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Secretary/Chief Regulatory Law Judge

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April 22, 1998

APR 2 2 1998

PUBLIC SERVICE COMMISSION

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102

RE: Case No. TW-97-333 - In the Matter of an Investigation into the Provision of Community Optional Service in Missouri

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and fourteen (14) conformed copies of a MOTION TO LATE FILE PROPOSED COMMUNITY OPTIONAL SERVICE NOTICES.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours

Carol Keith

Assistant General Counsel

(573) 751-8706

(573) 751-9285 (Fax)

CK/wf Enclosure

cc:

Counsel of Record

APR 2 2 1998

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into the)	
Provision of Community Optional Service in)	Case No. TW-97-333
Missouri)	

MOTION TO LATE FILE PROPOSED COMMUNITY OPTIONAL SERVICE NOTICES

COMES NOW the Staff of the Missouri Public Service Commission ("Staff") and for its request respectfully states as follows:

- 1. In its *Order Regarding Customer Notice*, the Commission ordered the parties to this docket to file a proposed Community Optional Service ("COS") Notice no later than April 17, 1998.
- 2. The participants met in a conference and, as a result of those negotiations, the parties have agreed to propose the attached Customer Notices for Commission approval. The first Notice will be sent to COS customers in petitioning exchanges and the second Notice will be sent to all customers in target exchanges.
- 3. The Office of Public Counsel ("OPC") was not involved in the meeting at which the other parties agreed to the substance of the proposed COS Notices because its Counsel had a prehearing conference coincident with that meeting. OPC proposed significant changes to the Notices, which would have required another negotiation session, but it did not want to delay the other parties' filing. OPC will propose a Notice other than that attached to this document.
- 4. The press of other telecommunications filings has delayed this filing. The Staff prays that the delay in filing these Notices has not burdened the Commission.

WHEREFORE, the parties to this docket respectfully request that the Commission adopt the proposed COS Notices.

Respectfully submitted,

Carol M. Keith

Assistant General Counsel Missouri Bar No. 45065

Penny G. Baker Deputy General Counsel Missouri Bar No. 34662

Cherlyn D. McGowan Assistant General Counsel Missouri Bar No. 42044

Attorneys for the Staff of the Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102 573-751-8706 573-751-9285 (Fax)

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 22nd day of April, 1998.

Carol Keith

Service List for Case No. TW-97-333 Revised: April 22, 1998

Michael F. Dandino Office of the Public Counsel P.O. Box 7800 Jefferson City, MO 65101

Craig S. Johnson Andereck, Evans, Milne, Peace & Baumhoer P.O. Box 1438 Jefferson City, MO 65102

James C. Stroo GTE Telephone Operations 1000 GTE Drive, P.O. Box 307 Wentzville, MO 63385

Linda K. Gardner Sprint Missouri, Inc. 5454 West 110th Street, 10th Floor Overland Park, KS 66211

Leland B. Curtis Curtis, Oetting, Heinz, Garrett & Soule 130 S. Bemiston, Suite 200 Clayton, MO 63105 Mark W. Comley Newman, Comley & Ruth P.O. Box 537 Jefferson City, MO 65102

W. R. England/Sondra B. Morgan Brydon, Swearengen & England P.O. Box 456 Jefferson City, MO 65102

Paul G. Lane/Diana J. Harter Leo J. Bub/Anthony K. Conroy Southwestern Bell Telephone Company One Bell Center St. Louis, MO 63101-1976

Paul S. DeFord Lathrop & Gage 2345 Grand Boulevard, Suite 2500 Kansas City, MO 64108

Paul H. Gardner Goller, Gardner & Feather 131 E. High Street Jefferson City, MO 65101

Discontinuation of Community Optional Service (COS)

In order to further foster the development of competition in the local and long distance telephone markets, the Missouri Public Service Commission has determined a barrier to such competition, mandatory two-way Community Optional Service (COS) must be discontinued.

As competition in the local and long distance telephone markets continues to grow, the Missouri Public Service Commission determined that it is inappropriate to mandate a telecommunications company to provide a specific telephone service implicitly subsidized by some ratepayers as was COS. The Missouri Public Service Commission has strongly encouraged and believes that telephone companies will introduce new toll and expanded local calling services for all customers in Missouri without a mandate.

On March 7, 1997, the Missouri Public Service Commission established a case to examine COS in light of local competition and the initiation of 1+ intraLATA long-distance pre-subscription. After extensive investigation and evidentiary hearings, the Missouri Commission decided to eliminate COS in order to foster the development of local and intraLATA long distance telephone competition.

If you are using COS to access your Internet service provider, you will incur long-distance charges for the access after (date). Although the Commission determined that COS (a voice grade service) was never intended as a means to access the Internet (a data grade service), it has opened a separate case to examine customer access to the Internet. Case No. TW-98-155 will specifically explore possible solutions for Internet access across Missouri.

As you near the (date), you need to:

- -Be sure to notify everyone who uses your phone service that after (date) calls to (target community) will be charged the applicable long-distance rates.
- -Inform those who usually call you from (target community) that calls to you after (date) will be charged the applicable long-distance rates to the caller.
- -Check with your local phone company or long-distance carrier for alternative programs that may best meet your calling patterns.

Questions on COS? Contact your local telephone company regarding alternatives to your specific COS service, the Missouri Public Service Commission at 1-800-392-4211, or the Office of the Public Counsel at (573) 751-4857.

Toll-Free Calling Changes

In order to further foster the development of competition in the local and long distance telephone market, the Missouri Public Service Commission has determined a barrier to such competition, mandatory two-way Community Optional Service (COS) must be discontinued.

As competition in the local and long distance telephone markets continues to grow, the Missouri Public Service Commission can not mandate a telecommunications company to provide a specific telephone service subsidized by some ratepayers, as was the case with COS. The Missouri Public Service Commission has strongly encouraged and believes that telephone companies will introduce new expanded local and toll calling services for all customers in Missouri without a mandate.

After (date) calls to (name of the petitioning exchanges) will be charged the applicable long distance rates. If you make frequent calls to (name of petitioning exchanges), you should check with your telephone company or long-distance company for alternative programs that may apply to your calling patterns.

Questions on COS? Contact your local telephone company regarding your specific COS service, the Missouri Public Service Commission at 1-800-392-4211, or the Office of the Public Counsel at (573) 751-4857.