37/13.51%	NA
<b>Premiere Communications Services</b>			
- Rates and Charges - Premiere 6			
- The rates and charges following are for Premiere 6 only and are in addition to the applicable service connection charges, monthly rates and non-recurring charges for equipment with which they are associated.			
- Basic Features, Premiere 6			
- Each line		10.37/13.51%	NA
- Optional Line Features			
- Premiere 6 Call Waiting- each line		10.37/13.51%	NA
- Premiere 6 Call Forwarding- each line		10.37/13.51%	NA
- Premiere 6 Alternate Answering- each line		10.37/13.51%	NA
- Optional Group Features			
- Premiere 6 Convenience Dialing- each Premiere 6 group		10.37/13.51%	NA
- Premiere 6 Distinctive Ringing- each Premiere 6 group		10.37/13.51%	NA
- Premiere 6 Outward WATS Access- each Premiere 6 group		13.51%	NA
- Premiere 6 800 Service Access- each Premiere 6 group		13.51%	NA
- Service Charges			
- Establishment of Service			
- Same time as associated access line(s)			
- Subsequent to establishing associated line		NA	10.37/13.51%
- Service Charges below are applicable to the following changes in an established Premiere group. These rates and USOCs apply to both Business and Residence, except 800 Service.			
- Addition of optional feature(s) to an existing Premiere group- each group		NA	10.37/13.51%
- Changes to the customer specified parameters associated with Premiere Alternate Answering- each line		NA	10.37/13.51%
- Changes requested by the customer in the intercom designation code associated with Premiere Intercom- each line		NA	10.37/13.51%
- Add a line to a Premiere group- each line		NA	10.37/13.51%
- Change or remove a line from a Premiere group- each line		NA	10.37/13.51%
- Change from Premiere 6 to Premiere 20- each line		NA	10.37/13.51%
- Install Outward WATS/800 Service Access, each System		NA	13.51%
- Measured Service			
- Rates and Charges - Premiere 20			
- The rates and charges following are for Premiere 20 only and are in addition to the applicable service connection charges and monthly rates			

	Recurring	Non-Recurring
for the access line with which they are associated.		
- Basic Features, Premiere 20- each line	10.37/13.51%	NA
- Optional Line Features		
- Premiere 20 Call Waiting- each line	10.37/13.51%	NA
- Premiere 20 Call Forwarding- each line	10.37/13.51%	NA
- Premiere 20 Alternate Answering- each line	10.37/13.51%	NA
- Premiere 20 Convenience Dialing- each line	10.37/13.51%	NA
- Optional Group Features		
- Premiere 20 Distinctive Ringing- each group	10.37/13.51%	NA
- Premiere 20 Outward WATS/800 Access-		
- WATS Access		
- each access code	13.51%	NA
- 800 Service Access		
- each 800 Service Line	13.51%	NA
- Premiere 20 Additional Call Pickup Group		
- each additional group	10.37/13.51%	NA
<b>Hunting Service</b>		
- Rates and Charges <sup>1,2,3</sup>		
- Hunting Service, each line in a hunt group		
- Series Complete	13.51%	NA
- Circular	13.51%	NA
- Preferential	13.51%	NA
- Uniform Call Distribution	13.51%	NA
<b>Direct Connect</b>		
- Rates and Charges		
- each line	10.37/13.51%	10.37/13.51%
<b>Conferencing Services Offered by Nevada Bell</b>		
- Rates and Charges		
- Rate Periods and Rate Discounts		
- Mileage and Corresponding Rates for Initial Minute and each Additional Minute.		
- Rate Mileage		
- 0-10 Initial Minute	13.51%	NA
- 11-22 Initial Minute	13.51%	NA
- 23-55 Initial Minute	13.51%	NA
- 56-124 Initial Minute	13.51%	NA
- 125-Plus Initial Minute	13.51%	NA
- Operator Assisted Messages		
- Operator Assisted Station	13.51%	NA
- Operator Assisted Person	13.51%	NA
- Station Service and Person Service		
<b>JOINT USER SERVICE</b>		
- Regulations		
- the following rates apply in addition to the rates and charges for the facilities and all other service provided.		
- joint user service is not furnished in connection with residence telephone service or farmer line service.		
- Rates and Charges		
- Rate per month for each joint user service:		
- Individual Party or Answering Line Service		
- all exchanges	13.51%	NA
- PBX or Cord-Operated Answering Service		
- all exchanges	13.51%	NA
<b>DIRECTORY SERVICES</b>		
<b>Local Directory Assistance Service</b>		
- Rates and Charges		
- Direct dialed calls to Directory Assistance		
- Each call exceeding the Call Allowance	10.37/13.51%	NA
- Operator Assisted Calls to Directory Assistance		
- Each operator assisted call exceeding the allowance (from Direct Dial Access stations)	10.37/13.51%	NA
- Each operator assisted call exceeding the allowance (from Non-Direct Dial Access stations)	10.37/13.51%	NA
<b>OPERATOR SERVICES</b>		
<b>Local Operator Verification/ Interrupt Service</b>		
- Rates and Charges		
- Verification	10.37/13.51%	NA
- Combination of a verification and interruption of a		

	Recurring	Non-Recurring
conversation	10.37/13.51%	NA
<b>Operator Assisted Local Calls</b>		
- Dial Station Message Toll Charges for the lowest rate step (0-10 miles), plus the appropriate Operator Service Charge, as set forth in Tariff A.6, apply to local calls placed with the assistance of a Utility operator.		
<b>MESSAGE TELECOMMUNICATION SERVICE</b>		
<b>STANDARD SERVICE OFFERINGS</b>		
<b>Two-Point Message Telecommunication Service</b>		
- Rates and Charges - Message Toll Rate - Reno LATA		
- Rate Periods and Rate Discounts		
- Monday thru Friday		
- day rate (8:00 am to 5:00 pm) = 0% discount.		
- evening rate (5:00 pm to 11:00 pm) = 25% disc.		
- night rate (11:00 pm to 8:00 am) = 50% discount.		
- Saturday, night rate, all hours = 50% discount.		
- Sunday		
- night rate (8:00 am to 5:00pm) = 50% discount.		
- evening rate (5:00 pm to 11:00 pm) = 25% disc.		
- night rate (11:00 pm to 8:00 am) = 50% discount.		
- Mileage and Corresponding Rates for Different Classes of Service - Day Rate Period		
- Residence - Dial Station-to-Station		
- Rate Mileage		
- 0-10		
- initial minute	10.37%	NA
- each additional minute	10.37%	NA
- 11-22		
- initial minute	10.37%	NA
- each additional minute	10.37%	NA
- 23-55		
- initial minute	10.37%	NA
- each additional minute	10.37%	NA
- 56-124		
- initial minute	10.37%	NA
- each additional minute	10.37%	NA
- 125-plus		
- initial minute	10.37%	NA
- each additional minute	10.37%	NA
- Business and assisted types of calls		
- Rate Mileage		
- 0-10		
- initial minute	13.51%	NA
- each additional minute	13.51%	NA
- 11-22		
- initial minute	13.51%	NA
- each additional minute	13.51%	NA
- 23-55		
- initial minute	13.51%	NA
- each additional minute	13.51%	NA
- 56-124		
- initial minute	13.51%	NA
- each additional minute	13.51%	NA
- 125-plus		
- initial minute	13.51%	NA
- each additional minute	13.51%	NA
- Operator Assisted Messages		
- In addition to the Dial Station-to-Station Rate, the following service charges are applicable as outlined in Regulations section A6.2.1.B.6.		
- Customer Dialed Calling Card	10.37/13.51%	NA
- Operator Assisted Calling Card	10.37/13.51%	NA
- Operator Assisted Station	10.37/13.51%	NA
- Operator Assisted Person	10.37/13.51%	NA
- Coin Station Service and Coin Person Service		
- The charge for a call paid for by coin deposit in a public coin telephone is the sum of the Business two-point message rates, operator assisted service charge and federal tax, rounded to the nearer multiple of \$.05.		
<b>Toll Stations</b>		
- Rates and Charges		
- Individual Access Lines and Primary Station Service		



TBD - To be Determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA - Not Applicable

NEVADA BELL TELEPHONE COMPANY  
 Generic Rates  
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 NEVADA/PHONE-LINK, INC

