

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Daniel E. Brown,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2008-0384</u></b>
	)	
Empire District Electric,	)	
	)	
Respondent.	)	

**ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: June 5, 2008

Effective Date: June 5, 2008

Daniel E. Brown filed a formal complaint against The Empire District Electric Company ("Empire") on June 4, 2008. On June 5, 2008, the Commission notified Empire of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.<sup>1</sup> Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than three weeks after Empire files its answer, which is due no later than July 7, 2008.

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<sup>1</sup> Empire's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Daniel E. Brown's formal complaint against The Empire District Electric Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than three weeks after The Empire District Electric Company files its answer to the complaint.
3. This order shall become effective on June 5, 2008.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Benjamin H. Lane, Regulatory Law  
Judge, by delegation of authority  
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 5th day of June, 2008.