

Missouri Public Service Commission
Public Comments Report
Port Perry Service Company
WR-2009-0299

Item	First Name	Last Name	City	State	Public Comments	Person	Resolution
P200900937	Sylvester	Biermann	Perryville	MO	We are part time residents at this address, but my concern is with the minimum charge the company can charge; for set amount of money we get a minimum amount of water. However, if the meter reader makes a mistake when reading the meter we are charged for more water than we consumed. Under the current cost structure, there is no way to offset this overcharge in future months. It is unfair to not be able to recoup this additional money the water company gets for the overcharge while being a part	JMR	Letter mailed April 23, 2009.
P200900901	Clarence	Espy	Perryville	MO	If this rate increase request is solely for the rate of inflation it could have merit, however, there has been no increase in investment to the water supply other than new customer access which is paid by a "tap on fee" from the new customer. Additionally, the water pressure at my home isn't enough to activate my ice maker in my freezer unless the water level in the water tower is accidentally allowed to fill above the normal level. Complaints to Port Perry Service Company have been unanswered.	JMR	Letter mailed April 23, 2009.
P200900935	bette	gray	perryville	MO	This rate proposed is fine if it is really needed	JMR	Letter mailed April 23, 2009.
P200900930	patrick	schommer	st. louis	MO	The minimum rates charged by Port Perry Service Company should include a lower minimum monthly charge or part time category for the many property owners who camp and only access water for a 3 or 4 month period in summer. I own a vacant lot with a picnic table and water, yet I am charged \$13.23 for 2,000 gallons of water each month. I don't use over 500 gallons for the entire year. I am forced to subsidize the water system and usage for full time residents of the lake development community.	JMR	Letter mailed April 23, 2009.
Letter	Robert	Hoelscher	Perryville	MO	See attached.	JMR	Letter mailed April 23, 2009.
Letter	Richard L.	McConachie	Perryville	MO	See attached.	JMR	Letter mailed April 23, 2009.

march 21, 2009

Public Service Commission:

As a homeowner ^{at Lake Perry} I would like to voice my opinion of the proposed increase in rates for water and sewer. The case numbers are ~~SR-2009-0298~~ & WR2009-0299.

Port Perry Services is asking for almost 50% increase in their charge for full-time and part-time monthly ^{sewer} service. This is exorbitant! How can they possibly justify this outrageous amount. Many like myself may use the house very infrequently during the winter months. My monthly bill would increase from \$14 to \$20 even during the months that I never use it.

How Port Perry Services can justify such a request is beyond my comprehension!

RECEIVED

MAR 25 2009

UTILITY OPERATIONS
DIVISION

Sincerely,
Robert Hoelscher
1082 Port Perry Dr.



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Missouri Public Service Commission
Public Comments

Your comments are appreciated and will be placed in an official file of the Missouri Public Service Commission.

First Name	Richard
Middle Initial	L
Last Name	McConachie, Ret.
Street Address	Perryville, Missouri, 63775-1574, United States of Amer
Mailing Address (If different from above)	1088 Port Perry Drive
City	Perryville
State	Missouri
Zip	63775 -
County	Perry
Phone	573-547-8051
E-Mail	winamack@showme.net
Utility Type	Water
Utility Company Name	N/A
Case/Tracking No.	WR-2009-0299

Public Comments

This business owner has publicly stated that he is loosing money on tap-in fees, so in my opinion he should raise those fees, & not the the water rate fees. The established home owners here have already spent a fortune on equipment to attach to his water line which is located within 25 feet of the centerline of our roads. Some home owners have paid in excess of \$5,000.00 to access his water system ! This is unfair !
(The above comment field allows only 500 characters. Please attach a separate file, if needed.)