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To: The Public Service Commission of the State of Missouri.

From: Michael and Christy Scrivner.

Ref. case No SC-2008-0409

Missouri Public  
Service Commission

I would first like to apologize for missing my Hearing on November 24<sup>th</sup> and offer an explanation as to why.

I did come to Jefferson City and prepare for the hearing and I was in the building on the 24<sup>th</sup>. Unfortunately the letter that I had from the commission was the one from the first hearing that was cancelled and had room #310 as the meeting place. When I entered the building I thought it was deserted and possibly I was in the wrong building. There was no one to be found. I wandered around the building and did find room 310 and could hear something going on and there was a sign stating hearing in progress please be quiet. I waited outside the door for about 30 minutes and did observe a few people leaving while the hearing was obviously still in progress. I felt that maybe it was like traffic court and you just had to wait your turn so I went in and sat down around 10:00am. As I observed the hearing taking place it did not seem as though it was close to ending so I went back out of the room and wandered around the building again. There was a directory listing everything on the upper floors of the building and I found several vacant rooms on level 3 where the commission was meeting. At approximately 10:30 the hearing that was taking place in room 310 had a recess and I immediately tried to find someone involved in the hearing to find out if I was in the right place. I talked to Daniel Jordan and Nathan Williams who informed me I should have been in room 305 and that everyone from that hearing had already left.

Again I apologize for missing the hearing but would still like the opportunity to plead my case. I am not sure if it was just because it was the holiday week but that building was deserted. They had a snack bar which was closed and as I said there were several other rooms that were deserted. Room 305 was locked away behind a steel door with no indication from the main lobby that it was even there. I went as far back as the restrooms and did not see any indication that there was another meeting room only a closed steel door with no markings. As I said as soon as there was a break in the other hearing I asked for help but it was too late.

Thank you for your consideration in this matter. I look forward to the opportunity to plead my case before the Commission.

