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) Case No. TO-98-219
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1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

On April 29, 1999, the Staff of the Missouri Public Service Commission moved to close this case. A review of the Commission's records reveals that the last prior action herein was the Commission's approval on February 19, 1998, of an interconnection and reciprocal compensation agreement between the parties, Southwestern Bell Telephone Company (SWBT) and Southwestern Bell Wireless, Inc. The order of February 19, 1998, required the parties to "file a copy of this agreement with the Staff of the Missouri Public Service Commission, with the pages numbered seriatim in the lower right-hand corner." Because the parties had never complied, the Commission on May 4, 1999, reminded them of their obligation to do so. On June 3, 1999, the parties filed an executed and

numbered copy of their agreement in compliance with the Commission's order. Therefore, this case may now be closed.

BY THE COMMISSION

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 14th day of June, 1999.

Thompson, Deputy Chief Regulatory Law Judge

RECEIVED
JUN 15 1999
COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION