

Missouri Public Service Commission
Data Center
P.O. Box 360
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

FILED³

DEC 6 2018

Missouri Public
Service Commission

CERTIFIED MAIL



7017 3040 0000 1345 2894



02 1M
0008006519 NOV 14 2018
MAILED FROM ZIP CODE 65109

\$ 06.88⁰

Lake Northwoods Utility Co., Inc.
Ronald E. Ragland
3068 Hwy 19
Owensville, MO 65066

NIXIE 631 DE 1 0012/02/18

RETURN TO SENDER
UNCLAIMED
UNABLE TO FORWARD

9326010648180407

UNC

BC: 65102036060 *1149-06668-14-45

651020360
6506682435 RD

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

Lake Northwoods Utility Co., Inc.
Ronald E. Ragland
3068 Hwy 19
Owensville, MO 65066



9590 9402 3592 7305 8664 35

2. Article Number (Transfer from service label)

7017 3040 0000 1345 2894

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

- ☐ Agent
- ☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

- D. Is delivery address different from item 1? ☐ Yes
- If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)
- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Staff of the Missouri Public Service Commission,	)	
	)	
Complainant,	)	
	)	<u>File No. SC-2019-0139</u>
v.	)	
	)	
Lake Northwoods Utility, Co., Inc.,	)	
	)	
Respondent.	)	
	)	

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILING

Issue Date: November 14, 2018

Effective Date: November 14, 2018

On November 13, 2018, the Commission's Staff filed a complaint against Ronald E. Ragland, d/b/a Lake Northwoods Utility Co., Inc., a copy of which is attached. The filing of a complaint requires the Commission to set a hearing.¹ The requirement of a hearing on such issues signifies a contested case.² A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without an evidentiary hearing, including by stipulation and agreement.³

As required by Section 536.067(2)(f), RSMo 2016, the Commission informs the parties that the Commission's provisions governing procedures before the Commission, including provisions relating to discovery, are found at Commission Rule 4 CSR 240-2.090.

¹ Section 392.240, RSMo 2016.

² Section 536.010(4), RSMo 2016.

³ Section 536.060, RSMo 2016; 4 CSR 240-2.115.

THE COMMISSION ORDERS THAT:

1. Ronald E. Ragland, d/b/a Lake Northwoods Utility Co., Inc. shall file an answer to the complaint no later than December 14, 2018.

2. The Commission's Data Center shall serve a copy of this order and the complaint upon Ronald E. Ragland, d/b/a Lake Northwoods Utility Co., Inc., by certified mail, postage prepaid, at:

Ronald E. Ragland, d/b/a Lake Northwoods Utility Co., Inc.
3068 Hwy 19
Owensville, MO 65066

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 14th day of November, 2018.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,	)	
	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. SC-2019-</u>
	)	
Ronald E. Ragland, d/b/a	)	
Lake Northwoods Utility Co., Inc.	)	
	)	
Respondent.	)	

COMPLAINT

COMES NOW the Staff of the Missouri Public Service Commission, through the undersigned counsel, and pursuant to Section 386.370 RSMo (2000)¹, files this Complaint with the Missouri Public Service Commission against Respondent, Ronald E. Ragland, d/b/a Lake Northwoods Utility Co., Inc. ("Company"), for violation of the Commission's statutes relating to the payment of annual assessments. In support of its Complaint, Staff respectfully states the following:

Introduction

1. This matter concerns Respondent's failure to pay the Company's annual Public Service Commission Assessment.

Parties

2. Complainant is the Staff of the Missouri Public Service Commission, acting through the Staff Counsel's Office as authorized by Commission Rule 4 CSR 240-2.070(1).

¹ All statutory references are to RSMo 2000, as currently supplemented.

3. Respondent Company is a sole proprietorship owned by Ronald E. Ragland, 3068 Hwy 19, Owensville, MO 65066. Respondent's official representative, as listed in EFIS, is also Ronald E. Ragland.

4. Respondent Ronald E. Ragland on information and belief is the owner or operator of Respondent Company and is responsible for that Company's failure to pay annual assessments.

