

## NOTICE

Aqua Missouri, Inc. ("Aqua"), including Aqua/RU, Inc. and Aqua Development Company, is planning to file water and sewer service tariff sheets with the Missouri Public Service Commission (PSC) which would increase customer rates.

Public comment hearings have been set before the PSC as follows:

- Tuesday, May 13, 2008, beginning at 6:00 p.m., at the Tri-Lakes TCRC, University of Missouri Extension at Reeds Spring High School, ITV Room, 20277 State Highway 413 (in the South Wing of the Reeds Spring High School), Reeds Spring, MO.
- Wednesday, May 14, 2008, beginning at 6:00 p.m., in the New Library of the Shell Knob Elementary School, Highway 39 South, Shell Knob, MO.
- Thursday, May 15, 2008, beginning at 6:00 p.m., in the Library of the Republic High School, #1 Tiger Drive, Republic, MO.
- Tuesday, May 27, 2008, beginning at 6:00 p.m. in the Distance Technology Training Program Classroom of the U.S. Army National Guard Armory, 2001 Clarendon Road, Sedalia, MO.
- Wednesday, May 28, 2008, beginning at 6:00 p.m., at the PSC's offices in the Governor Office Building, 200 Madison Street, Room 305, Jefferson City, MO.

**A question-and-answer session will be held one-half hour before the beginning of each hearing.**

If you wish to make written comments or secure additional information, you may contact the Office of the Public Counsel, Post Office Box 2230, Jefferson City, Missouri 65102, telephone (573) 751-4857, or toll free (866) 922-2959.

The buildings where the hearings will be held meet accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearings.

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A public comment hearing has been set before the PSC as follows:

- Monday, June 9, 2008, beginning at 6:00 p.m. in the Community Learning Center (CLC) of the Warsaw High School, 20363 Lane of Champions, Warsaw, Missouri.

**A question-and-answer session will be held one-half hour before the beginning of each hearing.**

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Aqua America, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, Pa., 19010  
[www.aquaamerica.com](http://www.aquaamerica.com)

July 2, 2008

Mark Bell  
5900 Sterling Ridge  
Jefferson City, MO. 65101

RE: 5900 Sterling Ridge Jefferson City, MO.

Dear Mr. Bell:

We received your correspondence from the Missouri Public Service Commission expressing your concerns about Aqua Missouri's proposed rate increase for your wastewater service.

Aqua Missouri requested a rate increase for its customers in Jefferson City and elsewhere in the state, to help recover our investment for capital improvements to our wastewater systems and cover increases in operating expenses such as fuel and wastewater treatment costs. Overall, since early 2005, we will have spent more than \$1.2 million for capital improvements in your community. This amount translates to an investment of about \$700 per customer in the Jefferson City area to improve the services provided to you and your neighbors.

Aqua is committed to providing you and your community with quality, reliable service for years to come.

I hope this information addresses the issue to your satisfaction. If you have additional questions or comments, please feel free to contact our Customer Service department at 877-987-2782.

Sincerely,

Tena C. Hale-Rush  
Regional Operations Manager  
**Aqua Missouri, Inc.**