

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Christy and Michael Scrivner,)	
)	
Complainants,)	
)	
v.)	<u>Case No. SC-2008-0409</u>
)	
House Springs Sewer Company, Inc.,)	
)	
Respondent.)	

ORDER SETTING EVIDENTIARY HEARING

Issue Date: August 25, 2008

Effective Date: August 25, 2008

Christy and Michael Scrivner have filed a complaint against House Springs Sewer Company, Inc. The Respondent has answered and the Staff of the Commission has filed its report. The Commission held a prehearing conference, yet the parties were unable to resolve this dispute.

To ensure prompt resolution of this matter, the Commission will set an evidentiary hearing. At the evidentiary hearing, the parties should expect complainants to first present their case by giving testimony and presenting any evidence they have to offer. Because complainants will presumably not be represented by an attorney, a statement of their complaint will suffice. Thereafter, cross-examination will proceed as follows: the Staff of the Commission, the Office of the Public Counsel, and finally, House Springs Sewer Company. The Commission and Judge will then ask questions of complainants.

In response to those question presented by the Commission and Judge, the parties who have cross-examined complainants will have an opportunity to ask questions based on those set out by the Commission and Judge. Finally, complainants will have an opportunity to make statements in response to all questions that have been put to them.

After complainants' case has been presented, the Staff of the Commission will present its evidence, subject to a similar procedure as set out above. Next, the Office of the Public Counsel will present is evidence. Finally, House Springs will present its evidence.

This procedure will again be discussed on the day of the hearing, before the Commission hears any evidence. Any questions or concerns will then by addressed. The parties are hereby advised to prepare and bring with them to the hearing, 10 copies of any documentary evidence they intend to enter into evidence. These copies are for the other parties, the Court Reporter and the Commissioners and Judge.

IT IS ORDERED THAT:

1. An evidentiary hearing shall be held on September 26, 2008, beginning at 10:00 a.m., in Room 310 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this public hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

2. This order shall become effective upon issue.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of August, 2008.