

FILED

APR 08 2004

**3 SHAMROCKS PROPERTIES, LLC**

312 Massas Creek Rd., Jonesburg, MO 63351

June 20, 2003

Missouri Public  
Service Commission

RECEIVED

JUL 03 2003

UTILITY OPERATIONS  
DIVISION

Mr. Jim Merciel  
MO Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

RE: Rate Increase for the North Oak Sewer District, Inc.

Dear Mr. Merciel,

I strongly disagree with any request for a rate increase for the North Oak Sewer District, Inc. The increase is exorbitant and the basis for the request of an increase is based on the mismanagement of the District.

Mr. Vaccaro, President of the District, has indicated for the second time that any time Mr. Cooper spends on the resolution of issues between 3 Shamrocks Properties, LLC and the District, only increases the District's cost and hence, validates a rate increase.

It is my position, as you were present and aware of the proceedings during the informal meeting at your office, that the resolution of water usage vs. percentage charge did not take five minutes following my providing the basis of my opinion based on the Districts own Rates and Tariffs, which was that water usage, could be the only basis for billing 3 Shamrocks Properties, LLC. It was obvious that counsel did not represent me. If I could show objectively and through the Districts own Rates and Tariffs over Mr. Krieger's and Mr. Cooper's legal opinions, that I was correct in my interpretation, I believe any further participation of Mr. Cooper to resolve any further issues regarding 3 Shamrocks following the Districts on Rates and Tariffs is just one instance that the District is attempting to facilitate a rate increase through inept and deceptive manipulation by the District itself. In the regular course of my business activities, I believe I should not be subjected to making the District follow its own Rates and Tariffs, as they apply to my property.

Will I be given the chance to review the proposed increase and changes in the Rates and Tariffs? I am requesting to be provided with any presentation of proposed changes in the Rates and Tariffs. I understand Mr. Randy Hubbs is officially involved in reviewing the need for the changes in the rate, but, under the circumstances, I cannot stand back and assume that the District is presenting valid arguments for the increase. Will I need to present a formal complaint to the Commission? I would need the proposed basis for the rate increase to object to this increase.

Stay Exhibit No. 3  
Case No(s) SR-2004-0306  
Date 3-17-04 Rptr J

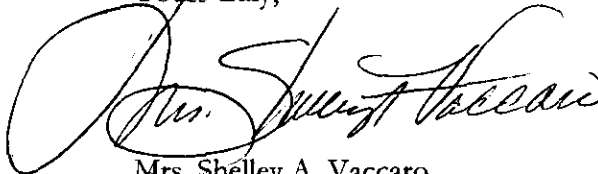
Mr. Jim Merciel

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Any objection I may have to the increase is predicated on my ability to raise both objective and demonstrable proof of my insistence that mismanagement is one facet of the need for a rate increase. It does again, the increase, also stem from the Missouri Department of Natural Resources failure to follow their rules and guidelines. Until the Orchard Farm Mobile Home Park is required to become a customer of the District, the District cannot possibly meet a budget. In the interim, I believe the District should be able to show a reasonable budget, projecting income vs. expenses and indicate it's intent to follow a budget. I do not believe this is an unreasonable request, and in view of the request for a rate increase, I'd like to see where the District, at any time, has attempted to follow a budget, as any good business management practice would dictate.

I will appreciate your reply.

Yours truly,

A handwritten signature in black ink, appearing to read "Mrs. Shelley A. Vaccaro". The signature is fluid and cursive, with a large initial "S" and "V".

Mrs. Shelley A. Vaccaro  
3 Shamrocks Properties, LLC