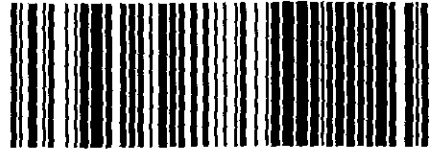
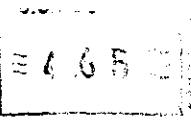



VICE COMMISSION  
360  
N CITY MO 65102



7099 3220 0009 3699 7753



-  RETURNED TO SENDER
- ☐ Undeliverable as Addressed
  - ☐ Unable to Forward (Expired)
  - ☐ No Such Number ☐ Unknown
  - ☐ Box Closed - No Order

**FILED**  
MAR 19 2004  
MISSISSIPPI PUBLIC  
Service Commission

*unclaimed*

TRAN413 336063280 1603 22 02/17/04  
NOTIFY SENDER OF NEW ADDRESS  
TRANSNETCONNECT INC  
PO BOX 18564  
TAMPA FL 33679-8564



*2-25*  
*2-25 FN*  
*3-6*

TC-04-0364 2/11/04

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

TransNet Connect, Inc.  
Official Representative  
1413 South Howard Ave., Ste 209  
Tampa, FL 33606

2. Article Number  
(Transfer from service label)

7099 3220 0009 3699 7753

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature <b>X</b>		<input type="checkbox"/> Agent <input type="checkbox"/> Addressee
B. Received by (Printed Name)	C. Date of Delivery	
D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No		
3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.		
4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes		

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service  
Commission,

Complainant,

v.

TransNet Connect, Inc.,

Respondent.

**Case No. TC-2004-0364**

**NOTICE OF COMPLAINT**

TransNet Connect, Inc.  
1413 South Howard Avenue, Suite 209  
Tampa, Florida 33606

**CERTIFIED MAIL**

TransNet Connect, Inc.  
c/o Davis A. Vorbeck, Registered Agent  
656 S.E. Bayberry Lane, Suite 104  
Lee's Summit, Missouri 64063

**CERTIFIED MAIL**


On February 6, 2004, the Staff of the Missouri Public Service Commission filed a complaint with the Commission against TransNet Connect, Inc. A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070, TransNet has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. TransNet is reminded that, as a corporation, it cannot appear before the Commission unless it is represented by an attorney licensed to practice law in Missouri. Therefore, its answer must be signed by a Missouri attorney.

All pleadings must be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy must be served upon the Staff of the Commission at the address listed within the enclosed complaint.

**BY THE COMMISSION**

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

(SEAL)

Dated at Jefferson City, Missouri,  
on this 11th day of February, 2004.

Dippell, Senior Regulatory Law Judge

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,	)
	)
	)
Complainant,	)
	)
v.	)
	)
TransNet Connect, Inc.,	)
	)
	)
Respondent.	)
	)

Case No. TC-2004-\_\_\_\_\_

**COMPLAINT**

COMES NOW the Staff of the Missouri Public Service Commission ("Staff") and initiates its complaint pursuant to Section 386.390 and 4 CSR 240-2.070, against Trans-Net Connect, Inc. (the "Company") for violation of the Commission's statutes and rules relating to annual report filings. In support of its complaint, Staff respectfully states as follows:

**GENERAL ALLEGATIONS**

1. Respondent Trans-Net Connect, Inc. is a "telecommunications company" and "public utility" as defined in Section 386.020 RSMo (2000) and is subject to the jurisdiction of the Missouri Public Service Commission pursuant to Section 386.250. The Commission granted the Company a certificate of service authority to provide interexchange telecommunications services in Case No. TA-2000-55 on August 30, 1999. Trans-Net Connect, Inc. has provided the following contact information to the Commission:

Trans-Net Connect, Inc.  
1413 S. Howard Ave., Suite 209  
Tampa, FL 33606

Trans-Net Connect, Inc.'s registered agent, according to the records of the Missouri Secretary of State's Office, is:

Davis A. Vorbeck  
656 S.E. Bayberry Lane, Suite 104  
Lees Summit, MO 64063

2. Section 386.390.1 authorizes the Commission to entertain a complaint "setting forth any act or thing done or omitted to be done by a public utility in violation of any law, or of any rule, order or decision" of the Commission.