	Recurring	Non-Recurring
- Individual access line	10.37/13.51%	NA
- Extension Station Service Line		
- Where located off the premises on which the primary service point is located.		
- Installation charge	NA	0%
- Monthly rate		
<b>Message Toll Telephone Service</b>		
- See this tariff for a complete list of rate centers and Central Offices in the State of Nevada, together with V-H coordinates for use in determining air-line mileages for message toll telephone service and measured exchange service.		
<b>Toll Service - Station Service</b>		
- Rates		
- Each business or residence toll service-station, per year	10.37/13.51%	NA
- Interconnection of two toll service-station lines terminating at same toll station or toll switchboard, each message	10.37/13.51%	NA
- Messages between toll service-stations and the toll station or toll switchboard to which they are connected, each message	10.37/13.51%	NA
<b>OPTIONAL CALLING PLANS</b>		
<b>Dial One Metro</b>		
- Rates and Charges		
- Dial One Metro - Residence		
- From EAD 1 to EADs 2, 3, 4, per billing account	10.37%	
- Non-recurring <sup>1</sup>		10.37%
- From EAD 2 to EADs 1, 3, 4, per billing account	10.37%	
- Non-recurring <sup>1</sup>		10.37%
- From EAD 3 to EADs 1, 2, 4, per billing account	10.37%	
- Non-recurring <sup>1</sup>		10.37%
- From EAD 4 to EADs 1, 2, 3, per billing account	10.37%	
- Non-recurring <sup>1</sup>		10.37%
- Dial One Metro - Business		
- From EAD 1 to EADs 2, 3, 4, per billing account	13.51%	NA
- Non-recurring <sup>1</sup>		13.51%
- From EAD 2 to EADs 1, 3, 4, per billing account	13.51%	
- Non-recurring <sup>1</sup>		13.51%
- From EAD 3 to EADs 1, 2, 4, per billing account	13.51%	
- Non-recurring <sup>1</sup>		13.51%
- From EAD 4 to EADs 1, 2, 3, per billing account	13.51%	
- Non-recurring <sup>1</sup>	NA	13.51%
- Dial One Metro or Equivalent <sup>2</sup>		
- From Rural Telephone Company prefix 969 to EAD 7	10.37/13.51%	10.37/13.51%
<b>WIDE AREA TELECOMMUNICATION SVC. (WATS)</b>		
<b>OUTWARD WATS AND 800 SERVICE</b>		
<b>Outward WATS and 800 Service</b>		
- Charges and Rates		
- Installation Charge		
- an access line will be furnished at the service connection charges or multi-element service charges equivalent to that of a business individual access line as shown in NE A3.		
- Extension Station Lines		
- Extension station lines are charged for at the rates specified for In Private Line Service in Tariff PL B3.		
- Move and Change Charge		
- Move or change an outward statewide access line	NA	13.51%
- Move or change an outward intraLATA access line	NA	13.51%
- Move or change an 800 access line	NA	13.51%
<b>Outward WATS</b>		
- Rates and Charges		
- Access Rates		
- Statewide (Band 8)		
- Access line, each <sup>1</sup>	13.51%	NA
- IntraLATA only (Band 9), within the customer's		

	Recurring	Non-Recurring
serving LATA		
- Access line, each	13.51%	NA
- InterLATA only (Band 11), outside the customer's serving LATA		
- Access line, each	13.51%	NA
- Monthly Usage Rates		
- Average Hours of Use per Line - Outward WATS		
- 0 - 15	13.51%	NA
- 15.1 - 40	13.51%	NA
- 40.1 - 80	13.51%	NA
- over 80	13.51%	NA
<b>800 Service</b>		
- Rates and Charges		
- Access Rates - Statewide		
- Access Line, each	13.51%	NA
- Monthly Usage Rates - Statewide		
- Hours of Usage		
- Business Day, Monday thru Friday, 9a.m. to 9p.m.	13.51%	NA
- Off Peak, All Other Hours	13.51%	NA
<b>CENTRAL OFFICE SERVICES</b>		
<b>TELEPHONE ANSWERING SERVICE</b>		
<b>Secretarial Answering Service</b>		
- Rates and Charges		
- Each secretarial extension line, extension of a trunk line, PBX or CENTREX cord-operated equipment or key equipment.		
- Charge as appropriate for an extension line, PBX or CENTREX extension line plus the following mileage:		
- 1/4 to 3/4 miles, flat rate		
- each extension line	13.51%	NA
- 4/4 to 7/4 miles, flat rate		
- each extension line	13.51%	NA
- over 7/4 miles, flat rate		
- each extension line	13.51%	NA
<b>MISCELLANEOUS SERVICE OFFERINGS</b>		
<b>MILEAGE CHARGES</b>		
<b>Extension Lines</b>		
- Rates and Charges		
- Apply to each extension, PBX, order receiving equipment and key equipment station line.		
- No mileage charge applies where the terminals are in different buildings on continuous property where the remote building is within 300 feet from the primary station or PBX switchboard. (A10.2.1.B.7)		
- Terminals are in different buildings on continuous property and located beyond 300 feet from the primary station. (See A10.2.1.B.7)		
- Each one-quarter mile or fraction thereof-		
- Each extension station	10.37/13.51%	NA
- Each PBX station	13.51%	NA
- Terminals are on noncontinuous property within the same exchange. (See A10.2.1.B.8 & A10.2.1.B.9)		
- Each extension station line or key equipment station line, per local loop (1 required per line)	10.37/13.51%	NA
- Each private branch exchange station line or order receiving equipment line, per local loop (2 required per line)	13.51%	NA
- Terminals are on noncontinuous property between contiguous exchanges. (See A10.2.1.B.8 & B.9)		
- First one-quarter mile or fraction thereof-		
- Each PBX station	13.51%	NA
- Each extension station	10.37/13.51%	NA
- Each additional one-quarter mile or fraction thereof-		
- Each PBX station	13.51%	NA
- Each extension station	10.37/13.51%	NA
- Where all of the following conditions prevail, cable charges based on estimated cost may be applied in lieu of mileage charges:		

	Recurring	Non-Recurring
- for one customer;		
- served by dedicated cable between premises of same customer on noncontinuous property;		
- minimum cable capacity of 100 pairs and less than on airline mile in length.		
- Each dedicated cable		
- basic termination charge	NA	0%
- rate per month	0%	NA
- Service Area Transmission Equipment		
- Installation charge	NA	0%
- rate per month	0%	NA
- expense incurred by the Utility to meet transmission and/or signaling requirements.		
<b>Tie Line Service</b>		
- Rates and Charges		
- Each Tie Line between PBX or Intercommunicating Systems on Different Premises, Different Central Office, Each Loop (2 required)	13.51%	NA
- Each Tie Line between PBX or Intercommunicating Systems on Different Premises, Same Central Office, Each Loop (2 required)	13.51%	NA
<b>MISCELLANEOUS SWITCHING ARRANGEMENTS</b>		
<b>Arrangements for Night, Sunday, and Holidays</b>		
- Rates and Charges		
- Termination In Central Office, With Night Listing for Private Branch Exchange System:		
- each terminal	13.51%	NA
<b>Multiple Line Control Arrangements</b>		
- Rates and Charges		
- First 6 Lines of a Group	13.51%	13.51%
- Each Additional Line of Same Group	13.51%	13.51%
<b>TOLL RESTRICTION SERVICES</b>		
<b>Toll Diversion</b>		
- Rates and Charges		
- Changes In Telephone Prefixes and Codes:		
Each change in diverting equipment arrangement or call control equipment to divert or not divert calls to one or more telephone prefixes or codes:		
- For each Group of Trunks having the same diverting arrangement	NA	13.51%
- Access Code Diverting Service:		
- Each central office arrangement of a trunk of a dial PBX system to divert access code "0" or "1"	13.51%	13.51%
<b>DISCRETIONARY EXCHANGE SERVICES</b>		
<b>CUSTOM CALLING 2000</b>		
- Rates and Charges		
- Feature Rates		
- Call Management Features		
- Call Trace, residence		
- Initial charge		
- each occurrence	10.37%	NA
- Call Trace, business		
- Initial charge		
- each occurrence	13.51%	NA
- Caller ID, residence		
- per line	10.37%	NA
- Caller ID, business		
- per line	13.51%	NA
- Call Return, residence		
- per line	10.37%	NA
- Call Return, business		
- per line	13.51%	NA
- Repeat Dialing, residence		
- per line	10.37%	NA
- Repeat Dialing, business		
- per line	13.51%	NA
- Privacy Features		
- Per Call Blocking, residence		

	Recurring	Non-Recurring		
- per line	NA	NA		
- Per Call Blocking, business				
- per line	NA	NA		
- Per Line Blocking, residence				
- per line	NA	NA		
- Blocked Call Rejection, residence				
- per line	10.37%	NA		
- Blocked Call Rejection, business				
- per line	13.51%	NA		
- Screen List Editing Features				
- Call Screen, residence				
- per line	10.37%	NA		
- Call Screen, business				
- per line	13.51%	NA		
- Priority Ringing, residence				
- per line	10.37%	NA		
- Priority Ringing, business				
- per line	13.51%	NA		
- Select Call Forwarding, residence				
- per line	10.37%	NA		
- Select Call Forwarding, business				
- per line	13.51%	NA		
- Multi-feature discounts				
- Multi-feature discount rates will apply when ordering the following CC2000 features:				
- Caller ID, Call Screen, Call Return, Repeat Dialing, Priority Ringing, Select Call Forwarding, and Blocked Call Rejection.				
- Multi-feature discounts apply to both Residence and Business features.				
- One feature, current discount is 0%				
- Two or more features, current discount is 25%				
<b>EXPRESS CALL COMPLETION SERVICE (ECCS)</b>				
- Rates and Charges				
- Per affirmative activation, per call	10.37/13.51%	NA		
<b>PRIMARY RATE ISDN (PRI)</b>				
- Rates and Charges				
- Primary Rate Interface <sup>1,2</sup>				
- 23B+Primary D Interface, Each				
- Month-to-Month	13.51%	13.51%		
- 3 - year	13.51%	13.51%		
- 5 - year	13.51%	13.51%		
- Additional Interfaces				
- 24B Interface, Each				
- Month-to-Month	13.51%	13.51%		
- 3 - year	13.51%	13.51%		
- 5 - year	13.51%	13.51%		
- 23B+Back-up D interface, Each				
- Month-to-Month	13.51%	13.51%		
- 3 - year	13.51%	13.51%		
- 5 - year	13.51%	13.51%		
- Optional Features <sup>1</sup>				
- Alternate Route, each route	13.51%	13.51%		
- PRI - NET, each PRI interface and Centrex	13.51%	13.51%		
- Non-PRI Foreign Exchange/Foreign Prefix Connection, each path/each telephone number	13.51%	13.51%		
- PRI Subgroup, each subgroup	13.51%	13.51%		
- Private Facility Connection, each facility group/trunk group connected	13.51%	13.51%		
- User to User Information, each PRI interface	13.51%	13.51%		
- Change Charges				
- PRI Miscellaneous Change Charge				
- Each affected PRI serving arrangement	NA	13.51%		
<b>OPTIONAL DISCOUNT TOLL CALLING PLANS</b>				
- Rates and Charges				
- Comstock Plan - Residence				
- Monthly Toll Usage Revenues				
- \$0 - \$49.99				
- per minute rate is not changed				
- \$50.00 and above, per minute rate				
- per minute rate	10.37%	NA		

