BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of Lake Region Water & Sewer Company's Application to Implement a General Rate Increase in Water and Sewer Service

In the Matter of Lake Region Water & Sewer Company's Application to Implement a General Rate Increase in Water and Sewer Service File No. SR-2010-0110 Tariff No. YS-2010-0250

File No. WR-2010-0111

Tariff No. YW-2010-0251

ORDER SETTING START TIME, LOCATION AND CONDITIONS FOR HEARINGS

Issue Date: November 24, 2009

Effective Date: November 24, 2009

THE COMMISSION ORDERS THAT:

1. The settlement conference, beginning on February 8, 2010, shall start at 9:00

a.m. in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

2. The evidentiary hearing, beginning on March 29, 2010, shall start at 8:30 a.m. in Room 310, of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

3. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Any party requiring additional accommodations to participate in this hearing shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

4. The following conditions apply to the evidentiary hearing:

(A) In compliance with deadline set in the adopted procedural schedule, the parties shall agree upon and the Staff shall file a list of the issues to be heard, the witnesses to

appear on each day of the hearing and the order in which they will be called, and the order of cross-examination for each witness.

(B) In compliance with deadline set in the adopted procedural schedule, each party shall file a statement of its position on each disputed issue. Such statement shall be simple and concise, and may not contain argument about why the party believes its position to be the correct one.

(C) All pleadings, briefs, and amendments shall be filed in accordance with Commission Rule 4 CSR 240-2.080. Briefs shall follow the same list of issues as filed in the case and must reference the portions of the record concerning the unresolved issues that are to be decided by the Commission.

(E) All parties are required to bring an adequate number of copies of exhibits that they intend to offer into evidence at the hearing. If an exhibit has not been prefiled, the party offering it should bring, in addition to the copy for the court reporter, copies for the five Commissioners, the Presiding Judge, and all counsel.

(F) No later than May 28, 2010, each party shall file proposed findings of fact and conclusions of law, including citations to testimony and other evidence.

(G) The Commission's standard practice is that hearing transcripts will be available no later than ten business days following the close of the hearing. If any party seeks to expedite the filing of the transcript, such request shall be tendered in writing to the Regulatory Law Judge at least five days prior to the date of the hearing.

(H) In the event that the parties reach a settlement of all of the issues, such settlement shall not be grounds for a continuance of the hearing unless the agreement is

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final, has been submitted to the Commission in writing, and there are no objections to the agreement.

5. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

Harold Stearley, Senior Regulatory Law Judge by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 24th day of November, 2009.

(SEAL)