NORTH OAK SEWER DISTRICT, INC.

1801 W. N. Service Road Wright City, MO 63390 Phone (636) 456-2411

November 12, 2003

Dear Customer:

On December 16, 2002, North Oak Sewer District, Inc. (Company) submitted a request for permanent increases in its current sewer rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for sewer service of \$8,000 (approximately 39.7%). The Company believes these increases in its operating revenues are necessary to meet current expenses, and to provide adequate earnings on investment.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating sewer revenues of \$3,850 (approximately 19.7%).

The following have also been agreed to by the Staff and the Company: The modification of the Company's Late Payment Charge from \$6.50 per month to \$6.50 per month or three percent (3%) times the outstanding balance, whichever is greater.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues.

Set out below is a comparison of the Company's current customer rates and the Commission Staff's recommended customer rates.

\$30.00
25.7%
\$37.70
\$ 7.70
lings
\$26.00
16.0%
\$30.16

Sewer Rates - Commercial Establishments

Current Monthly Rate	\$30.00
Proposed Increase Percentage	38.25%
Proposed Monthly Bill	<u>\$41.47</u>
Proposed Increase Amount	\$11.47

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff and/or the Public Counsel within 20 days of the date of this notice. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.

Sincerely,

Mr. James Vaccaro

President

North Oak Sewer District, Inc.

Missouri Public Service Commission Water and Sewer Department P.O. Box 360

Jefferson City, MO 65102

Phone: 573/751-3437 or 800/392-4211

Fax: 573/751-1847

Office of the Public Counsel Attention: Ruth O'Neill

P.O. Box 7800

Jefferson City, MO 65102

Phone: 573/751-1304 Fax: 573/751-5562