BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of NPG Digital Phone, LLC d/b/a Suddenlink Communications for Registration to Provide Interconnected Voice over Internet Protocol Service

Case No. DA-20 -

APPLICATION

COMES NOW NPG Digital Phone, LLC d/b/a Suddenlink Communications ("Applicant"), pursuant to §392.550 RSMo 2008 (Cum. Supp.), and for its application to the Missouri Public Service Commission ("Commission") states as follows:

 The Applicant's legal name is NPG Digital Phone, LLC d/b/a Suddenlink Communications. Applicant is a Delaware limited liability company. Applicant's street and mailing address, electronic mail address, fax and telephone number are:

> Attention: Legal Department 12444 Powerscourt Dr., Suite 140 St. Louis, MO 63131 dennis.moffit@suddenlink.com Phone: (314) 315-9358 Fax: (314) 315-9322

2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.

3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the

Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,

<u>/s/ Dennis D. Moffit</u>

Dennis D. Moffit #51689 NPG Digital Phone, LLC d/b/a Suddenlink Communications 12444 Powerscourt Dr., Suite 140 St. Louis, MO 63131 Phone: (314) 315-9358 Fax: (314) 315-9322 dennis.moffit@suddenlink.com

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this $\underline{/2}^{\ell}$ day of $\underline{m_{krk}}$, 20 $\underline{/1}$, to the following parties:

General Counsel Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102 Office of Public Counsel PO Box 7800 Jefferson City, MO 65102

AFFIDAVIT

I, Michael Zarrilli, a natural person, do hereby swear and affirm that I am an officer or general partner of NPG Digital Phone, LLC d/b/a Suddenlink Communications ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant:

Address: 12444 Powerscourt Dr., Suite 140, St. Louis, MO 63131

Jerry L. Kent, CEO

Tom P. McMillin, COO

Mary E. Meduski, CFO;

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service: St. Joseph; Agency and Savannah;

(3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;

(5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;

(6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;

(7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;

(8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

ATN Customer Service1820 SSW Loop 323 Tyler, TX 757011-888-822-5151

Formal or informal Commission inquiries should be sent to:

Attention: Laszlo Lerant 12444 Powerscourt Dr., Suite 140 St. Louis, MO 63131 (314) 315-9607 Iaszlo.lerant@suddenlink.com

and

(9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:

- (a) Enables real-time, two-way voice communications;
- (b) Requires a broadband connection from the user's location;

(c) Requires Internet protocol-compatible customer premises equipment; and

(d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Michael Zarrilli Vice President, Government Relations

Missouri State of County of St. Louis Subscribed and sworn before me this 1st day of March

2011 .

Notary Public



L. T. LEWIS My Commission Expires March 10, 2012 St. Louis County Commission #08504935

Notary Seal:

