

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Proposed Amendment to	)	
Commission Rule 4 CSR 240-32.020,	)	
4CSR 240-32.060, 4CSR 240-32.070,	)	Case No. TX-2004-
4CSR 240-32.080, 4CSR 240-3.500,	)	
4CSR 240-3.550.	)	

AFFIDAVIT

1 My name is Larry R. Henderson and I am employed as a utilities operations technical specialist with the Staff of the Missouri Public Service Commission (Staff).

2. Staff proposes to amend rules 4 CSR 240-3.500 Definitions Pertaining Specifically to Telecommunication Company Rules and 4 CSR 240-3.550 Telecommunications Company Records and Reports, 4 CSR 240-32.020 Definitions, 4 CSR 240-32.060 Engineering and Maintenance, 4 CSR 240-32.070 Quality of Service, 4 CSR 240-32.080 Service Objectives and Surveillance Levels.

3. The Staff became aware of differing interpretations of the present rules requiring reporting of service quality. Staff conducted an industry meeting, inviting various telecommunications companies to provide their understanding of the current rules and to comment on proposed adjustments to the rules. In addition Staff has individually met with many companies to discuss their understanding of the rules.

4. The proposed amendments are necessary to help ensure that all companies providing basic local telephone service will follow the same standards for tracking, counting and reporting quality of service information to the Missouri Public Service Commission.

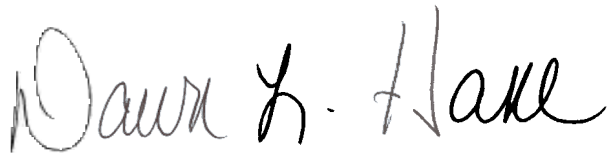
5. The proposed amendments will also remove outdated text and will provide definitions where appropriate.

I certify that I have read the foregoing statement and that the facts therein are complete,
true and accurate to the best of my knowledge and belief.


Affiant

Subscribed and sworn to before me, the undersigned notary public on

August 8, 2003.



==

DAWN L. HAKE
Notary Public – State of Missouri
County of Cole
My Commission Expires Jan 9, 2005