TBD - To be Determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA - Not Applicable

NEVADA BELL TELEPHONE COMPANY  
 Generic Rates  
 January 7, 2000

APPENDIX - PRICING  
 NEVADA/PHONE-LINK, INC

	Recurring	Non-Recurring
<b>- Bonanza Plan - Business</b>		
- Monthly Toll Usage Revenues		
- \$0 - \$14.99		
- per minute rate is not changed		
- \$15.00 - \$49.99		
- per minute rate	13.51%	NA
- \$50.00 - \$249.99		
- per minute rate	13.51%	NA
- \$250.00 and above		
- per minute rate	13.51%	NA
<b>- Optional Term Discounts - Business</b>		
- 1- Year Term= Additional 5%	13.51%	NA
- 2- Year Term= Additional 10%	13.51%	NA
- 3- Year Term= Additional 15%	13.51%	NA
<b>BASIC RATE INTERFACE ISDN (BRI)</b>		
- Business ISDN Each Line	13.51%	13.51%
- Personal ISDN Each Line	10.37%	10.37%
- Optional Features- Additional B-Channel Switched		
- Primary Directory Numbers- Each	10.37/13.51%	10.37/13.51%
- Secondary Directory Number- Each	10.37/13.51%	10.37/13.51%
<b>PRIVATE LINE SERVICES CHANNELS</b>		
<b>Charges.</b>		
- Channel Termination for Telephone Sets:		
- Each move or change of a channel termination	NA	13.51%
- Channels for remote metering, Supervisory Control and Miscellaneous Signaling Purposes.		
- Each change in location of a termination of a channel made on same premises at the customer's request	NA	13.51%
- Change of Channel Termination where Customer-Owned Teletypewriter or Morse Station Eq. is used.		
- Each termination moved or changed on the same premises at the customer's request	NA	13.51%
- Channels for One-Way Program Transmission Networks in Connection with Loudspeakers.		
- Station channel	NA	13.51%
- Station channel extension	NA	13.51%
- Channels for Data Transmission (Schedules 0, 1, 2, 3, 3A, 4) and Teletypewriter Channels.		
- Each termination of a channel moved or changed on the same premises at the customer's request	NA	13.51%
- Moves to different premises.		
- A change of location from one premise to another will not be treated as a move but as a disconnect and a new install.		
<b>CLASSIFICATION AND RATES</b>		
<b>Series 1000 Channels</b>		
- Private Line Service and Channels for Remote Metering, Supervisory Control, and Miscellaneous Signaling		
- Charges and Rates		
- Local or Interexchange Private Line Channels		
- Channel between first 2 terminations on different premises on the same continuous property:		
- Types 1001 and 1009C:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Types 1002 and 1005:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Type 1006		
- Half duplex	13.51%	NA
- Full Duplex	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property:		
- Local Loop for Each First Termination		
- Types 1001 and 1009C:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA

TBD - To be Determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA - Not Applicable

NEVADA BELL TELEPHONE COMPANY  
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APPENDIX - PRICING  
 NEVADA/PHONE-LINK, INC

	Recurring	Non-Recurring
- Types 1002 and 1005:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Type 1006:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each first termination on premises		
- CPE Termination		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination:		
- Types 1001 and 1009C: <sup>1</sup>		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Types 1002, 1005, and 1006:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Parallel Drop - up to 30 Bauds		
- Local Channel, Each	13.51%	13.51%
- Type 1009C Channels <sup>2</sup>		
- Each Serving Central Office Termination of an Outlying CPE Station (Alarmed Location)	13.51%	13.51%
- A change in termination from 1 Channel to another at the customer's request will be treated as a new installation.		
- Station Arrangement - 150 Baud		
- The rate applies to each first termination.		
- Station Arrangement, Each	13.51%	NA
- Channels between Exchanges (Interexchange Channels)		
- Each Channel Terminal for terminating a 2-point Channel or 2-point section of a Multipoint Channel in a Central Office		
- Half or Full Duplex:		
- Channel Terminal, Each	13.51%	NA
- Interexchange channel mileage for each 2-point or 2-point section of a Multipoint Channel, per airline mile, per month:		
- Type 1001 and 1009C:		
- First 40 miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Type 1002, 1005, and 1006:		
- First 40 miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each interexchange channel also requires a Local Loop for each station location on non-continuous property. If applicable, additional termination of same channel on different premises on the same continuous property as first termination, also applies.		
- Battery		
- Battery Supply Other Than Dry Cells:		
- Each A.C. or D.C. Battery Tap	13.51%	NA
- Private Line Teletypewriter Service and Channels		
- Rates and Charges		
- Local or Interexchange Private Line Teletypewriter Channels		
- Channel between first 2 terminations on different premises on the same continuous property:		

TBD - To be Determined  
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 NA - Not Applicable

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APPENDIX - PRICING  
 NEVADA PHONE-LINK, INC

	Recurring	Non-Recurring
- 60, 75, 100 Speed		
- Channel:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- 150 Baud		
- Channel:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property:		
- Local Loop for termination on a premises		
- 60, 75, 100 Speed		
- Channel:		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- 150 Baud		
- Channel:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination:		
- 60, 75, and 100 Speed and 150 Baud		
- Channel:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Channels between Exchanges		
- Terminating a 2-point Channel or 2-point section of a Multipoint Channel in a Central Office:		
- Channel Termination:		
- Each	13.51%	NA
- Interexchange Channel Mileage for each 2-point Channel or 2 Point Section of a Multipoint Channel per Airline Mile		
- 0-40 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Channel or service also requires a Local Loop for each station location on noncontinuous property. In addition, Channel between first termination on different premises on the same continuous property, and additional termination on different premises on the same continuous property, also apply if applicable.		
- Station Arrangement - 150 Baud Service		
- The charge applies:		
- once to a Channel entirely on the same premises		
- to each first termination on different premises		
- Station Arrangement, Each	13.51%	NA
- Channels for Data Transmission		
- Charges and Rates		
- Local or Interexchange Private Line Channels		
- Channel between first 2 terminations on different premises on the same continuous property:		
- Schedule O		
- Type 1001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Schedule 1, 2, and 3		
- Types 1002 and 1005:		

TBD - To be Determined  
 NRO - Nonrecurring only  
 ICB - Individual Case Basis  
 NA - Not Applicable

NEVADA BELL TELEPHONE COMPANY  
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APPENDIX - PRICING  
 NEVADA/PHONE-LINK, INC

	Recurring	Non-Recurring
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Schedule 3A		
- Types 1006 and 1009C:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property:		
- Local Loop for each first termination on a premise.		
- Schedule O		
- Type 1001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Schedule 1, 2, and 3		
- Types 1002 and 1005:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Schedule 3A		
- Types 1006 and 1009C:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination:		
- Schedule O		
- Type 1001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Schedule 1, 2, 3, and 3A		
- Types 1002, 1005, 1006 and 1009C:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channels between Exchanges (Interexchange Channels):		
- Each Channel Terminal for terminating a 2-point Channel or 2-point section of a Multipoint Channel in a Central Office		
- Half or Full Duplex:		
- Channel Terminal, Each	13.51%	NA
- Interexchange Channel mileage for each 2-point Channel or 2-point section of a Multipoint Channel, per airline mile, per month		
- Schedule O:		
- 0-40 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Schedule 1, 2, 3, and 3A:		
- 0-40 Miles		
- Half Duplex	13.51%	
- Full Duplex	13.51%	
- Next 210 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA



	Recurring	Non-Recurring
- Each channel also requires a local loop for each station location on noncontinuous property.		
In addition, Channel between first terminations on different premises on the same continuous property, and additional termination on different premises on the same continuous property, also apply, if applicable.		
<b>Series 2000 Channels</b>		
- Private Line Telephone Service and Channels		
- Charges and Rates		
- Local or Interexchange Private Line Telephone Service and Channels		
- Channel between the first 2 terminations on different premises on the same continuous property:		
- Half Duplex:		
- Type 2001, Each	13.51%	NA
- Type 2002, Each	13.51%	NA
- Full Duplex:		
- Type 2001, Each	13.51%	NA
- Type 2002, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property		
- Half Duplex:		
- Type 2001, Each	13.51%	NA
- Type 2002, Each	13.51%	NA
- Full Duplex:		
- Type 2001, Each	13.51%	NA
- Type 2002, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination		
- Half Duplex:		
- Type 2001, Each	13.51%	NA
- Type 2002, Each	13.51%	NA
- Full Duplex:		
- Type 2001, Each	13.51%	NA
- Type 2002, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Signaling (if required)		
- Per Local Loop or Channel	13.51%	NA
- Channels between Exchanges (Interexchange Channels):		
- Each Channel Terminal for terminating a 2-point Channel or 2-point section of a Multipoint Channel in a Central Office		
- Channel Terminal:		
- Each	13.51%	NA
- Interexchange Channel mileage for each 2-point Channel or 2-point section of a Multipoint Channel, per airline mile, per month		
- First 40 Miles:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Next 210 Miles:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Each Additional Mile:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Each Channel or service also requires a Local Loop for each station location on noncontinuous property. In addition, a Channel between first terminations on different premises on the same continuous property, and additional termination of the same Channel on different premises on the same continuous property also apply, if applicable.		
- Where a switching arrangement is provided, each station or termination on an Interexchange Service or Channel at the switching point requires a Local Loop and Channel terminal for each of the Inter-		

