

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURIFILED²

JUL 08 2010

Missouri Public
Service Commission

Name:

Earnette Smith

Complainant

vs.

Case No.

Company Name:

Ameren U.E.

Respondent

COMPLAINT

Complainant resides at

308- Benton St. Apt. A.

(address of complainant)

Jefferson City MO - 65101

1. Respondent,

AMEREN U.E.

(company name)

of

St. Louis MO.

(location of company)

Is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

That the charges are not true and acceptable. The ~~the~~ Utility Co. feel that complainant should pay for their lack of doing their job by checking meters and not knowing they were not working properly. Also complainant lives alone and is not in the home at least 13 hr each day also complainant feel that Ameren cannot base previous usage due to fact previously the household before complainant consisted of 6 individuals. not only is it not fair it is not right to charge for lack of monitoring it's employees activities. last complaint bill was almost zero due to assistance from L. MGA. (Central Missouri Community Action) (573) 465-4088.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

[illegible]

WHEREFORE, Complainant now requests the following relief:

The monies alleged owed to
Aman be discharged.

6-26-10

Date

Leslie Frost

Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.