3. Commission practice Rule 4 CSR 240-2.070(1) provides that the Commission's Staff, through the General Counsel, may file a complaint.

4. The Missouri courts have imposed a duty upon the Public Service Commission to first determine matters within its jurisdiction before proceeding to those courts. As a result, "[t]he courts have ruled that the Division cannot act only on the information of its staff to authorize the filing of a penalty action in circuit court; it can authorize a penalty action only after a contested hearing." *State ex rel. Sure-Way Transp., Inc. v. Division of Transp., Dept. of Economic Development, State of Mo.*, 836 S.W.2d 23, 27 (Mo.App. W.D. 1992) (relying on *State v. Carroll*, 620 S.W.2d 22 (Mo. App. 1981); see also *State ex rel. Cirese v. Ridge*, 138 S.W.2d 1012 (Mo.banc 1940). If the Commission determines after a contested hearing that the Company failed, omitted, or neglected to file its annual report and/or pay its annual assessment, the Commission may then authorize its General Counsel to bring a penalty action in the circuit court as provided in Section 386.600.

#### COUNT ONE

5. Section 392.210.1 states that telecommunications companies must "file an annual report with the Commission at a time and covering the yearly period fixed by the commission."

6. Commission Rule 4 CSR 240-3.540(1) requires all telecommunications companies to file their annual reports on or before April 15 of each year.

7. On February 3, 2003, the Executive Director of the Commission sent all regulated utilities, including Trans-Net Connect, Inc., a letter notifying them of the requirement to file an annual report covering the calendar year 2002, together with the appropriate form for the Company to complete and return to the Commission and instructions on how the Company may complete its filing electronically. The letter was sent to the address that was current in the Commission's Electronic Filing and Information System ("EFIS") at that time, and the letter was not returned.

8. The Company never returned a completed form, nor did it file its annual report electronically; and as of the date of this pleading, has not filed its 2002 Annual Report. See Affidavit of Janis Fischer, attached to this Complaint as Exhibit A.

9. Staff sent the Company a letter on or about August 22, 2003 to an address that the Company had provided and that was contained in the EFIS system, informing the Company it had failed to comply with the statutory requirement to file its annual report for 2002 and notifying it of the location where the Commission's form is available. Staff has received no response, and the letter was not returned.

10. Section 392.210.1 provides that "[i]f any telecommunications company shall fail to make and file its annual report as and when required or within such extended time as the commission may allow, such company shall forfeit to the state the sum of one hundred dollars for each and every day it shall continue to be in default with respect to such report...."

## COUNT TWO

11. The Commission has the authority to cancel a certificate of service authority if not against the wishes of the certificate holder. *State ex rel. City of Sikeston v. Public Serv. Comm'n*, 82 S.W. 2d 105, 109 (Mo. 1935). Thus, the Commission has the authority to cancel a telecommunications company certificate pursuant to Section 392.410.5, which provides that "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected." However, the Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing. *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Serv. Comm'n*, 776 S.W.2d 494 (Mo.App.W.D. 1989).

12. If the Company fails to respond to this Complaint in a timely manner as required by 4 CSR 240-2.070(8), Staff requests that the Commission find that the Company's default constitutes its consent for the Commission to cancel its certificate and tariff, and therefore cancel the certificates of service authority of Trans-Net Connect, Inc. to provide interexchange telecommunications services and the accompanying tariff, P.S.C. Mo. Tariff No. 1.