	Recurring	Non-Recurring
exchange Private Lines to which it is connected and which can be operated as a separate private line.		
- Switching Arrangements (See Regulation 1.11)		
- A charge applies at the switching point for each Local or Interexchange Private Line arranged for Switching.		
- Switching Arrangement:		
- Local Service or Channel:		
- Each	13.51%	NA
- Interexchange Service or Channel:		
- Each	13.51%	NA
- Private Line Services and Channels for Data Transmission		
- Charges and Rates		
- Local or Interexchange Private Line Channels		
- Channel between first 2 terminations on different premises on the same continuous property		
- Types 2001, 2002, and 2006:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property		
- Local Loop for each first termination on a premise		
- Types 2001, 2002, and 2006:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination		
- Types 2001, 2002, and 2006:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channels between Exchanges (Interexchange Channels)		
- Each channel terminal for terminating a 2-point Channel or 2-point section of a Multipoint Channel, in a Central Office		
- Half or Full Duplex:		
- Channel Terminal, Each	13.51%	NA
- Interexchange Channel mileage for each 2-point Channel or 2-point section of a Multipoint Channel, per airline mile, per month		
- Schedule 3A:		
- 0-40 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each channel also requires a local loop for each station location on noncontinuous property.		
In addition, Channel between first terminations on different premises on the same continuous property, and additional termination of the same Channel on different premises on the same continuous property, also apply, if applicable.		
<b>Series 3000 Channels</b>		
- Channels for Remote Metering, Supervisory Control and Miscellaneous Signaling Purposes		
- Charges and Rates		
- Local or Interexchange Private Line Channels-		
Type 3001		
- Channel between first 2 terminations on different premises on the same continuous property		
- Type 3001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA

	Recurring	Non-Recurring
- CPE Termination:		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property		
- Local Loop for Each First Termination		
- Type 3001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination		
- Type 3001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channels between Exchanges (Interexchange Channels)		
- Each channel terminal for terminating a 2-point or 2-point section of a Multipoint Channel in a Central Office		
- Half Duplex:		
- Channel Terminal, Each	13.51%	NA
- Interexchange Channel mileage for each 2-point Channel or 2-point section of a Multipoint Channel, per airline mile, per month		
- First 40 miles		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Next 210 Miles		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Each Additional Mile		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Each Interexchange Channel also requires a Local Loop for each station location on non-continuous property. If applicable, additional termination of the same Channel on different premises on the same continuous property as the first termination, also applies.		
- Station Arrangement - 150 Bauds		
- This charge applies:		
- once to a Channel entirely on same premises		
- to each first termination on different premises		
- Station Arrangement, Each	13.51%	NA
- Channel conditioning arrangements may be provided for Type 3001 Channels with the rates and provisions of Tariff PL B3.3.1.		
- Signaling for Type 3001 Channels (if required)		
- Per Local Loop or Channel Arranged	13.51%	NA
- A change in termination from 1 channel to another at the customer's request will be treated as a new installation.		
- Channels for Data Transmission		
- Charges and Rates		
- Local or Interexchange Private Line Channels-Schedules 3A and 4		
- Channel between first 2 terminations on different premises on the same continuous property		
- Type 3001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Type 3002:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Channel between first terminations on different premises on noncontinuous property		
- Local Loop for each first termination on a premises		
- Type 3001:		

TBD - To be Determined  
 NRO - Nonrecurring only  
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 NA - Not Applicable

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 NEVADA/PHONE-LINK, INC

	Recurring	Non-Recurring
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Type 3002:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Additional termination of the same Channel on different premises on the same continuous property as the first termination		
- Type 3001:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Type 3002:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- CPE Termination:		
- Each	NA	13.51%
- Bulk Pricing (for large volumes of Type 3002)		
(See NOTE 4 for nonrecurring charge information)		
- Channel between first terminations on different premises on noncontinuous property		
- Local Loop for each first termination on a premises		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Channel Terminal, Bulk Pricing:		
- Half Duplex, Each	13.51%	NA
- Full Duplex, Each	13.51%	NA
- Interoffice Channel Mileage Bulk Pricing for each two-point channel or two-point section of a multi-point channel, -per airline mile, per month	13.51%	NA
- Charge to meet Bulk Pricing "minimum" channel service charge requirement		
- per channel	13.51%	NA
- Channels between Exchanges (Interexchange Channels)		
- Each Channel terminal for terminating a 2-point Channel or 2-point section of a Multipoint Channel in a Central Office		
- Channel Terminal, Each	13.51%	NA
- Interexchange channel mileage for each 2-point Channel or 2-point section of a Multipoint Channel per airline mile, per month		
- Schedule 3A:		
- 0-40 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Schedule 4:		
- 0-40 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Next 210 Miles		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each Additional Mile		
- Half Duplex	13.51%	NA
- Full Duplex	13.51%	NA
- Each channel also requires a local loop for each station location on noncontinuous property. In addition, channel between first terminations on different premises on the same continuous property, and additional termination on different premises on the same continuous property also apply, if applicable.		
- Signaling for Schedule 4 Channels (if required)		

	Recurring	Non-Recurring
- Local Loop or Channel:		
- Arranged for Signaling	13.51%	NA
- Station Arrangements - Schedule 3A		
- The rate applies:		
- once to a Channel entirely on same premises		
- to each first termination on different premises		
- Station Arrangement, Each	13.51%	NA
- Switching Arrangements for Schedule 4		
Channels are furnished with the rates and provisions of Tariff PL B3.2.2.		
- Channel Conditioning for Schedule 4 Channels is furnished with the rates and provisions of Tariff PL B3.3.1.		
- Local Area Data Channels (LADC)		
- Charges and Rates		
- Channel between first two terminations on different premises on the same continuous property.		
- Type:		
- 2-wire, Each	13.51%	NA
- 4-wire, Each	13.51%	NA
- Termination		
- Each	NA	13.51%
- Channel between two terminations.		
- Local Loop for each termination.		
- Type:		
- 2-wire, Each	13.51%	NA
- 4-wire, Each	13.51%	NA
- Termination:		
- Each	NA	13.51%
<b>Other Channels</b>		
- Bell and Lights System Attack Warning Service		
This service is not offered at this time.		
- Farmer Lines		
- Rates and Charges		
- Connection Charge		
- Each connection made with customer-owned facilities		
- Channel Rate - Each Channel		
- In Cable		
- Each one-quarter mile or fraction thereof, airline measurement, per year	13.51%	NA
- Open Wire		
- First one-quarter mile or fraction thereof, airline measurement, per month	13.51%	NA
- Each additional one-quarter mile or fraction thereof, airline measurement, per month	13.51%	NA
<b>OTHER FEATURES AND ARRANGEMENTS</b>		
<b>Classification and Rates - Channel Conditioning</b>		
- Charges and Rates		
- Type C1, C2, and C4 Channel Conditioning		
- For the First Station in an Exchange:		
- On a 2-point Channel not arranged for Switching:		
- Type C1	13.51%	13.51%
- Type C2	13.51%	13.51%
- Type C4	13.51%	13.51%
- On a 2-point Channel arranged for:		
- Switching Type C1	13.51%	13.51%
- Multi Point Type C1	13.51%	13.51%
- On a Multi Point Channel:		
- Type C2	13.51%	13.51%
- For Each Additional Station on the Same Channel and in the Same Exchange as the First Station:		
- Type C1	13.51%	13.51%
- Type C2	13.51%	13.51%
- Type C4	13.51%	13.51%
- Type D1, High Performance Data Conditioning applies to Schedule 4 Channels for data transmission.		
- When High Performance Data Conditioning is ordered subsequent to the installation of the Data Channel, a charge equal to the Installation Charge for the Local Channel will apply for each Local Channel in addition to the charge for the High Performance Data Conditioning.		
- On a 2-point Channel not arranged for Switching:		
- Type D1, Per Channel	NA	13.51%

Classification and Rates - Signalling Options	Recurring	Non-Recurring
- Charges and Rates		
- Dial Conditioning Arrangement used with Channels Between Non-contiguous Exchanges		
- The dial conditioning arrangement charge would not apply when furnished at a service point equipped with an interexchange switching arrangement.		
- Dial Signalling Arrangement:		
- Per Point Service	13.51%	NA
- Dial Termination Arrangement:		
- Per Point Service	13.51%	NA
Classification and Rates - Multipoint Service and Multistation Arrangements		
- Charges and Rates		
- Intraexchange		
- Multipoint Charge:		
- Per Central Office Termination	13.51%	13.51%
- Interexchange		
- Multipoint Charge:		
- Per Central Office Termination	13.51%	13.51%
DIGITAL ACCESS SERVICE		
DIGITAL DATA SERVICE		
Rates and Charges		
- Channels Between Digital Cities		
- The rates below apply for each two-point channel section furnished between Digital City Rate Centers.		
- Airline Mileage		
- Each mile at 2.4 Kbps	13.51%	NA
- Each mile at 4.8 Kbps	13.51%	NA
- Each mile at 9.6 Kbps	13.51%	NA
- Each mile at 56 Kbps	13.51%	NA
- Channels		
- Each channel at 2.4 Kbps	13.51%	NA
- Each channel at 4.8 Kbps	13.51%	NA
- Each channel at 9.6 Kbps	13.51%	NA
- Each channel at 56 Kbps	13.51%	NA
- Local Distribution Channel		
- The rates below apply for each two-point Local Distribution Channel terminated at a station in a Digital City Serving Area, thereby providing a path for digital transmission between the Serving Wire Center Central Office and the customer's premises.		
- Transmission speed		
- 2.4 Kbps	13.51%	13.51%
- 4.8 Kbps	13.51%	13.51%
- 9.6 Kbps	13.51%	13.51%
- 56 Kbps	13.51%	13.51%
- Interoffice Digital Channel		
- The rates below apply for each two point channel section furnished between the Principal Central Office and the Serving Central Office.		
- Transmission speed per channel		
- 2.4 Kbps	13.51%	NA
- 4.8 Kbps	13.51%	NA
- 9.6 Kbps	13.51%	NA
- 56 Kbps	13.51%	NA
- Transmission speed per airline mile		
- 2.4 Kbps	13.51%	NA
- 4.8 Kbps	13.51%	NA
- 9.6 Kbps	13.51%	NA
- 56 Kbps	13.51%	NA
- Multi-Station Arrangement		
- A monthly charge per station applies when a Digital Data Service is arranged for multi-station operation		
- Each station	13.51%	NA
- Move Charges		
- When Local Distribution Channels are moved to a new location on the same premises, one-half the installation charge applies.		
- When Local Distribution Channels are moved to a new location on a different premises, the installation charge applies.		
HIGH CAPACITY (HICAP) DIGITAL DATA SERVICE		

