BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

| CHRISTY and MICHAEL SCRIVNER, |) |
|---------------------------------------|-------------------------|
| Complainant, |) |
| V. |) Case No. SC-2008-0409 |
| HOUSE SPRINGS SEWER COMPANY, INC., |)) |
| Respondent. |) |

ORDER To Show Cause

Issue Date: November 24, 2008 Effective Date: November 24, 2008

On November 24, 2008, the Missouri Public Service Commission convened a hearing on the complaint of Christy and Michael Scrivner. The Scrivners made no appearance at the hearing. At the hearing, House Springs Sewer Company, Inc., made a motion to dismiss for failure to appear at the hearing.

Failure to appear at a hearing without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown.[1]

Good cause, in this context, means a reasonable explanation. The Scriveners may, in response to this order, state their good cause for not appearing at the hearing. If the Scrivners show good cause, the Commission will re-schedule the hearing.

THE COMMISSION ORDERS THAT:

1. The Scriveners shall show cause why the Commission should not dismiss this case.

- 2. The Scrivners shall file any response to this order no later than December 4, 2008.
- 3. This order shall become effective immediately on issuance.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Jordan, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 24th day of November, 2008.

¹ 4 CSR 240-2.116(3)