## PRAYER FOR RELIEF

**WHEREFORE**, Staff now requests that the Commission open a complaint case pursuant to Section 386.390; and, after hearing, find that Trans-Net Connect, Inc. failed, omitted, or neglected to file its 2002 Annual Report with the Commission as required by Missouri statute and Commission orders; authorize its General Counsel to bring a penalty action against the Company in the circuit court as provided in Section 386.600, based on the statutory penalties set forth in Section 392.210.1 (for failing to file annual reports).



Moreover, if the Company fails to respond to this Complaint in a timely manner as required by 4 CSR 240-2.070(8), in addition to a finding in default under 4 CSR 240-2.070(9), Staff requests that the Commission find that the Company's default constitutes its consent for the Commission to cancel its certificate and tariff, and therefore cancel the certificate of service authority of Trans-Net Connect, Inc. to provide interexchange telecommunications services and the accompanying tariff, P.S.C. Mo. Tariff No. 1.

Respectfully submitted,

DANA K. JOYCE  
General Counsel

/s/ Bruce H. Bates  
Bruce H. Bates  
Associate General Counsel  
Missouri Bar No. 35442

Attorney for the Staff of the  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102  
(573) 751-7434 (Telephone)  
(573) 751-9285 (Fax)  
bruce.bates@psc.mo.gov (E-Mail)

### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 6<sup>th</sup> day of February 2004.

/s/ Bruce H. Bates

Trans-Net Connect, Inc.  
1413 S. Howard Ave., Suite 209  
Tampa, FL 33606

Davis A. Vorbeck (Registered Agent)  
656 S.E. Bayberry Lane, Suite 104  
Lees Summit, MO 64063

John Coffman, Esq.  
Office of the Public Counsel  
P. O. Box 7800  
Jefferson City, MO 65102

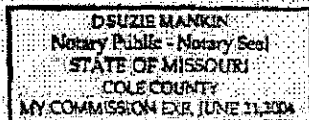
AFFIDAVIT

STATE OF MISSOURI     )  
                                  )  
COUNTY OF COLE        )

I, Janis E. Fischer, Utility Regulatory Auditor IV, of the Commission's Auditing Department, first being duly sworn on my oath state that the Public Service Commission's records do not reflect the receipt of the 2002 Annual Report from TransNet Connect, Inc.

Janis E. Fischer  
Janis E. Fischer

Subscribed and sworn to before me this 6<sup>th</sup> day of February, 2004.



Suzie Mankin  
NOTARY PUBLIC

Exhibit A



**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

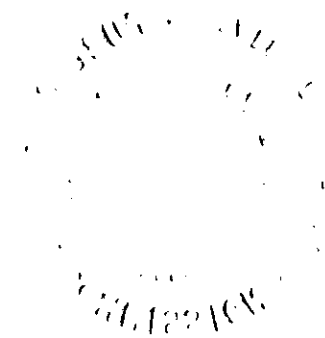
**I have compared the preceding copy with the original on file in this office and  
I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City,  
Missouri, this 11<sup>th</sup> day of Feb. 2004 .**

*Dale Hardy Roberts*

---

**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**



**MISSOURI PUBLIC SERVICE COMMISSION**

**February 11, 2004**

**Case No. TC-2004-0364**

Dana K Joyce  
P.O. Box 360  
200 Madison Street, Suite 800  
Jefferson City, MO 65102

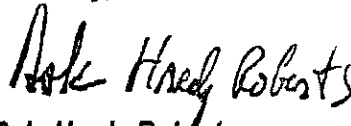
John B Coffman  
P.O. Box 7800  
200 Madison Street, Suite 640  
Jefferson City, MO 65102

TransNet Connect, Inc.  
Official Representative  
1413 South Howard Avenue, Suite 209  
Tampa, FL 33606

TransNet Connect, Inc.  
c/o Eavis Vorbeck  
656 S E Bayberry Lane  
Suite 104  
Lee's Summit, MO 64063

**Enclosed find a certified copy of a NOTICE in the above-numbered case(s).**

*Sincerely,*

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