		AIT Generic Rates		AIT NON-REC.
		AIT RECURRING		
<b>RESALE</b>				
<b>BUSINESS</b>		<b>RESALE DISCOUNTS</b>		
		RECURRING	NON-RECURRING	
<b>LOCAL EXCHANGE SERVICE</b>				
Business 1 Party		20.28%	20.28%	
Business - Measured		20.28%	20.28%	
Customer Operated Pay Telephone (COPT)		20.28%	20.28%	
<b>EXPANDED LOCAL CALLING</b>				
Extended Area Service		20.28%	20.28%	
<b>VERTICAL SERVICES</b>				
Anonymous Call Rejection		20.28%	20.28%	
Repeat Dialing (Auto Redial)		20.28%	20.28%	
Repeat Dialing-Per Use (Auto Redial - Usage Sensitive)		20.28%	20.28%	
Call Blocker		20.28%	20.28%	
Call Forwarding		20.28%	20.28%	
Call Forwarding - Busy Line		20.28%	20.28%	
Call Forwarding - Busy Line/Don't Answer		20.28%	20.28%	
Call Forwarding - Don't Answer		20.28%	20.28%	
Automatic CallBack (Call Return)		20.28%	20.28%	
Automatic CallBack-Per Use (Call Return - Usage Sensitive)		20.28%	20.28%	
Call Traces		20.28%	20.28%	
Call Waiting		20.28%	20.28%	
Caller ID With Name (Calling Name)		20.28%	20.28%	
Caller ID (Calling Number)		20.28%	20.28%	
Multiring Service -1 (Personalized Ring -1 Dependent Number)		20.28%	20.28%	
Multiring Service -2 (Personalized Ring -2 Dependent Numbers)		20.28%	20.28%	
Remote Access to Call Forwarding (Grandfathered)		0.00%	0.00%	
Selective Call Forwarding		0.00%	0.00%	
Multi-Path Call Forwarding (Simultaneous Call Forwarding)		20.28%	20.28%	
Remote Call Forwarding-Per Feature		20.28%	20.28%	
RCF, Interstate, Interexchange		20.28%	20.28%	
RCF, Intrastate		20.28%	20.28%	
RCF, Interstate, International		20.28%	20.28%	
RCF, Intrastate, Interexchange		20.28%	20.28%	
RCF to 800		20.28%	20.28%	
RCF Additional		20.28%	20.28%	
Speed Calling 8		20.28%	20.28%	
Speed Calling 30		20.28%	20.28%	
Three Way Calling		20.28%	20.28%	
Call Screening		20.28%	20.28%	
Busy Line Transfer		20.28%	20.28%	
Alternate Answer		20.28%	20.28%	
Message Waiting - Tone		20.28%	20.28%	
Easy Call		20.28%	20.28%	
Prime Number Service		20.28%	20.28%	
AMERITECH Privacy Manager		20.28%	20.28%	
Name and Number Delivery Service		20.28%	20.28%	
<b>DID</b>				
DID		20.28%	20.28%	
<b>TRUNKS</b>				
Trunk		20.28%	20.28%	

TBD -To be determined  
NRO -Nonrecurring only  
ICB -Individual Case Basis  
NA -Not Applicable

AMERITECH  
TELEPHONE COMPANY  
OHIO  
Rates  
January 7, 2000

APPENDIX PRICING  
AM-ON/PHONE-LINK, INC.

	AIT Generic Rates		AIT NON-REC.
	AIT RECURRING		
<b>AIN</b>			
Area Wide Networking	20.29%	20.29%	
Emergency Referral Message Service (Disaster Routing Service)	20.29%	20.29%	
Ameritech Switch Alternate Routing (ANSAR)	20.29%	20.29%	
Ameritech Customer Location Alternate Routing (ACLAR)	20.29%	20.29%	
<b>OTHER</b>			
Grandfathered Services	0.00%	0.00%	
Promotions (Greater than 90 days)	20.29%	20.29%	
TouchTone (Business)	20.29%	20.29%	
TouchTone (Trunk)	20.29%	20.29%	
<b>ISDN</b>			
ISDN	20.29%	20.29%	
<b>DIRECTORY ASSISTANCE SERVICES</b>			
Local Operator Assistance Service	20.29%	20.29%	
<b>TOLL</b>			
TOLL	20.29%	20.29%	
<b>OPTIONAL TOLL CALLING PLANS</b>			
Optional Toll Calling Plans	20.29%	20.29%	
<b>CENTREX (PLEXAR)</b>			
CENTREX ACS	20.29%	20.29%	
CENTREX ACS Ameritech CENTREX Network Manager	0.00%	0.00%	
<b>PRIVATE LINE</b>			
Analog Private Lines	20.29%	20.29%	
Private Line Channel Services	20.29%	20.29%	
<b>RESIDENCE</b>			
<b>LOCAL EXCHANGE SERVICE</b>			
Life Line	0.00%	0.00%	
Residence 1 Party	20.29%	20.29%	
Residence Measured	20.29%	20.29%	
<b>EXPANDED LOCAL CALLING</b>			
Extended Area Service	20.29%	20.29%	
<b>VERTICAL SERVICES</b>			
Anonymous Call Rejection	20.29%	20.29%	
Repeat Dialing (Auto Redial)	20.29%	20.29%	
Repeat Dialing - Per Use (Auto Redial - Usage Sensitive)	20.29%	20.29%	
Call Blocker	20.29%	20.29%	
Call Forwarding	20.29%	20.29%	
Call Forwarding - Busy Line	20.29%	20.29%	
Call Forwarding - Busy Line/Don't Answer	20.29%	20.29%	
Call Forwarding - Don't Answer	20.29%	20.29%	
Automatic Call-Back (Call Return)	20.29%	20.29%	
Automatic Call-Back Per Use (Call Return - Usage Sensitive)	20.29%	20.29%	
Call Trace	20.29%	20.29%	
Call Waiting	20.29%	20.29%	
Caller ID with Name (Calling Name)	20.29%	20.29%	
Caller ID (Calling Number)	20.29%	20.29%	
Multi-Ring Service - 1 (Personalized Ring - 1 dependent number)	20.29%	20.29%	
Multi-Ring Service - 2 (Personalized Ring - 2 dependent numbers - 1st dependent number)	20.29%	20.29%	
Remote Access to Call Forwarding (GF)	0.00%	0.00%	
RCF, Intrastate, Interexchange	20.29%	20.29%	
RCF, Intrastate	20.29%	20.29%	
RCF, Intrastate, International	20.29%	20.29%	
RCF, Intrastate, Interexchange	20.29%	20.29%	
RCF to 800	20.29%	20.29%	
RCF Additional	20.29%	20.29%	



TBD -To be determined  
NFO -Nonrecruiting only  
ICB -Individual Case Basis  
NA -Not Applicable

AMERITECH  
TELEPHONE COMPANY  
OHIO

Rates  
January 7, 2000

APPENDIX PRICING  
AM-OR/PHONE-LINK, INC

		AIT Generic Rates		
		AIT RECURRING		AIT NON-REC.
	Selective Call Forwarding	20.29%		20.28%
	Speed Calling 8	20.29%		20.28%
	Three Way Calling	20.29%		20.28%
	Call Screening	20.29%		20.28%
	Busy Line Transfer	20.29%		20.28%
	Alternate Answer	20.29%		20.28%
	Message Waiting - Tone	20.29%		20.28%
	Easy Call	20.29%		20.28%
	AMERITECH Privacy Manager	20.29%		20.28%
	Name and Number Delivery Service	20.29%		20.28%
	ISDN			
	ISDN	20.29%		20.28%
	DIRECTORY ASSISTANCE SERVICES			
	Local Operator Assistance Service	20.29%		20.28%
		20.29%		20.28%
	OTHER			
	Grandfathered Services			
	Promotions (Greater than 90 Days)	0.00%		0.00%
	TouchTone	20.29%		20.28%
	Home Services Packages	20.29%		20.28%
	TOLL			
	Custom and Dedicated 800 Service (Home 800)			
	IntraLATA MTS	20.29%		20.28%
	900/976 Call Blocking (900/976 Call Restriction)	20.29%		20.28%
	976 (976 Information Delivery Service)	20.29%		20.28%
	Access Services (See Access Tariff)	0%		0%
	Additional Directory Listings	20.29%		20.28%
	Carrier Disconnect Service (Company Initiated Suspension Service)	20.29%		20.28%
	Connection Services	20.29%		20.28%
	Premise Services/Line Backer (Maintenance of Service Charges)	0%		0%
	Shared Tenant Service	0%		0%
	Toll Restriction	20.29%		20.28%
	Electronic Billing Information Data (daily usage)	\$0.00		
	per message			
	Local disconnect Report (LDR)			
	Per WTN	\$0.00		
	Line Connection Charge			
	Complex (Residence)			N/A
	Complex (Business)			N/A
	Simple (Residence)			N/A
	Simple (Business)			N/A
	Service Order/Service Request Charge			
	Complex (Residence)			\$14.07
	Complex (Business)			\$12.63
	Simple (Residence)			\$14.07
	Simple (Business)			\$20.33
	Non-Electronic (Manual) Service Order Charge			
	Complex (Residence)			\$9.02
	Complex (Business)			\$9.02
	Simple (Residence)			\$9.02
	Simple (Business)			\$9.02