General Allegations

5. Respondent owns, controls, and manages water and/or sewer sources and other plant and infrastructure by which he sells water to the public for gain and is therefore a "water corporation" as defined by § 386.020(59), RSMo, a "sewer corporation" as defined by § 386.020(49), RSMo, and a "public utility" as defined by § 386.020(43), RSMo, and thus is subject to the jurisdiction of this Commission pursuant to § 386.250(3), RSMo.

6. Section 386.390.1, RSMo authorizes the Commission to entertain a complaint "setting forth any act or thing done or omitted to be done by any public utility in violation, or claimed to be in violation, of any provision of law, or of any rule, or order or decision of the commission."

7. Section 386.600, RSMo provides, "an action to recover a penalty under this chapter or to enforce the powers of the commission under this or any other law may be brought in any circuit court in this state in the name of the state of Missouri and shall be commenced and prosecuted to final judgment by the general counsel to the commission."

Respondent failed to pay Company's fiscal year 2019 sewer assessment

8. Complainant hereby adopts by reference and re-alleges the allegations set out in Paragraphs 1 through 7, above.

9. Section 386.370.2 RSMo, states:

The Commission shall allocate to each group of public utilities the gross intrastate operating revenues of such group during the preceding calendar year. The Commission shall then assess the amount allocated to each public utility in proportion to their respective gross intrastate operating revenues during the preceding calendar year.

10. On June 20, 2018, the Commission, in Case No. AO-2018-0379, issued its Assessment Order for Fiscal Year 2019 (2019 Assessment Order) pursuant to Section 386.370 RSMo. The Assessment Order fixed the amount allocated to public water and sewer corporations at \$3,074,056.

11. Section 408.020 RSMo allows "creditors to receive interest at the rate of nine percent per annum, when no other rate is agreed upon on accounts after they become due and demand of payment is made[,]" and Complainant is statutorily entitled to prejudgment interest on Respondent Company's delinquent assessment amount.

12. On June 21, 2018, the Commission's Budget and Fiscal Services sent Respondent notice stating that \$23.20 was due no later than July 15, 2018, to keep Company's account in good standing.

13. On August 15, 2018, the Commission's Budget and Fiscal Services sent Respondent notice that the \$23.20 was to be paid immediately in order to keep Company's account in good standing.

14. As of the date of this filing, Respondent has failed, omitted, or neglected to pay \$23.20 of Company's total fiscal year 2019 sewer assessment.

15. Section 386.570.1 RSMo provides that,

Any public utility which violates or fails to comply with any law, or which fails to comply with any order, decision, decree, rule direction, demand or requirement, or any part or provision thereof, of the commission in a case in which a penalty has not herein been provided for such public utility, is subject to a penalty of not less than one hundred dollars nor more than two thousand dollars for each offense.

16. Section 386.570.2, RSMo, provides that "in case of a continuing violation each day's continuance thereof shall be and be deemed to be a separate and distinct offense."

WHEREFORE, the Staff respectfully requests the Commission give notice to the Respondent as required by law and, after the opportunity for hearing, issue an order that finds the Respondent has failed to pay the fiscal year 2019 assessment and authorizes the General Counsel's Office to bring a penalty action against the Respondent in circuit court as provided in §§ 386.600, 386.370, and 386.570, RSMo., for the collection of the assessment, penalties, and interest on the assessment amount.

Respectfully submitted,

/s/ Travis J. Pringle
Missouri Bar No. 71128
Legal Counsel
Attorney for the Staff of the
Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-4140 (Telephone)
(573) 751-9265 (Fax)
Travis.Pringle@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing were mailed, electronically mailed, or hand-delivered to all counsel of record this 13th day of November, 2018.

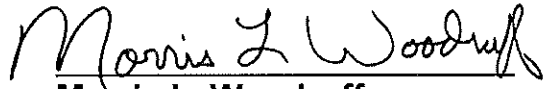
/s/ Travis J. Pringle

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 14th day of November 2018.


Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 14, 2018

File/Case No. SC-2019-0139

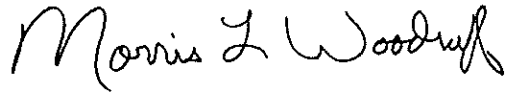
**Missouri Public Service
Commission**
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov

**Lake Northwoods Utility Co.,
Inc.**
Legal Department
3068 Highway 19
Owensville, MO 65066

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.