TBD-To be determined  
 NRO-Nonrecurring only  
 ICB-Individual Case Basis  
 NA-Not applicable

SOUTHWESTERN BELL TELEPHONE COMPANY  
 Rates  
 OKLAHOMA  
 January 7, 2000

APPENDIX PRICING  
 SWBT-QK/PHONE-LINK, INC

		SWBT RECURRING		SWBT NON-REC.	
RESALE					
		RESALE DISCOUNTS			
BUSINESS		RECURRING	NON-RECURRING		
LOCAL EXCHANGE SERVICE					
Business 1 Party		19.80%	19.80%		
Business - Multi-Line Hunting		19.80%	19.80%		
EXPANDED LOCAL CALLING					
Expanded Local Calling (Mandatory)		19.80%	19.80%		
Mandatory Extended Area Calling Service (EACS)- 1 Party		19.80%	19.80%		
Mandatory EACS - Hotel/Motel Measured Trunk		19.80%	19.80%		
Mandatory EACS - Multi-Line Hunting		19.80%	19.80%		
Mandatory EACS - PBX Trunk		19.80%	19.80%		
VERTICAL SERVICES					
Auto Redial		19.80%	19.80%		
Call Blocker		19.80%	19.80%		
Call Forwarding		19.80%	19.80%		
Call Forwarding - Busy Line		19.80%	19.80%		
Call Forwarding - Busy Line/Don't Answer		19.80%	19.80%		
Call Forwarding - Don't Answer		19.80%	19.80%		
Call Return		19.80%	19.80%		
Call Trace		19.80%	19.80%		
Call Waiting		19.80%	19.80%		
Calling Name		19.80%	19.80%		
Calling Number		19.80%	19.80%		
ComCall®		19.80%	19.80%		
Personalized Ring (1 dependent number)		19.80%	19.80%		
Personalized Ring (2 dependent numbers - 1st number)		19.80%	19.80%		
Personalized Ring (2 dependent numbers - 2nd number)		19.80%	19.80%		
Priority Call		19.80%	19.80%		
Remote Access to Call Forwarding		19.80%	19.80%		
Selective Call Forwarding		19.80%	19.80%		
Simultaneous Call Forwarding		19.80%	19.80%		
Speed Calling 8		19.80%	19.80%		
Speed Calling 30		19.80%	19.80%		
Three Way Calling		19.80%	19.80%		
DID					
DID (First Block of 100 - Category 1)		19.80%	19.80%		
DID (First Block of 10 - Category 1)		19.80%	19.80%		
DID (Ea. add. block of 10 after first 10 - Category 1)		19.80%	19.80%		
DID (Ea. add. block of 100 after first 100 - Category 2)		19.80%	19.80%		
DID (Ea. add. block of 10 assigned over 1st 100 - Category 2)		19.80%	19.80%		
DID (with Multifrequency)		19.80%	19.80%		
DID (with Dual-Tone Multifrequency)		19.80%	19.80%		
DID (1st 10 Trunks or access lines)		19.80%	19.80%		
DID (11th thru 50th trunk or network access line)		19.80%	19.80%		
DID (51st trunk or network access line)		19.80%	19.80%		
TRUNKS					
Analog Trunks		19.80%	19.80%		
Digital Trunks		19.80%	19.80%		
AIN					
Area Wide Networking		19.80%	19.80%		
Caller Intelligence®		19.80%	19.80%		
Disaster Routing Service		19.80%	19.80%		
Intelligent Redirection		19.80%	19.80%		
Positive ID		19.80%	19.80%		
OTHER					
Bundled Telecommunications Services (e.g., the Works)		19.80%	19.80%		
Busy Out Arrangements		19.80%	19.80%		
Customer Alerting Enablement		19.80%	19.80%		
Grandfathered Services		19.80%	19.80%		
Hot Line		19.80%	19.80%		
Hunting		19.80%	19.80%		
Local Operator Assistance Service		19.80%	19.80%		
Night Number associated with Telephone Number		19.80%	19.80%		
Night Number associated with a Terminal		19.80%	19.80%		
Promotions (Greater than 90 days)		19.80%	19.80%		
Preferred Number Service		19.80%	19.80%		
Telebranch®		19.80%	19.80%		
TouchTone		19.80%	19.80%		
Voice Dial		19.80%	19.80%		

TBD-To be determined  
NRO-Nonrecurring only  
ICB-Individual Case Basis  
NA-Not applicable

SOUTHWESTERN BELL TELEPHONE COMPANY

Rates  
OKLAHOMA  
January 7, 2000

APPENDIX PRICING  
SWBT-OK-PHONE-LINK, INC

		SWBT RECURRING	SWBT NON-REC.
Warm Line		19.80%	19.80%
ISDN			
Circuit Switched Video/Circuit Switched Data			
Select Video Plus®		19.80%	19.80%
Smart Trunking		19.80%	19.80%
TOLL			
IntraLATA MTS		19.80%	19.80%
Max/Mzr 800®		19.80%	19.80%
OutWATS		19.80%	19.80%
800 Service		19.80%	19.80%
OPTIONAL TOLL CALLING PLANS			
1+SAVER™		19.80%	19.80%
1+SAVER Direct™		19.80%	19.80%
Circle Savers		19.80%	19.80%
Corridor Optional Saver		19.80%	19.80%
Extended Community Saver		19.80%	19.80%
PLEXAP®			
Plexar 1®		19.80%	19.80%
Plexar 11®		19.80%	19.80%
Plexar Custom	Variable	Variable	
PRIVATE LINE			
Analog Private Lines		19.80%	19.80%
Automated Distribution Services		19.80%	19.80%
Digital Loop Service		19.80%	19.80%
Foreign Exchange Service		19.80%	19.80%
Foreign Serving Office		19.80%	19.80%
Frame Relay		19.80%	19.80%
Group Alerting Services		19.80%	19.80%
MegaLink 1®		19.80%	19.80%
MegaLink 11®		19.80%	19.80%
MegaLink 111®		19.80%	19.80%
MicroLink 1®		19.80%	19.80%
MicroLink 11®		19.80%	19.80%
MultiPoint Video		19.80%	19.80%
Service Loop Facility Modification Service		19.80%	19.80%
RESALE DISCOUNTS			
RESIDENCE		RECURRING	NON-RECURRING
LOCAL EXCHANGE SERVICE			
Life Line and Link Up America Services		19.80%	19.80%
Residence 1 Party		19.80%	19.80%
Residence Measured		19.80%	19.80%
EXPANDED LOCAL CALLING			
Expanded Local Calling (Mandatory)		19.80%	19.80%
Mandatory Extended Area Calling Service (EACS)- 1 Party		19.80%	19.80%
Mandatory EACS - One element measured, 1 Party		19.80%	19.80%
VERTICAL SERVICES			
Auto Redial		19.80%	19.80%
Call Blocker		19.80%	19.80%
Call Forwarding		19.80%	19.80%
Call Forwarding - Busy Line		19.80%	19.80%
Call Forwarding - Busy Line/Don't Answer		19.80%	19.80%
Call Forwarding - Don't Answer		19.80%	19.80%
Call Return		19.80%	19.80%
Call Trace		19.80%	19.80%
Call Waiting		19.80%	19.80%
Calling Name		19.80%	19.80%
Calling Number		19.80%	19.80%
ComCall®		19.80%	19.80%
Personalized Ring (1 dependent number)		19.80%	19.80%
Personalized Ring (2 dependent numbers - 1st number)		19.80%	19.80%
Personalized Ring (2 dependent numbers - 2nd number)		19.80%	19.80%
Priority Call		19.80%	19.80%
Remote Access to Call Forwarding		19.80%	19.80%
Selective Call Forwarding		19.80%	19.80%
Simultaneous Call Forwarding		19.80%	19.80%
Speed Calling 8		19.80%	19.80%
Three Way Calling		19.80%	19.80%
ISDN		19.80%	19.80%

TBD-To be determined  
 NRO-Nonrecurring only  
 ICB-Individual Case Basis  
 NA-Not applicable

SOUTHWESTERN BELL TELEPHONE COMPANY  
 Rates  
 OKLAHOMA  
 January 7, 2000

APPENDIX PRICING  
 SWBT-OK/PHONE-LINK, INC.

			SWBT RECURRING	SWBT NON-REC.
OTHER				
Bundled Telecommunications Services (e.g., the Works)			19.80%	19.80%
Customer Alerting Enablement			19.80%	19.80%
Grandfathered Services			19.80%	19.80%
Hot Line			19.80%	19.80%
Local Operator Assistance Service			19.80%	19.80%
Promotions (Greater than 90 days)			19.80%	19.80%
Preferred Number Service			19.80%	19.80%
TouchTone			19.80%	19.80%
Voice Dial			19.80%	19.80%
Warm Line			19.80%	19.80%

TBD-To be determined  
 NRO-Nonrecurring only  
 ICB-Individual Case Basis  
 NA-Not applicable

SOUTHWESTERN BELL TELEPHONE COMPANY  
 Rates  
 OKLAHOMA  
 January 7, 2000

APPENDIX PRICING  
 SWBT-OK/PHONE-LINK, INC

	SWBT RECURRING	SWBT NON-REC.
<b>OTHER (Resale)</b>		
<b>DIRECTORY ASSISTANCE SERVICES</b>	19.80%	19.80%
Nationwide Listing Services (NLS)	19.80%	19.80%
<b>TOLL</b>		
Home 800sm	19.80%	19.80%
IntraLATA MTS	19.80%	19.80%
<b>OPTIONAL TOLL CALLING PLANS</b>		
1+SAVERsm	19.80%	19.80%
1+SAVER Directsm	19.80%	19.80%
Circle Saver	19.80%	19.80%
Corridor Optional Saver	19.80%	19.80%
Extended Community Saver	19.80%	19.80%
900/976 Call Restriction	19.80%	19.80%
Access Services	0%	0%
Additional Directory Listings	19.80%	19.80%
Bill Plus	5%	5%
Company Initiated Suspension Service	0%	0%
Connections with Terminal Equipment and Communications Equipment	0%	0%
Consolidated Billing	5%	5%
Construction Charges	0%	0%
Customer Initiated Suspension Service	0%	0%
Exchange Connection Service	0%	0%
Maintenance of Service Charges	0%	0%
Telecommunications Service Priority Systems	0%	0%
Toll Billing Exception	19.80%	19.80%
Toll Restriction	19.80%	19.80%
Wireless Center Interconnection Services	0%	0%
Electronic Billing Information Data (daily usage) per message	\$ 0.003	NA NA
Slamming Investigation Fee	NA	\$ 50.00 \$ 50.00
<b>Local disconnect Report (LDR)</b>		
Per WTN	\$ 0.10	NA NA
Simple conversion charge per billable number	NA	\$ 13.69 NA
Electronic conversion orders per billable number	NA	\$ 3.33 NA
Complex conversion orders per billable number	NA	\$ 89.51 NA
<b>OS/DA</b>		
Branding - Resellers		
- Initial Load	NA	\$ 1,737.06 NA
- Subsequent Load	NA	\$ 1,737.06 NA
- Per Call	\$ 0.021845	NA NA
Rate Reference - Reseller		
- Initial Load	NA	\$ 2,755.09 NA
- Subsequent Rate Load	NA	\$ 1,950.27 NA
- Subsequent Reference Load	NA	\$ 1,950.27 NA

RESALE		SWBT RECURRING	SWBT NON-REC.
		RESALE DISCOUNTS RECURRING NON-RECURRING	
Business			
LOCAL EXCHANGE SERVICE			
Business 1 Party		21.60%	21.60%
Business - Multi-Line Hunting		21.60%	21.60%
Business - Measured		21.60%	21.60%
Business - Measured (HIG Class of Service)		21.60%	21.60%
Customer Operated Pay Telephone (COPT)		21.60%	21.60%
EXPANDED LOCAL CALLING			
EMS - Optional		21.60%	21.60%
Expanded Local Calling (Mandatory)		21.60%	21.60%
Extended Area Calling Service - Optional		21.60%	21.60%
Mandatory EACS - Individual Measured Trunk		21.60%	21.60%
Mandatory EACS - Multi-Line Hunting		21.60%	21.60%
Mandatory EACS - One element measured, 1 party		21.60%	21.60%
Mandatory EACS - PBX Trunk		21.60%	21.60%
Mandatory Extended Area Calling Service (EACS) - 1 Party		21.60%	21.60%
VERTICAL SERVICES			
Anonymous Call Rejection		21.60%	21.60%
Auto Recall		21.60%	21.60%
Auto Recall - Usage Sensitive		21.60%	21.60%
Call Blocker		21.60%	21.60%
Call Forwarding		21.60%	21.60%
Call Forwarding - Busy Line		21.60%	21.60%
Call Forwarding - Busy Line/Don't Answer		21.60%	21.60%
Call Forwarding - Don't Answer		21.60%	21.60%
Call Return		21.60%	21.60%
Call Return - Usage Sensitive		21.60%	21.60%
Call Transfer		21.60%	21.60%
Call Waiting		21.60%	21.60%
Calling Name		21.60%	21.60%
Calling Number		21.60%	21.60%
CallCalls		21.60%	21.60%
Personalized Ring (1 dependent number)		21.60%	21.60%
Personalized Ring (2 dependent numbers - 1st number)		21.60%	21.60%
Personalized Ring (2 dependent numbers - 2nd number)		21.60%	21.60%
Priority Call		21.60%	21.60%
Remote Access to Call Forwarding		21.60%	21.60%
Selective Call Forwarding		21.60%	21.60%
Simultaneous Call Forwarding		21.60%	21.60%
Speed Calling 8		21.60%	21.60%
Speed Calling 90		21.60%	21.60%
Three Way Calling		21.60%	21.60%
DD			
DD (First Block of 100 - Category 1)		21.60%	21.60%
DD (First Block of 10 - Category 1)		21.60%	21.60%
DD (Ea. act. block of 10 after first 10 - Category 1)		21.60%	21.60%
DD (Ea. act. block of 10 after first 100 - Category 2)		21.60%	21.60%
DD (Ea. act. block of 10 assigned over first 100 - Category 2)		21.60%	21.60%
DD (with call pulse)		21.60%	21.60%
DD (with Multifrequency)		21.60%	21.60%
DD (with Dual-Tone Multifrequency)		21.60%	21.60%
DD (1st 10 Trunks or access lines)		21.60%	21.60%
DD (11th thru 50th trunk or network access line)		21.60%	21.60%
DD (51st trunk or network access line)		21.60%	21.60%
TRUNKS			
Trunk		21.60%	21.60%
LAN			
Area Wide Networking		21.60%	21.60%
Call Transfer		21.60%	21.60%
Disaster Flooding Service		21.60%	21.60%
Intelligent Redirection		21.60%	21.60%
Intelligent Number		21.60%	21.60%
Positive ID		21.60%	21.60%
OTHER			
Customer Alerting Enablement		21.60%	21.60%
Grandfathered Service		21.60%	21.60%
Hot Line		21.60%	21.60%
Handling		21.60%	21.60%
Local Operator Assistance Service		21.60%	21.60%
Night Number associated with Telephone Number		21.60%	21.60%
Night Number associated with a Termination		21.60%	21.60%
Bundled Telecommunications Services (e.g. the Webex)		21.60%	21.60%
Promotions (Greater than 90 days)		21.60%	21.60%
Predefined Number Service		21.60%	21.60%
Telepresence		21.60%	21.60%

		SWBT RECURRING	SWBT NON-REC.
TouchTone (Business)		21.80%	21.80%
TouchTone (Tunk)		21.80%	21.80%
Voice Mail		21.80%	21.80%
Warm Line		21.80%	21.80%
ISDN			
Digilinet		21.80%	21.80%
Select Video Plus		21.80%	21.80%
Smart Trunkline		21.80%	21.80%
TOLL			
IRRELATA MTS		21.80%	21.80%
Meacham 800B		21.80%	21.80%
OutWATS		21.80%	21.80%
OPTIONAL TOLL CALLING PLANS			
1-SAVEPlan		21.80%	21.80%
PEXANS			
Placer 1B		21.80%	21.80%
Placer 1B		21.80%	21.80%
Placer Custom		21.80%	21.80%
PRIVATE LINE			
Analog Private Lines		21.80%	21.80%
Business Video Service		21.80%	21.80%
DDMLink		21.80%	21.80%
Frame Relay		21.80%	21.80%
Megalink 1B		21.80%	21.80%
Megalink 1B		21.80%	21.80%
Megalink 1B		21.80%	21.80%
MicroLink 1B		21.80%	21.80%
Network Reconfiguration Service		21.80%	21.80%
RESIDENCE			
LOCAL EXCHANGE SERVICE			
Life Line and Link Up America Services		21.80%	21.80%
Residence 1 Party		21.80%	21.80%
Residence Measured		21.80%	21.80%
EXPANDED LOCAL CALLING			
Expanded Local Calling (Mandatory)		21.80%	21.80%
Mandatory Extended Area Calling Service (EACS) - 1 Party		21.80%	21.80%
Mandatory EACS - One element measured, 1 Party		21.80%	21.80%
EACS - Optional		21.80%	21.80%
Extended Area Calling Service - Optional		21.80%	21.80%
VERTICAL SERVICES			
Anonymous Call Rejection		21.80%	21.80%
Auto Radial		21.80%	21.80%
Auto Radial - Usage Sensitive		21.80%	21.80%
Call Blocker		21.80%	21.80%
Call Forwarding		21.80%	21.80%
Call Forwarding - Busy Line		21.80%	21.80%
Call Forwarding - Busy Line/Don't Answer		21.80%	21.80%
Call Forwarding - Don't Answer		21.80%	21.80%
Call Return		21.80%	21.80%
Call Return - Usage Sensitive		21.80%	21.80%
Call Transfer		21.80%	21.80%
Call Waiting		21.80%	21.80%
Calling Name		21.80%	21.80%
Calling Number		21.80%	21.80%
ConfCall		21.80%	21.80%
Personalized Ring (1 dependent number)		21.80%	21.80%
Personalized Ring (2 dependent numbers - 1st number)		21.80%	21.80%
Personalized Ring (2 dependent numbers - 2nd number)		21.80%	21.80%
Priority Call		21.80%	21.80%
Remote Access to Call Forwarding		21.80%	21.80%
Selective Call Forwarding		21.80%	21.80%
Simultaneous Call Forwarding		21.80%	21.80%
Speed Calling 8		21.80%	21.80%
Three Way Calling		21.80%	21.80%
ISDN			
Digilinet		21.80%	21.80%
OTHER			
Customer Alerting Establishment		21.80%	21.80%
Grandfathered Services		21.80%	21.80%
Hot Line		21.80%	21.80%
Local Operator Assistance Service		21.80%	21.80%
Numbered Telecommunications Services (e.g., the Works)		21.80%	21.80%
Promotions (Greater than 80 days)		21.80%	21.80%
Premium Number Service		21.80%	21.80%
TouchTone		21.80%	21.80%
Voice Mail		21.80%	21.80%
Warm Line		21.80%	21.80%

3 of 3



TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 WISCONSIN  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AM-PPH/PHONE-LINK, INC

RESALE	RESALE DISCOUNTS	
	RECURRING	NON-RECURRING
<b>BUSINESS</b>		
<b>LOCAL EXCHANGE SERVICE</b>		
Business 1 Party	17.50%	27.50%
Business - Measured	17.50%	27.50%
Customer Operated Pay Telephone (COPT)	17.50%	27.50%
<b>EXPANDED LOCAL CALLING</b>		
Extended Area Service	20.00%	20.00%
<b>VERTICAL SERVICES</b>		
Anonymous Call Rejection	25.00%	25.00%
Repeat Dialing (Auto Redial)	25.00%	25.00%
Repeat Dialing-Per Use (Auto Redial - Usage Sensitive)	25.00%	25.00%
Call Blocker	25.00%	25.00%
Call Forwarding	25.00%	25.00%
Call Forwarding - Busy Line	25.00%	25.00%
Call Forwarding - Busy Line/Don't Answer	25.00%	25.00%
Call Forwarding - Don't Answer	25.00%	25.00%
Automatic CallBack (Call Return)	25.00%	25.00%
Automatic CallBack-Per Use (Call Return - Usage Sensitive)	25.00%	25.00%
Call Trace	25.00%	25.00%
Call Waiting	25.00%	25.00%
Caller ID With Name (Calling Name)	25.00%	25.00%
Caller ID (Calling Number)	25.00%	25.00%
Multirring Service -1 (Personalized Ring -1 Dependent Number)	25.00%	25.00%
Multirring Service -2 (Personalized Ring -2 Dependent Numbers)	25.00%	25.00%
Remote Access to Call Forwarding (Grandfathered)	0.00%	0.00%
Selective Call Forwarding	0.00%	0.00%
Multi-Path Call Forwarding (Simultaneous Call Forwarding)	25.00%	25.00%
Remote Call Forwarding-Per Feature	25.00%	25.00%
RCF, IntraState, Interexchange	25.00%	25.00%
RCF, IntraState	25.00%	25.00%
RCF, IntraState, International	25.00%	25.00%
RCF, IntraState, Interexchange	25.00%	25.00%
RCF to 800	25.00%	25.00%
RCF Additional	25.00%	25.00%
Speed Calling 8	25.00%	25.00%
Speed Calling 30	25.00%	25.00%
Three Way Calling	25.00%	25.00%
Call Screening	25.00%	25.00%
Busy Line Transfer	25.00%	25.00%
Alternate Answer	25.00%	25.00%
Message Waiting - Tone	25.00%	25.00%
Easy Call	25.00%	25.00%
Prime Number Service	25.00%	25.00%
AMERITECH Privacy Manager	25.00%	25.00%
Name and Number Delivery Service	25.00%	25.00%
<b>DID</b>		
DID	15.00%	15.00%
<b>TRUNKS</b>		
Trunk	17.50%	17.50%
<b>AIN</b>		
Area Wide Networking	25.00%	25.00%
Ameritech Switch Alternate Routing (ANSAR)	25.00%	25.00%
Ameritech Customer Location Alternate Routing (ACLAR)	25.00%	25.00%

TED To be determined  
 NHO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 WISCONSIN  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AME-W/PHONE-LINK, INC

OTHER			
Grandfathered Services			0.00%
Promotions (Greater than 90 days)		25.00%	25.00%
TouchTone (Business)		25.00%	25.00%
TouchTone (Trunk)		25.00%	25.00%
900/976 Call Blocking (900/976 Call Restriction)		0%	0%
976 (976 Information Delivery Service)		0%	0%
Access Services (See Access Tariff)		0%	0%
Additional Directory Listings		15.00%	15.00%
Carrier Disconnect Service (Company Initiated Suspension Service)		0%	0%
Connection Services		25.00%	25.00%
Premise Services/Line Backer (Maintenance of Service Charges)		0%	0%
Shared Tenant Service		0%	0%
ISDN			
ISDN		9.75%	9.75%
DIRECTORY ASSISTANCE SERVICES			
Directory Assistance Services		15.00%	15.00%
Local Operator Assistance Service		15.00%	15.00%
TOLL			
TOLL		25.00%	25.00%
OPTIONAL TOLL CALLING PLANS			
Optional Toll Calling Plans		25.00%	25.00%
CENTREX (PLEXAIR)			
Ameritech Centrex Service ACS		25.00%	25.00%
Ameritech Centrex Network Manager		0.00%	0.00%
PRIVATE LINE			
Analog Private Lines		8.00%	8.00%
Private Line Channel Services		8.00%	8.00%
RESIDENCE			
LOCAL EXCHANGE SERVICE			
Life Line		0.00%	0.00%
Residence 1 Party		14.50%	25.00%
Residence Measured		14.50%	25.00%
EXPANDED LOCAL CALLING			
Extended Area Service		17.50%	17.50%
VERTICAL SERVICES			
Anonymous Call Rejection		23.00%	23.00%
Repeat Dialing (Auto Redial)		23.00%	23.00%
Repeat Dialing - Per Use (Auto Redial - Usage Sensitive)		23.00%	23.00%
Call Blocker		23.00%	23.00%
Call Forwarding		23.00%	23.00%
Call Forwarding - Busy Line		23.00%	23.00%
Call Forwarding - Busy Line/Don't Answer		23.00%	23.00%
Call Forwarding - Don't Answer		23.00%	23.00%
Automatic Call-Back (Call Return)		23.00%	23.00%
Automatic Call-Back Per Use (Call Return - Usage Sensitive)		23.00%	23.00%
Call Trace		23.00%	23.00%
Call Waiting		23.00%	23.00%
Caller ID with Name (Calling Name)		23.00%	23.00%
Caller ID (Calling Number)		23.00%	23.00%
Multi-Ring Service - 1 (Personalized Ring- 1 dependent number)		23.00%	23.00%
Multi-Ring Service - 2 (Personalized Ring- 2 dependent number)		23.00%	23.00%
Remote Access to Call Forwarding (GIF)		0.00%	0.00%
RCF, Interstate, Interexchange		23.00%	23.00%
RCF, Intrastate		23.00%	23.00%
RCF, Interstate, International		23.00%	23.00%
RCF, Intrastate, Interexchange		23.00%	23.00%
RCF to 800		23.00%	23.00%
RCF Additional		23.00%	23.00%

TBD -To be determined  
 NRO -Nonrecurring only  
 ICB -Individual Case Basis  
 NA -Not Applicable

AMERITECH  
 TELEPHONE COMPANY  
 WISCONSIN  
 Rates  
 January 7, 2000

APPENDIX PRICING  
 AM-W/PHONE-LINK, INC

Selective Call Forwarding	23.00%	23.00%
Speed Calling 8	23.00%	23.00%
Three Way Calling	23.00%	23.00%
Call Screening	23.00%	23.00%
Busy Line Transfer	23.00%	23.00%
Alternate Answer	23.00%	23.00%
Message Waiting - Tone	23.00%	23.00%
Easy Call	23.00%	23.00%
AMERITECH Privacy Manager	23.00%	23.00%
Name and Number Delivery Service	23.00%	23.00%
ISDN		
ISDN	9.75%	9.75%
<b>DIRECTORY ASSISTANCE SERVICES</b>		
Directory Assistance Services	15.00%	15.00%
Local Operator Assistance Service	15.00%	15.00%
<b>OTHER</b>		
Grandfathered Services	0.00%	0.00%
Promotions (Greater than 90 Days)	23.00%	23.00%
TouchTone	23.00%	23.00%
Home Services Packages	23.00%	23.00%
900/976 Call Blocking (900/976 Call Restriction)	0%	0%
976 (976 Information Delivery Service)	0%	0%
Access Services (See Access Tariff)	0%	0%
Additional Directory Listings	15.00%	15.00%
Carrier Disconnect Service (Company Initiated Suspension Service)	0%	0%
Connection Services	25.00%	25.00%
Premise Services/Line Backer (Maintenance of Service Charges)	0%	0%
Shared Tenant Service	0%	0%
TOLL		
Toll	21.50%	21.50%
Electronic Billing Information Data (daily usage) per message	\$0.00	
Local disconnect Report (LDR) Per WTN	\$0.00	
Line Connection Charge		
Residence		N/A
Business		N/A
Service Order/Service Request Charge		
Residence		\$26.25
Business		\$31.90
Non-Electronic (Manual) Service Order Charge		
Residence		\$9.02
Business		\$9.02